### Service Levels

**Waste:**
- Weekly collection
- 3 cart sizes to select from (32 / 64 / 96 gallon)

**Recycling:**
- Every-other-week collection
- 2 cart sizes to select from (64 / 96 gallon)

**Yard Waste (no food waste):**
- Cart, bag, or bulk collection
- Drop-off
- April - mid-December

### Funding & Fees

**Waste:** Pay-as-you-throw
- 32 gallon cart  $3.05/setout
- 64 gallon cart  $5.10/setout
- 96 gallon cart  $7.15/setout

**Recycling:** No charge to customers

**Yard Waste:** Pay-as-you-throw
- Cart  $27.50 (one-time cart purchase) + $6/setout cart tag
- Yard waste bag or bulk tag  $2.50/bag or bundle
- Drop-off  No charge

### Policies, Mandates & Special Services

None
<table>
<thead>
<tr>
<th>Service Levels</th>
<th>Madison, Wisconsin</th>
</tr>
</thead>
<tbody>
<tr>
<td>Waste:</td>
<td></td>
</tr>
<tr>
<td>Weekly collection</td>
<td></td>
</tr>
<tr>
<td>64 or 96 gallon cart</td>
<td></td>
</tr>
<tr>
<td>Every-other-week large item collection</td>
<td></td>
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<tr>
<td>Recycling:</td>
<td></td>
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<tr>
<td>Every-other-week collection</td>
<td></td>
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<tr>
<td>64 or 96 gallon cart</td>
<td></td>
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<tr>
<td>Yard Waste (no food waste; pilot ended June 2018):</td>
<td></td>
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<tr>
<td>Brush: Rotating schedule throughout City, April-November</td>
<td></td>
</tr>
<tr>
<td>Leaf, Yard and Garden: April, after the thaw - 2 collections through</td>
<td></td>
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<tr>
<td>City; crews reassigned to other Streets operations through</td>
<td></td>
</tr>
<tr>
<td>summer; fall, when leaves start to drop - brush collection ends</td>
<td></td>
</tr>
<tr>
<td>and leaf collection performed with goal to finish 3 collections</td>
<td></td>
</tr>
<tr>
<td>through City, weather-permitting</td>
<td></td>
</tr>
<tr>
<td>Drop-offs</td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Funding &amp; Fees</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Property tax assessment; average assessment = $20.03/household/month (2016)</td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Policies, Mandates &amp; Special Services</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Recycling is mandatory; service is universally provided, and City can refuse pickup of trash carts if recycling is notably present in the cart or if recycling is not set out</td>
<td></td>
</tr>
<tr>
<td>City provides daily collection of carts in the designated student apartment area for about a 2-week period in August, coinciding with the majority of lease terminations in mid-August</td>
<td></td>
</tr>
</tbody>
</table>
## Service Levels

**Residential:** Single-family, multi-family up to 4 units (multi-family of 5-11 units and mixed use residential/commercial properties can also opt in if they can be adequately served with carts - no dumpsters)

**Waste:**
- Weekly or bi-weekly collection
- 4 service levels to select from (32 / 64 / 96 gallon weekly, 32 gallon every-other-week)

**Recycling:**
- Weekly collection

**Yard Waste:**
- Subscription service: cart plus up to 8 bags/week; no food waste
- Non-subscription service: pre-arranged collection, call to schedule 48 hours minimum before collection; no food waste
- Collection may not be on same day as waste collection
- Curbside collection mid-April - November
- Drop-offs (including source-separated organics / food waste)

**Commercial:** Businesses and multi-family of 5+ units
- Must use a licensed hauler, but can select own provider and level of service

## Funding & Fees

**Waste:** Modified pay-as-you-throw
- 32 gallon cart, biweekly, 2 bulky items/year $20.28/month
- 32 gallon cart, weekly, 2 bulky items/year $23.45/month
- 64 gallon cart, weekly, 3 bulky items/year $32.03/month
- 96 gallon cart, weekly, 3 bulky items/year $34.15/month

**Recycling:** Charged on property taxes
- Flat rate $58.20/unit/year ($4.85/unit/month)

**Yard Waste:** Pay-as-you-throw
- Subscription $120/year ($10/month)
- Non-subscription $3.00/bag or bundle
- Drop-offs No charge

## Policies, Mandates & Special Services

All properties are required to have service, with no opting out or sharing service with neighbors

All businesses are required to recycle
### Service Levels

#### Waste:
- Weekly collection
- Customer-selected can size - 12 / 20 / 32 / 64 / 96 gallon

#### Recycling:
- Every-other-week collection

#### Yard Waste and Organics (including food waste):
- Weekly collection
- Up to 10 extra bags of leaves can be set out at no extra cost per week during November

#### Drop-Off Sites:
- Self-haul all materials to one of two transfer stations owned by the City

### Funding & Fees

#### User fees:

#### Waste:
- 12 gallon micro-can $23.30/household/month
- 20 gallon mini-can $28.55/household/month
- 32 gallon cart $37.15/household/month
- 64 gallon cart $74.30/household/month
- 96 gallon cart $111.45/household/month
- Extra waste outside of cart $11.55/bag, bundle, or can
- Bulky waste $30/item

#### Recycling:
- No charge to customers

#### Yard Waste and Organics:
- 13 gallon cart $6.15/household/month
- 32 gallon cart $9.25/household/month
- 96 gallon cart $11.85/household/month

### Policies, Mandates & Special Services

#### Food and compostable paper banned from waste disposal January 1, 2015

#### Yard waste and food waste service is required for all properties

#### Recyclables (paper, cardboard, glass and plastic bottles, aluminum and tin cans) banned from waste disposal; waste carts with more than 10% recycling will not be collected
## Service Levels

**Waste:**
- Varies, depending on hauler and service selected

**Recycling:**
- Varies, depending on hauler and service selected

**Yard Waste:**
- Varies, depending on hauler and service selected

Other services provided in conjunction with Boulder County:
- Center for Hard-to-Recycle Materials (CHaRM), household hazardous waste, and MRF facilities in “Recycle Row”

### Funding & Fees

Residents and businesses pay haulers directly for service based on the service they select and rate quoted by hauler

**Trash tax:**
- Haulers pay $3.50/household/month and $0.85/cubic yard for businesses and multi-family properties with dumpster service to fund waste reduction efforts including costs for Boulder County “Recycle Row” facilities, some costs for programs (e.g., in the past, single-stream recycling conversion)

**Bag fee:**
- All plastic and paper bags at grocery stores have a 10 cent bag fee

## Policies, Mandates & Special Services

**Universal Zero Waste Ordinance:**
- All haulers required to offer recycling and compost collection
- All properties required to recycle and compost
- All single-family households must subscribe to collection service
- All special events must provide recycling and composting

Multi-family properties must have at least half of the capacity for recycling as they do for trash (e.g., if trash service is 2 cu. yd. per week, recycling must be at least 1 cu. yd. per week)

Haulers must provide “6-day review” with Monday-Saturday daily collection of waste from all rental properties in designated student zones for 1 week in May and one month in July/August to support move-in / move-out; properties are charged by haulers for extra collections that are made, with containers emptied only if full (Monday-Friday) or half-full (Saturday)
<table>
<thead>
<tr>
<th>Service Levels</th>
<th>Lincoln, Nebraska</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>284,736</td>
</tr>
<tr>
<td>Recycling:</td>
<td>Diversion Rate</td>
</tr>
<tr>
<td></td>
<td>21%</td>
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<tr>
<td>Yard Waste:</td>
<td>Service Provider</td>
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<tr>
<td></td>
<td>Private haulers,</td>
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<td></td>
<td>selected by</td>
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<tr>
<td></td>
<td>customer</td>
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</table>

<table>
<thead>
<tr>
<th>Drop-Off Sites:</th>
<th>Funding &amp; Fees</th>
</tr>
</thead>
<tbody>
<tr>
<td>Recycling drop-offs - 28 owned and operated by City</td>
<td>Residents and businesses pay haulers directly for service based on the service they select and rate quoted by hauler</td>
</tr>
<tr>
<td>Yard waste compost site</td>
<td>Policies, Mandates &amp; Special Services</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
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<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Corrugated cardboard banned from disposal April 1, 2018</td>
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<tr>
<td>Waste Reduction and Recycling Assistance Program (WRRAP) rebates organizations for 50% (up to $750) for recycling and composting service startup, including six months of collection service, container costs, site improvements, and education materials</td>
<td></td>
</tr>
<tr>
<td>City provides no-fee benefits including on-site business consultation services, Recycle Lincoln Leadership Recognition Program, and education materials for haulers to distribute to customers</td>
<td></td>
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</tbody>
</table>