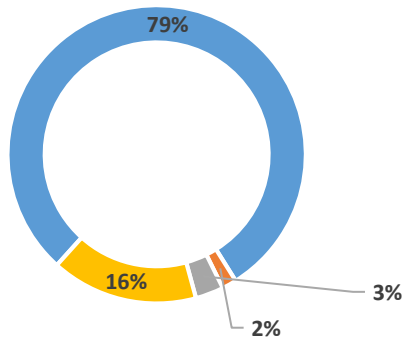


Ann Arbor Water System

- Residential 1** Single water meter used at a residential property
- Residential 2** Second meter used for indoor consumption when a water only meter is used
- Water Only** Meter used for irrigation purposes only
- Commercial** Covers most other customers that are not single family homes
- Sale For Resale** Water Produced by Ann Arbor but sold to other communities for resale

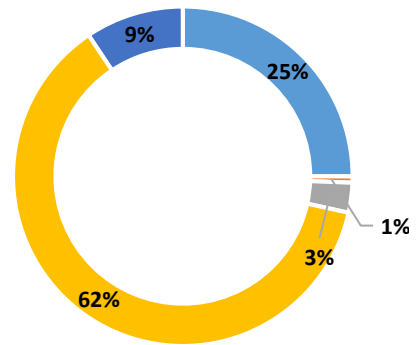
Customer Connections	Residential 1	Residential 2	Water Only	Commercial	Sale For Resale
5/8"	22,388	365	524	1,185	
3/4"	1,406	67	29	368	
1"	256	40	152	1,436	
1.5"	-	2	132	845	
2"	-	2	86	742	
3"	-	-	3	144	
4"	-	-	1	73	
6"	-	-	1	23	
8"	-	-	-	2	
Total	24,050	476	928	4,818	
Consumption (CCF)					
Tier1	565,763	12,173	166,953	3,570,531	549,719
Tier2	747,949	22,897	-	54,094	-
Tier3	154,891	-	-	26,761	-
Total	1,468,603	35,070	166,953	3,651,386	549,719

Connections By Customers



■ Residential 1 ■ Residential 2 ■ Water Only
■ Commercial ■ Sale For Resale

Volume By Customer



System Revenue FY 2018

	Revenue	Revenue
Commercial	63%	\$15,255,511
Residential 1	22%	\$5,328,713
Sale For Resale	10%	\$2,379,531
Water Only	5%	\$1,156,437
Residential 2	1%	\$123,073
Total		\$24,243,265

Customer Information

Information we know from the billing system

Quarterly usage For each account

Customer class for each account

Customer location (Parcel)

Connection Size

Automated Meter Infrastructure (AMI)- Allows for us to get a more granular picture of daily consumption for each account