



ADVANCED METERING Opt-Out Program

For more than 15 years, the City of Ann Arbor had made use of Advanced Metering Infrastructure (AMI). AMI provides increased meter reading accuracy, improved billing, opportunity for enhanced customer services such as those listed below, and reduced operating costs over other metering technologies. The AMI technology uses radio frequency (RF) transmitting devices which are connected to the water meter by wire and transmits meter readings wirelessly to the City. These devices are known as Meter Transmitter Units (MTU) and are located inside the home near the water meter.

AMI Benefits

	AMI	Non-Standard Meter
View your daily water usage	Yes	No
Leak detection alerts	Yes	No
Eligible for leak adjustment credit on bill (subject to review)	Yes	No
Eligible for summer sewer discount	Yes	No

Despite the many advantages of the AMI system, the City recognizes that some customers may not want the AMI technology installed inside their homes. The City offers two opt-out options:

Option 1: Relocate MTU to outside of house. All AMI benefits remain for customer.

\$138.00 – One-time Installation Fee*

Option 2: Removal of MTU and install reading display equipment to the outside of the home for collection of quarterly reads manually by City. No AMI benefits for the customer.

\$271.00 – Initial Setup Fee*

\$69.00 – Quarterly Meter Reading Fee

***Homeowner required to install wire to exterior of home in accordance with manufacturer specifications**

To be eligible for the opt-out program, customers must:

- Own and reside in a single-family, residential property
- Homeowner to install wire to exterior of home in accordance with manufacturer specifications
- Complete AMI Opt-Out Application Form



ADVANCED METERING OPT-OUT APPLICATION FORM

Eligibility Requirements:

- Own and reside in a single-family, residential property
- Customer to install wire to exterior of home in accordance with manufacturer specifications
- Complete AMI Opt-Out Application Form

Customer Information:

Customer Name: _____

Service Address: _____

City: _____ State: _____ Zip Code: _____

Daytime Phone: _____ Email: _____

Property Owner Name (if different from above): _____

Property Owner Address: _____

City: _____ State: _____ Zip Code: _____

Terms & Conditions

To opt-out of the standard installation of City of Ann Arbor's advanced metering technology, indicate your choice by checking one of the boxes below:

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Option 1: Relocate meter transmitter unit (MTU) to outside of house

All AMI Benefits remain for customer. I agree that I am a named, authorized person on the customer account number entered above. Further, I am indicating that I want to have an outside mount of the MTU and am aware of the one-time charge and responsibility for the installation of wire to exterior of home in accordance with manufacturer specifications.

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Option 2: No meter transmitter unit (MTU) on property

I agree that I am a named, authorized person on the customer account number entered above. Further, I am indicating that I want to opt-out of advanced metering technology altogether and have the water meter read manually each quarter for billing purposes. I am aware of the initial setup fee and ongoing quarterly meter reading fee which will be added to my bill. I am aware of the responsibility for the installation of wire to exterior of home in accordance with manufacturer specifications.

Customer Signature

Date

Completed forms can be faxed to (734) 994-1816 or mailed to: Public Services Area, 301 East Huron Street, P.O. Box 8647, Ann Arbor, Michigan 48107