



We hope our customers are well. Know that we are continuing to work around the clock to provide safe drinking water to our community. While we can ensure safe water is delivered to your offices and residences, if your workplace or home has not been in operation or occupied during the past few months due to the #StayHomeStaySafe order, then it is important that you follow our guidelines on flushing interior building piping before water is used. We recommend flushing for any property that has not had any water usage for more than a week. Visit www.QualityWaterMatters.org for complete guidelines to ensure water used at properties where there has been no or limited occupancy is fresh and safe for all uses. The Washtenaw County Health Department also has business reopening guidance available online: <https://www.washtenaw.org/DocumentCenter/View/16407/COVID-19-Reopening-Guidance-for-Businesses>

COVID-19 has impacted us in so many ways, and there are probably more instances we have yet to discover. We have all been reading about the significant effects of the pandemic on the economy. City of Ann Arbor public utilities are no exception, and we are working hard in our planning to address the revenue shortfalls that we anticipate due to a significant drop in water usage brought on by the unexpected closures of businesses and University of Michigan.

There are several capital projects that we will need to delay as a result of revenue shortfalls that we anticipate both this year and next. One of the largest projects that will be delayed is the city's water meter replacement project. This project involves replacing more than 25,000 residential and commercial meters



in the city during the next two years. We had also planned to use this opportunity to complete the service line inventory that is required by the State of Michigan Revised Lead and Copper Rule. Of

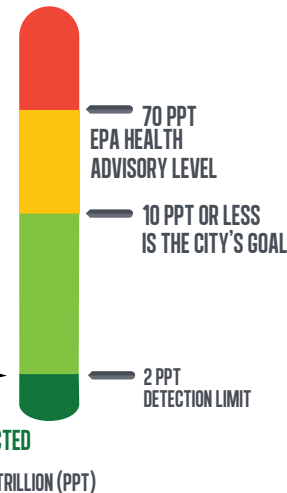
course, this work involves entering people's homes, so the city has delayed the start of the project. When we resume, we will begin meter replacements in commercial and vacant properties. For more

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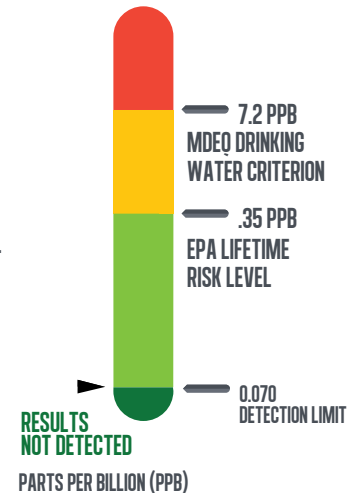
MONTHLY WATER QUALITY DASHBOARD



PFOS/PFOA

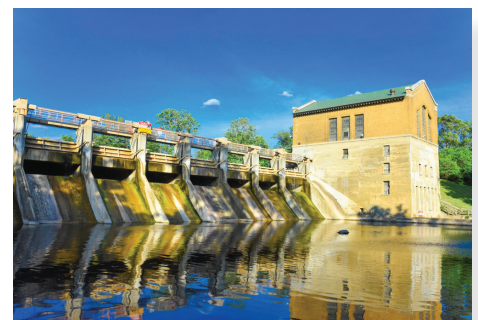


1,4-DIOXANE



ANN ARBOR DAMS MONITORED REGULARLY

With the recent rains and catastrophic dam failures in mid-Michigan, we want the community to know the city's dams are regularly monitored to ensure they are safe.



Learn more about Ann Arbor dams at <https://www.a2gov.org/departments/water-treatment/Pages/Dams-and-Hydros.aspx>

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information on COVID-19-related safety measures that will be used during meter replacement, or for general project information and updates, please visit www.a2gov.org/meterupgrade.

Although the meter replacement project and service line inventory have been delayed, service line replacements will continue where we have identified galvanized service lines that once were connected to a lead gooseneck. If the meter in your home is scheduled for replacement this year, the city's public works unit will contact you. If you have questions about this project you can find more information at www.a2gov.org/lcr.

Unfortunately, we were not able to host the water treatment plant annual open house this year in May. In lieu of meeting in person, I would like to share [this link to a virtual tour](#) of the water treatment plant that I hope you will enjoy. Please follow our mascot, Huron, in her journey from the Huron River to your taps.

We hope that you are both safe and healthy, and we look forward to the opportunity to soon see your faces again at our facilities in the not-too-distant future



Brian Steglitz, P.E.,
Drinking Water
License F-1, Water
Treatment Plant
Manager, Ann Arbor
resident

Brian Steglitz



Molly Maciejewski,
Public Services Unit
Manager

Molly Maciejewski

JUNE WATER CHAMPION

Jake Girbach, June's water champion, has worked in public works for 15 years, spending time in solid waste, street maintenance and, for the last several years, in water distribution system maintenance. Jake is part of a crew at the city's public works unit who makes sure the water in the pipes flows uninterrupted to our residential and commercial customers.



Girbach has stood up to his knees in icy water on many a winter's night to repair water main breaks or broken service lines, often restoring service to homes before anyone rises for their morning shower or cup of coffee. Technicians like Jake have also been working throughout the pandemic to complete emergency repairs as needed to perform critical maintenance on pipes, valves and hydrants. This type of work requires physical strength and often mental stamina, as work hours can be long and unplanned. Jake enjoys this hard work and likes to complete jobs in a timely manner trying not to affect the residents of Ann Arbor unless absolutely necessary.

IMPORTANT REMINDER: NO WIPES, GLOVES OR GREASE IN THE PIPES!

Right now, it is more important than ever to take simple steps to help maintain functionality of private and public plumbing and sewer systems. Wipes, disposable gloves, facial tissues and paper towels should be disposed of properly in the garbage and never flushed down the toilet, as these items create blockages in household pipes and municipal sewer systems. Fats, oil and greases should also never be poured into toilets or down the drain.



WATER FUN FACTS:

- Without water, the earth would look like the moon.
- All living things need water to live. People can live several weeks without food, but only a few days without water. We should drink six to eight glasses of water each day!
- Water makes up 83 percent of our blood, 70 percent of our brain, and 90 percent of our lungs. Overall, our bodies are 70 percent water.
- A tomato is about 95 percent water. An apple, a pineapple, and an ear of corn are each 80 percent water.
- [Kids water cycle activity sheet](#)

