## Ann Arbor Farmers Market: 2025 Frequent Asked Questions

#### Q1: Do vendors take cash?

Yes, all vendors take cash.

## Q2: Can I break a \$100/\$50/\$20/\$10 bill into smaller bills at the market office?

A2: No. The market office cannot make change. Many vendors can break large bills.

### Q3: Does the market office issue tokens for debit, credit, and mobile pay?

**A3**: Yes, the market office issues tokens for debit, credit, and mobile pay purchase. If you do not have cash, you may purchase these tokens from the market office. These wooden tokens are \$5 each, are used like cash, and have a \$20 minimum to purchase. Vendors will give you cash change for anything less than \$5. The tokens do not expire, and there is no extra fee to purchase tokens. We accept debit, Visa, MasterCard, AMEX, Discover, Apple Pay, Google Pay, and Samsung Pay.

#### Q4: Can I purchase tokens with cash?

**A4**: All market vendors take cash. If you have cash, you do not need to buy tokens. You can purchase tokens with cash if you would like to give them as a gift certificate or if you simply prefer to use tokens.

## Q5: Can I pay with SNAP/EBT/P-EBT at the market?

**A5:** Yes. Swipe your card at the market office (as of 2025, located in a trailer in the middle of the parking lot) to get \$1 SNAP tokens that you can use to purchase fresh produce, herbs, eggs, meat, poultry, fish, bread, cheese, baked goods, and more. Double Up Food Bucks (DUFB) doubles your capacity to buy Michigan-grown produce and edible plant starts when you purchase SNAP/EBT/P-EBT tokens at market.

#### Q6: What is the 2025 daily limit for the Double Up Food Bucks (DUFB) program?

**A6**: DUFB will match SNAP purchases up to \$20 dollars per day.

#### Q7: Where can I park to shop at the market?

**A7**: There is a map of parking near the market on the market website under Parking and Travel. Parking within the market lot is free during Wednesday market, during Saturday market hours of operation in winter, and as space is available on Saturdays at other times in the season.

## Q8: Where do I pay for parking?

**A8**: Parking in the market lot is free during market hours as space is available (see Q7 for details). All other metered parking spaces are charged as normal at City of Ann Arbor kiosks.

## Q9: Are dogs allowed inside the market?

**A9**: Only service animals are allowed in the market due to food safety restrictions.

#### Q10: How can I check if a certain vendor is at the market today?

**A10**: Call the market office at (734)-794-6255 or visit our social media to check which vendors are at the market.

#### Q11: Can I borrow a cart or wagon for my purchases?

**A11**: Yes. Staff at the market office can provide a cart or wagon for you, if one is available.

#### Q12: What is the Market's masking policy?

**A12**: Masks are recommended in all indoor spaces.

## Q13: Are the market bathrooms open?

**A13**: The market bathrooms are currently open to the public. As of 2025, an accessible portable public restroom supplied by Throne Labs Inc. is available west of the market office trailer off Fourth Ave. Two additional portable toilets are located on the east side of the market office trailer inside the parking lot.

#### Q14: Does the market have a lost and found?

**A14**: Yes, there is a lost and found in the market office. You can call the office at (734) 794-6255, email the Market Manager at SStauffer@a2gov.org, or stop by in-person during market hours.

## Q15: I have a Community Supported Agriculture box (CSA). Where do I pick it up?

**A15**: Your CSA can be picked up at their market stall, unless alternative arrangements have been made.

## Q16: I have an educational, service-oriented, or non-profit group and I want to rent a table at market to distribute information. How do I coordinate that?

**A16**: You must submit a Community Group application available on our <u>website</u> and pay a \$35 per day fee to set up at market. Community Groups cannot sell anything at market. Contact market staff at <u>market@a2gov.org</u>, by phone at (734) 794-6255, or in-person at the market office during market hours.

#### Q17: I want to play music at the market. How do I coordinate that?

**A17:** Contact market staff at <a href="market@a2gov.org">market@a2gov.org</a>, by phone at (734) 794-6255, or in-person at the market office during a Wednesday or Saturday market.

# Q18: I have a food truck/cart and want to participate in the Food Truck rallies or set up on market days. How do I coordinate that?

**A18:** You must submit a Mobile Food Vendor application available on our <u>website</u> and submit it to the Market Manager.

## Q19: I am an artisan vendor. How can I become a vendor at The Sunday Artisan Market?

**A19**: The Sunday Artisan Market is a separate entity that rents our farmers market pavilion for use on Sundays, April-December. For more information, their Market Manager Deb Dursi can be reached at <a href="mailto:tsammanager@gmail.com">tsammanager@gmail.com</a>.

#### Q20: Why was the farmers market office building demolished?

**A20:** The market office building was demolished because the foundations of the building were found to be compromised, making the building unsafe for long-term use. To provide safe conditions for both staff and the public, the building had to be closed and demolished.

#### Q21: What are the next steps after the office building is demolished?

**A21:** While the demolition of the office building is unplanned, the community has been presented with a unique opportunity to re-envision the future of the farmers market. Following the demolition of the market office building, we will be embarking on a study of the market, looking holistically at the farmers market site, allowing us to plan and make decisions that will support the future of the farmers market. Our study will involve extensive community engagement, considering the needs and wants of the community, market vendors and stakeholders. This process is anticipated to start later in 2025.

## Q22: I have other general market-related questions or comments. Who should I contact?

**A22**: Contact the Market Manager, Stefanie T. Stauffer, PhD. at SStauffer@a2gov.org. During market, Stefanie can be reached at (734) 794-6255 or in-person at the market office.