Winter Trash and Recycling Collection Tips

- Keep carts and dumpsters clear of snow/ice with the lids closed and accessible to trucks.
- Place carts in a clear street (on your extension if you live on a major street with high traffic or one with a bike lane) before 7 a.m. on your weekly collection day.
- Don’t place carts on snow banks. Clear a “shelf” on the street or extension so the cart can rest flat.
- Special pickup customers (for physically challenged residents) must provide driveways or walkways clear of snow and ice so that carts are safely accessible. To learn more about or request special collections, contact customer service at 734.994.7336.

Snow Plow Tracking

The city’s heavy snow plows are equipped with automatic vehicle location (AVL) devices that allow residents to track them online as they work around the city. Use the link provided at a2gov.org/snow to find the AVL tracking website.

Winter Weather Reminders

During heavy snowfall, please move your vehicle from street parking until the street is plowed. This will allow plows to clear more snow, which will make driving and parking easier and safer after the storm.

Residents and/or property owners are responsible for removing snow/ice from adjacent sidewalks, crosswalk ramps and bus stops. Residents/property owners will receive only one warning, per season, before incurring fines. Visit a2gov.org/sidewalksnow for more info.

During a severe winter storm, a snow emergency may be declared. This declaration will be shared via the media, CTN, email, the city’s social media channels (Facebook, Twitter, and NextDoor) as well as at a2gov.org. Where street parking is normally permitted, restrictions may go into effect. This limitation would restrict parking to one side of the street and would not apply during the hours of 8 p.m. to midnight so vehicles can be moved to comply with the next day’s prohibition. If a vehicle is parked on a “snow emergency” street, it may be ticketed and towed.