

ADDENDUM No. 2
RFP 852, Fiber Optic Network Asset Management Software
City of Ann Arbor, ITSU
Due: Wednesday, April 10, 2013 at 2:00 p.m.

The following information is provided in response to Questions received on RFP 852, Fiber Optic Network Asset Management Software, for the City of Ann Arbor, Michigan.

This Addendum includes 3 pages.

Questions and Answers

Q. Would the City please forward along a MS Word formatted version of the RFP to facilitate our response. There are a number of forms within the RFP that we cannot recreate from the PDF.

A. *The City does not provide RFPs in MS Word. Respondents can fill-out forms in hand written format.*

Q. Is the City willing to move to version 10.2 of ArcGIS to meet some of the stated functionality goals?

Q. Does the City of Ann Arbor plan on moving to ArcGIS 10.1 in the near future?

A. *As of 3/22/2013, ESRI has not released a 10.2 version of ArcGIS. The City is planning to migrate to ArcGIS Version 10.1 by the end of the 2013 calendar year.*

Q. Task IV asks for travel and lodging costs to not be included in the training costs. Is it the intent of the City to not have training onsite in Ann Arbor?

A. *Training can be conducted onsite at City-owned facilities or off-premise. Because travel and lodging costs can vary, depending upon geographic location of respondents, travel and lodging will not be included in cost estimates.*

Q. In E. Task V, the City is asking for a project plan to include a step-by-step project plan. Is it the intent of the City to do all of the implementation and configuration of the software internally? If so, what would the City be looking for in terms skills for a project team in response to Section IV, C?

A. *It is not the intent for the City to implement and configure the software entirely on our own. The City anticipates additional consulting assistance may be warranted after software acquisition.*

The example project plan is intended to, per the RFP - "Provide an example of a step-by-step project plan that the City can use as a guideline for implementing the software and to "identify the necessary steps to fully implement all features and functions of the software proposed."

Q. In E. Task V, the City asks that we "Include in the plan software installation steps, configuration steps and deployment steps. For the purposes of completing and populating the OSP asset geo-database, assume that 50% of OSP asset data will be derived from pre-existing datasets including:" and then the list of the potential data sources is given. Is the City looking for step-by-step procedures to load all of the data types shown?

A. *No. The City of Ann Arbor is identifying opportunities to import pre-existing digital data efficiently by extracting, transforming and loading asset data from pre-existing sources (e.g., Microsoft Excel) into a geo-database format that is compatible with ESRI® SDE.*

Q. What is the version of Cityworks currently in use by the City?

A. *The current version is Cityworks Version 2011. The City of Ann Arbor is planning to upgrade to Cityworks 2012.1 by June 30, 2013.*

Q. Would the City provide more detail on the functionality requested with the following:

- Search Tool
- a. Address Based Search
- b. Address
- c. Plot
- d. Land Mark

Specifically, the difference between address based search and address, and a description of what plot and land mark refer to.

A. *An address based search would be as an example "100 North Fifth Avenue". The address would be queried and retrieved from the City of Ann Arbor's pre-existing geo-database that contains validated addresses.*

Similarly, address, plot (i.e., parcel) and land marks are currently stored in other City of Ann Arbor geo-databases and presumably would be available as a base layer (i.e., attributes contained within other geo-databases that can be accessed through the software as additional layers and searched accordingly).

This search functionality is currently provided in ESRI® ArcGIS and ESRI® ArcGIS Server natively, so the FON asset management software can leverage current functionality within ESRI's software.

Q. Would the City indicate the number of users of the software by usage type (desktop editing, desktop viewing, mobile web, etc...)?

Q. How many users and or licenses will be required by the City of Ann Arbor?

A. This is not known. However, the City anticipates at least 2 desktop editors, 1-5 viewing and at least 1-5 for mobile web. Respondents can provide licensing options in increments (e.g., 1-5, 6-10, 11-15, enterprise, etc.) as long as a per unit prices and annual maintenance costs are identified, per RFP requirements.

Q. Does the City of Ann Arbor have a preference for either desktop, web-based and or a combination of the two technologies?

A. For attribution, editing and complex geo-spatial operations, the City acknowledges that a web-based solution may not be available or practical. For searches and viewing, web-based solutions are viable.

A combination of software technologies is acceptable because the City currently uses ESRI ArcGIS desktop, ArcSDE and ArcGIS Server to maintain and operate the City's GIS program.

Q. Does the City of Ann Arbor have a timeline for the completion of the project?

A. The City of Ann Arbor does not have a specific timeline for completion of the project but would like all OSP assets to be actively managed by the software solution within one year after the RFP is awarded.