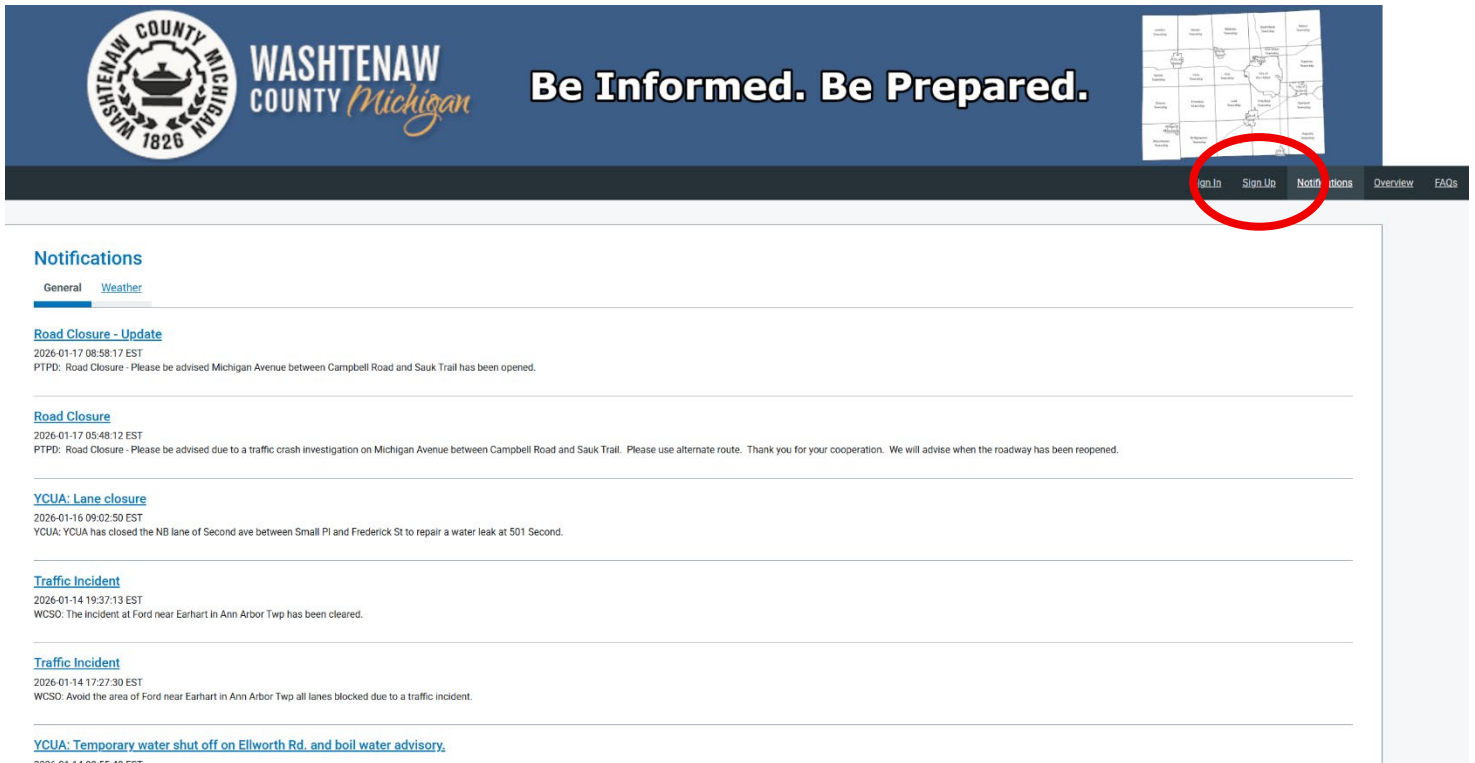


A2 Emergency Alerts – Sign-Up Instructions

Step 1:

Navigate to washtenaw.org/alerts

Click on “Sign-Up” in the upper right menu.



The screenshot shows the top of the Washtenaw County Michigan website. The header features the county seal on the left, the text "WASHTENAW COUNTY Michigan" in the center, and the slogan "Be Informed. Be Prepared." on the right. A small map of the county is in the top right corner. Below the header is a navigation bar with links: "Sign In", "Sign Up", "Notifications", "Overview", and "FAQs". The "Sign Up" link is circled in red. Below the navigation bar is the "Notifications" section, which includes a "General" tab and a "Weather" tab. The "General" tab is active, showing a list of notifications. The first notification is titled "Road Closure - Update" and dated "2026-01-17 08:58:17 EST". The second notification is titled "Road Closure" and dated "2026-01-17 05:48:12 EST". The third notification is titled "YCUA: Lane closure" and dated "2026-01-16 09:02:50 EST". The fourth notification is titled "Traffic Incident" and dated "2026-01-14 19:37:13 EST". The fifth notification is titled "Traffic Incident" and dated "2026-01-14 17:27:30 EST". The sixth notification is titled "YCUA: Temporary water shut off on Ellsworth Rd. and boil water advisory." and dated "2026-01-14 08:55:40 EST".

Washtenaw County Michigan 1826

Be Informed. Be Prepared.

[Sign In](#) [Sign Up](#) [Notifications](#) [Overview](#) [FAQs](#)

Notifications

[General](#) [Weather](#)

[Road Closure - Update](#)
2026-01-17 08:58:17 EST
PTPD: Road Closure - Please be advised Michigan Avenue between Campbell Road and Sauk Trail has been opened.

[Road Closure](#)
2026-01-17 05:48:12 EST
PTPD: Road Closure - Please be advised due to a traffic crash investigation on Michigan Avenue between Campbell Road and Sauk Trail. Please use alternate route. Thank you for your cooperation. We will advise when the roadway has been reopened.

[YCUA: Lane closure](#)
2026-01-16 09:02:50 EST
YCUA: YCUA has closed the NB lane of Second ave between Small Pl and Frederick St to repair a water leak at 501 Second.

[Traffic Incident](#)
2026-01-14 19:37:13 EST
WCSD: The incident at Ford near Earhart in Ann Arbor Twp has been cleared.

[Traffic Incident](#)
2026-01-14 17:27:30 EST
WCSD: Avoid the area of Ford near Earhart in Ann Arbor Twp all lanes blocked due to a traffic incident.

[YCUA: Temporary water shut off on Ellsworth Rd. and boil water advisory.](#)
2026-01-14 08:55:40 EST



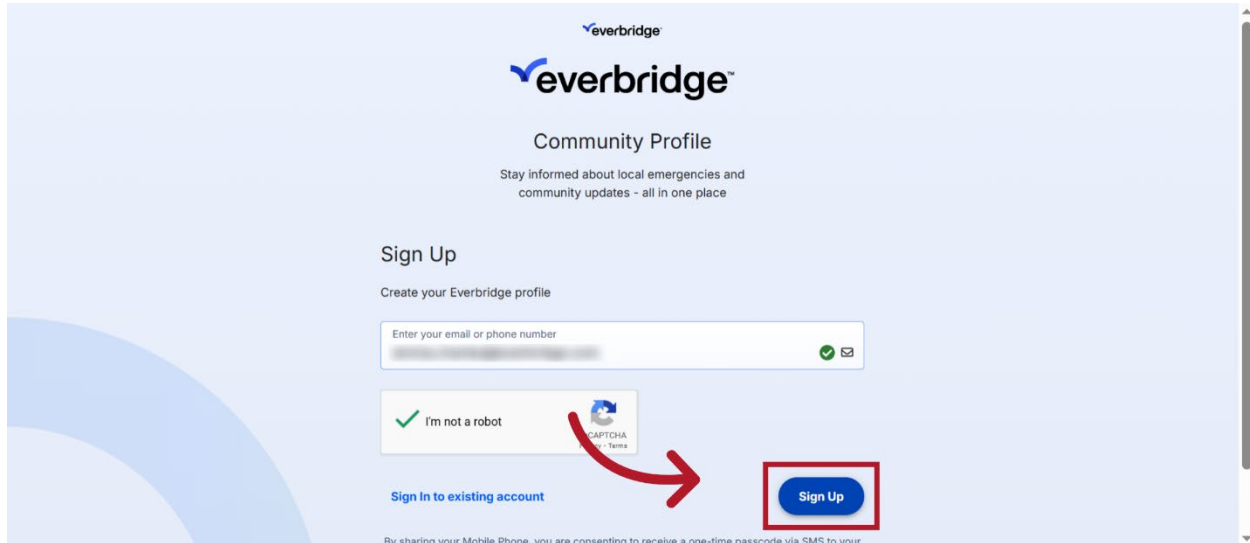
The screenshot shows the bottom of the Washtenaw County Michigan website. It features a map of the county with various townships and cities labeled. Below the map is a navigation bar with links: "Sign In", "Sign Up", "Notifications", "Overview", and "FAQs". The "Sign Up" link is circled in red.

[Sign In](#) [Sign Up](#) [Notifications](#) [Overview](#) [FAQs](#)

Step 2:

Enter your email address and click on “Sign-Up.”

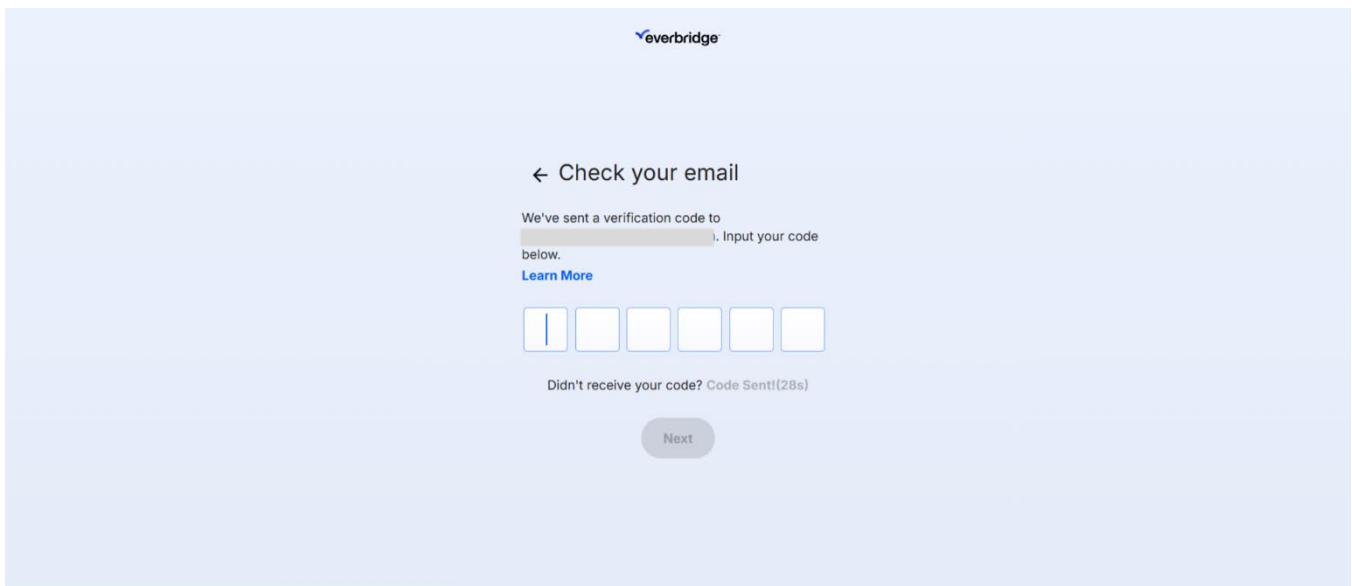
*You can add additional forms of contact later in the process.



The screenshot shows the Everbridge 'Community Profile' sign-up page. At the top, the Everbridge logo is displayed with the tagline 'Stay informed about local emergencies and community updates - all in one place'. Below this, the 'Sign Up' section prompts the user to 'Create your Everbridge profile'. It features a text input field for 'Enter your email or phone number' with a green checkmark icon. Below the input field is a CAPTCHA challenge with the text 'I'm not a robot' and a 'CAPTCHA' label. A red arrow points from the CAPTCHA area to a blue 'Sign Up' button, which is highlighted with a red rectangular box. At the bottom of the form, there is a link for 'Sign In to existing account' and a small disclaimer: 'By sharing your Mobile Phone, you are consenting to receive a one-time passcode via SMS to your'.

Step 3:

You will receive a verification code to your email. Enter it in the boxes. If you do not receive the code within a few moments, check your spam/junk folder.



The screenshot shows the Everbridge verification code entry screen. At the top, the Everbridge logo is displayed. Below it, the heading '← Check your email' is shown. The text reads: 'We've sent a verification code to [redacted]. Input your code below.' There is a 'Learn More' link. Below this, there are six input boxes for the verification code. The first box contains a vertical line. At the bottom, there is a link for 'Didn't receive your code? Code Sent!(28s)' and a 'Next' button.

Step 4:

Fill in your information (name, phone number, postal code, preferred language, time zone).

After you complete your personal information, agree to the terms and conditions at the bottom of the page and select how you would like to receive verification to your phone (call or text).

*For ease, enter the postal code of the address you want to receive alerts for (Example: if you live in another county but work in Ann Arbor, use your work postal code).

The screenshot shows a web form titled "Complete your profile" with the following fields and options:

- First Name: [Text input field]
- Last Name: [Text input field]
- Email Address: [Text input field with a shield icon]
- Phone Number: [Text input field with a US flag icon and a dropdown arrow]
- Home Postal Code: [Text input field containing "48104"]
- Preferred Language: [Dropdown menu showing "English (United States)"]
- Time Zone: [Dropdown menu showing "(GMT-05:00) Eastern Standard Time (America/New_York)"]

Below the fields, there is a note: "Everbridge Community plans to support preferred languages beginning in 2026".

A checkbox is checked, and the text next to it reads: "Check the box to indicate that you understand and agree to the [Everbridge Terms of Use](#) and the [Everbridge Global Privacy Policy](#)." This checkbox and the text are circled in red.

At the bottom, there are two buttons: "Text me a code" (with a speech bubble icon) and "Call me" (with a phone handset icon). Both buttons are circled in red.

Step 5:

Enter the verification code in the boxes.

everbridge

← Check your text messages

We've sent a verification code to [redacted].
Input your code below.

[Learn More](#)

[Red box highlights the numeric keypad]

Didn't receive your code? Code Sent! (44s)

Verify

Step 6:

You will get confirmation that your phone has been verified. Click anywhere on the gray screen to continue to the next step.

everbridge

← Verify your phone number

We sent a verification code to the phone number [redacted]

Phone Verified

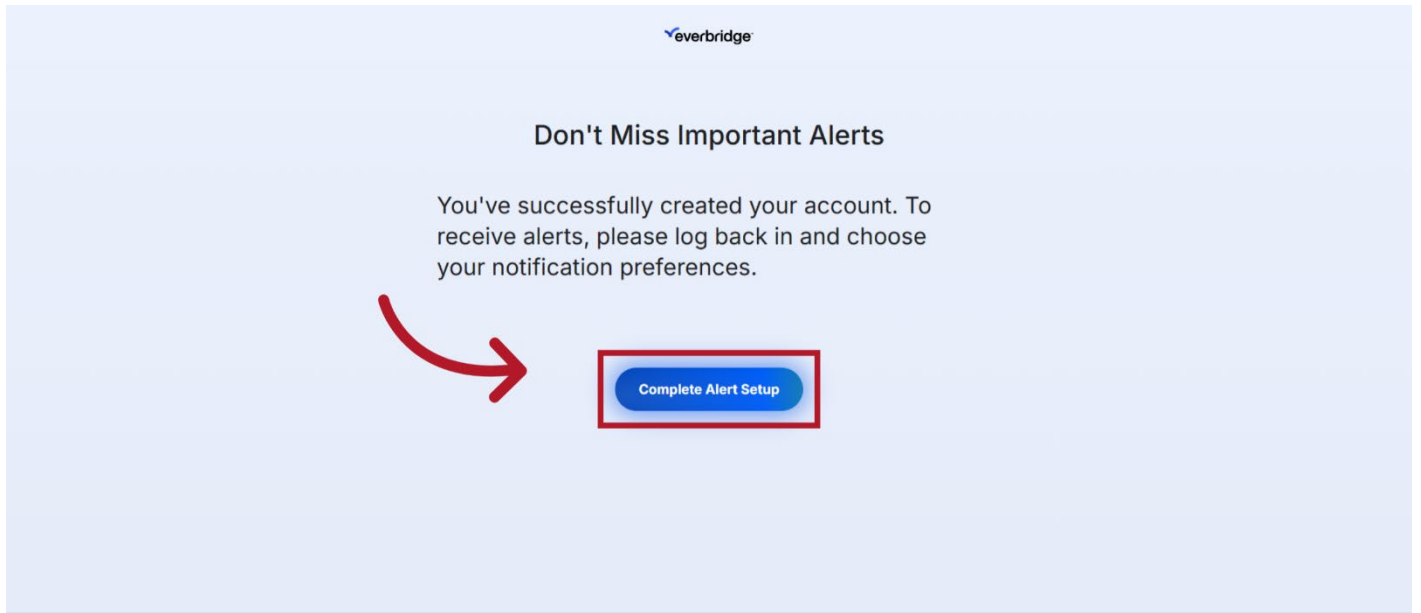
Didn't receive your code? [Resend Code](#)

Verify

Step 7:

Click on “Complete Alert Setup.”

*** You must complete alert setup to receive notifications.**



Step 8:

After clicking “Complete Alert Setup” in the previous step, you will be taken to complete your profile. You may be prompted to log into your account before this step – do so by entering your email address and inputting the new 6-digit code you are sent.

Fill out your primary location information. Additional addresses can be added in a later step.

***To receive Ann Arbor alerts, your address *must* be within city limits. If you input an address outside city limits, you will not receive city alerts.**

****Entering an address within Washtenaw County but not within city limits will register you for Washtenaw County alerts *only*.**

Sign Up

Create Your Account

All fields marked with * are required.

First Name *

Last Name *

Location Information

Please enter your primary location information. Additional locations can be added in a later step.

Location Name

Address

Apartment / Suite / Unit

City

State / Province

Please select... ▾

Postal Code

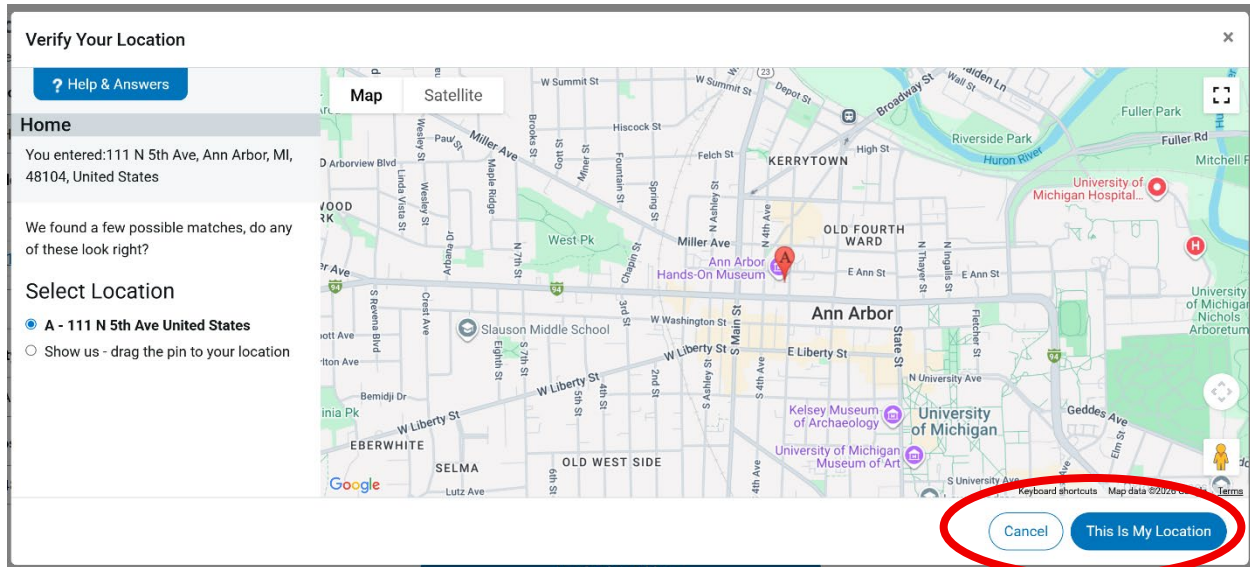
Country / Region

United States ▾

Verify This Address

Step 9:

After clicking “Verify This Address” in the previous step, you will be taken to a map to confirm your location. Select “This Is My Location” or select “Cancel” if you need to edit your address information.



Step 10:

Add additional contact information, if desired. Your phone number and email address you inserted in previous steps will auto-fill. Check the box to “Save & Continue.”

Complete Profile

Profile Information

Profile Information will help us customize the notifications we deliver to you.
All fields marked with * are required.

First Name *

Last Name *

Registration Email

Time Zone

Please select...

Contact Information

☐ **Business Text**

Country / Region: United States Business Text Number:

☐ **Business Email**

mosmonson@a2gov.org

☐ **Personal Phone**

Country / Region: United States Personal Phone Number:

☐ **Personal Text**

Country / Region: United States Personal Text Number:

☐ **Personal Email**

☐ **Home Phone**

Country / Region: United States Home Phone Number:

☐ **Desk Phone**

Country / Region: United States Desk Phone Number:

Please Note

By submitting, you agree to receive text messages from Everbridge on the alerts you specify. Message frequency may vary. Message and data rates may apply. Reply HELP for help, STOP to opt out.

Save & Continue

Step 11:

You will be routed to add any additional locations. The address you originally used will show up in the list of addresses, and you can add any additional by selecting “Add Another Location.” When finished, select “Save & Continue.”

Complete Profile





Location Information

Adding a location is not required to receive alerts. If added, complete the required fields.

We will use the location information you provide to inform you about events taking place in your area.

Static Locations

 **Success**
Location information saved successfully.

Location Name	Address	Action
Home	111 N 5th Ave	Edit View On Map 
Work	301 E Huron St	Edit View On Map 



Step 12:

This is the most critical step! Select the type of alerts you'd like to receive. Use the check boxes next to each type of alert to subscribe to them. Click on "Save & Continue" when you are done.

***Subscribe to "emergencies only" to receive A2 Emergency Alerts, including notifications about the city's On-Street Snow Parking Ban.**

****The city highly recommends signing up for weather alerts as well.**

Complete Profile



Subscriptions

Checking or unchecking a subscription will also apply that change to any subgroups within that subscription.

Alert Subscriptions

☐ I want to receive communications about:

- ☐ Emergencies Only (1)
- ☐ Public Advisories (1)
- ☐ Community Messages (1)
- ☐ Traffic Advisories (1)

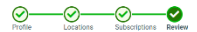
☐ Weather Alerts

Save & Continue

Step 13:

Confirm all information is correct, then click "Finish."

Complete Profile



Review

Confirm the information you've provided is accurate. After completing your registration, you will be able to edit this information at any time.

My Profile (Edit)

First Name:	
Last Name:	
Registration Email:	
Business Text:	
Business Email:	
Personal Phone:	
EV90 Mobile App:	Not logged in

Location Information (Edit)

Static Locations	
Home:	111 N 5th Ave
Work:	301 E Huron St

Subscriptions (Edit)


Alert Subscriptions	
I want to receive communications about:	Emergencies Only
	Weather Alert

Finish

Step 14:


This is what your completed profile should look like. Please contact the Ann Arbor Office of Emergency Management with questions or for assistance.

OEM@a2gov.org



WASHTENAW
COUNTY *Michigan*

Be Informed. Be Prepared.



HomeBack To Everbridge CommunityNotificationsOverview

Home

My Profile (Edit)

First Name:

Last Name:

Registration Email:

Delete My Account

Business Text:

Business Email:

Personal Phone:

EVB3 Mobile App:

Receive Notifications: On

Receive Notifications: On

Receive Notifications: On

Not logged in

Receive Notifications: Off

My Locations (Edit)

Static Locations

Home:111 N 9th Ave

Work:301 E Huron St

My Subscriptions (Edit)

Alert Subscriptions

I want to receive communications about: > Emergencies Only

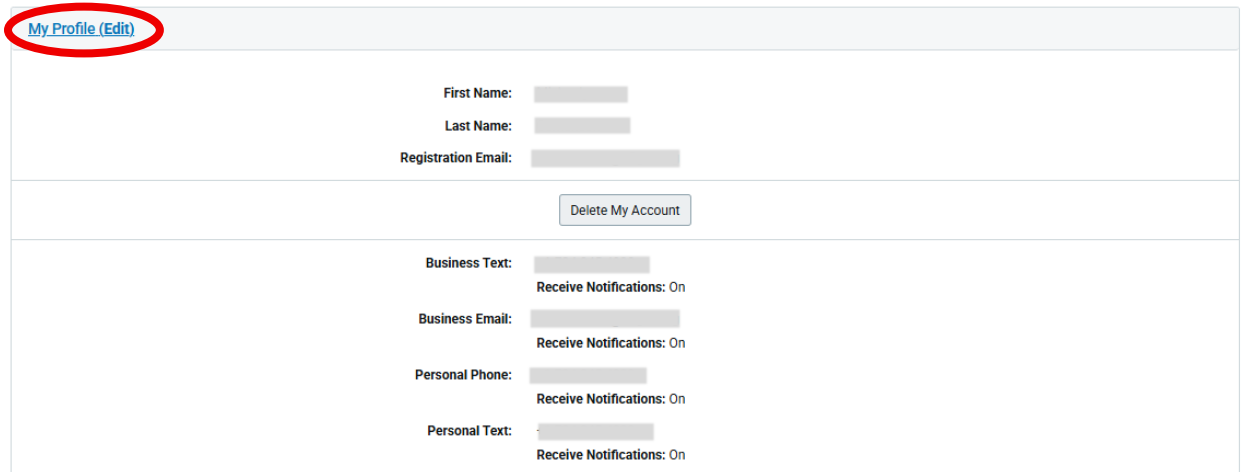
Emergencies Only

1 Weather Alert

Updating Your Information

If you need to update your personal information (addresses, contact information, alert subscriptions), sign-in to your Everbridge account via washtenaw.org/alerts. You will be taken to your profile page (see the screenshot in Step 14). Each category of information has an “Edit” button you can select to update your information.

[Home](#)



The screenshot shows a web interface for updating a profile. At the top left, there is a navigation bar with a link labeled "Home" and a link labeled "My Profile (Edit)" which is circled in red. Below the navigation bar, the profile information is displayed in a form. The form has several sections: "First Name:" with a text input field, "Last Name:" with a text input field, and "Registration Email:" with a text input field. Below these fields is a button labeled "Delete My Account". Further down, there are sections for "Business Text:", "Business Email:", "Personal Phone:", and "Personal Text:", each with a text input field and a "Receive Notifications: On" checkbox.

Receiving Alerts

You will receive alerts to whatever forms of contact you’ve entered (in the above screenshot you can see where it indicates what forms of contact are receiving alerts).

- Phone calls will come from 734-794-6060. Please save this number as a contact in your phone for easy identification.
- Text messages will be sent from 88911.
- Emails will come from “City of Ann Arbor <noreply@everbridge.net>”