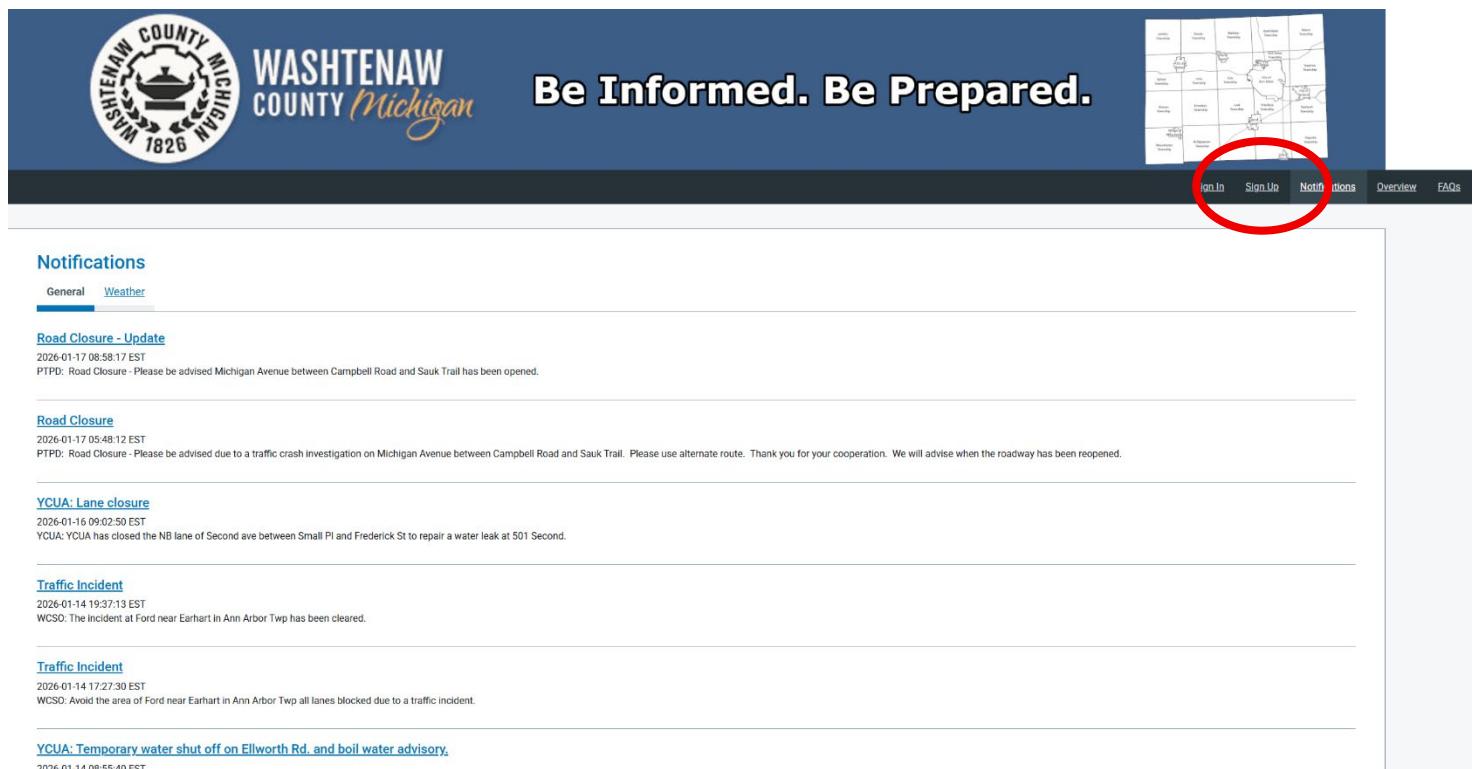


A2 Emergency Alerts – Sign-Up Instructions

Step 1:

Navigate to washtenaw.org/alerts

Click on “Sign-Up” in the upper right menu.



The screenshot shows the Washtenaw County Michigan website with a blue header. The header features the county seal, the text "WASHTENAW COUNTY Michigan", and the slogan "Be Informed. Be Prepared." Below the header is a map of the county. A red circle highlights the "Sign Up" button in the top right corner of the header menu.

Notifications

General [Weather](#)

Road Closure - Update
2026-01-17 08:58:17 EST
PTPD: Road Closure - Please be advised Michigan Avenue between Campbell Road and Sauk Trail has been opened.

Road Closure
2026-01-17 05:48:12 EST
PTPD: Road Closure - Please be advised due to a traffic crash investigation on Michigan Avenue between Campbell Road and Sauk Trail. Please use alternate route. Thank you for your cooperation. We will advise when the roadway has been reopened.

YCUA: Lane closure
2026-01-16 09:02:50 EST
YCUA: YCUA has closed the NB lane of Second ave between Small Pl and Frederick St to repair a water leak at 501 Second.

Traffic Incident
2026-01-14 19:37:13 EST
WCSO: The incident at Ford near Earhart in Ann Arbor Twp has been cleared.

Traffic Incident
2026-01-14 17:27:30 EST
WCSO: Avoid the area of Ford near Earhart in Ann Arbor Twp all lanes blocked due to a traffic incident.

YCUA: Temporary water shut off on Ellsworth Rd. and boil water advisory.
2026-01-14 08:55:40 EST

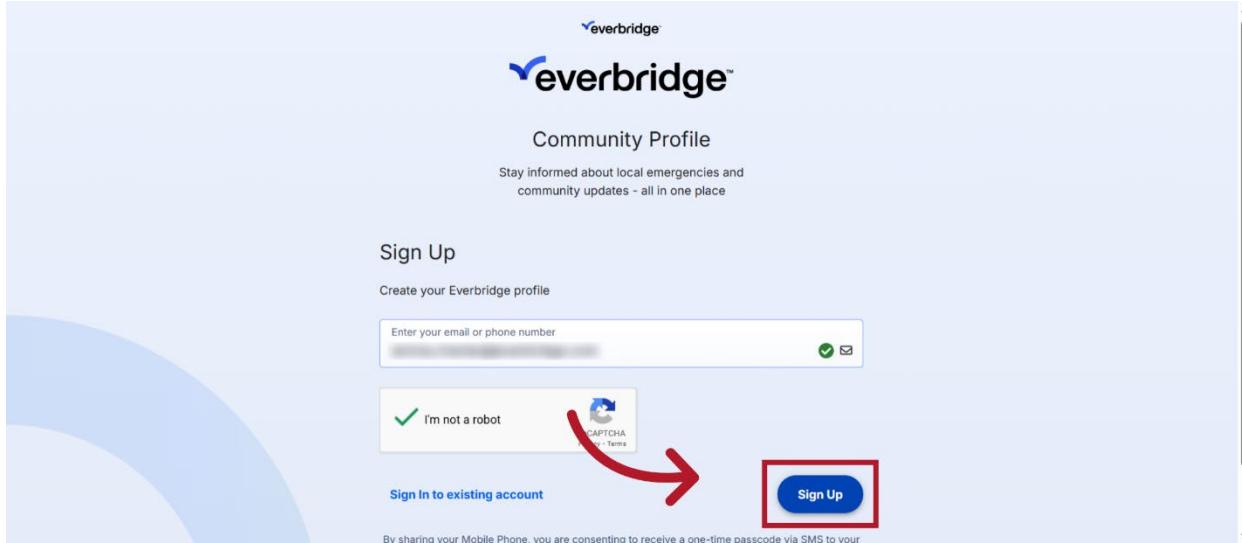


The screenshot shows a map of Washtenaw County, Michigan, with various townships and cities labeled. Below the map is a navigation bar with links: "Sign In", "Sign Up" (which is circled in red), "Notifications", "Overview", and "FAQs".

Step 2:

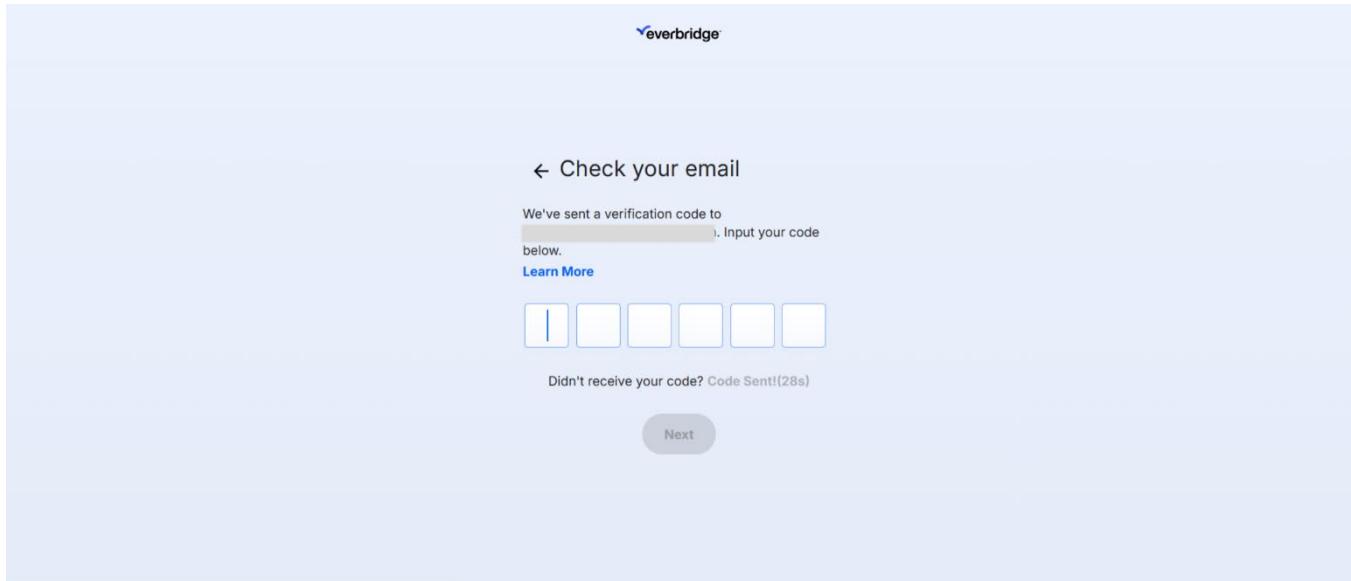
Enter your email address and click on “Sign-Up.”

*You can add additional forms of contact later in the process.



Step 3:

You will receive a verification code to your email. Enter it in the boxes. If you do not receive the code within a few moments, check your spam/junk folder.



Step 4:

Fill in your information (name, phone number, postal code, preferred language, time zone).

After you complete your personal information, agree to the terms and conditions at the bottom of the page and select how you would like to receive verification to your phone (call or text).

*For ease, enter the postal code of the address you want to receive alerts for (Example: if you live in another county but work in Ann Arbor, use your work postal code).

Complete your profile

First Name
[REDACTED]

Last Name
[REDACTED]

Email Address
[REDACTED] 

Phone Number
[REDACTED] 

Home Postal Code
48104

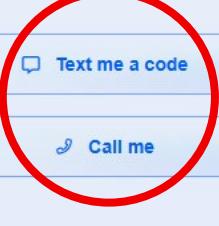
Preferred Language
English (United States) 

Time Zone
(GMT-05:00) Eastern Standard Time (America/New_York) 

Everbridge Community plans to support preferred languages beginning in 2026

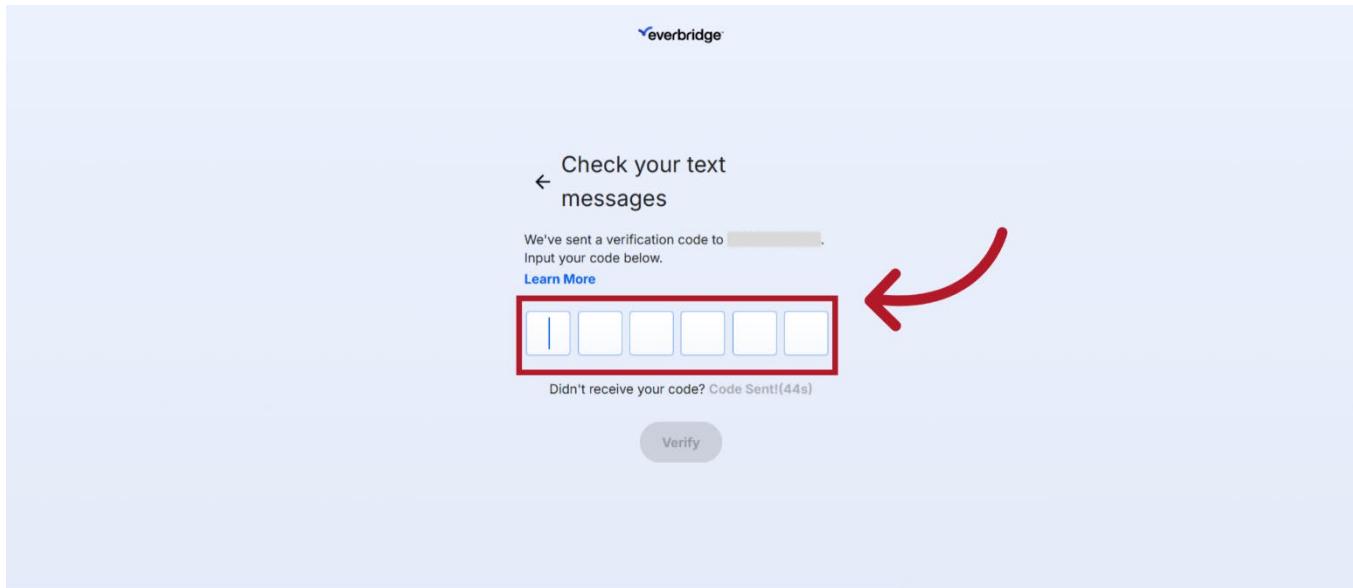
Check the box to indicate that you understand and agree to the [Everbridge Terms of Use](#) and the [Everbridge Global Privacy Policy](#).

 Text me a code

  Call me

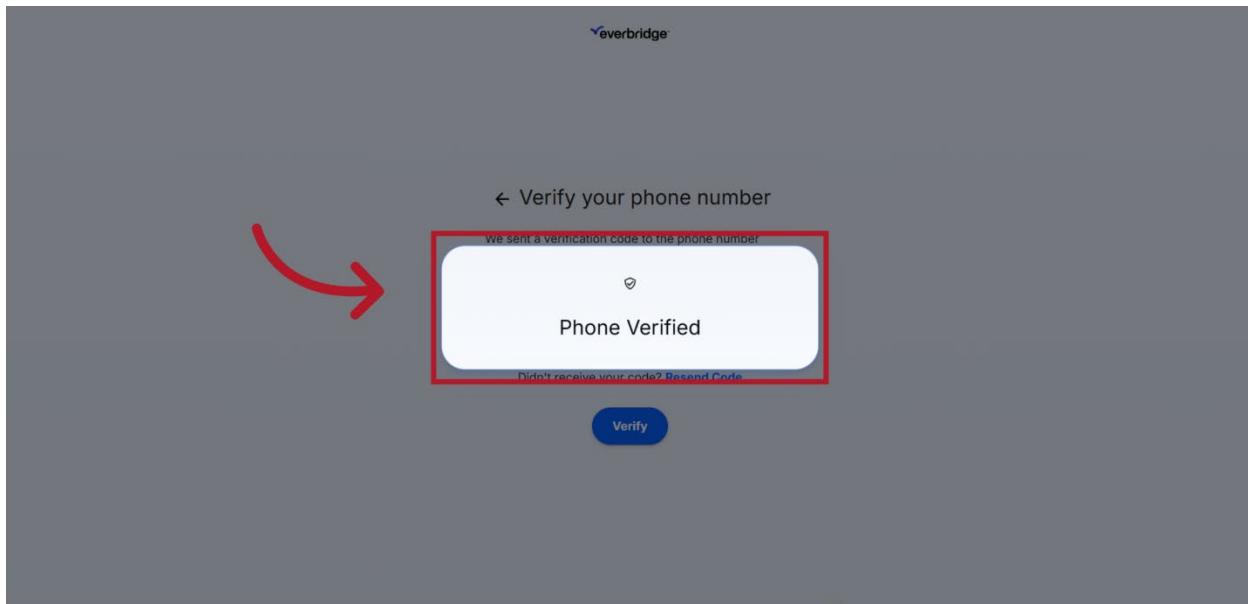
Step 5:

Enter the verification code in the boxes.



Step 6:

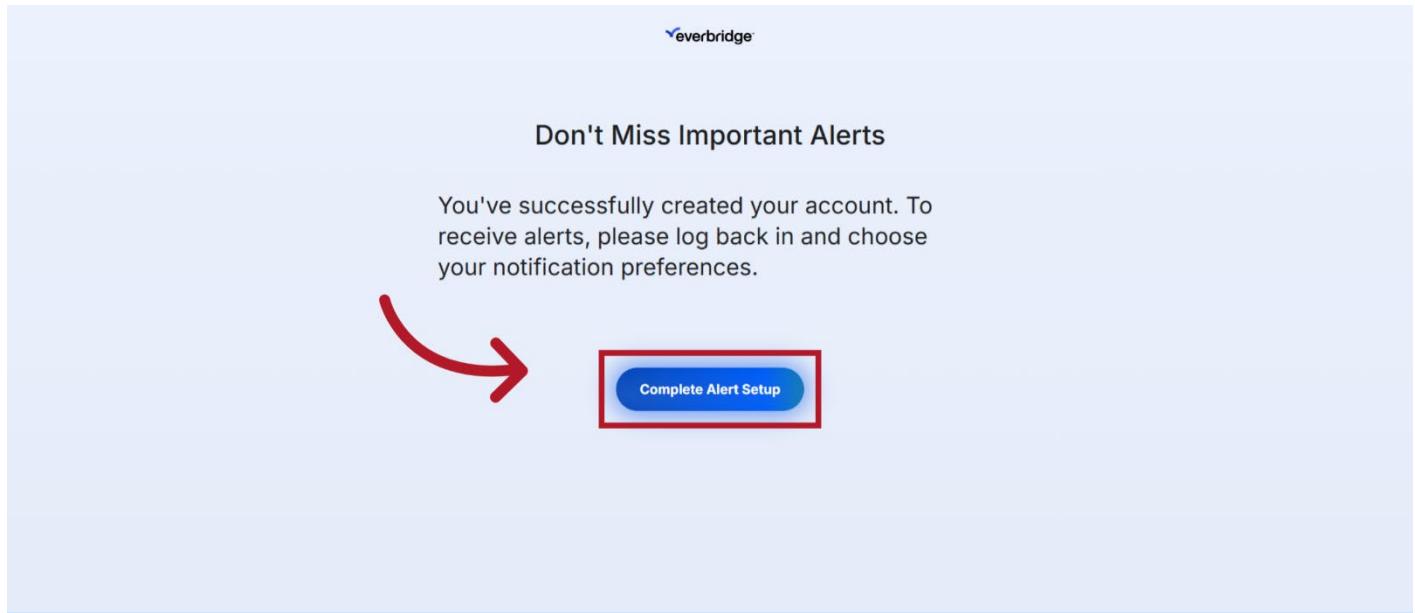
You will get confirmation that your phone has been verified. Click anywhere on the gray screen to continue to the next step.



Step 7:

Click on “Complete Alert Setup.”

*** You must complete alert setup to receive notifications.**



Step 8:

After clicking “Complete Alert Setup” in the previous step, you will be taken to complete your profile. You may be prompted to log into your account before this step – do so by entering your email address and inputting the new 6-digit code you are sent.

Fill out your primary location information. Additional addresses can be added in a later step.

***To receive Ann Arbor alerts, your address **must** be within city limits. If you input an address outside city limits, you will not receive city alerts.**

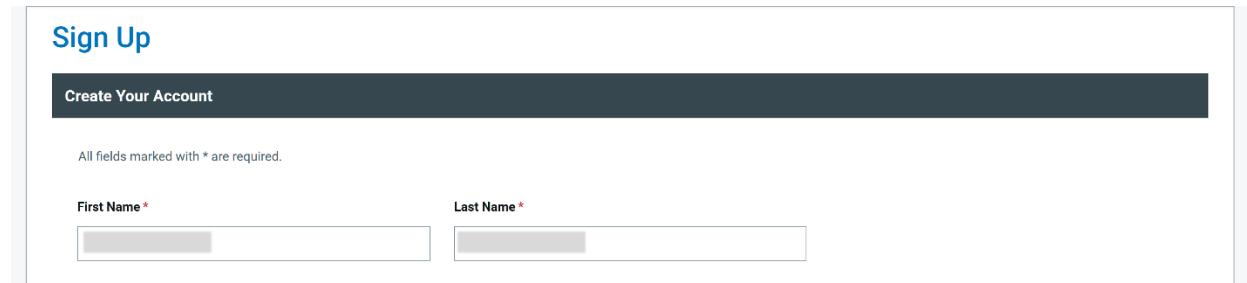
****Entering an address within Washtenaw County but not within city limits will register you for Washtenaw County alerts **only**.**

Sign Up

Create Your Account

All fields marked with * are required.

First Name * Last Name *



Location Information

Please enter your primary location information. Additional locations can be added in a later step.

Location Name

Address



Apartment / Suite / Unit

City

State / Province

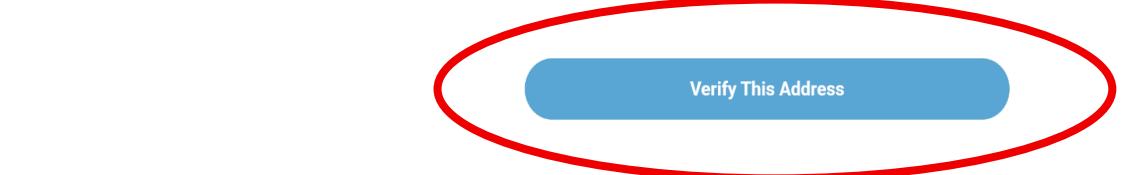
Please select...

Postal Code

Country / Region

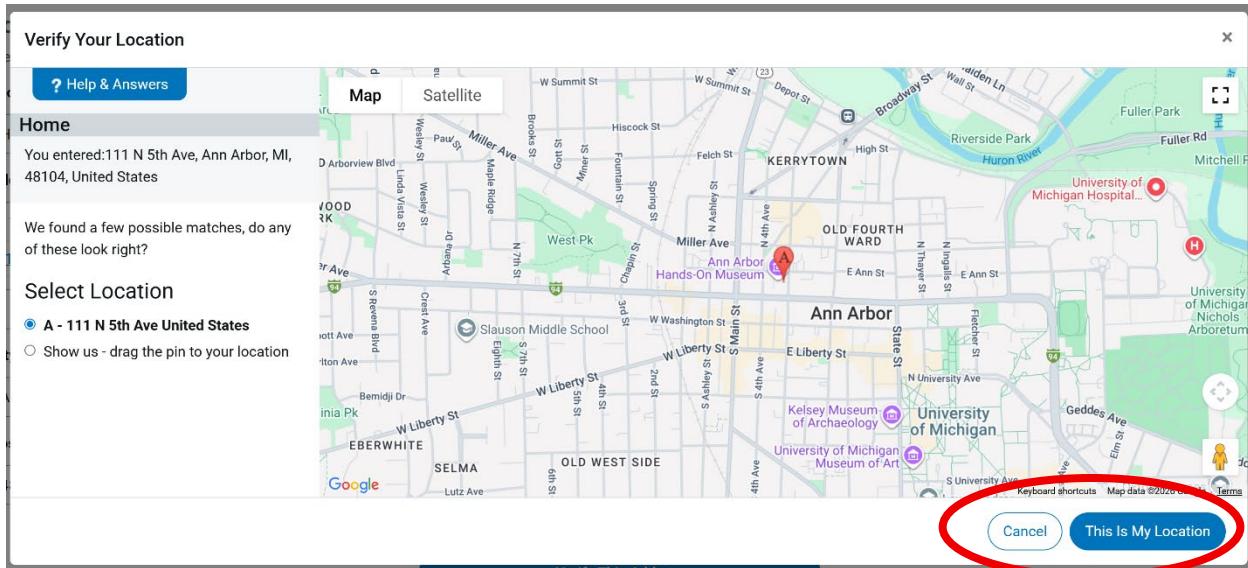
United States

Verify This Address



Step 9:

After clicking “Verify This Address” in the previous step, you will be taken to a map to confirm your location. Select “This Is My Location” or select “Cancel” if you need to edit your address information.



A2 Emergency Alerts – Sign-Up Instructions

Step 10:

Add additional contact information, if desired. Your phone number and email address you inserted in previous steps will auto-fill. Check the box to “Save & Continue.”

Complete Profile

Profile Information

Profile information will help us customize the notifications we deliver to you.
All fields marked with * are required.

First Name *

Last Name *

Registration Email

Time Zone

Contact Information

Business Text
Country / Region
 

Business Email

Personal Phone
Country / Region
 

Personal Text
Country / Region
 

Personal Email

Home Phone
Country / Region
 

Desk Phone
Country / Region
 

Please Note
By submitting, you agree to receive text messages from Everbridge on the alerts you specify. Message frequency may vary. Message and data rates may apply. Reply HELP for help, STOP to opt out.

Save & Continue

Step 11:

You will be routed to add any additional locations. The address you originally used will show up in the list of addresses, and you can add any additional by selecting “Add Another Location.” When finished, select “Save & Continue.”

Complete Profile



Location Information

Adding a location is not required to receive alerts. If added, complete the required fields.

We will use the location information you provide to inform you about events taking place in your area.

Static Locations

Location Name	Address	Action
Home	111 N 5th Ave	Edit View On Map 
Work	301 E Huron St	Edit View On Map 

[Add Another Location](#)

[Save & Continue](#)

Step 12:

This is the most critical step! Select the type of alerts you'd like to receive. Use the check boxes next to each type of alert to subscribe to them. Click on “Save & Continue” when you are done.

*Subscribe to "emergencies only" to receive A2 Emergency Alerts, including notifications about the city's On-Street Snow Parking Ban.

**The city highly recommends signing up for weather alerts as well.

Complete Profile



Subscriptions

Checking or unchecking a subscription will also apply that change to any subgroups within that subscription.

Alert Subscriptions

I want to receive communications about:

- Emergencies Only (1)
- Public Advisories (1)
- Community Messages (1)
- Traffic Advisories (1)

Weather Alerts

Save & Continue

Step 13:

Confirm all information is correct, then click “Finish.”

Complete Profile



Review

Confirm the information you've provided is accurate. After completing your registration, you will be able to edit this information at any time.

[My Profile \(Edit\)](#)

First Name:
Last Name:
Registration Email:

Business Text:
Business Email:
Personal Phone:
EVBG Mobile App: Not logged in

Location Information (Edit)

Static Locations

Home: 111 N 5th Ave
Work: 301 E Huron St

Subscriptions (Edit)

I want to receive communications about: Emergencies Only
 Weather Alert

Finish

Step 14:

This is what your completed profile should look like. Please contact the Ann Arbor Office of Emergency Management with questions or for assistance.

OEM@a2gov.org

WASHTENAW COUNTY Michigan 1825

Be Informed. Be Prepared.

My Profile (Edit)

First Name:

Last Name:

Registration Email:

Delete My Account

Business Text: Receive Notifications: On

Business Email: Receive Notifications: On

Personal Phone: Receive Notifications: On

EVBO Mobile App: Not logged in Receive Notifications: Off

My Subscriptions (Edit)

Alert Subscriptions

I want to receive communications about: > Emergencies Only

Emergencies Only

1 Weather Alert

My Locations (Edit)

Static Locations

Home: 111 N 5th Ave

Work: 301 E Huron St

Updating Your Information

If you need to update your personal information (addresses, contact information, alert subscriptions), sign-in to your Everbridge account via washtenaw.org/alerts. You will be taken to your profile page (see the screenshot in Step 14). Each category of information has an “Edit” button you can select to update your information.

Home

[My Profile \(Edit\)](#) 

First Name:	██████████
Last Name:	██████████
Registration Email:	██████████
Delete My Account	
Business Text:	██████████
Business Email:	██████████
Personal Phone:	██████████
Personal Text:	██████████
Receive Notifications:	On

Receiving Alerts

You will receive alerts to whatever forms of contact you've entered (in the above screenshot you can see where it indicates what forms of contact are receiving alerts).

- Phone calls will come from 734-794-6060. Please save this number as a contact in your phone for easy identification.
- Text messages will be sent from 88911.
- Emails will come from “City of Ann Arbor <noreply@everbridge.net>”