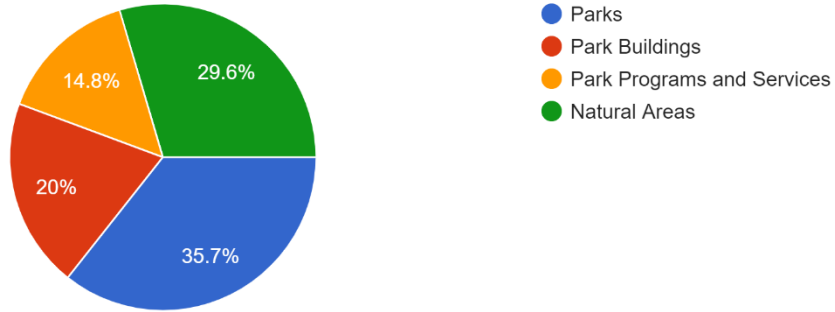


## Summary of the Ann Arbor Public Input Survey

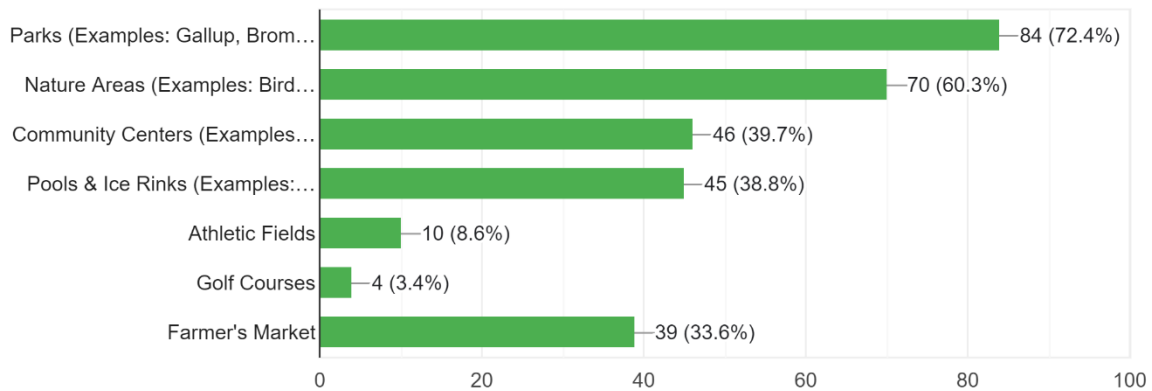
Which types of elements do you feel need the most attention?

115 responses



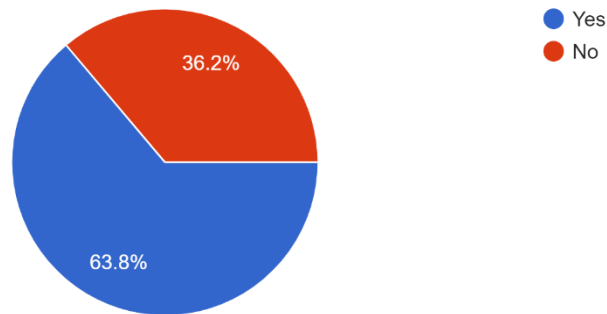
Please select 3 types of park facilities you believe should receive the greatest attention during this planning process.

116 responses



Are there any city-owned parks that are in need of accessibility improvements?

94 responses



If yes, please provide the facility name or area that can be made accessible 50 responses

- Allmendinger
- Barton Pond to Foster Nature Area needs a boardwalk for accessibility. Since crossing RR tracks is illegal, the only legal way to access beautiful Foster NA is via boat.
- Lilly park across from dog park
- The pedestrian walkways on either side of the wooden bridge at Gallup.
- Hunt park
- Bird Hills nature area, Miller nature area
- All parks/nature areas that do NOT provide year-round access to restroom facilities. This is a VERY important accessibility issue that seems to get ignored.
- Literally every park
- Allmendinger Park, Virginia Park, any other park with mulch retaining walls that prevents access.
- Leslie Park
- Gallup Park
- west
- Fuller Pool. Also the driveway and walkways at Gallup
- I appreciate the thought of having a line for people to make their comments on specific issues, but there is a complete systemic change that needs to occur, which you've meticulously gone through. After the conversations I had at the 2nd meeting, my skepticism was proven wrong. Great work.
- Gallup - water access options
- Solid rubber playgrounds vs wood chips help with park accessibility.
- Allmendinger Park
- Some parts of the pathway system at Gallup Park are not paved
- All of the city-owned parks facilities can be improved to be more inclusive for people with disabilities.
- Buhr Park pool needs a ramp in and out of the pool.

- Almost all of them. I'm deaf and while I can walk it's hard. You want an engineering plan, fine I'm an engineer, but you have to cover the costs.
- Vets, neighborhood parks & ball diamonds
- Dog Park at Ellsworth
- Lilly park
- Fuller Pool
- see my later comments
- Bathrooms at almost all of them. Many are awkward even for fully able bodied people.
- Dolph Nature Area is very underserved, with little access areas near the residents. Not Wagner Rd access, but all the other points of entry/exits.
- If you try to navigate with a walker or wheelchair, you will find there is improvement needed everywhere.
- Burns Park, walking paths
- Restrooms at Vets Ice Arena and Pool
- Accessibility of the paths in Buhr park needs improvement.
- Most. We need accessible swings at most parks.
- Upper West Park,. next to tennis courts
- all natural areas, not a single one is accessible
- Parks (general) could there be shorter benches and maybe more individual seats like benches so a person can sit and park a stroller and wheel chair next to it on the cement slab.
- Gallup Park is an accessibility nightmare. From the horribly cracked and very narrow walking paths to the wood chip playgrounds. It's so sad, because I would love to be able to access that park's full features.
- west park
- Maryfield Park needs seating on the south east side. Please.
- Would love to see a wheelchair/adaptive bike day at the skate park!
- Bathrooms in all parks. Curb cuts, changing tables in bathrooms for all genders, picnic tables, playgrounds, trail routes
- In general, playgrounds need to include more accessible elements/special equipment
- Handicapped parking is limited or sometimes non-existent at parks we frequent. I recall only finding 1-2 spots at the Gallup canoe sculpture lot, and few on the other side of the parkway bridge, unless one goes all the way to the end. Smallest parks may not have h/c spaces.
- Dolph Park/Nature area
- Olson
- Lillie Park; County Farm
- Allmendinger park swing area is not wheelchair accessible. You have to go over the wooden wood chip enclosure.
- Restrooms desperately needed
- Buhr Park

## Do you have accessibility thoughts or stories to share on any city-owned park?

45 responses

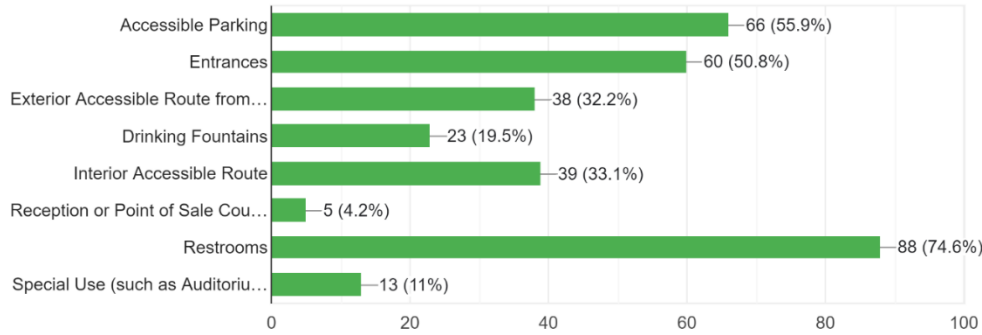
- No
- More restroom facilities are needed.
- For steep climb hills have access to railings and fencing
- center of the city needs a plan
- Yes! I have a chronic bladder disease. I need 24/7 access to restroom facilities where ever I go. There are many parks and natural areas in Ann Arbor that do NOT provide these facilities year-round - and some of them never have these facilities available. I CANNOT use those parks and natural areas that do NOT provide restroom facilities. And I know many others who have health issues who are unable to use these parks/natural areas because they lack restroom facilities. This is a year-round issue. People's health issues do not take a break during the late fall/winter/early spring when the restrooms that are provided at some parks/natural areas are often closed down. I have tried to contact parks and rec about this issue before and I concerns were left unanswered. Please take unseen disabilities as seriously as the ones that are seen!
- It is so difficult to access playgrounds in Ann Arbor with a stroller, i can only begin to imagine how difficult it would be to take my kids to the park if I needed to use a wheelchair
- At most small parks, the path ends well before the playground structures. At most parks, the only way for someone in a wheelchair to approach the playground structures is if the retaining walls have decomposed enough that they are no longer effective anyway. At some of the newer accessible parks, some of the ramps on to playground equipment end at mulch ground level, which is compressed after use and is no longer at ground level, making the ramp pointless. The ramps need to go several inches below mulch level if they are to remain useful.
- Night lighting
- We need a dedicated pick up place, I use cabs to visit parks since no longer driving. But there's never a dedicated public place labeled "cab pickup" for the return trip. It is very frustrating and even frightening when cabbie doesn't know where to go. Just a sign could do it, not very much expense, but what a relief. European airports have "meeting place" , we could too in the park.
- most of the seating and picnic facilities have been removed with no regard for citizens that use the park
- Yes. There are no rest rooms or showers for people with mobility problems at Fuller. And staff require that people walk all the way around from the parking lot in order to enter the building and check in. That's a long way if you have any mobility problem.
- I grew up in Chicagoland area and most of the parks by me has a solid/rubber base vs rubber mulch/wood chips. Safe for kids and very accessible. Would vastly improve park access accessibility for those that need it.

- Olson Park badly needs a traffic barrier along M14. The freeway is extremely close with truck and auto traffic whizzing by at high speeds. Occasionally debris is thrown down into the park from the freeway. It is dangerous to walk on the paved and I paved paths at that end of Olson Park.
- none
- In general the attitude is we don't care. I get hassled about my service dog all the time. What training in the ADA do you actually do? None, I'd guess.
- Pavement is cracked/broken in most areas, so not accessible
- Having only a few dog parks with so many city dogs is an accessibility issue for me as an owner. You are requiring me to drive to get to an exercise area for my dog (only Broadway is close to a neighborhood, yet requires a long walk from any parking). Once arriving, there are obstacles for accessibility: the parking lot is a mudhole, and I have fallen when walking across it to the sidewalk; the gates at entry are in disrepair (the drop-down gate lock does not engage) and one is very narrow for wheelchair access; the circular paths are narrow lines or on raised and uneven surfaces, and there are no water or sanitary services. I live across the street from a neighborhood park, but I can't let my dog off leash there EVER, and my speed is too slow to allow exercise. Why can't there be fenced areas with dog park rules at every park? There is plenty of space, and the tennis courts and ball fields are not used as much as these would be (year round, all weather, all ages of citizens). People go to their neighborhood park, and the sidewalks make it accessible. A tennis facility at swift run and changing all tennis courts to fenced off-leash play areas would be more equitable, and allow more accessible areas to be available for daily use.
- I have not gone to many parks as getting around seems daunting. I have no idea where to go that is accessible.
- Sidewalks and bridges need to be more accessible for wheelchair.
- Inaccessible... no entrance near the "handicap" parking spaces...it is a long way around to reach the pool. And then no help from staff! lap lanes reserved for only fast swimmers and staff do not permit slow swimmers to swim back and forth in the "free swim" area. The entire operation is geared toward ABLE young people. RESTROOMS/SHOWERS THAT ARE SUPPOSED TO BE FOR DISABLED PEOPLE ARE EITHER BROKEN OR FILLED WITH URINE. NO HELP FROM STAFF WITH THIS EITHER.
- I don't walk very well. My primary form of mobile recreation is my e-bike. I wish more nature areas had paths on which my bike was allowed, or that more paved paths felt more 'in nature'--woods, prairie, etc. Some trails reserved for bikes w/b great, so I don't have to worry about pedestrians.
- I think the city has done a pretty good job on ADA stuff, in my limited experience. New sidewalks, curb cuts for example.
- As a caregiver we just drive in to look because it's not truly easy to do on wheels otherwise.
- Like the universal accessibility playground at Gallup Park
- Seniors can't navigate uneven ground
- Assisted a young lady in using the bathroom last week. The door was too heavy for her to open. She was wheel chair bound. We were at County Farm Park

- Barton Park seems highly accessible to pot smokers which makes it unacceptable for anyone not wanted to smell that constant smoke. Can't they stop by cookies first?
- Absolutely! I use a wheelchair and accessibility in our parks is woefully lacking. Myself and my friends have all had incidents in various Ann Arbor parks.
- Ability to take a wheelchair directly to the equipment where our child is playing
- there is no place to sit at west park near the parking lot. it is a long walk to the closest picnic table
- in general the upkeep of the parks has gone down over the years
- I stay on paved or mulched paths. Some trails are difficult.
- no
- Having a sidewalk on the east side of Dolph Nature area along Parklake would improve accessibility
- Maintain the dog park—it's hazardous
- Does "accessible" mean "a person can get there, but it's uncomfortable to stay there"? I'm talking about parks with not very many things to sit on. Some of us have to sit down.
- Yes - more of the "gravel" trail sections need to be paved or boardwalked for wheelchair access in both of these parks
- Play structures that are wheelchair accessible would be awesome.
- Parking can be a problem. Also loading and unloading a passenger while we park. Where is that passenger to wait?
- Mary Beth Doyle Park - Packard entrance - irregular unpaved surface is troublesome in all seasons. It becomes a mud-hole after rain, and very icy in winter.

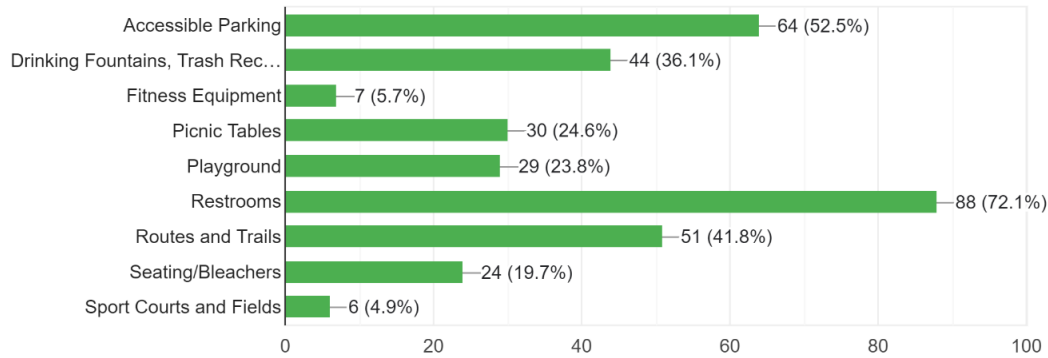
What elements within a building do you find most important for the community to have accessible in each facility? Please select up to 3.

118 responses



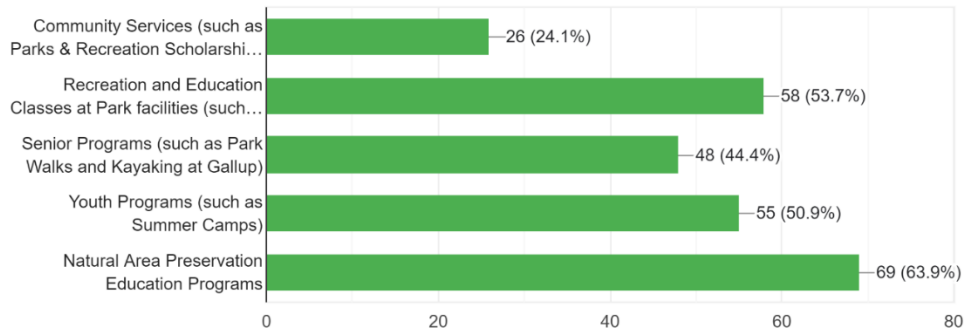
What elements within a park do you find most important for each community park to have accessible? Please select up to 3.

122 responses



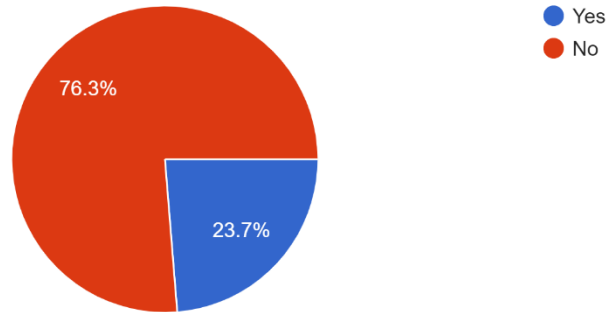
Select the programs and services the City's Parks and Recreation Services provides that are most important to you. Please select up to 3.

108 responses



Are there additional programs and services that you utilize?

97 responses



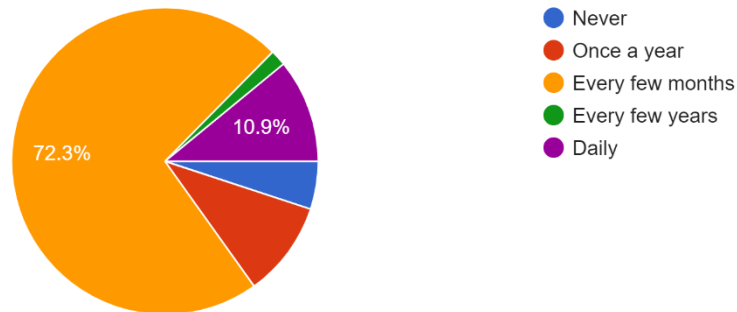
If yes, please provide the name of the program or service. 22 responses

- Liveries
- A ride cabs before covid started were a life saver. Are they still available?
- POOLS
- need more accessible picnic tables / grills / restrooms
- Youth programs, camps, sports
- Dog park, sports programs (family), facility rentals
- Pathway along Huron River
- BUHR POOL GALLUP PARK
- Rec and Ed sports leagues
- Recreation centers and sports fields/arenas/pools/rinks.
- No program or service comes to mind. I go to the parks just to sit and relax, watch people, get out of the house, get mild walking exercise. City does a middling job of making this work, not terrible, definitely not great.
- On line fitness classes due to pandemic.
- Adaptive Kayaking
- Just regular old access to all areas of each park is all I'm asking for. No fancy programs required.
- Parks and Rec Pre-School classes
- Special events at parks pools and rinks
- Skate park
- Natural areas
- Boat launch at Gallup
- Walk through or sit in a park
- More park benches to sit on, please.
- A2 Senior Center on Baldwin Ave.



## How often do you use the Parks and Recreation website?

119 responses



## What online service would you like to have provided? 36 responses

- Maps of accessible walking for handicap
- Routes and trails in parks and nature areas that are ADA compliant
- Clear and UPDATED information about what parks and natural areas have OPEN restroom facilities.
- Online park facility reservation system, more navigable park youth program system.
- music performances in Burns Park, sent with big letters!
- Better info about pools and parks
- Pins for Ada concerns all the time
- Reservations
- Idk
- an easily navigated website that identifies truly accessible spaces---from parking to bathrooms--to trails.....all
- A text to speech option
- Maps, history, things to know.
- Dog park tag renewal, dog park facility work updates, reservation system, "suggestion box." My suggestion is to start considering how many people are served by each dollar spent rather than caving to special interests or neighborhood groups. The senior centers are very elite programs and are not serving seniors in need in the community. Each program should identify their target group demographically and locationally, and attempt to be inclusive rather than asking those already in the "room".
- Designated areas on park that is easily accessible with picnic area included
- clarity and notification about closings!!
- Better access to info about area trails open to e-bikes
- Be careful to make sure web resources are screen-reader friendly.
- Above answer would be every few weeks....was not a choice. I go to check the activities with park planning and farmers market events.

- The pandemic has created need for all classes online, educational and nature lectures and fitness.
- Up to date events list
- More photos of the parks so I know what they have (i.e., play structures, beach, open space, river access)
- better trail maps
- online trail maps that list the length of the trails and the accessibility of the trails
- Accurate hours.
- More senior connections. So they can get socialized and not victimized on the internet. Like virtual classes with some in person stuff. Not all or none.
- Reservations for classes and events
- Not sure
- Trail accessibility information
- Trail Conditions for Natural Areas
- Make all city websites accessible - high contrast, plain language, image alt text descriptions
- Maps to all parks and parking
- a2fixit app that works better/more intuitively
- Maps of nature areas
- Accessibility info & perhaps ratings
- ok as is
- Senior services

Please provide any other thoughts you have about ADA accessibility in the Ann Arbor Parks & Recreation Services Unit or any other opinions regarding the Study.<sup>38</sup> responses

- More handicap bathroom facilities
- Nature areas will be harder to add accessible paths compared to parks but the benefit in nature areas is also greater.
- The Gallup park playground that is touted as “accessible,” really isn’t. A child in a wheelchair can go up ONE ramp and sit on a hill, that’s it! Once they get up there there is a huge risk they could unintentionally roll down that hill and get injured because there are no barriers. How is that actually accessible?
- ADA (Americans with Disabilities Act) is typically a minimum requirement for accessibility, whereas we as a progressive community should be striving for significantly better care for the disabled and elderly than the minimum. The term “barrier free” is frequently used in modern design. I would recommend that being the goal.
- Designated “meeting places” for pools--Fuller, Buhr park etc.
- City of Ann Arbor treats disabled people really poorly. Go look at the urine filled, slippery floors in the restrooms at Fuller. And even the regular showers are dangerous BECAUSE THERE IS SO MUCH SAND ON THE SHOWER FLOORS. VERY SLIPPERY. YOUR CHOICES DISCRIMINATE AGAINST THR ELDERLY AND DISABLED. LITTLE KIDS AND INCONSIDERATE PARENTS DUMP SAND IN THE SHOWERS AND TOILET FLOORS. VERY SLIPPERY AND DANGEROUS. NOW THERE IS NO PLACE FOR A DISABLED PERSON TO SHOWER OR PEE at Fuller pool. THE HANDICAPPED BATHROOMS HAVE BROKEN SHOWERS AND TOILETS THAT OVERFLOW. NEVER FIXED! Ugh.
- The situation with the facilities is good. I don't think that spending extra funds for improvements is necessary. We should instead clean dead trees and plant new ones extensively
- No
- Thank you for asking. Accessibility for people with disabiliities is the law.
- My critiques are mentioned in the last question, but I would like to say that I appreciate this survey and your willingness to improve how we the disabled are abled to access these spaces.
- Or any other opinions? Well, this ‘study’ seems poorly designed and intended to force given outcomes.
- I see the many improvements made to facilitate access, and I am very grateful you are working hard to make it possible for me and others with accessibility issues to access the programs. My issue is with the limited vision of park activities. Why not have “music in the park” programs rotating through neighborhoods during quarantines and on to get people out into the parks, and gradually see them as their outdoor living rooms? I don't see the parkland itself being accessed, only sports teams moving through or people driving to pools. A few benches are placed for a few people to sit while on a walk rather than creating communal areas for people to sit together, such as at a vantage point where you can watch the sunset. The only shared seating is stands for sports. The backyard has

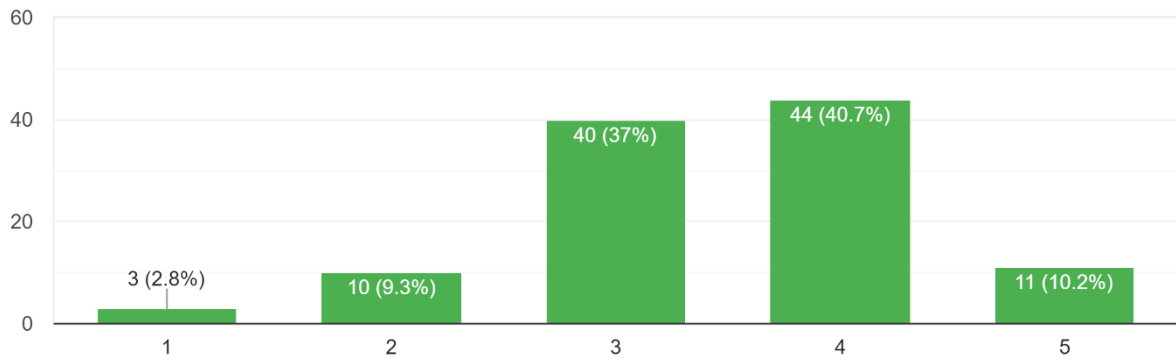
been developed as a living space since the pandemic, but the neighborhood parks remain unconfigured around sports fields, playgrounds, and parking lots. Can we make a "special" place within the parks (using arbors, seating, and natural features) to create spaces that encourage people to connect and linger?

- Lilly park needs to have more handicap accessibility on its trails.
- Ever notice how disabled people just give up? Ann Arbor wants us to stay at home. The City is a brutal place filled with entitled young people. A City Council member who lives in Burns Park literally allows her DOG to push handicapped people off the sidewalk in the winter! That's our City.
- thanks for doing this!
- Parking and bathrooms always seem to be big challenges. More accessible water options (boats and docks) that help the disabled or older persons enjoy boating on the river and connected pond/lake areas would also be nice. Even if you can easily get it to the water, getting in and out of canoe's or kayaks is challenging.
- Honestly I don't know exactly what you mean by accessibility. Being able to get places? Or being able to enjoy the places? Being able to read the web site? Confused.
- While it might be able to be improved, I feel overall the AA P & R does an exceptional job in this aspect. Little more needs to be done in my opinion.
- Areas with shade, natural or artificial, and benches, are a necessity for any disability.
- Uneven sidewalks within Farmers Market should be removed. I and others have tripped many times. It needs to be completely barrier-free, please.
- Classes for disabled kids (developmental disability), that are not teens. Especially nature programs all ages adaptive .
- Put yourself in the "shoes" (wheelchair/cane/crutches/etc) of the person with disabilities and go through the parks and facilities. Imagine how you would get there. How would you park or get from the bus? How could you approach the park or building. What obstacles are in your way? Once you get there, how do you get in the building or on the equipment? How do you get around the facilities? Is there enough space to maneuver? Are the surfaces safe? Is the equipment accessible? It's amazing what you notice if you actually put yourself in a wheelchair, use a cane or any assistive device and try to get around. It's a whole new/different perspective!
- At Bird Hills nature area, there is a route that can be made accessible from the Beechwood entrance to the Newport entrance and from the Newport entrance to the Bord Rd entrance
- Wheelchair accessibility for parents, so that they can monitor and care for their children
- Lots of us are mildly disabled in the sense of not being able to walk far, and definitely not able to do activities. Please give us more places to sit down!
- Continuing all the good work now in place
- Better answered by someone with a disability
- Would love to see a wheelchair/adaptive bike day at the skate park!
- We need universally accessible (higher standard than ADA) natural area trails!
- Ann Arbor should look into having a few all-terrain wheelchairs for trail exploration. The trails themselves would not need to be altered if these were available.

- Great parks - over 160!
- nothing at this time
- Ostomy friendly. People with ostomies need a stable shelf next to the commode to put our equipment. A sink in the handicap toilet is very helpful for those with ostomies.
- I'm not legally disabled but I'm old and tired. Please consider whether you have a big gap between serving disabled people and serving active people.
- I would appreciate nature walks that specifically are for disabled folks.
- I am generally in favor of ADA improvements (though the budget requirements seem disproportionately larger), but I am not in favor of hardening trails in natural areas.
- Thank you for asking
- Snow removal

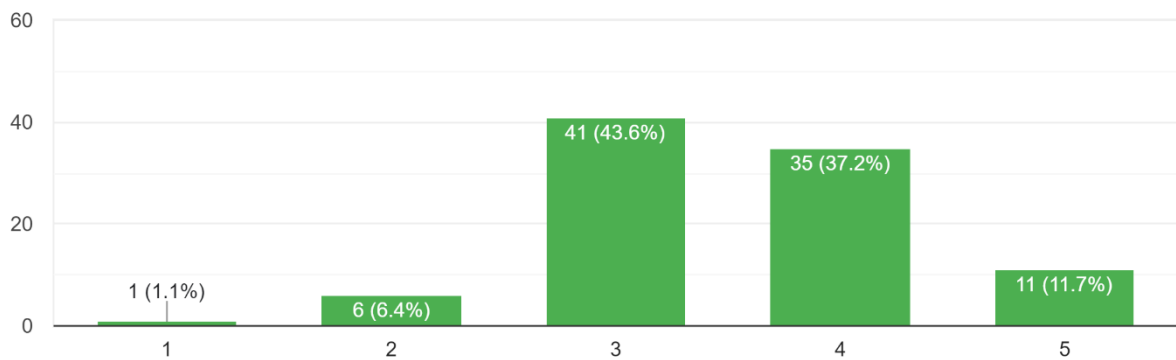
Rate the Ann Arbor Parks & Recreation's efforts in providing accessible programs, services, and activities (1 being poor to 5 being excellent).

108 responses



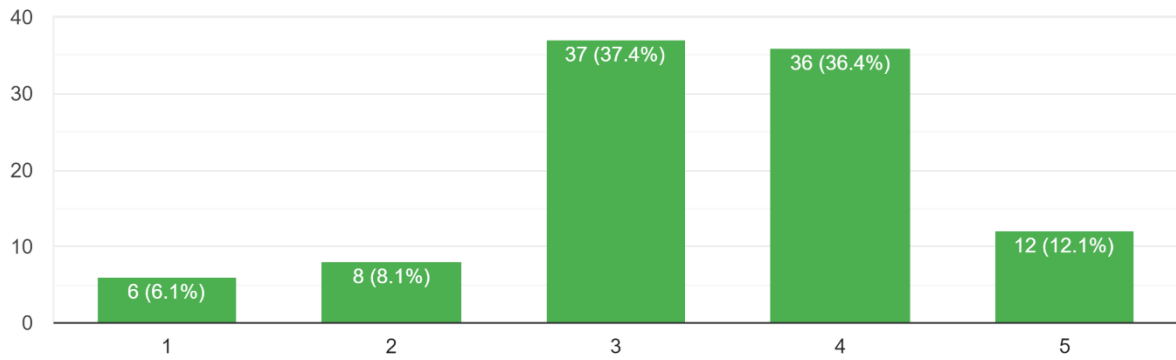
Rate the Ann Arbor Parks & Recreation's efforts in providing an accessible website (1 being poor to 5 being excellent).

94 responses



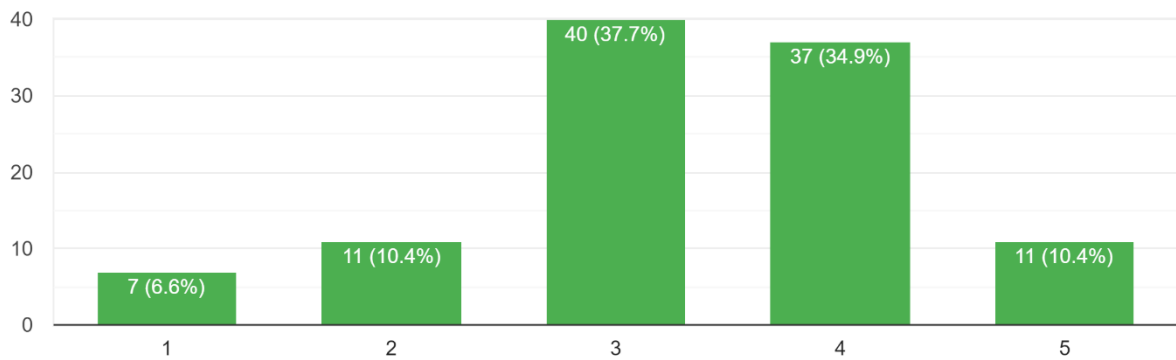
Rate the Ann Arbor Parks & Recreation's efforts in providing accessible city-owned buildings (1 being poor to 5 being excellent).

99 responses



Rate the Ann Arbor Parks & Recreation's efforts in providing accessible parks (1 being poor to 5 being excellent).

106 responses



What could Ann Arbor Parks & Recreation do that's impactful to show they are serious about its commitment to ADA compliance? 54 responses

- More accessible restroom facilities, more publicity of areas that have accessible trails.
- Lowering curbs at streets so wheelchair and electric mobile chairs.
- Have some model accessible parks that are highlighted in media.
- Spend 50% of the funds in nature areas
- Everything I have stated above and make actual accessible playgrounds that kids can actually use.
- Continue to mow the grass in May. Extend walking paths to playgrounds where they end early. Maintain pathways to ensure smoothness. Increase handicapped van parking. Remove barriers from side of road where street parking is expected to make space for ramp deployment. Add outrigger rental for kayaks to the Gallup boat launch.
- Put out bulletins that say what is being done.
- move the project grow site out of the one area that everyone who uses the park needs to access and replace the seating that was removed because someone doesn't like the people who sit on them.
- Attention to toilet and showers at Fuller! So obvious!
- Post the plan in the parks once it's available. Signs with a QR code that goes to a splash page with all the work that was performed and the plan!
- Renovate parks and older restrooms at parks to be more accessible
- let's not be excessive
- add accessible trash / recycle cans and EMPTY them once in a while
- Goof
- Eliminate barriers everywhere
- Move beyond ADA Compliance. Compliance is the bare minimum, Ann Arbor has an opportunity to go beyond this and be a true model for other Parks groups to follow.
- Many accessible areas are seemingly implemented with both keeping it as unobstructed to able-bodied people as possible in mind, and with keeping only the disabled who use wheelchairs in mind; often with ramps and elevators being too steep, far away from entrances, and down long hallways with minimal (if any) places to sit between those two points, as well as many doors having rounded doorknobs and no automatic openers for heavier doors. This makes travel for disabled people who do not use wheelchairs and may have health problems such as heart conditions, asthma, tremors, arthritis, etc. exceedingly difficult. All forms of disabled people need to be included when a city is implementing accessibility in its indoor and outdoor spaces.
- Training about/on the ADA, training on being kind. Understanding that those with disabilities are generally angry 'cause people act like they don't care.
- Less on bikes, more on pedestrian crosswalk, more on access to event & park walkways
- Talk about your value: That all citizens can enjoy th A2 Parks. Don't say you are doing it to meet ADA compliance. That was put in place to MAKE people pay attention to inclusivity.



It should instead be a value in all P&R activities: How can we broaden participation and lower barriers?

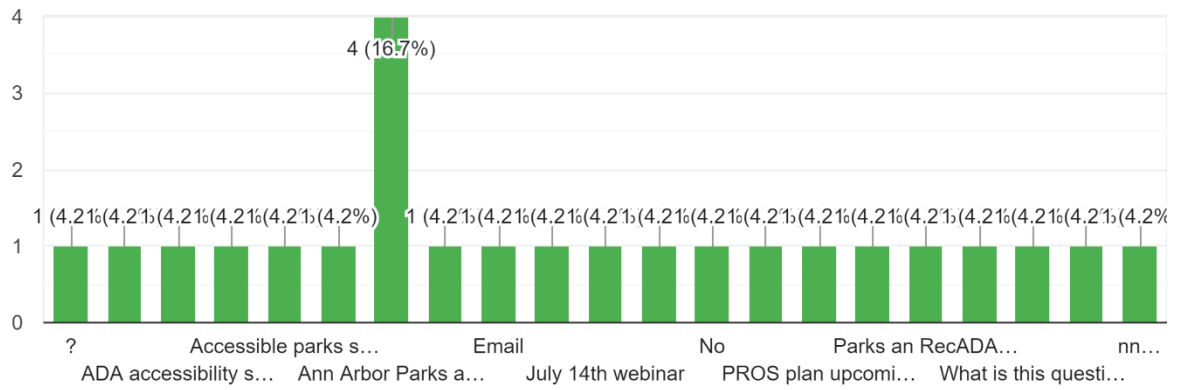
- Continue to strive to access for all
- Separate bike paths from handicap accessible paths. Have trails clearly marked stating accessibility.
- Get serious. Stop discriminating against old and handicapped people.
- Maybe have a special part of the website focused on what disabled folks want to know?
- Parking, bathrooms, and seating areas are always the most important.
- Listen to feedback and try hands on to see what limited mobility is like.
- Get input from the ADA community when changes are being made.
- Make Farmer's Market accessible and safe to all.
- Accessibility for those who don't or can't drive.
- Adaptive classes and camps. City of Troy has so much, we have little
- Make a park where seniors can meet to have group gatherings,. Picnics, and outdoor programs.
- Speak and work with persons who actually have disabilities. Have them show you what works and what doesn't work. Ask them what they dream, hope and wish for when out in public.
- Start to make changes
- Continuing to collect the community's opinions.
- Making area great and accessible is better than trying to do a poor job at all parks. Gallup Park has a great accessible set up and as a result is sometimes too busy. And smaller parks like on main are good for visits but many times have people passed out in them.
- Pave the paths and maintain them! Wheelchairs can't go over all the little bumps and cracks that feet can.
- Make a difference, do something physically and demonstrably to show you care.
- bring back seating to west park
- Provide more benches for people to sit on- for everyone, strategically placed bathrooms- for everyone, manned office/ park caretaker on premises, clear maps where people can locate the different services
- Create access to parking and key facilities like bathrooms, buildings, etc.
- Exceed ADA compliance by striving for universal accessibility!
- Pick a playground or two a year to add accessible play equipment to and publicize it as an on-going endeavor
- More h/c spaces.
- Just keep improving access
- Help those who have ostomies and also provide hook for people that tube feed a hook 5' off the floor to hang feed pouch on.
- How many disabled people are in the parks? They deserve to be a priority of course, but what about the bigger group of people that just can't be very active? You are focusing on the disabled with this effort, and your parks programs are aimed largely at families and active younger people. People over 65 are almost 20% of my census tract here in the

west-ish part of Ann Arbor. Our group is gaining as a proportion every year. Do you even notice?

- More boardwalks and paved trail / walking areas
- Adding bathrooms to parks would be amazing.
- Make trails more accessible.
- Survey annually
- Add bathrooms
- I don't know
- Train ALL STAFF on diversity awareness and inclusion of differently-abled adults and youth in all sites, facilities and programs.
- Do more to help.

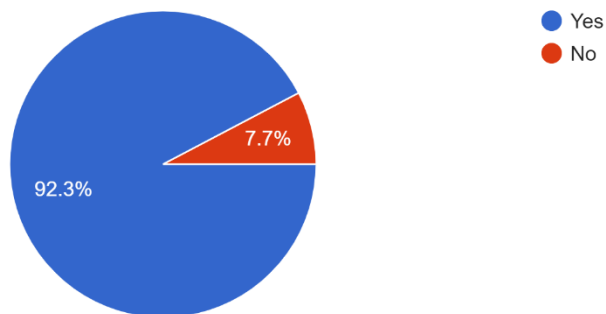
### Name of Public Engagement Event:

24 responses



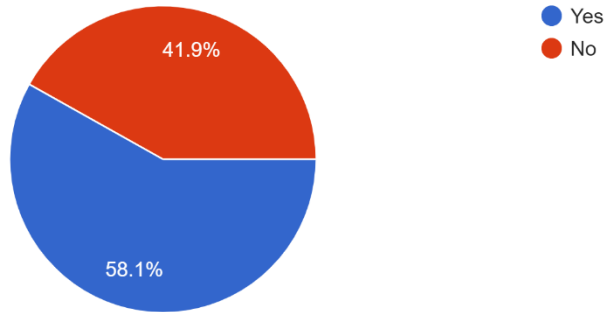
### Do you live in Ann Arbor?

117 responses



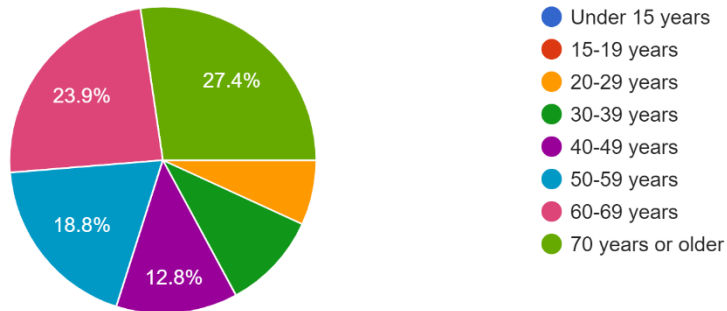
### Do you work in Ann Arbor?

117 responses



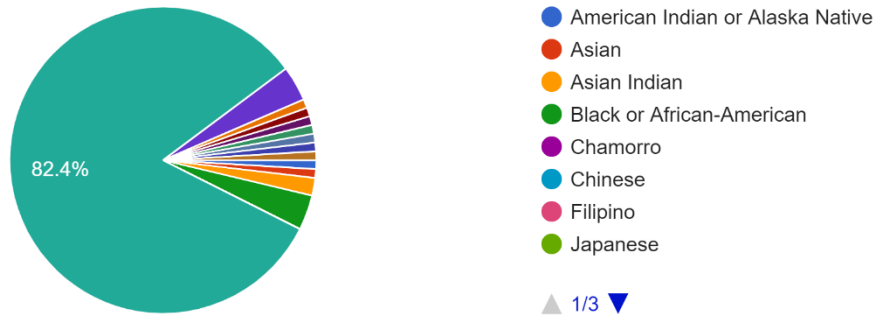
### What is your age?

117 responses



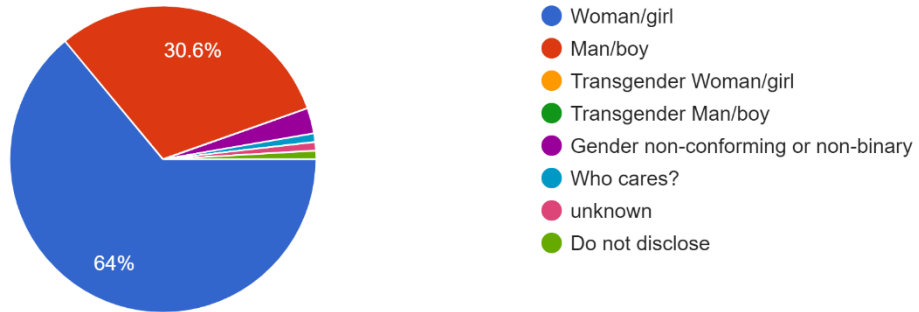
### Which identifiers would you use to describe yourself?

108 responses



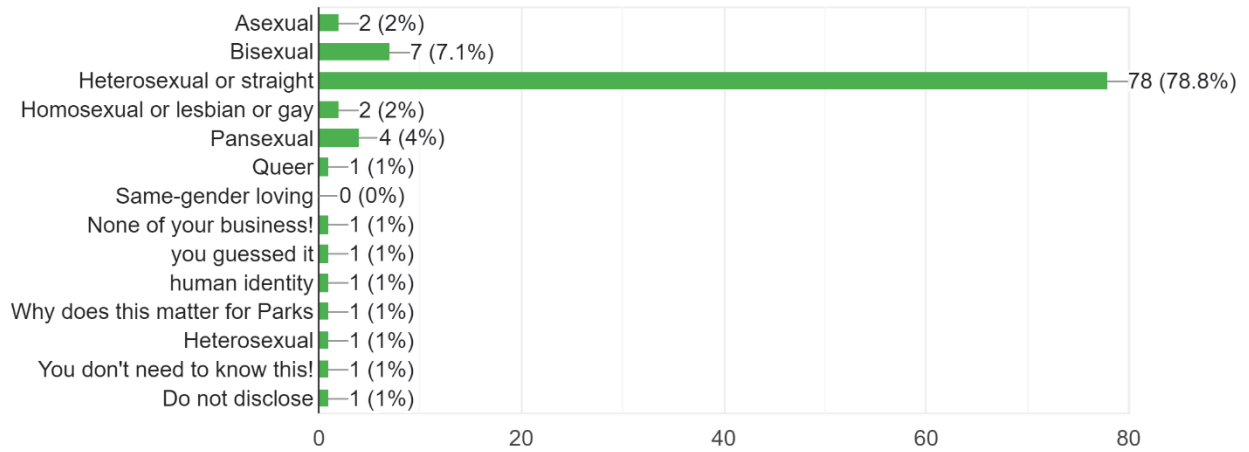
### What is your gender identity?

111 responses



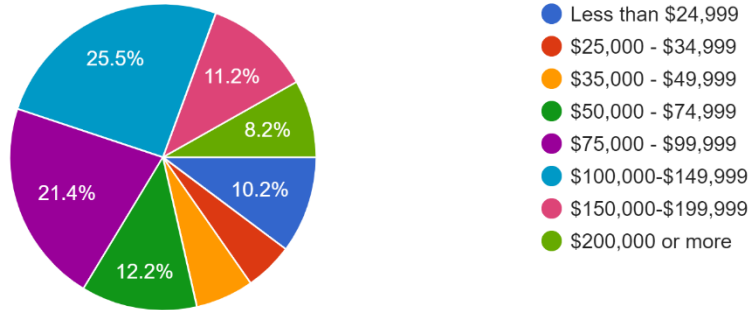
### How do you identify your sexual orientation? (select all that apply)

99 responses



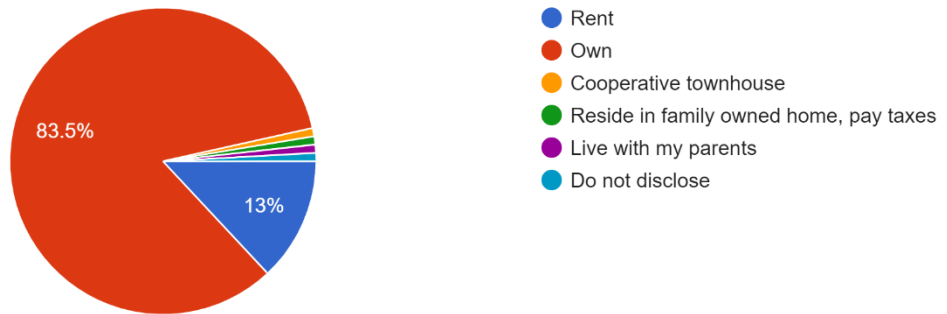
### Which best describes your household income last year?

98 responses



### Do you rent or own your primary residence?

115 responses



## What would make it easier for you to engage with the city? 55 responses

- Safer and handicap accessible transportation
- Surveys & meetings!
- More in-home services for handicapped and disabled
- Add a NAP volunteer park steward to the park's advisory commission
- commission participation
- If city officials would actually respond to concerns that have been sent to them, that would be great!
- More surveys like this one.
- Having the A ride cabs operate as they used to. Having special busses go to the pools. I don't think Buhr Park pool has any bus going there. Also dedicated bus to the Y.
- Faces to the name
- better communication and access concerning meetings
- Sensible walking, biking access
- Could you try answering the phones at city hall and calling people back? Too much trouble for you?
- Continued communication with the community
- More online forums
- Emailed newsletters vs letters delivered via mail.
- a daily print newspaper
- easy to use web sites
- get a mayor who cared about the parks
- A better bus route
- A newspaper
- The websites all not always up-to-date. It is sometimes difficult to find basic information, for example: do I need to reserve a tube at Argo?
- More ADA accessible parking that is not being used illegally by DoorDashers picking up food, and having closer accessible parking when streets are blocked off to the rest of traffic, and more events for sensory sensitive people.
- Fire the mayor, then redo the city charter to have a full time mayor and lack the city administrator second in command. How about city officials that stay for more than a couple of years. Not hard to do if anyone wanted to do it. Oh, I want it done.
- Fix IT is a great help, but it would be nice to allow "Thank you" responses. When I have issues, it is difficult to reach a person at your phone lines, and it connects to very senior staff answering machines. For your service area, having human contact seems worth the cost. The timeline is also frustrating -- don't talk to us until the time to review the plans. Why not have commentary collected continuously? I feel the issue is the scale (there are no neighborhood park reps) and the one-way conversation due to the challenge of connecting. Why not have a social media account (even though a moderator would be needed) to push activities out and collect feedback? I'm sorry to complain so much because I know I am lucky to have you there, and that you are trying to be responsive. It's hard not to feel that I am just not your target market -- It feels like you aim at youth and athletic and building facilities, and my goal is building an "in the parks" lifestyle for all.
- a website that is more user friendly
- New Mayor with open access! Ha.

- Transportation for handicap individuals
- An ombudsman office as a point of first contact, to help point me in the right direction.
- Easier processes to get things we need (permits and small variances), and clear answers when we ask questions instead of being referred to web pages that don't always answer.
- If there were more low-cost options for residents and visitors
- I am already very engaged.
- Zooms (perhaps just advertise them more?) with the decision-makers
- City Council that is in tune with citizens.
- Zoom or online classes
- more accessible parking at parks and natural areas
- Streets for CARS that aren't taken by rarely used bikes. Single lanes only for cars on major streets. It's impossible to get to work or appointments let alone to recreation areas!!!!!!!!!!!!!!
- Better response when leaving messages.
- Zoom meetings
- Better announcements of activities
- if the city gave the illusion of listening to citizen concerns and desires
- You are already doing a really good job with the newsletters and surveys. But the parts of the web site having to do with finding a particular property's existing permits, building activity, inspections, ownership ... and ESPECIALLY commission, committee, and council meetings that have a particular property on their agenda ... this part is difficult and/or impossible. Also, minutes of meetings are incredibly late and/or aren't done at all. Also, most meetings aren't recorded, not even audio.
- Drop the political correctness
- Speaking with a person
- Better public toilets and transport.
- More parking spaces for those of us who have trouble walking. Seniors are being driven out of town, but our taxes are funding many "discriminatory" programs. I used to ride a bicycle and I loved it. But now I can't and I am rarely in town as a consequence.
- ok as is
- Knowing who to contact for issues that might arise
- Better and more restrooms for handicap.
- Better website design
- Easier ways to become aware of, and get details on, changes in my area. Construction projects (development), repair projects, whatever.
- MORE youth sports and activities offered. Rock climbing wall. It's so hard to get my kid signed up for anything because there is such limited availability and it all gets full by two minutes past the sign up time. More activities than just soccer...get some more diverse sports offerings and non-sports activities.
- If you would reach out to me!
- Fewer demographic surveys
- Phones being answered by city hall staff
- I don't know