

Ann Arbor Budget Priorities Survey

Report of Results

December 2020



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Key Findings

Each year, the City of Ann Arbor creates a budget to estimate revenues and expenditures. In 2018, the City desired to obtain feedback from residents as a part of the upcoming budget process. The Ann Arbor Community Budget Priorities Survey was offered online and publicized by the City of Ann Arbor using a variety of means. In 2020, the City repeated the survey. The 2020 survey was open for data collection from October 13 through November 24, 2020. A total of 489 completed surveys were obtained. The demographic profile of the survey respondents was compared to that of all adults in Ann Arbor, and results were weighted to more accurately reflect the population.

➤ **Ann Arbor residents have favorable views of their community, in particular the recreational opportunities and the attractiveness of the community.**

About 9 in 10 survey respondents gave excellent or good ratings to the community as a place to live, and a similar proportion would recommend Ann Arbor as a place to live to someone who asked. Compared to 2018, fewer respondents in 2020 felt Ann Arbor was an excellent place to live and the proportion very likely to recommend the community also declined. The year 2020 has brought a number of challenges to the Ann Arbor community and to the national as a whole, and may have impacted the ratings given by respondents.

Respondents also rated 12 factors related to community quality in Ann Arbor; 9 in 10 gave excellent or good grades to the recreational opportunities, the attractiveness of the community and the safety of the community. Three aspects received ratings of excellent or good by fewer than 70% of respondents; these included having high quality community design of human-made spaces (63%); fostering an environment that embraces diversity and encourages inclusion (56%); and having connected, safe, and reliable transportation system (47%).

Compared to 2018, ratings in 2020 tended to be lower. Excellent or good ratings for high quality community design dropped by about 12 percentage points between survey administrations; a connected, safe and reliable transportation system declined 11 percentage points; and healthy economy declined 16 percentage points.

➤ **In general, survey participants gave favorable ratings to the performance of the City of Ann Arbor government, but declines from 2018 were noted.**

Items given particularly positive grades were the customer service of City employees, treating residents with respect, allowing access to elected officials, the value of services for fees paid; these items were considered excellent or good by at least three in five respondents

Other items rated favorably by at least half of respondents included welcoming resident involvement, planning for a positive future for the community, value of services for the taxes paid, and overall confidence in local government.

Managing growth effectively was considered excellent or good by only about 3 in 10 respondents (down from about 4 in 10 in 2018). Other declines in rating were observed for the value of services for the taxes paid (64% excellent or good in 2018 versus 53% in 2020), generally acting in the best interest of the community (56% versus 42%), being honest (56% versus 42%), and following the rules (65% versus 49%).

➤ **There were 15 (out of 77) budget categories considered appropriate for an increase by half or more of respondents.**

There were a total of 28 budget categories presented to survey participants, many of which were broken into subcategories, for a total of 77 items. Survey respondents were asked whether they would increase or decrease the level of effort (spending) or keep it the same. The 15 items which were considered appropriate for an increase by half or more of respondents were:

- Support to the AAHC to Contract with Local Non-Profits to Provide Mental Health and Other Supportive Services to AAHC Residents
- Pot hole repair
- Road Resurfacing, Reconstruction, and Capital Maintenance
- Construction of New Affordable Housing on City-Owned Properties
- Support to the Ann Arbor Housing Commission to maintain existing housing for Low-Income Households.
- Support Inclusion of Affordable Housing in Residential Developments of Private Developers
- Reduce Energy Consumption of City Government Facilities/Buildings
- Support Actions that Reduce Energy Bills, Reduce Energy Consumption, and Support Renewable Energy Use Throughout the Community
- Green Infrastructure Investments and Maintenance
- Construct Solar Facility to Power City Government Facilities/Buildings
- Support Development of Workforce Housing
- Prepare for Existing and Future Impacts of Climate Change
- Tree Planting
- Acquire Existing Market-Rate Properties and Preserve as Affordable Housing
- Road Base Repair/Overlay/Surface Treatment

➤ **For 55 of the 77 items, a majority of respondents felt the services should stay the same or they had no opinion.**

➤ **There was only one budget items that a majority of respondents thought should be decreased: Parking and Code Enforcement.**

Six in 10 respondents felt funding for this item should be decreased. There were six additional items that between 31% and 46% of respondents thought should be decreased; these were:

- Traffic Calming
- Community Television Network channels
- Support the creation of new high-tech and bio-tech companies
- Provides the operation and maintenance of the Ann Arbor airport
- Patrol
- Traffic Enforcement

Survey Results

Survey Background

Each year, the City of Ann Arbor creates a budget to estimate how much money it will receive from all sources, and how it will spend that money to provide city services and for capital projects (e.g. constructing new buildings, roads, parks, etc.). The City desired to obtain feedback from residents as a part of the upcoming budget process. Polco's National Research Center was contracted to design, program, administer and analyze the survey results. The 2020 marked the second administration of the Budget Priorities Survey, the first was conducted in 2018.

Survey participants were asked about the overall quality of life in the community as well as how they would rate various broad aspects of life in Ann Arbor. They also were asked how important they believed it was that local government help the community prosper in these areas. In addition, the survey provided respondents an opportunity to provide their perspective on the City of Ann Arbor local government performance. Their top priority for community was solicited, and they could respond in their own words.

The largest portion of the survey was devoted to soliciting survey participants' feedback on spending in 77 specific budget categories. For each category, respondents were asked whether they would increase, decrease or keep spending about the same amount. For items residents felt should be increased, a follow-up question was asked to assess whether the increase should be funded by paying more or by decreasing funding for other services.

This report provides a summary of the findings. A complete set of overall survey responses is contained in *Appendix B: Full Responses to Survey Questions*. The verbatim responses to the open-ended question, which was not analyzed for the report, can be found in *Appendix D: Verbatim Responses to Question about Top Priority*. Crosstabulations of survey results are provided in a supplementary document, an Excel spreadsheet titled Ann Arbor Budget Priorities 2020 Survey Crosstabulations.xlsx with breakdowns of the survey results by respondent characteristics.

How the Survey Was Conducted

The Ann Arbor Community Budget Priorities Survey was offered online. The survey was programmed using the web-based public engagement platform Polco. The City of Ann Arbor publicized the survey using a variety of means. The survey was open for data collection from October 13 through November 24, 2020.

A total of 505 people started the survey. In order to provide the most accurate reporting of priority for the 77 budget items, surveys were considered complete only if 80% or more of the survey was completed. The final total number of completed surveys was 489.

The demographic profile of survey respondents was compared to that of all adults in Ann Arbor, and results were weighted to more accurately reflect the population. More information about the survey methodology can be found in *Appendix E: Survey Methodology*. A copy of the questionnaire received by respondents can be found in *Appendix F: Survey Questionnaire*.

Perceptions of the Ann Arbor Community

Overall Community Quality

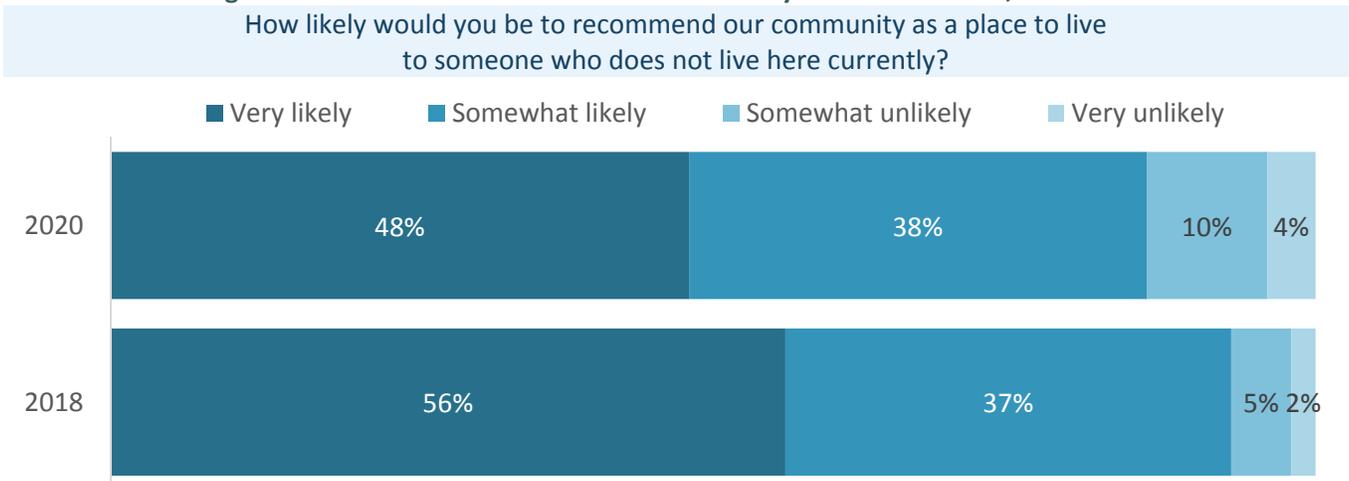
Those completing the survey generally had high opinions of the Ann Arbor community. About 4 in 10 rated the community as an excellent place to live, and another 5 in 10 rated it good, while only 11% gave fair or poor ratings (see Figure 1 below). Likewise, 48% of respondents would be very likely to recommend Ann Arbor as a place to live to someone who asks, 38% would be somewhat likely to do so and only 14% would be unlikely to recommend Ann Arbor (see Figure 2 at the bottom of the page).

Compared to 2018, fewer respondents in 2020 felt Ann Arbor was an excellent place to live and the proportion very likely to recommend the community also declined. The year 2020 has brought a number of challenges to the Ann Arbor community and to the national as a whole, and may have impacted the ratings given by respondents. A similar decline had been observed on the Ann Arbor National Community Survey results from 2018 to 2020.

Figure 1: Ann Arbor Community as a Place to Live, 2018-2020



Figure 2: Recommend the Ann Arbor Community as a Place to Live, 2018-2020



Ratings of the Aspects of a Thriving Community

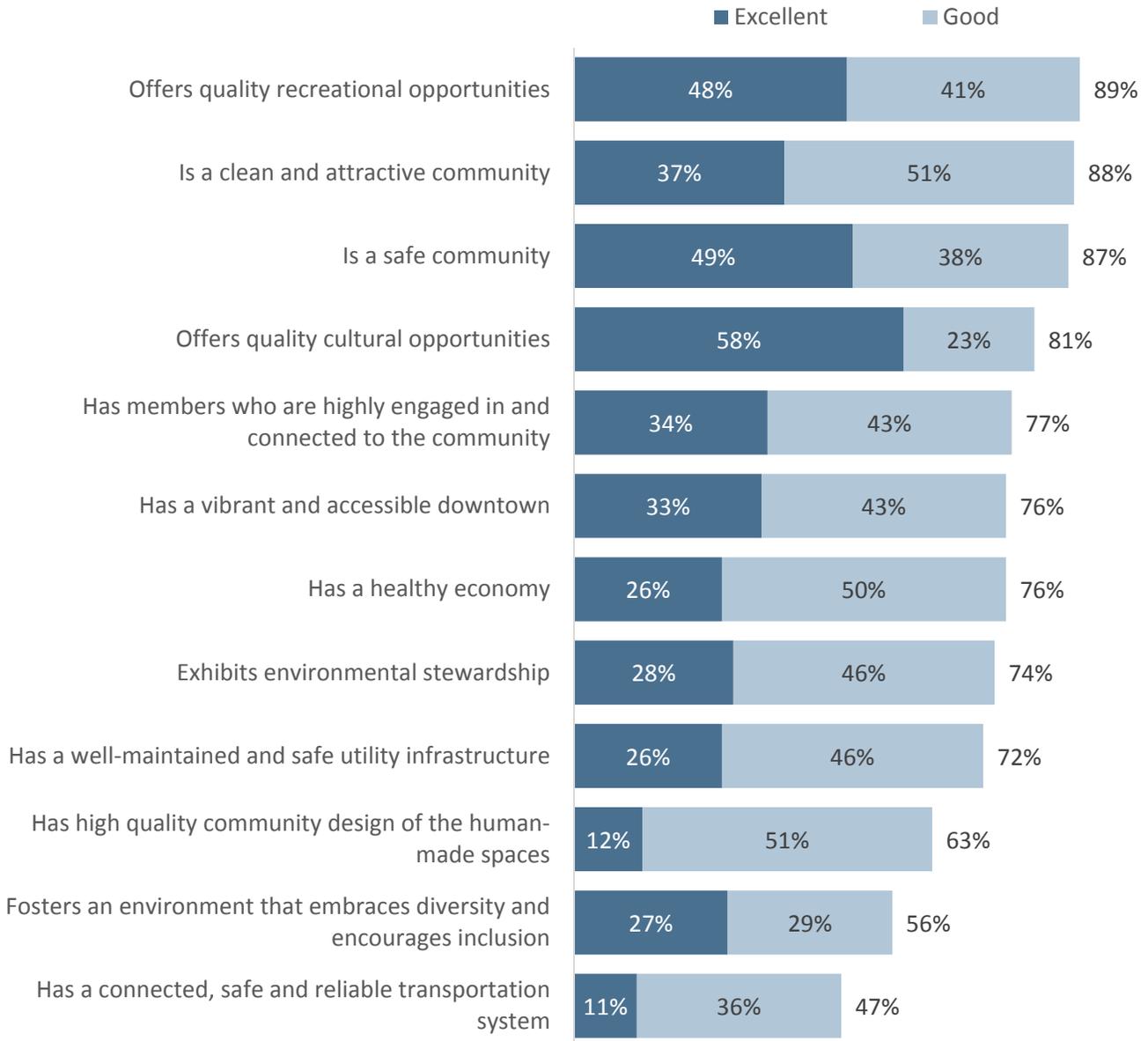
The Priority-Based Budgeting process includes identifying “results” that are the hoped-for outcomes of services provided by a local government, while understanding that government is not the only player in creating a thriving community. The City of Ann Arbor identified 12 such “results” or factors related to community quality in Ann Arbor for the purpose of this survey. The City may continue to refine these results as they move further through the priority-based budgeting process.

Survey participants were provided with a list of the statements describing the 12 factors asked to rate how well they felt that each statement describes Ann Arbor. As shown in Figure 3 on the next page, Ann Arbor was considered to exemplify most of these community outcomes by a large majority of respondents. About 9 in 10 respondents felt that the community provides excellent or good recreational opportunities, was clean and attractive, and is safe.

Three aspects received ratings of excellent or good by fewer than 70% of respondents; these included having high quality community design of human-made spaces (63%); fostering an environment that embraces diversity and encourages inclusion (56%); and having connected, safe, and reliable transportation system (47%).

Figure 3: Ratings of Aspects of Living in Ann Arbor

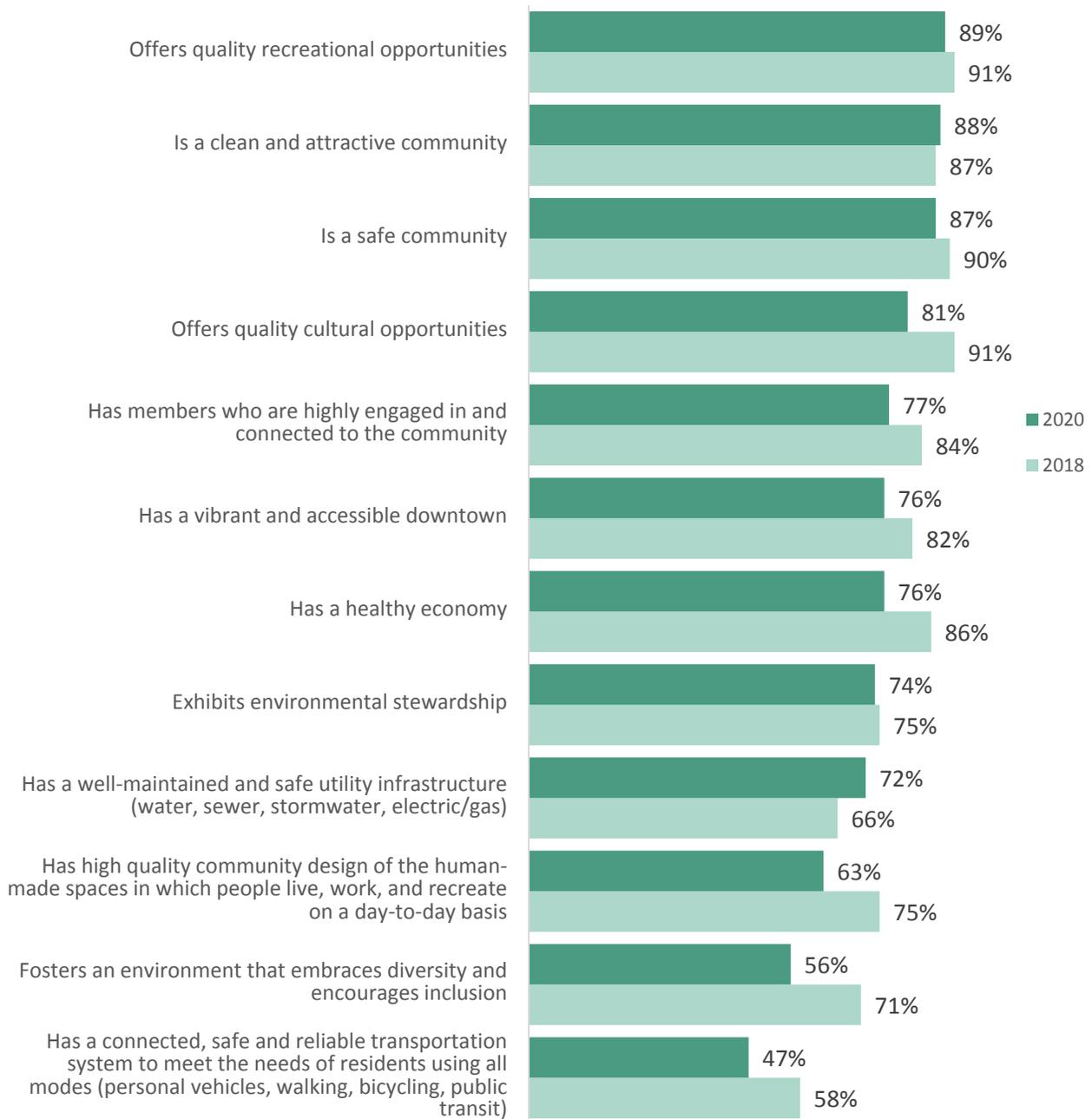
How would you rate each of the statements below in describing our community?
Our community...



Compared to 2018, ratings in 2020 again tended to be lower. Excellent or good ratings for high quality community design dropped by about 12 percentage points between survey administrations; a connected, safe and reliable transportation system declined 11 percentage points; and healthy economy declined 16 percentage points.

Figure 4: Ratings of Aspects of Living in Ann Arbor, 2018-2020

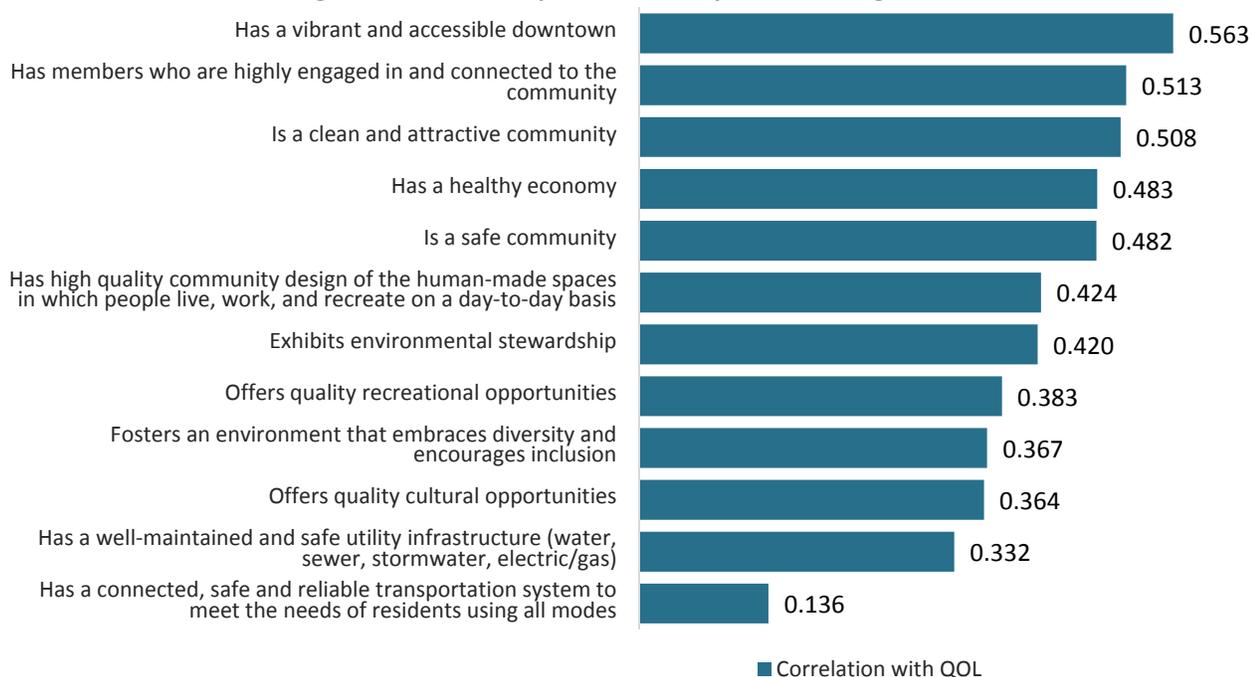
How would you rate each of the statements below in describing our community?
Our community...



Derived Importance of Community Factors (Key Driver Analysis)

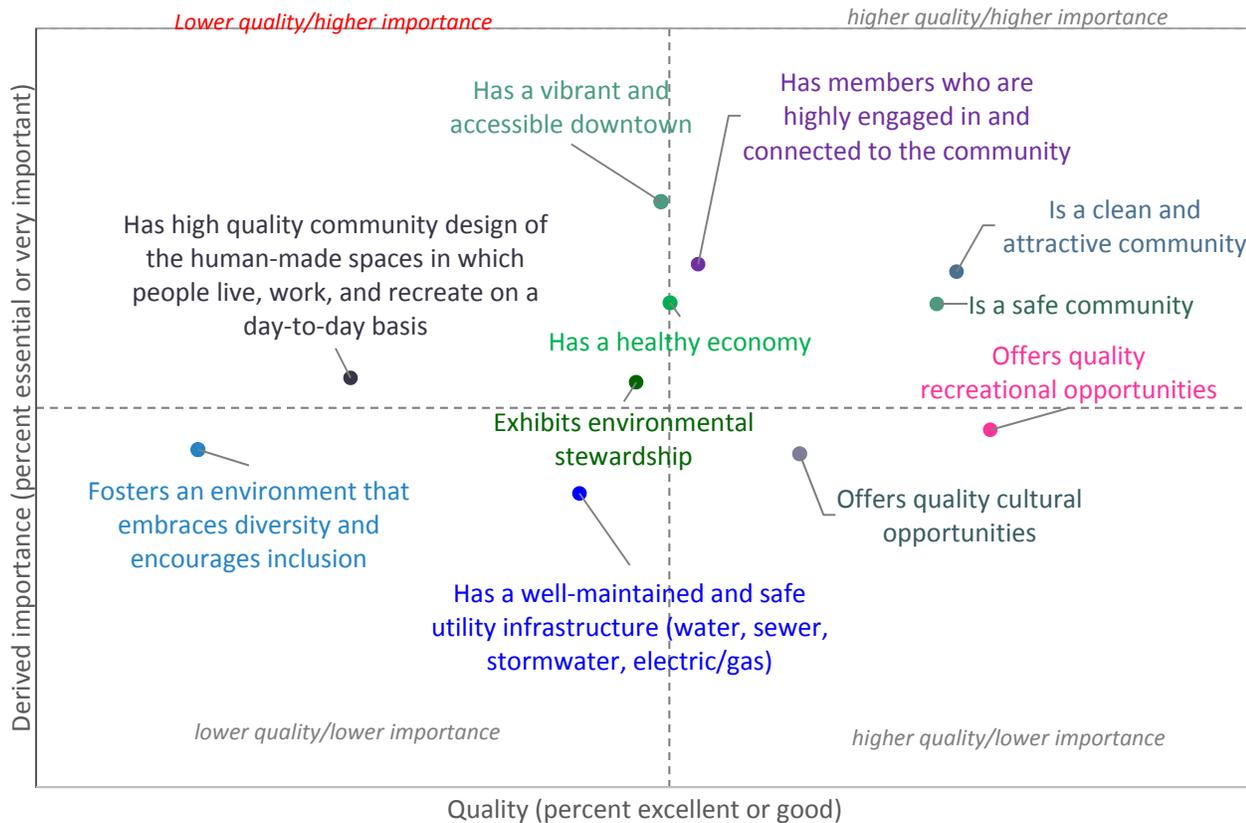
National Research Center conducts many community surveys, including the National Citizen Survey™, and has a large database of resident opinion on the quality and importance of myriad local government services. In this dataset, safety and economy have been found to be the two most important factors for residents across the nation, and these areas score as the top two in nearly every community. However, many experts in social science and marketing, believe that asking people directly about what is important to them can have some inherent flaws. These experts argue that the responses may lack discriminating power (if you can have it all, you might rate everything as important), may be subject to a pro-social bias, where people report what they think is a more socially correct response, or that people are not always accurate at understanding what factors do influence their judgments. For these reasons, numerous marketing studies have found that “stated importance” or asking people their opinions on importance may lack predictive validity. Therefore, researchers have turned to other methods, including one in which the correlation of the smaller items with a bigger outcome is examined, to see which of the items is most closely associated with the larger outcome. This method of “deriving” importance is sometimes referred to as Key Driver Analysis (KDA) and is commonly used by private sector researchers to identify the key drivers of customer satisfaction, purchasing and overall behavior. However, the interpretation of KDA is not without challenges. The largest issue is that KDA offers measures of correlation which are not necessarily demonstration of causation. However, a derived importance score might reveal true preferences or behavior than a stated preference analysis. KDA was conducted for the community aspects, correlating them with the ratings given for overall community quality. Figure 5 below shows the results. This analysis found the key drivers most related to overall community quality ratings were having a vibrant and accessible downtown, having members who are highly engaged and connected to the community, and having a clean and attractive community.

Figure 5: Derived Importance of Aspects of Living in Ann Arbor



A quality-importance matrix is shown in Figure 6 below. This matrix plots importance on the vertical axis, so that items of lower importance (lower association with quality of life) are lower on the chart, and those items of higher importance are closer to the top of the chart. Quality is on the horizontal axis, with items having lower quality ratings to the left and higher quality ratings to the right. There were two aspects with higher importance but lower quality: community design and environmental stewardship. Two additional items were right on the line dividing the upper quadrants: having a vibrant and accessible downtown and having a healthy economy. These two items will pose a special challenge in the recovery from the COVID19 pandemic.

Figure 6: Quality and Derived Importance Matrix



Perceptions of the City of Ann Arbor Government Performance

In general, survey participants gave favorable ratings to the performance of the City of Ann Arbor government. Items given particularly positive grades were the customer service of City employees, treating residents with respect, allowing access to elected officials, the value of services for fees paid; these items were considered excellent or good by at least three in five respondents (Figure 7 on the following page). Other items rated favorably by at least half of respondents included welcoming resident involvement, planning for a positive future for the community, value of services for the taxes paid, and overall confidence in local government.

Managing growth effectively was considered excellent or good by only about 3 in 10 respondents (down from about 4 in 10 in 2018, see Figure 8 on page 12). Other declines in rating were observed for the value of services for the taxes paid (64% excellent or good in 2018 versus 53% in 2020), generally acting in the best interest of the community (56% versus 42%), being honest (56% versus 42%), and following the rules (65% versus 49%).

Figure 7: Ratings of City of Ann Arbor Government Performance

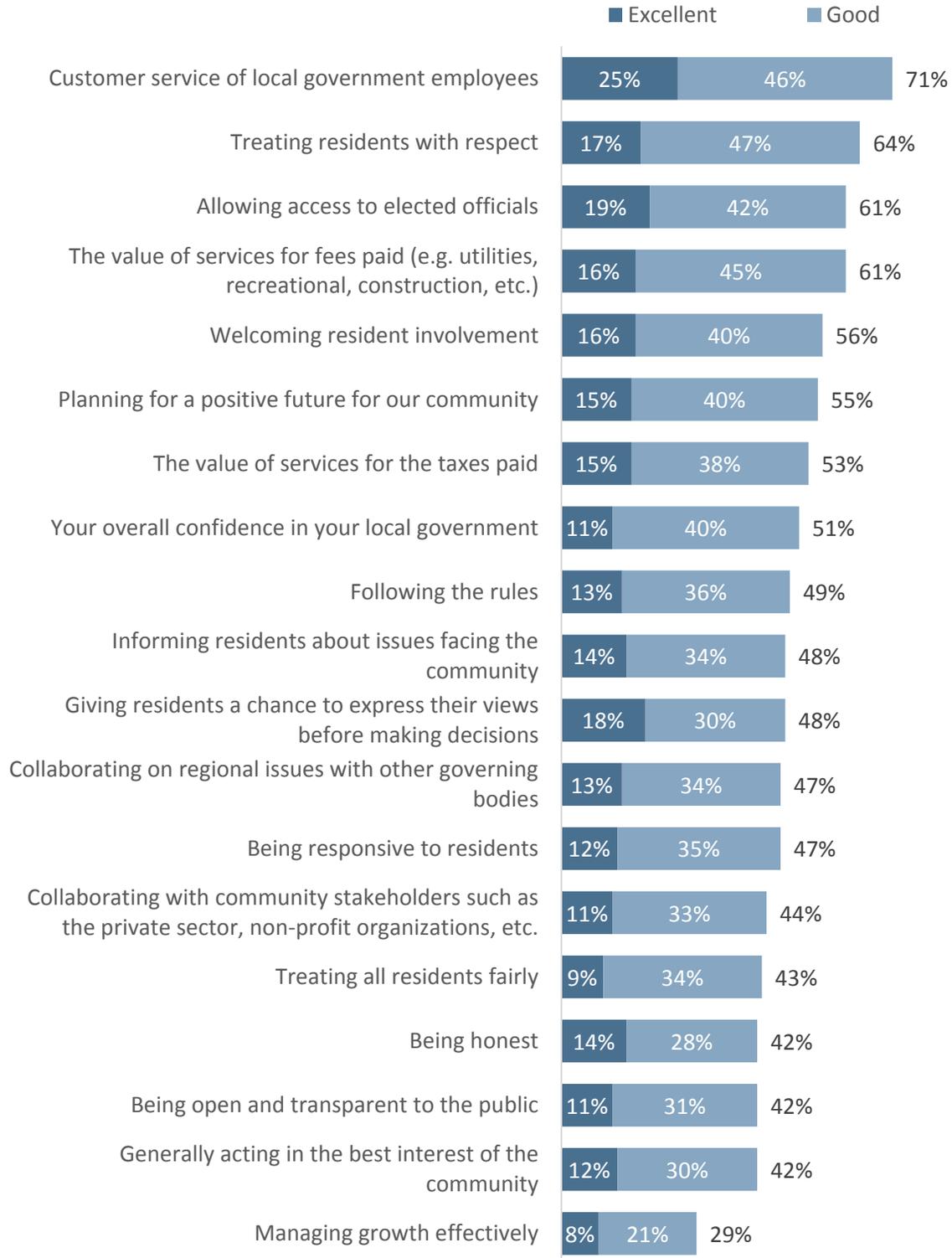
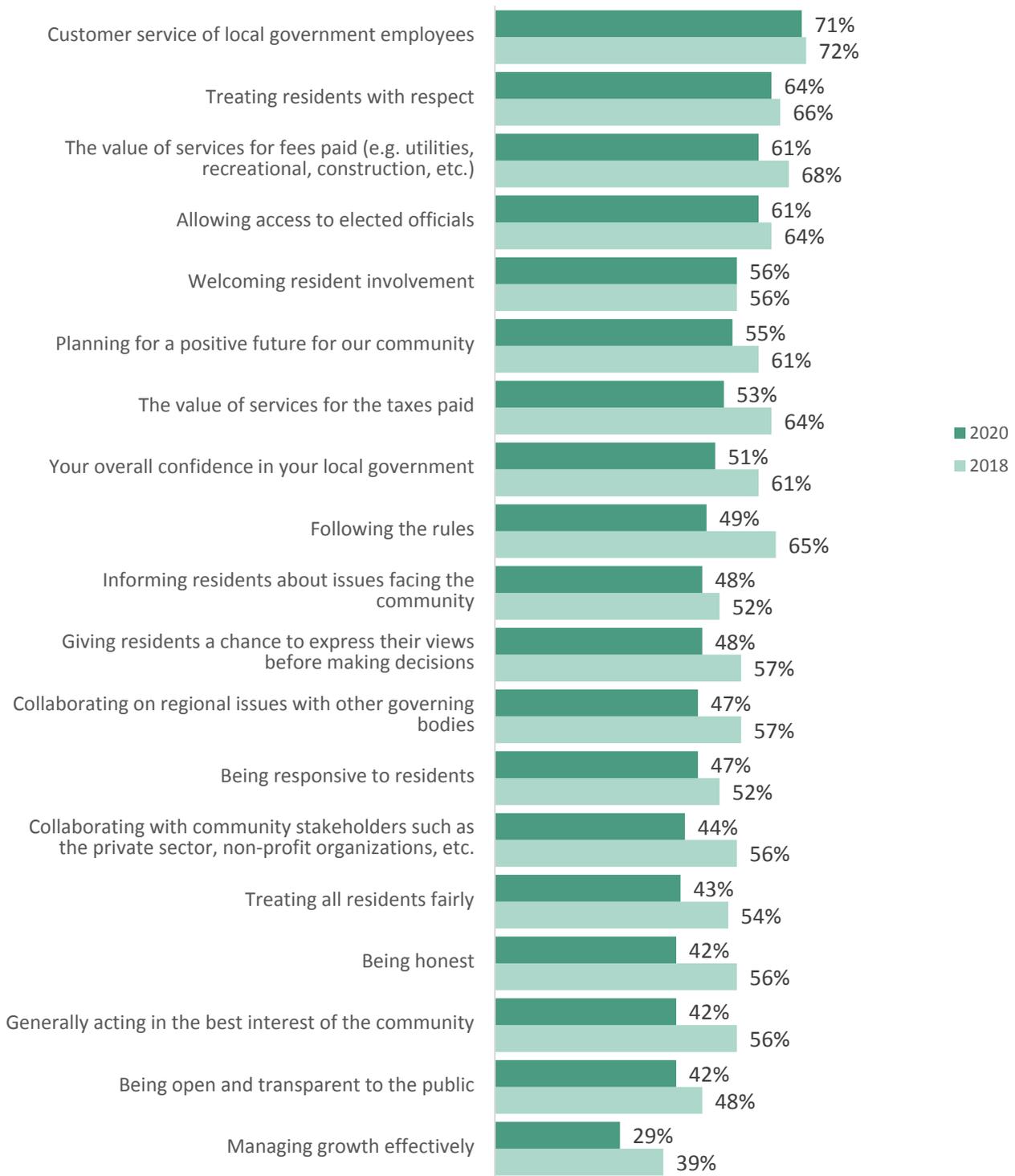


Figure 8: Ratings of City of Ann Arbor Government Performance, 2018-2020



Resident Opinions on Ann Arbor's Budget Items

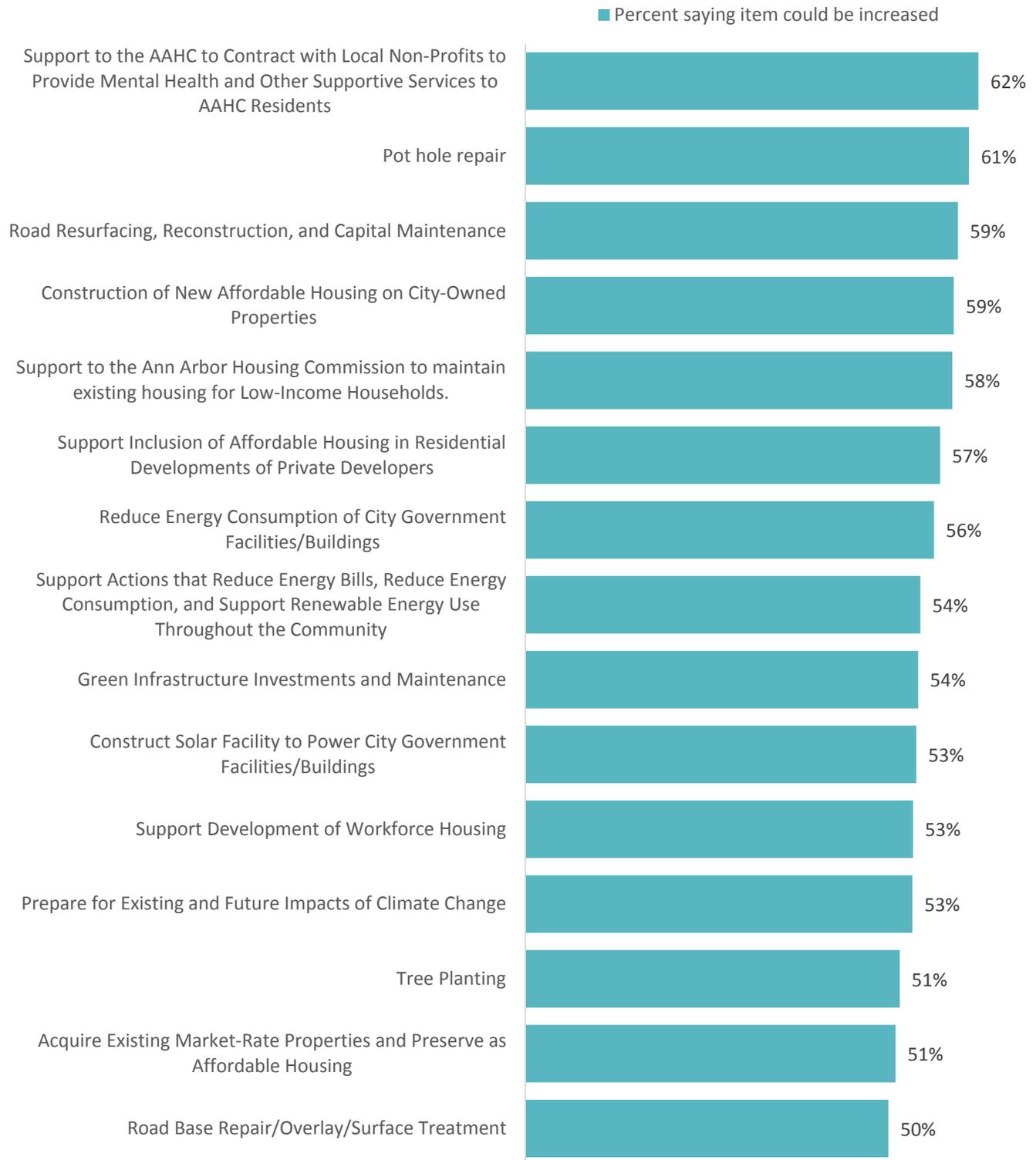
There were a total of 28 budget categories presented to survey participants, many of which were broken into subcategories, for a total of 77 items. Survey respondents were asked whether they would increase or decrease the level of effort (spending) or keep it the same. The amount currently budgeted for the 28 broader categories was presented to respondents as background information (see *Appendix F: Survey Questionnaire*). Charts of how each item was rated are shown starting on page 20.

Of the 77 more distinct items, there were 15 for which half or more of respondents felt the level of effort (spending) should be increased (see Figure 9 on the following page). These areas included support for the AAHC and other housing efforts (to provide mental health services, maintain existing housing for low-income families, include affordable housing in residential development, develop workforce housing); streets (pothole repair, road resurfacing, road base repair); and environmental sustainability (reduce energy consumption of city facilities, green infrastructure improvement, prepare for climate change).

Many of sustainability and housing items with relatively higher support for increased efforts were new to the 2020 survey and thus have no comparison in 2018. In the area of streets, the proportions of residents who wanted efforts increase were generally similar between survey years. While less than half of respondents supported increasing efforts around pedestrian crossings and sidewalk replacement, the level of support increased by more than 10 percentage points between 2018 and 2020 (see Table 81).

Figure 9: Budget Line Items Half or More of Respondents Felt Could Be Increased

For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.



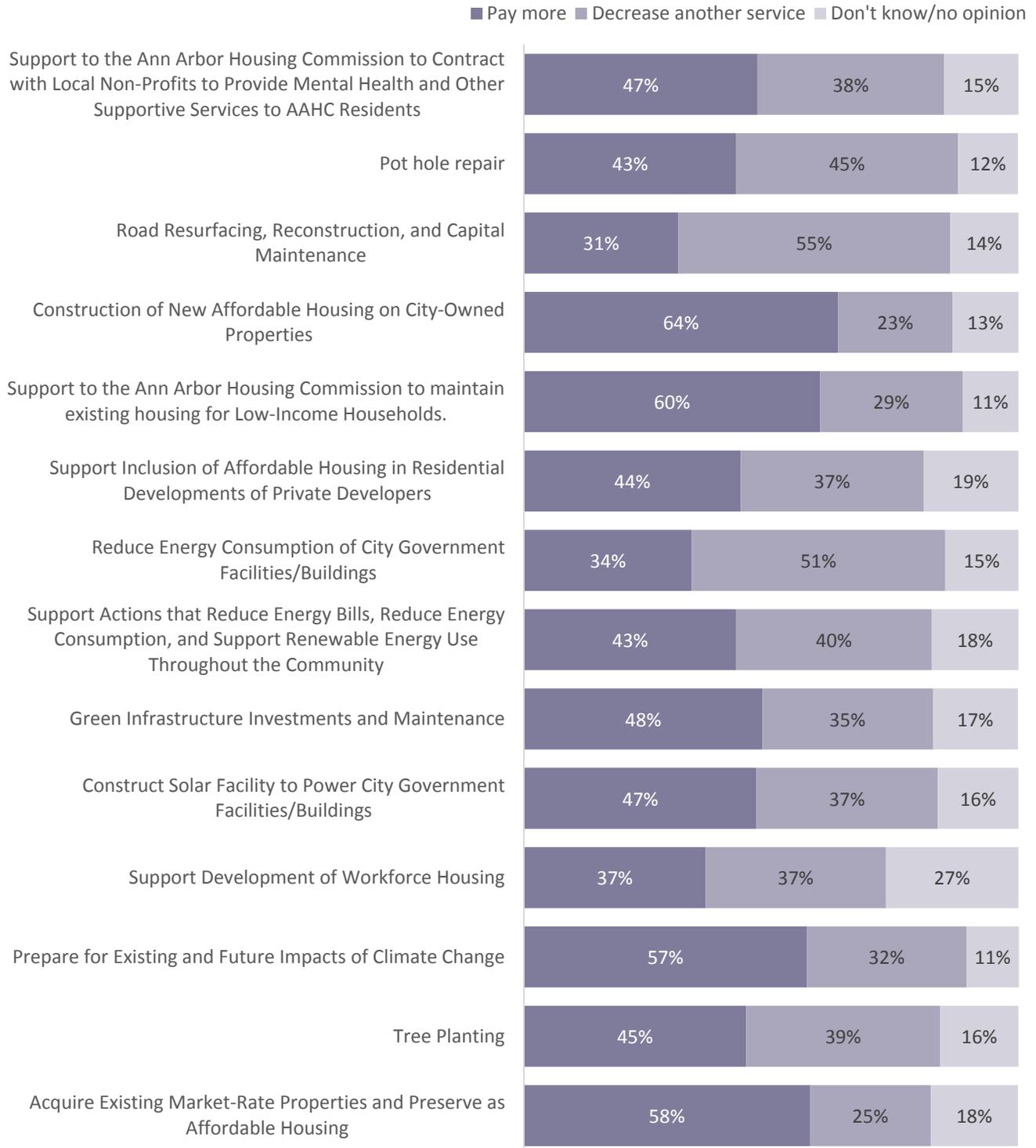
As a follow-up question, for each item where a respondent indicated a need for increase in the level of effort, they were asked whether they thought that service should be funded by reducing another service, or by paying more for that service. Figure 10 on the following page displays how respondents who had marked each of the items for an increase shown in on the previous page felt the increase should be funded. In almost every case, a greater proportion felt service increases should be funded by paying more rather than by decreasing another service.

Respondents were much more willing to pay more than decrease another service to support construction of new affordable housing on City-own properties, support the AAHC maintain existing housing for low-income households, prepare for existing and future impacts of climate change, and acquire existing market-rate properties and preserve as affordable housing. The split between paying more and decreasing another service was less pronounced for the AAHC to contract with local non-profits to provide mental health and other supportive services to its residents, including affordable housing in residential developments of private developers, supporting actions that reduce energy bills/consumption and support renewable energy use throughout the community, green infrastructure improvements, and constructing a solar facility to power City facilities.

Charts that show for every budget item how respondents who said they thought a budget item should be increased would prefer how that service be funded are shown *Appendix A: Charts of Responses to Questions about Budget Items* starting on page 19.

Figure 10: Respondent Preference for How to Increase Services Marked for an Increase

Because the City must balance its budget, and cannot afford to expand all services, we'd like to know for each service where you thought an increase is needed, whether you think that service should be funded by reducing another service, or by paying more for that service.



For each item, the percentages displayed are for those respondents who had chosen that item for an increase.

Of the 77 budget items considered, only one had a majority of respondents who thought it should be decreased: parking and code enforcement. Other items with the largest proportion that could be decreased (between 31% and 47%) are shown in Figure 11 below.

Figure 11: Budget Line Items More Than 30% of Respondents Felt Could Be Decreased

For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.

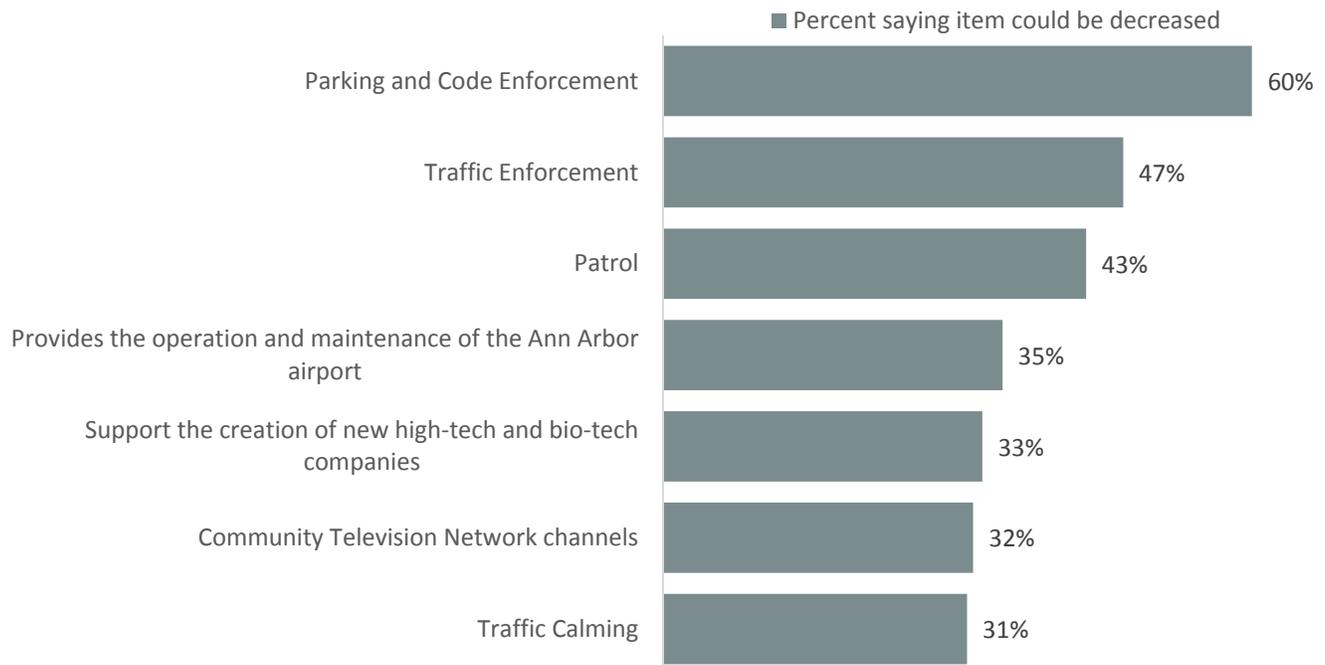


Figure 12 on the next page shows the budget line items in 2018 and 2020 that respondents thought could be increased or decreased. In 2018, there were 7 budget line items out of 58 (12% of the budget items) for which respondents felt funding could be increased, while in 2020 there were 15 out of 77 budget line items (19%, a greater proportion than in 2018). All but one of the 7 items from 2018 were also on the list in 2020 (these items are shown in purple text); the exception was supply, treatment, distribution, metering, & oversight of safe drinking water, which only 44% of respondents thought should be increased in 2020.

In both 2018 and 2020, more than 30% of respondents felt that about 9% of the budget line items could be decreased (5 out of 58 in 2018 and 7 out of 77 in 2020). Four of the five items on the list in 2018 were also included in 2020 (shown in red font), however, purchase of Parkland within the City was not considered a budget item to be decreased by more than 30% of respondents in 2020. The three new items on the list in 2020 were traffic calming, patrol, and traffic enforcement.

Figure 12: Comparison of Budget Line Items Respondents Thought Could Be Increased or Decreased in 2018 and 2020

Budget items	2018	2020
<p>50% or more of respondents thought could be Increased</p>	<ul style="list-style-type: none"> • Pot hole repair • Road Resurfacing, Reconstruction, and Capital Maintenance • Support to the Ann Arbor Housing Commission for low-income households Collaboration with local non-profits to provide support services to residents • Road Base Repair/Overlay/Surface Treatment • Prepare for impacts of climate change • Reduce energy consumption community-wide • Supply, treatment, distribution, metering, & oversight of safe drinking water 	<ul style="list-style-type: none"> • Support to the AAHC to Contract with Local Non-Profits to Provide Mental Health and Other Supportive Services to AAHC Residents • Pot hole repair • Road Resurfacing, Reconstruction, and Capital Maintenance • Construction of New Affordable Housing on City-Owned Properties • Support to the Ann Arbor Housing Commission to maintain existing housing for Low-Income Households. • Support Inclusion of Affordable Housing in Residential Developments of Private Developers • Reduce Energy Consumption of City Government Facilities/Buildings • Support Actions that Reduce Energy Bills, Reduce Energy Consumption, and Support Renewable Energy Use Throughout the Community • Green Infrastructure Investments and Maintenance • Construct Solar Facility to Power City Government Facilities/Buildings • Support Development of Workforce Housing • Prepare for Existing and Future Impacts of Climate Change • Tree Planting • Acquire Existing Market-Rate Properties and Preserve as Affordable Housing • Road Base Repair/Overlay/Surface Treatment
<p>More than 30% of respondents thought could be Decreased</p>	<ul style="list-style-type: none"> • Parking and Code Enforcement • Community Television Network channels • Provides the operation and maintenance of the Ann Arbor airport • Support the creation of new high-tech and bio-tech companies • Purchase of Parkland within the City 	<ul style="list-style-type: none"> • Traffic Calming • Community Television Network channels • Support the creation of new high-tech and bio-tech companies • Provides the operation and maintenance of the Ann Arbor airport • Patrol • Traffic Enforcement • Parking and Code Enforcement

Appendix A: Charts of Responses to Questions about Budget Items

Figure 13 through Figure 18 on the following pages display what percent of respondents chose whether the level of effort for each of the 77 budget items should be increased, decreased, or remain the same, as well as of respondents who believed the level of effort for a particular item should be increased whether the increase should be funded by paying more or by decreasing another service.

Figure 13: Street Repair, Street Maintenance, Traffic Control, Street Lighting and Pedestrian Safety

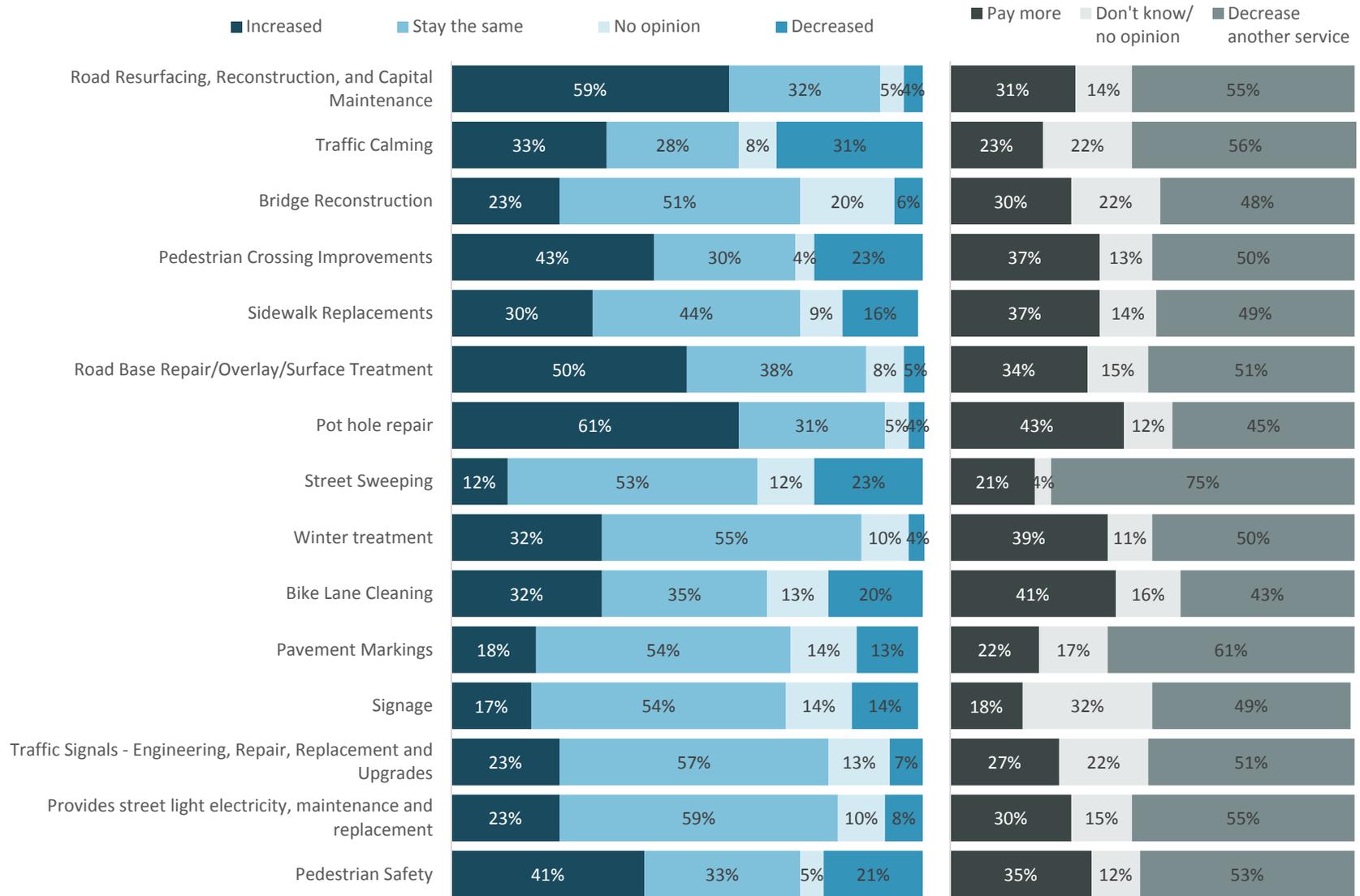


Figure 14: Police, Fire, 15th District Court

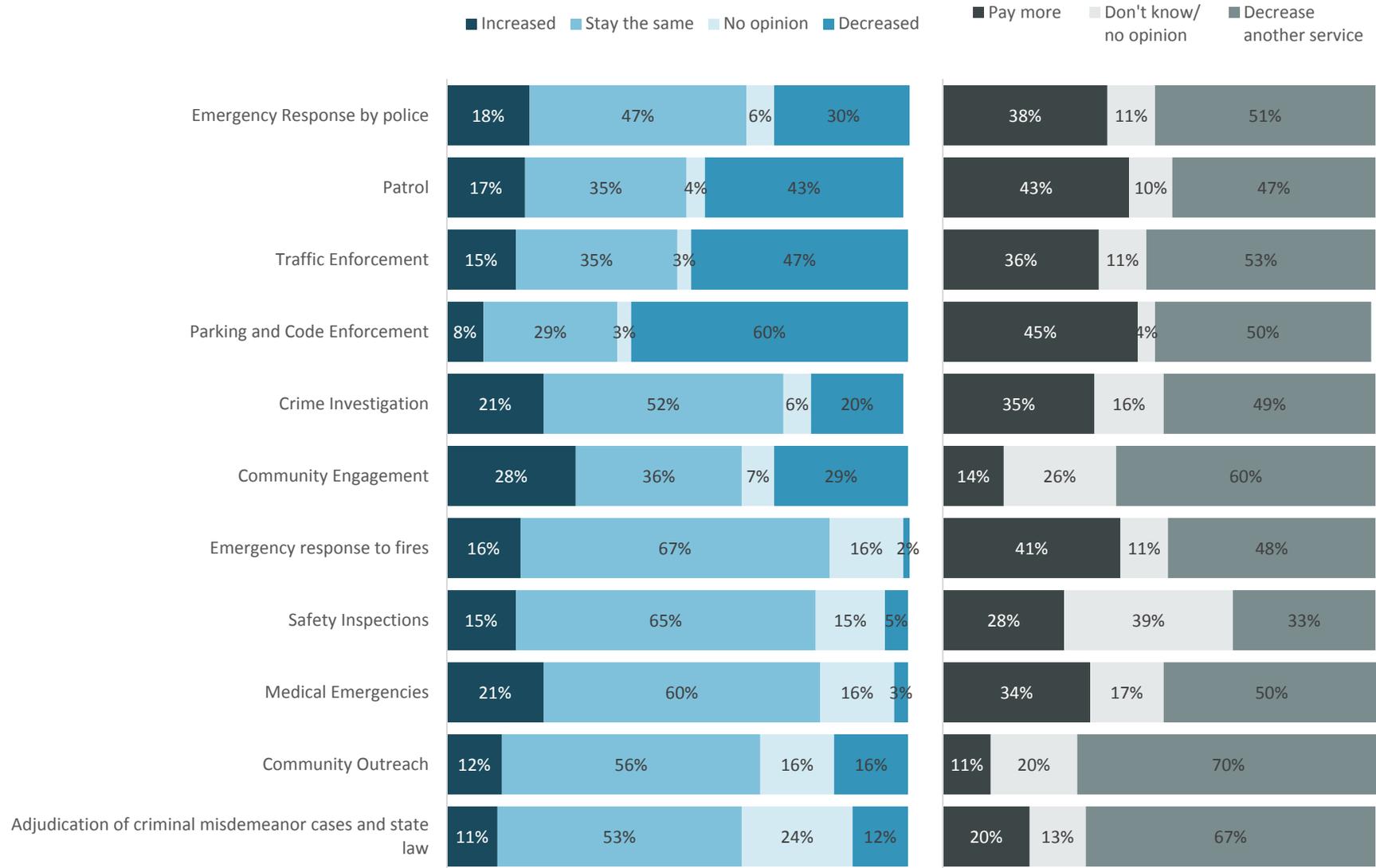


Figure 15: Wastewater (Sewage), Drinking Water, Solid Waste and Stormwater

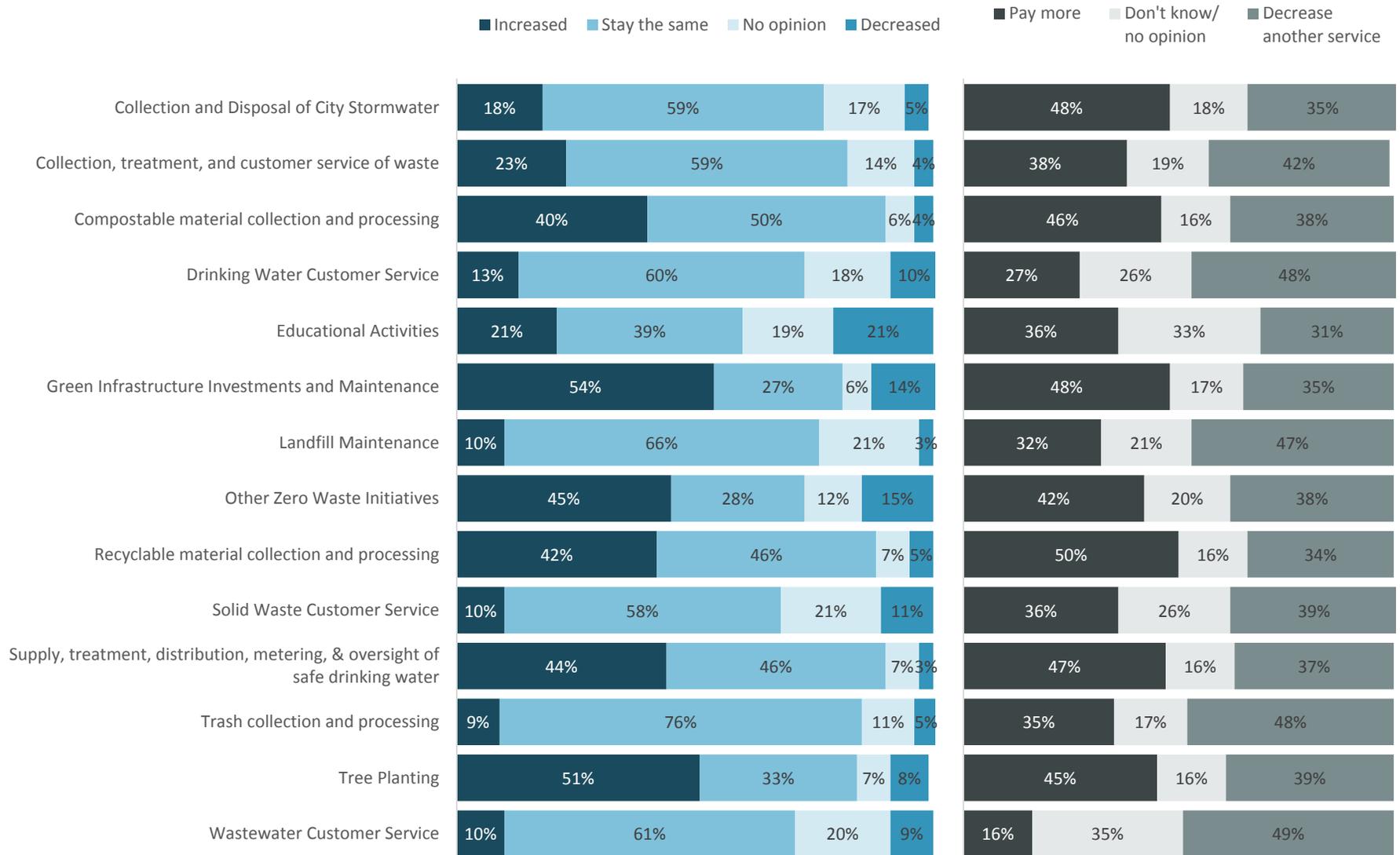


Figure 16: Parks – Maintenance and Improvement, Parks – Recreation, Parks – Maintenance, Parks -- Acquisition

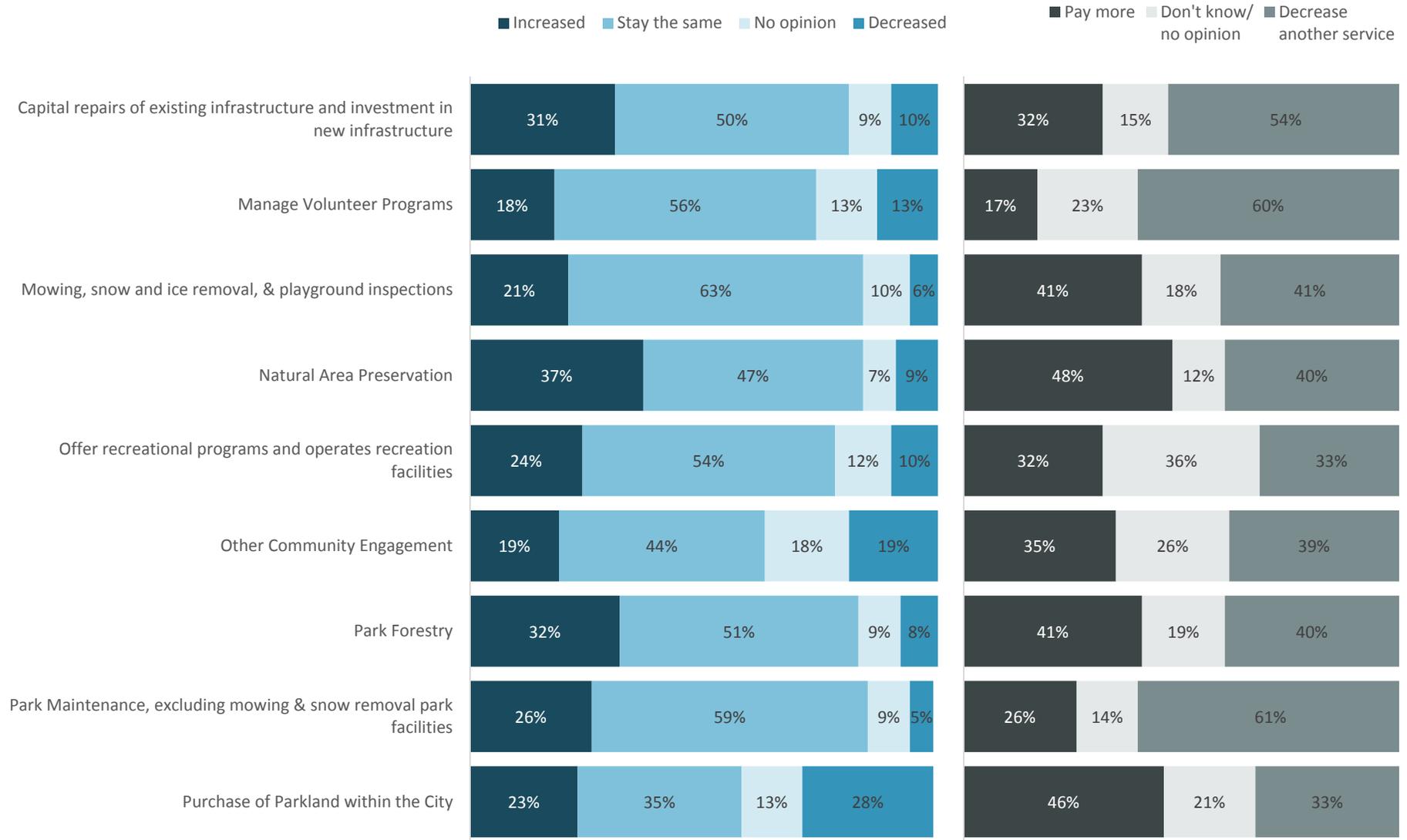


Figure 17: Construction Inspections, Development Planning, Rental Housing, Affordable Housing, Economic Development and Human Services

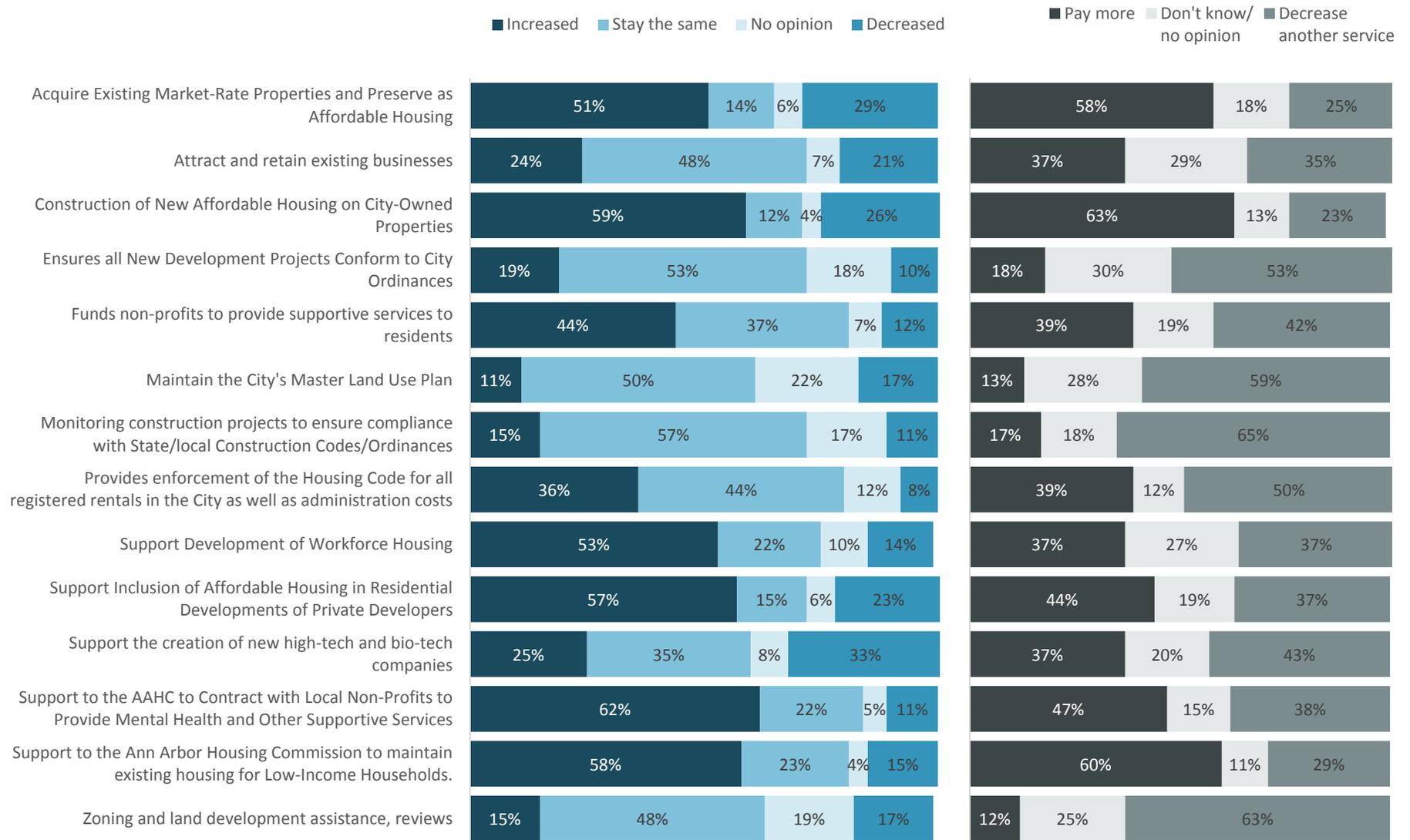
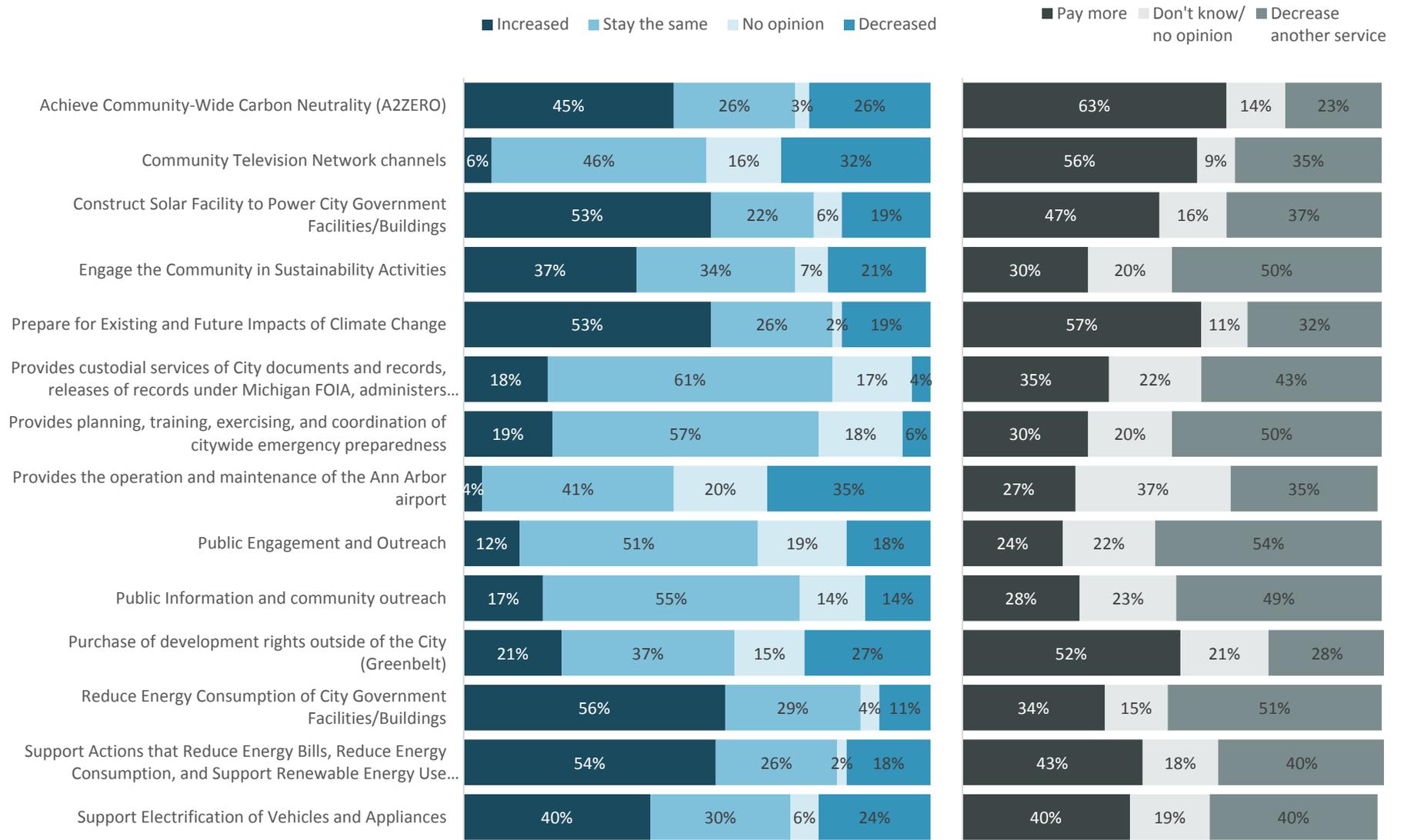


Figure 18: Sustainability, Clerk's Office, Communications, Airport, Greenbelt, Emergency Management



Appendix B: Full Responses to Survey Questions

The following pages contain a complete set of responses to each question on the survey. When questions included a “don’t know” response, two tables are shown; one excludes the don’t know response, the second includes it.

Table 1: Question 1 excluding don't know

	Excellent		Good		Fair		Poor		Total	
How would you rate our community as a place to live?	39%	N=189	50%	N=244	10%	N=50	1%	N=4	100%	N=488

Table 2: Question 1 including don't know

	Excellent		Good		Fair		Poor		Don't know		Total	
How would you rate our community as a place to live?	39%	N=189	50%	N=244	10%	N=50	1%	N=4	0%	N=0	100%	N=488

Table 3: Question 2

	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Total	
How likely would you be to recommend our community as a place to live to someone who does not live here currently?	48%	N=234	38%	N=186	10%	N=50	4%	N=19	100%	N=489

Table 4: Question 3 excluding don't know

How would you rate each of the statements below in describing our community?	Excellent		Good		Fair		Poor		Total	
Has high quality community design of the human-made spaces in which people live, work, and recreate on a day-to-day basis	12%	N=56	51%	N=244	34%	N=164	3%	N=12	100%	N=477
Is a clean and attractive community	37%	N=181	51%	N=246	9%	N=42	4%	N=18	100%	N=487
Is a safe community	49%	N=236	38%	N=181	12%	N=58	1%	N=4	100%	N=479
Has a connected, safe and reliable transportation system to meet the needs of residents using all modes (personal vehicles, walking, bicycling, public transit)	11%	N=53	36%	N=174	38%	N=181	15%	N=70	100%	N=478
Has a well-maintained and safe utility infrastructure (water, sewer, stormwater, electric/gas)	26%	N=117	46%	N=210	18%	N=82	9%	N=43	100%	N=451
Exhibits environmental stewardship	28%	N=132	46%	N=215	21%	N=99	4%	N=19	100%	N=466
Has a healthy economy	26%	N=122	50%	N=237	19%	N=91	5%	N=22	100%	N=472
Offers quality recreational opportunities	48%	N=234	41%	N=199	10%	N=50	1%	N=3	100%	N=486
Offers quality cultural opportunities	58%	N=278	23%	N=110	17%	N=80	2%	N=9	100%	N=477
Fosters an environment that embraces diversity and encourages inclusion	27%	N=130	29%	N=141	29%	N=140	14%	N=66	100%	N=477
Has members who are highly engaged in and connected to the community	34%	N=163	43%	N=203	19%	N=92	4%	N=17	100%	N=475
Has a vibrant and accessible downtown	33%	N=159	43%	N=210	16%	N=78	8%	N=40	100%	N=487

Table 5: Question 3 including don't know

How would you rate each of the statements below in describing our community?	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
Has high quality community design of the human-made spaces in which people live, work, and recreate on a day-to-day basis	12%	N=56	50%	N=244	34%	N=164	3%	N=12	1%	N=7	100%	N=484
Is a clean and attractive community	37%	N=181	51%	N=246	9%	N=42	4%	N=18	0%	N=0	100%	N=488
Is a safe community	49%	N=236	38%	N=181	12%	N=58	1%	N=4	0%	N=0	100%	N=479
Has a connected, safe and reliable transportation system to meet the needs of residents using all modes (personal vehicles, walking, bicycling, public transit)	11%	N=53	36%	N=174	37%	N=181	14%	N=70	2%	N=8	100%	N=485
Has a well-maintained and safe utility infrastructure (water, sewer, stormwater, electric/gas)	24%	N=117	43%	N=210	17%	N=82	9%	N=43	6%	N=31	100%	N=482
Exhibits environmental stewardship	27%	N=132	45%	N=215	21%	N=99	4%	N=19	4%	N=18	100%	N=483
Has a healthy economy	25%	N=122	49%	N=237	19%	N=91	4%	N=22	3%	N=12	100%	N=484
Offers quality recreational opportunities	48%	N=234	41%	N=199	10%	N=50	1%	N=3	0%	N=0	100%	N=487
Offers quality cultural opportunities	58%	N=278	23%	N=110	17%	N=80	2%	N=9	1%	N=4	100%	N=481
Fosters an environment that embraces diversity and encourages inclusion	27%	N=130	29%	N=141	29%	N=140	14%	N=66	2%	N=9	100%	N=486
Has members who are highly engaged in and connected to the community	34%	N=163	42%	N=203	19%	N=92	3%	N=17	2%	N=12	100%	N=487
Has a vibrant and accessible downtown	33%	N=159	43%	N=210	16%	N=78	8%	N=40	0%	N=1	100%	N=488

Table 6: Question 4

Street Repair: \$14,279,531 In your opinion, how should funding for street repair change?	Increased		Stay the same		Decreased		No opinion		Total	
	%	N	%	N	%	N	%	N	%	N
Road Resurfacing, Reconstruction, and Capital Maintenance	59%	N=288	32%	N=154	4%	N=21	5%	N=24	100%	N=488
Traffic Calming	33%	N=159	28%	N=132	31%	N=149	8%	N=38	100%	N=478
Bridge Reconstruction	23%	N=112	51%	N=246	6%	N=29	20%	N=97	100%	N=484
Pedestrian Crossing Improvements	43%	N=208	30%	N=146	23%	N=109	4%	N=21	100%	N=484
Sidewalk Replacements	30%	N=147	44%	N=216	16%	N=78	9%	N=46	100%	N=486

Table 7: Question 4b

Street Repair: \$14,279,531 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
	%	N	%	N	%	N	%	N
Road Resurfacing, Reconstruction, and Capital Maintenance	31%	N=88	55%	N=155	14%	N=39	100%	N=281
Traffic Calming	23%	N=35	56%	N=84	22%	N=33	100%	N=152
Bridge Reconstruction	30%	N=30	48%	N=49	22%	N=23	100%	N=102
Pedestrian Crossing Improvements	37%	N=71	50%	N=97	13%	N=26	100%	N=194
Sidewalk Replacements	37%	N=50	49%	N=67	14%	N=19	100%	N=136

Table 8: Question 5

Street Maintenance: \$8,402,454 In your opinion, how should funding for street maintenance change?	Increased		Stay the same		Decreased		No opinion		Total	
	%	N	%	N	%	N	%	N	%	N
Road Base Repair/Overlay/Surface Treatment	50%	N=241	38%	N=183	5%	N=22	8%	N=40	100%	N=485
Pot hole repair	61%	N=290	31%	N=148	4%	N=17	5%	N=23	100%	N=478
Street Sweeping	12%	N=60	53%	N=259	23%	N=113	12%	N=57	100%	N=488
Winter treatment	32%	N=155	55%	N=264	4%	N=17	10%	N=46	100%	N=482
Bike Lane Cleaning	32%	N=154	35%	N=172	20%	N=98	13%	N=64	100%	N=488

Table 9: Question 5b

Street Maintenance: \$8,402,454 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
	%	N	%	N	%	N	%	N
Road Base Repair/Overlay/Surface Treatment	34%	N=80	51%	N=120	15%	N=35	100%	N=234
Pot hole repair	43%	N=117	45%	N=123	12%	N=33	100%	N=273
Street Sweeping	21%	N=12	75%	N=43	4%	N=2	100%	N=57
Winter treatment	39%	N=56	50%	N=71	11%	N=16	100%	N=143
Bike Lane Cleaning	41%	N=59	43%	N=62	16%	N=23	100%	N=143

Table 10: Question 6

Traffic Control:\$4,823,878 In your opinion, how should funding for traffic control change?	Increased		Stay the same		Decreased		No opinion		Total	
Pavement Markings	18%	N=86	54%	N=261	13%	N=64	14%	N=69	100%	N=480
Signage	17%	N=82	54%	N=261	14%	N=67	14%	N=69	100%	N=480
Traffic Signals - Engineering, Repair, Replacement and Upgrades	23%	N=113	57%	N=276	7%	N=34	13%	N=65	100%	N=486

Table 11: Question 6b

Traffic Control:\$4,823,878 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
Pavement Markings	22%	N=17	61%	N=47	17%	N=13	100%	N=77
Signage	18%	N=14	49%	N=38	32%	N=25	100%	N=77
Traffic Signals - Engineering, Repair, Replacement and Upgrades	27%	N=26	51%	N=50	22%	N=21	100%	N=98

Table 12: Question 7

Street Lighting: \$2,373,582 In your opinion, how should funding for street lighting change?	Increased		Stay the same		Decreased		No opinion		Total	
Provides street light electricity, maintenance and replacement	23%	N=110	59%	N=285	8%	N=41	10%	N=48	100%	N=484

Table 13: Question 7b

Street Lighting: \$2,373,582 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more?	Pay more		Decrease another service		Don't know/no opinion		Total	
	Provides street light electricity, maintenance and replacement	30%	N=30	55%	N=54	15%	N=14	100%

Table 14: Question 8

Pedestrian Safety: \$470,000 In your opinion, how should funding for pedestrian safety change?	Increased		Stay the same		Decreased		No opinion		Total	
	Pedestrian Safety	41%	N=200	33%	N=162	21%	N=101	5%	N=26	100%

Table 15: Question 8b

Pedestrian Safety: \$470,000 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
	Pedestrian Safety	35%	N=63	53%	N=95	12%	N=21	100%

Table 16: Question 9

Police: \$26,814,480 In your opinion, how should funding for police change?	Increased		Stay the same		Decreased		No opinion		Total	
Emergency Response by police	18%	N=86	47%	N=229	30%	N=145	6%	N=30	100%	N=488
Patrol	17%	N=82	35%	N=168	43%	N=209	4%	N=21	100%	N=480
Traffic Enforcement	15%	N=70	35%	N=167	47%	N=227	3%	N=16	100%	N=480
Parking and Code Enforcement	8%	N=38	29%	N=140	60%	N=292	3%	N=13	100%	N=483
Crime Investigation	21%	N=104	52%	N=252	20%	N=99	6%	N=29	100%	N=483
Community Engagement	28%	N=136	36%	N=176	29%	N=141	7%	N=32	100%	N=486

Table 17: Question 9b

Police: \$26,814,480 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
Emergency Response by police	38%	N=30	51%	N=40	11%	N=9	100%	N=79
Patrol	43%	N=33	47%	N=36	10%	N=7	100%	N=77
Traffic Enforcement	36%	N=23	53%	N=35	11%	N=7	100%	N=66
Parking and Code Enforcement	45%	N=15	50%	N=17	4%	N=1	100%	N=34
Crime Investigation	35%	N=34	49%	N=48	16%	N=16	100%	N=97
Community Engagement	14%	N=17	60%	N=75	26%	N=33	100%	N=125

Table 18: Question 10

Fire: \$16,334,642 In your opinion, how should funding for fire change?	Increased		Stay the same		Decreased		No opinion		Total	
Emergency response to fires	16%	N=77	67%	N=325	2%	N=7	16%	N=79	100%	N=488
Medical Emergencies	21%	N=104	60%	N=290	3%	N=17	16%	N=75	100%	N=486
Safety Inspections	15%	N=70	65%	N=316	5%	N=25	15%	N=74	100%	N=484
Community Outreach	12%	N=56	56%	N=274	16%	N=79	16%	N=79	100%	N=488

Table 19: Question 10b

Fire: \$16,334,642 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
Emergency response to fires	41%	N=29	48%	N=34	11%	N=8	100%	N=72
Medical Emergencies	34%	N=31	50%	N=47	17%	N=16	100%	N=94
Safety Inspections	28%	N=18	33%	N=21	39%	N=25	100%	N=64
Community Outreach	11%	N=5	70%	N=30	20%	N=9	100%	N=43

Table 20: Question 11

15th District Court: \$3,177,060 In your opinion, how should funding for the 15th District Court change?	Increased		Stay the same		Decreased		No opinion		Total	
Adjudication of criminal misdemeanor cases and state law. Conducts arraignments, probable cause conferences, preliminary exams in felony cases, and hears general civil cases	11%	N=54	53%	N=260	12%	N=58	24%	N=117	100%	N=488

Table 21: Question 11b

15th District Court: \$3,177,060 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
	Adjudication of criminal misdemeanor cases and state law. Conducts arraignments, probable cause conferences, preliminary exams in felony cases, and hears general civil cases.	20%	N=10	67%	N=33	13%	N=6	100%

Table 22: Question 12

Wastewater (Sewage): \$25,384,525 In your opinion, how should funding for wastewater change?	Increased		Stay the same		Decreased		No opinion		Total	
	Collection, treatment, and customer service of waste	23%	N=110	59%	N=287	4%	N=17	14%	N=70	100%
Customer Service	10%	N=48	61%	N=292	9%	N=45	20%	N=95	100%	N=479

Table 23: Question 12b

Wastewater (Sewage): \$25,384,525 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
	Collection, treatment, and customer service of waste	38%	N=42	42%	N=46	19%	N=21	100%
Customer Service	16%	N=6	49%	N=20	35%	N=14	100%	N=41

Table 24: Question 13

Drinking Water: \$23,386,855 In your opinion, how should funding for drinking water change?	Increased		Stay the same		Decreased		No opinion		Total	
	Supply, treatment, distribution, metering, & oversight of safe drinking water	44%	N=212	46%	N=221	3%	N=12	7%	N=35	100%
Customer Service	13%	N=62	60%	N=290	10%	N=47	18%	N=86	100%	N=485

Table 25: Question 13b

Drinking Water: \$23,386,855 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
	Supply, treatment, distribution, metering, & oversight of safe drinking water	47%	N=96	37%	N=75	16%	N=33	100%
Customer Service	27%	N=14	48%	N=25	26%	N=13	100%	N=52

Table 26: Question 14

Solid Waste: \$18,185,924 In your opinion, how should funding for solid waste change?	Increased		Stay the same		Decreased		No opinion		Total	
	Trash collection and processing	9%	N=41	76%	N=369	5%	N=22	11%	N=52	100%
Recyclable material collection and processing	42%	N=200	46%	N=223	5%	N=25	7%	N=33	100%	N=481
Compostable material collection and processing	40%	N=193	50%	N=240	4%	N=18	6%	N=29	100%	N=480
Landfill Maintenance	10%	N=49	66%	N=318	3%	N=14	21%	N=104	100%	N=485
Other Zero Waste Initiatives	45%	N=218	28%	N=139	15%	N=75	12%	N=56	100%	N=487
Customer Service	10%	N=48	58%	N=280	11%	N=55	21%	N=103	100%	N=486

Table 27: Question 14b

Solid Waste: \$18,185,924 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more			Decrease another service		Don't know/no opinion		Total	
	Pay more							
Trash collection and processing	35%	N=13	48%	N=18	17%	N=6	100%	N=37
Recyclable material collection and processing	50%	N=95	34%	N=64	16%	N=31	100%	N=190
Compostable material collection and processing	46%	N=83	38%	N=69	16%	N=29	100%	N=181
Landfill Maintenance	32%	N=13	47%	N=19	21%	N=9	100%	N=40
Other Zero Waste Initiatives	42%	N=84	38%	N=77	20%	N=40	100%	N=201
Customer Service	36%	N=13	39%	N=14	26%	N=9	100%	N=36

Table 28: Question 15

Stormwater: \$10,089,667 In your opinion, how should funding for stormwater change?	Increased		Stay the same		Decreased		No opinion		Total	
Collection and Disposal of City Stormwater	18%	N=87	59%	N=289	5%	N=26	17%	N=84	100%	N=487
Educational Activities	21%	N=101	39%	N=184	21%	N=101	19%	N=90	100%	N=476
Tree Planting	51%	N=248	33%	N=162	8%	N=39	7%	N=35	100%	N=485
Green Infrastructure Investments and Maintenance	54%	N=259	27%	N=129	14%	N=67	6%	N=28	100%	N=483

Table 29: Question 15b

Stormwater: \$10,089,667 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
Collection and Disposal of City Stormwater	48%	N=38	35%	N=27	18%	N=14	100%	N=79
Educational Activities	36%	N=34	31%	N=30	33%	N=31	100%	N=95
Tree Planting	45%	N=106	39%	N=93	16%	N=37	100%	N=236
Green Infrastructure Investments and Maintenance	48%	N=120	35%	N=86	17%	N=43	100%	N=250

Table 30: Question 16

Parks - Maintenance & Improvements: \$6,937,115 In your opinion, how should funding for parks maintenance and improvements change?	Increased		Stay the same		Decreased		No opinion		Total	
Park Maintenance, excluding mowing & snow removal park facilities	26%	N=129	59%	N=289	5%	N=25	9%	N=44	100%	N=488
Capital repairs of existing infrastructure and investment in new infrastructure	31%	N=151	50%	N=242	10%	N=49	9%	N=44	100%	N=486
Manage Volunteer Programs	18%	N=86	56%	N=272	13%	N=64	13%	N=65	100%	N=488
Natural Area Preservation	37%	N=178	47%	N=227	9%	N=44	7%	N=36	100%	N=485
Park Forestry	32%	N=156	51%	N=248	8%	N=40	9%	N=42	100%	N=487
Other Community Engagement	19%	N=93	44%	N=214	19%	N=92	18%	N=85	100%	N=484

Table 31: Question 16b

Parks - Maintenance & Improvements: \$6,937,115 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
Park Maintenance, excluding mowing & snow removal park facilities	26%	N=30	61%	N=72	14%	N=16	100%	N=118
Capital repairs of existing infrastructure and investment in new infrastructure	32%	N=46	54%	N=77	15%	N=21	100%	N=143
Manage Volunteer Programs	17%	N=13	60%	N=45	23%	N=18	100%	N=76
Natural Area Preservation	48%	N=78	40%	N=65	12%	N=19	100%	N=162
Park Forestry	41%	N=54	40%	N=54	19%	N=25	100%	N=134
Other Community Engagement	35%	N=30	39%	N=33	26%	N=22	100%	N=86

Table 32: Question 17

Parks – Recreation: \$1,615,786 In your opinion, how should funding for parks' recreational opportunities change?	Increased		Stay the same		Decreased		No opinion		Total	
Offer recreational programs and operates recreation facilities	24%	N=115	54%	N=263	10%	N=49	12%	N=60	100%	N=487

Table 33: Question 17b

Parks – Recreation: \$1,615,786 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
Offer recreational programs and operates recreation facilities	32%	N=32	33%	N=33	36%	N=36	100%	N=101

Table 34: Question 18

Parks – Maintenance: \$2,360,319 In your opinion, how should funding for parks maintenance change?	Increased		Stay the same		Decreased		No opinion		Total	
	%	N	%	N	%	N	%	N	%	N
Mowing, snow and ice removal, & playground inspections	21%	N=103	63%	N=304	6%	N=29	10%	N=49	100%	N=485

Table 35: Question 18b

Parks – Maintenance: \$2,360,319 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
	%	N	%	N	%	N	%	N
Mowing, snow and ice removal, & playground inspections	41%	N=40	41%	N=39	18%	N=18	100%	N=96

Table 36: Question 19

Parks – Acquisition: \$1,425,515 In your opinion, how should funding for parks acquisitions change?	Increased		Stay the same		Decreased		No opinion		Total	
	%	N	%	N	%	N	%	N	%	N
Purchase of Parkland within the City	23%	N=113	35%	N=172	28%	N=138	13%	N=64	100%	N=488

Table 37: Question 19b

Parks – Acquisition: \$1,425,515 In your opinion, how should funding for parks acquisitions change?	Pay more		Decrease another service		Don't know/no opinion		Total	
	%	N	%	N	%	N	%	N
Purchase of Parkland within the City	46%	N=47	33%	N=34	21%	N=21	100%	N=103

Table 38: Question 20

Construction Inspections: \$4,852,934 In your opinion, how should funding for construction inspections change?	Increased		Stay the same		Decreased		No opinion		Total	
	Monitoring projects throughout the construction process to ensure compliance with State Construction Codes and Local Ordinances	15%	N=71	57%	N=277	11%	N=55	17%	N=85	100%

Table 39: Question 20b

Construction Inspections: \$4,852,934 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
	Monitoring projects throughout the construction process to ensure compliance with State Construction Codes and Local Ordinances	17%	N=10	65%	N=40	18%	N=11	100%

Table 40: Question 21

Development Planning: \$951,920 In your opinion, how should funding for development planning change?	Increased		Stay the same		Decreased		No opinion		Total	
	Zoning and land development assistance, reviews	15%	N=74	48%	N=235	17%	N=84	19%	N=92	100%
Maintain the City's Master Land Use Plan	11%	N=55	50%	N=239	17%	N=81	22%	N=107	100%	N=482
Ensures all New Development Projects Conform to City Ordinances	19%	N=93	53%	N=255	10%	N=49	18%	N=88	100%	N=486

Table 41: Question 21b

Development Planning: \$951,920 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
Zoning and land development assistance, reviews	12%	N=8	63%	N=46	25%	N=18	100%	N=73
Maintain the City	13%	N=6	59%	N=29	28%	N=13	100%	N=48
Ensures all New Development Projects Conform to City Ordinances	18%	N=16	53%	N=48	30%	N=27	100%	N=91

Table 42: Question 22

Rental Housing: \$44,897 In your opinion, how should funding for rental housing change?	Increased		Stay the same		Decreased		No opinion		Total	
Provides enforcement of the Ann Arbor Housing Code for all registered rentals in the City as well as administration costs	36%	N=173	44%	N=214	8%	N=39	12%	N=61	100%	N=487

Table 43: Question 22b

Rental Housing: \$44,897 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
Provides enforcement of the Ann Arbor Housing Code for all registered rentals in the City as well as administration costs	39%	N=60	50%	N=77	12%	N=18	100%	N=155

Table 44: Question 23

Affordable Housing: \$1,390,939 In your opinion, how should funding for affordable housing change?	Increased		Stay the same		Decreased		No opinion		Total	
	%	N	%	N	%	N	%	N	%	N
Support to the Ann Arbor Housing Commission to maintain existing housing for Low-Income Households.	58%	N=284	23%	N=112	15%	N=73	4%	N=17	100%	N=487
Support to the Ann Arbor Housing Commission to Contract with Local Non-Profits to Provide Mental Health and Other Supportive Services to AAHC Residents	62%	N=302	22%	N=109	11%	N=53	5%	N=24	100%	N=487
Construction of New Affordable Housing on City-Owned Properties	59%	N=284	12%	N=57	26%	N=124	4%	N=20	100%	N=485
Acquire Existing Market-Rate Properties and Preserve as Affordable Housing	51%	N=246	14%	N=69	29%	N=143	6%	N=28	100%	N=486
Support Inclusion of Affordable Housing in Residential Developments of Private Developers	57%	N=275	15%	N=73	23%	N=109	6%	N=27	100%	N=485
Support Development of Workforce Housing	53%	N=258	22%	N=108	14%	N=70	10%	N=51	100%	N=487

Table 45: Question 23b

Affordable Housing: \$1,390,939 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
Support to the Ann Arbor Housing Commission to maintain existing housing for Low-Income Households.	60%	N=158	29%	N=76	11%	N=30	100%	N=263
Support to the Ann Arbor Housing Commission to Contract with Local Non-Profits to Provide Mental Health and Other Supportive Services to AAHC Residents	47%	N=133	38%	N=106	15%	N=42	100%	N=282
Construction of New Affordable Housing on City-Owned Properties	63%	N=173	23%	N=63	13%	N=36	100%	N=273
Acquire Existing Market-Rate Properties and Preserve as Affordable Housing	58%	N=135	25%	N=57	18%	N=41	100%	N=234
Support Inclusion of Affordable Housing in Residential Developments of Private Developers	44%	N=114	37%	N=96	19%	N=50	100%	N=259
Support Development of Workforce Housing	37%	N=89	37%	N=89	27%	N=65	100%	N=243

Table 46: Question 24

Economic Development: \$6,360,125 In your opinion, how should funding for economic development change?	Increased		Stay the same		Decreased		No opinion		Total	
Attract and retain existing businesses	24%	N=115	48%	N=235	21%	N=102	7%	N=35	100%	N=487
Support the creation of new high-tech and bio-tech companies	25%	N=120	35%	N=168	33%	N=160	8%	N=39	100%	N=487

Table 47: Question 24b

Economic Development: \$6,360,125 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
Attract and retain existing businesses	37%	N=38	35%	N=36	29%	N=30	100%	N=104
Support the creation of new high-tech and bio-tech companies	37%	N=42	43%	N=49	20%	N=23	100%	N=113

Table 48: Question 25

Human Services: \$1,326,329 In your opinion, how should funding for human services change?	Increased		Stay the same		Decreased		No opinion		Total	
Funds non-profits to provide supportive services to residents	44%	N=213	37%	N=181	12%	N=58	7%	N=36	100%	N=488

Table 49: Question 25b

Human Services: \$1,326,329 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
Funds non-profits to provide supportive services to residents	39%	N=74	42%	N=81	19%	N=37	100%	N=193

Table 50: Question 26

Sustainability and Climate Change: \$1,861,953 In your opinion, how should funding for sustainability and climate change be adjusted?	Increased		Stay the same		Decreased		No opinion		Total	
	%	N	%	N	%	N	%	N	%	N
Achieve Community-Wide Carbon Neutrality (A2ZERO)	45%	N=221	26%	N=128	26%	N=125	3%	N=12	100%	N=487
Support Actions that Reduce Energy Bills, Reduce Energy Consumption, and Support Renewable Energy Use Throughout the Community	54%	N=260	26%	N=127	18%	N=84	2%	N=10	100%	N=481
Prepare for Existing and Future Impacts of Climate Change	53%	N=255	26%	N=126	19%	N=89	2%	N=11	100%	N=482
Support Electrification of Vehicles and Appliances	40%	N=194	30%	N=147	24%	N=114	6%	N=28	100%	N=484
Engage the Community in Sustainability Activities	37%	N=178	34%	N=164	21%	N=98	7%	N=35	100%	N=476
Reduce Energy Consumption of City Government Facilities/Buildings	56%	N=271	29%	N=141	11%	N=55	4%	N=19	100%	N=485
Construct Solar Facility to Power City Government Facilities/Buildings	53%	N=260	22%	N=105	19%	N=94	6%	N=27	100%	N=486

Table 51: Question 26b

Sustainability and Climate Change: \$1,861,953 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
	%	N	%	N	%	N	%	N
Achieve Community-Wide Carbon Neutrality (A2ZERO)	63%	N=130	23%	N=46	14%	N=29	100%	N=206
Support Actions that Reduce Energy Bills, Reduce Energy Consumption, and Support Renewable Energy Use Throughout the Community	43%	N=105	40%	N=97	18%	N=43	100%	N=244
Prepare for Existing and Future Impacts of Climate Change	57%	N=137	32%	N=77	11%	N=25	100%	N=239
Support Electrification of Vehicles and Appliances	40%	N=73	40%	N=73	19%	N=35	100%	N=181
Engage the Community in Sustainability Activities	30%	N=49	50%	N=84	20%	N=33	100%	N=166
Reduce Energy Consumption of City Government Facilities/Buildings	34%	N=86	51%	N=131	15%	N=38	100%	N=255

Sustainability and Climate Change: \$1,861,953 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
	Construct Solar Facility to Power City Government Facilities/Buildings	47%	N=113	37%	N=88	16%	N=39	100%

Table 52: Question 27

Clerk's Office: \$1,364,458 In your opinion, how should funding for the Clerk's Office change?	Increased		Stay the same		Decreased		No opinion		Total	
	Provides custodial services of documents and records pertaining to the City, manages the release of records under the Michigan Freedom of Information Act and administers elections	18%	N=87	61%	N=297	4%	N=17	17%	N=85	100%

Table 53: Question 27b

Clerk's Office: \$1,364,458 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
	Provides custodial services of documents and records pertaining to the City, manages the release of records under the Michigan Freedom of Information Act and administers elections	35%	N=26	43%	N=32	22%	N=17	100%

Table 54: Question 28

Communications: \$2,000,422 In your opinion, how should funding for City Communications change?	Increased		Stay the same		Decreased		No opinion		Total	
	Public Information and community outreach	17%	N=81	55%	N=270	14%	N=70	14%	N=67	100%
Community Television Network channels	6%	N=28	46%	N=219	32%	N=151	16%	N=76	100%	N=474

Table 55: Question 28b

Communications: \$2,000,422 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
	Public Information and community outreach	28%	N=21	49%	N=37	23%	N=17	100%
Community Television Network channels	56%	N=13	35%	N=8	9%	N=2	100%	N=23

Table 56: Question 29

Airport: \$939,160 In your opinion, how should funding for the Ann Arbor Airport change?	Increased		Stay the same		Decreased		No opinion		Total	
	Provides the operation and maintenance of the Ann Arbor airport	4%	N=19	41%	N=200	35%	N=168	20%	N=96	100%

Table 57: Question 29b

Airport: \$939,160 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
	Provides the operation and maintenance of the Ann Arbor airport	27%	N=3	35%	N=3	37%	N=4	100%

Table 58: Question 30

Greenbelt: \$915,435 In your opinion, how should funding for the Greenbelt change?	Increased		Stay the same		Decreased		No opinion		Total	
	Purchase of development rights outside of the City (Greenbelt)	21%	N=102	37%	N=179	27%	N=132	15%	N=75	100%

Table 59: Question 30b

Greenbelt: \$915,435 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
	Purchase of development rights outside of the City (Greenbelt)	52%	N=49	28%	N=26	21%	N=19	100%

Table 60: Question 31

Emergency Management: \$218,279 In your opinion, how should funding for Emergency Management change?	Increased		Stay the same		Decreased		No opinion		Total	
	Provides planning, training, exercising, and coordination of citywide emergency preparedness	19%	N=92	57%	N=276	6%	N=31	18%	N=89	100%
Public Engagement and Outreach	12%	N=60	51%	N=242	18%	N=84	19%	N=93	100%	N=478

Table 61: Question 31b

Emergency Management: \$218,279 If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more	Pay more		Decrease another service		Don't know/no opinion		Total	
	Provides planning, training, exercising, and coordination of citywide emergency preparedness	30%	N=25	50%	N=41	20%	N=17	100%
Public Engagement and Outreach	24%	N=13	54%	N=29	22%	N=12	100%	N=53

Table 62: Question 35-36 excluding don't know

Please rate how well Ann Arbor City government is doing in each of the following areas	Excellent		Good		Fair		Poor		Total	
	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid	15%	N=67	38%	N=171	29%	N=131	19%	N=87	100%	N=455
The value of services for fees paid (e.g. utilities, recreational, construction, etc.)	16%	N=71	45%	N=196	26%	N=112	13%	N=56	100%	N=435
Welcoming resident involvement	16%	N=66	40%	N=163	27%	N=110	17%	N=68	100%	N=407
Being responsive to residents	12%	N=47	35%	N=143	33%	N=136	20%	N=83	100%	N=409
Generally acting in the best interest of the community	12%	N=55	30%	N=135	34%	N=153	23%	N=102	100%	N=444
Giving residents a chance to express their views before making decisions	18%	N=78	30%	N=131	31%	N=138	21%	N=91	100%	N=438
Informing residents about issues facing the community	14%	N=63	34%	N=151	30%	N=135	22%	N=100	100%	N=448
Being open and transparent to the public	11%	N=49	31%	N=138	27%	N=117	31%	N=136	100%	N=440
Being honest	14%	N=59	28%	N=119	35%	N=146	23%	N=98	100%	N=423
Following the rules	13%	N=52	36%	N=140	29%	N=113	21%	N=83	100%	N=388
Treating residents with respect	17%	N=74	47%	N=204	24%	N=106	12%	N=50	100%	N=433
Treating all residents fairly	9%	N=39	34%	N=141	31%	N=128	26%	N=106	100%	N=414
Planning for a positive future for our community	15%	N=66	40%	N=175	29%	N=128	16%	N=72	100%	N=441
Managing growth effectively	8%	N=34	21%	N=93	35%	N=156	36%	N=157	100%	N=440
Collaborating with community stakeholders such as the private sector, non-profit organizations, etc.	11%	N=38	33%	N=113	39%	N=133	16%	N=55	100%	N=338
Collaborating on regional issues with other governing bodies	13%	N=35	34%	N=93	34%	N=92	19%	N=52	100%	N=273
Allowing access to elected officials	19%	N=70	42%	N=151	26%	N=92	13%	N=45	100%	N=358
Customer service of local government employees	25%	N=91	46%	N=165	22%	N=79	7%	N=25	100%	N=360
Your overall confidence in your local government	11%	N=53	40%	N=188	31%	N=143	18%	N=85	100%	N=470

Table 63: Question 35-36 including don't know

Please rate how well Ann Arbor City government is doing in each of the following areas	Excellent		Good		Fair		Poor		Don't know		Total	
	%	N	%	N	%	N	%	N	%	N	%	N
The value of services for the taxes paid	14%	N=67	35%	N=171	27%	N=131	18%	N=87	6%	N=27	100%	N=482
The value of services for fees paid (e.g. utilities, recreational, construction, etc.)	15%	N=71	41%	N=196	23%	N=112	12%	N=56	10%	N=47	100%	N=482
Welcoming resident involvement	14%	N=66	34%	N=163	23%	N=110	14%	N=68	15%	N=71	100%	N=478
Being responsive to residents	10%	N=47	30%	N=143	28%	N=136	17%	N=83	15%	N=72	100%	N=482
Generally acting in the best interest of the community	11%	N=55	28%	N=135	32%	N=153	21%	N=102	8%	N=36	100%	N=481
Giving residents a chance to express their views before making decisions	16%	N=78	27%	N=131	29%	N=138	19%	N=91	9%	N=44	100%	N=483
Informing residents about issues facing the community	13%	N=63	31%	N=151	28%	N=135	21%	N=100	7%	N=33	100%	N=481
Being open and transparent to the public	10%	N=49	29%	N=138	24%	N=117	28%	N=136	9%	N=44	100%	N=483
Being honest	12%	N=59	24%	N=119	30%	N=146	20%	N=98	13%	N=65	100%	N=487
Following the rules	11%	N=52	29%	N=140	23%	N=113	17%	N=83	20%	N=97	100%	N=485
Treating residents with respect	15%	N=74	42%	N=204	22%	N=106	10%	N=50	11%	N=55	100%	N=488
Treating all residents fairly	8%	N=39	29%	N=141	26%	N=128	22%	N=106	15%	N=72	100%	N=486
Planning for a positive future for our community	14%	N=66	37%	N=175	27%	N=128	15%	N=72	8%	N=38	100%	N=479
Managing growth effectively	7%	N=34	19%	N=93	33%	N=156	33%	N=157	8%	N=39	100%	N=479
Collaborating with community stakeholders such as the private sector, non-profit organizations, etc.	8%	N=38	23%	N=113	28%	N=133	11%	N=55	30%	N=143	100%	N=481
Collaborating on regional issues with other governing bodies	7%	N=35	20%	N=93	19%	N=92	11%	N=52	43%	N=203	100%	N=476
Allowing access to elected officials	14%	N=70	31%	N=151	19%	N=92	9%	N=45	26%	N=125	100%	N=482
Customer service of local government employees	19%	N=91	34%	N=165	16%	N=79	5%	N=25	25%	N=120	100%	N=480
Your overall confidence in your local government	11%	N=53	39%	N=188	30%	N=143	18%	N=85	3%	N=13	100%	N=482

Table 64: Question 37 excluding don't know

How important do you think it is that local government help our community	Essential		Very important		Somewhat important		Not at all important		Total	
Have a well-maintained and safe utility infrastructure (water, sewer, stormwater, electric/gas)	80%	N=389	14%	N=68	6%	N=29	0%	N=1	100%	N=487
Exhibit environmental stewardship	43%	N=210	33%	N=162	15%	N=72	9%	N=43	100%	N=487
Have a healthy economy	33%	N=157	45%	N=216	18%	N=88	4%	N=21	100%	N=482
Offer quality recreational opportunities	10%	N=46	46%	N=222	38%	N=183	6%	N=30	100%	N=482
Offer quality cultural opportunities	8%	N=41	36%	N=176	43%	N=209	12%	N=59	100%	N=486
Foster an environment that embraces diversity and encourages inclusion	51%	N=242	25%	N=121	13%	N=61	11%	N=52	100%	N=477
Have members who are highly engaged in and connected to the community	33%	N=158	39%	N=185	22%	N=107	6%	N=28	100%	N=478
Has a vibrant and accessible downtown	27%	N=128	41%	N=198	26%	N=124	6%	N=30	100%	N=480

Table 65: Question 37 including don't know

How important do you think it is that local government help our community	Essential		Very important		Somewhat important		Not at all important		Don't know		Total	
Have a well-maintained and safe utility infrastructure (water, sewer, stormwater, electric/gas)	80%	N=389	14%	N=68	6%	N=29	0%	N=1	0%	N=1	100%	N=488
Exhibit environmental stewardship	43%	N=210	33%	N=162	15%	N=72	9%	N=43	0%	N=1	100%	N=488
Have a healthy economy	32%	N=157	45%	N=216	18%	N=88	4%	N=21	0%	N=1	100%	N=483
Offer quality recreational opportunities	10%	N=46	46%	N=222	38%	N=183	6%	N=30	0%	N=0	100%	N=482
Offer quality cultural opportunities	8%	N=41	36%	N=176	43%	N=209	12%	N=59	0%	N=0	100%	N=486
Foster an environment that embraces diversity and encourages inclusion	50%	N=242	25%	N=121	13%	N=61	11%	N=52	1%	N=4	100%	N=481
Have members who are highly engaged in and connected to the community	32%	N=158	38%	N=185	22%	N=107	6%	N=28	2%	N=9	100%	N=488
Has a vibrant and accessible downtown	27%	N=128	41%	N=198	26%	N=124	6%	N=30	0%	N=0	100%	N=480

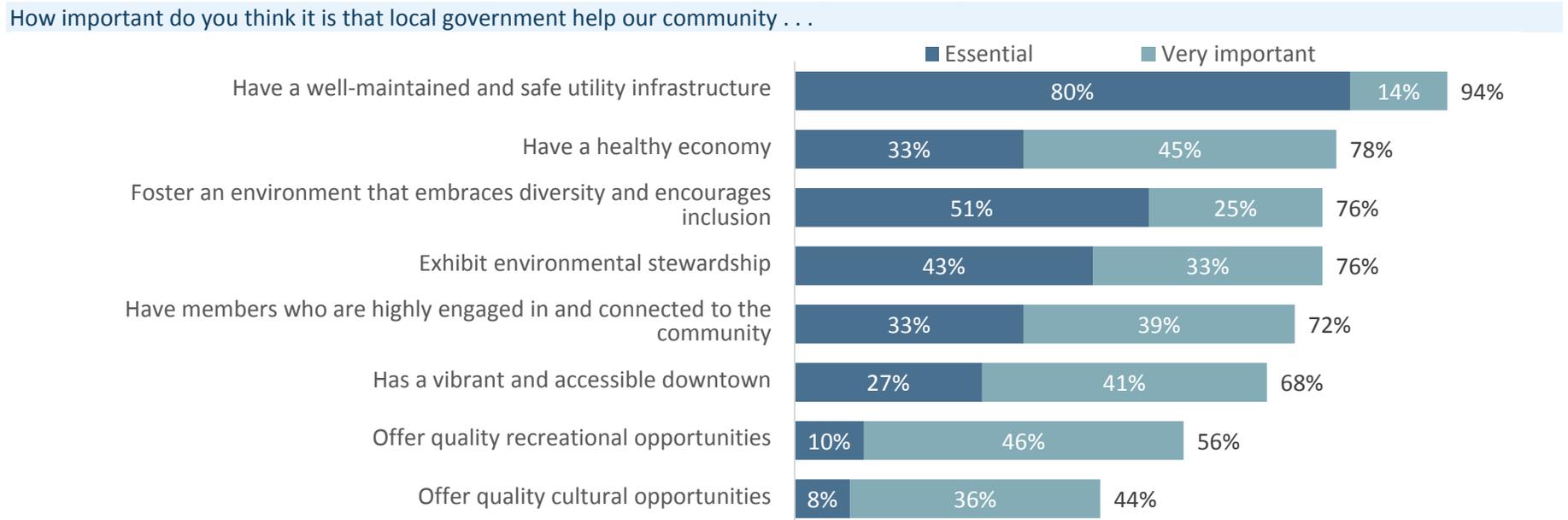
Factors Important to Community Quality of Life

Those participating in the survey were asked how important it was for local government to help the community thrive for each factor of community livability in Ann Arbor. However, the list inadvertently only included 8 of the 12 items that should have been rated. The figure below shows the results for those 8 items.

A majority of respondents felt that it was important for the City of Ann Arbor to be involved in each of the aspects of community quality except for offering quality cultural opportunities. Nearly every survey participant felt it was essential or very important for the City to help with the utility infrastructure, and about 8 in 10 thought it was essential or very important for the City to have a healthy economy, and about three-quarters felt it important for the city to foster an environment that embraces diversity and exhibit environmental stewardship.

Residents' priorities in 2020 were similar to those in 2018 (see Table 138 in *Appendix C: Full Survey Responses by Year*), though some minor shifts in importance were observed. For example, the proportion of respondents who felt it essential for the city to have a well-maintained and safe utility infrastructure increased from 69% to 80% and the proportion of respondents who felt it essential for the city to offer quality cultural opportunities declined from 16% to 8%.

Figure 19: Stated Importance of Aspects of Living in Ann Arbor



The quality ratings given 8 of the 12 aspects can be compared with the importance placed on them. Those items with higher importance, but lower quality, may be areas in which the City could consider devoting extra effort.

Figure 20 displays a matrix that plots the quality and importance ratings of the 8 aspects of community quality. Factors with higher importance are displayed higher on the matrix, while those of lower importance are shown towards the bottom. Items with higher quality ratings are shown to the right, while items with lower quality ratings are shown to the left. Each item is plotted at the intersection of its importance and quality ratings. The upper left-hand quadrant shows those items that were considered of higher importance, but had lower quality ratings. These include having a well-maintained and safe utility infrastructure, fostering an environment that embraces diversity and encourages inclusion, and exhibiting environmental stewardship.

Figure 20: Quality and Stated Importance Matrix



Table 66: Question 39

	Yes		No		Not sure		Total	
Are you currently involved with a community or civic organization that you believe is helping to build a stronger community?	49%	N=233	43%	N=204	9%	N=41	100%	N=478

Table 67: Question 40

Do any of the following live in your household?	Yes		No		Total	
Children (ages 12 and under)	19%	N=79	81%	N=341	100%	N=420
Teenagers (ages 13 to 19)	11%	N=44	89%	N=355	100%	N=399
Adults (ages 20 to 54, including yourself)	80%	N=362	20%	N=92	100%	N=454
Adults (ages 55 or older, including yourself)	37%	N=154	63%	N=259	100%	N=413

Table 68: Question 41

	Less than 2 years		2-5 years		6-10 years		11-20 years		More than 20 years		Total	
How many years have you lived in this community?	10%	N=49	23%	N=111	20%	N=96	14%	N=70	33%	N=158	100%	N=486

Table 69: Question 42

	One family house detached from any other houses		Building with two or more homes (duplex, townhome, apartment, condominium)		Mobile home		Other		Total	
Which best describes the building you live in?	51%	N=247	49%	N=236	0%	N=0	0%	N=2	100%	N=485

Table 70: Question 43

	Rented		Owned		Total	
Is this house, apartment or mobile home...	51%	N=243	49%	N=238	100%	N=482

Table 71: Question 44

	Don't live in Ann Arbor		Ward 1		Ward 2		Ward 3		Ward 4		Ward 5		Don't know which Ward		Total	
In which Ann Arbor Council Ward do you live?	1%	N=6	12%	N=56	16%	N=76	12%	N=60	14%	N=70	29%	N=139	16%	N=76	100%	N=483

Table 72: Question 45

	Yes		No		Total	
Are you a student (college, university or high school)?	15%	N=73	85%	N=411	100%	N=484

Table 73: Question 46

	Working full time for pay		Working part time for pay		Unemployed, looking for paid work		Unemployed, not looking for paid work		Fully retired		Total	
What is your employment status?	66%	N=320	14%	N=67	3%	N=14	3%	N=16	14%	N=65	100%	N=483

Table 74: Question 47

	under age 18		18 - 24		25 - 34		35 - 44		45 - 54		55 - 64		65 - 74		75 or older		Total	
Which of the following describes your age?	0%	N=0	9%	N=41	37%	N=175	15%	N=70	13%	N=61	13%	N=64	10%	N=49	4%	N=19	100%	N=479

Table 75: Question 48

	Female		Male		Other		Total	
What is your gender?	51%	N=241	49%	N=231	0%	N=0	100%	N=472

Table 76: Question 49

	American Indian or Alaskan native		Asian or Pacific Islander		Black or African American		Hispanic/Latino/Spanish		White/Caucasian		Other	
What is your race/ethnicity? (Please check all that apply.)	1%	N=4	6%	N=27	7%	N=32	6%	N=29	77%	N=355	8%	N=35

Total may exceed 100% as respondents could select more than one option.

Table 77: Question 50

	Under \$25,000		\$25,000 to \$49,999		\$50,000 to \$74,999		\$75,000 to \$99,999		\$100,000 to \$124,999		\$125,000 to \$149,999		\$150,000 to \$174,999		\$175,000 to \$199,999		\$200,000 or more		Total	
What was your total household income (before taxes) in 2019?	13%	N=57	21%	N=92	16%	N=71	12%	N=52	8%	N=37	8%	N=37	5%	N=20	4%	N=19	12%	N=52	100%	N=437

Appendix C: Full Survey Responses by Year

Table 78: Question 1 by Year

		2018	2020	Change 2020 to 2018
How would you rate our community as a place to live?	Excellent	56%	39%	-17%
	Good	38%	50%	12%
	Fair	5%	10%	5%
	Poor	1%	1%	0%
	Total	100%	100%	0%

Table 79: Question 2 by Year

		2018	2020	Change 2020 to 2018
How likely would you be to recommend our community as a place to live to someone who does not live here currently?	Very likely	56%	48%	-8%
	Somewhat likely	37%	38%	1%
	Somewhat unlikely	5%	10%	5%
	Very unlikely	2%	4%	2%
	Total	100%	100%	0%

Table 80: Question 3 by Year

How would you rate each of the statements below in describing our community?		2018	2020	Change 2020 to 2018
Has high quality community design of the human-made spaces in which people live, work, and recreate on a day-to-day basis	Excellent	20%	12%	-8%
	Good	55%	51%	-4%
	Fair	21%	34%	14%
	Poor	5%	3%	-2%
	Total	100%	100%	0%
Is a clean and attractive community	Excellent	38%	37%	-1%
	Good	49%	51%	2%
	Fair	11%	9%	-2%
	Poor	2%	4%	2%
	Total	100%	100%	0%
Is a safe community	Excellent	48%	49%	2%
	Good	42%	38%	-4%
	Fair	9%	12%	3%
	Poor	1%	1%	0%
	Total	100%	100%	0%
	Excellent	19%	11%	-8%
	Good	39%	36%	-3%

How would you rate each of the statements below in describing our community?		2018	2020	Change 2020 to 2018
Has a connected, safe and reliable transportation system to meet the needs of residents using all modes (personal vehicles, walking, bicycling, public transit)	Fair	31%	38%	6%
	Poor	11%	15%	4%
	Total	100%	100%	0%
Has a well-maintained and safe utility infrastructure (water, sewer, stormwater, electric/gas)	Excellent	24%	26%	2%
	Good	42%	46%	4%
	Fair	26%	18%	-8%
	Poor	8%	9%	1%
	Total	100%	100%	0%
Exhibits environmental stewardship	Excellent	28%	28%	1%
	Good	47%	46%	-1%
	Fair	19%	21%	2%
	Poor	6%	4%	-2%
	Total	100%	100%	0%
Has a healthy economy	Excellent	42%	26%	-16%
	Good	44%	50%	6%
	Fair	12%	19%	7%
	Poor	2%	5%	2%
	Total	100%	100%	0%
Offers quality recreational opportunities	Excellent	52%	48%	-4%
	Good	39%	41%	2%
	Fair	8%	10%	2%
	Poor	1%	1%	-1%
	Total	100%	100%	0%
Offers quality cultural opportunities	Excellent	59%	58%	-1%
	Good	32%	23%	-8%
	Fair	7%	17%	9%
	Poor	2%	2%	0%
	Total	100%	100%	0%
Fosters an environment that embraces diversity and encourages inclusion	Excellent	36%	27%	-9%
	Good	35%	29%	-6%
	Fair	19%	29%	10%
	Poor	10%	14%	4%
	Total	100%	100%	0%
Has members who are highly engaged in and connected to the community	Excellent	41%	34%	-7%
	Good	43%	43%	0%
	Fair	12%	19%	7%
	Poor	3%	4%	0%
	Total	100%	100%	0%
Has a vibrant and accessible downtown	Excellent	40%	33%	-7%
	Good	42%	43%	1%

How would you rate each of the statements below in describing our community?	2018	2020	Change 2020 to 2018
Fair	14%	16%	2%
Poor	4%	8%	5%
Total	100%	100%	0%

Table 81: Question 4 by Year

Street Repair: \$14,279,531 In your opinion, how should funding for street repair change?		2018	2020	Change 2020 to 2018
Road Resurfacing, Reconstruction, and Capital Maintenance	Increased	67%	59%	-8%
	Stay the same	28%	32%	4%
	Decreased	3%	4%	1%
	No opinion	2%	5%	3%
Traffic Calming	Increased	--	33%	33%
	Stay the same	--	28%	28%
	Decreased	--	31%	31%
	No opinion	--	8%	8%
Bridge Reconstruction	Increased	24%	23%	-1%
	Stay the same	57%	51%	-7%
	Decreased	6%	6%	0%
	No opinion	13%	20%	7%
Pedestrian Crossing Improvements	Increased	30%	43%	13%
	Stay the same	43%	30%	-13%
	Decreased	23%	23%	-1%
	No opinion	4%	4%	1%
Sidewalk Replacements	Increased	19%	30%	11%
	Stay the same	61%	44%	-16%
	Decreased	15%	16%	1%
	No opinion	5%	9%	4%

Table 82: Question 5 by Year

Street Maintenance: \$8,402,454 In your opinion, how should funding for street maintenance change?		2018	2020	Change 2020 to 2018
Road Base Repair/Overlay/Surface Treatment	Increased	59%	50%	-9%
	Stay the same	33%	38%	5%
	Decreased	3%	5%	1%
	No opinion	5%	8%	3%
	Total	100%	100%	0%
Pot hole repair	Increased	68%	61%	-7%
	Stay the same	27%	31%	4%
	Decreased	3%	4%	1%
	No opinion	2%	5%	2%

Street Maintenance: \$8,402,454				
In your opinion, how should funding for street maintenance change?		2018	2020	Change 2020 to 2018
	Total	100%	100%	0%
	Increased	10%	12%	2%
	Stay the same	61%	53%	-8%
	Decreased	22%	23%	1%
	No opinion	7%	12%	5%
Street Sweeping	Total	100%	100%	0%
	Increased	31%	32%	2%
	Stay the same	59%	55%	-4%
	Decreased	3%	4%	0%
	No opinion	7%	10%	2%
Winter treatment	Total	100%	100%	0%
	Increased	--	32%	32%
	Stay the same	--	35%	35%
	Decreased	--	20%	20%
	No opinion	--	13%	13%
Bike Lane Cleaning	Total	--	100%	100%

Table 83: Question 6 by Year

Traffic Control:\$4,823,878				
In your opinion, how should funding for traffic control change?		2018	2020	Change 2020 to 2018
	Increased	18%	18%	0%
	Stay the same	63%	54%	-8%
	Decreased	12%	13%	2%
	No opinion	8%	14%	7%
Pavement Markings	Total	100%	100%	0%
	Increased	10%	17%	7%
	Stay the same	66%	54%	-11%
	Decreased	18%	14%	-4%
	No opinion	7%	14%	7%
Signage	Total	100%	100%	0%
	Increased	17%	23%	6%
	Stay the same	66%	57%	-9%
	Decreased	10%	7%	-3%
	No opinion	7%	13%	6%
Traffic Signals - Engineering, Repair, Replacement and Upgrades	Total	100%	100%	0%

Table 84: Question 7 by Year

Street Lighting: \$2,373,582				
In your opinion, how should funding for street lighting change?		2018	2020	Change 2020 to 2018
Provides street light electricity, maintenance and replacement	Increased	18%	23%	5%
	Stay the same	69%	59%	-10%
	Decreased	7%	8%	1%
	No opinion	6%	10%	4%
	Total	100%	100%	0%

Table 85: Question 8 by Year

Pedestrian Safety: \$470,000				
In your opinion, how should funding for pedestrian safety change?		2018	2020	Change 2020 to 2018
Pedestrian Safety	Increased	30%	41%	11%
	Stay the same	49%	33%	-16%
	Decreased	17%	21%	4%
	No opinion	4%	5%	1%
	Total	100%	100%	0%

Table 86: Question 9 by Year

Police: \$26,814,480				
In your opinion, how should funding for police change?		2018	2020	Change 2020 to 2018
Emergency Response by police	Increased	13%	18%	5%
	Stay the same	71%	47%	-25%
	Decreased	6%	30%	23%
	No opinion	10%	6%	-4%
	Total	100%	100%	0%
Patrol	Increased	18%	17%	-1%
	Stay the same	58%	35%	-23%
	Decreased	15%	43%	28%
	No opinion	9%	4%	-5%
	Total	100%	100%	0%
Traffic Enforcement	Increased	12%	15%	2%
	Stay the same	53%	35%	-18%
	Decreased	28%	47%	20%
	No opinion	7%	3%	-4%
	Total	100%	100%	0%
Parking and Code Enforcement	Increased	5%	8%	3%
	Stay the same	42%	29%	-13%
	Decreased	46%	60%	14%
	No opinion	7%	3%	-4%
	Total	100%	100%	0%

Police: \$26,814,480				
In your opinion, how should funding for police change?		2018	2020	Change 2020 to 2018
Crime Investigation	Increased	16%	21%	6%
	Stay the same	69%	52%	-17%
	Decreased	5%	20%	16%
	No opinion	11%	6%	-5%
	Total	100%	100%	0%
Community Engagement	Increased	30%	28%	-2%
	Stay the same	51%	36%	-15%
	Decreased	10%	29%	19%
	No opinion	9%	7%	-2%
	Total	100%	100%	0%

Table 87: Question 10 by Year

Fire: \$16,334,642				
In your opinion, how should funding for fire change?		2018	2020	Change 2020 to 2018
Emergency response to fires	Increased	13%	16%	3%
	Stay the same	70%	67%	-3%
	Decreased	2%	2%	-1%
	No opinion	15%	16%	1%
	Total	100%	100%	0%
Medical Emergencies	Increased	16%	21%	5%
	Stay the same	67%	60%	-7%
	Decreased	3%	3%	0%
	No opinion	14%	16%	2%
	Total	100%	100%	0%
Safety Inspections	Increased	11%	15%	3%
	Stay the same	66%	65%	-1%
	Decreased	7%	5%	-2%
	No opinion	15%	15%	0%
	Total	100%	100%	0%
Community Outreach	Increased	15%	12%	-4%
	Stay the same	57%	56%	-1%
	Decreased	12%	16%	4%
	No opinion	15%	16%	1%
	Total	100%	100%	0%

Table 88: Question 11 by Year

15th District Court: \$3,177,060				
In your opinion, how should funding for the 15th District Court change?		2018	2020	Change 2020 to 2018
Adjudication of criminal misdemeanor cases and state law. Conducts arraignments, probable cause conferences, preliminary exams in felony cases, and hears general civil cases	Increased	9%	11%	2%
	Stay the same	63%	53%	-9%
	Decreased	9%	12%	3%
	No opinion	19%	24%	5%
	Total	100%	100%	0%

Table 89: Question 12 by Year

Wastewater (Sewage): \$25,384,525				
In your opinion, how should funding for wastewater change?		2018	2020	Change 2020 to 2018
Collection, treatment, and customer service of waste	Increased	17%	23%	6%
	Stay the same	72%	59%	-13%
	Decreased	2%	4%	1%
	No opinion	9%	14%	5%
	Total	100%	100%	0%
Customer Service	Increased	--	10%	10%
	Stay the same	--	61%	61%
	Decreased	--	9%	9%
	No opinion	--	20%	20%
	Total	--	100%	100%

Table 90: Question 13 by Year

Drinking Water: \$23,386,855				
In your opinion, how should funding for drinking water change?		2018	2020	Change 2020 to 2018
Supply, treatment, distribution, metering, & oversight of safe drinking water	Increased	50%	44%	-5%
	Stay the same	45%	46%	1%
	Decreased	1%	3%	2%
	No opinion	5%	7%	3%
	Total	100%	100%	0%
Customer Service	Increased	--	13%	13%
	Stay the same	--	60%	60%
	Decreased	--	10%	10%
	No opinion	--	18%	18%
	Total	--	100%	100%

Table 91: Question 14 by Year

Solid Waste: \$18,185,924				
In your opinion, how should funding for solid waste change?		2018	2020	Change 2020 to 2018
Trash collection and processing	Increased	8%	9%	0%
	Stay the same	80%	76%	-4%
	Decreased	4%	5%	0%
	No opinion	7%	11%	4%
	Total	100%	100%	0%
Recyclable material collection and processing	Increased	32%	42%	10%
	Stay the same	59%	46%	-13%
	Decreased	5%	5%	0%
	No opinion	4%	7%	3%
	Total	100%	100%	0%
Compostable material collection and processing	Increased	29%	40%	11%
	Stay the same	58%	50%	-8%
	Decreased	7%	4%	-4%
	No opinion	6%	6%	0%
	Total	100%	100%	0%
Landfill Maintenance	Increased	10%	10%	0%
	Stay the same	69%	66%	-4%
	Decreased	5%	3%	-3%
	No opinion	15%	21%	6%
	Total	100%	100%	0%
Other Zero Waste Initiatives	Increased	--	45%	45%
	Stay the same	--	28%	28%
	Decreased	--	15%	15%
	No opinion	--	12%	12%
	Total	--	100%	100%
Customer Service	Increased	20%	10%	-10%
	Stay the same	63%	58%	-6%
	Decreased	4%	11%	8%
	No opinion	13%	21%	8%
	Total	100%	100%	0%

Table 92: Question 15 by Year

Stormwater: \$10,089,667				
In your opinion, how should funding for stormwater change?		2018	2020	Change 2020 to 2018
Collection and Disposal of City Stormwater	Increased	--	18%	18%
	Stay the same	--	59%	59%
	Decreased	--	5%	5%
	No opinion	--	17%	17%
	Total	--	100%	100%
Educational Activities	Increased	19%	21%	2%
	Stay the same	50%	39%	-12%
	Decreased	19%	21%	2%
	No opinion	11%	19%	8%
	Total	100%	100%	0%
Tree Planting	Increased	35%	51%	16%
	Stay the same	49%	33%	-15%
	Decreased	11%	8%	-3%
	No opinion	5%	7%	3%
	Total	100%	100%	0%
Green Infrastructure Investments and Maintenance	Increased	--	54%	54%
	Stay the same	--	27%	27%
	Decreased	--	14%	14%
	No opinion	--	6%	6%
	Total	--	100%	100%

Table 93: Question 16 by Year

Parks - Maintenance & Improvements: \$6,937,115				
In your opinion, how should funding for parks maintenance and improvements change?		2018	2020	Change 2020 to 2018
Park Maintenance, excluding mowing & snow removal park facilities	Increased	17%	26%	9%
	Stay the same	72%	59%	-13%
	Decreased	6%	5%	-1%
	No opinion	5%	9%	4%
	Total	100%	100%	0%
Capital repairs of existing infrastructure and investment in new infrastructure	Increased	24%	31%	7%
	Stay the same	63%	50%	-13%
	Decreased	7%	10%	3%
	No opinion	7%	9%	2%
	Total	100%	100%	0%
Manage Volunteer Programs	Increased	11%	18%	6%
	Stay the same	68%	56%	-12%
	Decreased	11%	13%	2%
	No opinion	10%	13%	3%
	Total	100%	100%	0%
Natural Area Preservation	Increased	27%	37%	10%
	Stay the same	61%	47%	-14%
	Decreased	8%	9%	1%
	No opinion	5%	7%	3%
	Total	100%	100%	0%
Park Forestry	Increased	22%	32%	10%
	Stay the same	63%	51%	-12%
	Decreased	8%	8%	1%
	No opinion	8%	9%	1%
	Total	100%	100%	0%
Other Community Engagement	Increased	--	19%	19%
	Stay the same	--	44%	44%
	Decreased	--	19%	19%
	No opinion	--	18%	18%
	Total	--	100%	100%

Table 94: Question 17 by Year

Parks – Recreation: \$1,615,786				
In your opinion, how should funding for parks' recreational opportunities change?		2018	2020	Change 2020 to 2018
Offer recreational programs and operates recreation facilities	Increased	19%	24%	5%
	Stay the same	66%	54%	-12%
	Decreased	8%	10%	2%
	No opinion	7%	12%	5%
	Total	100%	100%	0%

Table 95: Question 18 by Year

Parks – Maintenance: \$2,360,319				
In your opinion, how should funding for parks maintenance change?		2018	2020	Change 2020 to 2018
Mowing, snow and ice removal, & playground inspections	Increased	15%	21%	6%
	Stay the same	72%	63%	-10%
	Decreased	5%	6%	1%
	No opinion	8%	10%	2%
	Total	100%	100%	0%

Table 96: Question 19 by Year

Parks – Acquisition: \$1,425,515				
In your opinion, how should funding for parks acquisitions change?		2018	2020	Change 2020 to 2018
Purchase of Parkland within the City	Increased	21%	23%	2%
	Stay the same	40%	35%	-5%
	Decreased	31%	28%	-3%
	No opinion	7%	13%	6%
	Total	100%	100%	0%

Table 97: Question 20 by Year

Construction Inspections: \$4,852,934				
In your opinion, how should funding for construction inspections change?		2018	2020	Change 2020 to 2018
Monitoring projects throughout the construction process to ensure compliance with State Construction Codes and Local Ordinances	Increased	13%	15%	2%
	Stay the same	64%	57%	-7%
	Decreased	9%	11%	2%
	No opinion	14%	17%	4%
	Total	100%	100%	0%

Table 98: Question 21 by Year

Development Planning: \$951,920				
In your opinion, how should funding for development planning change?		2018	2020	Change 2020 to 2018
Zoning and land development assistance, reviews	Increased	19%	15%	-3%
	Stay the same	56%	48%	-8%
	Decreased	13%	17%	4%
	No opinion	12%	19%	7%
	Total	100%	100%	0%
Maintain the City's Master Land Use Plan	Increased	--	11%	11%
	Stay the same	--	50%	50%
	Decreased	--	17%	17%
	No opinion	--	22%	22%
	Total	--	100%	100%
Ensures all New Development Projects Conform to City Ordinances	Increased	--	19%	19%
	Stay the same	--	53%	53%
	Decreased	--	10%	10%
	No opinion	--	18%	18%
	Total	--	100%	100%

Table 99: Question 22 by Year

Rental Housing: \$44,897				
In your opinion, how should funding for rental housing change?		2018	2020	Change 2020 to 2018
Provides enforcement of the Ann Arbor Housing Code for all registered rentals in the City as well as administration costs	Increased	31%	36%	5%
	Stay the same	53%	44%	-9%
	Decreased	8%	8%	0%
	No opinion	8%	12%	4%
	Total	100%	100%	0%

Table 100: Question 23 by Year

Affordable Housing: \$1,390,939		2018	2020	Change 2020 to 2018
In your opinion, how should funding for affordable housing change?				
Support to the Ann Arbor Housing Commission to maintain existing housing for Low-Income Households.	Increased	60%	58%	-2%
	Stay the same	23%	23%	0%
	Decreased	13%	15%	2%
	No opinion	3%	4%	0%
	Total	100%	100%	0%
Support to the Ann Arbor Housing Commission to Contract with Local Non-Profits to Provide Mental Health and Other Supportive Services to AAHC Residents	Increased	--	62%	62%
	Stay the same	--	22%	22%
	Decreased	--	11%	11%
	No opinion	--	5%	5%
	Total	--	100%	100%
Construction of New Affordable Housing on City-Owned Properties	Increased	--	59%	59%
	Stay the same	--	12%	12%
	Decreased	--	26%	26%
	No opinion	--	4%	4%
	Total	--	100%	100%
Acquire Existing Market-Rate Properties and Preserve as Affordable Housing	Increased	--	51%	51%
	Stay the same	--	14%	14%
	Decreased	--	29%	29%
	No opinion	--	6%	6%
	Total	--	100%	100%
Support Inclusion of Affordable Housing in Residential Developments of Private Developers	Increased	--	57%	57%
	Stay the same	--	15%	15%
	Decreased	--	23%	23%
	No opinion	--	6%	6%
	Total	--	100%	100%
Support Development of Workforce Housing	Increased	--	53%	53%
	Stay the same	--	22%	22%
	Decreased	--	14%	14%
	No opinion	--	10%	10%
	Total	--	100%	100%

Table 101: Question 24 by Year

Economic Development: \$6,360,125				
In your opinion, how should funding for economic development change?		2018	2020	Change 2020 to 2018
Attract and retain existing businesses	Increased	22%	24%	2%
	Stay the same	48%	48%	0%
	Decreased	24%	21%	-4%
	No opinion	6%	7%	1%
	Total	100%	100%	0%
Support the creation of new high-tech and bio-tech companies	Increased	21%	25%	3%
	Stay the same	41%	35%	-6%
	Decreased	31%	33%	1%
	No opinion	6%	8%	2%
	Total	100%	100%	0%

Table 102: Question 25 by Year

Human Services: \$1,326,329				
In your opinion, how should funding for human services change?		2018	2020	Change 2020 to 2018
Funds non-profits to provide supportive services to residents	Increased	44%	44%	-1%
	Stay the same	41%	37%	-3%
	Decreased	10%	12%	2%
	No opinion	5%	7%	2%
	Total	100%	100%	0%

Table 103: Question 26 by Year

Sustainability and Climate Change: \$1,861,953				
In your opinion, how should funding for sustainability and climate change be adjusted?		2018	2020	Change 2020 to 2018
Achieve Community-Wide Carbon Neutrality (A2ZERO)	Increased	--	45%	45%
	Stay the same	--	26%	26%
	Decreased	--	26%	26%
	No opinion	--	3%	3%
	Total	--	100%	100%
Support Actions that Reduce Energy Bills, Reduce Energy Consumption, and Support Renewable Energy Use Throughout the Community	Increased	--	54%	54%
	Stay the same	--	26%	26%
	Decreased	--	18%	18%
	No opinion	--	2%	2%
	Total	--	100%	100%
Prepare for Existing and Future Impacts of Climate Change	Increased	--	53%	53%
	Stay the same	--	26%	26%
	Decreased	--	19%	19%
	No opinion	--	2%	2%
	Total	--	100%	100%
Support Electrification of Vehicles and Appliances	Increased	--	40%	40%
	Stay the same	--	30%	30%
	Decreased	--	24%	24%
	No opinion	--	6%	6%
	Total	--	100%	100%
Engage the Community in Sustainability Activities	Increased	--	37%	37%
	Stay the same	--	34%	34%
	Decreased	--	21%	21%
	No opinion	--	7%	7%
	Total	--	100%	100%
Reduce Energy Consumption of City Government Facilities/Buildings	Increased	--	56%	56%
	Stay the same	--	29%	29%
	Decreased	--	11%	11%
	No opinion	--	4%	4%
	Total	--	100%	100%
Construct Solar Facility to Power City Government Facilities/Buildings	Increased	--	53%	53%
	Stay the same	--	22%	22%
	Decreased	--	19%	19%
	No opinion	--	6%	6%
	Total	--	100%	100%

Table 104: Question 27 by Year

Clerk's Office: \$1,364,458				
In your opinion, how should funding for the Clerk's Office change?		2018	2020	Change 2020 to 2018
Provides custodial services of documents and records pertaining to the City, manages the release of records under the Michigan Freedom of Information Act and administers elections	Increased	7%	18%	11%
	Stay the same	73%	61%	-12%
	Decreased	9%	4%	-5%
	No opinion	12%	17%	6%
	Total	100%	100%	0%

Table 105: Question 28 by Year

Communications: \$2,000,422				
In your opinion, how should funding for City Communications change?		2018	2020	Change 2020 to 2018
Public Information and community outreach	Increased	12%	17%	4%
	Stay the same	60%	55%	-4%
	Decreased	18%	14%	-4%
	No opinion	10%	14%	4%
	Total	100%	100%	0%
Community Television Network channels	Increased	5%	6%	1%
	Stay the same	45%	46%	1%
	Decreased	39%	32%	-7%
	No opinion	11%	16%	5%
	Total	100%	100%	0%

Table 106: Question 29 by Year

Airport: \$939,160				
In your opinion, how should funding for the Ann Arbor Airport change?		2018	2020	Change 2020 to 2018
Provides the operation and maintenance of the Ann Arbor airport	Increased	5%	4%	-1%
	Stay the same	45%	41%	-4%
	Decreased	33%	35%	2%
	No opinion	18%	20%	2%
	Total	100%	100%	0%

Table 107: Question 30 by Year

Greenbelt: \$915,435				
In your opinion, how should funding for the Greenbelt change?		2018	2020	Change 2020 to 2018
Purchase of development rights outside of the City (Greenbelt)	Increased	18%	21%	3%
	Stay the same	41%	37%	-4%
	Decreased	29%	27%	-2%
	No opinion	12%	15%	3%
	Total	100%	100%	0%

Table 108: Question 31 by Year

Emergency Management: \$218,279				
In your opinion, how should funding for Emergency Management change?		2018	2020	Change 2020 to 2018
Provides planning, training, exercising, and coordination of citywide emergency preparedness	Increased	19%	19%	0%
	Stay the same	66%	57%	-9%
	Decreased	6%	6%	0%
	No opinion	9%	18%	9%
	Total	100%	100%	0%
Public Engagement and Outreach	Increased	--	12%	12%
	Stay the same	--	51%	51%
	Decreased	--	18%	18%
	No opinion	--	19%	19%
	Total	--	100%	100%

Table 109: Question 4b by Year

Street Repair: \$14,279,531				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Road Resurfacing, Reconstruction, and Capital Maintenance	Pay more	52%	31%	-21%
	Decrease another service	38%	55%	17%
	Don't know/no opinion	10%	14%	3%
Traffic Calming	Pay more	--	23%	23%
	Decrease another service	--	56%	56%
	Don't know/no opinion	--	22%	22%
Bridge Reconstruction	Pay more	44%	30%	-15%
	Decrease another service	42%	48%	6%
	Don't know/no opinion	13%	22%	9%
Pedestrian Crossing Improvements	Pay more	47%	37%	-10%
	Decrease another service	36%	50%	14%
	Don't know/no opinion	17%	13%	-4%
Sidewalk Replacements	Pay more	38%	37%	-1%
	Decrease another service	42%	49%	7%
	Don't know/no opinion	20%	14%	-6%

Table 110: Question 5b by Year

Street Maintenance: \$8,402,454				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Road Base Repair/Overlay/Surface Treatment	Pay more	46%	34%	-12%
	Decrease another service	42%	51%	9%
	Don't know/no opinion	11%	15%	3%
	Total	100%	100%	0%
Pot hole repair	Pay more	50%	43%	-7%
	Decrease another service	39%	45%	6%
	Don't know/no opinion	11%	12%	1%
	Total	100%	100%	0%
Street Sweeping	Pay more	33%	21%	-12%
	Decrease another service	42%	75%	33%
	Don't know/no opinion	26%	4%	-21%
	Total	100%	100%	0%
Winter treatment	Pay more	45%	39%	-5%
	Decrease another service	39%	50%	10%
	Don't know/no opinion	16%	11%	-5%
	Total	100%	100%	0%
Bike Lane Cleaning	Pay more	--	41%	41%
	Decrease another service	--	43%	43%
	Don't know/no opinion	--	16%	16%
	Total	--	100%	100%

Table 111: Question 6b by Year

Traffic Control:\$4,823,878				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Pavement Markings	Pay more	37%	22%	-16%
	Decrease another service	44%	61%	17%
	Don't know/no opinion	18%	17%	-1%
	Total	100%	100%	0%
Signage	Pay more	33%	18%	-15%
	Decrease another service	40%	49%	10%
	Don't know/no opinion	27%	32%	5%
	Total	100%	100%	0%
Traffic Signals - Engineering, Repair, Replacement and Upgrades	Pay more	32%	27%	-5%
	Decrease another service	48%	51%	3%
	Don't know/no opinion	19%	22%	2%
	Total	100%	100%	0%

Table 112: Question 7b by Year

Street Lighting: \$2,373,582				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more?		2018	2020	Change 2020 to 2018
Provides street light electricity, maintenance and replacement	Pay more	34%	30%	-4%
	Decrease another service	46%	55%	10%
	Don't know/no opinion	20%	15%	-6%
	Total	100%	100%	0%

Table 113: Question 8b by Year

Pedestrian Safety: \$470,000				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more?		2018	2020	Change 2020 to 2018
Pedestrian Safety	Pay more	52%	35%	-16%
	Decrease another service	33%	53%	20%
	Don't know/no opinion	16%	12%	-4%
	Total	100%	100%	0%

Table 114: Question 9b by Year

Police: \$26,814,480				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Emergency Response by police	Pay more	53%	38%	-15%
	Decrease another service	31%	51%	20%
	Don't know/no opinion	16%	11%	-5%
	Total	100%	100%	0%
Patrol	Pay more	46%	43%	-3%
	Decrease another service	45%	47%	2%
	Don't know/no opinion	9%	10%	1%
	Total	100%	100%	0%
Traffic Enforcement	Pay more	45%	36%	-9%
	Decrease another service	44%	53%	9%
	Don't know/no opinion	11%	11%	0%
	Total	100%	100%	0%
Parking and Code Enforcement	Pay more	32%	45%	13%
	Decrease another service	53%	50%	-3%
	Don't know/no opinion	14%	4%	-10%
	Total	100%	100%	0%
Crime Investigation	Pay more	37%	35%	-2%
	Decrease another service	39%	49%	10%
	Don't know/no opinion	23%	16%	-7%
	Total	100%	100%	0%
Community Engagement	Pay more	31%	14%	-17%
	Decrease another service	47%	60%	13%
	Don't know/no opinion	22%	26%	4%
	Total	100%	100%	0%

Table 115: Question 10b by Year

Fire: \$16,334,642				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Emergency response to fires	Pay more	57%	41%	-16%
	Decrease another service	29%	48%	19%
	Don't know/no opinion	14%	11%	-3%
	Total	100%	100%	0%
Medical Emergencies	Pay more	54%	34%	-20%
	Decrease another service	34%	50%	15%
	Don't know/no opinion	12%	17%	5%
	Total	100%	100%	0%
Safety Inspections	Pay more	40%	28%	-12%
	Decrease another service	36%	33%	-4%
	Don't know/no opinion	23%	39%	16%
	Total	100%	100%	0%
Community Outreach	Pay more	39%	11%	-28%
	Decrease another service	28%	70%	42%
	Don't know/no opinion	34%	20%	-14%
	Total	100%	100%	0%

Table 116: Question 11b by Year

15th District Court: \$3,177,060				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Adjudication of criminal misdemeanor cases and state law. Conducts arraignments, probable cause conferences, preliminary exams in felony cases, and hears general civil cases.	Pay more	53%	20%	-33%
	Decrease another service	26%	67%	41%
	Don't know/no opinion	20%	13%	-8%
	Total	100%	100%	0%

Table 117: Question 12b by Year

Wastewater (Sewage): \$25,384,525				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Collection, treatment, and customer service of waste	Pay more	48%	38%	-10%
	Decrease another service	32%	42%	10%
	Don't know/no opinion	19%	19%	0%
	Total	100%	100%	0%
Customer Service	Pay more	--	16%	16%
	Decrease another service	--	49%	49%
	Don't know/no opinion	--	35%	35%
	Total	--	100%	100%

Table 118: Question 13b by Year

Drinking Water: \$23,386,855				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Supply, treatment, distribution, metering, & oversight of safe drinking water	Pay more	64%	47%	-16%
	Decrease another service	27%	37%	10%
	Don't know/no opinion	9%	16%	7%
	Total	100%	100%	0%
Customer Service	Pay more	--	27%	27%
	Decrease another service	--	48%	48%
	Don't know/no opinion	--	26%	26%
	Total	--	100%	100%

Table 119: Question 14b by Year

Solid Waste: \$18,185,924				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Trash collection and processing	Pay more	39%	35%	-4%
	Decrease another service	40%	48%	8%
	Don't know/no opinion	21%	17%	-4%
	Total	100%	100%	0%
Recyclable material collection and processing	Pay more	52%	50%	-2%
	Decrease another service	32%	34%	1%
	Don't know/no opinion	16%	16%	1%
	Total	100%	100%	0%
Compostable material collection and processing	Pay more	52%	46%	-6%
	Decrease another service	32%	38%	6%
	Don't know/no opinion	16%	16%	-1%
	Total	100%	100%	0%
Landfill Maintenance	Pay more	31%	32%	0%
	Decrease another service	46%	47%	1%
	Don't know/no opinion	22%	21%	-1%
	Total	100%	100%	0%
Other Zero Waste Initiatives	Pay more	--	42%	42%
	Decrease another service	--	38%	38%
	Don't know/no opinion	--	20%	20%
	Total	--	100%	100%
Customer Service	Pay more	--	36%	36%
	Decrease another service	--	39%	39%
	Don't know/no opinion	--	26%	26%
	Total	--	100%	100%

Table 120: Question 15b by Year

Stormwater: \$10,089,667				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Collection and Disposal of City Stormwater	Pay more	50%	48%	-2%
	Decrease another service	36%	35%	-1%
	Don't know/no opinion	15%	18%	3%
	Total	100%	100%	0%
Educational Activities	Pay more	26%	36%	10%
	Decrease another service	37%	31%	-5%
	Don't know/no opinion	38%	33%	-5%
	Total	100%	100%	0%
Tree Planting	Pay more	50%	45%	-5%
	Decrease another service	31%	39%	8%
	Don't know/no opinion	19%	16%	-3%
	Total	100%	100%	0%
Green Infrastructure Investments and Maintenance	Pay more	--	48%	48%
	Decrease another service	--	35%	35%
	Don't know/no opinion	--	17%	17%
	Total	--	100%	100%

Table 121: Question 16b by Year

Parks - Maintenance & Improvements: \$6,937,115				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Park Maintenance, excluding mowing & snow removal park facilities	Pay more	43%	26%	-17%
	Decrease another service	39%	61%	22%
	Don't know/no opinion	18%	14%	-5%
	Total	100%	100%	0%
Capital repairs of existing infrastructure and investment in new infrastructure	Pay more	44%	32%	-12%
	Decrease another service	36%	54%	17%
	Don't know/no opinion	20%	15%	-5%
	Total	100%	100%	0%
Manage Volunteer Programs	Pay more	43%	17%	-26%
	Decrease another service	39%	60%	20%
	Don't know/no opinion	17%	23%	6%
	Total	100%	100%	0%
Natural Area Preservation	Pay more	53%	48%	-5%
	Decrease another service	31%	40%	9%
	Don't know/no opinion	16%	12%	-4%
	Total	100%	100%	0%
Park Forestry	Pay more	48%	41%	-8%
	Decrease another service	35%	40%	6%
	Don't know/no opinion	17%	19%	2%
	Total	100%	100%	0%
Other Community Engagement	Pay more	--	35%	35%
	Decrease another service	--	39%	39%
	Don't know/no opinion	--	26%	26%
	Total	--	100%	100%

Table 122: Question 17b by Year

Parks – Recreation: \$1,615,786				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Offer recreational programs and operates recreation facilities	Pay more	47%	32%	-15%
	Decrease another service	30%	33%	3%
	Don't know/no opinion	24%	36%	12%
	Total	100%	100%	0%

Table 123: Question 18b by Year

Parks – Maintenance: \$2,360,319				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Mowing, snow and ice removal, & playground inspections	Pay more	43%	41%	-2%
	Decrease another service	37%	41%	4%
	Don't know/no opinion	20%	18%	-2%
	Total	100%	100%	0%

Table 124: Question 19b by Year

Parks – Acquisition: \$1,425,515				
In your opinion, how should funding for parks acquisitions change?		2018	2020	Change 2020 to 2018
Purchase of Parkland within the City	Pay more	51%	46%	-5%
	Decrease another service	31%	33%	2%
	Don't know/no opinion	18%	21%	3%
	Total	100%	100%	0%

Table 125: Question 20b by Year

Construction Inspections: \$4,852,934				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Monitoring projects throughout the construction process to ensure compliance with State Construction Codes and Local Ordinances	Pay more	37%	17%	-21%
	Decrease another service	41%	65%	25%
	Don't know/no opinion	22%	18%	-4%
	Total	100%	100%	0%

Table 126: Question 21b by Year

Development Planning: \$951,920				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Zoning and land development assistance, reviews	Pay more	45%	12%	-33%
	Decrease another service	35%	63%	28%
	Don't know/no opinion	20%	25%	5%
	Total	100%	100%	0%
Maintain the City	Pay more	--	13%	13%
	Decrease another service	--	59%	59%
	Don't know/no opinion	--	28%	28%
	Total	--	100%	100%
Ensures all New Development Projects Conform to City Ordinances	Pay more	--	18%	18%
	Decrease another service	--	53%	53%
	Don't know/no opinion	--	30%	30%
	Total	--	100%	100%

Table 127: Question 22b by Year

Rental Housing: \$44,897				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Provides enforcement of the Ann Arbor Housing Code for all registered rentals in the City as well as administration costs	Pay more	45%	39%	-6%
	Decrease another service	42%	50%	8%
	Don't know/no opinion	13%	12%	-2%
	Total	100%	100%	0%

Table 128: Question 23b by Year

Affordable Housing: \$1,390,939				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Support to the Ann Arbor Housing Commission to maintain existing housing for Low-Income Households.	Pay more	61%	60%	-1%
	Decrease another service	30%	29%	-1%
	Don't know/no opinion	9%	11%	2%
	Total	100%	100%	0%
Support to the Ann Arbor Housing Commission to Contract with Local Non-Profits to Provide Mental Health and Other Supportive Services to AAHC Residents	Pay more	--	47%	47%
	Decrease another service	--	38%	38%
	Don't know/no opinion	--	15%	15%
	Total	--	100%	100%
Construction of New Affordable Housing on City-Owned Properties	Pay more	--	63%	63%
	Decrease another service	--	23%	23%
	Don't know/no opinion	--	13%	13%
	Total	--	100%	100%
Acquire Existing Market-Rate Properties and Preserve as Affordable Housing	Pay more	--	58%	58%
	Decrease another service	--	25%	25%
	Don't know/no opinion	--	18%	18%
	Total	--	100%	100%
Support Inclusion of Affordable Housing in Residential Developments of Private Developers	Pay more	--	44%	44%
	Decrease another service	--	37%	37%
	Don't know/no opinion	--	19%	19%
	Total	--	100%	100%
Support Development of Workforce Housing	Pay more	--	37%	37%
	Decrease another service	--	37%	37%
	Don't know/no opinion	--	27%	27%
	Total	--	100%	100%

Table 129: Question 24b by Year

Economic Development: \$6,360,125				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Attract and retain existing businesses	Pay more	38%	37%	-1%
	Decrease another service	44%	35%	-10%
	Don't know/no opinion	18%	29%	11%
	Total	100%	100%	0%
Support the creation of new high-tech and bio-tech companies	Pay more	39%	37%	-2%
	Decrease another service	39%	43%	4%
	Don't know/no opinion	22%	20%	-3%
	Total	100%	100%	0%

Table 130: Question 25b by Year

Human Services: \$1,326,329				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Funds non-profits to provide supportive services to residents	Pay more	57%	39%	-18%
	Decrease another service	28%	42%	14%
	Don't know/no opinion	15%	19%	5%
	Total	100%	100%	0%

Table 131: Question 26b by Year

Sustainability and Climate Change: \$1,861,953				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Achieve Community-Wide Carbon Neutrality (A2ZERO)	Pay more	--	63%	63%
	Decrease another service	--	23%	23%
	Don't know/no opinion	--	14%	14%
	Total	--	100%	100%
Support Actions that Reduce Energy Bills, Reduce Energy Consumption, and Support Renewable Energy Use Throughout the Community	Pay more	--	43%	43%
	Decrease another service	--	40%	40%
	Don't know/no opinion	--	18%	18%
	Total	--	100%	100%
Prepare for Existing and Future Impacts of Climate Change	Pay more	--	57%	57%
	Decrease another service	--	32%	32%
	Don't know/no opinion	--	11%	11%
	Total	--	100%	100%
Support Electrification of Vehicles and Appliances	Pay more	--	40%	40%
	Decrease another service	--	40%	40%
	Don't know/no opinion	--	19%	19%
	Total	--	100%	100%
Engage the Community in Sustainability Activities	Pay more	--	30%	30%
	Decrease another service	--	50%	50%
	Don't know/no opinion	--	20%	20%
	Total	--	100%	100%
Reduce Energy Consumption of City Government Facilities/Buildings	Pay more	--	34%	34%
	Decrease another service	--	51%	51%
	Don't know/no opinion	--	15%	15%
	Total	--	100%	100%
Construct Solar Facility to Power City Government Facilities/Buildings	Pay more	--	47%	47%
	Decrease another service	--	37%	37%
	Don't know/no opinion	--	16%	16%
	Total	--	100%	100%

Table 132: Question 27b by Year

Clerk's Office: \$1,364,458				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Provides custodial services of documents and records pertaining to the City, manages the release of records under the Michigan Freedom of Information Act and administers elections	Pay more	38%	35%	-3%
	Decrease another service	35%	43%	8%
	Don't know/no opinion	27%	22%	-5%
	Total	100%	100%	0%

Table 133: Question 28b by Year

Communications: \$2,000,422				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Public Information and community outreach	Pay more	41%	28%	-13%
	Decrease another service	32%	49%	17%
	Don't know/no opinion	27%	23%	-5%
	Total	100%	100%	0%
Community Television Network channels	Pay more	48%	56%	7%
	Decrease another service	24%	35%	11%
	Don't know/no opinion	28%	9%	-18%
	Total	100%	100%	0%

Table 134: Question 29b by Year

Airport: \$939,160				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Provides the operation and maintenance of the Ann Arbor airport	Pay more	48%	27%	-20%
	Decrease another service	43%	35%	-8%
	Don't know/no opinion	9%	37%	28%
	Total	100%	100%	0%

Table 135: Question 30b by Year

Greenbelt: \$915,435				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Purchase of development rights outside of the City (Greenbelt)	Pay more	51%	52%	1%
	Decrease another service	27%	28%	0%
	Don't know/no opinion	22%	21%	-1%
	Total	100%	100%	0%

Table 136: Question 31b by Year

Emergency Management: \$218,279				
If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more		2018	2020	Change 2020 to 2018
Provides planning, training, exercising, and coordination of citywide emergency preparedness	Pay more	44%	30%	-14%
	Decrease another service	35%	50%	15%
	Don't know/no opinion	21%	20%	-1%
	Total	100%	100%	0%
Public Engagement and Outreach	Pay more	--	24%	24%
	Decrease another service	--	54%	54%
	Don't know/no opinion	--	22%	22%
	Total	--	100%	100%

Table 137: Question 35-36 by Year

Please rate how well Ann Arbor City government is doing in each of the following areas		2018	2020	Change 2020 to 2018
The value of services for the taxes paid	Excellent	15%	15%	0%
	Good	49%	38%	-12%
	Fair	24%	29%	4%
	Poor	12%	19%	7%
	Total	100%	100%	0%
The value of services for fees paid (e.g. utilities, recreational, construction, etc.)	Excellent	17%	16%	-1%
	Good	51%	45%	-6%
	Fair	23%	26%	3%
	Poor	8%	13%	5%
	Total	100%	100%	0%
Welcoming resident involvement	Excellent	17%	16%	-1%
	Good	39%	40%	1%
	Fair	29%	27%	-2%
	Poor	16%	17%	1%
	Total	100%	100%	0%
Being responsive to residents	Excellent	13%	12%	-1%
	Good	39%	35%	-4%
	Fair	32%	33%	1%
	Poor	16%	20%	4%
	Total	100%	100%	0%
Generally acting in the best interest of the community	Excellent	18%	12%	-5%
	Good	38%	30%	-8%
	Fair	30%	34%	5%
	Poor	14%	23%	9%
	Total	100%	100%	0%
Giving residents a chance to express their views before making decisions	Excellent	20%	18%	-2%
	Good	37%	30%	-7%
	Fair	27%	31%	4%
	Poor	16%	21%	4%
	Total	100%	100%	0%
Informing residents about issues facing the community	Excellent	15%	14%	-1%
	Good	37%	34%	-3%
	Fair	32%	30%	-2%
	Poor	16%	22%	6%
	Total	100%	100%	0%
Being open and transparent to the public	Excellent	14%	11%	-3%
	Good	34%	31%	-3%
	Fair	30%	27%	-3%
	Poor	22%	31%	9%

Please rate how well Ann Arbor City government is doing in each of the following areas		2018	2020	Change 2020 to 2018
	Total	100%	100%	0%
Being honest	Excellent	17%	14%	-3%
	Good	39%	28%	-11%
	Fair	28%	35%	6%
	Poor	15%	23%	8%
	Total	100%	100%	0%
Following the rules	Excellent	20%	13%	-6%
	Good	45%	36%	-9%
	Fair	25%	29%	4%
	Poor	10%	21%	12%
	Total	100%	100%	0%
Treating residents with respect	Excellent	22%	17%	-5%
	Good	44%	47%	3%
	Fair	22%	24%	2%
	Poor	12%	12%	0%
	Total	100%	100%	0%
Treating all residents fairly	Excellent	18%	9%	-9%
	Good	36%	34%	-2%
	Fair	26%	31%	5%
	Poor	20%	26%	6%
	Total	100%	100%	0%
Planning for a positive future for our community	Excellent	19%	15%	-4%
	Good	42%	40%	-2%
	Fair	27%	29%	2%
	Poor	12%	16%	4%
	Total	100%	100%	0%
Managing growth effectively	Excellent	10%	8%	-2%
	Good	29%	21%	-7%
	Fair	34%	35%	1%
	Poor	27%	36%	9%
	Total	100%	100%	0%
Collaborating with community stakeholders such as the private sector, non-profit organizations, etc.	Excellent	15%	11%	-4%
	Good	41%	33%	-7%
	Fair	32%	39%	7%
	Poor	12%	16%	4%
	Total	100%	100%	0%
Collaborating on regional issues with other governing bodies	Excellent	14%	13%	-2%
	Good	43%	34%	-9%
	Fair	30%	34%	4%
	Poor	13%	19%	6%

Please rate how well Ann Arbor City government is doing in each of the following areas		2018	2020	Change 2020 to 2018
	Total	100%	100%	0%
Allowing access to elected officials	Excellent	20%	19%	-1%
	Good	44%	42%	-2%
	Fair	26%	26%	0%
	Poor	10%	13%	3%
	Total	100%	100%	0%
Customer service of local government employees	Excellent	23%	25%	2%
	Good	49%	46%	-3%
	Fair	20%	22%	1%
	Poor	8%	7%	-1%
	Total	100%	100%	0%
Your overall confidence in your local government	Excellent	17%	11%	-6%
	Good	44%	40%	-4%
	Fair	28%	31%	3%
	Poor	11%	18%	7%
	Total	100%	100%	0%

Table 138: Question 37 by Year

How important do you think it is that local government help our community	2018	2020	Change 2020 to 2018	
Have a well-maintained and safe utility infrastructure (water, sewer, stormwater, electric/gas)	Essential	69%	80%	11%
	Very important	27%	14%	-13%
	Somewhat important	3%	6%	3%
	Not at all important	0%	0%	0%
	Total	100%	100%	0%
Exhibit environmental stewardship	Essential	37%	43%	6%
	Very important	39%	33%	-6%
	Somewhat important	19%	15%	-5%
	Not at all important	5%	9%	4%
	Total	100%	100%	0%
Have a healthy economy	Essential	33%	33%	0%
	Very important	50%	45%	-5%
	Somewhat important	16%	18%	3%
	Not at all important	2%	4%	3%
	Total	100%	100%	0%
Offer quality recreational opportunities	Essential	15%	10%	-5%
	Very important	43%	46%	3%
	Somewhat important	37%	38%	1%
	Not at all important	4%	6%	2%
	Total	100%	100%	0%
Offer quality cultural opportunities	Essential	16%	8%	-7%
	Very important	42%	36%	-6%
	Somewhat important	34%	43%	9%
	Not at all important	8%	12%	4%
	Total	100%	100%	0%
Foster an environment that embraces diversity and encourages inclusion	Essential	49%	51%	2%
	Very important	29%	25%	-4%
	Somewhat important	16%	13%	-3%
	Not at all important	6%	11%	5%
	Total	100%	100%	0%
Have members who are highly engaged in and connected to the community	Essential	28%	33%	5%
	Very important	48%	39%	-9%
	Somewhat important	21%	22%	1%
	Not at all important	4%	6%	2%
	Total	100%	100%	0%
Has a vibrant and accessible downtown	Essential	30%	27%	-3%
	Very important	45%	41%	-4%
	Somewhat important	22%	26%	4%
	Not at all important	3%	6%	3%
	Total	100%	100%	0%

Table 139: Question 39 by Year

		2018	2020	Change 2020 to 2018
Are you currently involved with a community or civic organization that you believe is helping to build a stronger community?	Yes	48%	49%	0%
	No	40%	43%	3%
	Not sure	12%	9%	-3%
	Total	100%	100%	0%

Table 140: Question 40 by Year

Do any of the following live in your household?		2018	2020	Change 2020 to 2018
Children (ages 12 and under)	Yes	24%	19%	-5%
	No	76%	81%	5%
	Total	100%	100%	0%
Teenagers (ages 13 to 19)	Yes	14%	11%	-3%
	No	86%	89%	3%
	Total	100%	100%	0%
Adults (ages 20 to 54, including yourself)	Yes	79%	80%	0%
	No	21%	20%	0%
	Total	100%	100%	0%
Adults (ages 55 or older, including yourself)	Yes	37%	37%	1%
	No	63%	63%	-1%
	Total	100%	100%	0%

Table 141: Question 41 by Year

		2018	2020	Change 2020 to 2018
How many years have you lived in this community?	Less than 2 years	11%	10%	0%
	2-5 years	24%	23%	-1%
	6-10 years	17%	20%	3%
	11-20 years	15%	14%	0%
	More than 20 years	34%	33%	-2%
	Total	100%	100%	0%

Table 142: Question 42 by Year

		2018	2020	Change 2020 to 2018
Which best describes the building you live in?	One family house detached from any other houses	54%	51%	-3%
	Building with two or more homes (duplex, townhome, apartment, condominium)	43%	49%	6%
	Mobile home	0%	--	0%
	Other	2%	0%	-2%
	Total	100%	100%	0%

Table 143: Question 43 by Year

		2018	2020	Change 2020 to 2018
Is this house, apartment or mobile home...	Rented	51%	51%	0%
	Owned	49%	49%	0%
	Total	100%	100%	0%

Table 144: Question 44 by Year

		2018	2020	Change 2020 to 2018
In which Ann Arbor Council Ward do you live?	Don't live in Ann Arbor	4%	1%	-3%
	Ward 1	14%	12%	-3%
	Ward 2	10%	16%	6%
	Ward 3	11%	12%	1%
	Ward 4	15%	14%	-1%
	Ward 5	23%	29%	6%
	Don't know which Ward	23%	16%	-7%
	Total	100%	100%	0%

Table 145: Question 45 by Year

		2018	2020	Change 2020 to 2018
Are you a student (college, university or high school)?	Yes	17%	15%	-2%
	No	83%	85%	2%
	Total	100%	100%	0%

Table 146: Question 46 by Year

	2018	2020	Change 2020 to 2018	
What is your employment status?	Working full time for pay	64%	66%	2%
	Working part time for pay	14%	14%	0%
	Unemployed, looking for paid work	3%	3%	0%
	Unemployed, not looking for paid work	5%	3%	-2%
	Fully retired	13%	14%	1%
	Total	100%	100%	0%

Table 147: Question 47 by Year

	2018	2020	Change 2020 to 2018	
Which of the following describes your age?	under age 18	1%	0%	0%
	18 - 24	10%	9%	-2%
	25 - 34	35%	37%	2%
	35 - 44	14%	15%	0%
	45 - 54	13%	13%	-1%
	55 - 64	13%	13%	1%
	65 - 74	11%	10%	-1%
	75 or older	3%	4%	1%
	Total	100%	100%	0%

Table 148: Question 48 by Year

	2018	2020	Change 2020 to 2018	
What is your gender?	Female	51%	51%	0%
	Male	48%	49%	1%
	Other	1%	--	-1%
	Total	100%	100%	0%

Table 149: Question 49 by Year

		2018	2020	Change 2020 to 2018
What is your race/ethnicity? (Please check all that apply.)	American Indian or Alaskan native	2%	1%	-2%
	Asian or Pacific Islander	7%	6%	-1%
	Black or African American	6%	7%	1%
	Hispanic/Latino/Spanish	8%	6%	-1%
	White/Caucasian	80%	77%	-3%
	Other	7%	8%	1%

Table 150: Question 50 by Year

		2018	2020	Change 2020 to 2018
What was your total household income (before taxes) in 2019?	Under \$25,000	13%	13%	0%
	\$25,000 to \$49,999	18%	21%	3%
	\$50,000 to \$74,999	17%	16%	0%
	\$75,000 to \$99,999	16%	12%	-4%
	\$100,000 to \$124,999	12%	8%	-4%
	\$125,000 to \$149,999	7%	8%	2%
	\$150,000 to \$174,999	4%	5%	0%
	\$175,000 to \$199,999	3%	4%	1%
	\$200,000 or more	10%	12%	2%
	Total	100%	100%	0%

Appendix D: Verbatim Responses to Question about Top Priority

All write-in responses are presented below verbatim (without corrections to respondents' spelling, grammar or punctuation), as typed by the respondent. An algorithm was used to replace profanity with asterisks (****). The responses are shown in alphabetical order.

Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?

- ◆ **** the police
- ◆ 1) diversity and equity initiatives, 2) environmental stewardship, and 3) economic recovery
- ◆ 1) supporting community / economy in pandemic (food, rent, exercise, isolation, mental health, education for kids) 2) changes to address climate change
- ◆ 1. Affordable and Fair Housing/Private Rent. 2. Repairing of streets, roads and entrance/exit ramps.
- ◆ 1. Alternative transportation -- maximize efforts on bike lanes and walking paths. 2. Eliminate funding for "Commons," maximize parking revenue on that site.
- ◆ 1. Being prepared to deal with the outcome of the Pandemic. How should we adjust to support all residents as we climb out of this and move forward? 2. Deal with the vacant land within the city limits - no more above ground parking structures! How can we use the available space in the downtown and near urban areas. We're running out of space and need to carefully plan as we fill it.
- ◆ 1. control spread of COVID-19, 2. "fix the **** roads,"
- ◆ 1.) Rethink NetZero by 2030 - even Amazon with their resources is being realistic with a 2040 goal. Replace sidewalks and repair the roads downtown (+/- several blocks from Main and Huron). Do a realistic study on traffic calming to determine how much extra time and wasted energy these one lane bottlenecks have caused.
- ◆ A top priority is assisting our downtown small businesses. Slowing the growth of highrise housing and the addition of bike lines.
- ◆ A top priority should be to get the University to pay its fair share for all road repairs adjacent to U property, utilities (water, ww, storm), and fire dept services. Individual residents pay an unfair burden for utilities vs what the university pays for similar use levels. The U is not paying its fair share for fire protection. If the U wants well paved roads that directly serve U property, it needs to pay its fair share. While it's a state institution exempt from city taxes, it can certainly make payments "in lieu of taxes". Other nonprofits have done so over years because it's the right thing to do. The U can raise the funds via a student fee--if it chooses to. Why should residents be subsidizing students who are here on a temporary basis and who pay the U to do so via tuition and fees. Likewise, these same students need to compensate the city accordingly. The City Council needs to step up to the plate on this issue so city funds can be directed to other areas. Further, the U needs to adhere to all local codes and ordinances,

regardless of whether or not they are exempt under state law. The U can make this decision if it truly wants to be a fully contributing and engaged member of this community. Right now, it isn't. This includes things like building codes, noise ordinances, etc. One other issue--I applaud the reach out being done via this survey. Please do more. However, I think there are a number of small very vocal and very active groups in the city that have too much influence on city decisions. One example is the assault on motorized vehicles vs pedestrians/bikes. I drive, walk AND cycle in the city, but lately vehicular traffic is being overly restrained in the downtown area. Precious parking continues to disappear. Efficient and safe one-way streets, like First Street, are disappearing. This vocal minority is making it harder and harder to get to downtown, move around downtown, and park there. Not everyone can bike and walk to get there!

- ◆ AA must support small business and preserve downtown. Prevent the city to be taken by big apartment buildings.
- ◆ Abolish the DDA and redirect taxes to basic services
- ◆ Achieve carbon neutrality; Improve the road surfaces; make all pedestrian crossing conform to a single design; increase the base of tax payers in the city (move to an income- rather than a property-tax).
- ◆ Acquiring greenspace within and outside the city, encourage density vs sprawl and environmental stewardship.
- ◆ Active transportation infrastructure
- ◆ Address the roads first of all in all the neighborhoods. Make all the highway entrances to our city a top initiative, as they are terrible. Embrace historical preservation and stop mowing things down to build new. Force small business owners into clean up their storefronts, gas stations, convenience stores etc...
- ◆ Addressing true affordable housing beyond just low income housing. Currently the costs of homes plus the very high taxes prices so many people who work in Ann Arbor out of the market
- ◆ Affordable housing
- ◆ Affordable housing & and social services should be priorities. The police budget is massive and social services and affordable housing is tiny.
- ◆ Affordable housing and more money spent on community engagement rather than policing small crimes.
- ◆ affordable housing and sustainable economic development
- ◆ Affordable housing coupled with mass transit
- ◆ Affordable housing for low income families and students
- ◆ Affordable housing increased and more environmental stewardship

- ◆ Affordable Housing is scant. Leaf Collection used to be great. Not so anymore. I can only imagine the drains get plugged. Downtown once had interesting local-owner shops - they've been replaced by high-rent chain stores and way too many restaurants. Parking is very expensive. Trash and recycle pickup is great. Bus service is excellent! Certainly adequate medical care options and hospitals.
- ◆ Affordable housing should be a top priority. Too much emphasizes on transportation, bike lane, etc.
- ◆ Affordable housing should definitely be a top priority. As a nonprofit employee, it would be almost impossible to live in Ann Arbor if I didn't split costs with a partner. If I had children, higher student debt, or health care needs, it would be even more impossible (unless I lived with multiple roommates).
- ◆ Affordable housing to promote diversity, equity and inclusion
- ◆ Affordable housing& workforc housing, climate change zero carbon initiative s
- ◆ Affordable Housing, and Decreasing our Carbon Footprint.
- ◆ affordable housing, climate change
- ◆ Affordable housing, greater density of housing, city provided internet or better plans from providers through city initiatives
- ◆ Affordable housing. Defunding the police. Funding for other services should be funded by old police funds.
- ◆ Affordable housing/ multi family dwelling units
- ◆ Affordable housing; increased funding for social services; taking into the consideration the needs of working class people; stop prioritizing profit & "development" over human dignity; a focus on the needs & concerns of long-time residents of Ann Arbor. Ann Arbor does not need to give any more incentives to "attract" wealthy people to reside in our city; we have seen the consequences of this gentrification very strongly over the past several years. I was born and raised in Ann Arbor, and have lived here over 30 years - it is very sad, and quite frankly unacceptable to me, that I'm not able to afford to buy a home in my own hometown, while wealthy out-of-towners are catered to at every turn.
- ◆ Affrdoable Housing
- ◆ Airport expansion risking lives and creating bad relations with Pittsfield, when Wiiow Run is 5 mins more away evasion is not worth it!
- ◆ Allowing adequate development and density to increase the vibrancy and opportunities for all residents and to increase the tax base to allow for further improvement of public infrastructure. This will also attract individuals and businesses. All should be done with environmental priorities, and consistent with Ann Arbor's identity and ideals. Individuals like Lumm and Griswold among others have stood in the way of this kind of progress, and have poisoned our city politics, while ignoring their own constituents and the character of the city.
- ◆ Ann Arbor hasn't managed and isn't managing growth well. Two main reasons are; not holding the University accountable to addressing their own growth so more students are housed on-campus, and the city's housing/land supply are not in sync with it's amount of employers/workers. Not enough dwellings (of all types and prices)

are being built. This is a national problem, but locally it's unique because we have a lack of land, let alone land zoned to be built on (downside of having the most parks per capita and using the Greenbelt to stop "sprawl"). When belted, the sprawl just turned to "crawl" - the tens of thousands of commuters from more affordable surrounding towns. This increases greenhouse gas emissions, road wear & tear, and traffic congestion (maybe also correlates to pedestrian safety?). Of the undeveloped land that is zoned for housing, how much of it is priced for anyone other than real-estate investment developers? But real-estate developers are increasing the housing supply, right? That should help. It would if they weren't all jockeying for the market share of high-pay tech and medical professionals. Obviously it doesn't help the state outlawed mandatory inclusionary zoning. When we're limited to the charity of real-estate venture capitalists, no wonder housing affordability is so bad, ouch. The reduced supply has bottle-necked demand, which increases prices. However, A2's scenario exacerbates this because of the concentration of aforementioned high paying jobs. In America, the highest paid govt. employees are public university admin and coaches. So tally up the UM bigwigs: Pres, Deans, etc, and the coaching staff, and the UM Hospital admin and doctors. And then tally up the 400-some people making a Google salary, and the other high-pay tech jobs of Duo, FordLabs, etc. How much of our limited housing market is commanded by this section of the workforce? If they have the means to bid above 400k/500k on a relatively modest single family home, how does that contribute to rising the tide of other homes here? Adjusting for inflation, how many home-owners of the 80's, 90's, and 2000's wouldn't have been able to buy their homes at the prices they now go for? Now contrast this with the (essential!) grocery store workers and the service industry workers of A2's much-loved restaurants and bars. How do we expect them to live here? Is it right to cherish these food & bev haunts as Ann Arbor institutions when there are workers commuting in from Ypsi? Income inequality mixed with A2's constrained supply and the fervor of NIMBY is making this place much less the bastion of class diversity and inclusion than what our "progressive" residents would like to believe (and I say that as a progressive resident!) - I'd love to see the city go more lax on zoning but do so in a way that prioritizes individual real estate ownership over real estate developers ownership. Also, maybe a municipal income tax but only on income above 100k - and put the money towards affordable housing? I don't know. There's plenty of money in Ann Arbor, it's just not circulating well enough to all of Washtenaw's residents.

- ◆ Ann Arbor needs affordable housing no more gentrification catering to wealthy, out of town students. We need to attain carbon neutrality and develop public transportation.
- ◆ Ann Arbor needs to focus on the economic and racial segregation issues that it shares with much of Southeast Michigan. This includes addressing gentrification and not relying on businesses whose ultimate aim will be profits, rather than the care of the community. It also includes adjusting the police budget. By investing more in social services and housing and addressing poverty (while not relying on pricing out the poor) we will address the root of crime, thereby making our community healthier than it is now. The more people who are able to live here healthily, the more vibrant the community will become.
- ◆ appropriate development

- ◆ **As someone who worked customer service downtown for the last 6 years, until the pandemic. Ive seen downtown become a place with no space for me. Getting to work takes longer and longer. Finding parking gets harder and harder and is so expensive. Its more affordable to not work downtown. Spending free time downtown is unaffordable too. My partner has mobility issues and finding on the street handicap parking is near impossible. Im also very unhappy with the mental health millage money not going to mental health issues. A rallying point of the calls to defund the police is creating mental health emergency response units outside of the police, Ann Arbor should be leading the way on that.**
- ◆ **Basic city services starting with road repair, which are very low priorities with this mayor and council. We have ever increasing taxes making this city less affordable and more and more high rises making it less desirable, but those questions do not appear on this survey.**
- ◆ **Basic city services; fix what the city has before building/perusing fancy, look good projects such as maintain Gallup Park pathway before building more pathways that will need to be maintained.**
- ◆ **Basic infrastructure. Deliver the essentials: police, fire, water, sewer, roads.**
- ◆ **Basic services (roads, water, all utilities) affordability, and inclusion.**
- ◆ **Bicycle and pedestrian safety infrastructure combined with stronger incentives and support for park&ride/ public transport is essential to combat our communities' role in climate change as well as public safety.**
- ◆ **Bike lanes and pedestrian safety. Sidewalks everywhere. Build more housing. Sell the library lot.**
- ◆ **budget cuts due to COVID should be connected to "nice to have" things like parks and not safety things like police, fire, water**
- ◆ **Capital infrastructure maintenance and planning, preservation/enhancement of downtown *local* business.**
- ◆ **Car use of city streets for seniors. The increased bike lanes is preventing us from going down town.**
- ◆ **carbon neutrality, affordable housing and multimodal transportation should be the priorities**
- ◆ **Carbon neutrality, traffic calming, limiting police involvement in situations where other types of responders would be more appropriate**
- ◆ **City council acts like a cult, unacceptable. The planning department needs to get with global burning program. Zoning must be Chan fed to mixed. Density downtown is a joke - there is no place (outside of Kerrytown) to buy food, meds, see a doc etc., the rule is a 5 minute walk. The tall building rather than town houses are a joke they will never be maintained in the future. Oh, the issue isn't carbon neutral it is zero carbon fuel use. We have a railroad from one end of town to the other - put a trolley on it. Top priority make the entire city walkable to buy essentials, lansdowne & downtown. Too much focus on downtown. Which is what a thousand places to eat? Turn in airport into a ein farm. If we need another airport go buy some farm land. Connect to city by rail.**

- ◆ **City council elections in 2020 went well! Top priorities should be growing the city while fighting systemic racism, economic segregation, climate change. Improvements to non-car infrastructure and quality of life are nice too!**
- ◆ **City council needs to vote to support development downtown to address Ann Arbor's housing crisis and work to get a measure on the November 2021 ballot to reverse Prop A.**
- ◆ **City governance seems chaotic. The increased and intense development has resulted in an erosion of quality of life. Zoning is crazy, often throwing the baby away with the bathwater. Where are our wise stewards (Council)? Ann Arbor is quickly becoming another suburb of metro Detroit.**
- ◆ **Clean energy**
- ◆ **Clean sidewalks and driveways when snow comes**
- ◆ **Climate change and defunding police**
- ◆ **Climate change and infrastructure.**
- ◆ **Climate change and sustainability need to be acted on immediately**
- ◆ **Climate change mitigation (e.g., energy conservation, beneficial electrification). I think some low-hanging fruit is to change trash collection to once every two weeks, and using the savings to expand and enhance recycling, composting, reuse (especially for multi-family housing).**
- ◆ **Climate change, environmental stewardship**
- ◆ **Climate change, Gelman plume**
- ◆ **Climate crisis and racial justice**
- ◆ **Climate emergency, providing safe human-powered non motorized transportation network**
- ◆ **Complete replacement of city council and the mayor with members NOT connected to any current or past members. Nothing else will fix it.**
- ◆ **Containing and redirecting expenses to only essential services such as safety of water, and helping citizens avoid evictions and homelessness through loss of jobs due to Covid.**
- ◆ **continue to encourage solar including expedite permit inspections**
- ◆ **control of expenditures to essential local services**
- ◆ **Controlling COVID-19 within the local community, universities and k-12 school. Lowering taxes.**
- ◆ **COVID recovery and resilience of downtown retail and hospitality should be top priority. More city council attention to basic needs with emphasis on staffing levels and contracts, legacy costs, etc. and less on sustainability/climate change which are beyond regional issues. Stand up to UM and the traffic and law enforcement burden imposed by its students, staff and events.**
- ◆ **Covid: supporting businesses and keeping people safe**
- ◆ **COVID-19 prevention, economic adaptation**

- ◆ **creating both affordable and market-rate housing, improving communication, respect and rule-following for City Council Members**
- ◆ **Crime is too high. Drugs and assaults in downtown and west side.**
- ◆ **Curtail massive developments on the Northside of Ann Arbor as roads cannot accommodate Stop the Manhattanization of downtown Stop ruining traffic patterns by the addition of bike lanes**
- ◆ **Cutting property taxes and wasteful spending**
- ◆ **Dangerous traffic calming issues. Example: Stadium and Woodland Drive**
- ◆ **defund the police**
- ◆ **Defund the police, use their budget for more affordable (non-student) housing**
- ◆ **Defunding the police and investing in A2Zero as well as affordable housing projects**
- ◆ **Democratizing and diversifying community hearings. They're often overwhelmed by older, richer, whiter folks, to the detriment of building a community that will serve all Ann Arborites.**
- ◆ **Developer interests are over-represented by our government. Citizens' interests are under-represented**
- ◆ **Development is out of hand. City is catering to developers at the expense of safety and well-being of residents.**
- ◆ **Disband the DDA! Decrease use of consultants! Allocate resources to live within the budget rather than relying on increasing residential property taxes and endless mileages?**
- ◆ **Divesting funds from the police department and redirecting those funds to community sustainability and resiliency projects.**
- ◆ **Do not overdevelop and reckless small-town nature by turning this into Chicago. Spend some time in Chicago and find out how people there Hac the congestion, high rates for everything and general hassle of life.**
- ◆ **Doing well: Diversity, city services. Doing not so well: Excessive growth, poor new buildings and developments. Overall, our top priority should be to limit growth and move toward renewable energy and carbon-neutrality.**
- ◆ **Downtown almost looks like a food court. I wish other retail shops could survive there.**
- ◆ **Downtown almost looks like a food court. I wish other retail shops could survive there.**
- ◆ **economic development including cultural sector, strong downtowns and mixed-used neighborhoods**
- ◆ **Economic diversity needs to increase. Adding more businesses and industries to the city is critical.**
- ◆ **Economic recovery and growth**
- ◆ **Economic recovery post-covid**
- ◆ **Economy**

- ◆ Efforts to make roads and downtown less car friendly and more dense seem misplaced. Maintenance of parks, libraries, essential services are highest priorities that AA does quite well. Help existing restaurants and gyms survive pandemic. Enforce housing and rental codes.
- ◆ Eliminate people begging for money on public property downtown. It is a perceived danger to visitors and residents.
- ◆ Emergency management and coordination (because of the pandemic and climate change). Affordable housing.
- ◆ Encourage business. End property tax growth.
- ◆ Encouraging growth and density downtown
- ◆ Environmental action including nonmotorized transportation
- ◆ Environmental stewardship, addressing climate change, ensuring safe drinking water
- ◆ environmental stewardship/carbon neutrality
- ◆ expanding and improving safe cycling and pedestrian infrastructure
- ◆ Filling sidewalk gaps and making Ann Arbor more pedestrian-friendly. Also the water rates need to be adjusted - they are severely punitive for single-family households.
- ◆ Find ways to cut cost and reduce property taxes.
- ◆ Finding a way to lower rent for businesses downtown. We are losing our local stores.
- ◆ Fix crumbling infrastructure. Stop spending \$ on crazy road diet experiments.
- ◆ Fix EVERY road! Not just the ones downtown. Foundation first and then we can do the fun things.
- ◆ Fix roads, resurface, and install speed tracking signs along main roads- this works-like the new ones on Plymouth Rd. Sidewalk connection projects should continue.
- ◆ Fix the **** roads and stop spending an inordinate amount of time and money on affordable housing and public art
- ◆ fix the roads
- ◆ fix the roads
- ◆ Fix the roads and invest in capital improvements in our major parks.
- ◆ Fix the roads!
- ◆ Fix the roads!!!!!!!!!!!!!!!!!!!!!!!!!!!!!! Mine is like driving on the surface of the moon. De-fund public art and use money elsewhere. Resume leaf pick up. Better snow removal for side streets. More speed bumps in neighborhoods. Close three blocks of Main Street and make it a pedestrian/restaurant area with plantings (you did it for the summer...now make it permanent). Purchase more smaller and efficient transit buses.
- ◆ fix the roads, stop spending money on building and buying affordable housing and building a zero emission city
- ◆ Fix the roads, stop trying to invest in low income housing. There are more middle class people in and around the city that can't afford to live here AND are priced out of affordable housing.
- ◆ Fix the streets and roads....and quit resurfacing with 2" or less of asphalt....that skimcoat of asphalt is useless....it is busted up after two winters and won't be repaired

for years later....start making U-M pay 50% of all street repairs !!!!....it's responsible for the vast majority of heavy construction trucks, that destroy the cheap asphalt !

- ◆ Fix/resurface side roads in neighborhoods.
- ◆ Fixing basic infrastructure, stop wasting money on ridiculous mayoral initiatives, keeping property taxes under control.
- ◆ Fixing the roads and dealing with the Central Park and Y Lot fiascos
- ◆ Focus more on helping residents reduce energy consumption and less on luxury-end climate responses like vehicle electrification
- ◆ Focus on basic services and provide them well.
- ◆ Focus on downtown development, business development, and road improvement. Maintain greenery around the city.
- ◆ Focus on outdoor recreation classes in this time of covid.
- ◆ Focus on quality, long-lasting road and infrastructure repairs STOP the unchecked tall building growth downtown - we don't want to return to the high vacancy rates of not-that-long-ago!
- ◆ Focus on residential services and reign in the unreasonable increases to water/sewage rates (increases) currently happening to residential customers.
- ◆ Focus on the basic needs of the municipality
- ◆ Focus on the basics...utilities, roads, infrastructure, police, schools. It's a nice city but taxes are high (supported by university incomes) and mayor/council seem to like to micromanage/posture. Local gov't isn't the place to put vast sums behind "big ideas", better cut regulation and let the market solve it.
- ◆ Forget these "safe streets" idea. Put the money into fixing the streets. Some streets are being repaved where other neighborhood street are in deplorable shape....who gets priority? Who is determining this? Water quality is top priority to protect us against PFAS.
- ◆ Fostering an atmosphere of cooperation and trust on city council
- ◆ Fostering economy and jobs under Covid pandemic, improving streets and making them more compatible for both bikes and vehicles.
- ◆ Get Hayner and Griswold off council
- ◆ Getting taxes under control. I'm an AA native and can easily see not being able to afford Ann Arbor in my retirement. Ann Arbor wants the best' of everything right now regardless of cost, fawns over UM connected anything while getting nothing in return, and has a chronic insecurity regarding any voice from a newcomer from a big city who feels Ann Arbor is somewhat inadequate in comparison. I would like to see a priority put on: 1. Demanding owners clean up rental houses serving the student community. They are an absolute embarrassment. Not only did their unchecked sprawl into established single family neighborhoods destroy much of the historical housing stock that allowed families to live near downtown,, in return we have dirt front lawns, trash, and a rotation of people who treat Ann Arbor as disposable.2. Those of us in the middle. Educated but not elite who want a functioning city and services and a reasonable cost of living. As much as we may want to be able to support every great potential idea, we can't afford it.

- ◆ Given that we're in the middle of a pandemic, I really don't know what the next two years will look like, so I honestly don't know.
- ◆ Going well: Increased efforts being made in community engagement and communications, attention to climate initiatives, and customer services such as fix it, recycling, bus services, bike lanes, parks, art, cultural events. Needed Improvements: People in City Government act like they think money grows on trees and needs to do a better job at prioritizing funds to essential needs over 'nice to have needs' to help control taxpayer costs. Also, City Government's leadership diversity is dismal -too many white males. We need to step up hiring and succession planning for more inclusion of black and women leaders. It is an embarrassment that a supposed progressive educated community is so backward about diversity.
- ◆ Going well: vibrant community with caring, civics minded residents Not so well: increasingly unaffordable. terrible roads. Top Priority: diversity & inclusion - ensuring this local economy remains strong with diverse business owners + community members who can afford to live in Ann Arbor
- ◆ good plan for moving into the future to make our community truly inclusive, environmentally responsible, safe for all, protective of our most vulnerable, and a good place to live and raise children.
- ◆ Grateful for the city council makeup is changing in November due to the anti-development, and anti-environment stance of some of the existing members. City Council should rely on City staff for their expertise in decision making rather than undermining them especially related to planning. Listening to City staff and acting on their recommendations should be the top priority along with implementing the A2 Net Zero plan.
- ◆ Great place to live but high taxes will force people to move!!
- ◆ Greater focus on efficiency. Create a virtual town hall. Focus on overall functioning instead of meeting special needs. Reduced bus services. Keep focus on strict maintenance visual standards and natural surroundings
- ◆ Having a focused set of issue to work on, less time on Council arguments and focusing on the "squeaky wheels". More money on road repair, less on pedestrian signage or signage that is temporary and confusing.
- ◆ Having lived in Ann Arbor for over 40 years, we have never felt so disconnected to the city as we do now. Living in Ward 3 has been precarious at best over the past ten years. Living south of Stadium Blvd, council representation has been concentrated from the Burns Park area. Council tone and the climate (feeling) has changed. We feel this disruption agenda is self serving and long term citizens are met with blank stares at city council meetings. Deep rooted infrastructure issues such as sewage and horrible bad streets are not in any immediate agenda that we can see. There seems to be a hidden agenda with some people on city council, not wanting the public to interfere with their plans. Every time we see one of the social media reports "Ann Arbor Greatest Show on Earth" stories, we can't help but wonder whose feeding the algorithm on that opinion. We purposely waited until after the November election to fill this out. Since all the propositions passed which will increase our taxes, we are not sure we can afford to live here much longer. Increased water bills, increased taxes, scaled back city services are becoming too much to bear for many of us caught in the

middle. Not poor enough for assistance, yet not rich (trust fund, millionaire or billionaire) to take the financial hits coming our way. There is no DIRECT means of communication coming from the city. Information is fragmented at best (most likely some on council PERCEIVE that's not the case) yet it's almost a full time job to keep up with changes if you aren't "connected" in the city by those in the know. This past city council election has proven Ann Arbor is just as bad as the country with an agenda for specific parties such as developers. We keep up and in contact with our neighbors on many issues. The sad part is many people just "shrug their shoulders" with an attitude of "what difference does it make if I say something". Very sad!!! What we think should be a top priority over the next two years:

- * Demand the University of Michigan increase their participation with infrastructure and housing dollars in the city. Why should the taxpayers of this town create "affordable housing" while "luxury student housing" is the new narrative?!
- Currently in my neighborhood, houses are being purchased for rental, not home ownership. Prior to Covid19, we attended a UM graduate ceremony at the Michigan theater. It was so embarrassing to hear out-of-town family complain how much tuition they paid and they had to see garbage, cigarette butts, and filthy dirty broken streets on their way to the ceremony.
- * Pass legislation that no more than two (2) people be elected and sit on city council at a time whom are affiliated with the University of Michigan!!!
- * FIX THE STREETS, NOW!!!! Top priority! Their should be full time streets cleaners in the downtown area. Also, why doesn't Ann Arbor have a "bulk item garbage pick-up" such as in Kalamazoo?
- * Have a central means of education for the public to learn all the changes to the streets, bike lanes, and new street crossings. Its confusing at best when sharing the road with cars. Bike riders need to adhere to rules of the road and carry insurance if that is their mode of transportation. Pedestrians also need to be proactive sharing transportation paths. Enforce the existing laws.
- *SERIOUSLY, not kidding..... relocate City Hall and the Police Department to Sears at Briarwood. Reconfigure the existing city hall into downtown housing. We're very, very worried regarding this disruptive building agenda and zoning interruption. Just take a look at Seattle's central housing core, it is RUINED!!! Neighborhoods do not exist any more, just street after street of tri-plex and four-plex units.
- * NO MORE "CANDIDATE SLATES" RUNNING FOR CITY COUNCIL!!! Candidates should run on their own merit, not connected to the Mayor.

- ◆ homeowners are overburdened with unfairly high water bills. please revise billing structure
- ◆ Honestly, my family has lived in A2 for decades (originally Hellner family) U of M needs to start paying taxes, on atleast new properties acquired. It is crazy that things are either low funded or our taxes are crazy. Low income cannot afford A2 due to this. Tax the U and several issues will be taken care of. But most of the City council is too close to the U.
- ◆ Housing costs. More, more, more, more multi-unit housing options that weren't built in 1960....
- ◆ Housing for our workforce of lower income
- ◆ Housing is the most critical issue for Ann Arbor to address

- ◆ **Housing, housing, and more housing. I'm hoping the new council is able to move forward with a lot of developments that have been stalled out by the current council, and move forward with zoning reform to allow for infill and upzoning.**
- ◆ **Housing, zoning, public transportation and pedestrian-friendly infrastructure. These are three things that our city must work to improve. We should facilitate construction of mixed-use and high density developments with affordable housing units. We should rework zoning laws to move away from single-use zoning. Finally, the city must also do a better job of improving pedestrian and cyclist safety, the priority must move away from cars for the good of public safety and the environment.**
- ◆ **Housing. Equalizing taxes. Traffic light studies.**
- ◆ **How to help families and children readjust during and after COVID-19**
- ◆ **I am concerned with our infrastructure and the ability to handle all new construction**
- ◆ **I appreciate the efforts for pedestrian safety with the light up crosswalks and environmental efforts. Pedestrian safety could really be helped by either slower speed limits or traffic enforcement. The light up crosswalks work really well but the others feel dangerous for both pedestrians and vehicles. I would like a better response on services like street sweeping leaves in fall and quicker snow removal in the winter.**
- ◆ **I feel that city decisions are disproportionately influenced by feedback from a relatively small number of passionate and engaged community members. I wish that we could better canvas the opinions of a more representative sample of the community. Vocal minority vs silent majority. A very small number of well-known downtown panhandlers have an astonishingly high negative impact on the downtown environment. They harass people, in breach of city ordinance, on such a frequent basis that it's hard to imagine that the city and police can't take action. The closing of some downtown streets to expand patios and provide additional space for businesses during the pandemic has been excellent. I live just outside Ann Arbor, but I work and primarily socialize in Ann Arbor, and consider the city my home. Although I don't have an Ann Arbor zip code, I still care about the city and like to think that I am contributing to making it a better place.**
- ◆ **I have been asking for road repair for years. My street isn't on the repair list...still. Our neighborhood has been neglected.**
- ◆ **I think a top priority is pedestrian safety and revising traffic signage and traffic lights.**
- ◆ **I think a top priority should be increasing security on the streets and removing the homeless population by helping them get into houses so they aren't on the streets and everyone can stay safe**
- ◆ **I think Ann Arbor has historically catered to the rich, continues to chase away the black people by pricing us out.**
- ◆ **I think Ann Arbor has potential to reclaim the things that made it so special twenty years ago. There has been too much development downtown with high-rise apartments. It has changed the whole atmosphere and is much less welcoming. Developers have been buying up properties in parts of the city, especially the west side. They have built houses and "fake-condos" (two full-sized houses with one common wall) that don't fit into the style and feeling of the west side. Top priority should be controlling the amount of over-sized building, downtown and in other areas**

- of Ann Arbor. Also, I would like to see a push for taxing the University of Michigan since they have been buying and building more on what used to be tax-paying properties to Ann Arbor, and now are not.
- ◆ I think improving pedestrian safety is a high priority, such as the flashing lights by crosswalks that are not near traffic lights. Repaving roads instead of the poor patch jobs that have been done is also high on my list.
 - ◆ I think that safety, public health, and social services including affordable housing should be the top priority. I do not think affordable housing costs should be put on the backs of tax payers when the city is actively engaged with so many real estate developers who have built excessively both downtown and allowed to contribute to urban sprawl with their condo, apartment and housing developments. These developers/contractors have made millions of dollars with these projects and should have to pay taxes to fund affordable housing projects if they are going to profit off of our city. I will gladly pay taxes for things that make sense, schools, libraries, buses, etc, but not when the real estate developers and contractors are making money hand over fist and not having to contribute. This is how other progressive cities provide affordable housing.
 - ◆ I think that the city council needs to show that their decisions are rooted in public opinion.
 - ◆ I think the city seriously needs to re-think zoning and provide an environment that promotes higher density development throughout the neighborhoods, less reliance on cars, more emphasis on public transit and other modes of transportation.
 - ◆ I think the top priorities should be decreasing funds to the police, and using that money to fund things like Affordable Housing and A2Zero.
 - ◆ I think we should divest from policing and business development and make affordable housing and fighting climate change our biggest priority.
 - ◆ I was very glad to see the protected bike lane pilot project start and terribly disappointed when some of them were taken away. I would really like to see the city move towards calming car traffic, opening more of our streets to safer use by pedestrians, bicyclists, and other zero-carbon users. I also think it's absolutely essential to make Ann Arbor affordable to everyone who works here. I also think it's shameful that a city like Ann Arbor spends so much on our Police Department and so little on providing the social services and safety net that would make most of the Police Department's work unnecessary. I look forward to seeing our community defund the police over the next several years and reinvesting this money in making Ann Arbor a more just, equitable, and sustainable city.
 - ◆ I wish the city charter was not changed to prevent development of the library lot. It will never be a thriving park.
 - ◆ I would like to see biking and pedestrian infrastructure be a priority. This will make our community safer and healthier. It will also help us work toward our A2Zero goals. Biking and walking in a community of our size is completely feasible for most residents. The shift of strain on oil-based resources to transport our community members will make life better for the smaller group in our community without the physical capability to walk or bike. In order to make this possible, it needs to be safe to walk and bike around here. It needs to be easy to do. I also want to see much more

efforts toward making housing affordable in our city. I live in one of the few truly affordable places in AA, but the value of these properties is rising, along with everything else, and it makes it hard to attract a broad spectrum of folks to our city. This will help us combat the stark racial and socioeconomic segregation our city contains. I want to see our community divest from policing and catering to businesses and focus on serving our residents' well being in direct ways like promoting affordable housing, environmental sustainability and walking and biking infrastructure. When our community is a safe and healthy place to live, businesses will thrive and our residents will succeed.

- ◆ I'd love to see some public soccer fields with lights, some public beach volleyball courts with lights, and some pickleball courts with lights too! And then the ability to use these venues easily.
- ◆ If money can be skimmed from capital expenditures, I would focus money on the public benefits the City provides, like the parks. The parks provide a tangible good in these insane times, and are essential to the identity of the town. The City should also do what it can to support downtown small businesses.
- ◆ i'm a lifer (over 50 yrs) and would move if i could. i hate the way the city has changed in the last 10-15 yrs. the roads and traffic are disastrous and the only saving grace is hardly anyone works downtown or at the university any more due to the pandemic. tax the commuters, all 85,000 of them, and stop narrowing the roads. the bike lanes and now one lane/2 way traffic are tragedies waiting to happen. no emergency vehicles can get anywhere with 1 lane roads everywhere. accept the fact that people drive and we're not all going to dump our cars and ride a bike just because all the roads are closed. especially in a city with 6 mos of winter. maple, jackson, etc, are all disasters. when traffic backs up for miles people speed and run red lights when they get the chance endangering everyone. no more multi million dollar road closures/revamps for 2 yrs because 1 condo builder demands it. and no more high rises. 50 is 40 too many.
- ◆ I'm not a fan of the street diets - this could easily go too far. Some amount is OK, but it has led to much longer times to get out of our neighborhood onto Stadium Blvd., and I rarely see the bike lanes being used. It's very frustrating. I'd rather see a measured approach to this, and i thought the street closures this summer/fall (down to 1 lane on Mainstreet outside of the truly core downtown area was ridiculous in my opinion). I'm also extremely concerned about the hostility of our local politics. A lot of it has to do with national hyperpartisanship, but it's ridiculous to see the hostility play out regarding local issues. This is of major concern to me, though a lot of it is beyond the local government's responsibility. But I want to see our local leaders modeling better citizenship for the rest of us, and especially holding their supporters accountable for their behavior during campaigning especially. I am thinking of the mayor's supporters here, in particular.
- ◆ I'm very concerned about the kind of development Ann Arbor has attracted and support over the past many years. This is having a rapid impact on Ann Arbor, our citizens and our community. I'm concerned we're losing something we may never get back. Street calming and bike lanes are also a concern. While I support these activities in general, it is not at all clear to me where in City government these changes are being publicly discuss and debated by ALL citizens. These changes seem to occur with little

or no knowledge of the residents, and even those living in the proximity of the changes.

- ◆ Immediate plan for climate change
- ◆ Improve roads and public transportation across the whole community
- ◆ Improved human services
- ◆ Improving infrastructure for roadways, lowering taxes (or limiting their increase), and streamlining government spending.
- ◆ Improving traffic flow during rush hours
- ◆ Increase access to downtown. Since changes have started it has become increasingly difficult to support downtown businesses. City Council doesn't seem to want tax payers to be part of downtown.
- ◆ Increase development downtown
- ◆ Increase police & fire response, fix roads, focus on community programs
- ◆ Increase resident occupation of condos and homes.
- ◆ increasing economic diversity by making the city resources , shopping and HOUSING more available to middle as well as lower income families as well as singles
- ◆ Increasing housing supply and development of more affordable housing, stop wasting money on consultants
- ◆ Increasing pedestrian and bicycle safety as to promote active transportation and decrease car dependence. This will make for a healthier, happier, and less carbon intensive community.
- ◆ Increasing representation of people of color on the city council and in city staff positions.
- ◆ Increasing the comfort and accessibility for non-motorized vehicles for transportation.
- ◆ infrastructure and environment
- ◆ Infrastructure maintenance and development
- ◆ Infrastructure repair and maintenance
- ◆ Infrastructure repair or replacement.
- ◆ Infrastructure, especially streets
- ◆ Infrastructure + encouraging Tech cos.
- ◆ Initiatives that mitigate and prepare for climate change.
- ◆ Investment in supporting residents and local downtown businesses during the pandemic
- ◆ It is not my philosophy that en-masse economic development strategies should lead city governance. I know that Ann Arbor is not the same without some of these, but I am worried about these competing with community sustainability and inclusivity goals. It is difficult to rank the city's services by lumping them all together. Please consider the following:1. "If a healthy race is to be reared, it can be reared only in healthy homes...the first essential is the improvement of housing conditions; if drink and crime are to successfully be combated, decent sanitary houses must be provided. If "unrest" is to be converted into contentment, the provision of good houses may

prove to be one of the most potent agents in that conversion." -King George V (1919)...Ideally, I do not think it is necessary for housing to be directly managed by the city. Regardless, housing is a human right, and accessible housing should be a priority. Housing is so fundamental to well being and self determination, it can empower our sustainable community in a number of ways. Personally, I can only afford housing in Ann Arbor because I share rent with my partner. I have long wished there was more affordable single resident housing. In the past, I have worked in Ann Arbor, but was unable to live here. 2. I stand behind refunding our community services and defunding the police. 3. I am in favor of the continued improvement of regional and local public transportation. Speaking as a young woman, some transit stops could feel safer and less isolated. 4. If public employment is a budget issue: I wish that local agencies (such as the library, or the city itself) were somehow more incentivized to hire entry level employees who have diverse resumes and different merits. Additionally, I wish they were incentivized to hire more diverse employees to full time positions (at least for entry level jobs). 5. Direct participation: Thank you for this survey opportunity. I found this survey through my political party, not through any council members. I am in favor of more communication and public outreach. 6. Mixed use incentives: When new housing real estate is created, a percentage of units is sometimes designated for low income residents. Is it possible to extend this practice to commercial real estate, too, for lower profit businesses? 7. The biggest improvement Ann Arbor can make is racial and economic accessibility! I prefer increasing the number of public use spaces in high density or downtown areas. (There could be an improved pricing system for kayaking at the parks. There could be more winter use spaces downtown, like an ice rink!)

- ◆ Job 1 is to get City Council to meet for 2 hours a night and end on time.
- ◆ Just fix the **** roads.
- ◆ Keep the community safe. We have a very good police department, and I would like that to continue.
- ◆ Keep moving on carbon neutrality
- ◆ Keep shrinking city employees and government. The taxes on recently bought homes are outrageous! Despite being well meaning, the city has little or no impact on the quality of our lives. Should just leave us alone and reduce city services, especially public education and public relations. Let non-profits do that much better. Finally, let the County manage human services in Ann Arbor, no need for duplication.
- ◆ Keeping downtown active, engaging, affordable. Put a hold on bike lanes, etc.
- ◆ Keeping tax rates and utility rates affordable for those who live here
- ◆ Lack of affordable housing for lower paid workers in Ann Arbor continues to be a pressing issue that affects traffic, the environment, policing, etc
- ◆ less condo development
- ◆ Less investment in bike lanes; less money & control to DDA. More concern for middle class home owners - Ann Arbor is unaffordable not just for low-income, but for your middle class as well. You're pushing the middle class outside of A2, causing even more commuters and traffic.

- ◆ Let the police patrol the streets and let them pull people over and let them write tickets! There is almost zero enforcement of the rules of the road. A person can go any speed on any road and get away with it.
- ◆ Loss of many interesting shops downtown due to increase in rents; we need rent control for living and commercial spaces. I think the new changes for bike lanes are pretty bad; we can't create space! Dangerous! especially the sudden merging of lanes with moving cars.
- ◆ Love the community. But the more expensive condos we get downtown, the less "vibrant and accessible" it is becoming. Also, all of the bike lanes is causing significant traffic back ups throughout the city.
- ◆ Low income housing commission and related areas need significantly more budget - striking that construction inspection and economic development together are 10M+, yet low income housing is <\$2M. I personally have donated a dehumidifier to a resident living in subsidized housing in Ann Arbor (on Hikone st) who had awful basement leaks on a regular basis due to sub-standard housing. They clearly need much more help.
- ◆ Lower property taxes for all
- ◆ Lower taxes
- ◆ Lower taxes. I can't afford the taxes.
- ◆ Lowering taxes and increasing services
- ◆ Lowering taxes and stop funding of downtown projects at the expense of other areas of the city
- ◆ Lowering Taxes!
- ◆ Lowering taxes, Increasing public Safety, Not allowing multifamily homes to be built in established large single family home neighborhoods.
- ◆ Maintain or decrease tax rates. Ensure maximum efficiency in providing services. Eliminate waste and overhead.
- ◆ Maintaining a vibrant downtown in the face of economic challenges, manage development to allow growth while preserving an attractive and walkable city especially downtown.
- ◆ Maintaining essential services is critical. Problematic issues include becoming carbon neutral by artificial deadline, infrastructure for costly electric vehicles, clinging to past success in terms of downtown while failing to plan for impact of work at home and study at home. Other issues include spending without considering maintenance (example, public housing) and failure to consider future population loss if middle class decides to begin leaving due to excessive property taxes.
- ◆ Maintenance
- ◆ Maintenance and repair of infrastructure (esp. roads and water)
- ◆ Maintenance of existing infrastructure
- ◆ Maintenance of existing infrastructure; preparation for climate change.
- ◆ Major road repairs
- ◆ Make developers pay to come to AA not subsidize them.

- ◆ **Make our city government elections non-partisan as is virtually all other Michigan communities. We are all aware that nobody can currently be elected running as a Republican in this town. Let us at least elect our city officials in the fall general elections rather than in the Democratic primary when a small percentage of the electorate ends up choosing who will run this city.**
- ◆ **Make UM pay their share of the infrastructure and operating costs of the City. UM pays next to nothing and receives much benefit from City taxpayers. UM is directly responsible for the high cost of living in Ann Arbor and is responsible for the high cost of real estate in the City. UM buys local property with taxpayer dollars and takes it off the tax rolls with the implicit approval of Mayor and Council. UM pays nothing to make up for the revenue loss. Property developers build what the UM market demands and not what the City needs. Mayor and Council have the gall to ask local taxpayers to fund affordable housing which is unaffordable because UM controls the real estate market, resulting in expensive condos and apartments for student housing. Mayor and Council don't do anything to remedy the imbalance between town and gown. Mayor Taylor has essentially ceded control of the City to the UM and their cronies. Their inaction and lack of coordination with Schlissel on COVID 19 and UM's responsibility for the high cost of real estate (that cause our problem of affordable housing) are particularly irksome.**
- ◆ **making roads smoother, timing traffic lights better, clean streets more often, plow snow often and down to street surface**
- ◆ **Manage growth and infrastructure appropriately (don't let growth get ahead of infrastructure requirements)**
- ◆ **Mass transit seems a waste due to empty buses, awkward routes and time involved
More trees
Less emphasis on downtown core and more attention to outer residential areas (more creative zoning to allow walking to services)
More pedestrian crosswalks
Carbon neutrality is a fine goal, but what will impact be to individual homeowners
Not supportive of changing zoning on single home neighborhoods
Not supportive of new train station near hospital**
- ◆ **Minimizing the spread of COVID-19; supportive services for the community related to Covid-19.**
- ◆ **Mobility and how we use the infrastructure (lanes, spaces, lots) to benefit all community members, not just drivers.**
- ◆ **More affordable housing**
- ◆ **More efficient money management to avoid yearly requests for tax increases and/or renewal**
- ◆ **more funding for police, fire. stop spending money on stupid 'road diets'. my city councilman ignored me when i expressed an opinion that was against the bandwagon he was on, didn't even politely dismiss it. Ramlawi made me regret voting for him. will only listen to those few who share his own opinions and claim he speaks for his constituents.**
- ◆ **More funding to combat climate change is needed and the city of Ann Arbor spends far too much money on the racist institution of policing. That money could be much better spent in other ways.**

- ◆ **More housing so young post-college adults can afford to live here. This will take more than two years, so get going!**
- ◆ **More parking structures/spaces and less narrowing of roads to add bicycle lanes.**
- ◆ **More sidewalks, road diets, protected bike lanes, lower traffic speeds, housing affordability, increased density**
- ◆ **More transparency literally listening to the community for a change.**
- ◆ **Most important in coming years will be reducing city's carbon footprint, adapting to climate change and recovering from the economic impacts of COVID-19.**
- ◆ **Much of what the City does, that is basic services, it does well. I appreciated the increased roadwork this year during the pandemic. However, the City Council often acts in ways that do not reflect the values of the Community, for example firing the City Administrator with no opportunity for public input or secret scheming with attorneys trying to oust the City Attorney. This behavior causes many residents to question the decision making of Councilmembers.**
- ◆ **n/a**
- ◆ **Need to increase efforts toward environmental sustainability, affordable housing (for both low income and middle income residents), and community diversity. Too much time and money is allocated to the criminal justice system (police, criminal courts, etc) and not enough on support for residents who are struggling.**
- ◆ **Needs; More downtown open space, stop development in Huron River Valley, provide leaf pickup, improve roads, reduce signage and over emphasis on pedestrian crossing of roads as unsafe.**
- ◆ **New traffic pattern adjustments are going to cause huge traffic jams. Monitor and evaluate before it's too late**
- ◆ **Not Well at all - road repairs, Traffic Enforcement, Traffic signals, Homeless population and Low Income Housing. Stop with the orange barrels - I hear they are rented which is a huge waste of taxpayer money. Re-allocation of tax dollars to get back to basics because A2 has extremely high taxes and the funds are poorly used. Tax dollars are not a slush fund to pay for whims and "this looks like a good idea" projects. The city looks like an orange barrel construction zone with sign after sign..**
- ◆ **Not well:Wasteful downtown street projectsAbjectly ignoring the needs of car based transportationMismanagement in planning and permitting departments that prevents or slow development of more work force housingIntolerant attitudes & cyberbullying supported by leadership of the city, including the mayor & members of city councilMajor deficitsThe city looks run downIgnoring the need of the airport to expand its runwayWell:Quality of the road surfaces is slowly improving**
- ◆ **Obviously, Covid pandemic I'm sure has put many programs/priorities on hold or cut them back. However, there is one major priority that Ann Arbor should focus on: increasing mass transit options. Why hasn't the city and county moved at all on long-term planning to build the light or heavy rail corridor along the existing north-south freight line, with potential extensions to both Traverse City and Detroit, perhaps Toledo too? Frankly, mass transit in the metro Detroit area is simply pathetic. Another smaller improvement the city could make in this regard is to better monitor and improve the traffic light timing at intersections. I can't tell you how many times I**

see a busy arterial (like Eisenhower Pkwy.) backed up for several minutes while a paltry number of vehicles from a cross street get the green. Lastly, WHEN is the city EVER going to put some money into improving the median on Washtenaw Ave. at Arborland? This should be the city's scenic, landscaped eastern entrance, yet today it's a barren, ugly stretch of broken concrete and asphalt, and has been for years. Thank you.

- ◆ **Opportunity to express opinions.** There are no more letters to the editor in local paper. No opportunity for discussion. No response from council members. Mayor and Council are elected for four year terms so they are unresponsive.
- ◆ **Our City Council took money from Washtenaw County which was double taxation relative to police training and created 3 budgets (Affordable Housing, Global Warming, and 1 more) without any input from the community. This is illegal. They have decided that they will transform our city, with very little input by residents, and mandate how many miles a day we will drive our cars, where we will grocery shop, what we will eat, and will require us to purchase 100% renewable energy to power our homes (the initial investment for a small home will be around \$35,000. and will last 10-20 years. The city has decided they will sell the equipment to us or provide loans). The city ignores road repairs/infrastructure while spending millions of dollars lavishly on protected bike lanes. The city has been fined by the state for a complete lack of maintenance of our sewer system which has resulted in hundreds of thousands of gallons of raw sewage spills on land and in the Huron River.**
- ◆ **Our infrastructure and our residential streets**
- ◆ **Outside of the University & service industry, there remains a lack of professional employment opportunities, which coupled with a rise in housing costs could turn Ann Arbor into a bedroom community. The people that work in Ann Arbor deserve the opportunity & access to live in the city; likewise, there should be employment opportunities for professionals interested in moving to the community. Additionally, Ann Arbor still remains a predominantly white city and more thought and care should be taken to think about why that is. If we truly want to be the liberal, progressive community we pretend to be, then diversity & inclusion should be a top priority in every step of our city planning. For example, in the affordable housing tax that is on the November ballot, I think we missed a real opportunity to address the specific needs & barriers faced by POCs. Our city will only become a richer place for everyone to live if we strive to create a place where everyone can thrive & succeed.**
- ◆ **Parks maintenance**
- ◆ **Passing a local income tax so that people working in the community but not living here pay their fair share of city services. This will help free up funds for the real top priority, affordable housing/diversity.**
- ◆ **Pedestrian and bicyclist safety.** For a college town and for a town that purports to support recreational activities and environmental sustainability, etc, Ann Arbor is shockingly auto-centric. Bike lanes just end randomly. Sidewalks end randomly. Every time I cross a busy street, even at a marked crosswalk, even at one with flashing lights, I am nervous. I have almost been hit by cars multiple times in crosswalks here in A2, even with the crosswalk light in my favor, and even while pushing my baby in a

stroller. When I'm in my car and I stop for pedestrians in crosswalks, I'm also not even sure if the cars behind me will stop.

- ◆ Pedestrian and cycling safety and infrastructure
- ◆ Pedestrian Safety
- ◆ Pedestrian safety, more effective crosswalk design
- ◆ Please stop with the excessive bike lanes downtown and providing construction breaks for bikes when they are not realized. For example, Whole Foods on Washtenaw has a terrible parking lot due to an expectation more people would bike there. That is not the case and a terrible location to visit. Downtown bike lane expansions also seem excessive, under utilized, and a hazard when it snows. I am not opposed to standard bike lanes around the area, those are ok. I am also a huge fan of the natural drainage on the southern end of Stone School, I would like to see that in more areas.
- ◆ Potholes, affordable housing, maintaining greenbelt
- ◆ Preparing for climate change and making Ann Arbor climate resilient, and achieving racial equality/justice
- ◆ Preventing sprawl around the city and ultimately ruining the quality of life.
- ◆ priorities: 1) defund the police 2) achieve carbon neutrality 3) increase affordable housing 4) improve bicycling infrastructure
- ◆ Prioritize police activities to better serve the community or redirect police budget to other actions that will benefit/help the most vulnerable.
- ◆ Prioritizing safe transportation and climate change by traffic calming and increasing public transit, bike, and pedestrian transportation options and also expanding carbon neutrality initiatives, with the spending offset by decreases to the police budget
- ◆ Promote affordable housing; invest in carbon neutrality; invest in park infrastructure
- ◆ Protected bike lanes
- ◆ Providing a safe and accessible living environment for all residents is something the city does well. Over the next two years the city should organize the NGOs in the area to provide home maintenance services to elderly residents who can no longer keep up their homes. This would be a way to insure the current residents have a safe habitat and be a future source of some lower cost housing units that would otherwise not be habitable when they come back on the market. Yes, that is euphemism for the mortal coil to which we all succumb.
- ◆ Raising expectations of students and teachers in AAPS
- ◆ Reallocating funds from police to meaningful social services, including shelters for those experiencing homelessness, affordable housing initiatives, and counseling/social work
- ◆ Redesign of roads/streets to foster safe driving and use of public transit.
- ◆ Reduce costs for AFFORDABLE housing construction, encourage a Land Bank, eliminate R1 zoning citywide, empower ADU renovations, invest in carbon neutrality, vibrant downtown. Shelters for major AATA stops, improved public transport, pedestrian and biking infrastructure financed through parking fees. Engagement with regionalization of waste, recycling, composting, and public transport. Enhance

- natural features vs. formal landscaping and over-engineering (Greenway vs. Treeline, e.g.). Improve access from Downtown to West Park, greenway to river. Encourage housing density along transportation corridors.
- ◆ Reduce overbuilding of big box stores, outlots, high density housing. Preserve and maintain natural areas.
 - ◆ Reduce property taxes.
 - ◆ Reduce tax burden on homeowners. Taxes in Ann Arbor are ridiculous and services are mediocre.
 - ◆ Reduce traffic calming measures. Stop adding stupid crosswalks and dumbass bike lanes no one uses. Focus on reliable automobile routes that are the majority of use and quit pandering to the vocal minority of bicycle skills
 - ◆ Reducing carbon emissions
 - ◆ Reducing emissions and reducing climate change
 - ◆ Reducing our bloated police budget and investigating in affordable housing and initiatives to deal with the impending climate disaster
 - ◆ Reducing police and putting that funding into social safety net measures: affordable housing, mental health support, affordable child care, health care, etc.
 - ◆ Reducing zoning restrictions
 - ◆ refocus on improving infrastructure and managing budget effects of pandemic. Put ideological goals on the back-burner and make sure the basics are addressed without budget overruns or raising new taxes.
 - ◆ Removing police funding, increasing climate change preparedness.
 - ◆ removing the mayor stop turning lanes into bike lanes get rid of the dda
 - ◆ Repair roads properly. No more road diets.
 - ◆ Repave the roads (beyond just fixing the potholes)
 - ◆ Re-paving roads. supporting local business and downtown business, stop proposing new taxes that drive up the cost of living in Ann Arbor
 - ◆ restricting over development not going well
 - ◆ Resurfacing streets
 - ◆ Revise the master plan to address changes made recently that do not align with the old plan. Example, lower town is not like the old plan because the University changed the whole character of the plan by building two big parking garages.
 - ◆ road and pothole repair
 - ◆ Road are bad, traffic signals horrible, fix both.
 - ◆ Road building (adding roundabouts) road and bridge repair/replacement are doing very well. Low income housing is not going so well. Low incoming housing has to be top priority for next few years.
 - ◆ Road improvements through action by a council committed to action rather than petty/childish intra-party bickering .
 - ◆ Road repair

- ◆ Road repair
- ◆ Road repair
- ◆ Road repair, supporting downtown by having affordable parking (Free ramp on Saturdays in Summer to support farmer's market and local businesses)
- ◆ road repair, winter plowing, energy efficiency
- ◆ Road repairs
- ◆ Roads and basic infrastructure repairs
- ◆ Roads and infrastructure are the highest priority.
- ◆ Roads are very poor. Affordable housing should be a priority. Learn from the pandemic what has worked, such as downtown street closures on weekends to promote a more vibrant atmosphere.
- ◆ Roads for cars!
- ◆ ROADS!!!!!!!!!!!!!!!!!!!!!!!!!!!!
- ◆ Roads, snow removal, downtown accessibility,
- ◆ Safe drinking water (address/fix the plume issue).
- ◆ safe drinking water, safe from crime, Lower taxes
- ◆ Safety and economic growth
- ◆ Safety is top priority! Continue policing & make more visible/familiar/engaged with the public. Assure the safety of drinking water. Then, make the city & downtown less attractive to beggars, which currently come here from across the U.S.A. It's embarrassing, and I'm tired of being accosted daily.
- ◆ Seem to forget the suburban taxpayer their connection to downtown, and care More about creating more downtown living and revenue.
- ◆ Seems like were getting carried away with the two way bike lanes. Bikes are for only a part of the population in Ann Arbor and will only be used for part of the year. Its getting more difficult to drive in the city. It would be helpful for bikes to have lights front and back.I think it would be helpful to have flashing lights at all cross walks. Seventh and Washington is very confusing, cross walk on each side of Washington one has the flashing light the other doesn't. Is it really necessary for a cross walk on the each side of Washington, other streets have the same set up.The grass cutting on city parks and property is terrible. Memorial day was embarrassing for Veterans park this year. We looked like a third world country. A small park behind my house the the city brings in a giant mower. Does a half *** job. I do some cutting and trimming. There is a lawn service that does the property across the street. They use a smaller mower for a lot larger area and do a great job. Our guys would be fired after the second week.
- ◆ Small businesses
- ◆ Snowplows! and clearing the pedestrian crossings plowed shut by the snowplows! Train Councilmembers in skills of communication, respect, agenda-setting, work process flows. Provide sufficient funding/reorganization to the court system so cases are resolved more quickly.
- ◆ Social justice in terms of housing and education; climate change

- ◆ Spend effeciently on problems of today and not what could be tomorrow.
- ◆ Steady as she goes.
- ◆ Stop blocking off traffic lanes, get rid of so-called "healthy streets"--it's hard enough to drive around town without reducing roadways. Need better snow removal on many side streets--after the first couple of days, many remain solid ice for days/weeks. In areas where there are good sidewalks it seems ridiculous to encourage people to walk in the street. The current parking/driving situation downtown encourages many of us to avoid that area, use perimeter areas for shopping/dining. Yes, fix the streets (not just the bike lanes).
- ◆ stop cutting city services
- ◆ Stop high rise construction
- ◆ Stop inconveniencing residents so that you can advertise how forward thinking you are. Blocking streets with new odd bike paths (so you don't have to say you are making them one way), adding unmaintained rain gardens, and your 'traffic calming' of making streets less passable is not a functional use of my tax dollars. Heck I live in a city with some of the highest taxes in Michigan, but I have to pay a private company to haul away trash which doesn't fit in the bin. How does that seem right?
- ◆ stop making it more and more obnoxious and difficult to drive a car in, through and around the city
- ◆ Stop pretending that you hear the community opinion, but at the end you follow and proceed with your plan, not the community opinion plan.
- ◆ Stop putting money into bike lanes. We are og Berkeley. We have five months or more that is not good for bikes. Snow removal for drivers is more important.
- ◆ Stop raising property taxes
- ◆ Stop spending money on pedestrian/bike lane improvements and ridiculous initiatives like "healthy streets" that cost tens of thousands of dollars and rarely get used. Listen to the citizens more. Reduce zoning restrictions if people truly want affordable housing.
- ◆ stop spending money on virtue signaling
- ◆ Stop the dioxane plume and stop giving developers carte blanche.
- ◆ stop wasting money on stupid stuff to make you feel good
- ◆ stopping more high rises being built
- ◆ Street maintenance
- ◆ Street repair and low income housing
- ◆ Street repair and maintenance without increasing tax burden to residents
- ◆ Streetscape for all of Ann Arbor residents regardless of tax contributions/status within the city.
- ◆ Strengthening our infrastructure to weather economy downturns
- ◆ Strong public transit. Environmental stewardship.
- ◆ Support police and fire

- ◆ **Supporting local businesses so those all ready in the city can stay and new businesses can join the city.**
- ◆ **Sustain local businesses which have been hurt by the Coronavirus.**
- ◆ **sustainability**
- ◆ **Sustainability & Inclusive/Diverse Community & Affordable Housing**
- ◆ **Sustainability should be the top priority.**
- ◆ **Sustainable, equitable growth**
- ◆ **Taxes are going up too high, going to have to leave due to unaffordable.**
- ◆ **Taxes are too high; often diversity do not encompass all views. Given the state of the world, fiscal responsibility and modelling living within one's means should be priorities. The focus should be on essential services: roads, water, sewage, police, and fire.**
- ◆ **Taxing the community for subsidized housing for others is an example of the middle class being taxed out of their homes. Sometimes this money goes to encouraging more people to come to our community. Many of us moved to Ann Arbor for life in a large town/small city. Many of us like single family neighborhoods. Many of us like a less crowded town and we don't want to live in a crowded city. Do not reduce already existing single family and duplex residential zoning. Also, stop the war on cars and car drivers. This is from someone who walks miles in town every day and drives less than 3,000 miles per year. Your crosswalk initiatives and Healthy Streets programs have made walking in town less safe. Now, when I walk across Division, for example, I feel very unsafe with 2 way bike traffic and car traffic. I have had close calls with bikes and cars and have never had a problem before. If you'll notice, car/pedestrian accidents increased with the new crosswalk law and initiatives. The emphasis should be on pedestrians being careful since we have the most to lose. The education program for safe street Crossing should be based on pedestrians stopping, looking and listening, before crossing the street. Much more fail safe than hoping a driver is never distracted. Sadly, I now see many pedestrians crossing the street at crosswalks without even a glance at traffic. That must be the emphasis for safety, re-educating the pedestrian. Also, the rudeness of certain council members must stop. Ms. Grand threatening "seek and destroy" against others is an example of the unacceptable behavior of some of our elected officials.**
- ◆ **The city is crushing us with taxes. The mayor's "vision" is not the only vision for A2. I dislike his Machiavellian methods for forcing his vision on fellow citizens. I dislike his manipulative scheming. I dislike the results of dividing citizens and throwing shade on those who do not share "his vision." I dislike this survey and the ridiculous survey regarding the "Healthy Streets." If you were a driver, there was not way to respond. We can't recognize a survey skewed to produce a desired outcome? We're that stupid? Really? Here's an example: I tried to answer the question below. Yes, No, Not Sure. Really?? I tried to be involved in the Center of the City. The "stakeholders" selected were dependably loaded with so much baggage of their own "visions," that it nothing would ever be decided.**
- ◆ **The city is far to worried about affordable housing and not worried enough about taxing its citizens out of town. In Addition the vibrant downtown is starting to fail**

because there is no place to park and parking is expensive. The city is also spending too much money on pedestrian and bike improvements by using gas tax monies instead of fixing the roads the gas tax is meant for. The city is also trying to push the large single family tax base out by wanting to allow multi family homes in the neighborhoods except Burns Park.

- ◆ The city must tackle the looming budget deficits as a result of Covid-19. Residents cannot incur higher property taxes and fees. The city must adjust and live within its budget. You cannot make Ann Arbor more affordable or livable by increasing property taxes.
- ◆ The city needs to repair roads as voted in two years ago.
- ◆ The City of Ann Arbor is handling the COVID crisis admirably. In this time of uncertainty it is especially important to manage the city's spending with great care, so priorities are maintained. The focus should be taking care to safeguard critical needs like the economy and the environment. These should be a priority. Situations like throwing away hundreds of thousands of citizens' money to fire Howard Lazarus, and hiding the reasons when City Council members are elected to be represent the taxpayers was shameful. This kind of wrecklessness can never happen again.
- ◆ The city should guarantee more funding for non-car forms of transit, namely public transit and cycling infrastructure, while lowering auto speed limits and creating other traffic calming devices such as pedestrian bump-outs, raised crosswalks, making it illegal to turn right on red, etc. Similarly, the city should encourage denser residential development to make it easier for folks to get around by means other than their cars. Furthermore, the city should encourage mixed-use development to minimize the "suburbanization" of the city to the extent possible.
- ◆ The city should stop being anti-car! Stop taking away traffic lanes for seldom used bike lanes and pedestrian walkways. Bus service to my neighborhood has been eliminated except for a few peak hours, so I must drive my car but the city is making that more difficult. And I dislike being forced to subsidize the transportation of others to the airport when my local bus service has been cut. If they can afford a plane ticket, they can pay the going rate to get to DTW. Further, I do not support the use of my tax money to pay for housing for others! It is unreasonable that I be expected to earn enough to pay for my own housing and for someone else too!
- ◆ The constant rise in property taxes is going to drive retirees out of their homes, this needs to stop
- ◆ The dioxane spill has not been taken seriously enough for a very long time. It could reach the Huron River, and clean drinking water fundamentally important.
- ◆ The dual focus on luxury amenities and low income accessibility is resulting in too much tax pressure on the middle class.
- ◆ The environment and affordable housing
- ◆ The mayor cares more about attracting new people to the City than he cares about the concerns of current residents who pay taxes. He has come out and said he loves more and more development because of the money it brings. The City should be more concerned about the quality of life of residents rather than the well-being of

developers. Older residents are not valued and the mayor seems to want us out so he can tear down our houses to build large developments for new residents.

- ◆ The new bikeways are excellent. They should be extended further out though! We desperately need ways to commute in and out of the city by bike and public transport. A carbon neutral city that is resilient to climate shocks and supports people across diverse income brackets in the same area is very important. As COVID forces big changes in the city, we should reimagine how we can rebuild with this resiliency and diversity in mind. Portland OR is a good model, with very good transport and lots of self-contained neighborhoods, each of which offers most of the services one needs within walking distance (park, grocery store, coffee shop, bar, range of rent scales, etc.). Also, there should be more forested parks and fewer parks of just wide open lawns.
- ◆ The new permanent removal of traffic lanes for bike lanes is wasted space that makes traffic worse and downtown commerce less attractive.
- ◆ The proper management of the funds raised from the education bond, that has resulted in a considerable increase in our property taxes; please fix the roads. It makes me furious that roads considerably improve when I leave Ann Arbor!
- ◆ The roads are atrocious and once new roads are paved, little is done to keep them well maintained as paving over holes required for new utility lines are awful, cracks develop and are not properly patched which lead to new potholes. Way too much money spent on non-infrastructure which ought to be #1 at the top of the list. In addition, when new taxes are proposed, they are worded in a dishonest way so as to increase a positive way. There is zero recognition for older residents that are on fixed incomes. Taxes just go up and up every year.
- ◆ The top priority should be changing the property tax to an income tax.
- ◆ The top priority should be to reduce taxes and expenses and stop road diets and bike lanes--what a waste of money and are unproven to be safe. People cannot afford to live here and no one is going to bike to dinner at night on Main street. You have also chased all the businesses out of town. Scale back the government--do we really need all the environmental experts on staff-- we have count, state, and federal environmental experts. Make the tough decisions. During COVID-19, when city employees were not working, their pay should have been reduced to 80%. Now you are playing poor to the taxpayers? Where is the leadership? It would be good to know the Mayor's financial interest in new development projects in this city--transparency does not seem to apply to him. Quid pro quo
- ◆ The U of M is not paying their fair share. The whole relationship with the University need to be re thought.
- ◆ There are three things that I think Ann Arbor should focus on, and honestly lead the way for the rest of the state. Divesting from policing and investing in affordable housing and green infrastructure. Rethink how policing functions in the modern age, stop the inflated and unnecessary budgets, and use that money to protect our future and to care for the community. People who work in Ann Arbor should be able to live in Ann Arbor. I'm fortunate enough to be able to afford renting here, and I hope to be able to buy a home, but even with a cushy tech job it's certainly not a guarantee that my savings and my wage can increase at the same rate as the "property value" in the

city. Past that, I would like to be able to safely and comfortably breath in twenty years, and that too does not seem like a guaranteed thing. Ann Arbor is supposed to be this wonderful progressive and diverse city, and in many ways it is, but we need to commit to those values as we move forward.

- ◆ There is too much effort to force change on residents without ascertaining what residents actually want. In the next 2 years top priority should be to find out what changes residents want. That does not mean interviewing so called stakeholders and know it all council persons.
- ◆ This is a ridiculous survey and should not be used for any decision making purposes. Also, more safer bike lanes and public transportation.
- ◆ To much auto dependence, taxes are too high, Property assessments are too high, more density and reliable transit
- ◆ Too much building. Creating and maintaining green space within our community should be priority. Along with safe drinking water and mental health resources.
- ◆ Too much development is aimed at student discretionary income. Too many mediocre, high-waste restaurants and food shops, not enough refined spaces. WAY too many ugly new apartments and condos, being made worse by affordable housing requirements. When you force a developer to set aside, you get ugly cheap boxes. Stop allowing the tearing down perfectly good old houses in favor of concrete high rises and claiming that this is environmentally sound. Let's make downtown welcoming to actual Ann Arborites, not visitors from nearby bedroom communities with terrible taste, and the football crowds. Please no more %&#&#&\$ sports bars where there used to be cafes! How many more MDen locations do we need?
- ◆ Too much infighting on council. Anticipating a difficult economy ahead, maintaining critical services is key. We believe the city should focus on maintaining public infrastructure, roads, parks, safety. Economic development is lower priority because of other resources through state, university, private investment. New initiatives should be put on hold. While we support affordable housing and increasing diversity and equity in white, privileged Ann Arbor, we don't support the recent affordable housing tax increase because increasing property taxes increases the cost of housing. This should be managed through grants, foundation funding of non profits that work in this space, and increased requirements for new construction to provide affordable units and/or contribute to funds for affordable housing.
- ◆ Too much money and rules excessively favor bicyclists over motor vehicles even though the overwhelming majority of residents drive, don't ride bicycles! Keep the streets safe for motorists and the traffic flowing without congestion should be first priority.
- ◆ too much spending on new optional programs without taking care of what we have already: bad roads and unclean water/outdated plant and ineffective waste processing/recycling and student neighborhoods full of trash
- ◆ Top priority should be more affordable housing and holding landlords accountable. The winter road maintenance is also very poor as well as lighting.
- ◆ Top Priority: Stop adding to the tax and utility burden of Ann Arbor residents. It goes up substantially EVERY year. Always adding more millages for things that should be

paid out of our general fund. I think the way our water is billed is unfair, too, different rates for the same water (really clever). Then there are taxes for things that "feel good", e.g. the green belt and the massive parks and natural areas where wildlife is not allowed to take refuge (taxation without representation paid for the killing of our deer) and everyone's dog runs leash free, some attacking residents and most pooping all along the way and their owner doesn't pick it up. No enforcement of dog ordinances...I'm waiting for the millage proposal on that one. The taxes are outrageous and if we had to buy our home today, we could not afford to live here. Our kids can't afford to stay here.

- ◆ **Top priority: try to get the city functioning again in the age of lock downs. Low priority: Stop worrying saving the world so much. There are a whole lot of folks outside our city limits officially tasked with the national/global issues. I have thought the AA city government has always seemed to be drawn to global issues which I always thought was somewhat out of bounds. Seems like a focus on the city issues is what city government should concern itself with. And the A2zero initiative recently passed plans on a whole bunch of funding for buses at some point and if I see two people on a bus these days its a lot. Wondering if the city will come to its senses about that deal.**
- ◆ **Traffic control and keeping spending in check.**
- ◆ **Transition taxpayer funds from law enforcement toward community support. Fewer cruisers, fewer patrols, more mental health and support funding. Also something needs to be done to make downtown more affordable for local businesses. Ann arbor is rapidly becoming a boring place to live. We need the cultural (music, art, dive bars etc) component of this community to be reinvigorated. Ann arbor used to be weird and fun because there was affordable housing, and affordable places for small interesting businesses. The cost of living and doing business here has gotten so rediculously high in the last 10 years that we are losing that character that made this city famous and desirable.**
- ◆ **Transparency from our city council. Eliminate the closed door deals. Publish e-mails. Hold all city employees and council members accountable if they use private e-mail to bypass Freedom of Information Act requests. Our city is funded by taxpayer dollars. It should be fully transparent what is happening to each and every dollar paid.**
- ◆ **Transportation infrastructure beyond personal vehicles, affordable housing, becoming an example community for sustainability**
- ◆ **Up not out**
- ◆ **Value to residents and current tax payers is abysmally low. Our streets are a mess as are other infrastructure items, yet our taxes keep going up and redistributed to other people and services.**
- ◆ **Very frustrated with relentless mileage requests/increasing property taxes. Other communities provide more services for less tax dollars. You are unfairly burdening home owners with mileage increases and even water rates.**
- ◆ **Very little cross city planning and coordination.!**
- ◆ **WATER**
- ◆ **Water & traffic access**

- ◆ **Water.** Ann Arbor already does comparatively well in this, but the utility is overpriced for residents; river water and groundwater (e.g. underneath West Park or near the Barton portage) have weird smells; and we have a social obligation to less-well-funded communities both upstream and downstream.
- ◆ We are so focused on our "aspirations" and our "national reputation" that we fail to deal with the here and now effectively. We should spend the majority of our budget on truly basic things (roads, trash, police, fire, parks). We don't need to constantly strive to be a national leader in areas that only provide our city's elected officials and staff with more national recognition (sustainability, diversity, human services). Those are noble goals but tax dollars are too limited.
- ◆ We are staying safe with the pandemic. We need to be very careful with the tax dollars while the economy recovers and spend tax dollars wisely.
- ◆ We have to get our A2 schools back on track. Every week, friends are talking about pulling their kids from AAPS and even moving out of the city. The school district was the reason many moved here and now it is tanking because of a misguided belief everything can be delivered 100% virtual.
- ◆ We must make plans to survive and thrive in the next pandemic. COVID-19 will not be a one-off event, and if we don't prepare for the next one, we will not fare as well as we have in this one.
- ◆ We must redo the city to mitigate and prepare for climate change. Money should come from the police budget.
- ◆ We need to help our small businesses maintain a presence in Ann Arbor. We need to be less fearful and expect more from the University of Michigan
- ◆ We should not spend any money on an airport !
- ◆ We will have better elected officials who will hopefully engage the whole community, not just a handful of "inertials" who do not want a modern city
- ◆ We've made travel in and around Ann Arbor difficult. The AAATA no longer runs buses to our neighborhood forcing us to drive to get anywhere. And traffic no longer moves smoothly, which costs residents time and money, wastes gas and increases pollution downtown. As a result, my wife and I are spending less time downtown going instead to restaurants and stores on the periphery of the city...for example, along Stadium Boulevard, although the narrowing of Maple Road has made that more difficult during rush hours. It's annoying to see traffic backed up and absolutely nobody riding bikes in the spaces set aside for them...which isn't surprising given (I estimate) that allowing for rain and the winter, we have fewer than 160 days a year with pleasant biking weather. I wonder if our idealism has gotten in the way of what's best for the majority of our fellow citizens.
- ◆ What is going well---affluent people love ann arbor. Top priority is to reduce wasteful expenses and manage city government so we can have a carbon neutral city and affordable housing. Use lean principles to reduce waste in the bureaucracy of city government.
- ◆ who knows in the time of covid
- ◆ Without a strong local newspaper very hard to know what's going on so hard to say. City should invest in infrastructure and a sustainable future. Roads/sidewalks/bike

lanes are in terrible condition and the "improvements" I've seen installed appear to be a huge waste of money that only made things worse (example: Seventh Street project). City should demand much more from developers. The new buildings downtown are beyond ugly. Parks and recreation services are fantastic - keep it up - do more to get people outside doing healthy, low environmental impact activities. Create space for indoor/winter farmers market. Support an incubator space for new local-based entrepreneurs to get started. Support Allen Creek bikeway and other non-motorized transportation corridors in the City that are SEPARATE from traffic. The painted bike lanes on major thoroughfares don't work and are a big waste of money.

- ◆ Work on climate change efforts
- ◆ Working together in a civil way to to maintain and enhance our community.
- ◆ Working with low income families. Budgeting, exploring what low income renters are paying currently. Doesn't reflect traditional low income rates. Community building for adults and families
- ◆ Would like to see fiscal management addressed, not just budget increases for x, y, z.
- ◆ You address exception and minor issues and pet projects and, on the other hand ignore and neglect issues that affect the majority of the people and your tax base

Appendix E: Survey Methodology

Each year, the City of Ann Arbor creates a budget to estimate revenues and expenditures. In 2018, the City desired to obtain feedback from residents as a part of the upcoming budget process. National Research Center, Inc. (NRC) was contracted to design, program, administer and analyze the survey results. In 2020, the City again contracted with NRC to conduct the survey.

Developing the Questionnaire

The questionnaire was developed through an iterative process with staff of the City of Ann Arbor and NRC. The list of budget categories and community quality items were provided by the City of Ann Arbor.

Survey participants were asked about the overall quality of life in the community as well as how they would rate various broad aspects of life in Ann Arbor. They also were asked how important they believed it was that local government help the community prosper in these areas. The survey also provided survey participants an opportunity to provide their perspectives on the City of Ann Arbor local government performance.

The largest portion of the survey was devoted to soliciting survey participants' feedback on spending in 58 specific budget categories. For each category, respondents were asked whether they would increase, decrease or keep spending about the same. For items residents felt should be increased, a follow question was asked to assess whether the increase should be funded by paying more or by decreasing funding for other services. In 2020, the number of budget line items was expanded to 77 items.

Conducting the Survey

The Ann Arbor Community Budget Priorities Survey was offered online. The survey was programmed using the web-based public engagement platform Polco. The City of Ann Arbor publicized the survey using a variety of means. The survey was open for data collection from October 13 through November 24, 2020.

A total of 505 people started the survey. In order to provide the most accurate reporting of priority for the 77 budget items, surveys were considered complete only if 80% or more of the survey was completed. The final total number of completed surveys was 489.

Analyzing Survey Responses

Weighting the Data

The demographic characteristics of the survey sample were compared to those found in the 2017 American Community Survey conducted by the US Census Bureau. Survey results were weighted using the population norms to reflect the appropriate percent of adult residents in the Ann Arbor. In addition, since this survey was a self-selected sample, not a scientific sample, comparisons were made to two questions that were identical on the 2018 Ann Arbor National Citizen Survey. For one of the questions

(quality of community), there were some differences, so that question also was used as a weighting variable,

The variables used for weighting were respondent gender, age, race/ethnicity, housing tenure and quality of community. Initial weights were calculated using an Iterative Proportional Fitting model via a python raking algorithm plug-in to SPSS. These initial weights were trimmed so that no case was given a weight greater than 5. The results of the weighting scheme are presented in the table on the next page.

Analyzing the Data

The electronic dataset was analyzed by National Research Center, Inc. staff using the Statistical Package for the Social Sciences (SPSS). For the most part, frequency distributions and average (mean) ratings are presented in the body of the report. A complete set of overall survey responses is contained in *Appendix B: Full Responses to Survey Questions*. The verbatim responses to the open-ended question can be found in *Appendix D: Verbatim Responses to Question about Top Priority*. Crosstabulations of survey results is provided in a supplementary document (an Excel spreadsheet) with breakdowns of the survey results by a large number of respondent characteristics.

Ann Arbor Budget Priorities Community Survey Weighting Table

Characteristic	Population Norm	Unweighted Data	Weighted Data
Housing¹			
Rent home	54%	14%	51%
Own home	46%	86%	49%
Detached unit	44%	78%	51%
Attached unit	56%	22%	49%
Race and Ethnicity¹			
White alone, not Hispanic	72%	84%	74%
Hispanic and/or other race	28%	16%	26%
Sex and Age¹			
Female	51%	47%	51%
Male	49%	53%	49%
18-34 years of age	49%	17%	45%
35-54 years of age	26%	36%	27%
55+ years of age	24%	47%	27%
Ward²			
Not in Ann Arbor		1%	1%
Ward 1	21%	13%	12%
Ward 2	18%	20%	16%
Ward 3	20%	16%	12%
Ward 4	20%	16%	14%
Ward 5	20%	26%	29%
Don't know which Ward		8%	16%
Quality of Life³			
Excellent	40%	42%	39%
Good	49%	49%	50%
Fair	9%	8%	10%
Poor	1%	0%	1%
Recommend AA as a place to live³			
Very likely	49%	52%	48%
Somewhat likely	38%	35%	38%
Somewhat unlikely	9%	11%	10%
Very unlikely	4%	2%	4%

¹US Census Bureau 2017 American Community Survey, 5-year estimates

²City of Ann Arbor

³Ann Arbor NCS 2020 Survey Results

Appendix F: Survey Questionnaire

The Ann Arbor Budget Priorities Survey was conducted entirely online. A download of the web version of the survey is shown on the following pages. The formatting does not translate well in the download; the version seen by respondents was more user friendly, and all skip logic was programmed into the survey application (Polco). The survey could be completed in English, Spanish or Simplified Chinese.

Ann Arbor Community Budget Priorities Survey

Thank you for participating in the Ann Arbor Community Budget Priorities Survey! This survey should take approximately 15 minutes to complete and all responses are anonymous.

Para la versión en español haga clic en el botón en el parte superior de la página. Todas sus respuestas se mantendrán completamente anónimas.

对于西班牙语版本，请单击页面顶部的按钮。您的所有答案都将保持完全匿名。

1. How would you rate our community as a place to live?

Excellent
Good
Fair
Poor

2. How likely would you be to recommend our community as a place to live to someone who does not live here currently?

Very likely
Somewhat likely
Somewhat unlikely
Very unlikely

3. How would you rate each of the statements below in describing our community?

	Excellent	Good	Fair	Poor	Don't know
a) Has high quality community design of the human-made spaces in which people live, work, and recreate on a day-to-day basis					
b) Is a clean and attractive community					
c) Is a safe community					
d) Has a connected, safe and reliable transportation system to meet the needs of residents using all modes (personal vehicles, walking, bicycling, public transit)					
e) Has a well-maintained and safe utility infrastructure (water, sewer, stormwater, electric/gas)					
f) Exhibits environmental stewardship					
g) Has a healthy economy					
h) Offers quality recreational opportunities					
i) Offers quality cultural opportunities					
j) Fosters an environment that embraces diversity and encourages inclusion					
k) Has members who are highly engaged in and connected to the community					

	Excellent	Good	Fair	Poor	Don't know
l) Has a vibrant and accessible downtown					

Each year, the City of Ann Arbor creates a budget to estimate how much money it will receive from all sources, and how it will spend that money to provide city services and for capital projects (like building new buildings, roads, parks, etc.).

The three main sources of income for the City are property taxes, revenues received from the state and charges for services the City provides, like water and sewer billing or recreation center fees.

The City wants to know how you would change existing expenditures for selected services which it delivers.

For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same. If you aren't sure or don't have an opinion, choose that category. (Also, because the City must balance its budget, and cannot afford to expand all services, if you think the effort should be increased for a service, you will later be asked if the increase should be funded by reducing effort in another service category, or if you would pay more to fund the increase.) The current budget amount is shown for each category of services.

4. Street Repair: \$14,279,531

In your opinion, how should funding for street repair change?

	Increased	Stay the same	Decreased	No Opinion
a) Road Resurfacing, Reconstruction, and Capital Maintenance				
b) Traffic Calming				
c) Bridge Reconstruction				
d) Pedestrian Crossing Improvements				
e) Sidewalk Replacements				

5. Street Maintenance: \$8,402,454

In your opinion, how should funding for street maintenance change?

	Increased	Stay the same	Decreased	No Opinion
a) Road Base Repair/Overlay/Surface Treatment				
b) Pot hole repair				
c) Street Sweeping				
d) Winter treatment				
e) Bike Lane Cleaning				

6. Traffic Control: \$4,823,878

In your opinion, how should funding for traffic control change?

	Increased	Stay the same	Decreased	No opinion
a) Pavement Markings				
b) Signage				
c) Traffic Signals - Engineering, Repair, Replacement and Upgrades				

7. Street Lighting: \$2,373,582

In your opinion, how should funding for street lighting change?

	Increased	Stay the same	Decreased	No opinion
a) Provides street light electricity, maintenance and replacement				

8. Pedestrian Safety: \$470,000

In your opinion, how should funding for pedestrian safety change?

	Increased	Stay the same	Decreased	No opinion
a) Pedestrian Safety				

9. Police: \$26,814,480

In your opinion, how should funding for police change?

	Increased	Stay the same	Decreased	No opinion
a) Emergency Response by police				
b) Patrol				
c) Traffic Enforcement				
d) Parking and Code Enforcement				
e) Crime Investigation				
f) Community Engagement				

10. Fire: \$16,334,642

In your opinion, how should funding for fire change?

	Increased	Stay the same	Decreased	No opinion
a) Emergency response to fires				
b) Medical Emergencies				
c) Safety Inspections				
d) Community Outreach				

11. 15th District Court: \$3,177,060In your opinion, how should funding for the 15th District Court change?

	Increased	Stay the same	Decreased	No opinion
a) Adjudication of criminal misdemeanor cases and state law. Conducts arraignments, probable cause conferences, preliminary exams in felony cases, and hears general civil cases				

12. Wastewater (Sewage): \$25,384,525

In your opinion, how should funding for wastewater change?

	Increased	Stay the same	Decreased	No opinion
a) Collection, treatment, and customer service of waste				
b) Customer Service				

13. Drinking Water: \$23,386,855

In your opinion, how should funding for drinking water change?

	Increased	Stay the same	Decreased	No opinion
a) Supply, treatment, distribution, metering, & oversight of safe drinking water				
b) Customer Service				

14. Solid Waste: \$18,185,924

In your opinion, how should funding for solid waste change?

	Increased	Stay the same	Decreased	No opinion
a) Trash collection and processing				
b) Recyclable material collection and processing				
c) Compostable material collection and processing				
d) Landfill Maintenance				
e) Other Zero Waste Initiatives				
f) Customer Service				

15. Stormwater: \$10,089,667

In your opinion, how should funding for stormwater change?

	Increased	Stay the same	Decreased	No opinion
a) Collection and Disposal of City Stormwater				
b) Educational Activities				
c) Tree Planting				
d) Green Infrastructure Investments and Maintenance				

16. Parks - Maintenance & Improvements: \$6,937,115

In your opinion, how should funding for parks maintenance and improvements change?

	Increased	Stay the same	Decreased	No opinion
a) Park Maintenance, excluding mowing & snow removal park facilities				
b) Capital repairs of existing infrastructure and investment in new infrastructure				
c) Manage Volunteer Programs				
d) Natural Area Preservation				
e) Park Forestry				
f) Other Community Engagement				

17. Parks – Recreation: \$1,615,786

In your opinion, how should funding for parks' recreational opportunities change?

	Increased	Stay the same	Decreased	No opinion
a) Offer recreational programs and operates recreation facilities				

18. Parks – Maintenance: \$2,360,319

In your opinion, how should funding for parks maintenance change?

	Increased	Stay the same	Decreased	No opinion
a) Mowing, snow and ice removal, & playground inspections				

19. Parks – Acquisition: \$1,425,515

In your opinion, how should funding for parks acquisitions change?

	Increased	Stay the same	Decreased	No opinion
a) Purchase of Parkland within the City				

20. Construction Inspections: \$4,852,934

In your opinion, how should funding for construction inspections change?

	Increased	Stay the same	Decreased	No opinion
a) Monitoring projects throughout the construction process to ensure compliance with State Construction Codes and Local Ordinances				

21. Development Planning: \$951,920

In your opinion, how should funding for development planning change?

	Increased	Stay the same	Decreased	No opinion
a) Zoning and land development assistance, reviews				
b) Maintain the City's Master Land Use Plan				
c) Ensures all New Development Projects Conform to City Ordinances				

22. Rental Housing: \$44,897

In your opinion, how should funding for rental housing change?

	Increased	Stay the same	Decreased	No opinion
a) Provides enforcement of the Ann Arbor Housing Code for all registered rentals in the City as well as administration costs				

23. Affordable Housing: \$1,390,939

In your opinion, how should funding for affordable housing change?

	Increased	Stay the same	Decreased	No opinion
a) Support to the Ann Arbor Housing Commission to maintain existing housing for Low-Income Households.				
b) Support to the Ann Arbor Housing Commission to Contract with Local Non-Profits to Provide Mental Health and Other Supportive Services to AAHC Residents				
c) Construction of New Affordable Housing on City-Owned Properties				
d) Acquire Existing Market-Rate Properties and Preserve as Affordable Housing				
e) Support Inclusion of Affordable Housing in Residential Developments of Private Developers				
f) Support Development of Workforce Housing				

24. Economic Development: \$6,360,125

In your opinion, how should funding for economic development change?

	Increased	Stay the same	Decreased	No opinion
a) Attract and retain existing businesses				
b) Support the creation of new high-tech and bio-tech companies				

25. Human Services: \$1,326,329

In your opinion, how should funding for human services change?

	Increased	Stay the same	Decreased	No opinion
a) Funds non-profits to provide supportive services to residents				

26. Sustainability and Climate Change: \$1,861,953

In your opinion, how should funding for sustainability and climate change be adjusted?

	Increased	Stay the same	Decreased	No opinion
a) Achieve Community-Wide Carbon Neutrality (A2ZERO)				
b) Support Actions that Reduce Energy Bills, Reduce Energy Consumption, and Support Renewable Energy Use Throughout the Community				
c) Prepare for Existing and Future Impacts of Climate Change				
d) Support Electrification of Vehicles and Appliances				
e) Engage the Community in Sustainability Activities				
f) Reduce Energy Consumption of City Government Facilities/Buildings				
g) Construct Solar Facility to Power City Government Facilities/Buildings				

27. Clerk's Office: \$1,364,458

In your opinion, how should funding for the Clerk's Office change?

	Increased	Stay the same	Decreased	No opinion
a) Provides custodial services of documents and records pertaining to the City, manages the release of records under the Michigan Freedom of Information Act and administers elections				

28. Communications: \$2,000,422

In your opinion, how should funding for City Communications change?

	Increased	Stay the same	Decreased	No opinion
a) Public Information and community outreach				
b) Community Television Network channels				

29. Airport: \$939,160

In your opinion, how should funding for the Ann Arbor Airport change?

	Increase	Stay the same	Decrease	No opinion
a) Provides the operation and maintenance of the Ann Arbor airport				

30. Greenbelt: \$915,435

In your opinion, how should funding for the Greenbelt change?

	Increased	Stay the same	Decreased	No opinion
a) Purchase of development rights outside of the City (Greenbelt)				

31. Emergency Management: \$218,279

In your opinion, how should funding for Emergency Management change?

	Increased	Stay the same	Decreased	No opinion
a) Provides planning, training, exercising, and coordination of citywide emergency preparedness				
b) Public Engagement and Outreach				

32. Because the City must balance its budget, and cannot afford to expand all services, we'd like to know for each service where you thought an increase is needed, whether you think that service should be funded by reducing another service, or by paying more for that service. [NOTE: Only items that were given an "Increase" Rating in Question #4 were displayed.]

	Pay more	Decrease another service	Don't know/ no opinion
q4a2) Road Resurfacing, Reconstruction, and Capital Maintenance			
q4b2) Traffic Calming			
q4c2) Bridge Reconstruction			
q4d2) Pedestrian Crossing Improvements			
q4e2) Sidewalk Replacements			
q5a2) Road Base Repair/Overlay/Surface Treatment			
q5b2) Pot hole repair			
q5c2) Street Sweeping			
q5d2) Winter treatment			
q5e2) Bike Lane Cleaning			
q6a2) Pavement Markings			
q6b2) Signage			
q6c2) Traffic Signals - Engineering, Repair, Replacement and Upgrades			
q7a2) Provides street light electricity, maintenance and replacement			

	Pay more	Decrease another service	Don't know/ no opinion
q8a2) Pedestrian Safety			
q9a2) Emergency Response by police			
q9b2) Patrol			
q9c2) Traffic Enforcement			
q9d2) Parking and Code Enforcement			
q9e2) Crime Investigation			
q9f2) Community Engagement			
q10a2) Emergency response to fires			
q10b2) Medical Emergencies			
q10c2) Safety Inspections			
q10d2) Community Outreach			
q11a2) Adjudication of criminal misdemeanor cases and state law. Conducts arraignments, probable cause conferences, preliminary exams in felony cases, and hears general civil cases.			
q12a2) Collection, treatment, and customer service of waste			
q12b2) Customer Service			
q13a2) Supply, treatment, distribution, metering, & oversight of safe drinking water			
q13b2) Customer Service			
q14a2) Trash collection and processing			
q14b2) Recyclable material collection and processing			
q14c2) Compostable material collection and processing			
q14d2) Landfill Maintenance			
q14e2) Other Zero Waste Initiatives			
q14f2) Customer Service			
q15a2) Collection and Disposal of City Stormwater			
q15b2) Educational Activities			
q15c2) Tree Planting			
q15d2) Green Infrastructure Investments and Maintenance			
q16a2) Park Maintenance, excluding mowing & snow removal park facilities			
q16b2) Capital repairs of existing infrastructure and investment in new infrastructure			
q16c2) Manage Volunteer Programs			
q16d2) Natural Area Preservation			
q16e2) Park Forestry			
q16f2) Other Community Engagement			
q17a2) Offer recreational programs and operates recreation facilities			
q18a2) Mowing, snow and ice removal, & playground inspections			
q19a2) Purchase of Parkland within the City			

	Pay more	Decrease another service	Don't know/no opinion
q20a2) Monitoring projects throughout the construction process to ensure compliance with State Construction Codes and Local Ordinances			
q21a2) Zoning and land development assistance, reviews			
q21b2) Maintain the City			
q21c2) Ensures all New Development Projects Conform to City Ordinances			
q22a2) Provides enforcement of the Ann Arbor Housing Code for all registered rentals in the City as well as administration costs			
q23a2) Support to the Ann Arbor Housing Commission to maintain existing housing for Low-Income Households.			
q23b2) Support to the Ann Arbor Housing Commission to Contract with Local Non-Profits to Provide Mental Health and Other Supportive Services to AAHC Residents			
q23c2) Construction of New Affordable Housing on City-Owned Properties			
q23d2) Acquire Existing Market-Rate Properties and Preserve as Affordable Housing			
q23e2) Support Inclusion of Affordable Housing in Residential Developments of Private Developers			
q23f2) Support Development of Workforce Housing			
q24a2) Attract and retain existing businesses			
q24b2) Support the creation of new high-tech and bio-tech companies			
q25a2) Funds non-profits to provide supportive services to residents			
q26a2) Achieve Community-Wide Carbon Neutrality (A2ZERO)			
q26b2) Support Actions that Reduce Energy Bills, Reduce Energy Consumption, and Support Renewable Energy Use Throughout the Community			
q26c2) Prepare for Existing and Future Impacts of Climate Change			
q26d2) Support Electrification of Vehicles and Appliances			
q26e2) Engage the Community in Sustainability Activities			
q26f2) Reduce Energy Consumption of City Government Facilities/Buildings			
q26g2) Construct Solar Facility to Power City Government Facilities/Buildings			
q27a2) Provides custodial services of documents and records pertaining to the City, manages the release of records under the Michigan Freedom of Information Act and administers elections			
q28a2) Public Information and community outreach			
q28b2) Community Television Network channels			
q29a2) Provides the operation and maintenance of the Ann Arbor airport			
q30a2) Purchase of development rights outside of the City (Greenbelt)			
q31a2) Provides planning, training, exercising, and coordination of citywide emergency preparedness			
q31b2) Public Engagement and Outreach			

35-36. Please rate how well Ann Arbor City government is doing in each of the following areas.

35	Excellent	Good	Fair	Poor	Don't know
a) The value of services for the taxes paid					
b) The value of services for fees paid (e.g. utilities, recreational, construction, etc.)					
c) Welcoming resident involvement					
d) Being responsive to residents					
e) Generally acting in the best interest of the community					
f) Giving residents a chance to express their views before making decisions					
g) Informing residents about issues facing the community					
h) Being open and transparent to the public					
i) Being honest					
j) Following the rules					

36	Excellent	Good	Fair	Poor	Don't know
a) Treating residents with respect					
b) Treating all residents fairly					
c) Planning for a positive future for our community					
d) Managing growth effectively					
e) Collaborating with community stakeholders such as the private sector, non-profit organizations, etc.					
f) Collaborating on regional issues with other governing bodies					
g) Allowing access to elected officials					
h) Customer service of local government employees					
i) Your overall confidence in your local government					

37. How important do you think it is that local government help our community . . .

	Essential	Very important	Somewhat important	Not at all important	Don't know
a) Have a well-maintained and safe utility infrastructure (water, sewer, stormwater, electric/gas)					
b) Exhibit environmental stewardship					
c) Have a healthy economy					
d) Offer quality recreational opportunities					
e) Offer quality cultural opportunities					
f) Foster an environment that embraces diversity and encourages inclusion					
g) Have members who are highly engaged in and connected to the community					
h) Has a vibrant and accessible downtown					

38. Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?**39. Are you currently involved with a community or civic organization that you believe is helping to build a stronger community?**

Yes

No

Not sure

The following questions are about you and your household. Your responses will be anonymous and reported in group form only. We will use these answers to see how representative survey participants are of the entire community, and to understand if there are differences of opinion among various groups within Ann Arbor, like those with children or without children, or those who live in different areas of the city. However, these questions are optional, and you can skip any question you prefer not to answer.

40. Do any of the following live in your household?

	Yes	No
Children (ages 12 and under)		
Teenagers (ages 13 to 19)		
Adults (ages 20 to 54, including yourself)		
Adults (ages 55 or older, including yourself)		

41. How many years have you lived in this community?

Less than 2 years
 2-5 years
 6-10 years
 11-20 years
 More than 20 years

42. Which best describes the building you live in?

One family house detached from any other houses
 Building with two or more homes (duplex, townhome, apartment, condominium)
 Mobile home
 Other

43. Is this house, apartment or mobile home...

Rented
 Owned

44. In which Ann Arbor Council Ward do you live?

Don't live in Ann Arbor
 Ward 1
 Ward 2
 Ward 3
 Ward 4
 Ward 5
 Don't know which Ward

45. Are you a student (college, university or high school)?

Yes
No

46. What is your employment status?

Working full time for pay
Working part time for pay
Unemployed, looking for paid work
Unemployed, not looking for paid work
Fully retired

47. Which of the following describes your age?

under age 18
18 - 24
25 - 34
35 - 44
45 - 54
55 - 64
65 - 74
75 or older

48. What is your gender?

Female
Male

49. What is your race/ethnicity? (Please check all that apply.)

- a) American Indian or Alaskan native
- b) Asian or Pacific Islander
- c) Black or African American
- d) Hispanic/Latino/Spanish
- e) White/Caucasian
- f) Other:

50. What was your total household income (before taxes) in 2017?

Under \$25,000
\$25,000 to \$49,999
\$50,000 to \$74,999
\$75,000 to \$99,999
\$100,000 to \$124,999
\$125,000 to \$149,999
\$150,000 to \$174,999
\$175,000 to \$199,999
\$200,000 or more

Thank you!