

# Ann Arbor Budget Priorities Survey

## Report of Results

December 2018

Prepared by:



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## Key Findings

Each year, the City of Ann Arbor creates a budget to estimate revenues and expenditures. In 2018, the City desired to obtain feedback from residents as a part of the upcoming budget process.

The Ann Arbor Community Budget Priorities Survey was offered online and publicized by the City of Ann Arbor using a variety of means. The survey was open for data collection from October 5 through November 19, 2018. A total of 2,022 completed surveys were obtained. The demographic profile of the survey respondents was compared to that of all adults in Ann Arbor, and results were weighted to more accurately reflect the population.

➤ **Ann Arbor residents have favorable views of their community, in particular the recreational and cultural opportunities.**

More than 9 in 10 survey respondents gave excellent or good ratings to the community as a place to live, and a similar proportion would recommend Ann Arbor as a place to live to someone who asked.

Respondents also rated 12 factors related to community quality in Ann Arbor; 9 in 10 gave excellent or good grades to the safety of the community, the cultural opportunities and the recreational opportunities available. The two characteristics receiving the lowest ratings, although still generally positive with over half giving grades of excellent or good, were the utility infrastructure (including water, sewer, stormwater and electric/gas), and a transportation system that serves all modes.

➤ **The factors considered most important by residents for the City of Ann Arbor to help improve community quality were utility infrastructure, safety and the transportation system.**

When the quality and importance ratings given to the 12 aspects of community quality were compared, the items with higher importance, but lower quality scores were utility infrastructure, the transportation system and diversity and inclusion efforts. These may be broad areas in which the City could consider devoting extra effort.

|                        | Lower<-----Quality----->Higher   |   |
|------------------------|--|---|
| ↑ Importance<br>Higher | Utility infrastructure<br>Transportation system<br>Diversity and inclusion | Safety<br>Clean and attractive<br>Healthy economy   |
| ↓ Importance<br>Lower  | Environmental stewardship<br>Community design                              | Vibrant downtown<br>Engaged and connected<br>Recreational opportunities<br>Cultural opportunities |

➤ **There were 7 (out of 57) budget categories considered appropriate for an increase by half or more of respondents.**

There were a total of 28 budget categories presented to survey participants, many of which were broken into subcategories for a total of 57 items. Survey respondents were asked whether they would increase or decrease the level of effort (spending) or keep it the same. The 7 items which were considered appropriate for an increase by half or more of respondents were:

- Pot hole repair
- Road Resurfacing, Reconstruction, and Capital Maintenance
- Support to the Ann Arbor Housing Commission for low-income households  
Collaboration with local non-profits to provide support services to residents
- Road Base Repair/Overlay/Surface Treatment
- Prepare for impacts of climate change
- Reduce energy consumption community-wide
- Supply, treatment, distribution, metering, & oversight of safe drinking water

➤ **For 44 of the 57 items, a majority of respondents felt the services should stay the same or they had no opinion.**

➤ **There were no budget items that a majority of respondents thought should be decreased.**

The items that respondents were most likely to consider decreasing, chosen for a decrease by between 31% and 46% of respondents, were:

- Parking and Code Enforcement
- Community Television Network channels
- Provides the operation and maintenance of the Ann Arbor airport
- Support the creation of new high-tech and bio-tech companies
- Purchase of Parkland within the City

➤ **In general, survey participants gave favorable ratings to the performance of the City of Ann Arbor government.**

Items given particularly positive grades were the customer service of City employees, the value of services for fees paid, and treating residents with respect; these items were considered excellent or good by two-thirds or more of respondents. Nearly all aspects of government performance were rated positively by about half or more of respondents. Being open and transparent to the public also was rated as excellent or good by just under half (48%) of those completing the survey. However, one item, managing growth effectively, was considered excellent or good by only about 4 in 10 respondents, with 6 in 10 giving ratings of only fair or poor.

# Survey Results

## Survey Background

Each year, the City of Ann Arbor creates a budget to estimate how much money it will receive from all sources, and how it will spend that money to provide city services and for capital projects (e.g. constructing new buildings, roads, parks, etc.). The City desired to obtain feedback from residents as a part of the upcoming budget process. National Research Center, Inc. was contracted to design, program, administer and analyze the survey results.

Survey participants were asked about the overall quality of life in the community as well as how they would rate various broad aspects of life in Ann Arbor. They also were asked how important they believed it was that local government help the community prosper in these areas. In addition, the survey provided respondents an opportunity to provide their perspective on the City of Ann Arbor local government performance. Their top priority for community was solicited, and they could respond in their own words.

The largest portion of the survey was devoted to soliciting survey participants' feedback on spending in 57 specific budget categories. For each category, respondents were asked whether they would increase, decrease or keep spending about the same amount. For items residents felt should be increased, a follow-up question was asked to assess whether the increase should be funded by paying more or by decreasing funding for other services.

This report provides a summary of the findings. A complete set of overall survey responses is contained in *Appendix B: Responses to Survey Questions*. The verbatim responses to the open-ended questions, which were not analyzed for the report, can be found in *Appendix C: Verbatim Responses to Open-Ended Questions*. Crosstabulations of survey results are provided in a supplementary document, an Excel spreadsheet titled Ann Arbor Budget Priorities Survey Crosstabulations (2018-11-30).xlsx with breakdowns of the survey results by respondent characteristics.

## How the Survey Was Conducted

The Ann Arbor Community Budget Priorities Survey was offered online. The survey was programmed using the web-based application SurveyGizmo. The City of Ann Arbor publicized the survey using a variety of means. The survey was open for data collection from October 5 through November 19, 2018.

A total of 2,990 people started the survey, although about a third of those completed very little of the survey. In order to provide the most accurate reporting of priority for the 57 budget items, surveys were considered complete only if 80% or more of the survey was completed. The final total number of completed surveys was 2,022.

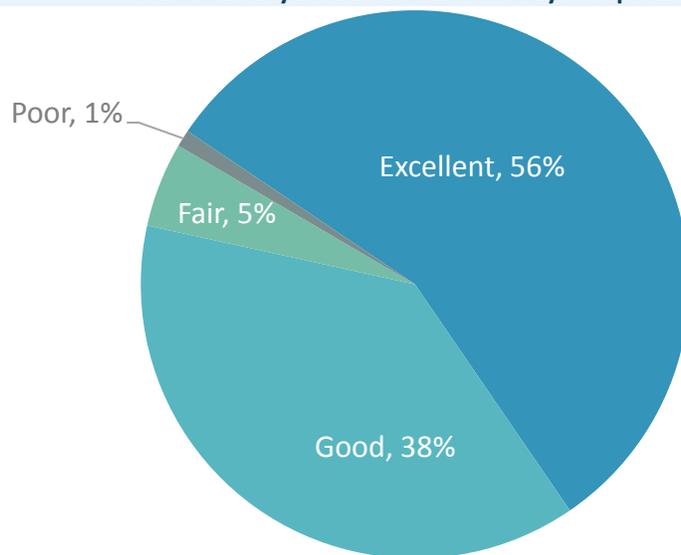
The demographic profile of survey respondents was compared to that of all adults in Ann Arbor, and results were weighted to more accurately reflect the population. More information about the survey methodology can be found in *Appendix E: Survey Methodology*. A copy of the questionnaire received by respondents can be found in *Appendix F: Survey Questionnaire*.

# Perceptions of the Ann Arbor Community

## Community Quality

Those completing the survey generally had high opinions of the Ann Arbor community. Over half, 56%, rated the community as a place to live as excellent, and another 38% rated it good, while only 6% gave fair or poor ratings (see Figure 1 below). Likewise, 56% of respondents would be very likely to recommend Ann Arbor as a place to live to someone who asks, and 37% would be somewhat likely to do so. Only 7% would be unlikely to recommend Ann Arbor (see Table 2 in *Appendix B: Responses to Survey Questions*).

**Figure 1: Ann Arbor Community as a Place to Live**  
How would you rate our community as a place to live?



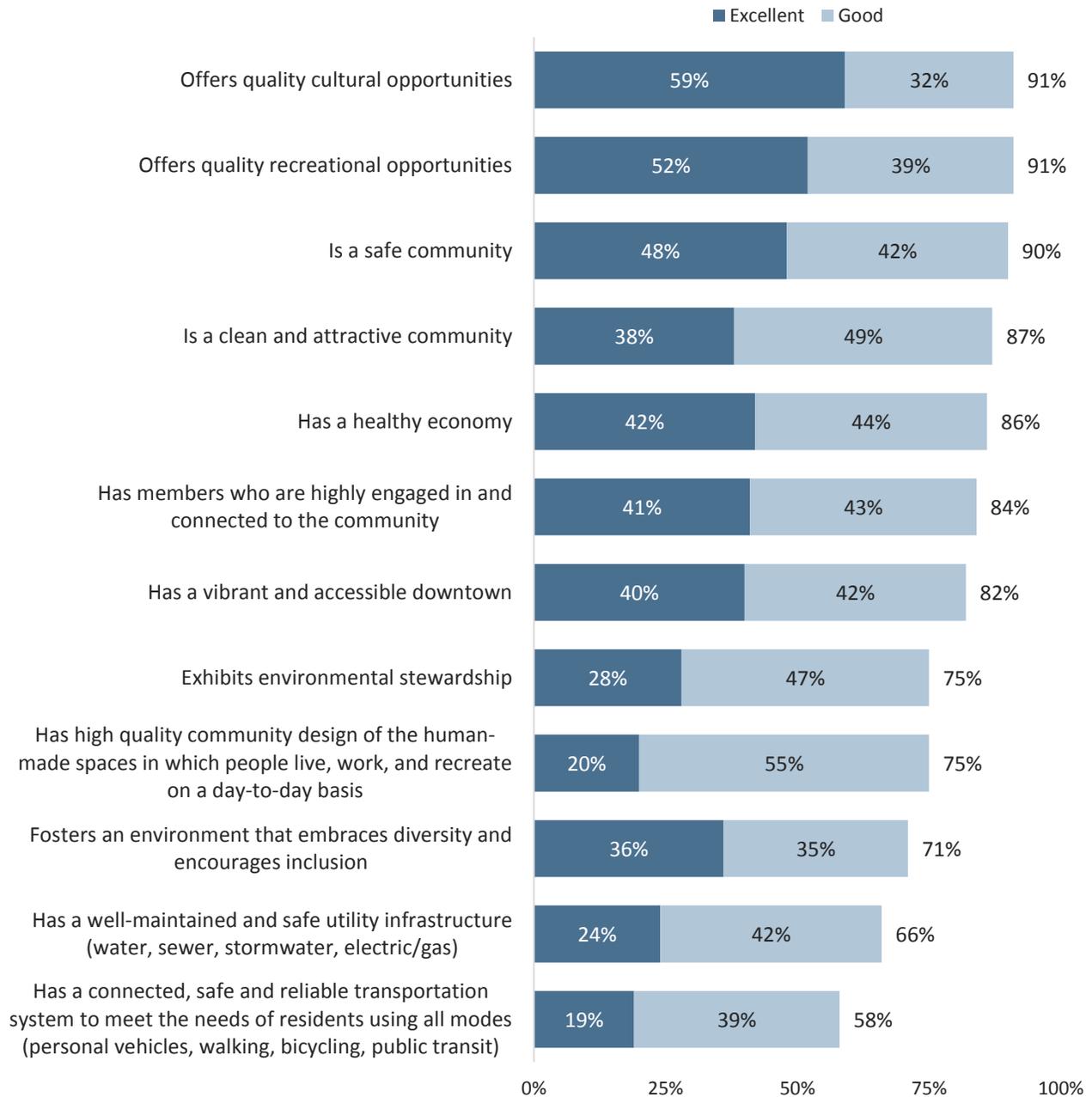
The Priority-Based Budgeting process includes identifying “results” that are the hoped-for outcomes of services provided by a local government, while understanding that government is not the only player in creating a thriving community. The City of Ann Arbor identified 12 such “results” or factors related to community quality in Ann Arbor for the purpose of this survey. The City may continue to refine these results as they move further through the priority-based budgeting process.

Survey participants were provided with a list of the statements describing the 12 factors asked to rate how well they felt that each statement describes Ann Arbor. As shown in Figure 2 on the next page, Ann Arbor was considered to exemplify most of these community outcomes by a large majority of respondents. Nine in 10 respondents felt that the community provides excellent or good cultural opportunities, recreational opportunities and community safety.

There were two aspects that received ratings of excellent or good by fewer than 70% of respondents; these were having a well-maintained and safe utility infrastructure (66%) and having a connected, safe and reliable transportation system (58%).

**Figure 2: Ratings of Aspects of Living in Ann Arbor**

**How would you rate each of the statements below in describing our community?  
Our community...**

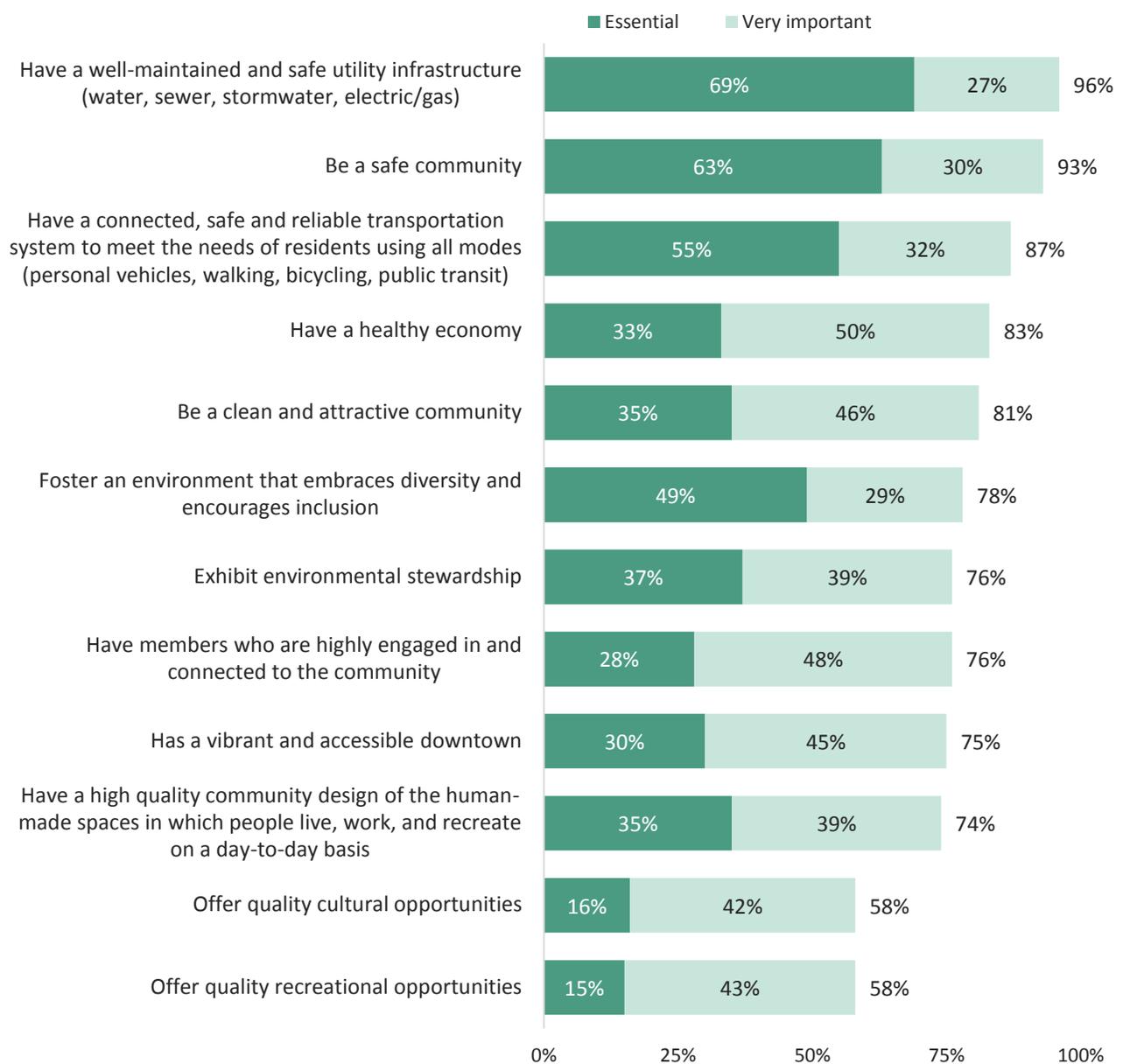


## Factors Important to Community Quality of Life

Those participating in the survey also were asked to rate how important it was for local government to help the community thrive for each factor of community livability in Ann Arbor. A majority of respondents felt that it was important for the City of Ann Arbor to be involved in each of the aspects of community quality. Nearly every survey participant felt it was essential or very important for the City to help with the utility infrastructure, and about 9 in 10 thought it was essential or very important for the City to help the community be safe and to help provide a connected, safe and reliable transportation system. Factors rated the least important for government involvement were cultural and recreational opportunities.

**Figure 3: Stated Importance of Aspects of Living in Ann Arbor**

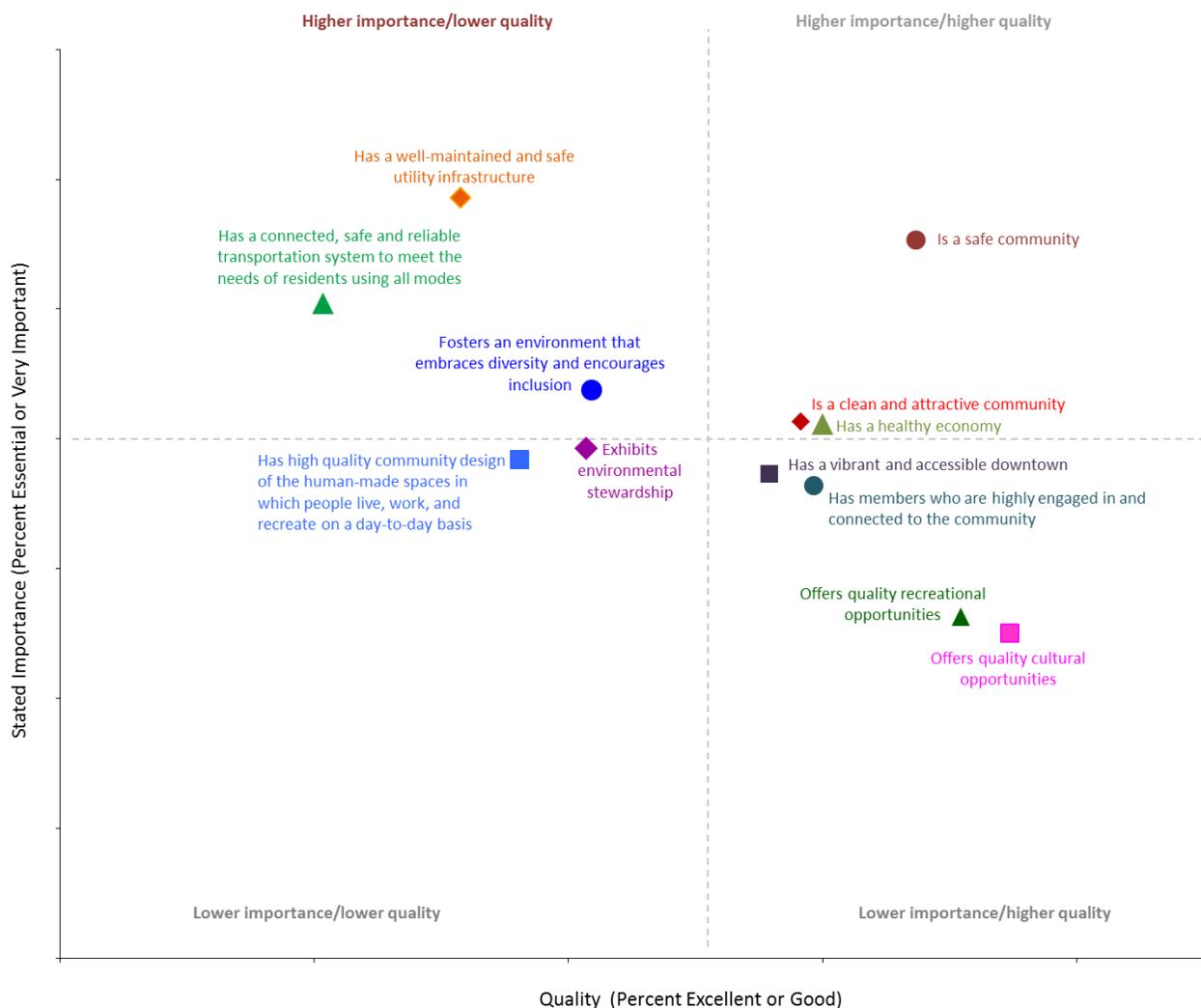
**How important do you think it is that local government help our community . . .**



The quality ratings given to these 12 aspects can be compared with the importance placed on them. Those items with higher importance, but lower quality, may be areas in which the City could consider devoting extra effort.

Figure 4 displays a matrix that plots the quality and importance ratings of the 12 aspects of community quality. Factors with higher importance are displayed higher on the matrix, while those of lower importance are shown towards the bottom. Items with higher quality ratings are shown to the right, while items with lower quality ratings are shown to the left. Each item is plotted at the intersection of its importance and quality ratings. The upper left-hand quadrant shows those items that were considered of higher importance, but had lower quality ratings. These include having a well-maintained and safe utility infrastructure, having a connected, safe and reliable transportation system, and having a community that embraces diversity and encourages inclusion.

**Figure 4: Quality and Stated Importance Matrix**



## Differences in Community Priorities by Respondent Characteristics

As noted previously, the three aspects given the highest stated importance rating by respondents overall were the utility infrastructure, safety and the transportation system. There were some differences noted for different respondent subgroups. Complete survey responses broken down by respondent characteristics can be found in a supplementary document (an Excel spreadsheet).

In general, while there were some differences in the proportion of respondents in various subgroups rating each of the 12 factors as essential or very important, the rank order (the ones rated by the greatest proportion of respondents as important) were similar. Figure 5 below highlights the top three priorities for respondents of various subgroups.

**Figure 5: Differences in Priorities by Respondent Characteristics**

| All respondents   | 18-34 year olds   | 35-54 year olds   | 55+ year olds  | Owners   | Renters   |
|---|---|---|--|--|---|
| <ul style="list-style-type: none"> <li>• Utility infrastructure</li> <li>• Safety</li> <li>• Transportation system</li> </ul> | <ul style="list-style-type: none"> <li>• Utility infrastructure</li> <li>• Transportation system</li> <li>• Safety</li> </ul> | <ul style="list-style-type: none"> <li>• Utility infrastructure</li> <li>• Safety</li> <li>• Transportation system</li> </ul> | <ul style="list-style-type: none"> <li>• Utility infrastructure</li> <li>• Safety</li> <li>• Clean and attractive</li> </ul> | <ul style="list-style-type: none"> <li>• Utility infrastructure</li> <li>• Safety</li> <li>• Clean and attractive</li> </ul> | <ul style="list-style-type: none"> <li>• Utility infrastructure</li> <li>• Transportation system</li> <li>• Safety</li> </ul> |

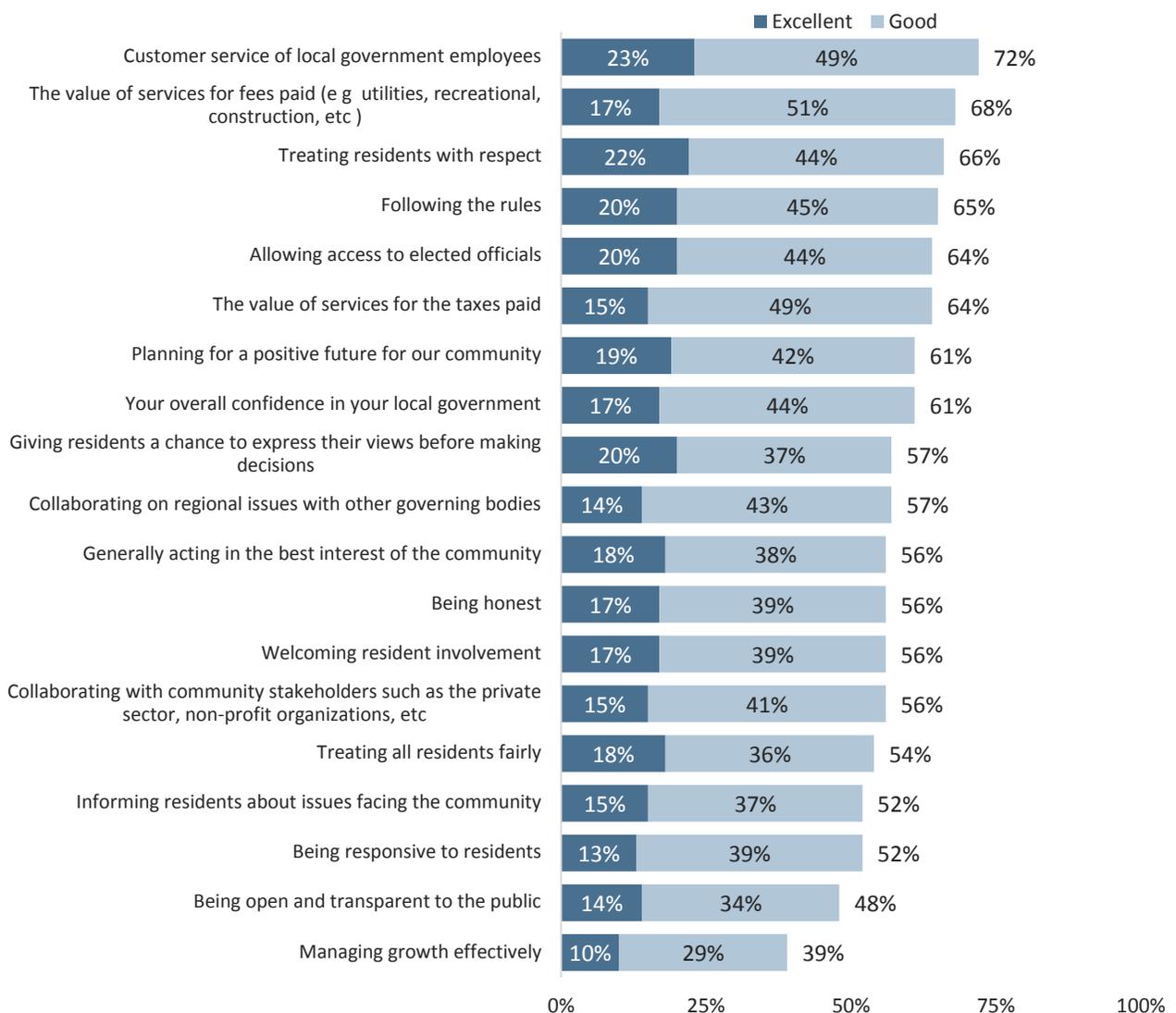
| Is a student  | Is NOT a student  | Rated community quality excellent, good or fair   | Rated community quality poor  |
|---|---|---|---|
| <ul style="list-style-type: none"> <li>• Utility infrastructure</li> <li>• Transportation system</li> <li>• Safety</li> </ul> | <ul style="list-style-type: none"> <li>• Utility infrastructure</li> <li>• Safety</li> <li>• Transportation system</li> </ul> | <ul style="list-style-type: none"> <li>• Utility infrastructure</li> <li>• Safety</li> <li>• Transportation system</li> </ul> | <ul style="list-style-type: none"> <li>• Utility infrastructure</li> <li>• Safety</li> <li>• Healthy economy</li> </ul> |

| Annual Income < \$25k   | Annual Income \$25k-\$50k   | Annual Income \$50k-\$75k   | Annual Income \$75k-\$100k  | Annual Income \$100k-\$125k  | Annual Income \$125k+   |
|---|---|---|---|--|---|
| <ul style="list-style-type: none"> <li>• Utility infrastructure</li> <li>• Transportation system</li> <li>• Safety</li> </ul> | <ul style="list-style-type: none"> <li>• Utility infrastructure</li> <li>• Transportation system</li> <li>• Safety</li> </ul> | <ul style="list-style-type: none"> <li>• Utility infrastructure</li> <li>• Safety</li> <li>• Transportation system</li> </ul> | <ul style="list-style-type: none"> <li>• Utility infrastructure</li> <li>• Safety</li> <li>• Transportation system</li> </ul> | <ul style="list-style-type: none"> <li>• Utility infrastructure</li> <li>• Safety</li> <li>• Clean and attractive</li> </ul> | <ul style="list-style-type: none"> <li>• Safety</li> <li>• Utility infrastructure</li> <li>• Healthy economy</li> </ul> |

## Perceptions of the City of Ann Arbor Government Performance

In general, survey participants gave favorable ratings to the performance of the City of Ann Arbor government. Items given particularly positive grades were the customer service of City employees, the value of services for fees paid, and treating residents with respect; these items were considered excellent or good by two-thirds or more of respondents. Nearly all aspects of government performance were rated positively by about half or more of respondents. However, one item, managing growth effectively, was considered excellent or good by only about 4 in 10 respondents, with 6 in 10 giving ratings of only fair or poor. Being open and transparent to the public also was rated as excellent or good by just under half (48%) of those completing the survey.

**Figure 6: Ratings of City of Ann Arbor Government Performance**



Across all 19 government performance items evaluated, the average percent of excellent or good ratings for each item was 58% (see Table 64 in *Appendix B: Responses to Survey Questions*). About half of respondents rated two-thirds of the items as excellent or good (so were more positive about government performance), while about half rated less than two-thirds of the items as excellent or good (so were less positive about government performance, see Table 63).

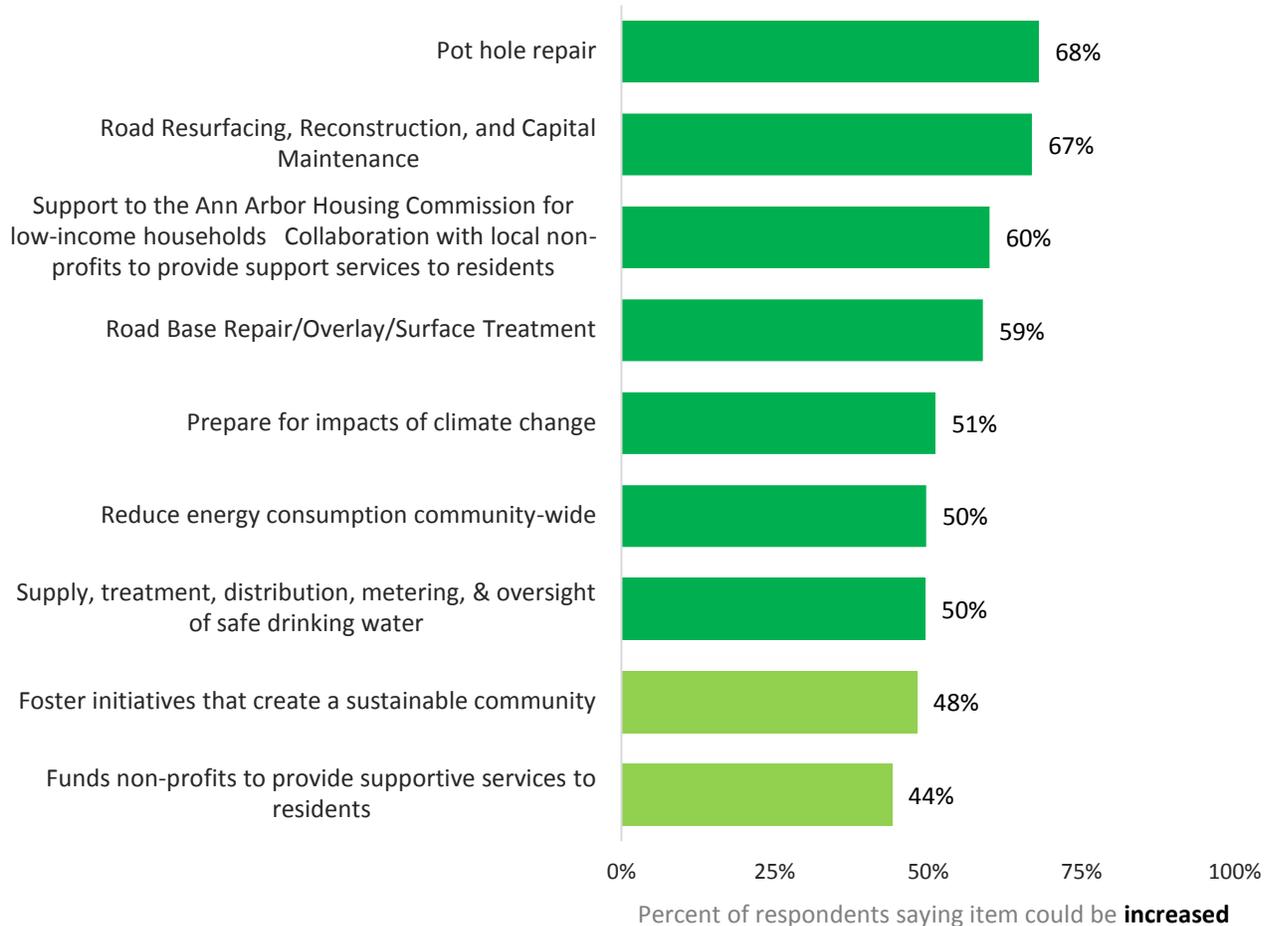
## Resident Opinions on Ann Arbor’s Budget Items

There were a total of 28 budget categories presented to survey participants, many of which were broken into subcategories for a total of 57 items. Survey respondents were asked whether they would increase or decrease the level of effort (spending) or keep it the same. The amount currently budgeted for the 28 broader categories was presented to respondents as background information (see *Appendix F: Survey Questionnaire*). Charts how each item was rated are shown starting on page 13.

Of the 57 more distinct items, there were 7 for which half or more of respondents felt the level of effort (spending) should be increased. These service categories were related to roads (potholes, maintenance and surface treatments), housing support for low income households and the natural environment/sustainability (climate change, reducing energy consumption and safe drinking water). There were two additional items which 40% to 49% of respondents thought could be increased, these were also related to support for low-income households (funding non-profits to provide supportive services to residents) and the sustainability (foster initiatives that create a sustainable community.) These are shown in Figure 10 below.

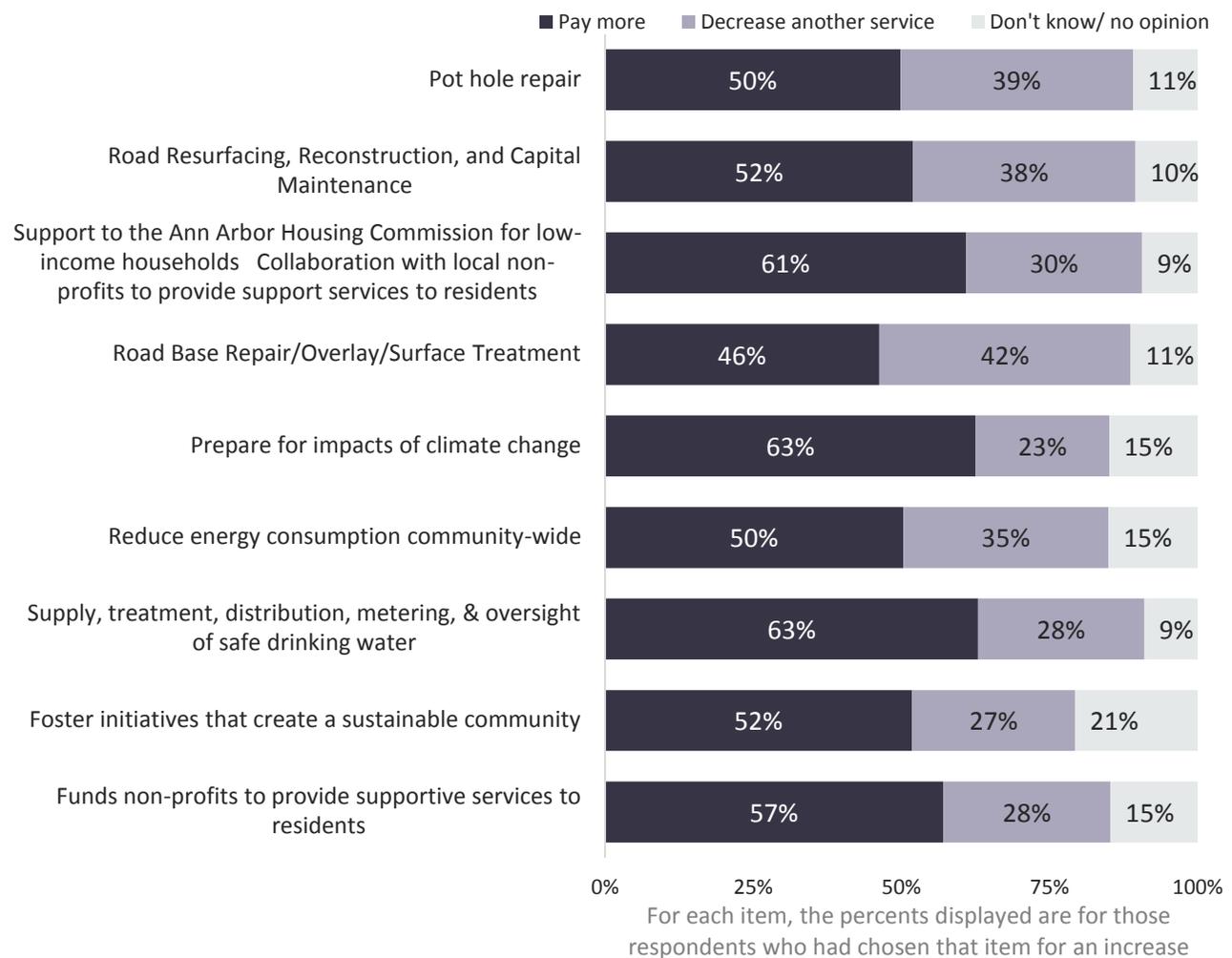
**Figure 7: Budget Line Items Half or More of Respondents Felt Could Be Increased**

For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.



As a follow-up question, for each item where a respondent indicated a need for increase in the level of effort, they were asked whether they thought that service should be funded by reducing another service, or by paying more for that service. Figure 8 below displays how respondents who had marked each of the items for an increase shown in Figure 7 on the previous page felt the increase should be funded. In every case, a greater proportion felt service increases should be funded by paying more rather than by decreasing another service, although sometimes the split was nearly equal. In five of the nine instances, the proportion feeling the increase should be funded by paying more was more than twice the proportion feeling it should be funded by decreasing another service; these were support for low-income households, preparing for the impacts of climate change, oversight of safe drinking water, creating a sustainable community and funding non-profits.. Charts that show for every budget item how respondents who said they thought a budget item should be increased would prefer how that service be funded are shown starting on page 19.

**Figure 8: Respondent Preference for How to Increase Services Marked for an Increase**  
 Because the City must balance its budget, and cannot afford to expand all services, we'd like to know for each service where you thought an increase is needed, whether you think that service should be funded by reducing another service, or by paying more for that service.



Of the 57 budget items considered, there were none that a majority of respondents thought should be decreased. The ones that the largest proportion thought could be decreased (between 31% and 46%) are shown in Figure 9 below.

**Figure 9: Budget Line Items Three-Quarters or More of Respondents Felt Could Be Decreased**  
For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.

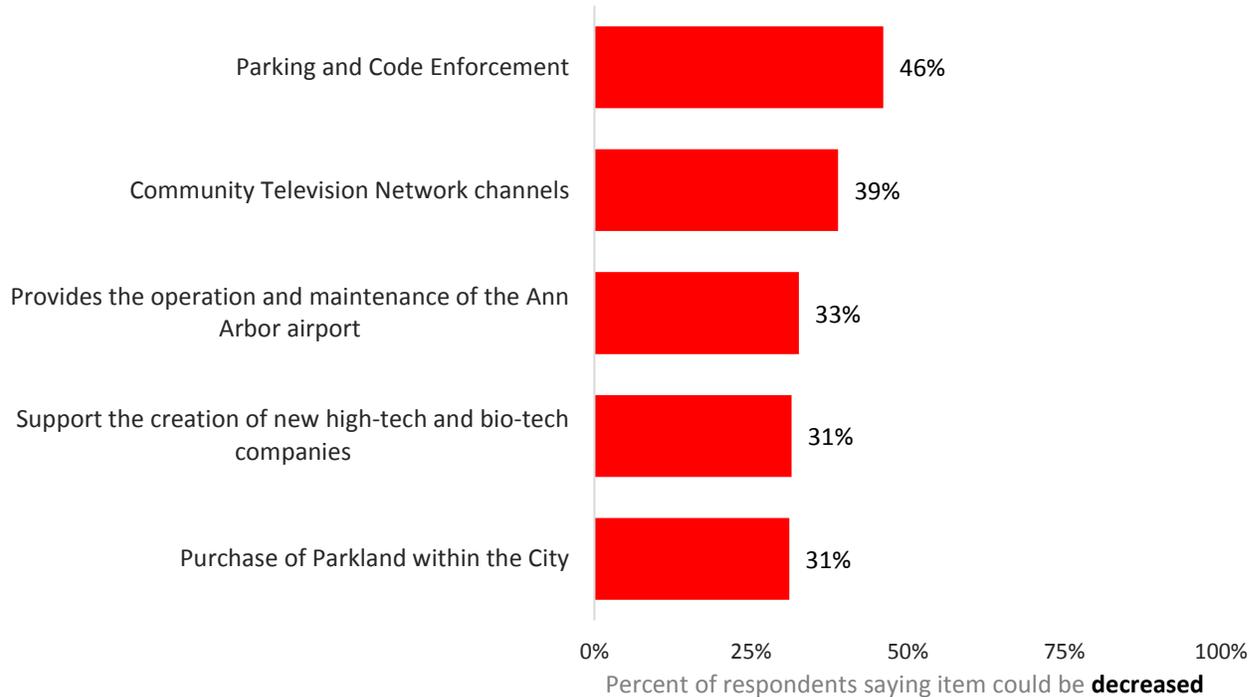
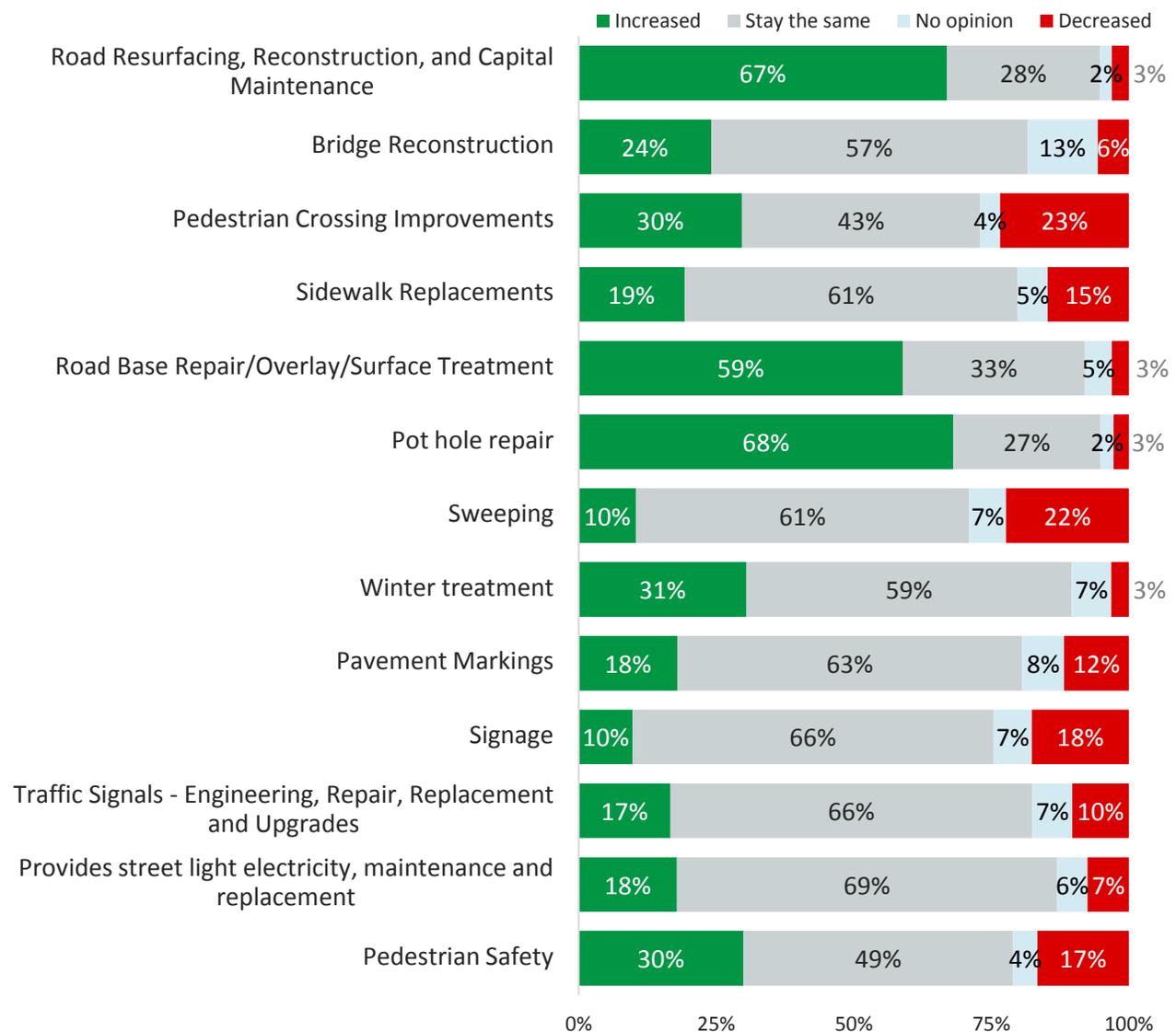


Figure 10 through Figure 15 in Appendix A: Charts of Responses to Questions about Budget *Items* display what percent of respondents chose whether the level of effort for each of the 57 budget items should be increased, decreased, or remain the same while Figure 16 through Figure 21 show among respondents who believed the level of effort for a particular item should be increased what percent thought the increase should be funded by paying more or by decreasing another service.

## Appendix A: Charts of Responses to Questions about Budget Items

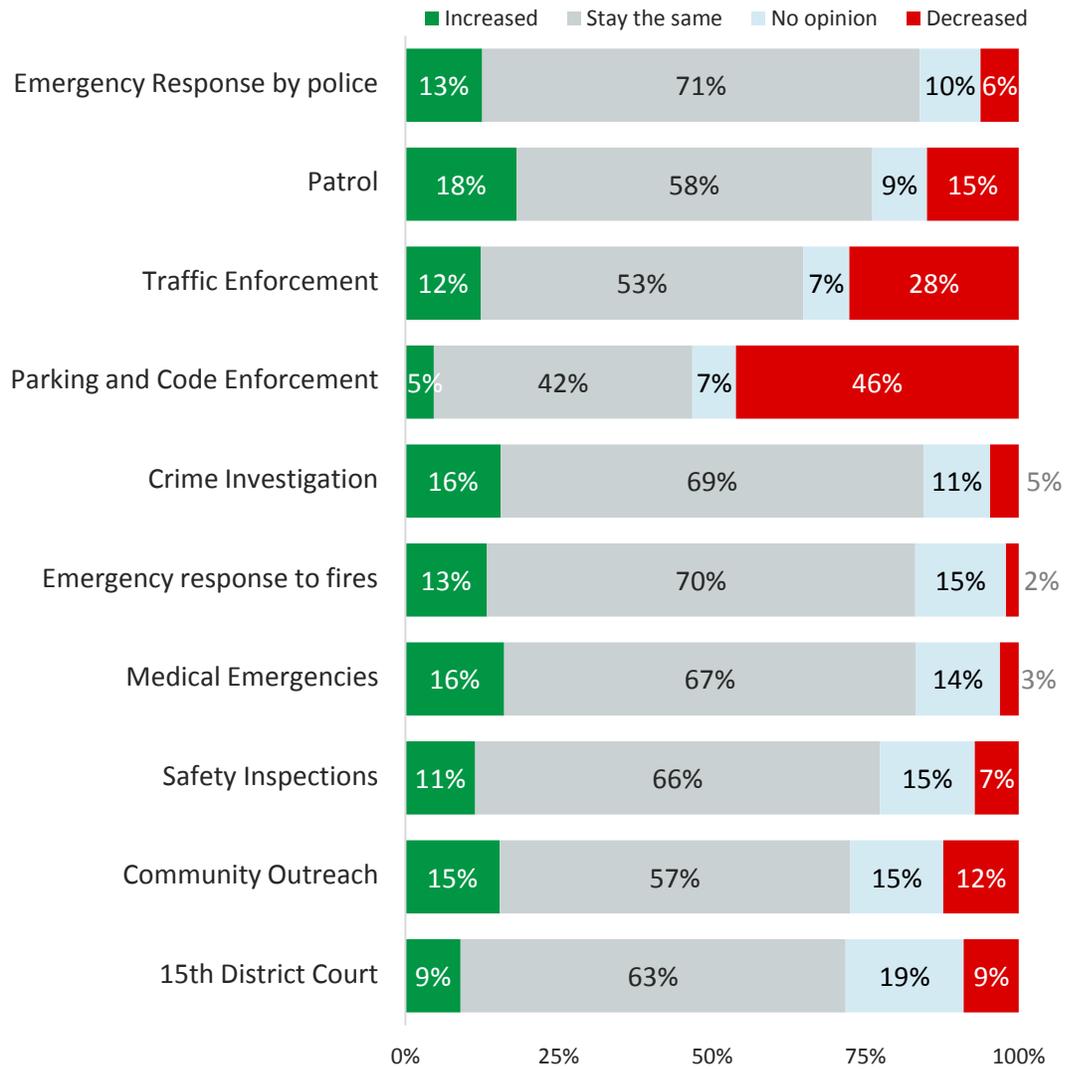
Figure 10 through Figure 15 on the following pages display what percent of respondents chose whether the level of effort for each of the 57 budget items should be increased, decreased, or remain the same. Figure 16 through Figure 21 on pages 19 through 24 display what percent of respondents who believed the level of effort for a particular item should be increased whether the increase should be funded by paying more or by decreasing another service.

**Figure 10: Percent Choosing to Increase, Decrease or Keep the Same Each Budget Item: Street Repair, Street Maintenance, Traffic Control, Street Lighting and Pedestrian Safety**  
 For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.



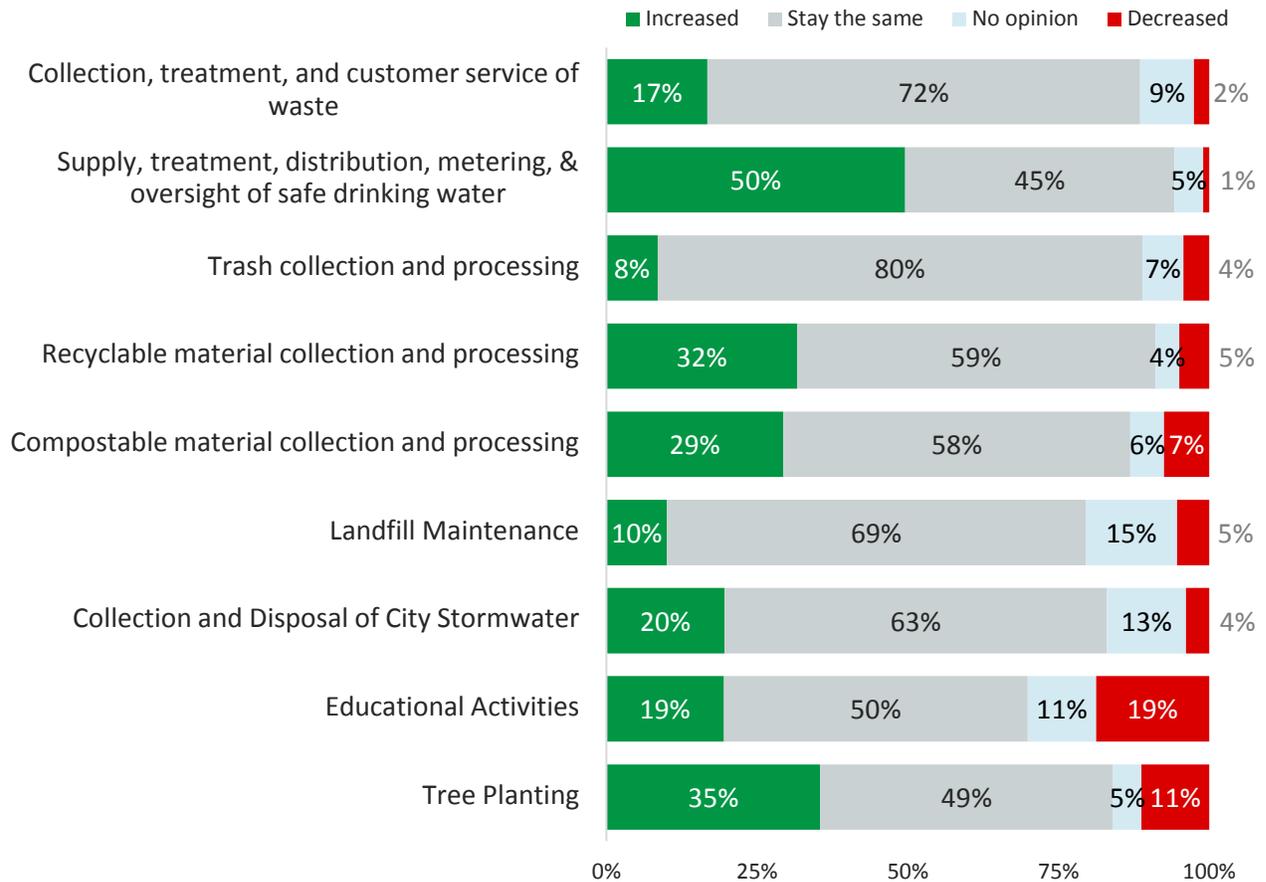
**Figure 11: Percent Choosing to Increase, Decrease or Keep the Same Each Budget Item:  
Police, Fire, 15<sup>th</sup> District Court**

For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.

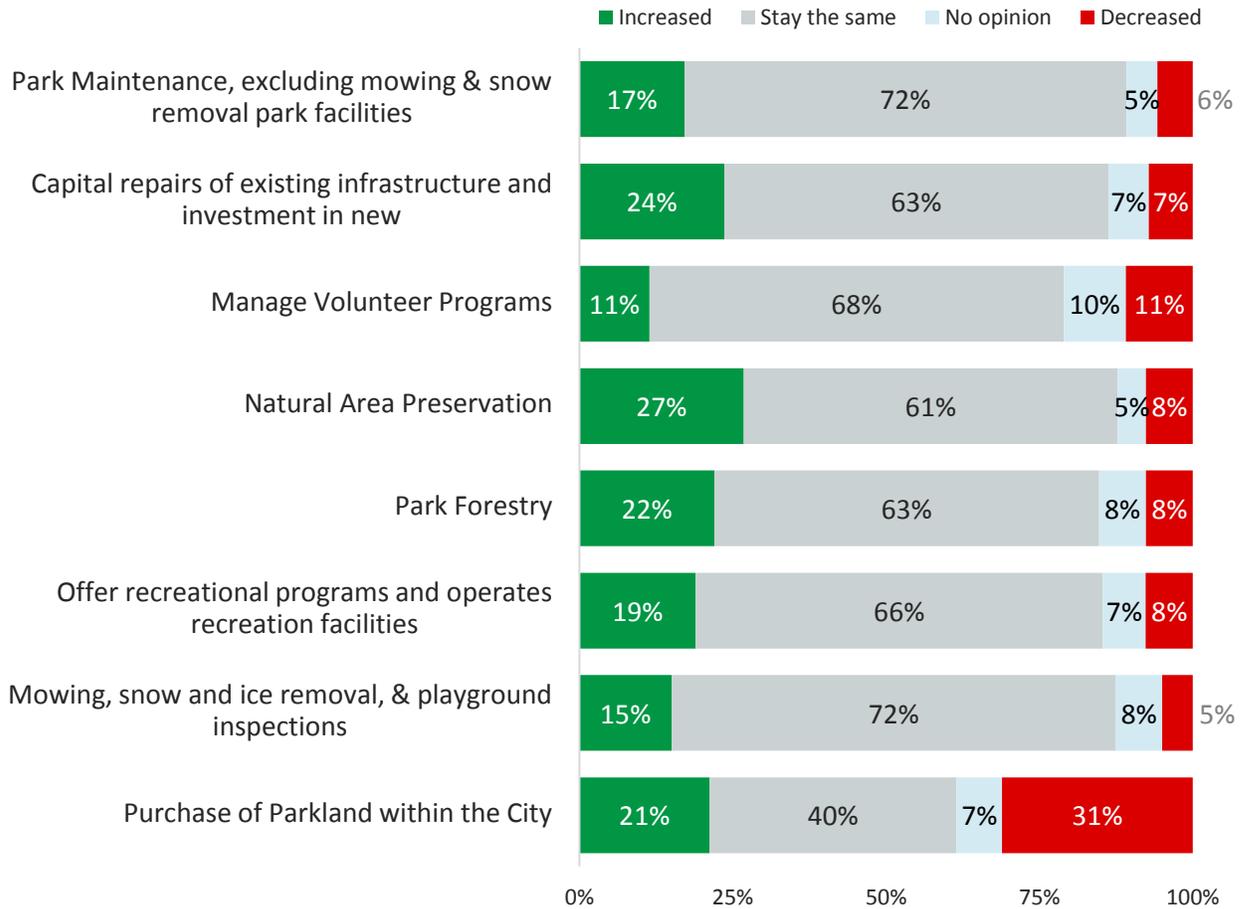


**Figure 12: Percent Choosing to Increase, Decrease or Keep the Same Each Budget Item:  
Wastewater (Sewage), Drinking Water, Solid Waste and Stormwater**

For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.

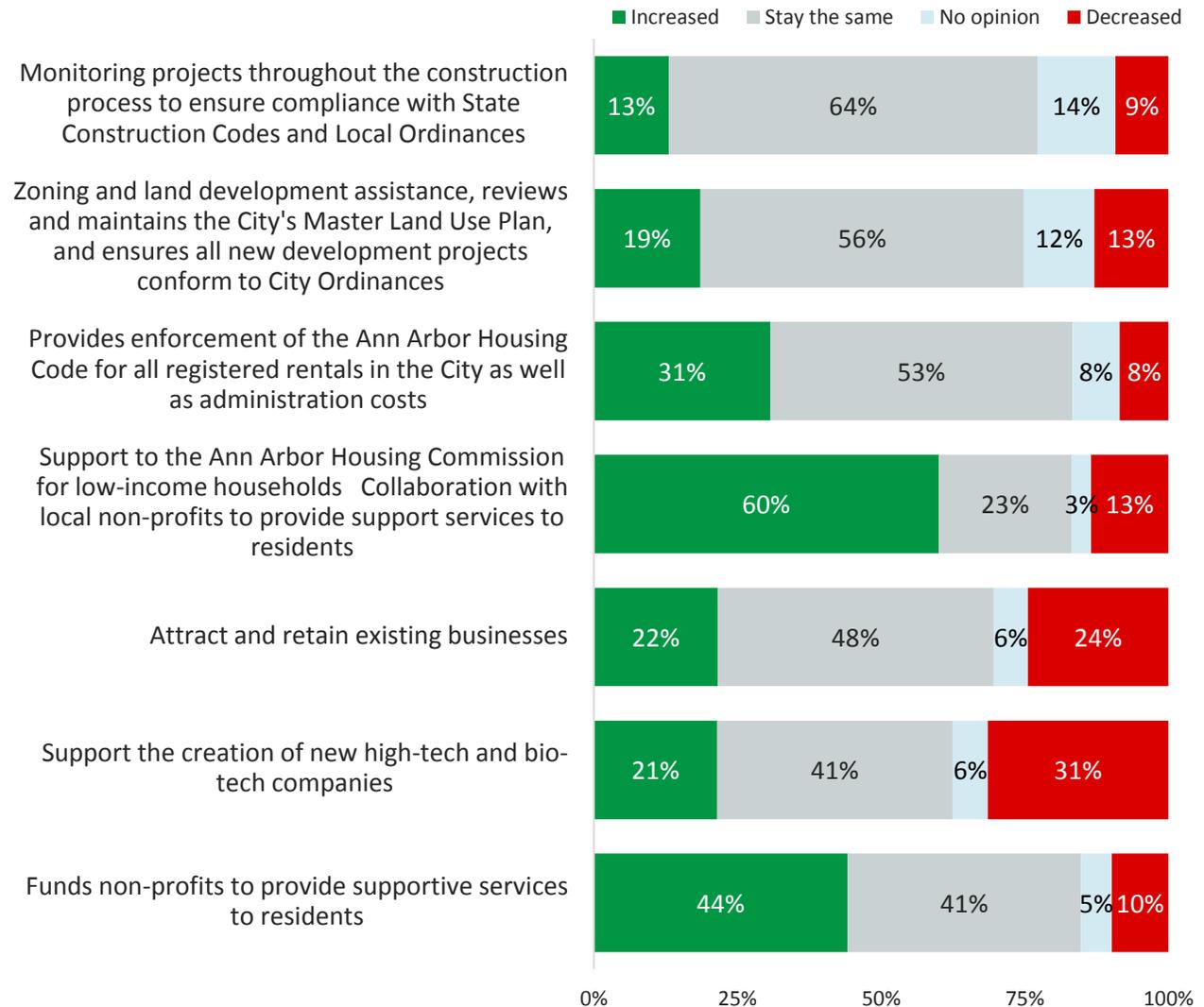


**Figure 13: Percent Choosing to Increase, Decrease or Keep the Same Each Budget Item:**  
**Parks – Maintenance and Improvement, Parks – Recreation, Parks – Maintenance, Parks -- Acquisition**  
 For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.



**Figure 14: Percent Choosing to Increase, Decrease or Keep the Same Each Budget Item: Construction Inspections, Development Planning, Rental Housing, Affordable Housing, Economic Development and Human Services**

For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.



**Figure 15: Percent Choosing to Increase, Decrease or Keep the Same Each Budget Item: Sustainability, Clerk's Office, Communications, Airport, Greenbelt, Emergency Management**  
**For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.**

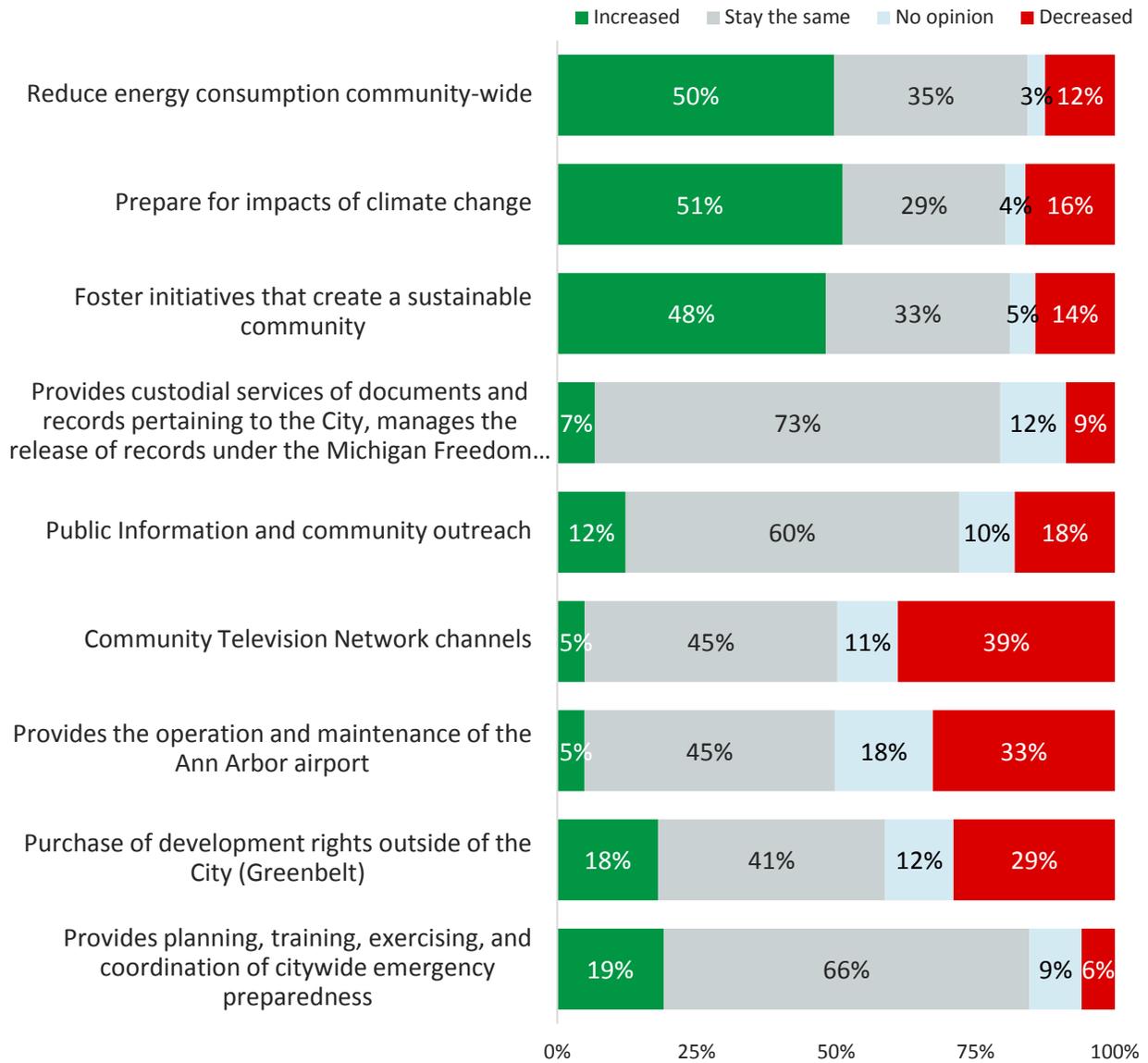
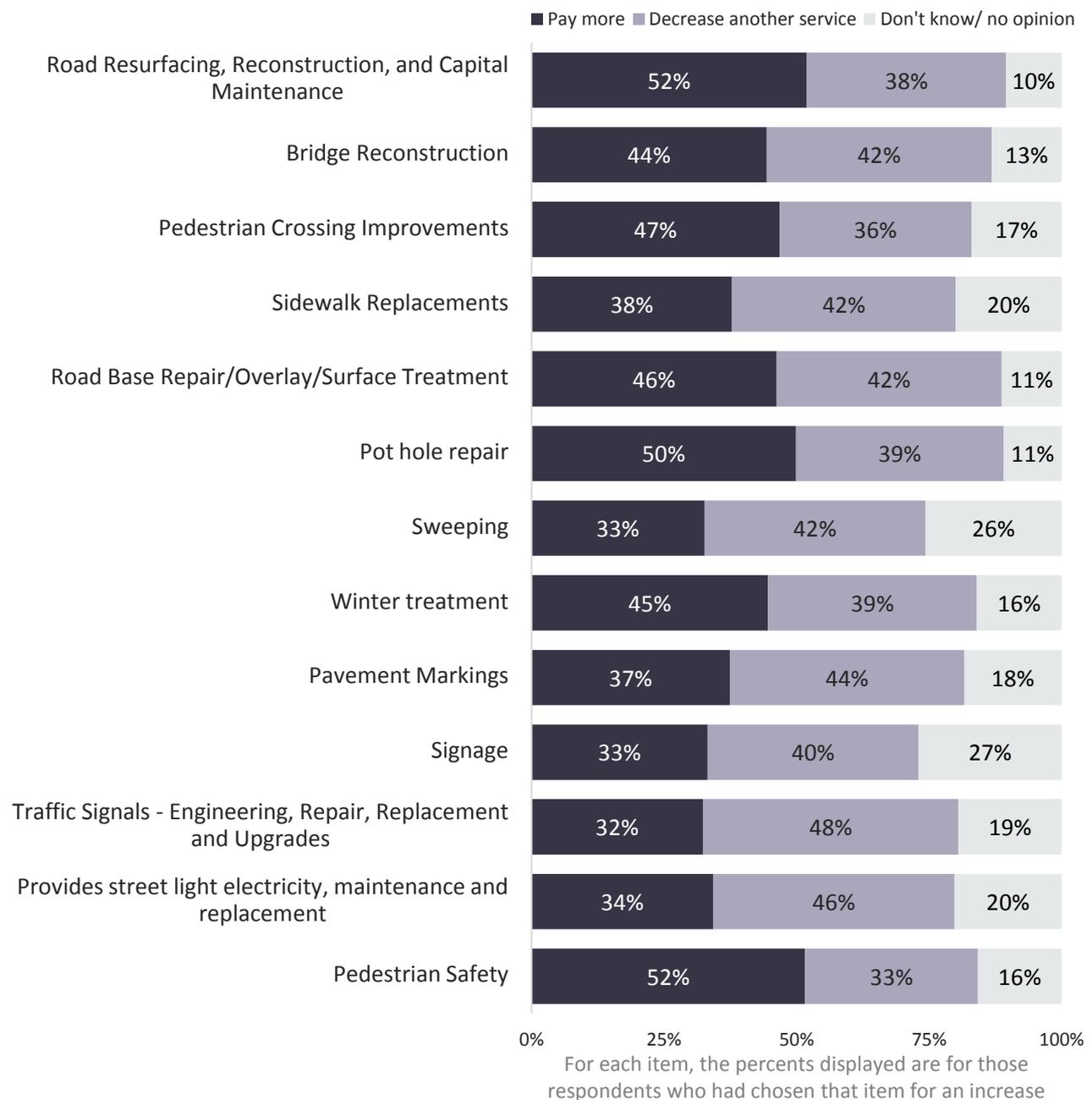


Figure 16 through Figure 21 on the following pages display what percent of respondents who believed the level of effort for a particular item should be increased whether the increase should be funded by paying more or by decreasing another service.

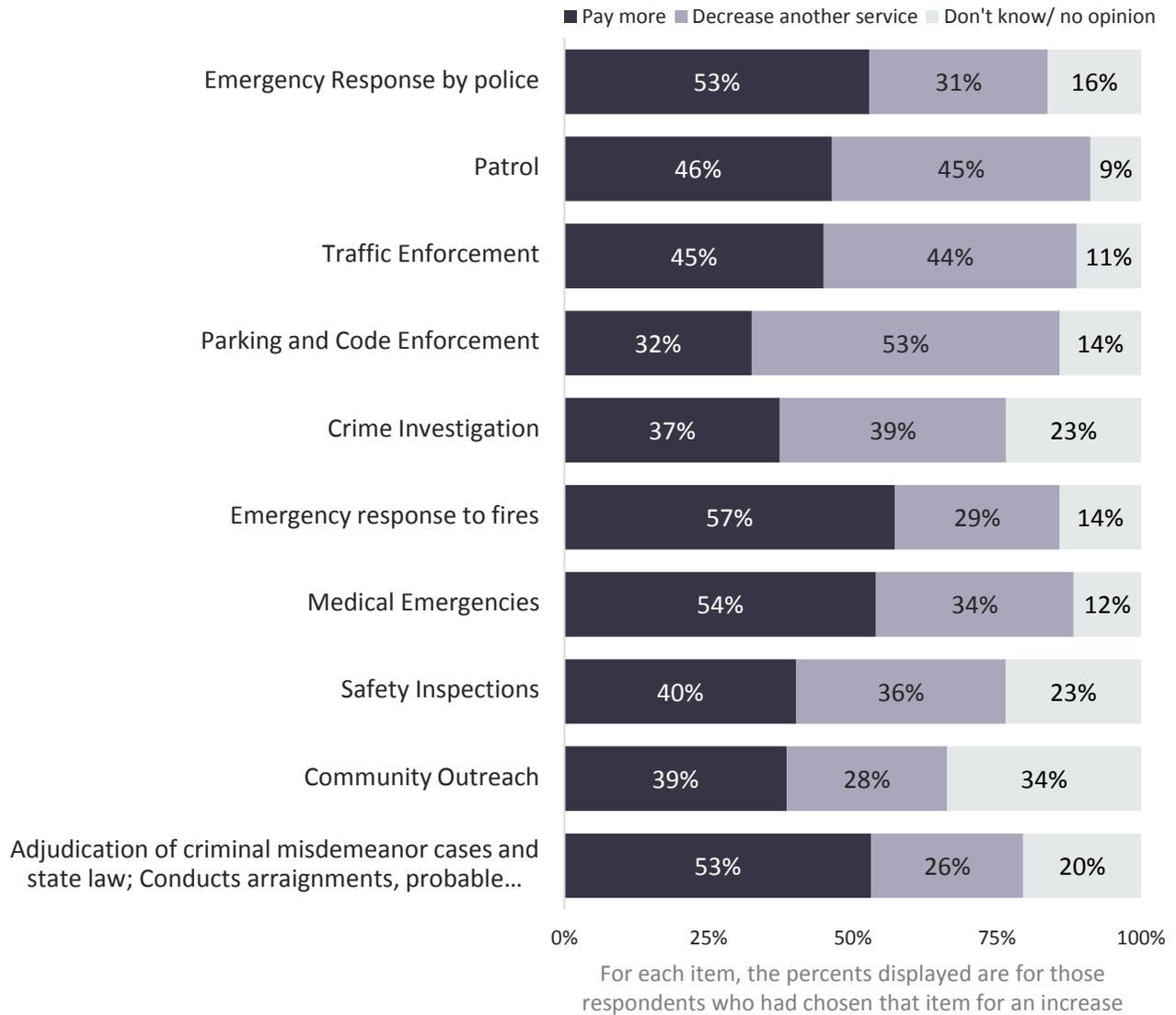
**Figure 16: Percent of Those Who Chose To Increase Level of Effort Who Would Do So by Paying More or Decreasing Another Service:**

**Sustainability, Clerk's Office, Communications, Airport, Greenbelt, Emergency Management**  
**Because the City must balance its budget, and cannot afford to expand all services, we'd like to know for each service where you thought an increase is needed, whether you think that service should be funded by reducing another service, or by paying more for that service.**

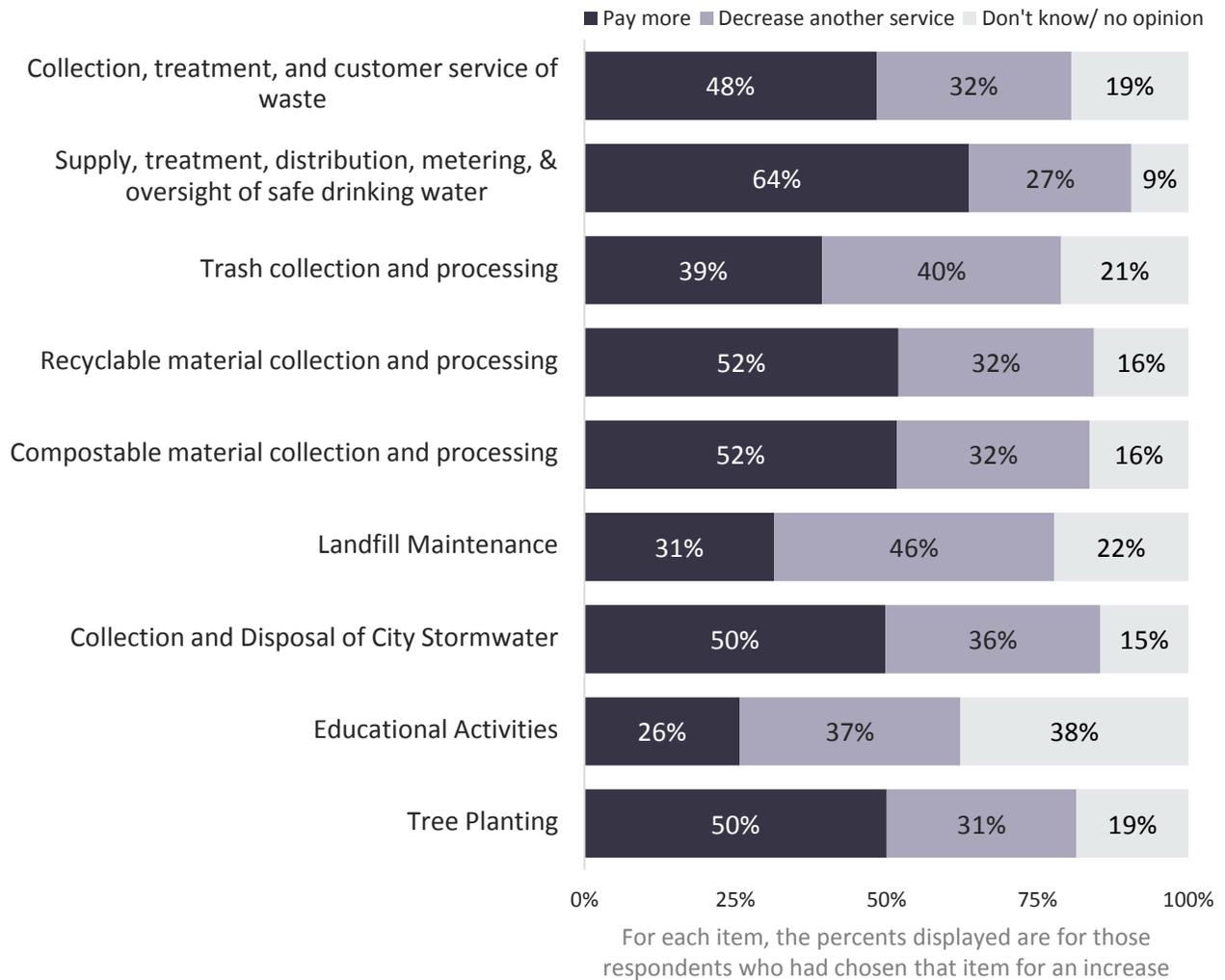


**Figure 17: Percent of Those Who Chose To Increase Level of Effort Who Would Do So by Paying More or Decreasing Another Service:  
Police, Fire, 15th District Court**

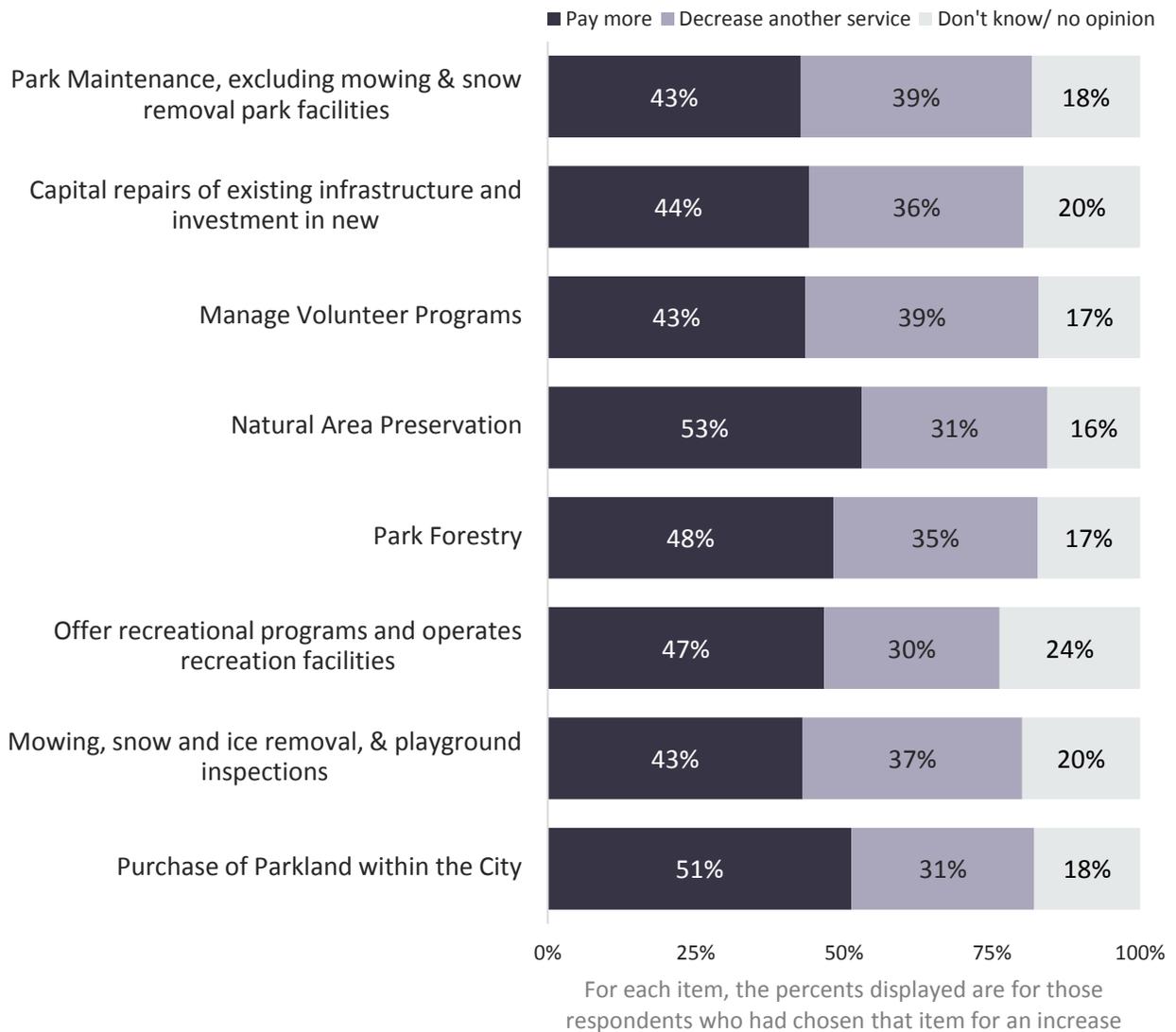
Because the City must balance its budget, and cannot afford to expand all services, we'd like to know for each service where you thought an increase is needed, whether you think that service should be funded by reducing another service, or by paying more for that service.



**Figure 18: Percent of Those Who Chose To Increase Level of Effort Who Would Do So by Paying More or Decreasing Another Service:  
Wastewater (Sewage), Drinking Water, Solid Waste and Stormwater**  
Because the City must balance its budget, and cannot afford to expand all services, we'd like to know for each service where you thought an increase is needed, whether you think that service should be funded by reducing another service, or by paying more for that service.



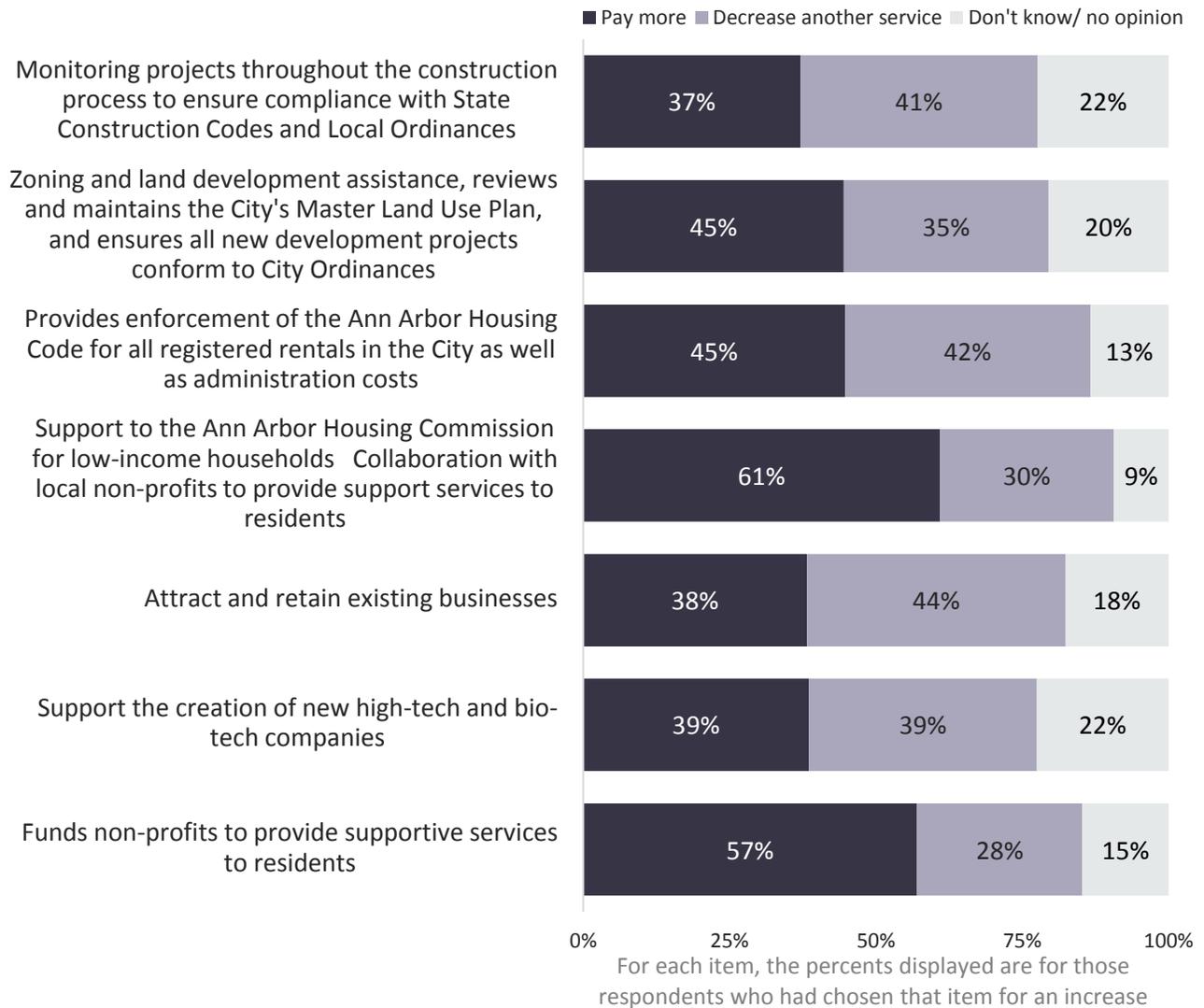
**Figure 19: Percent of Those Who Chose To Increase Level of Effort Who Would Do So by Paying More or Decreasing Another Service:**  
**Parks – Maintenance and Improvement, Parks – Recreation, Parks – Maintenance, Parks -- Acquisition**  
**Because the City must balance its budget, and cannot afford to expand all services, we’d like to know for each service where you thought an increase is needed, whether you think that service should be funded by reducing another service, or by paying more for that service.**



**Figure 20: Percent of Those Who Chose To Increase Level of Effort Who Would Do So by Paying More or Decreasing Another Service:**

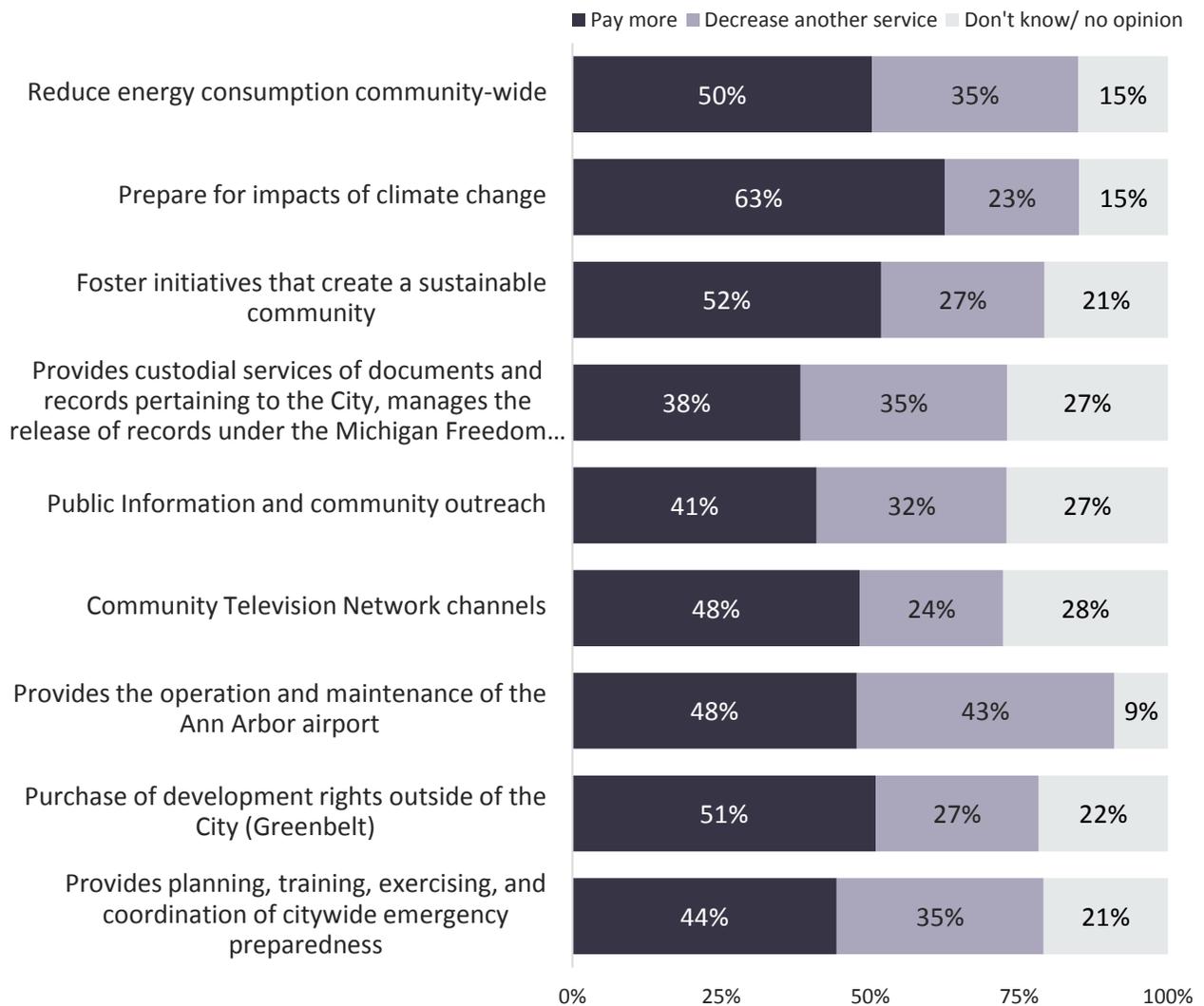
**Construction Inspections, Development Planning, Rental Housing, Affordable Housing, Economic Development and Human Services**

Because the City must balance its budget, and cannot afford to expand all services, we'd like to know for each service where you thought an increase is needed, whether you think that service should be funded by reducing another service, or by paying more for that service.



**Figure 21: Percent of Those Who Chose To Increase Level of Effort Who Would Do So by Paying More or Decreasing Another Service:**

**Sustainability, Clerk's Office, Communications, Airport, Greenbelt, Emergency Management**  
**Because the City must balance its budget, and cannot afford to expand all services, we'd like to know for each service where you thought an increase is needed, whether you think that service should be funded by reducing another service, or by paying more for that service.**



For each item, the percents displayed are for those respondents who had chosen that item for an increase

## Appendix B: Responses to Survey Questions

The following pages contain a complete set of responses to each question on the survey.

**Table 1: Question #1 Quality of Life**

| How would you rate our community as a place to live? | Percent | Number |
|--|---------|--------|
| Excellent  | 56%     | N=1132 |
| Good   | 38%     | N=763  |
| Fair   | 5%      | N=101  |
| Poor   | 1%      | N=24   |
| Total  | 100%    | N=2020 |

**Table 2: Question #2 Recommend Living in Ann Arbor**

| How likely or unlikely would you be to recommend our community as a place to live to someone who asks? | Percent | Number |
|--|---------|--------|
| Very likely  | 56%     | N=1126 |
| Somewhat likely  | 37%     | N=748  |
| Somewhat unlikely  | 5%      | N=101  |
| Very unlikely  | 2%      | N=41   |
| Total  | 100%    | N=2016 |

**Table 3: Question #3 without "don't know" responses: Quality of Community**

| How would you rate each of the statements below in describing our community?<br>Our community...  | Excellent |        | Good |        | Fair |       | Poor |       | Total |        |
|---|-----------|--------|------|--------|------|-------|------|-------|-------|--------|
|   | %         | N      | %    | N      | %    | N     | %    | N     | %     | N      |
| Has high quality community design of the human-made spaces in which people live, work, and recreate on a day-to-day basis                                       | 20%       | N=383  | 55%  | N=1076 | 21%  | N=405 | 5%   | N=95  | 100%  | N=1959 |
| Is a clean and attractive community   | 38%       | N=772  | 49%  | N=987  | 11%  | N=217 | 2%   | N=37  | 100%  | N=2012 |
| Is a safe community   | 48%       | N=951  | 42%  | N=843  | 9%   | N=184 | 1%   | N=24  | 100%  | N=2002 |
| Has a connected, safe and reliable transportation system to meet the needs of residents using all modes (personal vehicles, walking, bicycling, public transit) | 19%       | N=373  | 39%  | N=778  | 31%  | N=624 | 11%  | N=213 | 100%  | N=1988 |
| Has a well-maintained and safe utility infrastructure (water, sewer, stormwater, electric/gas)  | 24%       | N=470  | 42%  | N=827  | 26%  | N=504 | 8%   | N=157 | 100%  | N=1958 |
| Exhibits environmental stewardship  | 28%       | N=541  | 47%  | N=926  | 19%  | N=377 | 6%   | N=110 | 100%  | N=1954 |
| Has a healthy economy   | 42%       | N=823  | 44%  | N=866  | 12%  | N=243 | 2%   | N=43  | 100%  | N=1975 |
| Offers quality recreational opportunities   | 52%       | N=1022 | 39%  | N=772  | 8%   | N=161 | 1%   | N=22  | 100%  | N=1977 |
| Offers quality cultural opportunities   | 59%       | N=1162 | 32%  | N=622  | 7%   | N=146 | 2%   | N=44  | 100%  | N=1973 |
| Fosters an environment that embraces diversity and encourages inclusion   | 36%       | N=707  | 35%  | N=687  | 19%  | N=378 | 10%  | N=186 | 100%  | N=1958 |
| Has members who are highly engaged in and connected to the community  | 41%       | N=804  | 43%  | N=837  | 12%  | N=241 | 3%   | N=63  | 100%  | N=1945 |
| Has a vibrant and accessible downtown   | 40%       | N=798  | 42%  | N=843  | 14%  | N=286 | 4%   | N=70  | 100%  | N=1997 |

**Table 4: Question #3 with "don't know" responses: Quality of Community**

| How would you rate each of the statements below in describing our community?<br>Our community...  | Excellent |        | Good |        | Fair |       | Poor |       | Don't know |      | Total |        |
|---|-----------|--------|------|--------|------|-------|------|-------|------------|------|-------|--------|
|   | %         | N      | %    | N      | %    | N     | %    | N     | %          | N    | %     | N      |
| Has high quality community design of the human-made spaces in which people live, work, and recreate on a day-to-day basis                                       | 19%       | N=383  | 54%  | N=1076 | 20%  | N=405 | 5%   | N=95  | 2%         | N=39 | 100%  | N=1998 |
| Is a clean and attractive community   | 38%       | N=772  | 49%  | N=987  | 11%  | N=217 | 2%   | N=37  | 0%         | N=2  | 100%  | N=2014 |
| Is a safe community   | 47%       | N=951  | 42%  | N=843  | 9%   | N=184 | 1%   | N=24  | 0%         | N=1  | 100%  | N=2003 |
| Has a connected, safe and reliable transportation system to meet the needs of residents using all modes (personal vehicles, walking, bicycling, public transit) | 19%       | N=373  | 39%  | N=778  | 31%  | N=624 | 11%  | N=213 | 1%         | N=19 | 100%  | N=2007 |
| Has a well-maintained and safe utility infrastructure (water, sewer, stormwater, electric/gas)  | 23%       | N=470  | 41%  | N=827  | 25%  | N=504 | 8%   | N=157 | 2%         | N=48 | 100%  | N=2007 |
| Exhibits environmental stewardship  | 27%       | N=541  | 46%  | N=926  | 19%  | N=377 | 5%   | N=110 | 3%         | N=55 | 100%  | N=2009 |
| Has a healthy economy   | 41%       | N=823  | 43%  | N=866  | 12%  | N=243 | 2%   | N=43  | 2%         | N=31 | 100%  | N=2006 |
| Offers quality recreational opportunities   | 51%       | N=1022 | 38%  | N=772  | 8%   | N=161 | 1%   | N=22  | 2%         | N=31 | 100%  | N=2008 |
| Offers quality cultural opportunities   | 58%       | N=1162 | 31%  | N=622  | 7%   | N=146 | 2%   | N=44  | 2%         | N=34 | 100%  | N=2007 |
| Fosters an environment that embraces diversity and encourages inclusion   | 35%       | N=707  | 34%  | N=687  | 19%  | N=378 | 9%   | N=186 | 2%         | N=46 | 100%  | N=2004 |
| Has members who are highly engaged in and connected to the community  | 40%       | N=804  | 42%  | N=837  | 12%  | N=241 | 3%   | N=63  | 3%         | N=59 | 100%  | N=2004 |
| Has a vibrant and accessible downtown   | 40%       | N=798  | 42%  | N=843  | 14%  | N=286 | 4%   | N=70  | 0%         | N=7  | 100%  | N=2005 |

Table 5: Question #4a Street Repair

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Street Repair: \$15,374,884 | Increased |        | Stay the same |        | Decreased |       | No opinion |       | Total |        |
|---|-----------|--------|---------------|--------|-----------|-------|------------|-------|-------|--------|
|   |           |        |               |        |           |       |            |       |       |        |
| Road Resurfacing, Reconstruction, and Capital Maintenance   | 67%       | N=1352 | 28%           | N=561  | 3%        | N=63  | 2%         | N=44  | 100%  | N=2019 |
| Bridge Reconstruction   | 24%       | N=485  | 57%           | N=1157 | 6%        | N=114 | 13%        | N=258 | 100%  | N=2013 |
| Pedestrian Crossing Improvements  | 30%       | N=598  | 43%           | N=873  | 23%       | N=472 | 4%         | N=73  | 100%  | N=2016 |
| Sidewalk Replacements   | 19%       | N=388  | 61%           | N=1222 | 15%       | N=297 | 5%         | N=109 | 100%  | N=2016 |

Table 6: Question #4b Street Maintenance

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Street Maintenance: \$12,915,120 | Increased |        | Stay the same |        | Decreased |       | No opinion |       | Total |        |
|--|-----------|--------|---------------|--------|-----------|-------|------------|-------|-------|--------|
|  |           |        |               |        |           |       |            |       |       |        |
| Road Base Repair/Overlay/Surface Treatment   | 59%       | N=1181 | 33%           | N=663  | 3%        | N=61  | 5%         | N=99  | 100%  | N=2005 |
| Pot hole repair  | 68%       | N=1372 | 27%           | N=538  | 3%        | N=56  | 2%         | N=48  | 100%  | N=2014 |
| Sweeping   | 10%       | N=209  | 61%           | N=1220 | 22%       | N=449 | 7%         | N=135 | 100%  | N=2014 |
| Winter treatment   | 31%       | N=614  | 59%           | N=1188 | 3%        | N=64  | 7%         | N=145 | 100%  | N=2010 |

**Table 7: Question #4c Traffic Control**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Traffic Control: \$4,688,724 | Increased         |       | Stay the same |        | Decreased |       | No opinion |       | Total |        |
|--|-------------------|-------|---------------|--------|-----------|-------|------------|-------|-------|--------|
|  | Pavement Markings | 18%   | N=361         | 63%    | N=1261    | 12%   | N=237      | 8%    | N=153 | 100%   |
| Signage  | 10%               | N=197 | 66%           | N=1318 | 18%       | N=355 | 7%         | N=141 | 100%  | N=2010 |
| Traffic Signals - Engineering, Repair, Replacement and Upgrades  | 17%               | N=335 | 66%           | N=1321 | 10%       | N=206 | 7%         | N=145 | 100%  | N=2008 |

**Table 8: Question #4d Street Lighting**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Street Lighting: \$2,276,502 | Increased  |     | Stay the same |     | Decreased |    | No opinion |    | Total |      |
|--|--|-----|---------------|-----|-----------|----|------------|----|-------|------|
|  | Provides street light electricity, maintenance and replacement | 18% | N=360         | 69% | N=1392    | 7% | N=151      | 6% | N=113 | 100% |

**Table 9: Question #4e Pedestrian Safety: \$440,000**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Pedestrian Safety: \$440,000 | Increased         |     | Stay the same |     | Decreased |     | No opinion |    | Total |      |
|--|-------------------|-----|---------------|-----|-----------|-----|------------|----|-------|------|
|  | Pedestrian Safety | 30% | N=604         | 49% | N=993     | 17% | N=337      | 4% | N=89  | 100% |

Table 10: Question #4f Police

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Police: \$24,376,764 | Increased |       | Stay the same |        | Decreased |       | No opinion |       | Total |        |
|--|-----------|-------|---------------|--------|-----------|-------|------------|-------|-------|--------|
|  | %         | N     | %             | N      | %         | N     | %          | N     | %     | N      |
| Emergency Response by police   | 13%       | N=253 | 71%           | N=1442 | 6%        | N=126 | 10%        | N=200 | 100%  | N=2022 |
| Patrol   | 18%       | N=366 | 58%           | N=1172 | 15%       | N=302 | 9%         | N=181 | 100%  | N=2020 |
| Traffic Enforcement  | 12%       | N=248 | 53%           | N=1063 | 28%       | N=558 | 7%         | N=151 | 100%  | N=2021 |
| Parking and Code Enforcement   | 5%        | N=94  | 42%           | N=852  | 46%       | N=932 | 7%         | N=143 | 100%  | N=2021 |
| Crime Investigation  | 16%       | N=314 | 69%           | N=1392 | 5%        | N=94  | 11%        | N=220 | 100%  | N=2020 |

Table 11: Question #4g Fire

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Fire: \$14,697,727 | Increased |       | Stay the same |        | Decreased |       | No opinion |       | Total |        |
|--|-----------|-------|---------------|--------|-----------|-------|------------|-------|-------|--------|
|  | %         | N     | %             | N      | %         | N     | %          | N     | %     | N      |
| Emergency response to fires  | 13%       | N=268 | 70%           | N=1412 | 2%        | N=42  | 15%        | N=299 | 100%  | N=2021 |
| Medical Emergencies  | 16%       | N=325 | 67%           | N=1355 | 3%        | N=61  | 14%        | N=278 | 100%  | N=2020 |
| Safety Inspections   | 11%       | N=230 | 66%           | N=1333 | 7%        | N=145 | 15%        | N=313 | 100%  | N=2020 |
| Community Outreach   | 15%       | N=310 | 57%           | N=1152 | 12%       | N=248 | 15%        | N=305 | 100%  | N=2015 |

**Table 12: Question #4h 15th District Court**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br><b>15th District Court: \$2,825,971</b> | Increased   |    | Stay the same |     | Decreased |    | No opinion |     | Total |      |
|---|---|----|---------------|-----|-----------|----|------------|-----|-------|------|
|   | Adjudication of criminal misdemeanor cases and state law; Conducts arraignments, probable cause conferences, preliminary exams in felony cases, and hears general civil cases | 9% | N=180         | 63% | N=1258    | 9% | N=179      | 19% | N=387 | 100% |

**Table 13: Question #4i Wastewater (Sewage)**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br><b>Wastewater (Sewage): \$23,913,266</b> | Increased  |     | Stay the same |     | Decreased |    | No opinion |    | Total |      |
|--|--|-----|---------------|-----|-----------|----|------------|----|-------|------|
|  | Collection, treatment, and customer service of waste | 17% | N=338         | 72% | N=1448    | 2% | N=50       | 9% | N=181 | 100% |

**Table 14: Question #4j Drinking Water**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Drinking Water: \$20,493,219 | Increased |        | Stay the same |       | Decreased |      | No opinion |      | Total |        |
|--|-----------|--------|---------------|-------|-----------|------|------------|------|-------|--------|
|  | %         | N      | %             | N     | %         | N    | %          | N    | %     | N      |
| Supply, treatment, distribution, metering, & oversight of safe drinking water  | 50%       | N=1000 | 45%           | N=902 | 1%        | N=20 | 5%         | N=96 | 100%  | N=2018 |

**Table 15: Question #4k Solid Waste**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Solid Waste: \$18,961,535 | Increased |       | Stay the same |        | Decreased |       | No opinion |       | Total |        |
|---|-----------|-------|---------------|--------|-----------|-------|------------|-------|-------|--------|
|   | %         | N     | %             | N      | %         | N     | %          | N     | %     | N      |
| Trash collection and processing   | 8%        | N=171 | 80%           | N=1623 | 4%        | N=86  | 7%         | N=138 | 100%  | N=2018 |
| Recyclable material collection and processing   | 32%       | N=639 | 59%           | N=1200 | 5%        | N=100 | 4%         | N=81  | 100%  | N=2019 |
| Compostable material collection and processing  | 29%       | N=592 | 58%           | N=1163 | 7%        | N=151 | 6%         | N=112 | 100%  | N=2019 |
| Landfill Maintenance  | 10%       | N=202 | 69%           | N=1397 | 5%        | N=107 | 15%        | N=305 | 100%  | N=2011 |

**Table 16: Question #4l Stormwater**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Stormwater: \$9,520,678 | Increased |       | Stay the same |        | Decreased |       | No opinion |       | Total |        |
|---|-----------|-------|---------------|--------|-----------|-------|------------|-------|-------|--------|
|   |           |       |               |        |           |       |            |       |       |        |
| Collection and Disposal of City Stormwater  | 20%       | N=395 | 63%           | N=1281 | 4%        | N=77  | 13%        | N=265 | 100%  | N=2019 |
| Educational Activities  | 19%       | N=393 | 50%           | N=1017 | 19%       | N=378 | 11%        | N=229 | 100%  | N=2018 |
| Tree Planting   | 35%       | N=716 | 49%           | N=981  | 11%       | N=227 | 5%         | N=95  | 100%  | N=2019 |

**Table 17: Question #4m Parks - Maintenance & Improvements**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Parks - Maintenance & Improvements: \$7,267,362 | Increased |       | Stay the same |        | Decreased |       | No opinion |       | Total |        |
|---|-----------|-------|---------------|--------|-----------|-------|------------|-------|-------|--------|
|   |           |       |               |        |           |       |            |       |       |        |
| Park Maintenance, excluding mowing & snow removal park facilities   | 17%       | N=345 | 72%           | N=1450 | 6%        | N=115 | 5%         | N=102 | 100%  | N=2012 |
| Capital repairs of existing infrastructure and investment in new  | 24%       | N=475 | 63%           | N=1261 | 7%        | N=144 | 7%         | N=133 | 100%  | N=2014 |
| Manage Volunteer Programs   | 11%       | N=229 | 68%           | N=1356 | 11%       | N=219 | 10%        | N=204 | 100%  | N=2008 |
| Natural Area Preservation   | 27%       | N=540 | 61%           | N=1228 | 8%        | N=154 | 5%         | N=92  | 100%  | N=2015 |
| Park Forestry   | 22%       | N=443 | 63%           | N=1261 | 8%        | N=154 | 8%         | N=154 | 100%  | N=2012 |

**Table 18: Question #4n Parks – Recreation**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Parks – Recreation: \$2,108,000 | Increased  |     | Stay the same |     | Decreased |    | No opinion |    | Total |      |
|---|--|-----|---------------|-----|-----------|----|------------|----|-------|------|
|   | Offer recreational programs and operates recreation facilities | 19% | N=382         | 66% | N=1335    | 8% | N=155      | 7% | N=141 | 100% |

**Table 19: Question #4o Parks – Maintenance**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Parks – Maintenance: \$1,825,455 | Increased  |     | Stay the same |     | Decreased |    | No opinion |    | Total |      |
|--|--|-----|---------------|-----|-----------|----|------------|----|-------|------|
|  | Mowing, snow and ice removal, & playground inspections | 15% | N=304         | 72% | N=1460    | 5% | N=101      | 8% | N=154 | 100% |

**Table 20: Question #4p Parks – Acquisition**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Parks – Acquisition: \$440,861 | Increased                            |     | Stay the same |     | Decreased |     | No opinion |    | Total |      |
|--|--------------------------------------|-----|---------------|-----|-----------|-----|------------|----|-------|------|
|  | Purchase of Parkland within the City | 21% | N=429         | 40% | N=813     | 31% | N=628      | 7% | N=150 | 100% |

**Table 21: Question #4q Construction Inspections**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Construction Inspections: \$3,315,063 | Increased   |     | Stay the same |     | Decreased |    | No opinion |     | Total |      |
|---|---|-----|---------------|-----|-----------|----|------------|-----|-------|------|
|   | Monitoring projects throughout the construction process to ensure compliance with State Construction Codes and Local Ordinances | 13% | N=263         | 64% | N=1295    | 9% | N=186      | 14% | N=274 | 100% |

**Table 22: Question #4r Development Planning**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Development Planning: \$863,191 | Increased  |     | Stay the same |     | Decreased |     | No opinion |     | Total |      |
|---|--|-----|---------------|-----|-----------|-----|------------|-----|-------|------|
|   | Zoning and land development assistance, reviews and maintains the City's Master Land Use Plan, and ensures all new development projects conform to City Ordinances | 19% | N=375         | 56% | N=1138    | 13% | N=260      | 12% | N=247 | 100% |

**Table 23: Question #4s Rental Housing**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br><b>Rental Housing: \$148,292</b> | Increased   |     | Stay the same |     | Decreased |    | No opinion |    | Total |      |
|--|---|-----|---------------|-----|-----------|----|------------|----|-------|------|
|  | Provides enforcement of the Ann Arbor Housing Code for all registered rentals in the City as well as administration costs | 31% | N=617         | 53% | N=1057    | 8% | N=171      | 8% | N=166 | 100% |

**Table 24: Question #4t Affordable Housing: \$1,259,436**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br><b>Affordable Housing: \$1,259,436</b> | Increased  |     | Stay the same |     | Decreased |     | No opinion |    | Total |      |
|--|--|-----|---------------|-----|-----------|-----|------------|----|-------|------|
|  | Support to the Ann Arbor Housing Commission for low-income households<br>Collaboration with local non-profits to provide support services to residents | 60% | N=1211        | 23% | N=467     | 13% | N=272      | 3% | N=69  | 100% |

**Table 25: Question #4u Economic Development**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Economic Development: \$4,314,100 | Increased                              |       | Stay the same |       | Decreased |       | No opinion |       | Total |        |
|---|--|-------|---------------|-------|-----------|-------|------------|-------|-------|--------|
|   | Attract and retain existing businesses | 22%   | N=433         | 48%   | N=966     | 24%   | N=492      | 6%    | N=119 | 100%   |
| Support the creation of new high-tech and bio-tech companies  | 21%                                    | N=433 | 41%           | N=825 | 31%       | N=634 | 6%         | N=123 | 100%  | N=2015 |

**Table 26: Question #4v Human Services**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Human Services: \$1,326,329 | Increased   |     | Stay the same |     | Decreased |     | No opinion |    | Total |      |
|---|---|-----|---------------|-----|-----------|-----|------------|----|-------|------|
|   | Funds non-profits to provide supportive services to residents | 44% | N=888         | 41% | N=816     | 10% | N=199      | 5% | N=108 | 100% |

**Table 27: Question #4w Sustainability**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Sustainability: \$1,086,397 | Increased |        | Stay the same |       | Decreased |       | No opinion |      | Total |        |
|---|-----------|--------|---------------|-------|-----------|-------|------------|------|-------|--------|
|   | %         | N      | %             | N     | %         | N     | %          | N    | %     | N      |
| Reduce energy consumption community-wide  | 50%       | N=1004 | 35%           | N=701 | 12%       | N=252 | 3%         | N=64 | 100%  | N=2021 |
| Prepare for impacts of climate change   | 51%       | N=1034 | 29%           | N=590 | 16%       | N=324 | 4%         | N=72 | 100%  | N=2019 |
| Foster initiatives that create a sustainable community  | 48%       | N=970  | 33%           | N=663 | 14%       | N=286 | 5%         | N=93 | 100%  | N=2012 |

**Table 28: Question #4x Clerk's Office**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Clerk's Office: \$1,099,525 | Increased |       | Stay the same |        | Decreased |       | No opinion |       | Total |        |
|---|-----------|-------|---------------|--------|-----------|-------|------------|-------|-------|--------|
|   | %         | N     | %             | N      | %         | N     | %          | N     | %     | N      |
| Provides custodial services of documents and records pertaining to the City, manages the release of records under the Michigan Freedom of Information Act and administers elections                       | 7%        | N=136 | 73%           | N=1459 | 9%        | N=176 | 12%        | N=236 | 100%  | N=2007 |

**Table 29: Question #4y Communications**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Communications: \$2,278,826 | Increased |       | Stay the same |        | Decreased |       | No opinion |       | Total |        |
|---|-----------|-------|---------------|--------|-----------|-------|------------|-------|-------|--------|
|   | %         | N     | %             | N      | %         | N     | %          | N     | %     | N      |
| Public Information and community outreach   | 12%       | N=246 | 60%           | N=1200 | 18%       | N=360 | 10%        | N=201 | 100%  | N=2006 |
| Community Television Network channels   | 5%        | N=99  | 45%           | N=911  | 39%       | N=782 | 11%        | N=218 | 100%  | N=2011 |

**Table 30: Question #4z Airport**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Airport: \$917,357 | Increased |      | Stay the same |       | Decreased |       | No opinion |       | Total |        |
|--|-----------|------|---------------|-------|-----------|-------|------------|-------|-------|--------|
|  | %         | N    | %             | N     | %         | N     | %          | N     | %     | N      |
| Provides the operation and maintenance of the Ann Arbor airport  | 5%        | N=98 | 45%           | N=905 | 33%       | N=657 | 18%        | N=355 | 100%  | N=2015 |

**Table 31: Question #4aa Greenbelt**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Greenbelt: \$895,080 | Increased |       | Stay the same |       | Decreased |       | No opinion |       | Total |        |
|--|-----------|-------|---------------|-------|-----------|-------|------------|-------|-------|--------|
|  | %         | N     | %             | N     | %         | N     | %          | N     | %     | N      |
| Purchase of development rights outside of the City (Greenbelt)   | 18%       | N=365 | 41%           | N=821 | 29%       | N=583 | 12%        | N=247 | 100%  | N=2015 |

**Table 32: Question #4bb Emergency Management**

| For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same.<br>Emergency Management: \$230,809 | Increased  |     | Stay the same |     | Decreased |    | No opinion |    | Total |      |
|---|--|-----|---------------|-----|-----------|----|------------|----|-------|------|
|   | Provides planning, training, exercising, and coordination of citywide emergency preparedness | 19% | N=384         | 66% | N=1325    | 6% | N=120      | 9% | N=188 | 100% |

**Table 33: Question #5a Street Repair**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Street Repair: \$15,374,884 | Pay more  |       | Decrease another service |       | Don't know/ no opinion |      | Total |       |
|---|---|-------|--------------------------|-------|------------------------|------|-------|-------|
|   | Road Resurfacing, Reconstruction, and Capital Maintenance | 52%   | N=687                    | 38%   | N=496                  | 10%  | N=139 | 100%  |
| Bridge Reconstruction   | 44%   | N=212 | 42%                      | N=203 | 13%                    | N=63 | 100%  | N=478 |
| Pedestrian Crossing Improvements  | 47%   | N=271 | 36%                      | N=210 | 17%                    | N=98 | 100%  | N=579 |
| Sidewalk Replacements   | 38%   | N=142 | 42%                      | N=159 | 20%                    | N=75 | 100%  | N=375 |

**Table 34: Question #5b Street Maintenance**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Street Maintenance: \$12,915,120 | Pay more |       | Decrease another service |       | Don't know/ no opinion |       | Total |        |
|--|----------|-------|--------------------------|-------|------------------------|-------|-------|--------|
|  |          |       |                          |       |                        |       |       |        |
| Road Base Repair/Overlay/Surface Treatment   | 46%      | N=536 | 42%                      | N=492 | 11%                    | N=131 | 100%  | N=1159 |
| Pot hole repair  | 50%      | N=580 | 39%                      | N=456 | 11%                    | N=127 | 100%  | N=1163 |
| Sweeping   | 33%      | N=67  | 42%                      | N=86  | 26%                    | N=53  | 100%  | N=207  |
| Winter treatment   | 45%      | N=271 | 39%                      | N=240 | 16%                    | N=97  | 100%  | N=608  |

**Table 35: Question #5c Traffic Control**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Traffic Control: \$4,688,724 | Pay more |       | Decrease another service |       | Don't know/ no opinion |      | Total |       |
|--|----------|-------|--------------------------|-------|------------------------|------|-------|-------|
|  |          |       |                          |       |                        |      |       |       |
| Pavement Markings  | 37%      | N=133 | 44%                      | N=158 | 18%                    | N=65 | 100%  | N=357 |
| Signage  | 33%      | N=65  | 40%                      | N=78  | 27%                    | N=53 | 100%  | N=195 |
| Traffic Signals - Engineering, Repair, Replacement and Upgrades  | 32%      | N=106 | 48%                      | N=159 | 19%                    | N=64 | 100%  | N=329 |

**Table 36: Question #5d Street Lighting**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Street Lighting: \$2,276,502 | Pay more |       | Decrease another service |       | Don't know/ no opinion |      | Total |       |
|--|----------|-------|--------------------------|-------|------------------------|------|-------|-------|
|  |          |       |                          |       |                        |      |       |       |
| Provides street light electricity, maintenance and replacement   | 34%      | N=122 | 46%                      | N=163 | 20%                    | N=72 | 100%  | N=357 |

**Table 37: Question #5e Pedestrian Safety: \$440,000**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Pedestrian Safety: \$440,000 | Pay more |       | Decrease another service |       | Don't know/ no opinion |      | Total |       |
|--|----------|-------|--------------------------|-------|------------------------|------|-------|-------|
|  |          |       |                          |       |                        |      |       |       |
| Pedestrian Safety  | 52%      | N=309 | 33%                      | N=195 | 16%                    | N=94 | 100%  | N=599 |

**Table 38: Question #5f Police**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Police: \$24,376,764 | Pay more |       | Decrease another service |       | Don't know/ no opinion |      | Total |       |
|--|----------|-------|--------------------------|-------|------------------------|------|-------|-------|
|  |          |       |                          |       |                        |      |       |       |
| Emergency Response by police   | 53%      | N=132 | 31%                      | N=77  | 16%                    | N=40 | 100%  | N=250 |
| Patrol   | 46%      | N=167 | 45%                      | N=161 | 9%                     | N=31 | 100%  | N=359 |
| Traffic Enforcement  | 45%      | N=110 | 44%                      | N=108 | 11%                    | N=27 | 100%  | N=246 |
| Parking and Code Enforcement   | 32%      | N=30  | 53%                      | N=49  | 14%                    | N=13 | 100%  | N=92  |
| Crime Investigation  | 37%      | N=116 | 39%                      | N=122 | 23%                    | N=73 | 100%  | N=310 |

**Table 39: Question #5g Fire**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Fire: \$14,697,727 | Pay more |       | Decrease another service |       | Don't know/ no opinion |       | Total |       |
|--|----------|-------|--------------------------|-------|------------------------|-------|-------|-------|
|  |          |       |                          |       |                        |       |       |       |
| Emergency response to fires  | 57%      | N=152 | 29%                      | N=76  | 14%                    | N=37  | 100%  | N=265 |
| Medical Emergencies  | 54%      | N=173 | 34%                      | N=110 | 12%                    | N=37  | 100%  | N=320 |
| Safety Inspections   | 40%      | N=91  | 36%                      | N=82  | 23%                    | N=53  | 100%  | N=225 |
| Community Outreach   | 39%      | N=118 | 28%                      | N=85  | 34%                    | N=103 | 100%  | N=306 |

**Table 40: Question #5h 15th District Court**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>15th District Court: \$2,825,971            | Pay more |      | Decrease another service |      | Don't know/ no opinion |      | Total |       |
|---|----------|------|--------------------------|------|------------------------|------|-------|-------|
|   |          |      |                          |      |                        |      |       |       |
| Adjudication of criminal misdemeanor cases and state law; Conducts arraignments, probable cause conferences, preliminary exams in felony cases, and hears general civil cases | 53%      | N=96 | 26%                      | N=47 | 20%                    | N=37 | 100%  | N=179 |

**Table 41: Question #5i Wastewater (Sewage)**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Wastewater (Sewage): \$23,913,266 | Pay more |       | Decrease another service |       | Don't know/ no opinion |      | Total |       |
|---|----------|-------|--------------------------|-------|------------------------|------|-------|-------|
|   |          |       |                          |       |                        |      |       |       |
| Collection, treatment, and customer service of waste  | 48%      | N=159 | 32%                      | N=106 | 19%                    | N=64 | 100%  | N=330 |

**Table 42: Question #5j Drinking Water**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Drinking Water: \$20,493,219 | Pay more |       | Decrease another service |       | Don't know/ no opinion |      | Total |       |
|--|----------|-------|--------------------------|-------|------------------------|------|-------|-------|
|  |          |       |                          |       |                        |      |       |       |
| Supply, treatment, distribution, metering, & oversight of safe drinking water  | 64%      | N=623 | 27%                      | N=263 | 9%                     | N=92 | 100%  | N=978 |

**Table 43: Question #5k Solid Waste**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Solid Waste: \$18,961,535 | Pay more |       | Decrease another service |       | Don't know/ no opinion |      | Total |       |
|---|----------|-------|--------------------------|-------|------------------------|------|-------|-------|
|   |          |       |                          |       |                        |      |       |       |
| Trash collection and processing   | 39%      | N=65  | 40%                      | N=65  | 21%                    | N=35 | 100%  | N=164 |
| Recyclable material collection and processing   | 52%      | N=323 | 32%                      | N=201 | 16%                    | N=97 | 100%  | N=621 |
| Compostable material collection and processing  | 52%      | N=300 | 32%                      | N=185 | 16%                    | N=94 | 100%  | N=579 |
| Landfill Maintenance  | 31%      | N=61  | 46%                      | N=90  | 22%                    | N=43 | 100%  | N=195 |

**Table 44: Question #5l Stormwater**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Stormwater: \$9,520,678 | Pay more |       | Decrease another service |       | Don't know/ no opinion |       | Total |       |
|---|----------|-------|--------------------------|-------|------------------------|-------|-------|-------|
|   |          |       |                          |       |                        |       |       |       |
| Collection and Disposal of City Stormwater  | 50%      | N=191 | 36%                      | N=136 | 15%                    | N=56  | 100%  | N=383 |
| Educational Activities  | 26%      | N=97  | 37%                      | N=138 | 38%                    | N=142 | 100%  | N=377 |
| Tree Planting   | 50%      | N=351 | 31%                      | N=220 | 19%                    | N=130 | 100%  | N=701 |

**Table 45: Question #5m Parks - Maintenance & Improvements**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Parks - Maintenance & Improvements: \$7,267,362 | Pay more |       | Decrease another service |       | Don't know/ no opinion |      | Total |       |
|---|----------|-------|--------------------------|-------|------------------------|------|-------|-------|
|   |          |       |                          |       |                        |      |       |       |
| Park Maintenance, excluding mowing & snow removal park facilities   | 43%      | N=142 | 39%                      | N=130 | 18%                    | N=61 | 100%  | N=333 |
| Capital repairs of existing infrastructure and investment in new  | 44%      | N=204 | 36%                      | N=168 | 20%                    | N=91 | 100%  | N=463 |
| Manage Volunteer Programs   | 43%      | N=95  | 39%                      | N=86  | 17%                    | N=37 | 100%  | N=218 |
| Natural Area Preservation   | 53%      | N=276 | 31%                      | N=163 | 16%                    | N=81 | 100%  | N=521 |
| Park Forestry   | 48%      | N=208 | 35%                      | N=149 | 17%                    | N=75 | 100%  | N=432 |

**Table 46: Question #5n Parks – Recreation**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Parks – Recreation: \$2,108,000 | Pay more |       | Decrease another service |       | Don't know/ no opinion |      | Total |       |
|---|----------|-------|--------------------------|-------|------------------------|------|-------|-------|
|   |          |       |                          |       |                        |      |       |       |
| Offer recreational programs and operates recreation facilities  | 47%      | N=171 | 30%                      | N=109 | 24%                    | N=87 | 100%  | N=366 |

**Table 47: Question #5o Parks – Maintenance**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Parks – Maintenance: \$1,825,455 | Pay more |       | Decrease another service |       | Don't know/ no opinion |      | Total |       |
|--|----------|-------|--------------------------|-------|------------------------|------|-------|-------|
|  |          |       |                          |       |                        |      |       |       |
| Mowing, snow and ice removal, & playground inspections   | 43%      | N=128 | 37%                      | N=110 | 20%                    | N=59 | 100%  | N=297 |

**Table 48: Question #5p Parks – Acquisition**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Parks – Acquisition: \$440,861 | Pay more |       | Decrease another service |       | Don't know/ no opinion |      | Total |       |
|--|----------|-------|--------------------------|-------|------------------------|------|-------|-------|
|  |          |       |                          |       |                        |      |       |       |
| Purchase of Parkland within the City   | 51%      | N=217 | 31%                      | N=130 | 18%                    | N=75 | 100%  | N=422 |

**Table 49: Question #5q Construction Inspections**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br><b>Construction Inspections: \$3,315,063</b> | Pay more |      | Decrease another service |       | Don't know/ no opinion |      | Total |       |
|--|----------|------|--------------------------|-------|------------------------|------|-------|-------|
|  |          |      |                          |       |                        |      |       |       |
| Monitoring projects throughout the construction process to ensure compliance with State Construction Codes and Local Ordinances  | 37%      | N=95 | 41%                      | N=104 | 22%                    | N=57 | 100%  | N=256 |

**Table 50: Question #5r Development Planning**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br><b>Development Planning: \$863,191</b> | Pay more |       | Decrease another service |       | Don't know/ no opinion |      | Total |       |
|--|----------|-------|--------------------------|-------|------------------------|------|-------|-------|
|  |          |       |                          |       |                        |      |       |       |
| Zoning and land development assistance, reviews and maintains the City's Master Land Use Plan, and ensures all new development projects conform to City Ordinances       | 45%      | N=160 | 35%                      | N=126 | 20%                    | N=74 | 100%  | N=360 |

**Table 51: Question #5s Rental Housing**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br><b>Rental Housing: \$148,292</b> | Pay more |       | Decrease another service |       | Don't know/ no opinion |      | Total |       |
|--|----------|-------|--------------------------|-------|------------------------|------|-------|-------|
|  |          |       |                          |       |                        |      |       |       |
| Provides enforcement of the Ann Arbor Housing Code for all registered rentals in the City as well as administration costs  | 45%      | N=269 | 42%                      | N=252 | 13%                    | N=80 | 100%  | N=602 |

**Table 52: Question #5t Affordable Housing: \$1,259,436**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br><b>Affordable Housing: \$1,259,436</b> | Pay more |       | Decrease another service |       | Don't know/ no opinion |       | Total |        |
|--|----------|-------|--------------------------|-------|------------------------|-------|-------|--------|
|  |          |       |                          |       |                        |       |       |        |
| Support to the Ann Arbor Housing Commission for low-income households<br>Collaboration with local non-profits to provide support services to residents                   | 61%      | N=718 | 30%                      | N=350 | 9%                     | N=110 | 100%  | N=1179 |

**Table 53: Question #5u Economic Development**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br><b>Economic Development: \$4,314,100</b> | Pay more |       | Decrease another service |       | Don't know/ no opinion |      | Total |       |
|--|----------|-------|--------------------------|-------|------------------------|------|-------|-------|
|  |          |       |                          |       |                        |      |       |       |
| Attract and retain existing businesses   | 38%      | N=161 | 44%                      | N=187 | 18%                    | N=74 | 100%  | N=422 |
| Support the creation of new high-tech and bio-tech companies   | 39%      | N=162 | 39%                      | N=164 | 22%                    | N=95 | 100%  | N=421 |

**Table 54: Question #5v Human Services**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Human Services: \$1,326,329 | Pay more |       | Decrease another service |       | Don't know/ no opinion |       | Total |       |
|---|----------|-------|--------------------------|-------|------------------------|-------|-------|-------|
|   |          |       |                          |       |                        |       |       |       |
| Funds non-profits to provide supportive services to residents   | 57%      | N=495 | 28%                      | N=245 | 15%                    | N=127 | 100%  | N=867 |

**Table 55: Question #5w Sustainability**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Sustainability: \$1,086,397 | Pay more |       | Decrease another service |       | Don't know/ no opinion |       | Total |        |
|---|----------|-------|--------------------------|-------|------------------------|-------|-------|--------|
|   |          |       |                          |       |                        |       |       |        |
| Reduce energy consumption community-wide  | 50%      | N=492 | 35%                      | N=339 | 15%                    | N=147 | 100%  | N=978  |
| Prepare for impacts of climate change   | 63%      | N=627 | 23%                      | N=226 | 15%                    | N=149 | 100%  | N=1003 |
| Foster initiatives that create a sustainable community  | 52%      | N=485 | 27%                      | N=257 | 21%                    | N=194 | 100%  | N=936  |

**Table 56: Question #5x Clerk's Office**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Clerk's Office: \$1,099,525                       | Pay more |      | Decrease another service |      | Don't know/ no opinion |      | Total |       |
|---|----------|------|--------------------------|------|------------------------|------|-------|-------|
|   |          |      |                          |      |                        |      |       |       |
| Provides custodial services of documents and records pertaining to the City, manages the release of records under the Michigan Freedom of Information Act and administers elections | 38%      | N=51 | 35%                      | N=46 | 27%                    | N=36 | 100%  | N=134 |

**Table 57: Question #5y Communications**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Communications: \$2,278,826 | Pay more |      | Decrease another service |      | Don't know/ no opinion |      | Total |       |
|---|----------|------|--------------------------|------|------------------------|------|-------|-------|
|   |          |      |                          |      |                        |      |       |       |
| Public Information and community outreach   | 41%      | N=94 | 32%                      | N=73 | 27%                    | N=62 | 100%  | N=230 |
| Community Television Network channels   | 48%      | N=47 | 24%                      | N=23 | 28%                    | N=27 | 100%  | N=97  |

**Table 58: Question #5z Airport**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Airport: \$917,357 | Pay more |      | Decrease another service |      | Don't know/ no opinion |     | Total |      |
|--|----------|------|--------------------------|------|------------------------|-----|-------|------|
|  |          |      |                          |      |                        |     |       |      |
| Provides the operation and maintenance of the Ann Arbor airport  | 48%      | N=46 | 43%                      | N=41 | 9%                     | N=9 | 100%  | N=96 |

**Table 59: Question #5aa Greenbelt**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Greenbelt: \$895,080 | Pay more |       | Decrease another service |      | Don't know/ no opinion |      | Total |       |
|--|----------|-------|--------------------------|------|------------------------|------|-------|-------|
|  |          |       |                          |      |                        |      |       |       |
| Purchase of development rights outside of the City (Greenbelt)   | 51%      | N=182 | 27%                      | N=97 | 22%                    | N=77 | 100%  | N=356 |

**Table 60: Question #5bb Emergency Management**

| If you thought an increase was needed, how do you think the service should be funded - reducing another service or paying more<br>Emergency Management: \$230,809 | Pay more |       | Decrease another service |       | Don't know/ no opinion |      | Total |       |
|---|----------|-------|--------------------------|-------|------------------------|------|-------|-------|
|   |          |       |                          |       |                        |      |       |       |
| Provides planning, training, exercising, and coordination of citywide emergency preparedness  | 44%      | N=162 | 35%                      | N=127 | 21%                    | N=76 | 100%  | N=366 |

**Table 61: Question #6 without "don't know" responses: Ratings of Local Government Performance**

| Please rate how well your local government is doing in each of the following areas.                  | Excellent |       | Good |       | Fair |       | Poor |       | Total |        |
|--|-----------|-------|------|-------|------|-------|------|-------|-------|--------|
|  | %         | N     | %    | N     | %    | N     | %    | N     | %     | N      |
| The value of services for the taxes paid   | 15%       | N=272 | 49%  | N=922 | 24%  | N=457 | 12%  | N=225 | 100%  | N=1876 |
| The value of services for fees paid (e.g. utilities, recreational, construction, etc.)               | 17%       | N=322 | 51%  | N=952 | 23%  | N=432 | 8%   | N=146 | 100%  | N=1851 |
| Welcoming resident involvement   | 17%       | N=282 | 39%  | N=648 | 29%  | N=479 | 16%  | N=261 | 100%  | N=1670 |
| Being responsive to residents  | 13%       | N=217 | 39%  | N=672 | 32%  | N=550 | 16%  | N=277 | 100%  | N=1716 |
| Generally acting in the best interest of the community   | 18%       | N=334 | 38%  | N=723 | 30%  | N=561 | 14%  | N=262 | 100%  | N=1880 |
| Giving residents a chance to express their views before making decisions                             | 20%       | N=357 | 37%  | N=676 | 27%  | N=497 | 16%  | N=300 | 100%  | N=1829 |
| Informing residents about issues facing the community  | 15%       | N=277 | 37%  | N=688 | 32%  | N=597 | 16%  | N=305 | 100%  | N=1866 |
| Being open and transparent to the public   | 14%       | N=252 | 34%  | N=623 | 30%  | N=544 | 22%  | N=393 | 100%  | N=1812 |
| Being honest   | 17%       | N=297 | 39%  | N=668 | 28%  | N=484 | 15%  | N=253 | 100%  | N=1701 |
| Following the rules  | 20%       | N=325 | 45%  | N=746 | 25%  | N=409 | 10%  | N=163 | 100%  | N=1642 |
| Treating residents with respect  | 22%       | N=397 | 44%  | N=773 | 22%  | N=397 | 12%  | N=205 | 100%  | N=1772 |
| Treating all residents fairly  | 18%       | N=314 | 36%  | N=620 | 26%  | N=444 | 20%  | N=334 | 100%  | N=1712 |
| Planning for a positive future for our community   | 19%       | N=344 | 42%  | N=743 | 27%  | N=483 | 12%  | N=216 | 100%  | N=1786 |
| Managing growth effectively  | 10%       | N=186 | 29%  | N=520 | 34%  | N=627 | 27%  | N=487 | 100%  | N=1820 |
| Collaborating with community stakeholders such as the private sector, non-profit organizations, etc. | 15%       | N=229 | 41%  | N=607 | 32%  | N=481 | 12%  | N=176 | 100%  | N=1493 |
| Collaborating on regional issues with other governing bodies   | 14%       | N=177 | 43%  | N=522 | 30%  | N=367 | 13%  | N=158 | 100%  | N=1224 |
| Allowing access to elected officials   | 20%       | N=318 | 44%  | N=698 | 26%  | N=410 | 10%  | N=154 | 100%  | N=1579 |
| Customer service of local government employees   | 23%       | N=354 | 49%  | N=762 | 20%  | N=317 | 8%   | N=119 | 100%  | N=1552 |
| Your overall confidence in your local government   | 17%       | N=326 | 44%  | N=841 | 28%  | N=527 | 11%  | N=215 | 100%  | N=1909 |

**Table 62: Question #6 with "don't know" responses: Ratings of Local Government Performance**

| Please rate how well your local government is doing in each of the following areas.                  | Excellent |       | Good |       | Fair |       | Poor |       | Don't know |       | Total |        |
|--|-----------|-------|------|-------|------|-------|------|-------|------------|-------|-------|--------|
|  | %         | N     | %    | N     | %    | N     | %    | N     | %          | N     | %     | N      |
| The value of services for the taxes paid   | 13%       | N=272 | 46%  | N=922 | 23%  | N=457 | 11%  | N=225 | 7%         | N=142 | 100%  | N=2019 |
| The value of services for fees paid (e.g. utilities, recreational, construction, etc.)               | 16%       | N=322 | 47%  | N=952 | 21%  | N=432 | 7%   | N=146 | 8%         | N=169 | 100%  | N=2020 |
| Welcoming resident involvement   | 14%       | N=282 | 32%  | N=648 | 24%  | N=479 | 13%  | N=261 | 17%        | N=346 | 100%  | N=2016 |
| Being responsive to residents  | 11%       | N=217 | 33%  | N=672 | 27%  | N=550 | 14%  | N=277 | 15%        | N=301 | 100%  | N=2016 |
| Generally acting in the best interest of the community   | 17%       | N=334 | 36%  | N=723 | 28%  | N=561 | 13%  | N=262 | 7%         | N=138 | 100%  | N=2018 |
| Giving residents a chance to express their views before making decisions                             | 18%       | N=357 | 33%  | N=676 | 25%  | N=497 | 15%  | N=300 | 9%         | N=189 | 100%  | N=2018 |
| Informing residents about issues facing the community  | 14%       | N=277 | 34%  | N=688 | 30%  | N=597 | 15%  | N=305 | 7%         | N=148 | 100%  | N=2014 |
| Being open and transparent to the public   | 13%       | N=252 | 31%  | N=623 | 27%  | N=544 | 20%  | N=393 | 10%        | N=198 | 100%  | N=2010 |
| Being honest   | 15%       | N=297 | 33%  | N=668 | 24%  | N=484 | 13%  | N=253 | 15%        | N=304 | 100%  | N=2005 |
| Following the rules  | 16%       | N=325 | 37%  | N=746 | 20%  | N=409 | 8%   | N=163 | 18%        | N=362 | 100%  | N=2004 |
| Treating residents with respect  | 20%       | N=397 | 39%  | N=773 | 20%  | N=397 | 10%  | N=205 | 12%        | N=231 | 100%  | N=2003 |
| Treating all residents fairly  | 16%       | N=314 | 31%  | N=620 | 22%  | N=444 | 17%  | N=334 | 15%        | N=290 | 100%  | N=2002 |
| Planning for a positive future for our community   | 17%       | N=344 | 37%  | N=743 | 24%  | N=483 | 11%  | N=216 | 11%        | N=221 | 100%  | N=2007 |
| Managing growth effectively  | 9%        | N=186 | 26%  | N=520 | 31%  | N=627 | 24%  | N=487 | 9%         | N=187 | 100%  | N=2008 |
| Collaborating with community stakeholders such as the private sector, non-profit organizations, etc. | 11%       | N=229 | 30%  | N=607 | 24%  | N=481 | 9%   | N=176 | 26%        | N=513 | 100%  | N=2007 |
| Collaborating on regional issues with other governing bodies   | 9%        | N=177 | 26%  | N=522 | 18%  | N=367 | 8%   | N=158 | 39%        | N=773 | 100%  | N=1997 |
| Allowing access to elected officials   | 16%       | N=318 | 35%  | N=698 | 20%  | N=410 | 8%   | N=154 | 21%        | N=428 | 100%  | N=2007 |
| Customer service of local government employees   | 18%       | N=354 | 38%  | N=762 | 16%  | N=317 | 6%   | N=119 | 23%        | N=451 | 100%  | N=2004 |
| Your overall confidence in your local government   | 16%       | N=326 | 42%  | N=841 | 26%  | N=527 | 11%  | N=215 | 5%         | N=98  | 100%  | N=2007 |

**Table 63: Question #6 Percent of items respondent rated as excellent or good**

| <b>Number of local government items given a rating of "excellent" or "good"</b>      | <b>Percent</b> | <b>Number</b> |
|--|----------------|---------------|
| Twelve or fewer of the 19 government performance ratings were "excellent" or "good"  | 50%            | N=990         |
| Thirteen or more of the 19 government performance ratings were "excellent" or "good" | 50%            | N=997         |
| Total  | 100%           | N=1987        |

**Table 64: Question #6 Average percent of items respondents rated as excellent or good**

| <b>Average percent of items respondents rated as excellent or good</b>    | <b>Average</b> | <b>Number</b> |
|---|----------------|---------------|
| Percent of local government items given a rating of "excellent" or "good" | 58%            | N=1987        |

**Table 65: Question #7 without "don't know" responses: Importance of Government Helping Community**

| How important do you think it is that local government help our community . . .  | Essential |        | Very important |       | Somewhat important |       | Not at all important |       | Total |        |
|--|-----------|--------|----------------|-------|--------------------|-------|----------------------|-------|-------|--------|
|  |           |        |                |       |                    |       |                      |       |       |        |
| Have a high quality community design of the human-made spaces in which people live, work, and recreate on a day-to-day basis                                     | 35%       | N=686  | 39%            | N=762 | 22%                | N=420 | 4%                   | N=81  | 100%  | N=1949 |
| Be a clean and attractive community  | 35%       | N=695  | 46%            | N=914 | 17%                | N=344 | 2%                   | N=35  | 100%  | N=1989 |
| Be a safe community  | 63%       | N=1254 | 30%            | N=602 | 6%                 | N=112 | 1%                   | N=15  | 100%  | N=1982 |
| Have a connected, safe and reliable transportation system to meet the needs of residents using all modes (personal vehicles, walking, bicycling, public transit) | 55%       | N=1095 | 32%            | N=646 | 11%                | N=223 | 1%                   | N=25  | 100%  | N=1989 |
| Have a well-maintained and safe utility infrastructure (water, sewer, stormwater, electric/gas)  | 69%       | N=1380 | 27%            | N=543 | 3%                 | N=64  | 0%                   | N=3   | 100%  | N=1990 |
| Exhibit environmental stewardship  | 37%       | N=728  | 39%            | N=768 | 19%                | N=384 | 5%                   | N=95  | 100%  | N=1975 |
| Have a healthy economy   | 33%       | N=648  | 50%            | N=981 | 16%                | N=312 | 2%                   | N=36  | 100%  | N=1977 |
| Offer quality recreational opportunities   | 15%       | N=296  | 43%            | N=858 | 37%                | N=736 | 4%                   | N=87  | 100%  | N=1977 |
| Offer quality cultural opportunities   | 16%       | N=316  | 42%            | N=827 | 34%                | N=670 | 8%                   | N=168 | 100%  | N=1981 |
| Foster an environment that embraces diversity and encourages inclusion   | 49%       | N=966  | 29%            | N=576 | 16%                | N=311 | 6%                   | N=119 | 100%  | N=1972 |
| Have members who are highly engaged in and connected to the community  | 28%       | N=542  | 48%            | N=936 | 21%                | N=415 | 4%                   | N=70  | 100%  | N=1963 |
| Has a vibrant and accessible downtown  | 30%       | N=588  | 45%            | N=899 | 22%                | N=433 | 3%                   | N=59  | 100%  | N=1979 |

**Table 66: Question #7 with "don't know" responses: Importance of Government Helping Community**

| How important do you think it is that local government help our community . . .  | Essential |        | Very important |       | Somewhat important |       | Not at all important |       | Don't know |      | Total |        |
|--|-----------|--------|----------------|-------|--------------------|-------|----------------------|-------|------------|------|-------|--------|
|  | %         | N      | %              | N     | %                  | N     | %                    | N     | %          | N    | %     | N      |
| Have a high quality community design of the human-made spaces in which people live, work, and recreate on a day-to-day basis                                     | 34%       | N=686  | 38%            | N=762 | 21%                | N=420 | 4%                   | N=81  | 2%         | N=47 | 100%  | N=1996 |
| Be a clean and attractive community  | 35%       | N=695  | 46%            | N=914 | 17%                | N=344 | 2%                   | N=35  | 1%         | N=10 | 100%  | N=1999 |
| Be a safe community  | 63%       | N=1254 | 30%            | N=602 | 6%                 | N=112 | 1%                   | N=15  | 1%         | N=15 | 100%  | N=1997 |
| Have a connected, safe and reliable transportation system to meet the needs of residents using all modes (personal vehicles, walking, bicycling, public transit) | 55%       | N=1095 | 32%            | N=646 | 11%                | N=223 | 1%                   | N=25  | 0%         | N=8  | 100%  | N=1997 |
| Have a well-maintained and safe utility infrastructure (water, sewer, stormwater, electric/gas)  | 69%       | N=1380 | 27%            | N=543 | 3%                 | N=64  | 0%                   | N=3   | 1%         | N=11 | 100%  | N=2001 |
| Exhibit environmental stewardship  | 36%       | N=728  | 38%            | N=768 | 19%                | N=384 | 5%                   | N=95  | 1%         | N=24 | 100%  | N=1999 |
| Have a healthy economy   | 32%       | N=648  | 49%            | N=981 | 16%                | N=312 | 2%                   | N=36  | 1%         | N=22 | 100%  | N=1998 |
| Offer quality recreational opportunities   | 15%       | N=296  | 43%            | N=858 | 37%                | N=736 | 4%                   | N=87  | 1%         | N=21 | 100%  | N=1998 |
| Offer quality cultural opportunities   | 16%       | N=316  | 41%            | N=827 | 34%                | N=670 | 8%                   | N=168 | 1%         | N=17 | 100%  | N=1998 |
| Foster an environment that embraces diversity and encourages inclusion   | 48%       | N=966  | 29%            | N=576 | 16%                | N=311 | 6%                   | N=119 | 1%         | N=22 | 100%  | N=1994 |
| Have members who are highly engaged in and connected to the community  | 27%       | N=542  | 47%            | N=936 | 21%                | N=415 | 4%                   | N=70  | 2%         | N=30 | 100%  | N=1993 |
| Has a vibrant and accessible downtown  | 30%       | N=588  | 45%            | N=899 | 22%                | N=433 | 3%                   | N=59  | 1%         | N=13 | 100%  | N=1992 |

**Table 67: Question #9 Involvement with Community or Civic Organization**

| <b>Are you currently involved with a community or civic organization that you believe is helping to build a stronger community?</b> | <b>Percent</b> | <b>Number</b> |
|---|----------------|---------------|
| Yes   | 48%            | N=959         |
| No  | 40%            | N=791         |
| Not sure  | 12%            | N=229         |
| Total   | 100%           | N=1978        |

**Table 68: Question #10 Household Composition**

| <b>Do any of the following live in your household?</b> | <b>Yes</b> |        | <b>No</b> |        | <b>Total</b> |        |
|--|------------|--------|-----------|--------|--------------|--------|
| Children (ages 12 and under)                           | 24%        | N=414  | 76%       | N=1316 | 100%         | N=1731 |
| Teenagers (ages 13 to 19)                              | 14%        | N=244  | 86%       | N=1458 | 100%         | N=1702 |
| Adults (ages 20 to 54, including yourself)             | 79%        | N=1487 | 21%       | N=387  | 100%         | N=1874 |
| Adults (ages 55 or older, including yourself)          | 37%        | N=638  | 63%       | N=1099 | 100%         | N=1737 |

**Table 69: Question #11 Length of Residency**

| <b>How many years have you lived in this community?</b> | <b>Percent</b> | <b>Number</b> |
|---|----------------|---------------|
| Less than 2 years                                       | 11%            | N=211         |
| 2-5 years   | 24%            | N=467         |
| 6-10 years  | 17%            | N=327         |
| 11-20 years   | 15%            | N=294         |
| More than 20 years                                      | 34%            | N=679         |
| Total   | 100%           | N=1978        |

**Table 70: Question #12 Type of Housing Unit**

| <b>Which best describes the building you live in?</b>                      | <b>Percent</b> | <b>Number</b> |
|--|----------------|---------------|
| One family house detached from any other houses                            | 54%            | N=1069        |
| Building with two or more homes (duplex, townhome, apartment, condominium) | 43%            | N=851         |
| Mobile home  | 0%             | N=8           |
| Other  | 2%             | N=47          |
| Total  | 100%           | N=1976        |

**Table 71: Question #13 Housing Tenure**

| <b>Is this house, apartment or mobile home</b> | <b>Percent</b> | <b>Number</b> |
|--|----------------|---------------|
| Rented   | 51%            | N=1000        |
| Owned  | 49%            | N=968         |
| Total  | 100%           | N=1968        |

**Table 72: Question #14 Ward**

| <b>In which Ann Arbor Council Ward do you live?</b> | <b>Percent</b> | <b>Number</b> |
|---|----------------|---------------|
| Don't live in Ann Arbor                             | 4%             | N=76          |
| Ward 1  | 14%            | N=279         |
| Ward 2  | 10%            | N=195         |
| Ward 3  | 11%            | N=222         |
| Ward 4  | 15%            | N=302         |
| Ward 5  | 23%            | N=444         |
| Don't know which Ward                               | 23%            | N=448         |
| Total   | 100%           | N=1967        |

**Table 73: Question #15 Student Status**

| <b>Are you a student (college, university or high school)?</b> | <b>Percent</b> | <b>Number</b> |
|--|----------------|---------------|
| Yes  | 17%            | N=340         |
| No   | 83%            | N=1625        |
| Total  | 100%           | N=1965        |

**Table 74: Question #16 Employment Status**

| <b>What is your employment status?</b> | <b>Percent</b> | <b>Number</b> |
|--|----------------|---------------|
| Working full time for pay              | 64%            | N=1253        |
| Working part time for pay              | 14%            | N=282         |
| Unemployed, looking for paid work      | 3%             | N=65          |
| Unemployed, not looking for paid work  | 5%             | N=104         |
| Fully retired                          | 13%            | N=252         |
| Total                                  | 100%           | N=1955        |

**Table 75: Question #17 Age**

| <b>Which of the following describes your age?</b> | <b>Percent</b> | <b>Number</b> |
|---|----------------|---------------|
| under age 18                                      | 1%             | N=10          |
| 18 - 24   | 10%            | N=204         |
| 25 - 34   | 35%            | N=673         |
| 35 - 44   | 14%            | N=279         |
| 45 - 54   | 13%            | N=259         |
| 55 - 64   | 13%            | N=247         |
| 65 - 74   | 11%            | N=209         |
| 75 or older                                       | 3%             | N=66          |
| Total   | 100%           | N=1947        |

**Table 76: Question #18 Gender**

| <b>What is your gender?</b> | <b>Percent</b> | <b>Number</b> |
|-----------------------------|----------------|---------------|
| Female                      | 51%            | N=975         |
| Male                        | 48%            | N=925         |
| Other                       | 1%             | N=17          |
| Total                       | 100%           | N=1918        |

**Table 77: Question #19 Race/Ethnicity**

| <b>What is your race/ethnicity? (Please check all that apply.)*</b> | <b>Percent*</b> | <b>Number</b> |
|---|-----------------|---------------|
| American Indian or Alaskan native                                   | 2%              | N=44          |
| Asian or Pacific Islander   | 7%              | N=126         |
| Black or African American   | 6%              | N=106         |
| Hispanic/Latino/Spanish   | 8%              | N=143         |
| White/Caucasian   | 80%             | N=1516        |
| Other   | 7%              | N=124         |

\*Total may exceed 100% as respondents could select more than one option.

**Table 78: Question #19 Race/Ethnicity**

| <b>What is your race/ethnicity?</b> | <b>Percent</b> | <b>Number</b> |
|-------------------------------------|----------------|---------------|
| Non-Hispanic White                  | 73%            | N=1383        |
| Other                               | 27%            | N=509         |
| Total                               | 100%           | N=1892        |

**Table 79: Question #20 Annual Household Income**

| <b>What was your total household income (before taxes) in 2017?</b> | <b>Percent</b> | <b>Number</b> |
|---|----------------|---------------|
| Under \$25,000  | 13%            | N=246         |
| \$25,000 to \$49,999  | 18%            | N=329         |
| \$50,000 to \$74,999  | 17%            | N=303         |
| \$75,000 to \$99,999  | 16%            | N=285         |
| \$100,000 to \$124,999  | 12%            | N=222         |
| \$125,000 to \$149,999  | 7%             | N=121         |
| \$150,000 to \$174,999  | 4%             | N=82          |
| \$175,000 to \$199,999  | 3%             | N=60          |
| \$200,000 or more   | 10%            | N=179         |
| <b>Total</b>  | <b>100%</b>    | <b>N=1826</b> |

## Appendix C: Verbatim Responses to Open-Ended Questions

All write-in responses are presented below verbatim (without corrections to respondents' spelling, grammar or punctuation). The responses are shown in alphabetical order.

### Top priority

**Table 80: Question #8 Top priority (in respondents' own words)**

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?  | Number |
|--|--------|
| The city needs to stop micromanaging construction projects and let the developers do what they do best, build bigger and taller Stop spending money on affordable housing, that just makes it more expensive for the rest of us to live here. Go back to basics on pedestrian safety, street crossing should be at crosswalks with traffic signals and not in the middle of the block or where ever somebody wants to cross. Don't put anymore money toward a new train station unless the public agrees it's important.   | N=1    |
| Top priority: Clean water, better roads, affordable/reliable/expansive public transportation and more welfare services.  | N=1    |
| housing need better screening  | N=1    |
| Over forty year resident. The past ten years have ushered in a climate of divisiveness in the community. Too much focus on upscale 'student' housing being built, yet access to and including my street is fraught with broken and pot holed black top. Two priorities: 1. Street repair 2. Negotiate with U.M. to oversee the street infrastructure downtown. Streets should be smooth and CLEAN. Very embarrassing having out of town guests tell me how filthy downtown area is, when they were here for both winter and spring graduation. Another issue that has bothered me for years is the fact this city has no welcome or landmark signage at any of the entrances to this city. State street entrance has looked the same for 40 years, dark and dingy, Washtenaw has no signage, North Main none and I guess the western entrance around Weber's also-nothing. | N=1    |
| Roads need to be fixed properly. Thousands of potholes are turning into thousands of Bumps. They are not properly being 'fixed'  | N=1    |
| Sharing the wealth now being captured by the DDA. Our aging infrastructure and crowded streets, roads and parks must meet the needs of our growing city.   | N=1    |
| - Don't put parks in downtown - Build more office space downtown - Build more housing near downtown - Improve public transit in and out of downtown  | N=1    |
| - Fix the damn roads - Bicycle lanes   | N=1    |
| --continuous bike lanes on major roads (instead of several places where lanes stop at intersections without warning to cyclists and restart some distance after the cross street) --better signage about things like lane shirts on accident-waiting-to-happen intersections like left turn lane onto Hill bound toward downtown. --rules of the road that out-of-town drivers will recognize, rather than confusing idiosyncratic 'local law' rules. --remove scooters or vigorously fine for dangerous use on roads (wrong way, ignoring traffic rules).   | N=1    |
| -Fixing the roads and traffic issues   | N=1    |
| -management of development to mitigate negative effects on the overall quality of life for current residents -road improvement/maintenance   | N=1    |
| -Work on making opportunities for people to compost easier should be a very high priority. -Repairing some roads on campus (intersection of hill & state)  | N=1    |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?   | Number |
|---|--------|
| ????? No opinion  | N=1    |
| 'City Council' knows best and treats residents like crap. Fix the roads - No more public art. No more \$ for the never ending train station. Fix infrastructure,  | N=1    |
| (1) Provide more bike lanes, especially on Packard St from Eisenhower Pkwy to Platt Rd. There is no alternative for the SE part of town, the road is busy, and the sidewalks are terrible for bikes. (2) Provide for more inclusion of diverse groups by making housing more affordable. One way to do this is to update the tax code to tax residences based on their current value rather than the last assessment, which is often decades old and out of date. (3) Charge garbage services based on the size of the garbage bin the house has. Residences that generate little trash only get a smaller can or a non-removable insert and pay less. This has worked in many other cities to reduce both trash (environmental benefit) and the budget for garbage services (financial benefit).   | N=1    |
| *Affordable housing (cost to rent or even buy a place in Ann Arbor is ridiculously high!!! I love Ann Arbor but may not be able to stay here because the cost of living is so high!) *Fix the roads   | N=1    |
| *The development of high rises in the downtown area is good, but expensive for residents and out of reach for most. *The pedestrian crosswalk initiative has gotten out of hand and is ridiculous. If it is so important that a person cross the street at random places without a light then the city must install a push button system to alert drivers. It is absurd for drivers to have to guess if the person wants to cross or is just talking on their cell phone.   | N=1    |
| #1: Affordable Housing-- not ONLY subsidized housing (though Section 8 housing is important too) but also housing that is affordable for low-wage workers who don't qualify for subsidized housing Also, Responsive Democracy/Citizen-Input/Police Oversight: The city needs to make sure it listens to its citizens and doesn't doge accountability. The recent citizen police review board (with actual power) being voted down by the city council is a massive failure of democracy. Hundreds of actual city residents who voiced their position repeatedly were ignored in favor of the state-wide police union, resulting in the lack of a meaningful accountability measure for those who use force on residents on behalf of the city government.   | N=1    |
| 0. Demography is destiny. Make Ann Arbor an attractive place to start families. 1. Providing good infrastructure (fix potholes in high throughput corridors), law enforcement, and city services of a general nature, rather than focusing on development and promotion of particular economic sectors, such as high-tech or biotech. 2. Land use regulation reform to remove barriers to sustainability and (market-based) affordability. Eliminate minimum density requirements, parking requirements, set backs, historic district designations, etc. Reducing NIMBYism in many land use projects that help push development into surrounding greenfields. Conversely, make land uses that increase traffic trips pay impact fees that ensure the long-term maintenance of the roads they affect. 3. Insist that any new road projects budget operate in the black, for their lifecycle. | N=1    |
| 1 - Institute snow emergency ban on street parking. Anything more than 3 inches should be off the street. Roads are awful because the plows cannot effectively clear them. Also we lose parking spaces around the university because the mounds of plowed snow gets piled up around cars that were left there. Show some spine and get it done. Other cities do it! 2 - Create bike paths away from the road (1 west, 1 east) through the city. There's not enough room for bikers on streets like Miller, Huron, etc.  | N=1    |
| 1--Fix the roads 2--Put more green spaces INTO downtown   | N=1    |
| 1: Pedestrian safety via routine enforcement of traffic laws, especially in school zones and on football game days. Lack of enforcement is creating a culture on our roads that is literally dangerous. 2: If the City has a development plan then why allow exemptions such as the old Kroger lot development?   | N=1    |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?   | Number |
|---|--------|
| 1. I was shocked at the jump in my water bill. I followed the reasoning for this change and it made sense at the time, but I am having second thoughts and wonder when/if this will be revisited. I feel this is a case where city government bowed to the demands of big real estate developers. All of the luxury apartments being built include landscaping. The company that handles some of my water irrigation issues says they use plenty of water. Now I am subsidizing them—by a lot!! 2. Unlike many I know, I am not opposed to the downtown high rises, but it needs to be built into the zoning agreement not only that these buildings provide some apartments for moderate income people, but they also need to provide apartments for working people earning a minimum wage. I don't know who is living in those apartments. I have watched their prices. My husband and I earn a very comfortable living, but we could never afford to live there!! Surely there must be a way to include housing for all in these buildings. 3. I rely on the bus to get to work. I'm not sure how much the city is involved with AATA as opposed to the county, but I, for one, would use the bus a whole lot more if it came more than once or twice an hour. However, I understand this is a challenge. Often there are no more than 2 or 3 people riding the bus. By all rights, the bus should probably come once a day!! On the other hand, I work with a refugee family, now living in Ypsi, who have no car at all and depend totally on buses. Sometimes it takes them 3 buses to get to where they need to go. The mom has to schlep a newborn and a 3 year old on every trip. It is onerous. The bus system simply does not meet their needs. Not only does the system require many buses, but they are often left outdoors waiting for long stretches of time for the connecting bus. They are very worried about standing out there in cold Michigan winters. There must be a better way to personalize the system and help those who need it most. 3. And of course you have to hear about the roads. It might as well be the middle of Syria out there! 4. PFAS!! I am now investigating bottled water deliveries. I am not an alarmist, but I am coming to realize that our water is poisoned and we have a serious problem on our hands with no solution in sight any time soon. | N=1    |
| 1. Affordable housing 2. Viable, credible, independent news and community engagement  | N=1    |
| 1. Affordable housing 2. Clean water 3. Repair roads  | N=1    |
| 1. Climate change funding increases 2. Zoning > creating density and diverse, walkable neighborhoods 3. Stop the anti growth council members from misrepresenting the truth to the community  | N=1    |
| 1. climate change/sustainability & resilience   | N=1    |
| 1. Collaborative visioning for development and economic vitality; 2. Leading on Climate and working with partners in on going carbon neutral  | N=1    |
| 1. Diversity, esp. in terms of policing (community oversight). 2. More housing, esp. more affordable housing, working to keep housing costs bearable 3. Continuing to upgrade and expand public transit   | N=1    |
| 1. Encouraging and promoting socio-economic diversity. 2. Pedestrian and bicycling safety and expanded off-road network (for cyclists). 3. Promoting diverse retail businesses -- not just restaurants and food retail!!! 4. Improving police-community relations.  | N=1    |
| 1. Encouraging low and middle income housing investment. We have an affordable housing shortage that needs to be addressed ASAP 2. Fix the roads.   | N=1    |
| 1. I am opposed to the building of such an expensive railway station. The university ought to build their own parking structures. 2. Is it necessary to have so many studies done on everything before relatively simple decisions are made?  | N=1    |
| 1. Larger scale downtown buildings should be built maximizing green and sustainable technologies. Don't just build, build smart. 2. Slow down on the approval every dispensary. Our neighborhoods don't necessarily need so many. 3. Protected bike lanes and usable roads. Especially the feeder roads in horrible condition.  | N=1    |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| 1. Maintain and proactively protect our water. 2. Fix the roads: the roads in the city proper and the ring roads. 14 was closed for months for the bridge repair, yet not resurfaced-it is louder and rougher than it was before the project started. 3. Return services to taxpayers. Do a twice annual leaf pick up. Invest in snowbuddy and similar services. We pay disproportionately high property taxes -- provide services that HELP citizens contribute to the community.  | N=1           |
| 1. More downtown (affordable) living options for young professionals (i.e. high-rise buildings that are not for students) 2. Reduce traffic jams in and around Ann Arbor  | N=1           |
| 1. Road/street repair.c 2. Zoning and development downtown: development yes, but no more ugly buildings; no more 'luxury' student high rises.   | N=1           |
| 1. Slowing down on multi-level apartment buildings downtown and on Nixon Road until the infrastructure is in place to handle the increased population. 2. Including a green space for families on the library low.  | N=1           |
| 1. spending the money we approved for road improvements so less has to be spent on potholes. There are too many places where we keep shoveling bad money after bad. 2. Filling in sidewalk gaps - I'm on the north side of town, and the University will never be filling in the gaps on Broadway that cause people to walk in a poorly lit street. And the City didn't need to let the Leaird connection between Broadway Neighborhood and Northside/STEAM end up degrading so badly. CUT THE BRUSH BACK, it's already destroyed most of what was a perfectly good pathway to connect our kids to school and us to Plymouth and the rest of the North side.  | N=1           |
| 1. STOP lying about out taxes; uneven water rate increases to support the general fund! Socialist! 2. STOP subsidizing the University and downtown businesses and developers with MY tax money!   | N=1           |
| 1. The Ann Arbor community could make more strategic efforts to ensure that the city is not just diverse culturally (from an international stand-point), but also socio-economically. As one example, the city is very gentrified. There is a lack of black-owned businesses and residents. As a renter, I would also like to see more accessible/affordable housing. The houses on Main Street in Kerrytown are old and landlords appear to make minimal efforts at upkeep. More resources (money and time) should be spent to make sure that lower-income residents and renters are not spending +30% of their monthly incomes to live in houses that aren't even kept up to code.  | N=1           |
| 1. The battle between factions of the community and council over future development needs to be resolved based on reasonable compromises. It is divisive and carries over to other what would be less contentious issues. 2. I fear that most community input being 'heard' by city administration and staff, council and commissions is coming from people like me: older, white, .... Primaries - crucial in a one-party town - are held when residents fitting other demographics are out of town or otherwise engaged. Those demographic groups also don't have time to attend meetings, come to council member constituent meetings, fill out surveys, etc. 3. Residents are poorly informed about actual city performance on key indicators, both outcome and performance. This is important information in order to properly respond to a priority survey like this one and for many other reasons. How should people know if more should be spent on X - policing, fire, parks, ... - if they don't know how A2 performs against its goals, targets, peer cities and national averages??? | N=1           |
| 1. The plume, which you have not seen fit to even mention. 2. Clean water and stopping the spills which are becoming common. Being more honest - try the PFASs, for example. I don't think residents would have known about it if not for the media. That's unacceptable. 3. Roads. Fix them. It would be nice to not have my tires being ruined. And it would be nice to see A2 looking good for a change. It looks pretty grubby, unless you are so bedazzled by it you can't see what it really looks like.  | N=1           |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?   | Number |
|---|--------|
| 1. The water supply is unsafe with more problems threatened. The city lied to the residents and didn't inform them that the city water had high levels of PFOS and wasn't safe. The Pall Plume threatens the city's water supply. 2. We should invest in modern traffic signals along all major traffic corridors and fix the roads. 3. The city should exit the pension fund business and derisk from its huge exposure to stocks and bonds. 4. The city should stop investing in new parking garages and other wasteful spending such as barricaded bicycle lanes. 5. The city should sell its portfolio of affordable housing and make no additional investments in this area except in partnership with the private sector. 6. The city should enforce weight limits on trucks entering the city for construction projects. These trucks are destroying the major roads in the city. Building projects should not be subsidized and should pay 100% of the costs they impose on city infrastructure. 7. The city should have a citizen oversight board with a budget, independent investigative authority and independence from the police department.  | N=1    |
| 1.adjustment of city employee benefits to a sustainable amount with a fully funded retirement fund 2. Income tax. Property taxes (especially increases due to University acquisitions) do not sustain a economically diverse population. Also need local tax without charitable donation tax decreases as these dictate services rather than a community approach. 3. Reliance on non profits for services that government should provide at a cost effective rate. Special interests of fewer people appear to dictate what is provided instead of voters/government.  | N=1    |
| 1.Fix the roads 2. Provide clean drinking water   | N=1    |
| 1.Fix the roads. The roads in and around central campus are pitiful. 2. Stop building too tall buildings downtown. And reduce new projects that add more people to the community...there's a 'squeezed' feeling everywhere especially with traffic and access to Main St. and environs. 3. Stop putting up so many pedestrian crossing signs.   | N=1    |
| 1.Preparing for the effects of climate change - reducing use of fossil fuels, preparing for systems collapse. 2. Net zero (or better) impact on climate for things within city control and influence 3.Maintain a community with diversity of races, socioeconomic statuses et cetera. AFFORDABLE HOUSING 4. Reducing Noise pollution from traffic and large buildings.   | N=1    |
| 1.The community appears clean and safe. 2.Public opinions are not valued by the current administration. 3.Public transportation is good. 4.Downtown parking is absurdly expensive and I rarely go there. 5.Administration's priorities are not reflective of public opinion regarding continuing high-rise construction. 6.Too much money and focus is spent on downtown projects as compared to the neighborhoods; e.g. sidewalk repair and maintenance. We'd like some beautification too! 7.Expensive art installations, such as the Stadium bridge, should be STOPPED. They aren't even aesthetically appealing and I greatly resent my tax dollars being spent this way. If the mayor persists with beautifying manhole covers(!) the city will rise up in protest. 8.Finally, and probably most important, the recent decision to increase water rates for homeowners but not businesses is a slap in the face of families in this community. Julie Grand even baldly stated that most homeowners are 'more wealthy' and can easily absorb the extra cost. You have a lot of young families and retirees who are NOT wealthy and knowing you decided to put this burden on us has soured our support for this elitist administration. | N=1    |
| 1) Access to water 2) Affordable housing 3) Transportation 4) Applying a racial equity lens to all the things.  | N=1    |
| 1) education 2) roads 3) services for marginalized including low income and especially the homeless in Ann Arbor 4) transportation for ALL —SE Ann Arbor is isolated from the other parts of town bc of lack of bike trails and fewer bus routes 5) concerned there is visible discrepancy between school buildings in SE side compared to NW and Downtown areas—this should not happen in a2!  | N=1    |
| 1) Encouraging growth downtown and discouraging more urban sprawl. 2) Even more funding for local and regional mass transit in order to cut down on fuel emissions.   | N=1    |
| 1) Fix our deteriorating roads 2) Maintain a safe community via a strong police force and Fire Fighters   | N=1    |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?   | Number |
|---|--------|
| 1) Fixing roads. There is no other part of that city that is so clearly neglected with such an easily identifiable solution. 2) Address the structural fiscal problems that the city is building by continuing to maintain an overly generous pension system. Private sector employees no longer have pensions. City employees shouldn't either, especially not pensions that are as unsustainably generous as Ann Arbor's pensions are.  | N=1    |
| 1) Improving aesthetics of new, especially high-rise, buildings. 2) Recycling   | N=1    |
| 1) Stop the deer cull! The deer cull is cruel, ineffective, inappropriate and costly! I lost a lot of confidence in City Council when they imposed the deer cull on Ann Arbor. 2) There hasn't been enough regulation of new buildings and many are very ugly and/or look terrible next to existing structures. Ann Arbor used to be much more attractive. Please pay more attention to beauty - with new buildings, more trees, and expanding parks.   | N=1    |
| 1) The biggest problem is revenue. What's the most reliable way to increase revenue without increasing expenses? My sense is that the answer is new construction. Make more of that happen. 2) Look closer at expenses. Develop at least a vague notion of whether high-cost city departments are performing their intended duties or could be done more effectively by other entities, with fewer staff, or not at all. To wit: why do we need the size fire department we've got when structures aren't burning down anymore and 95% of what they're doing are medical runs? Or, what are the police doing with their time? Do we still need as many of them if crime is plummeting? They're the biggest chunk of the budget. Or, how much are we subsidizing recycling in order to feel good about ourselves? What are we spending per capita for solid waste vs. other communities overall? Ditto for all high-budget items. Share information. | N=1    |
| 1) The survey did not allow one to account for past mistakes; e.g., single-stream recycling has contributed to problems we now should fix. 2) Why not put a pie chart up front so people know expenses by category before answering questions? 3) The Prop A ballot caption was unethical, destroyed trust. 4) Gvt. is bureaucratic, rude, and inflexible (zoning variances, sidewalk repair, building inspectors). 5) What is going well is downtown street life, major events (TOP, Art Fair, etc.), parks (Argo, e.g.), accessibility of council reps. 6) Priorities should be ROADS, bike paths (safe, rational, listen to input), and figuring out what to do with the Fourth-Liberty-Division-William rectangle after Prop A passes. :-). Should work with feds to tear down that ugly building, make it the park, then build a new library on the library lot and work to move the fed building and bus station to along William.            | N=1    |
| A good way to increase small business to downtown would be to design a second floor outside walk way with all weather escalators. This second floor would allow openings for trees and walkways to both sides of the street. This could possibly double the business sector downtown... something to think about.. Serafim  | N=1    |
| A lot of housing developments but nothing done for the streets to keep up with this. Traffic became too heavy. Need plans to enlarge the streets.   | N=1    |
| A number of development projects stall and the properties are linked off. The developer should be paying a fee each year the property is not developed and open up the property for use as a green space instead of a dead zone.  | N=1    |
| A previous question asked how I'd pay for increases in some areas. You should be getting more money from the state for road work, since the legislature passed an increase in road funding. Those increases should go to improved safety first - particularly pedestrian and cyclist - and road repair/resurfacing second. Also, every time your traffic signals people make a change, the situation gets worse. Don't give them another dime.  | N=1    |
| A top priority for the city should be working to ensure that AA does not become a city of the 1% and that there are mandates to incorporate affordable housing in new development plans.  | N=1    |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?   | Number |
|---|--------|
| A top priority should be increasing the downtown footprint with more mixed-use buildings. These buildings should probably not be large towers and help preserve the human scale feeling. More mixed-used developments should also be created along existing major transportation routes. Hopefully, the density along these routes will increase enough to justify an increase in bus service frequency.  | N=1    |
| A two year plan is not a robust enough plan. So, my best input is that, in the next two years, City Government should devise a strong long-term plan for protecting the City's future, including increasing non-automobile transportation (and decreasing our reliance on cars), giving the Huron river back to City residents, holding polluters more accountable, and lessening the kowtowing we do to vocal-minority special interests.  | N=1    |
| A2 is a fantastic community and I worked hard for many years to move back here. The biggest complaint I have (which I know is very common) is that the roads are really terrible (I live on the corner of Mershon and Hanover and it's a mine field). With the amount of taxes I pay (which is A LOT), I feel that the roads should be better. One other thing that seems missing is that A2 is a great place to raise kids, but it always seems strange to us that there isn't a splash pad in town for kids to play at in the summer. That would be a good addition. Thanks for the survey! | N=1    |
| Absolute TOP PRIORITY needs to be clean water, Gelman and PFAS cleanup. Other priorities are the environment, climate change, sustainability and inclusion of people from all different countries, religion and walks of life. I do also like that money is set aside for cultural events and art.  | N=1    |
| Absolutely critical to invest in a city-wide climate plan.  | N=1    |
| Access to housing and affordable housing  | N=1    |
| Accessibility of downtown   | N=1    |
| Achieving a consensus in decisions where possible. Also, having some cross-pollination between departments (i.e. if we are a 'solar city' community, don't increase our property taxes for using solar panels!)   | N=1    |
| Achieving regional public transit and improving access to Ann Arbor through public transit  | N=1    |
| Action regarding climate change should be a priority of the next 2 years through greenhouse gas and waste regulation/management.  | N=1    |
| ACTIVE steps against overpolicing of marginalized populations, reduction of harm caused by overpolicing those populations. Don't tell me you're against racism - show me.   | N=1    |
| Actively work to take power away from ICE, police officers, and luxury high rises while focusing on serving the most marginalized in our community  | N=1    |
| actual affordable housing for real people/families who already live here, but are being pushed out. also, some of the neighborhood roads are quite bad.   | N=1    |
| Actual affordable housing. More community based development.  | N=1    |
| Actualizing the Treeline greenway.  | N=1    |
| adding a sidewalk on Newport, finishing the B2B   | N=1    |
| Adding more street lights and fixing the roads  | N=1    |
| Adding to tax base with additional development downtown to prevent sprawl.  | N=1    |
| Address downtown vagrants' approaching, panhandling. This happens by ATMs. More uniform street police presence to promote pedestrian safety/comfort. Address neighborhood blight.   | N=1    |
| Addressing climate change is ridiculous. Ann Arbor is not an enclosed community. You are making no impact and cannot make any impact. Fund police to get their staffing where it was in the 90s   | N=1    |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?   | Number |
|---|--------|
| Addressing drinking water issues. PFAS in the river needs to be cleaned up and severe sanctions need to be enacted on polluters (though I understand this is outside the ability of the city, working with the state government to accomplish this should be a priority.) The dioxin plume needs to be cleaned up, even if it means using city money to do it now and seeking damages in court from those responsible later. We cannot wait for the DEQ to solve this for us. | N=1    |
| Addressing social/economic inequities.  | N=1    |
| Adopting progressive cutting edge environmental and climate action policies. We need to compost more and better. We need to educate for best recycling practices. We need to create better green spaces in walkable distance from downtown. Make biking and alternate transportation easier downtown. Get a good grocery store downtown. Ensure affordable housing for all Ann Arborites.   | N=1    |
| Affordability: funding for increasing affordable housing, increasing non-student rental options (especially for seniors and working class people), and continuing to improve public transportation options.   | N=1    |
| Affordable & workplace housing should be a priority, so that we can maintain an inclusive community. This should be housing that's based on transit-oriented development, and also energy efficient--both of which support affordability.   | N=1    |
| affordable housing  | N=5    |
| Affordable housing  | N=17   |
| Affordable Housing  | N=3    |
| AFFORDABLE HOUSING  | N=3    |
| Affordable housing Revitalizing downtown so that small businesses can thrive  | N=1    |
| Affordable housing Better roads Safety of our water Cleaner city environment  | N=1    |
| affordable housing environmental concerns   | N=1    |
| Affordable housing Equity that reaches those most negatively affected, not just talked about it in board rooms  | N=1    |
| Affordable housing Non-motorized transportation   | N=1    |
| AFFORDABLE housing Safe water   | N=1    |
| Affordable housing - people cannot afford to live in this community. Development has not matched population/economic growth.  | N=1    |
| AFFORDABLE HOUSING !!!!!!!!!!!!!!!!!!!!!!!  | N=1    |
| Affordable housing and building out our public transportation   | N=1    |
| AFFORDABLE HOUSING AND CLEAN ENERGY!  | N=1    |
| affordable housing and clean water  | N=1    |
| Affordable housing and clean water  | N=1    |
| Affordable housing and climate action.  | N=1    |
| Affordable housing and climate change   | N=1    |
| affordable housing and finding ways to address issues like homelessness, poverty, and addiction   | N=1    |
| Affordable housing and fixing traffic congestion, particularly on Washtenaw, and parking downtown. Also improving the 4 line, especially with later running buses and routes that can bypass some traffic on Washtenaw.   | N=1    |
| Affordable housing and increased large floor plan office space downtown   | N=1    |
| Affordable housing and Pedestrian safety  | N=1    |

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|--|---------------|
| Affordable Housing and Racial Equity.  | N=1           |
| Affordable Housing at 60% AMI and below  | N=1           |
| Affordable housing downtown and in close neighborhoods   | N=1           |
| Affordable housing for all — there is no reason that a modest home on a postage stamp should cost more than \$350K.  | N=1           |
| Affordable housing for all, and reasonable rent for business owners. Wetland destruction, and other harmful land developments.   | N=1           |
| affordable housing for homeless and underserved residents  | N=1           |
| Affordable housing for low-income folks must be the top priority for the next two years.   | N=1           |
| affordable housing for low-income people who don't qualify for section 8   | N=1           |
| Affordable housing for service workers within city limits  | N=1           |
| affordable housing for the middle and lower 'classes' in the city and specifically downtown, (this is not referring to the needs of the student population).   | N=1           |
| Affordable housing for the working poor and homeless   | N=1           |
| affordable housing is a must do  | N=1           |
| Affordable housing is very much needed. I understand rent has gone up as the city has grown, but it's at an unacceptable level now. Many people are being pushed out of Ann Arbor while the wealthy are able to stay. There should be rent control. I hope to see more TRULY affordable & low income housing | N=1           |
| Affordable housing long term.  | N=1           |
| Affordable Housing needs to be top priority, and not just for people receiving govt. assistance, even families making ~70K a year can no longer afford to live in this city and its ridiculous.  | N=1           |
| Affordable housing so that people who work downtown can also live within Ann Arbor city limits.  | N=1           |
| Affordable housing so that the employees who work here are also able to live here.   | N=1           |
| Affordable Housing so we have economic diversity of residents and artists/musicians and the younger folks can live here. Safe drinking water and sustainability w. future planning, and a responsiveness to climate change and the future exigencies.  | N=1           |
| Affordable housing to ensure that we have enough employees for our businesses to thrive.   | N=1           |
| Affordable housing, community oversight of police  | N=1           |
| Affordable housing, environmental stewardship, reducing environmental impact, encouraging diversity and intersectionality across all aspects of business, government, education and recreation   | N=1           |
| Affordable housing, citizen police oversight, local business development, climate action   | N=1           |
| Affordable housing, climate change and renewable resources, updating of infrastructures  | N=1           |
| Affordable housing, environmental protections  | N=1           |
| affordable housing, especially for people who make too much to meet HUD guidelines but not enough to actually live here.   | N=1           |
| Affordable housing, public schools, public transportation  | N=1           |
| Affordable housing, racial/ethnic/economic diversity, roads, controlled development (slow it down, pay attention to design—too much clip art architecture now), increase utilization of current parks rather than increase number  | N=1           |
| affordable housing, road repair  | N=1           |
| Affordable housing!  | N=1           |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?   | Number |
|---|--------|
| Affordable housing! Stop the crazy development downtown. There must be another way to promote sustainable growth of downtown while not sacrificing community character and devoting land and money to luxury residences that are out of price range of typical residents of Ann Arbor. The answer to affordable housing is NOT more high density luxury buildings. We have enough of those, and rent has only increased. The answer is also not a one time donation of \$5 million for affordable housing. Put resources into finding answers for this problem. Talk the community. Talk to U of M students and ESPECIALLY U of M students from Michigan who are being priced out of Ann Arbor and into Ypsi. (Hint: the answer there is NOT telling them to take buses/commute). Talk to residents across the city. Downtown Ann Arbor isn't fodder for out of state developers and it shouldn't be the playground of wealthy University students. Talk to our community and facilitate our city finding answers together. | N=1    |
| Affordable housing.   | N=5    |
| affordable housing. ann arbor is nearly impossible for low income citizens  | N=1    |
| Affordable housing. Coordinate services for those in need.  | N=1    |
| Affordable Housing. Education Mental Health Access  | N=1    |
| Affordable housing. That means apts that are 500 a month not 1200. Stop building high rises that make the city unlivable. Fire the mayor with his asshole ideas about high rises. Convention center on lot by ymca. Place to hold small conventions   | N=1    |
| Affordable housing. The working class are treated like peasants in this city and are often not given much consideration. It's just been profits>having a city that is accessible for everyone, including the people who make your coffee, and sweep the streets. It doesn't make for a welcoming or inclusive community at all.   | N=1    |
| Affordable housing. Affordable housing. Affordable housing. Affordable housing. Affordable housing. Affordable housing. Wringing some money out of U-M to pay for roads and public safety.  | N=1    |
| Affordable housing. Economic and class diversity.   | N=1    |
| Affordable housing. I love Ann Arbor and would love to buy a home here but I can't afford it. We have a decent income and even if we save, we can't afford to buy. I feel like we can barely afford rent in the area.   | N=1    |
| AFFORDABLE HOUSING. Many longtime residents are being priced out of the city! Anti-gentrification initiatives. Ann Arbor's affordable housing option shouldn't be suburban sprawl.  | N=1    |
| Affordable housing. Rents are greatly outpacing wage growth.  | N=1    |
| Affordable housing. Selling the Library Lot. Redevelop the Y Lot.   | N=1    |
| Affordable housing. The last 5 years in particular, many friends who work in the service industry or hourly have been absolutely priced out. We need these folks and their hard work all over town, yet they can't afford to live here.   | N=1    |
| Affordable housing. There is to many high rises being built for students who won't live her after college. We need to invest in the people that make this city run  | N=1    |
| Affordable housing. We cannot only those who are in the top 1% or 10% of income to be able to move here. True economic diversity is one of the ways that we can insure that the rich will not take too much power here, as they have in the state and federal governments.  | N=1    |
| Affordable housing. We need the people who work in this city to be able to afford to live in the city, and that's just not possible right now. If the only companies you're attracting are tech companies, that's just going to make the problem worse (and make for an even whiter and richer Ann Arbor).  | N=1    |
| Affordable housing...not by having areas that are segregated poor but by having home sales open to just lower income people (mixed in a variety of neighborhoods), help maintaining homes, incentives to live in town.  | N=1    |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| After the fiasco with the library lot, it seems that there is a disconnect between the agenda of city council and the wishes of the citizens. The council should seek more public input about development and the overall vision of the city plan.  | N=1           |
| After years of deferring infrastructure investments it is time to put a focus on investing on all fronts and not by placing band aids on them. We need to take care of what we have that is in good to excellent shape and begin to bring the other elements up to par. I understand schools are not part of this since they are a separate millage, but we need to focus on making our school system as self-sustaining as possible. We need to fundraise like U of M and the private K-12 schools do. Playing the numbers game with school of choice to gain/maintain state funding is a dangerous proposition. We need to begin to establish and activate the effort so that AAPS is on the leading edge of this trend, not trying to play catch up years from now.  | N=1           |
| All good except roads that are not being maintained promptly or by high quality road surfacing processes  | N=1           |
| Allow more development. The rent is too damn high. Fix the roads and build parking structures. No one actually wants to take the bus.   | N=1           |
| Allowing more housing to be built. Unzoning the near downtown. Allowing more scooters and taking space away from cars.  | N=1           |
| Allowing the growth of medium density housing outside of the downtown area. There is an extreme housing shortage, and the only place developers can really build is in the downtown core. There are plenty of non important neighborhoods could stand to have a few homes replaced with high density housing. Townhomes, condos, small apartments etc.  | N=1           |
| Although I like the idea that the city is looking at ways to take action climate initiatives, the way the council did it was at best under the radar. The council should use the money from the millage rebate then either have a millage for climate action or try to budget it for it. I like that there are solid zoning ordinances but they are not followed such as requiring vacant homes be sold and property, especially in residential neighborhoods cleaned-up. Most importantly council needs to have more community conversations. This survey is important but is (very) limited to who know about it. Thus it is not reflect a cross section of the community. But, thanks for a thoughtful questionnaire.  | N=1           |
| Ann Arbor government should focus on housing issues for the next two years. If we are bringing jobs and people into the city, we need to be make sure we have enough affordable housing to accommodate the influx. We can't just let developers build luxury condos and not consider the impact of pushing those who can't afford the rent out of the city.   | N=1           |
| Ann Arbor has a horrible record of maintaining support for basic service and instead wasting precious time and resources on things that are glitzy and glamorous to talk about, but matter little.  | N=1           |
| Ann Arbor has become so gentrified that people of color, people of modest or low incomes can no longer live there. Or if they live there, they can't afford to dine out, participate in the social aspects of the city, or do any of the things that the very well off are enjoying. I have watched the changes since I came in 1978 and I think Ann Arbor has become a sad place. The poor are increasingly pushed out and I don't recognize the place any more. I find that I am avoiding doing all social things in Ann Arbor at this point because I would rather be around working class people. I have recently moved to Ypsilanti but still work in Ann Arbor. I want to be clear, I could afford to rent in Ann Arbor, I just prefer not to. I don't like the direction the city is moving in. I would rather shop, dine out, and spend my disposable income in Ypsilanti. I try to make a difference in my community and I think people of color and blue collar people deserve my money at this point. I find Ann Arbor to be very elite and not at all inclusive | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Ann Arbor has become unaffordable to live in, which is detrimental to our diversity, inclusion, and equity. There is also a bias and lack of true inclusiveness towards people of color. Ann Arbor keeps increasing it's police budget, even while community members' basic needs are not taken care of. The top priority for the next to years should be effective, independent oversight of the AAPD and affordable housing. The police budget should be decreased to address other priorities.  | N=1           |
| Ann Arbor is a great city to live in. However, it lacks diversity. Living in Ann Arbor is very expensive. Without a strategy to offset the challenges presented by income inequality, Ann Arbor will remain a homogenous city, only available to the economic elite in Michigan.   | N=1           |
| Ann Arbor is becoming less and less inclusive. It is turning into an insulated bubble for rich people and outsourcing its problems to less affluent communities with no regard for the consequences. Economic development activity prioritizes hot new tech companies over home grown businesses. Forcing out artists leaves the city bland and without character  | N=1           |
| Ann Arbor is referred to as The Democratic peoples republic of Ann Arbor outside the city. It has lost its focus and knowing what to do. It treats UM like a red headed step child and the city would be West Ypsilanti if not for that. Get rid of DDA and Susan Pollay, understand and realize people are not going to get rid of their cars and effectively manage the city from that standpoint. Quit giving some much time and effort to the 1960 hippies who seem to have nothing to do but complain to the city to change things. Realize what your role should be and execute it accordingly.  | N=1           |
| Ann Arbor needs to get a hold on becoming a sustainable community that is ready to meet climate change. We need to enable and predominantly support life styles that contribute to that end. Even in this survey, the transportation question mentions personal vehicles first. We need to move away from that by supporting and enabling anyone interested in using transport that is not a personal car, be it walk, bike, or ride the bus. We need to become a zero waste, energy efficient/reusable energy oriented, and sustainable community that is affordable for everyone, and socially just. | N=1           |
| Ann Arbor should push to attract more professionals outside of the University, especially tech.  | N=1           |
| Ann Arbor takes in so much taxpayer money. And has done very little to show for it. It seems like our council is corrupt and using the city budget to fund their own private whims, while allowing downtown and the conditions of the roads to fall to neglect. I give current leadership an F rating for losing sight of what matters to the general public.  | N=1           |
| Appropriate development. Our development is being hijacked by impractical people who don't want any growth. Ann Arbor is pretty Midwestern/ provincial compared to similar European and US coastal cities  | N=1           |
| Architecturally the city is visually destroying itself. New construction is not even close to being aesthetically sensitive to it's surrounding or to a higher quality of numerous contemporary design features associated with 'great' city profiles. It would seem that this city only wants tax revenue ... and not quality places for people to live and celebrate the joys of living within a vibrant environment.  | N=1           |
| As a 45 year resident, I feel Ann Arbor a very nice place to live and there is plenty to do. The one area it can improve on is the efficient use of money and time. I feel often the right hand of our government does not know what the left hand is doing, leading to inefficiencies and redundancies.   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| As a family resident, I think the local government needs to reassess the current tax structure and what affordability means. Our family of 3 with two full time working parents pay almost \$10K annually in city taxes which makes us question our decision to reside in the city. When I grew up, Ann Arbor was a diverse family town but it's quickly becoming the opposite as families can no longer afford the taxes on their homes and move out to be replaced by investors or non-full time residents. The water rate increases felt like a stab in the back because as our family grows, our water usage increases. It discriminates against large families. Re-evaluate spending (i.e. nix the useless art project spending, train station and greenway trail) and get the city back to providing basic services (roads, water, etc) with more affordable tax rates. Once that is accomplished, then look at 'fairytale' spending projects. | N=1           |
| As a high tax paying community, we need to look at ways to provide more for less. We have a large tax base and should leverage economy of scale with neighboring communities to reduce costs. We can't push all affordable housing on to Ypsilanti, but it needs to be interspersed within the community.  | N=1           |
| As a pedestrian who cannot drive, I think that transportation needs substantial improvement. I cannot walk more than two blocks without reaching large expanses that have no sidewalks. There are few marked crosswalks. The bus stops are frequent but many in the city are not maintained in the winter (they can be under two feet of snow when the snowplows merely push the snow to the curb), making them inaccessible and the only accessible curbs are at intersections. Downtown has far better maintenance of sidewalks, but you can't benefit from that if you can't get there.   | N=1           |
| As one of the most progressive cities in the country, Ann Arbor should be a national leader in preservation of natural areas, clean air and water, and green energy (i.e. reduction of carbon emissions). This should done in collaboration with the University of Michigan whenever possible.   | N=1           |
| As with the entire nation there is a divide between people. Politics have clouded what is most important. I don't care if you are a democrat or a republican but being kind to each other is what is important. Creating community building events that get rid of the political divide is important to me.  | N=1           |
| Assessing current building and zoning downtown, fixing infrastructure, improving traffic flow, improving pedestrian and bike safety.   | N=1           |
| Assure safety off all member of the community regardless of their political believes.  | N=1           |
| At a minimum, pay extra attention to the road surface (pavement and snow clearance) in bike lanes. There are some poorly maintained areas that encourage riders to leave the bike lane and enter the car lane. In the winter there are many sidewalks that are consistently unmaintained, and not because people are on vacation; the Snow Buddy group seems to have worked well in the neighborhood I used to live in.  | N=1           |
| Attracting/keeping people in their 20's to live/stay in Ann Arbor. Ensure views across the political spectrum are heard and respected. Develop/maintain relationships and dialogue with other city officials regarding the changes and challenges in city planning/urban development.  | N=1           |
| Avoid foolish and polarizing decisions about publicly funded art. Avoid lawsuits which waste taxpayer \$\$\$. Encourage high density zones downtown that mix commerce and residential. Leverage existing strengths in information technology, computing, biotech to support knowledge-based business development. Consider supporting low cost infrastructure like meet-ups, patent clinics, hackathons to increase the interactions within this community   | N=1           |
| Bad for immigrants   | N=1           |
| Balancing growth, particularly downtown, with the hometown feel that makes this community great  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| Basic services. Repair the roads - it's pretty ridiculous how terrible the city streets are, considering the high property taxes. It's borderline dangerous to bike in the bike lanes due to all the potholes. Clean up garbage at city parks and nature areas (its everywhere and ruins the enjoyment of these city amenities) - maybe add more trash cans. 'Affordable' housing is a fine goal; however it doesn't need to happen in the center of downtown (the most valuable land in town) - it can be on the periphery of town where there are transit lines for easy access to downtown and job centers.  | N=1           |
| Basics: code enforcement, cleanliness, structures and public infrastructure in reasonable repair, parks and school properties mowed and tidy. Skip SPARK. Skip human service activities that treat symptoms rather than causes. Instead of squabbling and spending on a handful of 'affordable' housing units, look at policies that contribute to housing affordability. Do people a favor and don't use the term affordable housing without explaining what you mean by it. Have council come to community instead of asking citizens to que up for a few minutes of comment. Send council to ZingTrain to learn customer service and lose the arrogant, we-know-best attitude. For starters... | N=1           |
| Be careful to not overly crowd downtown with high rise buildings and condos, be sure to account for how to accommodate increased car traffic as more development goes up  | N=1           |
| Because the City must balance its budget, and cannot afford to expand all services, we'd like to know for each service where you thought an increase is needed, whether you think that service should be funded by reducing another service, or by paying more for that service. [NOTE: Only items that were given an 'Increased' Rating in Question #4 will be displayed.] This is a totally bs question. Reduce services? How about the City Administrator's budget, IT, City Attorney's office? How about reducing the budget WITHOUT touching services?   | N=1           |
| better balance between average wages and average cost of housing. ensuring that people of all backgrounds can afford to call Ann Arbor 'home.'  | N=1           |
| Better communication - the city does good work at all levels, but there is an (undeserved, but common) perception that decisions are made without informing residents. When in doubt, over-communicate. Broadcast widely, especially what may seem like little things but touch residents' daily lived. Continue to be clear and transparent, even with bad news.   | N=1           |
| better communication with housing commission staff members  | N=1           |
| Better community engagement. I'm very concerned that some residents don't think they are listened to. This, however, is not my experience.  | N=1           |
| Better enforcement of traffic violations  | N=1           |
| Better management of construction projects for new housing, because existing strategies seem to be seriously harming our city.  | N=1           |
| Better parking areas that offer free parking. I've lived in many cities in California (beach cities) that offer free parking for customers..ex: in Michigan: Pymouth,Northville,Brighton,etc.Ann Arbor seems to spend their tax dollars wisely..wasted money on designs for the Stadium Bridge..waste of money on different designs throughout the city not needed. Not enough police observing the crazy drivers here.Too many drivers on their phones,texting,driving much too fast. Tickets should be given to get the drivers to realize they need to be more courteous.  | N=1           |
| Better response to public stop know it all attitude   | N=1           |
| Better road maintenance. Better Bus Service. Encourage more unique LOCAL Businesses to replace the Big Box clones, I miss having locally owned bars, restaurants, and other businesses with personality.  | N=1           |
| Better roads  | N=1           |
| Better roads, fewer sewage spills better routine maintenance of parks   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| Better roads, less stupid traffic constriction. Don't waste taxpayer money subsidizing housing for people that can't afford to live in ann arbor.   | N=1           |
| Better Roads, More subsidized housing stock and change in zoning and planning areas to accommodate more subsidized and affordable housing. Developing a city more receptive to the poor and working folks, not elites.  | N=1           |
| Better services for those with mental health challenges   | N=1           |
| Better services re: improved roads and winter street care. It's unacceptable that people cannot get to work/school in the winter due to the condition of roads and for our vehicles/bikes to be put at a disadvantage due to the poor condition of roads. I've lived as an adult in several communities, and it's horrifying the AA has the worst road care of them all.  | N=1           |
| Better snow removal. There's no reason to have so few plows out during the winter. I hate to see that less economically growing communities take better care of their roads than we do. We're so international, it only makes sense that we accommodate those that aren't used to heavy winter's. It will prevent more accidents and make homes and businesses far more accessible during the slower winter months.   | N=1           |
| better transportation services for disabled fix the local roads   | N=1           |
| Bicycle and other modes of alternative transportation do not have access to safe traffic lanes. Specifically, bicycle lanes often end abruptly at intersections or due to turn lanes.   | N=1           |
| Bicycle safety  | N=1           |
| Bicycle transportation in the city, particularly from the west side through downtown, is substandard. Bikeways are poorly marked, filled with obstacles (leaves, yard waste, etc.), compromised by rough pavement and poorly positioned drainage grates, and are far too narrow to allow safe cycling. I have given up on bicycle commuting from home (in Liberty Glen) to work (UM). WE NEED SAFE AND USABLE BIKEWAYS.   | N=1           |
| Bike and pedestrian safety and innovation. Ann Arbor is sorely behind in bike and pedestrian safety given the makeup of the community. Putting bikes on the shoulders of streets is a dated and unsafe solution. Walkers are not much better off in a many places due to bad crossings, no traffic calming and old, narrow sidewalks. At some point we can't fit more cars in Ann Arbor, so we better start making smart commuting better and safer for the safety of the people and the environment. | N=1           |
| Bike safety! is a problem or rather the lack of it. We can be a biking city by tapping into a great local biking scene but we need to make the roads safe to do so!   | N=1           |
| Bike, pedestrian, and mass transit infrastructure, preparation for climate change and the coastal refugees who will migrate to Ann Arbor.   | N=1           |
| Biking and pedestrian infrastructure. Safe drinking water. Clean groundwater.   | N=1           |
| Blocking the 17 story building on the Library Lot. We don't want it. We never did. We made that clear. Stop the damn thing. Stop it.  | N=1           |
| Bring more density to City of Ann Arbor to make it more attractive to visit. Don't become Chelsea.  | N=1           |
| Bringing down rent and stopping exploitative practices of landlords.  | N=1           |
| Build more housing - lots more housing, both market rate and affordable. Also invest in a transit infrastructure that makes transit and other non-driving options competitive for more people.  | N=1           |
| Build more housing everywhere, not just downtown. Reduce parking minimums.  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Build Sidewalk across street from Pattengil School. Dangerous without esp before and after school. Sidewalks on Anderson, Brockman and other streets near Packard need to be put in m. Why do I have to walk in streets? I didn't chose I live in a suburb. More frequent bus service on Packard on weekends during day at least. Rebuild downtown library. It is depressing. Too big and not welcoming or comfortable. Support vertical building downtown. Ann Arbor needs to start acting like a real city. It is becoming poky. We decided to retire here and wished we had moved to Detroit which is growing much more vital than Ann Arbor. Who knew? We are beginning to resemble Royal Oak and that is not a good trend. Restaurants downtown tend to be overpriced and mediocre. We drive to Detroit to eat. It is too bad. Nobody we know in our neighborhood uses buses and that is awful. We own two cars and still like to take the bus downtown. It is becoming a boring, wealthy town. | N=1           |
| Building inclusive community by having affordable housing for people who work in the city so they can also be residents if they choose. Make private sector have affordable units in any new development.  | N=1           |
| Building on the economic boom hereby supporting high tech medical and automotive companies to build a regional technology hub  | N=1           |
| Building out the pedestrian and cycling infrastructure.  | N=1           |
| Building strong community based police oversight, environmental initiatives to take care of our environment, and affordable housing.   | N=1           |
| Building the center so it is livable for residents. Should address the problem of commuter traffic in and out of the city each day by developing rail service so people coming in for work are encouraged to leave their vehicles in Howell, Brighton, Milan, Dearborn, Chelsea. Our city shouldn't be a parking lot for commuters from those places. We have the rails - why not build stations and serve them with trains? That's what works all over Europe and Japan and the US east coast.  | N=1           |
| By using a mixture of social media and print, increase public engagement / communications to inform residents and local businesses about government spending. Provide more information about the existing and upcoming construction improvements in the City. Town Hall meeting need to be announced / advertised more regularly to discuss the community's needs. The City needs to show residents and local businesses where they can help the City. All these needs improvement. Ann Arbor is a wonderful university town. It attracts high-tech and bio-tech companies. This increases the diversity of the community. The City is doing a really great job attracting these companies and providing cultural events. However, providing more assistance for small businesses is needed.   | N=1           |
| Care more about current residents; less about attracting new residents. Spend money from Mental Health/Public Safety millage on those two issues. Mayor should respond to all residents, not only his buddies.   | N=1           |
| Careful consideration to downtown development. Have a balance between overpopulation and vibrant downtown. The income gap in Ann Arbor seems to be increasing rapidly, and new development caters to the upper end. If this continues then the city will lose much of its uniqueness. Increase low-income housing.   | N=1           |
| CenterCity design and accessibility  | N=1           |
| Change the pedestrian crosswalk ordinance to comport with the rest of the state; rescind the increase in water fees for residential properties. Would also like to see fall leaf pickup returned; would pay a fee for this.  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Change the zoning laws so that you have more control over being able to limit new buildings that do not fit in with the surrounding neighborhoods. Residents are getting priced out of continuing to live here, and the workforce can't afford to live close to their place of employment. Affordable housing is developing too slowly. I applaud your continued public communication through CTN broadcasts and online notices as well as various surveys. Closed captioning is very helpful! DDA-Increasing the price of parking meters goes against encouraging shoppers and residents to spend time in A2. I volunteer in Kerrytown, but I can't afford to go often enough because of the expense.   | N=1           |
| Citizen input on Community Rezoning and Development.   | N=1           |
| Citizen input on design of the park/commons to be built next to the downtown branch of the AADL.   | N=1           |
| City Council and the Planning Commission need to be more responsive to residents concerns. Traffic and growth need to be managed more effectively.   | N=1           |
| City council needs to do a MUCH better job of listening to and involving its residents. As a resident, I'm finding the city to be developing a hostility to automobiles and drivers. I hope this changes.  | N=1           |
| City employee (Jennifer Lawson) should provide status to individual residents on storm water drainage concerns and city violation issues when requested. No need to go silent. Would be nice if employees were also residents of the city of Ann Arbor.  | N=1           |
| City government is pushing life long residents out of town through uncontrolled taxes, Mileages and service costs. This happened to many African American families in the Kerrytown area in the 80's. Housing advocates further increase this problem by creating housing through increased taxation for non residents. While I believe the homeless problem should be addressed, pushing people on fixed incomes out of their homes creates new problems. In addition, reducing traffic flows that create more time in vehicles does not help with climate change. I suggest Boulder Colorado is openly examined. One must be wealthy to live there and the service sector workers must drive miles through green belts from more affordable towns to work. Is this a truly diverse community? Is this efficient? How does land use pattern affect the climate? | N=1           |
| City government needs to communicate better with the public about what they are doing. The newest outreach program is good, but it lacks specifics. So then the comments under them simply make fun of them. Utilize NextDoor more to keep the electorate informed about the amazing pro-active work the city does every day. People don't know. And into that vacuum a lot of mis-information is spread.  | N=1           |
| City government transparency and openness.   | N=1           |
| City govt is an abject failure with regard to managing the city in general and having any vision for the future. Transportation within the city is a nightmare, and the resulting pollution is obvious for anyone who cares to look. More of the same is NOT an answer.  | N=1           |
| City is focusing too much of ideals like environmental stewardship and diversity at the expense of basic services like road repairs and infrastructure.  | N=1           |
| City needs to take leadership role in promoting a sustainable, carbon neutral energy policy.   | N=1           |
| City residents who live more than 2 miles from downtown don't all have buses available weekends. We need to drive downtown to visit downtown. There is not a good way to walk from Warrington to Kerrytown. Extend biking path/walking path to north of M 14.  | N=1           |
| City staff that I've engaged with over the past few years are not always well-suited/fit for their jobs. There is often a disconnect between their position and the public engagement piece/customer service that all government 'public servants' should have. I think City staff could benefit from more transparency and a better communication and understanding of who they serve- the residents who pay taxes for their salary.  | N=1           |
| City-owned subsidized housing  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| Clean Potable Water   | N=1           |
| Clean energy and affordable housing need to be top priority. I see our community currently failing in both of those areas.  | N=1           |
| Clean energy and sustainability.  | N=1           |
| Clean up panhandlers, fix local roads, reduce taxes   | N=1           |
| Clean up the drug problem.  | N=1           |
| Clean up the river.   | N=1           |
| Clean water affordable housing  | N=1           |
| Clean water access, climate change preparedness and safety of the community.  | N=1           |
| clean water, expedite water infrastructure replacement  | N=1           |
| Clean water, roads, handicap accessibility of neighborhoods in the winter   | N=1           |
| Clean, safe drinking water.   | N=1           |
| Cleaning our water!! and reducing the rates of residential customers as compared to commercial customers.   | N=1           |
| cleaning up downtown area. and incorporating more art. as well as road fixing and bike lanes  | N=1           |
| Cleaning up our water supply and dealing with issues in our groundwater and the Huron, pedestrian safety, and smarter investment in transportation.   | N=1           |
| Climate action and sustainability   | N=1           |
| Climate adaptation, especially via expanded infrastructure, outreach, and education   | N=1           |
| Climate Care and Education: making it easy for citizens to make choices that support a clean and healthy environment (increasing alternative energy use, reducing waste, protecting water sources, a sharing economy, etc.)   | N=1           |
| Climate change  | N=1           |
| Climate Change  | N=1           |
| Climate change Climate change Climate change  | N=1           |
| Climate change - mitigate our contributions to it, prepare for effects of it  | N=1           |
| Climate change action   | N=1           |
| Climate change action! We have a plan--let's do it. This means more EV charging, less idling, and a transportation system focused on people, not cars. For example, mobility as a service (mobility hubs and payment systems), more pedestrian-friendly enhancements, drop-off zones instead of parking lots, and a city that welcomes bikes and scooters (e.g., protected bike lanes). | N=1           |
| climate change and sustainability. nothing else matters if we don't solve this. the poor are the ones impacted the most.  | N=1           |
| climate change is the only thing we should be talking about: this is inclusive of housing, transportation, energy, communication, public health, finance, and equity  | N=1           |
| Climate change mitigation and adaptation, including rapidly reduced emissions, more bike/pedestrian friendly infrastructure, more public transit and less cars, reconfiguring how the city is build and buildings are designed with sustainability and life in mind.  | N=1           |
| climate change mitigation, stop future boondoggles like the George  | N=1           |
| Climate change preparedness, confidence in clean drinking water, health and human services funding  | N=1           |
| climate change prevention and preparedness  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| Climate change, community oversight of police, pedestrian safety, roads, pollution/water safety   | N=1           |
| Climate change; we have to be leaders in this area. We have the knowledge base to provide leadership.   | N=1           |
| Climate change. Both reducing our emissions as a city and community - Ann Arbor should be the model American city - and transitioning our built environment to prepare for a low-carbon world and an influx of climate refugees. In light of the 2018 IPCC report, avoiding this any longer is unconscionable. We must mobilize as if we are at war. Lower-emission, denser, more walkable housing will also help the city's workforce housing shortage, which is the biggest immediate issue facing the city (climate change being #1 overall).  | N=1           |
| Climate changes needs to be the number one community priority and funding needs to follow - no more shallow talk.   | N=1           |
| Climate preparation/adaptation, affordable housing for students and low-income residents  | N=1           |
| Code enforcement. It doesn't matter what requirements and codes the city govt enacts -- if it doesn't enforce them, it's money down the drain.  | N=1           |
| coming together as a community, bridging differences, low-income housing, protesting diversity.   | N=1           |
| Community programs ,improving housing and programs to help homebuyers. Wages increase   | N=1           |
| Communication with minority's   | N=1           |
| Communication. I'm the program director of the Ann Arbor branch of American Assn of University Women (AAUW) and I am continually kind of appalled at the lack of information on the part of these educated and well-connected ladies. Your city web site, at the very least, needs extensive content on many convoluted topics. And Ryan Stanton at MLive needs a clone. So much dissidence and indignation could be resolved with better content online ... I realize that online is really the only possibility these days ... with the exception of CTN channels 16 and 19, hurrah for that. --- Chris Grant | N=1           |
| Community engagement on development for sustainable design and affordable housing   | N=1           |
| Community growing well. Attracting and keeping quality jobs City Govt needs to look for and accept help from local Higher Ed Units, faculty, and students. UM and City leaders should meet regularly to address common problems.  | N=1           |
| Community involvement   | N=1           |
| Community involvement with planning and managing affordability.   | N=1           |
| Community leaders are generally great but day-to-day city service providers are often slow to respond to issues if they respond at all.   | N=1           |
| Community mental health   | N=1           |
| Competitive bids on road projects.  | N=1           |
| Comprehensive land use planning that includes the effect of development decisions and zoning changes on affordability of housing. Stop reactively approving all large developments and plan for the evolution of the entire community.  | N=1           |
| Concerned about water safety. This should be a high priority. Affordable housing. So many people who grew up in Ann Arbor or unable to live in Ann Arbor because of the cost of housing. Rental properties are Sky High and a high percentage of families must move in communities outside of Ann Arbor in order to afford rent. Ann Arbor is pricing the working class and lower middle class people right out of this community.  | N=1           |
| Concerned that we are overdeveloping - high rises and big new subdivisions on the northeast side  | N=1           |
| Condition of roads and streets within the City  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| conservation: reduce waste and energy usage (start with turning off the TV in the new court building lobby at night & on weekends); spend to maintain what we have (water trees, plant perennials along streets, repair leaks; improve recycling and composting (building sites, recycle bins). Also, reduce public noise such as city bus brakes, music outside stores, building air handlers, and vehicle mufflers.   | N=1           |
| Consider engaging surrounding communities in decision-making that affects them. Continue public safety measures, place publicly available AEDs in and around neighborhoods (not just businesses) and mark them for others to find.  | N=1           |
| continue and increase improvements to the roadways, including road condition, pedestrian crossing, bikeways, and enforcement of traffic laws especially as they pertains to pedestrian and bicycle safety.  | N=1           |
| Continue to create the conditions that build a bigger, well-planned downtown core. Downtown should have tall buildings. Ann Arbor should be comprised of connected neighborhoods that include all the amenities a resident/family needs within a close proximity. Especially near the downtown area. Growth can be sustainable, and we can and should be ready for it.  | N=1           |
| Continue to diagnose the dioxane plume, and create a plan should the plume contaminate the Huron river and/or the city's water system   | N=1           |
| Continued road repair, managing development to produce affordable housing, climate change response  | N=1           |
| Continuing to build the economy/growth, keeping the downtown vibrant, expanding public transportation (rail to Detroit?) and improving road surfaces  | N=1           |
| Controlling downtown growth, like the too-large 17-story building planned for the Library Lot. This seems to be growth for growth's sake, and any affordable housing gained would not be worth the loss of living-quality in that area.   | N=1           |
| Controlling growth, keeping the road network in line with the anticipated growth, following the master plans that were developed instead of re-zoning against the plans, fixing the zoning systems.   | N=1           |
| Controlling the rise in rent for middle-class apartments (not subsidized low-income apartments, nor ridiculous high-end luxury towers)  | N=1           |
| Coordination and improvements of signage. De-emphasis in downtown with an increased emphasis in community living across town as it will lead to more bike and walkability as not everyone lives downtown but deserve near experiences and conveniences. Improve safety and movement around schools.   | N=1           |
| Core services are exceptional. Clean water, trash and recycling, basic transportation services. The private sector is thriving. I think it is important and fair to help bring everyone along for the ride as the city thrives, and drawing a line between support and gold plating is a hard thing to get right. I applaud the efforts. Parking downtown is a mess, and more traffic enforcement on game days would be appreciated. In the end, you provide great services but don't get in the way. Kudos for the effort.   | N=1           |
| Cost of housing. The people who serve our community in our schools, restaurants, businesses, etc., can not afford to live here and that's is unacceptable. We will become a community of rich, entitled, snobs (that's what the teenagers of Ann Arbor are; have you ever found one willing to hustle and mow lawns to pay for something? Nope.). I've lived here three years and love my neighborhood but am frustrated by the costs of houses (despite it helping me in theory) and lack of diversity. My taxes have grown exponentially. When i invest in my home, I'm punished by the taxes. And when i drive downtown, I have to swerve to miss car-killing potholes. But we had a festival for a soccer game this summer? How many people on your survey wrote about how great that was? I'm guessing none. I'd like to see A2 think about and a plan a future that looks different than the past 10, 15 years. One with cleaner water, better transportation, and housing opportunities for all income levels that is NOT high-rise buildings. | N=1           |
| Council and City Management need to listen to us residents, rather than following their own aggrandizing agenda.  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| Council is too invested in the minority opinion of the City and acts upon. The police department needs to get back to the police department of old, which has an expensive community engagement, targets crime and reduces it and investigates complaints thoroughly,.  | N=1           |
| Courts, justice and public safety should be the priority. Social justice priorities will be accomplished by making those the priority.  | N=1           |
| Create a pedestrian friendly environment and safe community connected policing  | N=1           |
| Creating a more commuter alternative environment possible. A safe space and positive culture for bicycles, bus, and possibly rail. Balancing and monitoring university encroachment into neighborhoods through housing options and monitoring their trash creation--possibly increasing fines for their unsightly yards and public spaces. Creating and supporting affordable rentals near campus for employees which could lead to a stronger alternative commuter culture.  | N=1           |
| Creating an independent body that provides true oversight of the Police Department. Making serious improvements to infrastructure that makes biking and walking truly safe (such as separated bike lanes). Creating substantial effective policy to increase affordable housing, such as requiring the university to provide housing for more of its students so that houses that could be affordable housing for residents are not slum lord-owned group houses (see the 'student ghetto'). Acknowledge the racial and economic segregation in the city and implement evidence based beat practices to begin reducing this segregation. Implement radical strategies to reduce resource consumption and waste production, such as HOV lanes and other requirements for car pooling, and increasing composting programs especially for restaurants and other large point sources of food waste. | N=1           |
| Crosswalk design is poor and dangerous. Get rid of the Crosswalk law--go to the state standard. Roll back the water rate change rip-off you hit homeowners with. Kill \$55 million riverfront park. Kill the Core Spaces deal. Fewer Police and More Firefighters/Emergency responders. Kill the new Train Station; work with DTE and upgrade existing station. Spend less on Courts and Judges.  | N=1           |
| Current building design is dreadful. Ann Arbor is constructing corridors designed for cars instead of places where people would want to spend time. We need more benches, clean, lit, walkable allies, flowers, trees and drinking fountains.   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| Current road improvements are good, though why Scio Church work stops right were the road gets bad, I am not sure. However, my current top priority concern is that of our development planning. AA seems to be embracing growth without a plan. If building continues as it is now, we will lose the open space feeling within the community. Buildings are going up right next to the sidewalks with no set backs. It is very oppressive. In addition to this, there is a LARGE building being pushed through council that will be wedged into one of our residential neighborhoods on the West side. This building will TOWER over the existing homes, increase traffic on their streets, and decrease the standard of living in the neighborhood. Council needs to be held responsible for maintaining the standards already set (single family units), rather than adjusting them to their needs so they can sell property to developers from out of state who build things that don't relate or fit into the area where they are being built. There is a general lack of sensitivity in this regard. The OWS has a set of rules, but the rest of AA seems to get thrown to the wolves - particularly in the parts of town that don't have multi-million dollar homes in them. There seems to be no master plan for development, nor overall rules for setbacks on the city streets. And though it has been lovely to see the street tree program start up again, the willingness of the city to let developers go in and clear cut property is appalling. There should be some sort of Tree reparation. (You cut down this diameter - this many diameters need to be put back in). Other communities have this. We are 'Tree Town' after all. And finally, it would be good to get something in place that reduces, stops the growth of light pollution (aka. Sky Glow). It is really bad here. Rules can be put in place to help enforce a dark sky, but AA currently seems to be set upon lighting it up, rather than darkening it down. You can still have lighting, it just needs to be directed in a more efficient way. | N=1           |
| Cutting down on the cost of housing. Watch the increasing property tax, you want people from walks and finances of life   | N=1           |
| Deal with the PFAS/water issues too priority Stop wasting ridiculous amounts of \$ on pedestrian/bike safety. Pedestrians and bikers r getting a false sense of security.   | N=1           |
| Dealing with aged infrastructure, including sewer & water supply lines & water treatment; road repair/replacement; planning traffic control relative to high-rise/condo developments in the city.   | N=1           |
| dealing with climate control issues, affordable housing, and fixing the roads.  | N=1           |
| Dealing with PFAS in water. Solving Gelman plume problem. Contributing solutions to global warming (removing tax assessment increases for solar systems might help.) Improving customer service in assessments office and permits office--I haven't dealt with either many times, but all interactions I've had were examples of ridiculous bureaucracy and uncaring employees.   | N=1           |
| Dealing with the affordable housing crisis. Even middle class households are getting pushed out and that threatens our vibrancy, equality, and overall quality of life.   | N=1           |
| Dealing with the limited availability of affordable housing for low income residents and the homeless.  | N=1           |
| Dealing with/cleaning up Dioxane in water.  | N=1           |
| Dear Mayor Taylor-- Here are some thoughts. I know Ann Arbor is a progressive community, but we can't let our interest in progressive issues keep us from doing the basics. My taxes are quite high, yet my street is never plowed (and I live within a mile of downtown) and our garbage collection service is limited vs. other communities. Ann Arbor Public Schools, long viewed as best in the state, don't have system-wide services that compare with other districts (languages, etc.) We have many parks but many of them are not well-maintained. I can't tell you the number of times my son has played rec and ed soccer in the weeds on uneven ground. And, our downtown is not able to maintain retail spaces. I think there are a lot of basics we are missing as we debate loftier 'liberal' issues for which Ann Arbor is known.   | N=1           |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?  | Number |
|--|--------|
| Decrease education budget. Decrease spending overall. Focus more on pedestrian safety and downtown safety (too many aggressive panhandlers and homeless that take over areas like Liberty Plaza). Don't worry about the antiprogress faction. Instead of trying to raise money for affordable housing, see where money can be saved. Just keep making the city better and allow private organizations to operate without so much interference.   | N=1    |
| Decrease tax burden on residents before too many are forced to leave the city!   | N=1    |
| decreasing carbon footprint  | N=1    |
| deer management, fixing crumbling roads  | N=1    |
| defending the vulnerable, inc. against state and national govt   | N=1    |
| Definitely need more affordable housing. With as progressive as Ann Arbor is there is still a larger amount of homeless families. Which means there are homeless children. We need more housing for homeless families with children and educational and job development to assist those in poverty to be equally involved in the their community.  | N=1    |
| Defund DDA immediately. Fund affordable housing. Improve services.   | N=1    |
| Defund police  | N=1    |
| Developers should have to pay for new infrastructure to cover costs of added water/sewer/parking/electrical etc loads.   | N=1    |
| Developing high quality public open spaces downtown should be a priority.  | N=1    |
| Development has been a contentious issue recently. Given the long-term impact, it is no surprise. I've generally been accepting of the pace and general state of development, but I can understand the frustration with the size, quality, inherent value to the community and the cost to the community. I think we should be pro-development but work on ensuring the right development is taking place.   | N=1    |
| Development HAS to be a priority. Housing continues to become unattainable for many in Ann Arbor due to local government refusing to allow supply to meet demand. It's the reason our roads are choked with traffic every morning with the commuters who are unable to afford to live here. We can't call ourselves a welcoming, open community if we do everything in our power to shut out those who do not, those who can not, live here. We should devote as much as we possibly can to improving access to housing (including through private development), updating our zoning, improving public transit access, and improving pedestrian and bicycle infrastructure. If we don't make affordability and density a priority, all of the quaint things we love about our city are going to be priced out of existence until we're nothing more than the Palo Alto of the midwest, accessible only to the upper echelons of society. | N=1    |
| Development of downtown density with housing that middle class workers could afford.   | N=1    |
| Development should be a top priority. NIMBYism in Ann Arbor has been, and likely will continue to be the reason it will never be as prosperous as it could be. Prioritize development over the character of the city.  | N=1    |
| Developments in downtown to increase density and improvement in biking/walking/transit options are going well. Plans to build protected bike lanes and improvements to sidewalks are encouraging. Top priorities are accelerating these activities to allow more people to move around Ann Arbor without use of cars.  | N=1    |
| Difficult to decide.   | N=1    |
| dioxane plume, affordability, recycling, transparency of issues, stop with the fuller parking garage, stop spending so much money on studies and consults, stop grand standing and virtual signaling, stop bending over for the u of m, stop with the meaningless expensive art  | N=1    |
| dioxane, climate change, bikeability   | N=1    |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| Diversity   | N=1           |
| Diversity has to include people of all economic statuses, with the opportunity for a good lifestyle. Not just the affluent and students of affluent families.   | N=1           |
| Diversity, Children, Equality, Protecting, Veterans' Services   | N=1           |
| Divestment from Fossil Fuels Environmental Sustainability Clean rivers and safe water to drink.   | N=1           |
| Do more to stop the fireworks during the summer. No police presence and fireworks are always a nuisance especially on the fourth  | N=1           |
| Do not annex more properties from Ann Arbor Township.   | N=1           |
| Do NOT increase property taxes any more.  | N=1           |
| Do we have the city and commercial services to support in increase in downtown residents (I'm thinking here of recent high-rise construction  | N=1           |
| Doing everything we can to do our part to mitigate climate change   | N=1           |
| DOING OK solid waste pickup, water and sewer system NOT SO WELL, construction inspection, response from officials   | N=1           |
| Don't allow overdevelopment. The new businesses on Stadium have virtually no setback from street. Other places too. Make better effort to communicate with residents. The adding of two bike lanes on north Maple for instance - no locals pre-informed and this has created a ridiculous bottleneck and is probably more dangerous for the few bike riders that actually use it. And how much did it cost and what is the benefit? The cultural environment is fantastic.                  | N=1           |
| Don't spend 100K of taxpayer's money on artwork when you don't maintain streets and traffic patrols! That should be donations!  | N=1           |
| Downtown Ann Arbor is a traveling nightmare! Congested areas need to be a vehicle free zone with more parking nearby. A more diversity of shops downtown- it is mostly restaurants and bars....   | N=1           |
| Downtown development has exceeded infrastructure. Parking is difficult. Extreme high cost plans (stain station, downtown walk/bike) will benefit the few and should be abandoned or reconfigured. There is an overestimate bike lane needs and underestimate of traffic congestion. I rarely see significant use of bike lanes that have narrowed major thoroughfares. Different plan needed. Over development is reducing the accessibility and and charm of university area and downtown. | N=1           |
| Downtown development needs to decide if downtown is to be a destination. Not just a business center.  | N=1           |
| downtown is overbuilt and too crowded -- need to restrict it too much emphasis on being a 'green' city --need to put less money into it traffic flow in the city is poor - need to coordinate traffic lights and do a study of how to get traffic flowing better  | N=1           |
| Downtown is vibrant, but it's for the wealthy. This is becoming more true of Ann Arbor as a whole.  | N=1           |
| Drinking water  | N=1           |
| Drinking Water  | N=1           |
| Drinking water (PFAS seems scary) and public park upkeep.   | N=1           |
| Drinking water and water infrastructure   | N=1           |
| Drinking water issues (dioxane, PFAS)   | N=1           |
| Drinking water quality/safety   | N=1           |
| Drinking water safety & clean up needs to be a priority please, focusing particular attention on decreasing PFAS & PFOS contamination & other toxic pollutants.   | N=1           |
| Drinking water safety; Please stop putting ice-melting salt so close to the huron river (e.g., around Gallup park, it's excessive)  | N=1           |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?   | Number |
|---|--------|
| Drinking water safety;( PPFA, Gelmen runoff) Affordable housing; Urban development-- need a plan to make campus/downtown area more aesthetically pleasing restrict number of floors of high rises;  | N=1    |
| Drinking water safety.  | N=1    |
| Dumping the horrible police 'oversight' ordinance, to be replaced with the one recommended by the committee that met all summer and had huge community support.   | N=1    |
| Economic and racial segregation continues to grow, and is definitely not being abated by local government. A 'healthy economy' isn't just about supporting start ups and traditional economic development, which work to ensure that only increasingly wealthy people can live here. 'Inclusion' isn't just about whether we are welcoming or 'nice' to people of color. Inclusion is also about those who aren't rich being able to live here.   | N=1    |
| Economic development and support of high tech. Doing as much as possible to combat climate change and working regionally on this issue.   | N=1    |
| Economic growth is very well! Infrastructure needs much improvement! More citizen involvement in the community especially in city government should be a priority in the next two years.  | N=1    |
| Economic growth seems good. Affordable housing is a crisis that needs to be a very high priority.   | N=1    |
| Economic inclusion. Presently Ann Arbor only embraces the wealthy. Put citizens needs before the needs of the university, business, developers, and out of town visitors. Presently, the needs of citizens are last on the list. Drinking water contamination is inexcusable. Eli Cooper should be fired for his deplorable handling of moving traffic efficiently. Our libraries are excellent. West Park is a wasted opportunity. It could be a gem and serve as the Central Park citizens contend they want.   | N=1    |
| Educational and economic opportunities for the underserved.   | N=1    |
| Effective long-range development planning.  | N=1    |
| either reduce property taxes or take care to spend on essential infrastructure only. Don't waste!   | N=1    |
| Electric charging area throughout the city. Car and cycle.  | N=1    |
| Eliminate council in-fighting and litigation, I don't want my taxes going towards legal fees because the city government can't do their jobs across the table. Cost of living and property taxes are too high.  | N=1    |
| Eliminate the DDA and its funds be part of the total budget process.  | N=1    |
| Eliminating the sale of illicit drugs and licensing all panhandlers.  | N=1    |
| Encourage sustainable growth, we should commit to achieving a carbon neutral city. Planning needs to be much better. Yes on Prop A was a disappointment for me. However we also do need better options for new buildings - more beautiful and better for residents. Affordability with some subsidized needs to be part of it. Downtown is being lost to over priced restaurants and bars. We need a better mix of stores to have a thriving walkable city. Personally I think a pedestrian area would be a wonderful addition. Let's get the property across from the Y moving and done with some of these ideas in mind. Back to sustainability, let's get ahead of the curve on climate change. We can be a model to show what is possible. I would be willing to pay higher taxes for that. | N=1    |
| End the deer killing. Find other solutions. Monitor AATA budget better. The Industrial St office is poorly run. Front desk workers slow and sometimes rude. Desk set up for only one person. Long waits.  | N=1    |
| Ending political jerrymandering   | N=1    |
| Energy and environment  | N=1    |
| enforce school zone speed limits, catch up on deferred maintenance of streets, water mains, etc   | N=1    |
| Enforcement of existing traffic rules to create a safer environment for cars, pedestrians and bikers. Maintenance of roads and infrastructure that everyone uses.   | N=1    |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| enough about climate change and the never ending \$\$ on a pie in the sky train station!- we need our roads fixed, and infra-structure fixed! water mains breaking, roads falling apart!  | N=1           |
| Enough with the high rise apartments already. We are in dire need of actual affordable living spaces in the downtown area and not some conflated federal wage breakdown nonsense either. Like some housing in which a restaurant worker making 30-40K a year can afford and some housing for low income elderly. There is absolutely nothing diverse about downtown Ann Arbor any longer I live less than a mile from downtown and have not been that way in over two years. If you find a spot to park it costs you an arm and a leg and the majority of the businesses are food and bars, there is no reason to go there anymore unless you are a drunk foodie. | N=1           |
| Ensure diverse housing development Make improvements to infrastructure for non motorized transit Be a good example of fair and transparent democracy  | N=1           |
| Ensure new development aligns to the master plan, stop rezoning in favor of developers.   | N=1           |
| Ensure our drinking water is safe; Fix the roads, especially Earhart Road; encourage non-partisanship.  | N=1           |
| Ensuring that people can move through the community well -- via cars, bikes, foot or Birds -- as city housing density booms. We need to be creative in offering smart options to get around while keeping the most vulnerable (pretty much everybody not in a car) safe. I'm also worried about our water quality and safety over time -- both from the dioxane plume and PFAS contamination. If we lose confidence in our water supply, we endanger every aspect of the city.  | N=1           |
| environment and sustainability, creating a police oversight commission that has genuine oversight authority and includes citizen input, addressing affordable housing issues, improving public transportation options/access and pedestrian safety  | N=1           |
| Environmental and climate. Recycle reduce reuse and sustain.  | N=1           |
| Environmental concerns and the safety/comfort of minority populations!  | N=1           |
| environmental consciousness   | N=1           |
| Environmental health (e.g., water quality). Road resurfacing.   | N=1           |
| Environmental health and sustainability; road and pothole repairs   | N=1           |
| Environmental issues and emergency preparedness   | N=1           |
| Environmental protection  | N=1           |
| environmental stewardship and energy management leadership  | N=1           |
| Environmental strides: sustainability and reduced emissions   | N=1           |
| Environmental sustainability  | N=3           |
| Environmental sustainability, clean water, preparation for climate change   | N=1           |
| Equity Safety Sustainability  | N=1           |
| Event and cultural opportunities are wonderful. Not going so well with road repair, trash in city, panhandling/open drug use, rampant development.  | N=1           |
| Everything in Ann Arbor so great except for our roads. They are embarrassing.   | N=1           |
| Everything should stay the same!  | N=1           |
| Everything so far is going well new to the neighborhood.  | N=1           |
| Execute a massive improvement in the roads, including major streets and side streets. Our rough roads are deplorable. We have seen BETTER roads in third world countries.   | N=1           |
| Expanded community mental health services, fewer charter schools and more funding for public schools (though this may not be possible due to state law). Selling the library lot to Core and putting money towards building a new downtown library.   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Expanded public transportation to allow commuters to travel to/from city in a timely manner that would also reduce parking challenges.   | N=1           |
| expanding downtown zoning into the Old West Side   | N=1           |
| Expanding the greenbelt around the city to reduce the amount of potential sprawl as property values in the city increase. Continue to encourage high-density development within the city limits and create a robust public transportation system.  | N=1           |
| Fair housing and water safety  | N=1           |
| Fairly new to the community...but very pleased thus far.   | N=1           |
| Fighting climate change and housing unaffordability  | N=1           |
| Figuring out affordable housing. So much available housing is priced beyond the reach of moderate income levels, and I don't know where you live in A2 if you're low income. This hurts the availability of workers, and makes us a less diverse community on many levels. Probably on a related note, city center development beyond more restaurants also seems important to me.   | N=1           |
| Financially support middle-income housing efforts. Majority of employees in town can't afford to live here.  | N=1           |
| find ways to achieve goals without spending more money or charging residents more in property taxes. I've lived in the same house for 40+ years and can't afford the taxes -- what would you do to save me and my home.  | N=1           |
| Finding ways to listen to people who have less-well-heard voices, and implementing their feedback.   | N=1           |
| First, end the deer cull. If we want money to spend in other areas, we have no business spending hundreds of thousands of dollars on a questionable (at best) project. Secondly, enough with the going overboard on pedestrian 'safety' some of the zones for enforcement appear to be revenue collection zones (lower Pontiac Trail) while speeding vehicles between Dhu Varren and Skydale are seemingly never intercepted. Another top priority? Teach Mr. Eaton and Mr. hayner some civility. I have never encountered such rudeness in a professional setting.                                      | N=1           |
| Fix aging infrastructure and be more sustainable.  | N=1           |
| Fix our recycling system by opening the MRF back up, year round organics collection, partnering with the county and recycle Ann Arbor while decreasing frequency of Utah's pickup to every other week. Proceed with the library lot development asap and fully implement affordable housing plan. . Proceed with new train station asap. Add more pedestrian, bike and alternative transportation (eg lyft,Uber, bird) improvements and programming including winter sidewalk clearing in partnership wit snow buddy and neighborhoods. Then keep doing all the other good things city is already doing. | N=1           |
| Fix roads Be careful to control growth so those who are already here don't suffer  | N=1           |
| Fix roads, increase snow removal (in line with expectation of resident responsibilities for sidewalk snow removal). Coordinate and reset traffic lights according to construction projects/traffic patterns. Decrease patching, pothole repair which wouldn't be necessary if roads were in good condition as they should be.  | N=1           |
| Fix roads.   | N=1           |
| Fix roads. Maintain sewage and storm water infrastructure. Guarantee top quality water   | N=1           |
| Fix Roads. Fund Retiree Pensions. Increase Police Traffic functions.   | N=1           |
| Fix roads. Get homeless people off streets. Capitalize on Football fans coming into town each home game with events on Friday evening downtown.  | N=1           |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?  | Number |
|--|--------|
| FIX THE 'DAMM' ROADS.. as someone else put it. QUIT FIXING SIDEWALKS AND ADDING PEDESTRIAN SAFETY> I FEEL PEDESTRIANS SHOULD BEAR AT LEAST 50% OF THE RESPONSIBILITY OF THEIR SAFETY. ENOUGH ALREADY WITH THE CONES!   | N=1    |
| Fix the damn roads   | N=1    |
| Fix the damn roads Address safety of the water supply — don't let the DEQ sell us out on the Gellman Contamination   | N=1    |
| Fix the damn roads and the flow of traffic around the city, it takes longer to get through Ann Arbor to get to businesses and work than it does in any other town, the traffic system is made up to be like a small town when in fact A2 has grown much like a big city, its ridiculous to have such long lines on streets like Maiden Lane when people get out of work at U of M and are waiting to get on the freeways, the roads and intersections need to be bigger and improved for higher traffic flow, if you're going to build high rises in downtown A2 and want the city feel fix the intersections and roads to reflect that as well. Also, take care of the homeless problem in downtown A2, the shelter is great but not enough, homeless are on the streets all the time which isnt good for them or the pedestrians walking around. | N=1    |
| Fix The Damn Roads!  | N=1    |
| Fix the damn roads! Plow the damn roads!   | N=1    |
| Fix the damn roads! Now! Especially Brooks and Summit Streets. Not years from now! Have had to replace the control arms in my car twice in the last three years.   | N=1    |
| Fix the damn roads. Quit with the big ideas. Get back to basics.   | N=1    |
| Fix the fuckin' roads. Complete the storm water system. Slow down new initiatives in favor of restoring services and infrastructure to acceptable levels   | N=1    |
| Fix the potholes. And decrease the speed limit (work with the State) on Washtenaw, coming into town. It is way too fast. especially as it gets closer to Hill street.  | N=1    |
| Fix the road   | N=1    |
| fix the roads  | N=3    |
| Fix the roads  | N=4    |
| FIX THE ROADS  | N=1    |
| fix the roads limit any further development  | N=1    |
| Fix the roads Make a real plan for affordable housing Slow high rise growth  | N=1    |
| Fix the roads Tell the truth Stop taking away car lanes for bike lanes! There are 10000% more cars than bikes in this city! Stop wasting money on the train station! Stop wasting money on climate change! Stop wasting money on public art!   | N=1    |
| Fix the roads and manage congestion better. The traffic patterns seem to be designed to impede traffic at peak times, not to move it. Also, the money spent on 'ART' is outrageous, especially considering what school programs had to be cut during the recession.  | N=1    |
| Fix the roads and plan for responsible development. There is absolutely no excuse for one of the wealthiest communities in Michigan having terrible roads.   | N=1    |
| Fix the roads and streets  | N=1    |
| Fix the roads first. Stop focusing on issues beyond A2 scope such as plastic bags and affordable housing and changing federal laws. Help homeless before affordable housing  | N=1    |
| FIX THE ROADS the right way, not just a cheap thin coating of tar. Focus on essential services... Stay out of national politics. Focus on ANN ARBOR.   | N=1    |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| Fix the roads, allow more transparency and honesty within the government and have more basic common sense (i.e., no more pie-in-the-sky ideas or affirmations of other communities' votes).   | N=1           |
| Fix the roads, clean the streets, have police foot patrols downtown, worry about infrastructure.  | N=1           |
| Fix the roads, including neighborhood streets. A section of road next to my house has completely disintegrated and has gone unrepaired since we moved in 1.5 years ago. Other streets in our neighborhood are also in very poor shape. It is very frustrating to drive on them every day, knowing how much I pay in taxes, not knowing when or if they will ever be fixed, and feeling like I can't do anything about it. | N=1           |
| Fix the roads, reduce environmental contamination of our water sources  | N=1           |
| Fix the roads, reduce the property tax burden especially for seniors so they can age in place, provide safe drinking water and a safe community. .  | N=1           |
| Fix the roads, stop wasting money on the train station and on mass transportation.  | N=1           |
| Fix the roads; better long term maintenance plan for the future; Increase policing of traffic/speeding violations;  | N=1           |
| Fix the roads!  | N=1           |
| FIX THE ROADS!  | N=2           |
| FIX THE ROADS! FIX THE INFRASTRUCTURE! Enough about climate change, imaginary high speed trains. Thankfully City Council is changing - Good Bye 'Council Party'. Now maybe residents will actually be heard on Council!   | N=1           |
| Fix the roads! Fix the water! Provide better services and support to people in need (transportation, medical, mental health support, housing, fairness, and dignity)! Stop building so much parking downtown, and build better public transit!  | N=1           |
| Fix the roads! State street from Stimson into downtown is embarrassing.   | N=1           |
| Fix the roads! Stop road diets. Every road doesn't need a bike lane, esp major routes. Establish a mountain bike trail system like the new dte trail.   | N=1           |
| Fix the roads!!!!!!!!!!   | N=1           |
| Fix the roads.  | N=2           |
| FIX THE ROADS. It is clear that the southeastern side of the city has received far less road maintenance money than other parts of the city.  | N=1           |
| Fix the roads. Quit spending money on crosswalks and crosswalk ordinances.  | N=1           |
| Fix the roads. Focus less on downtown development and invest in basic services for the neighborhoods. Keep the parks beautiful and functional.  | N=1           |
| Fix the roads. Improve traffic flow. Getting around Ann Arbor is more difficult than it should be.  | N=1           |
| Fix the roads. Invest in the non-motorized spine, specifically the B2B and especially opening the gate between Bandemer Park & Barton Park (i.e., help build the needed tunnel under the RR tracks at the north end of Bandemer Park)   | N=1           |
| Fix the roads. PLEASE stop erecting all of these ridiculous crosswalk signs that are struck by vehicles.  | N=1           |
| Fix the roads. Roads are for cars! No money on 'climate change' More police presence. Less money to the DDA.  | N=1           |
| Fix the roads. No excuse for ignoring them.   | N=1           |
| Fix the roads. Stop raising parking fees.   | N=1           |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?   | Number |
|---|--------|
| Fix the streets. Drop the pedestrian crossing nonsense before you get more killed. Many, many thousands come daily to A2 they don't know your rules. You teach kids at Safety Town how to cross safely . Adults should already know how. Slow down the development. Traffic is beyond ridiculous  | N=1    |
| fix vehicle traffic problems at washtenaw ave/arborland, us23 at state street. The pedestrian crossings still have incorrect signage saying to stop if pedestrian is within crosswalk instead of approaching, and are confusing to residents and out of town visitors, and the flashing lights are dangerous to some drivers, scrap the whole thing and use pedestrian push button stop/traffic red, flashing amber, green lights that are universally understood and have a minimal effect on traffic flow. did i mention fix washtenaw ave/us23 area? build a bridge or widen the road, put a roundabout at huron parkway/washtenaw ave, and washtenaw ave/arborland mall entrance, and washtenaw ave/arborland mall exit - traffic flow at this part of the city is terrible, it's too difficult to get to the opposite carriage way, the traffic backups are dangerous to traffic exiting us23. stop lights don't help here, please get rid of them all from carpenter to huron parkway and install a series of roundabouts. take a look at how the UK handles traffic flow using roundabouts | N=1    |
| Fix/maintain infrastructure. Lower overhead cost within City Administration. Institute architectural review of downtown building design - avoid hideous architecture.   | N=1    |
| fixing (resurfacing) the roads that need it.  | N=1    |
| Fixing and maintaining the roads. Our neighborhood and some of the bordering main roads are appalling (Dicken). I moved from a community with much lower taxes and pretty wonderful community services (excellent recreation and libraries). Somehow I have never seen roads this bad except when I was working in Detroit and driving on neighborhood streets to get to schools.   | N=1    |
| Fixing infrastructure like roads, sewers, water quality   | N=1    |
| Fixing our neglected infrastructure   | N=1    |
| fixing pot holes  | N=1    |
| Fixing potholes and improving the city's green initiatives..  | N=1    |
| Fixing roads and infrastructure (water, sewer)  | N=1    |
| Fixing roads and water mains.   | N=1    |
| Fixing roads, stopping luxury development (we have enough at this point, foster work force housing that restaurant workers and other workers at that wage level can afford, develop an open civic space downtown, develop pocket green space parks downtown, plan a true greenway along AARR that is not a \$50 million sidewalk with overpasses.   | N=1    |
| Fixing roads! And fixing potholes so the fix isn't a huge lump in the road.   | N=1    |
| Fixing the driving surfaces, enforcing traffic laws (particularly ticketing and/or towing any and all vehicles that stop and park, and unload in lanes of traffic downtown, in particular on Huron). Another majorly important point is having employees that are responsive and want to figure out problems and solve them. It shouldn't take 6 months and LT. Bush fighting for me to be told the Parks Department was telling people they could drive through West Park. LT. Bush is the only reason why action was taken, even after I had confirmation from the City Manager that it's illegal for cars to drive thorough a park under anything but police command.  | N=1    |
| Fixing the infrastructure including the roads.  | N=1    |
| Fixing the infrastructure of the city...Get the polution of Gelman cleaned up permanently....20 yrs is long enough.. plan better....5 gyms within a mile of each other, are you kidding.... (West side). More diversity on city council, instead of clones of the mayor .....   | N=1    |
| Fixing the neighborhood streets that are hazardous, for example Maryfield and Westwood. Also not beating a city park on the library lot area, and dealing with water contamination.   | N=1    |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Fixing the roads   | N=1           |
| Fixing the roads Enforcing traffic laws  | N=1           |
| Fixing the Roads - all the roads Eliminate tax giveaways to developers and favoured businesses   | N=1           |
| Fixing the roads and fixing the roads. Finishing the projects that are ongoing BEFORE embarking on new, expensive, controversial projects.   | N=1           |
| Fixing the roads and repainting the markers. Driving has become dangerous in the city.   | N=1           |
| Fixing the roads around town and more parking garages/spaces downtown.   | N=1           |
| Fixing the roads should be a huge priority. It is such a nuisance to deal with terrible road conditions around here.   | N=1           |
| Fixing the roads, affordable housing, safe drinking water (addressing dioxane plume)   | N=1           |
| Fixing the roads, and minimizing property taxes as much as possible.   | N=1           |
| Fixing the roads, clearing the roads quickly after snow storms, and dealing with the homeless issues that have turned downtown into a mecca for aggressive panhandling and made Liberty Square unsafe.   | N=1           |
| FIXING THE ROADS!  | N=1           |
| Fixing the roads.  | N=1           |
| Fixing the roads. Balancing downtown development with true housing that is affordable for multiple income brackets (not sure the lowest income level)  | N=1           |
| Fixing the roads. The poor roads are unappealing for new businesses and residents, and if they deteriorate much further I worry that our city will become less appealing to live and do business in.   | N=1           |
| Fixing the roads. Stop the high-density, high-growth projects. No more very tall buildings.  | N=1           |
| Fixing the streets   | N=1           |
| Focus on basic services and get rid of devious, partisan leadership. Focus on waste and inefficiency in city workers/services.   | N=1           |
| Focus on basic services, maintaining what we have, not trying to be a big exciting city. Help people who have been left behind. Find answers for affordable housing for poor people and working people.  | N=1           |
| Focus on becoming a leader for small cities, and stop focusing on what AA used to be like in the 80s.  | N=1           |
| Focus on keeping taxes low by reducing bureaucracy and eliminating/reducing codes and rules!   | N=1           |
| Focus on long term fiscal health and avoid programs that cannot be maintained when growth inevitably stops. Improve cross walk lighting and signals.   | N=1           |
| Focus on making sure basic services -- roads, water, and public safety -- are receiving enough money and attention before spreading city government too thin with other initiatives. Restore faith in the transparency of city government, which has suffered in the last few years. | N=1           |
| Focus on roads   | N=1           |
| Focus on roads, stop raising taxes with additional mileage and focus on more than just 'community outreach'  | N=1           |
| Focus on transportation and mobility within the downtown core and high-traffic areas -- like the hospital -- to ease congestion, and fix the damned roads so they are safe to drive, cycle and walk on!  | N=1           |
| Focus on water (PFAS) and climate change. Time is running out.   | N=1           |
| Focus on: -Traffic management, traffic calming, and pedestrian safety -Retaining and using public land for the benefit and use of the public -Ensuring the uniqueness and small-town feel of downtown  | N=1           |
| Focusing on affordable housing outside of the downtown area. Encouraging elected officials to respond better to concerns.  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| Focusing on expanding and improving all forms of accessibility to create a more dynamic and inclusive community that supports, welcomes, and involves people with disabilities and allows them to contribute to our community as they see fit.  | N=1           |
| For one thing, listen to voters of ballot initiatives, not random surveys that not everyone is even aware of, much less taking. More importantly, revenue should not be the most important consideration for decisions that impact PEOPLE.  | N=1           |
| Forget the train station on Fuller Rd! Take care of basic services. Improve traffic flow. Partner with the University for shared services and planning. Council should make decisions and stop relying on outside consultants.  | N=1           |
| Foster an inviting atmosphere to lure businesses into the area who will pay taxes and provide jobs.   | N=1           |
| Fostering diversity and inclusion in all levels of local government   | N=1           |
| Fostering economic and cultural diversity through affordability. Oh, and fix the damn roads.  | N=1           |
| Fostering equity within the work force  | N=1           |
| Fostering transparency about government plans and actions. Address emerging issues on water quality, water management, waste disposal, and sustainability.  | N=1           |
| Freezing taxes  | N=1           |
| Funding and prioritizing projects that serve the community as a whole rather than fundng those projects that serve the squeaky wheels   | N=1           |
| Funding for climate change efforts and promoting sustainability, in addition to fixing the awful pot holes should be the top priorities. After those two things, we need to protect the homeless in our community and address the opioid crisis in Ann Arbor.   | N=1           |
| Gelman plume and safe drinking water. Improvement of electric grid  | N=1           |
| Get back to BASICS!! Fix the streets, our water problems, and forget the train Station!!! I'm hoping we can become a more tolerant community, keep our city affordable for our Seniors, spend money conservatively, and improve our infrastructure. Thank You.  | N=1           |
| Get rid of left turn first at traffic signals. You should have a green light for both sides of the thru traffic with a blinking yellow left turn arrow. When the signal is about to change, red light the thru traffic and green arrow the left turn lane. That way anyone left in the left turn lane may either go when the intersection is clear or wait for the green arrow. This will speed up traffic at packard and platt and Carpenter and packard. Clean drinking water. Safe crosswalks for pedestrians. | N=1           |
| Get rid of the DDA  | N=1           |
| Get rid of those pedestrian blinkers. They work to get a driver's attention, but they cause other vehicles and pedestrians to react unpredictably which makes the crossing less safe for everybody. Most especially on roads with more than one lane in either direction.   | N=1           |
| Get some relief for seniors on taxes  | N=1           |
| get the mayor to stop lying to the people. stop the 'drunk with density' planning commission.   | N=1           |
| Get those bird scooters off our sidewalks and roads. Regulate them BEFORE allowing them. Encourage walking not buzzing over pedestrians. We do not need these scooters! What were you thinking?!  | N=1           |
| getting a good organization taking care of recycling and road repair.   | N=1           |
| Getting more new development downtown, especially getting the Library Lot development started and the bus station area filled in. Ensuring current infrastructure is maintained too, specifically I see A2 failing in maintaining streetlights and sidewalks.   | N=1           |
| getting rid of DDA.   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Getting the University to pay its fair share for public resources they use disproportionately without paying taxes. Focus on getting state reimbursement money, and using those funds to create affordable housing opportunities. Grow public transportation systems.  | N=1           |
| Given recent reports regarding climate change and the imminent impacts, addressing Ann Arbor's energy consumption, education, and environmental stewardship is the most pressing issue.  | N=1           |
| glad to see current 'council' members leaving fix the roads fix the water mains enough bike lanes stop 'traffic calming' stop turning 4 lane roads into 3 lane roads. roads are for cars! 1000 cars for 1 bike - enough already!   | N=1           |
| Global warming, water quality, traffic calming, safety from crime.   | N=1           |
| Going well - safe and attractive residential areas, police and fire services Not going well - bike paths, water rates (for gardeners), road surfaces, and high-rise containment  | N=1           |
| Going well - vibrant downtown that is accessible... not well - public water safety concern in Ann Arbor and the local government is not pressuring the state government sufficiently to ensure an appropriate resolution. We should focus on further economic diversification by leveraging more OofM resources, and fix our local roads that are in bad shape   | N=1           |
| Going well: This is a welcoming community, an exhilarating place to live. Top Priority: environmental stewardship and safety   | N=1           |
| Going well: cultural, physical, social activities. There is so much to do here Top priority: fix the roads, reduce traffic jams  | N=1           |
| Going well: funding to buy more park and open space land. Not so well: infrastructure! You can still pick out Michigan roads as the worst in the nation. We have a University, how about implementing new technologies to make roads last....a really long time!   | N=1           |
| Going well: Increasing density of downtown area buildings, especially rental, to control rental sprawl. City has given businesses room to control downtown's 'feel' and create good shopping and dining. Not going well: Plans to plow under area near County Farm Park to build entirely fake affordable housing. Complete dominance of city government by a tiny group of disconnected rich liberals who push burdens onto other (our) neighborhoods and protect place like Burns Park at our expense. Top priority: City income tax to replace and augment city property taxes as main funding source. Find new leaders less beholden to realtors, developers, and U-M Regents, and more dedicated to citizens. Stop protecting pockets of rich people (Burns Park, Ann Arbor Hills, etc.), at the expense of middle-class neighborhoods. | N=1           |
| Going well: we have a climate action plan, we have a start on non-motorized and public transportation, we have had many elected officials who do care. Not going well: very slow implementation of climate action plan, lack of overall plan for city including transportation, housing, food access, emergency planning, affordable housing, handling climate refugees, drastically reducing our carbon footprint, living up to our image of a progressive city... TOP priority: develop overall plan to address all the above listed issues  | N=1           |
| Good jobs with Parks, schools and economic development. Roads are terrible and water infrastructure is critical.   | N=1           |
| Good-cultural opportunities Needs improvement - More affordable retiree (55+) housing, condos/single housing, opportunities  | N=1           |
| Government should serve the people   | N=1           |
| Greenbelt program is going well. We need to focus on more development inside the city limits to curb urban sprawl outside of the city. Build where infrastructure already exists, and do not listen to the vocal minority.   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| Growing the tax base to improve city services. Thus allowing major issues like road reconstruction to expand.   | N=1           |
| Growing/developing downtown to make it more attractive for companies as well as more affordable for residents. Idea of greenbelt was more dense city, so let's make that happen. Must be done with adequate support for public and non-automobile transport within city.  | N=1           |
| Growth of the city in tangent with preserving the natural appeal of the surrounding environment are positives that I notice. Not keeping a closer eye on conglomerates buying up or taking over leasable spaces which end up killing small businesses due to high increases in rent is one negative. Not providing more regulation for rental properties so that they are more affordable and attractive to people looking to move to or remain in the city of Ann Arbor is another concern.  | N=1           |
| Growth of UofM must be curbed. city should develop an identity outside UofM. I am an alumni and benefit from its presence but it is too visible and overshadowing the city's culture. Sheer number of building/facilities is way out of proportions.  | N=1           |
| Halting construction of all luxury housing and instead pushing for the construction of lower density, more affordable housing for families and less wealthy people (houses, townhomes, non-luxury apartments)   | N=1           |
| Have a budget, first and foremost, that reflects highest emphasis on basic city services ( i.e. streets ,parks, public places, leaves, trees, rules enforcement, etc. Get this town cleaned up, and keep it that way before investing in more pork-barrel projects and other needless spending.   | N=1           |
| Have the elected officials get along and work together not on there own agenda  | N=1           |
| Having a city council that is respectful and listens to the community. Having a city staff leadership that is willing to correct city staff that does what they feel like despite what code says.   | N=1           |
| Healthcare workers risk their lives every single morning in winter getting to work because the roads are very rarely ever clear. Hold pedestrians accountable for not using crosswalks. Stop adding artwork when the utilities and roads are falling apart. Some of us are drinking, bathing and cooking in poisoned water.   | N=1           |
| Help the angry boomers to understand.   | N=1           |
| Helping homeless in cold weather times is important. Fix the roads. More indoor activities.   | N=1           |
| higher density housing near downtown and the university, and attracting small businesses to empty retail locations  | N=1           |
| Hmmm. More ransparency and outreach from the City Council would be welcome.   | N=1           |
| Hold road repair contractors to higher standards.   | N=1           |
| Homeless begging downtown and on exits - there is generally someone on every corner on Main St and other areas. It makes me avoid downtown. A2 does not compare well with other cities in this regard (like Chicago). Deal with the Dioxane Plume aggressively. The fact that it's been spreading for decades is a failure of the local government and it makes me strongly consider leaving A2.  | N=1           |
| Horrid zoning allowing outsized high rise and large box apartments, mostly for students. Eats at the quality of life for the community at large. Mishandling of the library lot from the beginning unto now. A bankrupt glass monstrosity is not really needed!! Pedestrian crossings is much better, but the pedestrian crossing ordinance is an added burden to drivers which does not make pedestrians safer. If affordable housing is more than lip service, see that it is done. The effort so far is worse than a joke. Pot holes, pot holes, pot holes!!! Figure out the recycling mess. | N=1           |
| Housing (availability and affordability) is going to be the bottleneck to both retaining working class residents and growing the base of middle class residents   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| Housing (oversight/maintenance of current rental properties, creation of workforce & affordable housing not ghettoized).  | N=1           |
| Housing access for all, especially lower income.  | N=1           |
| Housing affordability.  | N=1           |
| Housing development, transportation improvements, cutting edge local/regional development planning  | N=1           |
| Housing for lower and middle end middle class families. All neighborhood schools are top rated not just those in the upper class neighborhoods. A family friendly community.  | N=1           |
| Housing is often discussed as one of the top issues, but I also think we need to continue to bring in vibrant and innovative business models for sustainability   | N=1           |
| Housing is overall not affordable and often times poor quality (as far as renting goes). The city pushes people out who cannot afford to live here, making it a city only for the elite who have money.   | N=1           |
| Housing is too expensive- we are going to end up like traverse city where there aren't enough people to work minimum wage and working class jobs because they can't afford to live here   | N=1           |
| Housing prices is way to high, the people that let all these 20 story building go up decided not to mandate that there should be affordable housing in their new buildings, so there isn't, because that would cut into their huge profits.   | N=1           |
| Housing the homeless  | N=1           |
| Housing, especially Affordable and low income. Senior housing that is affordable and equal access to all and is excellent. Environmental concerns. Fixing the flume moving towards the Huron River and protecting/monitoring drinking water. A GREEN cemetery option within Ann Arbor asap.   | N=1           |
| Housing, i.e. effectively pushing back against NIMBYism. Creating stronger transit ties with Detroit.   | N=1           |
| Housing, roads, possible income tax in lieu of higher property taxes.   | N=1           |
| Housing. More housing. Even more housing.   | N=1           |
| I am concerned about the increasing presence of cannabis dispensaries and impact of legalization. am concerned city is too focused on potential financial gains from this.  | N=1           |
| I am concerned about the influx (and no apparent end in site) of high-rise dwelling units. They are clouding out the sun and the view and taking away from the character of the look of downtown. I am also very concerned that there is no affordable housing for people who are mid-level earners.  | N=1           |
| I am concerned at the proliferation of tall apartment buildings downtown. These are making streets feel less open and comfortable, as well as blocking the views from existing buildings. The city needs to consider how these changes will have an impact on the desirability of downtown spaces, and the perceived character of our small, currently inviting city. At the moment, these developments do not seem thoughtful or well planned.   | N=1           |
| I am concerned that the passage of Proposal A has set our community back decades and widened economic inequity.   | N=1           |
| I am disappointed that we have a majority anti-development city council and I have major concerns about Prop A passing. As a longtime resident, I understand the desire for A2 to be like 'the olden days,' however, too much has transpired for that to be a reality. I am afraid that the lack of affordable housing in Ann Arbor means that people in the service industry and other working class people can no longer afford to live here. The lack of affordability means that diversity will continue to plummet. Ann Arbor will never be like it was 20, 30, 40 years ago and the reality is it is only going to get less and less desirable and diverse. City Council needs to step up and work toward solutions instead of trying to preserve something that doesn't exist. | N=1           |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?   | Number |
|---|--------|
| I am glad to see our community thriving. I'd like to see us do better planning around that growth, including upzoning and the Affordable Housing Commission building significant numbers of new units. I'd also like to see better communication around what's already getting built, including in map format, so that we can all see how housing is tracking with our growth and which communities are contributing towards housing residents and which ones aren't. Finally, I'd like to see us take on a master plan update; our current one was authored in 1998, and while there have been amendments and many appendices to that document, it badly needs to be updated to the Ann Arbor of today. I'd be interested to see studies in 2019 pertaining to innovative community engagement measures, and in 2020 beginning a community-wide master planning process. I'd also like to see money permanently set aside in the budget for maintaining the new master plan and saving for the next one, given that according to Michigan state law we're supposed to update it every 5 years.   | N=1    |
| I am most disappointed in the anti-development politics that permeate Ann Arbor. I am part of a young family that cannot afford A2 home prices. I believe an inclusive urban economy requires housing unit growth, inclusionary zoning policies, and densification around high-access, high-amenity areas. I want Ann Arbor to be a place accessible to poor and working class families. Most of all, I want to live in a city that forcefully advocates for inclusive growth and generates social returns from private investment.   | N=1    |
| I am not impressed with the architecture or quality of new building construction I see in and around downtown. I know the city has limited control over these concerns, but improvements must be made. I'm concerned our city won't age well. The implementation and execution of pedestrian crossings and 'road diets' are almost certainly making us safer, but are also reducing the quality of life and visual appeal of our fair city. You can do better than this! I believe in the Fuller Park location for a new transportation center that includes rail, bus, automobile, bicycle and pedestrian access. An autonomous shuttle service to downtown should be included. Ann Arbor must be an early adopter. I think you're doing a fine job on snow removal but road salting was a bit stingy last year. I do miss fall leaf and holiday tree pickup services, but I'm getting by and respect the cost savings. I like the exterior design of many city parking garages. Keep that up! I like the idea of Public Art but again find the execution lacking. The Duo purchase by Cisco is a huge win. The tech community seems to be thriving and that's great! Most Important: I'm so very impressed and thankful that you took on the challenge of culling deer in this community and stuck to it for 4 years. Gold Star! You have improved the program annually and helped our environment. While the challenge of deer will be ongoing, I believe you've made a smart investment by tackling what can only be a growing challenge. You used science and you contributed to the research on deer management. You made us proud. | N=1    |
| I am not in favor of the City issuing statements regarding social or foreign policy. I am an independent conservative and the City speaks against my views, at times. I would favor the City 'stick to it's own knitting' and focus on core services and needs of City residents, not stir the pot on national issues.  | N=1    |
| I am tired of losing road surface that I pay for as a taxpayer to bicycle lanes. Traffic flow and ease of access is my greatest regular irritation.   | N=1    |
| I am very concerned about the Gelman plume contaminating our drinking water, the hidden infrastructure issues beneath our streets in the outdated sewers, and street repair. These are all very expensive issues that are not going away. Better to face them now. It'll be more expensive in the future. I am also angered by the lack of transparency in government and the ignoring of citizens groups and their concerns about development.   | N=1    |
| I believe government has a pro growth pro downtown pro development bias at the expense of neighborhoods and has reduced/eliminated services e.g. animal control, leaf pickup while picking up the tab for services benefiting the downtown growth constituency.   | N=1    |
| I believe that a top priority for the next 2 years should be a focus on Affordable housing. I know it will be expensive but crucial!!!  | N=1    |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?   | Number |
|---|--------|
| I believe that Ann Arbor as a city has a wealth of knowledge and diversity in its community. I appreciate the city prioritizing equity, transparency, and inclusion in its services. I believe the city must be a partner and leader in the effort to mitigate climate change along with its residents and the University of Michigan (which recently announced intent toward a carbon neutral campus). In terms of climate change adaptation, Ann Arbor can offer its residents tangible opportunities to live safer, healthier lives by investing in the work plan that the Ann Arbor Office of Sustainability has put forward. Furthermore, with the work plan, the City Council has the opportunity align with other departments to create a unified response to one of, if not the most, dire issues facing our future.  | N=1    |
| I do not think residents taxes should be raised to pay for any of these things. Our taxes are ridiculously high and artificially climbing each year due to the strange formula for the difference between taxable and state equalized values. There is too much uncontrolled growth both downtown and spread out over the city. Make the developers (Toll Brothers, etc) and huge corporate groups like the rental property conglomerate McKinley and others pay more taxes to pay for these essential services. Also, major oversight is needed of the DDA, one of the most corrupt parts of city gov't. Making downtown parking more difficult and expensive and driving all of the interesting independent shop owners away with high rent by allowing a monopoly ownership of Main Street is not helping our community. Fix the dioxane and pfas problem first, or nothing else even matters. And the pedestrian crosswalks are not safe and cause accidents frequently. Get the bikes out of the roads, in most areas, there isn't room for them on the roadways in most places. | N=1    |
| I do worry that the Ann Arbor tax base is being eroded by the expansion of the University. If the University of Michigan continues to expand, I worry that it will stifle investment back into Ann Arbor. Ann Arbor should try and grow its tax base. I also worry about the dioxane plume, and how it will affect our drinking water. Working to secure safe drinking water should be a priority, I think the opportunity to contain and treat the spill is long gone.   | N=1    |
| I don't believe we are being transparent with the city's priorities. FOIA cases should be rare or non-existent..  | N=1    |
| I don't know  | N=2    |
| I don't know.   | N=1    |
| I don't think our local government is doing enough to support and promote energy reduction, especially among residents. Ypsilanti has done much more to promote local solar while our city points to state laws that other cities are not enforcing. In a few years climate change will become a crisis and those laws will be repealed. In the meantime our city will fall behind when they should be setting an example. It feels like our local government is much more business and downtown focused while streets in outlying neighborhoods crumble and go unrepaired.   | N=1    |
| I feel after growing up in Ann Arbor and staying in the Ann Arbor area that the lack of inclusion for affordable housing. We can have all the parks all the restaurants all the shops all the salons and all the shops but if we don't have a fordable housing we will never have anyone in the shop to sell the rich people that thing we could have all the parts are the restaurants all the shows all the salons and all the shops but if we don't have a fordable housing we will never have anyone in though shop to sell the rich people their things. Don't loose Ann Arbor because you're trying To gentrify   | N=1    |
| I feel hopeful about efforts to address the effects of racism and other culturally-supported oppressive behaviors. Realizing that the USA is founded in genocide, and that most immigrants were conditioned to loose their language and culture, offers an opportunity to correct past injustices.  | N=1    |
| I feel that making an arbor affordable for current and future residents while maintaining economic opportunities is the most important.   | N=1    |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| I feel that there is not enough attention paid to affordable housing in AA. Way too many high rise condos/apartments in downtown with rentals/purchase prices at exorbitant fees. Priorities for the next two years: Increase recycling efforts. REALLY EXPLAIN to residents how much of the actual recycled material is recycled or put in landfill due to contamination. Incentives for recycling PROPERLY. A new compact list, easily read and referred to for how to recycle properly. Transportation: More education about bus use, ride sharing, biking, etc. I feel that buses are highly underused.   | N=1           |
| I find myself mostly frustrated with traffic management and enforcement in the city. I walk from the West Side to work and on nearly every trip I encounter some situation with a car that is frustrating (blocking intersections, not giving the right of way, etc). I also find it frustrating that on streets such as Jackson/Huron, there are very long stretches without crosswalks despite having bus stops on the street. If there is a bus stop, there should be a nearby crosswalk.  | N=1           |
| I gave poor ratings to the local government. I believe that things will VASTLY improve with our new city council. Kill the plan to build on the library lot, and work on the roads.   | N=1           |
| I get that we need sources of income. But please stop allowing gigantic apartments to be constructed. The encroachment on existing neighborhoods changes the look and feel of our town.   | N=1           |
| I hate the emphasis on trying to turn downtown into a New York City-type densely populated residential area, rather than an entertainment center for residents who live around the perimeter of downtown. Downtown should be for restaurants, offices, and entertainment venues, not high rise apartments. For one, we don't have the subway for it here. I think that we should stop killing deer and use that money to fix the damn roads, including making them wider and faster, not shrinking them with center-lane plantings.   | N=1           |
| I hate to say improving the roads, but the poor condition of many of our roads gives a bad impression of our city.  | N=1           |
| I have owned a home within the city boundaries, and I have worked within the city boundaries for 15 years. I strongly believe that the local property taxes on residents are increasing at too regular and too high a rate, which makes me begin to doubt that elected city officials are using the tax revenue in a responsible and economical manner. Although I am an avid pedestrian and bicycle commuter, I was not in favor of the recent pedestrian millage. I strongly believe that too much attention and taxpayer money is being devoted to the pedestrian safety improvements, and that this effort is reactionary and over-emphasized above other priorities, to the point that some of the improvements are extreme and even obviously detrimental to pedestrian safety. However I do also believe that significant traffic jams are becoming far too regular, yet I think that these can be addressed without such an out-sized emphasis on so many confusing and expensive pedestrian improvements. Furthermore, neighboring communities (as well as similarly advantaged communities as our city) seem to enjoy far better basic amenities such as snow removal and curbside removal of occasional oversized items and furniture. | N=1           |
| I have the impression that our recycling program has hit a rough patch and is not as effective as it once was. I think every effort should be made to get it back on track and to increase participation in a robust recycling effort.  | N=1           |
| I just moved here 4 months ago. And what i have seen so far is good. Other than that i can't say at this time.  | N=1           |
| I like the school system. Leaf collection/ compost collection is good. Police Are well trained, competent professionals. Affordable housing has gone too far. I don't want to pay for that. Snow removal can be kind of slow.   | N=1           |
| I love Ann Arbor, and I think the government does a great job but property taxes are way too high. I'd make sacrifices in many areas to get lower property taxes. They are just soooo high it becoming almost impossible to own a home in town unless you're upper middle class or above.   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| I love Ann Arbor. I live and work in the city and take public transportation every day. The Boarder to Boarder trail and Argo livery/cascades are wonderful. The city needs to stop building luxury high rise apartments. It's making the city affordable for people who actually live and work here and is not a sustainable plan to grow. Please fix the roads! Add safe bike lane travel on major streets. The bike lane on State St is one big pothole between Packard and Stadium and it's easy to fall into traffic. PS: making public transportation free won't solve any traffic issues. It's already cheaper to take the bus than to drive and park downtown, and people don't do it. Many people who work in Ann Arbor can't afford to live here or don't live on a bus route. | N=1           |
| I love everything that the university brings to Ann Arbor but I feel that local property owners really foot the bill while the U enjoys non-profit status which excludes them from property taxes. I would like the city to fund ways to make them pay their fair share and also to limit the number of properties that the govt owns that the U is allowed to purchase. As a property owner, I feel my taxes are way out of control.  | N=1           |
| I love how safe, clean and green Ann Arbor is. I think the roads are awful and not enough being done to accommodate ate growing population and increased traffic.  | N=1           |
| I love living in Ann Arbor! I would appreciate more focus on affordable housing and human services initiatives (i.e., funding the Delonis Center). I am also pro-development (turn the library lot into a mixed-use development), pro-growth (bring on the housing!), and pro-transit (increased funding to make it easier to move around AA, and reduce the # of above-ground parking garages and surface lots). My voice might get drowned out by louder folks who want things to stay the same, but I assure you I am just as passionate (just a bit quieter). I really appreciate all the work our elected officials do for us (particularly Mayor Taylor, Chip Smith, and Chuck Warpehoski). Thanks for your service.   | N=1           |
| I love living in Ann Arbor. It is a wonderful, beautiful community. But something must be done to improve mass transit, especially along Washtenaw Ave. You must try to put programs in place to get people out of their cars more and into a viable, speedy transit alternatives. Also, while A2 is not responsible for metro-area transit, it's a disgrace that there is no decent mass transit to DTW and Detroit.  | N=1           |
| I moved to Ann Arbor for the downtown, so a priority for me would be to keep the downtown thriving with affordable shops and restaurants, and companies that people want to work for.  | N=1           |
| I really would like the roads fixed. I would like more transparency from those in charge.  | N=1           |
| I recomend the city do some basic housekeeping, infrastructure upkeep etc. We have a lot of deferred maintenance issues. Also, plan for and work with future development, which is beneficial to our community, but will also challenge our infrastructure.  | N=1           |
| I see all things seems find. I have no issues  | N=1           |
| I see the effort to improve the roads but they continue to be an embarassment. We need more bikelanes, fewer disrupted sidewalks, and more pedestrian crossings (why, on Jackson between Dexter split and Maple, is there no crossing when it is an active bus pickup/drop off zone???)  | N=1           |
| I think a lot of good has been done with the roads, I've seen major improvements in the last few years. I think the top priority going forward should be clean drinking water!!  | N=1           |
| I think a priority should be finding a way to fund low-income housing other than building more high-cost housing and hoping that will raise the necessary funds. With the goal of not pushing out low income members of our community.   | N=1           |
| I think city government spends too much time and effort micromanaging and interfering with development in the city. They city has too much power and control over development. This is a risk for possible corruption.   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| I think environmental issues should be a top priority. And, continuing to ensure safe drinking water for all.   | N=1           |
| I think it is misguided to make this survey so long! I bet it will take a half-hour out of everyone's busy day; who will ever want to fill out another survey from the city! And many of these responses could be inferred from some of the more general questions. That long 'how will you pay' page... perhaps you were trying to make a point, but that should have been a single question   | N=1           |
| I think it is very important that the relations between the Ann Arbor police and the citizenry continue to be a very important piece of business to the City Council.   | N=1           |
| I think it's vitally important that we get more community input on development. I would like to see support for a Community Benefits Ordinance. Obviously, Ann Arbor needs to become denser if we are going to maintain our greenbelt (which is VITAL for climate change remediation - protecting woodland, wetland, and farmland is very important for carbon capture, stormwater management, protecting biodiversity and migrating species, etc). However, obviously allowing all of these ugly high-rise, high-rent developments has been deeply unpopular. High rises make downtowns less walkable and less welcoming (for those who can't afford to live in them, which is most of the long-time residents of this city), and citizens are reacting to that. Thanks to the efforts of City Council, Ann Arbor becoming a tech hub, a center of Bay-Area progressivism. The artists and creatives who made this city a cultural hub can largely no longer afford to live here. Gone is the underground music scene, gone are the unique and eclectic local shops (Peaceable Kingdom, Middle Earth, Star Vintage, Michigan Book and Supply, etc) that made this downtown interesting, rather than just a restaurant destination. More high-rises with chain restaurants is NOT what this city wants. But we DO need density - except we need density that is affordable to residents other than tech workers and international students, and we need density that preserves the unique and authentic culture that has been so laboriously cultivated here, and that is draining away under the push for high-end restaurants and biotech companies. A community benefit ordinance, with demands for inputs for affordable housing and preferential options given to local business tenants, might be a solution that would get the community on board. | N=1           |
| I think most things are going well. Cycling safety and interconnected greenway through the city is an interest. At the size, we are a destination. I'm a resident, but the taxes can be a challenge. I wonder if a reduction in resident taxes can be offset by a city income tax to more appropriately cover service expenses by the service users, such as road repair, parks? It seems this would also make housing more affordable.   | N=1           |
| I think of two: 1.) Making it affordable for people who work lower-wage jobs in the city to live in the city. 2.) Ensuring that people who don't live in the city but work in the city or use city services extensively pay their fair share of services and infrastructure maintenance.  | N=1           |
| I think Rent control and affordable housing initiatives in the Ann Arbor city would be very important- try to prevent urban sprawl and make housing more affordable to lower-income residents. There are so many high-income apartments being built but rent is not becoming easier to afford for older apartments and homes, despite there being more housing in general.  | N=1           |
| I think that increasing access to affordable housing has to be our top priority. I bought my home in 2009 at the bottom of the housing crisis, there is no way I could buy a home now in Ann Arbor. Rent is incredibly high. We are becoming more segregated because of the cost of living in Ann Arbor. High density development downtown is an important factor.  | N=1           |
| I think that the city is doing well in maintaining a safe community. However, we need to do more to combat climate change because the next couple years are critical in mitigating the effects of climate change. If something is not done, it will eventually negatively affect the residents of Ann Arbor.  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| <p>I think that the city should spend more on climate change adaptation planning and action. Additionally, improving pedestrian and bicyclist safety by improving traffic patterns and bike lanes, especially along Washtenaw avenue. Additionally, housing in Ann Arbor isn't really affordable on any level besides those who make quite a bit above the 6 figure mark. It is not friendly to young professionals and families. Students can only afford apartments because they live 4, 5, 6 and sometimes more to a unit. I love Ann Arbor and would like to stay in Ann Arbor, but one of the biggest challenges in the cost of housing. Downtown pricing is comparable to other major cities and yet Ann Arbor is A LOT smaller. Young professionals and families get pushed out of the city limits because you can't find a reasonably priced place to live. Taxes in Ann Arbor are already (which value wise and conceptually I am fine with), but it makes finding affordable housing that much harder. I'm not even talking for those who live near, at or below the poverty line. Finding affordable housing is a challenge at all income levels. Continuing to build high rise apartment buildings in the downtown where only students (and wealthy students at that) can afford to live is not away to improve the diversity, culture or accessibility of the downtown area to residents of the community. While I appreciate that the student body is large and an important part of the community, it is certainly not the only part of the community. Current housing and housing development plans leaves out a huge portion of the community at many income levels.</p> | N=1           |
| <p>I think the Ann Arbor government spends TOO MUCH time discussing, debating, and talking about issues and too little time making decisions/ taking action. Take the library lot issue. You should have had one or two public discussions and then made a decision. Having lawsuits over wording of ballot initiatives is a time waster. Also, the city also has been getting bad press about being over zealous over silly things, i.e fining a woman thousands of dollars over a tree house. I read that you required her to get the soil density load-tested. This is not what our tax dollars are for. If she didn't get the proper permit, it should be a \$500 fine and move on. You cannot tell me this is a good use of local government time, effort, and money. Ann Arbor local government could use a little more common sense. Another example, the over \$120,000 spent on art downtown that is little more than metal triangles on a facade. You could have partnered with WCC or U of M art/graphic design departments and had students design the art FOR FREE. Or had a 'graffiti artist' paint a mural for ~\$2,000. We are known for being a creative and unique city, so let's act like it please.</p>   | N=1           |
| <p>I think the city generally does a good job. I love Ann Arbor. The ratio of parks and vibrancy of downtown are good. Bike safety isn't so good, yet, but improving. Very, very concerned about climate change, however. The IPCC report says we have TWELVE years to make substantial changes to avert catastrophe that affects all of us -- ALL OF US -- and that's way more important than any other issue. Cultural opportunities, art, friendliness, our welcoming nature -- all of these are super important, but not really -- not in the grand scheme of things. We need to act locally to reduce our carbon footprint in the most immediate way possible. We need funding for solar panels. We need to buy our energy sustainably. We need to aim, locally, for carbon neutrality. Every city must do this, and do it immediately. We also have to make sure our stormwater and other infrastructure is prepared for the increasing numbers of 100-year and 500-year storms. It's serious. We need to be serious about it. It affects every single citizen in Ann Arbor, not just specific groups. Climate action needs to be our top priority and we must fund it without further delays.</p>  | N=1           |
| <p>I think the city is doing a good job of balancing the resources available to it's diverse population. The top priority should be to plan for the ability to sustain a livable place for it's citizens.</p>   | N=1           |
| <p>I think the city should install more solar panels on city owned properties and should encourage commercial and residential property owners to install solar panels.</p>  | N=1           |
| <p>I think the city should prioritize providing equity for minorities, and not just diversity and inclusion.</p>  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| I think the community has opted to avoid winter maintenance on neighborhoods with a goal of reducing impact on the watershed. I think concern for the watershed and environment are good but this has had a significant impact on safety in our neighborhood during winter weather. We live on a curve and frequently have cars riding up on our driveway during slippery conditions. Due to city policies, these unsafe conditions needlessly persist for days or more, making it unsafe for children in our front yard at times.   | N=1           |
| I think the downtown looks run down and is extremely hard for me to use given traffic/parking issues. It was embarrassing to show to visiting family. Also, we give lip service to renewable energy but don't make it easy for residents to initiate.  | N=1           |
| I think the government needs to do a better job of taking actions to address climate change and fully find its climate action plan. If this is ignored none of the rest of it will matter.   | N=1           |
| I think the government should be engaged at all levels with the community it serves, even pre-active.  | N=1           |
| I think the lack of lanes for vehicles leading downtown and the lack of parking downtown is hurting the city.  | N=1           |
| I think the local government needs to refocus it's efforts on rebuilding and or strengthening existing infrastructure instead of building on top of a crumbling infrastructure. Residents of Ann Arbor want to live in a diverse open minded and affordable town. People want to live in real homes, not 'affordable housing developments'. As someone who has lived in an affordable housing development I can assure you that no one wants more 'affordable housing' they want to be able to afford a house. Stop allowing people to be priced out of their home! If you continue to prioritize rich developers instead of local citizens you will have failed Ann Arbor, you will lose the support of local citizens, and you'll have one heck of a mess on your hands. | N=1           |
| I think the many new tall buildings are destroying the character of Ann Arbor and making it less human-scale. Also very important to have businesses other than restaurants, which are often transitory. I wish the city did a much better job clearing streets and sidewalks in winter; as a senior citizen, I feel very unsafe walking around on icy surfaces.   | N=1           |
| I think the recycle and parking operations could be improved. Better presence of safety (police, fire, emergency response) personnel in the downtown community would be beneficial. Building a socio-economically diverse community is something to focus on.  | N=1           |
| I think the rhetoric on City Council is reflective of the national rhetoric - using fear and a focus on back to basics - to fuel a desire to take Ann Arbor back to the 1980's. Ultimately this gets in the way of allowing Ann Arbor to lead progressive policies, be innovative, and create healthy partnership with other organizations. In addition it makes the under 40 crowd feel like they don't have a place in Ann Arbor.  | N=1           |
| I think the sidewalks downtown are not very pedestrian friendly with so much commerce on them. I wish the sanitary needs of the homeless were addressed with services that could offer them help and reliability, rather than getting chased out of the library or other place. Let us face the issue, accept it as a need for all members of our community.   | N=1           |
| I think the top priority should be keeping our community sustainable. Property taxes are very, very high and I know a lot of families who just can't afford to live here. Of course we all want nice things, but focusing on the essentials (we need safe drinking water, not contaminated by PFAS for example...) instead of an 80 million dollar train station or a new bike path as wide as a regular road seems logical.   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| I think there are quite a few fantastic things going on in Ann Arbor. However, I'm concerned by the lack of affordable housing within the city, despite the fact that new hi-rise apartment complexes which rent extraordinarily expensive, shared units continue to go up around the city (think The Yard). It's a bit hard to watch luxury apartment complexes for undergrads populate the skyline when there's such a need for mixed-use, mixed-income housing. The roads could always be better, I have to get my car re-aligned more frequently than I did in Colorado. However, these complaints (not minor) don't overshadow the fact that Ann Arbor is a pleasant, relatively safe city with fantastic transportation, numerous parks, and a compact but lively downtown. I love living here.   | N=1           |
| I think there are too many big housing units going up (condos, apartments, etc). I realize that density is better than the same number of folks all spread out, but this is not a big city and we seem to be stuffing more and more people into it.   | N=1           |
| I think there needs to be greater investment on street lighting and also affordable housing.  | N=1           |
| I think traffic volumes in and out of the city during commuting times has been increasing, probably due to ongoing regional sprawl, lack of regional transit options, and limited development within the city to accommodate increasing jobs and UM enrollment. To address this, I would like to see up-zoning in many of the neighborhoods to increase densities citywide, as well as the city work to expand transit options, park-and-ride, etc. In addition, there is a need for better management of key routes for safety and efficiency.   | N=1           |
| I think we could do a better job taking an integrated approach to environmental sustainability and racial equity. I think Ann Arbor tends to be full of residents and government staff who strongly identify with a liberal identity and as such struggle to see hypocrisy in their own way of living and/or opportunities to think more about how they can be better environmental stewards and social justice advocates. I do not think Ann Arbor is building in a smart way to accommodate environmental changes (Eg. building more bike boulevards or bike infrastructure, solar incentives).   | N=1           |
| I think we need to be more intentional about managing growth. We need the infrastructure in places, quality roads and affordable housing, in order to sustain the growing interest in Ann Arbor.  | N=1           |
| I think we need to look at development carefully and make our city appealing and user friendly, in part by requiring attention to the visual appearance that great architecture and the development of neighborhood areas that draw us to want to live in such areas. It is appalling that the new buildings being built get away with being boring and purely functional without any of the creative design and personality that other great cities have. I don't understand why we settle for buildings that are industrial,(we aren't an industrial city)they are boxy, lack detail or interest. The repetition so many projects cling to is boring and dulls the senses. Compare that to the buildings where most people would choose to live if they could- they are filled with architectural detail and interest. They have interesting roof lines, variety in heights and use multiple dimensions as well as interesting and varied materials. The U of M knows this quite well and has usually approached their building with a sense of quality timelessness. Our city approved projects have quite a low standard when it comes to accepting quality, interesting design standards. If the projects submitted weren't so predictably dull and boring, I believe more of our residents could get behind new construction. We want our city to have personality, we are thoughtful and value creativity and differences. We want to have areas of the city that create neighborhood feelings and identities. | N=1           |
| I think we should make walking and biking more accessible (e.g. dedicated/protected bike lanes like in Amsterdam/Copenhagen, walking streets downtown like in Boulder). I'm also a big supporter of the Treeline!   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| I think with how critical it is for Michigan as a whole to have clean drinking water for children - that a large amount of money should be put into lowering the PFAS and lead levels for Ann Arbor, which are appalling. Additionally, the total lack of open and natural green spaces could be aided by initiatives in lowering light pollution, turning to lower energy but still as efficient road and path lighting.   | N=1           |
| I think you need to take care of our infrastructure, police , fire, emergency services and daily maintenance. Fix all that first then consider new projects and stop kowtowing to U of M.   | N=1           |
| I was born in Ann Arbor in the eighties, left for college, and have recently returned with my wife and our two kids. In this time I have seen Ann Arbor change a great deal. There has been a huge increase in property values and taxes and a corresponding decrease in affordable housing for low-to-middle-income families. I cannot afford to live in the neighborhood I grew up in despite earning far more than my parents did at that time. Affordable housing, transportation, and support for local small business owners is necessary to preserve that which makes Ann Arbor a desirable place to live and start a family or even to grow a business.   | N=1           |
| I wish it weren't but given recent issues with the dioxane plume and PFAS found in the Huron River, the top priority has to be resolving these potential threats to our water supply and the river.   | N=1           |
| I would like to see a better way to get traffic in and out of the city. I commute from my house in Ann Arbor to my job in Ann Arbor and often have a hard time because of the traffic back up. There are times during the day when it is difficult to drive around town and it is especially hard to get out of town. I would also like to see the signage for crosswalk match local law. They currently say 'within' instead of 'approaching.' It is unfair to expect people from out of town to know the local law when the signage is incorrect. Lastly, I would like there to be laws regulating bikers. Bikers seem to have no rules, and I see them doing dangerous things all of the time. For example, the rule is that cars need to be 5 feet away from bikers, but bikers will come right up next to a car. If they are in the blind spot, it can be very dangerous. There should be a rule that bikers have to stay 5 feet from cars as well. Also, shouldn't bikers follow traffic laws if they are in the street (stopping at stop signs, signaling when turning, etc.)? | N=1           |
| I would like to see more industry & production near Ann Arbor.  | N=1           |
| I would like to see our roads get better care; the potholes, cracks, and vanished lane lines are unacceptable. Better light engineering would be nice, as I often am forced to sit at lights that didn't need to be red in the first place. Housing is horribly expensive anywhere you look in Ann Arbor.   | N=1           |
| I would like to see public art become a priority. I was surprised that this was not addressed at all in your survey. Given that this has been such a hot topic, why avoid asking about it?  | N=1           |
| I would like to see stronger resistance from the government in allowing these monstrous residential constructions that don't adhere to the principles and characters of the community.  | N=1           |
| I would like to see the city allow much more development. Loosening zoning restrictions would mean more building and lower house prices.  | N=1           |
| I would like to see the City make more progress on sustainability, both by lowering carbon emissions for City property and educating citizens so they can do the same. The University has set carbon neutral goals, the City should too. Collaboration would be great! A lot more needs to be done with public education about carbon neutrality.   | N=1           |
| I would like to see the city offer grants and low or no interest loans to minorities and women who want to start businesses in town. There's a lot of systemic racism in many work places and non profits in this city that is covered up that needs correcting.  | N=1           |
| I'd like to see a big push for renewable energy technologies, like rooftop solar.   | N=1           |
| I'd like to see more public space downtown. Now that the Library Lot will be public space I'd love to see a new library built on that lot and a nice park build in place of the current downtown library. Our library is looking its age.   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| I'd like to see plans for developing the downtown area in a method that doesn't upset half the people in the city. Roads could use some love, I think we have the budget for that, though we might have to limit other services. AA police are pleasant to interact with and keep things safe. I appreciate not using traffic citations as a revenue source.  | N=1           |
| I'd like to see the city take large steps toward reducing its carbon footprint, including walking/bike lanes and trails, expanded recycling and composting, revive the Materials Recovery Facility, community solar gardens, expanded mass transit. One way to pay for some of this would be to reduce garbage pickup to biweekly. With all the opportunity that's been given us to easily recycle and compost, we no longer need weekly garbage pickup.  | N=1           |
| I'd like to see the downtown and State street area remain quaint. I don't like seeing National Chain stores in these places   | N=1           |
| I'd like to specify that transportation is overall quite good in AA, buses and things like that. But! There is really bad bicycle infrastructure in a lot of places. Glad there are bike lanes some places. In a few key places these almost make biking more dangerous because of inconsistency. In particular, riding down division street towards the bridge over the huron, the bike lane disappears, then reappears then disappears right before the bridge. This is super dangerous and forces bikers to merge twice while going downhill. In general there is not a good way to get between the northside and central ann arbor by bike. This should be addressed and I don't think that it needs to be that expensive (bike lanes are one of the cheapest infrastructure changes). Having bike routes planned out and clearly marked would be awesome. Eliminating inconsistency and having several routes planned out crisscrossing the center of the city. This sort of thing would make AA much more liveable, much more bikeable. Also, I would really like to see the city fund it's sustainability plan. Great plan, needs to be funded. It has been very disheartening to watch this repeatedly not be funded. Thanks! | N=1           |
| I'd love it if there was a better homeless support system, such that I didn't have to deal with panhandlers. I don't want them just removed from downtown, though - I'd rather there was something obvious and city-run (or at least city-endorsed) that I could help with or donate to that was making visible progress in actually getting the homeless productive.   | N=1           |
| I'd really like to see some money spent on streetscape Improvement, especially downtown. The planters are sad, brick pavers are falling out all over, sidewalks need widening, we need better signage, more street furniture, etc. Also, can we get a downtown plaza that doesn't wreak of marijuana and body odor?   | N=1           |
| I'm disappointed in the direction our city council has allowed the developers to take, which lacks imagination and gives the feeling that the developers are in charge. I'm also disappointed at the council's dismissive response to our informed, educated, and creative citizens when they present more interesting ideas than the developers who are focused on profits, not livability. The interesting small businesses have been chased out of the city. That was one of the pleasures of shopping downtown. Lastly, the city has a party line about affordable housing for years that never materializes; same thing for Liberty Plaza.   | N=1           |
| I'm impressed with the measured upgrades to wastewater and drinking water but PFAS and Dioxin contamination continue to concern. Affordable housing is needed which will foster more diversity. Trash should be tiered like water use.  | N=1           |
| I'm looking forward to a new town council that is more responsive to its constituents. Hopefully, with new council members the mayor will be held answerable fir his lack of transparency.  | N=1           |
| I'm not sure. Certainly my top priority would be the airport, but I'm sure that's not the most important thing for the city as a whole.   | N=1           |
| I'm very disappointed in our elected officials and their inability to fund long-term climate and sustainability initiatives.  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| IDK.but of hope I win that ,50 bucks.pls  | N=1           |
| If you want an accessible and vibrant downtown (the hub of any healthy city), you need to figure out the traffic. This means more bike lanes, more bussing, less cars. Doing this can meet lots of your goals.  | N=1           |
| Implement a quite down town zone to reduce noise from passing trains.   | N=1           |
| Improve idea train safety and try to figure out a way to improve existing and create additional affordable housing.   | N=1           |
| improve roads sustainability/environment (compost pickup for businesses, free compost bins for all residents, increased education about composting, increase fees for residents that create more trash, zero waste efforts) affordable housing  | N=1           |
| Improve roads, including ADDING additional lanes. Better manage homelessness (social workers & police).   | N=1           |
| Improve roads, sidewalks, and other infrastructure. Get rid of ridiculous pedestrian law; if pedestrian safety is a concern, invest actual money in raised pedestrian crossing rather than expect people to follow a law that doesn't exist anywhere else and which is patently anti-motorist. Similarly, stop narrowing streets to put in seldom-used bike lanes; find another way to create a bike-friendly infrastructure, if necessary, without making commuting even more difficult. Make it a priority to make Ann Arbor a mixed-income community so that not so many people need to commute, rather than pandering to the demographic that wants to (and can) pay \$4000 a month for a downtown condo with no parking. Stop auctioning Ann Arbor off to multinational corporations and outside developers and ignoring the needs of longtime residents who are being pushed out by rising costs. | N=1           |
| Improve street and public area lighting - Most city streets are too dark to be safe   | N=1           |
| Improve streets and parks   | N=1           |
| Improve the condition of the roads  | N=1           |
| Improve the quality of drinking water. Control the influx of population -where's all the parking going to be? How will traffic be addressed?  | N=1           |
| Improve the roads!  | N=1           |
| Improved access to Main Street & State Street areas when not traveling by car/bus. Road maintenance needs to remain a top priority.   | N=1           |
| Improved bike lanes - often they have so many cracks and potholes bikes have to ride on the street which then makes drivers mad they aren't using bike lanes. Affordable middle income housing.   | N=1           |
| Improved govt engagement with the public. Transparency.   | N=1           |
| Improved pedestrian safety, bike lane network, and bus system   | N=1           |
| Improvement of access to lower wage college students and post grads. Transport and access to downtown living  | N=1           |
| Improving affordability and access to housing.  | N=1           |
| Improving bike and pedestrian safety throughout the city through infrastructure improvement and drastic increases in traffic enforcement.   | N=1           |
| Improving housing affordability.  | N=1           |
| Improving infrastructure--maintaining roads, repairing potholes. Making sure our water is clean and safe to drink.  | N=1           |
| Improving public transportation and biking options with protected bike lanes.   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| Improving road conditions as well as pedestrian safety, including enforcing traffic laws against dangerous drivers. Improving the water quality of the Huron river (eg treating storm drain water and preventing pollutants from being dumped). Also addressing the increasing rental prices and making sure there is affordable housing for low- to middle- income households.   | N=1           |
| Improving roads and increasing the police force.  | N=1           |
| Improving roads should be the top priority. I live close to downtown and the roads and sidewalks are terrible. West Park attracts a very seedy element. There are sex offenders living anblock away at Delonis. Both West Park and Liberty Plaza feel extremely unsafe at times. I love all the community offerings through Rec and Ed and the new park at Gallop is beautiful. I wish Ann Arbor would consider a public indoor play structure like 242 community center (only no religious affiliation). It would be such an attractive addition to the city and like 242 could be funded party through on side snack bar/coffee bar and public donations. | N=1           |
| Improving roads, clean water, protecting Huron river, improving building inspection times, recreation opportunities for young children, affordable housing for ALL residents, stop building college skyscrapers, stop road diets because it actually is making traffic worse.   | N=1           |
| Improving roads, cleaning up North Main St area, discuss closing the airport.   | N=1           |
| Improving the infrastructure. The roads are terrible. Stop spending money on street art. Start listening to all constituents and stop asking for more of my money. Be transparent. Spend the tax money wisely.  | N=1           |
| Improving transportation from the outskirts to downtown. Such as bike paths. North / south one under development, east west one would be cool too   | N=1           |
| Improving transportation. Timing the traffic lights would reduce transit times, as well as save fuel and reduce pllution.   | N=1           |
| Improving water quality. fix roads  | N=1           |
| In order to be inclusive of a diverse, multicultural population, there must be affordable housing. Ann Arbor is my hometown, my income is good and I love my community, I'm debating moving somewhere my income is comfortable, instead of just enough.   | N=1           |
| Include the community in planning decisions.  | N=1           |
| Inclusiveness of all income levels. That's why I'll be voting no on A. A2 is becoming far to exclusive. Water and working to mitigate climate change impact would also rate up there as well as actually listening to what residents say and acting accordingly even if it doesn't follow the desired agenda.   | N=1           |
| Income disparity  | N=1           |
| Increase affordable housing for the working poor, low-income and the homeless.  | N=1           |
| Increase bike lane access and offer safe and well marked bike routes around high traffic areas (N main at to Huron river drive for example) and educate drivers on bicyclist rights (for example no idling in bike lane).   | N=1           |
| Increase housing density by relaxing zoning and permitting for accessory dwelling units allow tax incentives to homeowners who do this for market or low income housing. Allow for increased density in the core downtown area. Utilize/retrofit public parking structures to allow for affordable small business/artist/restaurant spaces on ground floors. Increase public transportation options and hours maybe partner and/or compete with Bird to bring 'last mile' transportation options.   | N=1           |
| Increase opportunities for citizens to be heard .....such as this survey, the 1st one that I recall.  | N=1           |
| Increase planning activity  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| Increase shelter and affordable low-income housing opportunities for homeless people, low-income people and families. Furthermore, salt the sidewalks, streets and clear snow very frequently during the winter months.   | N=1           |
| Increase transparency in the city manager's and mayor's actions. Increase accountability from city engineering department. .  | N=1           |
| Increased affordable housing and affordable public transportation (Ann Arbor is becoming a city where only the very wealthy can afford to reside). Also, the city should take advantage of opportunities that help the environment and also save the city money (e.g., LED street lights).  | N=1           |
| increased focus on pedestrian & bicycle safety, including bicycle lanes. add more housing - including developing downtown - and reinforce the bus system to increase accessibility.   | N=1           |
| Increased sidewalks in parts of Ann Arbor outside of the wealthy suburbs and flourishing downtown area. Ann Arbor NEEDS more affordable housing without bending to the dog whistle politics about any 'safety' risks that might bring. Government should have more integrity. By having the courage of their convictions to serve the most marginalized people, the whole of the community will be bettered as a result.  | N=1           |
| Increased spending on sustainable initiatives and mitigating the effects of climate change.   | N=1           |
| Increased supply of housing, more safe bicycle routes   | N=1           |
| Increasing affordable housing; improving infrastructure especially in regards to roads and safe drinking water, make Ann Arbor an affordable city for people in all income ranges.  | N=1           |
| Increasing attention to environmental sustainability and infrastructure should be a priority. Fortunately, these two are often related.   | N=1           |
| Increasing densification on corridors that have high levels of transit service  | N=1           |
| Increasing density and housing, investing in transportation both locally and regionally, taking leadership in the region, and protecting our water.   | N=1           |
| Increasing downtown density.  | N=1           |
| Increasing economic diversity in the city via more emphasis on affordable housing and effective mass transit. An efficient and desirable mass transportation system would reduce the cost of road maintenance.  | N=1           |
| Increasing housing in Ann Arbor should be a top priority. As a young professional who has recently moved to Ann Arbor, the idea of buying property and raising a family here seems inconceivable. Housing prices are skyrocketing and there is no interest in allowing for increased development. Ann Arbor is rapidly becoming a city of older residents who do not pay their fair share complaining about city spending. The war on development is keeping out new residents (especially those who do not have six figure incomes and graduate degrees) and has me and my family seriously reconsidering whether there is any future for us in this community | N=1           |
| increasing housing opportunities especially for low-income people   | N=1           |
| Increasing housing stock for people with incomes above eligibility for section 8 or other vouchers - for example, we have 2 full-time incomes (1 from U-M and 1 from Washtenaw County) and we can't afford to buy, and barely to rent.  | N=1           |
| Increasing low income housing and making landlords accept housing Choice vouchers.  | N=1           |
| Increasing population density of people living downtown and promoting business to exist downtown and in the near-downtown area that are not restaurants, only.  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Increasing the affordability and accessibility of Ann Arbor - housing is impossibly expensive and developers are being allowed to bait and switch the planning process to maximize profits and house only rich students.   | N=1           |
| Increasing the availability of affordable housing! This is essential if we want Ann Arbor to remain a diverse, inclusive, and equitable community. However, little progress has been made on this issue over the last several years despite widespread agreement that affordable housing should be a priority.   | N=1           |
| Increasing the center city density and limiting lower density projects to land within (generally) the interstate ring as defined in the Master Plan has been excellent. We need to continue to purchase greenbelt properties, implement 'green' initiatives to truly make us a leader in the country, and need to especially improve opportunities for safe walking and biking and for public transportation in the City and regionally. | N=1           |
| Increasing the density of neighborhoods near transit corridors. Up-zone those 'hoods! We need more housing.  | N=1           |
| Increasing the safety services divisions to fall nor in line with comparable cities. Stop focusing on the 'nice to haves' and look harder at the essential city services and infrastructure.   | N=1           |
| infrastructure   | N=1           |
| Infrastructure   | N=4           |
| Infrastructure Fix all the potholes Repave the streets More neighborhood policing No more climate change, train station, public art  | N=1           |
| Infrastructure Revisit change in water charges   | N=1           |
| Infrastructure Sustainable approaches to development. Rebuilding core services like recycling and addressing water issues in schools. Addressing road repairs. Funding mental health services for county   | N=1           |
| infrastructure - especially the recent ridiculous revamping of water/sewer rates.  | N=1           |
| Infrastructure and parks, both seem to be in very poor shape for such a wealthy city   | N=1           |
| Infrastructure and REASONABLE housing development.   | N=1           |
| Infrastructure improvements are the top priority.  | N=1           |
| Infrastructure improvements like road repair should be a priority.   | N=1           |
| Infrastructure improvements. More bike lanes and safety for bikers/pedestrians.  | N=1           |
| Infrastructure is being maintained well and should continue. It also contributes to safe streets and a sense of well-being   | N=1           |
| Infrastructure repair - in particular the roads  | N=1           |
| infrastructure repair. upgrade - particularly roads and water system   | N=1           |
| Infrastructure repair/improvements   | N=1           |
| Infrastructure trumps everything else. There are huge investments that need to be made. We can spend money on climate change or affordable housing as soon as I see a police car travel down my street for no reason at least once every few days. In 14 years I've never seen that.   | N=1           |
| Infrastructure updates - roads and water (we have excess iron in our cit water)  | N=1           |
| Infrastructure, safety, affordable housing   | N=1           |
| Infrastructure: repair road Safe drinking water  | N=1           |
| INFRASTRUCTURE: Repairing roads & sidewalks.   | N=1           |
| Infrastructure. Fix the roads. It's embarrassing. Ditch the unnecessary train station and other pie in the sky projects and focus on what we have.   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Infrastructure. It has been neglected for so long that we will now all have to pay for the improvements.   | N=1           |
| Infrastructure. Not paying for an airport or as many outreach programs. And spend more to get renewable resources integrated. Everyone would be on board to make it work, they are all hippies.  | N=1           |
| Integrating transportation networks with areas outside of Ann Arbor  | N=1           |
| Introducing more green spaces in downtown.   | N=1           |
| Investing in roads and infrastructure, then funding preventative maintenance adequately to maintain those investments indefinitely. The new priority of resurfacing roads is a great start. Stop blowing money on bad art like the razor blades strapped to the Stadium bridge (no single issue has infuriated me more as a taxpayer), and while bike lanes are nice, please remove your heads from your behinds when implementing (I know have a daily near-collision commuting down N. Maple at Dexter-Ann Arbor, where two neighborhoods have to merge into one lane now to accommodate a bike lane that no one uses. Asinine) I also do not think that cultural and social institutions in Ann Arbor will thrive without assistance from the local government, and you should leave these to the non-profit and private sector.  | N=1           |
| Investment in utility infrastructure should be a priority, such as drinking water and storm water systems should be a priority. Reduce knee jerk reactions to Council whims. Facilitate development opportunities by reducing hurdles. Ann Arbor has reputation of being unfriendly to developers.   | N=1           |
| It appears that the developers of large condo complexes have taken over city hall and people in communities are being ignored in their concerns about over crowding and the traffic problems that ensue from high density areas. Public transportation in edge areas is lacking, which contributes to heavy traffic. It takes me 45 minutes to get to work on the bus, a distance of about 6 miles, because there are no direct routes 'around the edges' of town. Commuting by bus would take 1.5 hours a day. Driving it takes maybe 30 minutes round trip. More routes are needed that move from southeast to northeast. I want you to concentrate on getting cars off the roads and making public transport a viable option.   | N=1           |
| It has been said so often that it is tiresome but just fix the roads already.  | N=1           |
| It's become very expensive downtown. The roads are not the best.   | N=1           |
| It's going great if you're an upper middle class white person. Everyone else who isn't pulling in 6 figures can't afford to live here anymore and the affordable housing initiatives are laughable. The tech bros and the local gov't that bends over backward to accommodate them are making this the San Francisco of the Midwest. Cannot wait for A2 to turn into bland white bread Royal Oak. I definitely believe that growth is good and healthy, and appreciate that A2 gov't isn't giving in to the NIMBYs too much and trying to avoid sprawl, but goodness you could try to make things a bit more affordable for those of us who didn't buy property in the 70s. I've lived in A2 for most of my life and convinced friends to move here because there are so many events and performances happening that you normally only see in bigger cities like NYC and Chicago, but we are all mid-30s, gainfully employed, but it is not fiscally responsible for us to live here anymore. Maybe stop trying to build a brand new train station that nobody will use and put that \$80 million into ACTUAL affordable housing. Vet your public art artists a tad bit more so we don't get a \$100,000 Ode to Shredder from TMNT art piece again. HIRE MORE PEOPLE THAT AREN'T WHITE for city administrator jobs. For a city that claims to value diversity the whiteness of the city officials is glaring. Walk the walk. | N=1           |
| Jobs I am qualified person waiting for a well paid job call  | N=1           |
| Keep on doing the good work  | N=1           |
| Keep our budget flexible enough to meet unexpected demands. With more and more of property non-taxable find better and more flexible revenue streams. And never add taxes to low income residents. Public Transportation is essential to low income residents. Believe maintaining diversity of both ethnicity and income is our most challenging task. Thanks.  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Keep parking fees at current levels -- do not charge for Sunday parking downtown Stop development of high rises downtown. Create affordable housing for students and all citizens Stop raising real estate tax every year Create a friendly environment for dog owners -- many dogs do not do well in dog parks -- look to San Francisco where dogs can run free in parks and on beaches Cultural offerings through UM are great but make UM pay taxes to offset the high real estate taxes paid by seniors !!!! Seniors and others on fixed incomes are being priced out of AA by high real estate taxes and rents If you want to exclude all but the rich, you are doing an excellent job  | N=1           |
| keeping housing affordable to current residents, not allowing the city to become so gentrified that only middle class and above can live here  | N=1           |
| Keeping water clean affordable housing   | N=1           |
| Lack of quality education. By removing advanced classes, we have begun a race to the bottom in a bizarre effort to reduce educational gap. When priorities of community leaders focus on spending our money on questionable artwork rather than dealing with the dioxine plume, we have a problem. The lack of accessibility of downtown by locals, is what is killing community businesses. This is caused by the ridiculous law that cars must stop for 'approaching' pedestrians. Navigating downtown by car is not an easy experience, with hordes of students having a permanent right of way. The trouble with Ann Arbor is that it is run by people who think they are creating a cultural mecca, but have limited experience, ability, and foresight. They don't seem to realize this is a Midwestern town, not a metropolitan city. The one party government creates stale ideas and limited opinions. I could go on, but what is the point, our so called leaders are not interested in things outside their limited point of view. Ann Arbor is no place for free speech. The sign on the door says 'Only Democrats are welcome', and that one sided mentality will be it's downfall. | N=1           |
| Land use and capital improvement planning are not going well. It is all high end (expensive) luxury level development. We need a more diversified population, more mixed use and socioeconomic neighborhood development. We need to develop more cooperation in planning and implementing sovereignty over our the natural, financial, socio-cultural resources within our county, its municipalities and rural agricultural areas, including joint land use planning.   | N=1           |
| Law enforcement is high on my list. I was very impressed, with AAPD, catching the guy, that murdered the prof. Back in June. I believe we have an excellent police force. My concern, over building in Ann Arbor. Everything seems to get approved..look at the George apartments on Packard, a complete mess! Finished, and so many units still available. Top priority Police!   | N=1           |
| Leadership by mayor and council is poor. Water and sewer rates should revert to corporate users paying the largest amount. Road/bridge repair should be the top priority. Ingress/egress to the City affects the community's economic health.  | N=1           |
| Less emphasis on trying to build a bigger city; more emphasis on what we now have. Make all the parks more friendly for all residents; and make info about parks widespread.   | N=1           |
| Less focus on progressive ideals and a move toward practicality of government. Government should not feel like parents, for example, if we need help or change the community should drive that, not our corrupt city council of all progressives(including Lumm)   | N=1           |
| Less hemorrhaging money on 'art' (like those expensive silver things across from the big house) and putting that money to fixing roads and creating bike paths. Ann arbor is shockingly deadly for pedestrians and bicyclists.   | N=1           |
| less high rises more affordable housing  | N=1           |
| Less politically correct. It has the inverse effect on me as a biracial individual. I face more racism here than I do in Ypsilanti and I suspect that is due to the PC environment. Disappointing.   | N=1           |
| Less traffic -- more options for transportation alternatives.  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Liberty Park is a disaster. It affects the safety and vibrancy of our Downtown. It is time to fix it! It is time to make Environmental stewardship a top priority via our actions as a community. Composting year round, creatively addressing plastic waste reduction. It is time to set and implement aggressive zero waste targets. Lowering our carbon footprint, etc. We need dedicated personnel to reach aggressive targets. A change in waste management personnel, consistent with our community values, is long overdue.   | N=1           |
| Liberty Plaza is a shame and a disgrace to our city. When walking to work I actively avoid going through the Plaza even though it would shorten my walk. I've called the police on multiple occasions to report crime that takes place in plain view, as if it were accepted and tolerated. As soon as sirens are heard nearby the abusers of this park quickly shift gears and the police have nothing to operate on. Either eliminate this area by selling it for redevelopment or redesign it to foster less drug use/sales and violence. Downtown economic development is something we should be proud of. We should continue to foster businesses and home based businesses in our town. Additionally, let's make it easier for non-resident workers to commute into Ann Arbor and work in our city.  | N=1           |
| Limited planning for impact of condos and apartments in infrastructure. It is unclear with the increase in population how we will be able to support the additional traffic on roads. I do not support spending any tax dollars to make Ann Arbor a sanctuary city. Breaking the law should not rely on tax dollars. Unacceptable. The town displays limited acceptance of different ideas - if you're left leaning then there is tolerance but if you're right leaning then there is anger and it becomes unsafe.   | N=1           |
| Limiting growth and construction, improving traffic flow, creating a visionary 10-15 year plan for better, safer pedestrian and bikeways through-out downtown and campuses.  | N=1           |
| Limiting growth of new housing units (e.g. condos and apartments, especially in the downtown area.   | N=1           |
| Listen to residents. make residents a priority.  | N=1           |
| Listening to community members to solve problems and being transparent.  | N=1           |
| Listening to the residents--of how we want our community. Beef up the funding for basic city services--forgo all the fluff that this council seems to waste our tax dollars on. The mayor and council members need to be more respectful when a citizen takes the time to communicate or attend a meeting. Council needs to stay within their budget and not move funds around...such as cutting the funding for fire and police and wasting it their pet projects.  | N=1           |
| Listening to the voices of the community - and follow them when the majority opinion differs from the few elected officials on council. Stop trying to control development of public owned parcels - the local government is too strict and controlling in trying to sell city-owned parcels and thus continues to end in disasters (vacant parcels, lawsuits, wasted money, etc). Zone the parcels appropriately and sell them. Focus efforts on realistic ways the City can bring affordable housing to appropriate areas within the City, without forcing into mixed use development. Provide connected community systems that strengthen neighborhood connectivity - The Treeline, improved non-motorized systems throughout the City, meaningful/interactive/vibrant open space in the downtown. Every successful downtown in the country has impactful public open space in the core of downtown. Ann Arbor does not, and we need to stop saying we can't because of Liberty Plaza. If this space was designed appropriately and/or expanded, we could have a vibrant public open space downtown. Yes, we will need to cut from somewhere else: stop buying as much green belt properties, stop buying/acquiring wetlands from residential developments that while important for the environment require continued maintenance costs (like on Nixon road where the developer would have otherwise been required to keep the wetland by state law). | N=1           |
| Listening to the voters rather than do end-arounds for big project decisions such as the parking garage stanchions, control of the library lot, and the upcoming train station fiasco.   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Local news is hard to find. Usually hear of things after the fact, after things have been decided. But I do think the city is looking very good.   | N=1           |
| looking forward to new city council who might actually listen to the residents fix the roads fix the sewers, water mains,etc restore police patrols, neighborhood policing NO more train station NO local \$ on climate change NO more public art  | N=1           |
| Lose the new train station and the ridiculously expensive bike trail plans!  | N=1           |
| Lose the stupid mini-stop signs at cross walks. People either stop or go through. They distract from the intended purpose to look for pedestrians!! Include a traffic flow evaluation of road work, post helpful signage and enforce proper parking for work vehicles.   | N=1           |
| Love living here but always room for improvement. I appreciate this survey   | N=1           |
| Low cost housing; Diversity in economy; Infrastructure.  | N=1           |
| Low income housing   | N=1           |
| low-income housing, more affordable cost of living street maintenance  | N=1           |
| lower (not just low) income rentals, roads, so much is noticed to be mismanaged, e.g. cold pack when the rain is pouring and it will just come right out, paying for the personnel, the materials, etc. Must respect drivers who have to foot the cost of blown tires, damaged cars, instructing bikers that they just can't pedal right through an intersection just because they are at a crosswalk and the light is not in their favor, and their being on the sidewalk and not respecting a turning car, even when that driver (if driver is smart) looks for them...stop killing the deer, haven't seen a deer all summer and live in the east/north section... | N=1           |
| Lower property taxes.  | N=1           |
| lower taxes  | N=1           |
| Lower taxes  | N=1           |
| Lower taxes, they are too high.  | N=1           |
| Lower taxes. Get roads fixed SIGNIFICANTLY faster (In line with other communities) Get your act together when planning road work, this city layout is bad enough for traffic, don't constantly plan road work on what would have been the detour route for a separate road project. Seriously. Make the adjacent communities chip in for the traffic gridlock problems that have become an issue recently because they keep developing just outside city limits.   | N=1           |
| lowering property taxes  | N=1           |
| Maintain & improve existing infrastructure (excluding downtown parking). Reinstate frequent street cleaning and leave pickup which clogs storm water sewers . Significantly reduce taxes captured by the DDA.  | N=1           |
| Maintain and increase the competitiveness of the Ann Arbor area as a destination for companies to do business. I notice in the survey the emphasis on 'High Tech' but there is billions of dollars in opportunity in low tech and old tech industries as well. I'm in manufacturing in Dexter and we are absolutely booming right now in a business which most people consider to be 'unsexy' but at the end of the day we have 100 employees all making a bare minimum of \$35k-\$45k per year at unskilled positions and a good portion of those in skilled blue collar positions making \$80k-\$100k+.  | N=1           |
| Maintain basic infrastructure for everyday living. The quality of living can't be improved if you constantly need to watch out for holes when walking, biking, or driving. Listen to citizens about what areas need to be fixed. Lighting for side walks, pedestrian crossings, bike paths. Better design for incorporating real transportation needs, not just claiming to have a bike lane where the bike is not safe.   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Maintaining and improving our current parks infrastructure, while offering new recreation options for young children. Balancing growth with economic and housing equality. Finding ways for the University of Michigan to better support and maintain the community.   | N=1           |
| Maintaining and increasing access to affordable housing for Ann Arbor residents who are being pushed out of the city because of rising rent prices.  | N=1           |
| Maintaining diversity and accessibility in the community including resources for those: -Experiencing homelessness -No consistent permanent residence (including students) -Those who can't pay taxes - Immigrants/refugees Ann Arbor should also do what it can to be compliant with the Paris Accords and prioritize environmental sustainability.   | N=1           |
| Maintaining quality of services. Do not purchase additional land...keep parcels on the tax grid.   | N=1           |
| Maintenance and upgrades needed to ensure safe drinking water; increased focus on mitigating and preparing for climate change; prior item also relates to increased focus on traffic enforcement and non-motorized safety.   | N=1           |
| Maintenance of our existing infrastructure and assets and providing basic services. Protecting the interests of the existing and future residents should be the top priority.  | N=1           |
| Maintenance of parks and public green spaces has been inadequate the last few years, from mowing to tree trimming. I live on Georgetown Blvd and the boulevard has not been taken care of properly. I would also include Sugarbush park(s). Too much time and money has been spent on traffic calming plans in and around this neighborhood. I am a graphic designer and I love art but I am disappointed in the amount of money spent on art installation around town. The dollars could be better utilized.  | N=1           |
| Maintenance of roads   | N=1           |
| Maintenance of roads and pavement markings. Keep expenditures for non-motorized transportation proportional to numbers of users  | N=1           |
| Make Ann Arbor more economically accessible. My husband and I recently scraped together our savings of a decade to afford a small home in this community. We want to raise a family here. I am a fourth generation resident. Yet our basic month to month expenses are prohibiting us from starting a family and continuing to invest in the community. Given the enormous wealth in this community, it is ironic that there is such a lack of affordable childcare, housing, and support for families in low AND middle income brackets - even 2 full time jobs can't support a family in this community. More could and should be done to make Ann Arbor a place where diverse people of all income levels can thrive. | N=1           |
| Make it easier for residents to engage in sustainable energy (e.g. solar panels) by providing incentives. It can't be that residents are penalized with higher taxes for solar panel installations or electric cars. More continuous bike lanes throughout town More frequent bus routes – a bus every 30min is just not that attractive given competition such as Uber/Lyft   | N=1           |
| Make our water safe. Dioxane, pffs, etc. Stop talking a bout 'engagement' and affordable housing. You're not interested in either. Abolish the DDA and well have enough money to do what needs to be done and stop the incessant focus on downtown. Support our neighborhoods and current residents. Stop increased administrative spending and waste on pet projects like public art, train station, etc.   | N=1           |
| Make sure the infrastructure of the city can support new development before agreeing to construction proposals. Get citizen input for neighborhood and city projects. We are the taxpayers. Work for us and with us instead of allowing council members to run with some personal vision.  | N=1           |
| Making Ann Arbor a more affordable place to live   | N=1           |
| Making Ann Arbor more modern city  | N=1           |
| Making housing affordable to the middle class. Build more (high quality) smaller sized homes (like Pittsfield Village).  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Making it safer and easier to use a bike in the city, and allowing more development to reduce housing prices   | N=1           |
| Making sure that the infrastructure can support all of the growth in and around the city. Don't keep approving housing developments unless the roads can support their inhabitants' driving into downtown.   | N=1           |
| Making the area accessible and affordable to all. Right now only the rich are able to afford to live in Ann Arbor. What used to be a diverse and cultural community when I was growing up has turned into a place for the top 1% and very snobby   | N=1           |
| Making the city affordable, accessible, and habitable for residents of modest means and for non-high-profit cultural and business enterprises.   | N=1           |
| MANAGE GROWTH. Ann Arbor has had too much development, too fast. There is one corridor (Washington Street and Huron Street) that reminds me of Chicago or New York, because it's all tall buildings. When you add that kind of density in such a short period of time, our infrastructure cannot handle it. I'd like to see a moratorium on mid-rise and high-rise construction to let our neighborhoods and city streets absorb what's already been added. Otherwise, Ann Arbor will just look like any place else, and if that happens, why live here?   | N=1           |
| Manage traffic and parking well  | N=1           |
| Management of economic growth. Growth of community is outpacing infrastructure and services  | N=1           |
| Managing development. For me, a big problem is the cost of rental properties. Big developers are coming in and creating these luxury apartment buildings (ie. Hub, Foundry, ArborBlu, the list continues) while residents like me who have been here for a long time can't afford to live in the 'moderate level' rental properties because landlords have raised their rents to catch the spill-off demand from these luxury places. I think the cost of rental properties and managing housing development needs to be a big priority.   | N=1           |
| Managing growth - allowing more housing to be built but making sure it is fairly allocated   | N=1           |
| Managing growth appropriately Insuring drinking water is safe Maintaining excellent school systems   | N=1           |
| Managing growth more thoughtfully - there has been a tremendous amount of growth, construction, new builds, etc. in the past few years, while the infrastructure and surrounding community hasn't had the chance to breathe and catch up. Less catering to the most wealthy, more focus on equity, more focus on maintaining diversity, more focus on long-time residents of the city than on how to bring more people in, AFFORDABLE HOUSING (!!!) - we've reached a point where you can only afford to live within the city of Ann Arbor if you're able/willing to pay over-the-top housing costs, which further exacerbates gentrification/ghettoization/pushing people out of their own community and creating segregated neighborhoods. | N=1           |
| Managing growth, developing better strategies for community engagement   | N=1           |
| Managing growth; long term plan for the roads given the changing environment   | N=1           |
| Managing the growth of the community and outlying areas. The number of people moving to the area is significant and we need additional services, both public and private to meet those needs.  | N=1           |
| Managing the metastasizing high-rises and other out-of-town developers' cash cows so that the very qualities that made Ann Arbor attractive to them aren't hopelessly eroded.  | N=1           |
| Many neighborhood roads are in poor shape. I'd like to see more police patrols downtown some of the panhandlers are aggressive.  | N=1           |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?   | Number |
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| Many townies are upset by the fast pace of change in the cityscape, because it has meant the loss of some favorite long-standing businesses, and an increase in housing costs. I think it's great to build 'up' instead of 'out', as the green space initiative works. However, they have a point: when does it cease to be our city, if our iconic businesses disappear because they can't afford to be here? Traverse City subsidizes cherry farmers with tax breaks. Could Ann Arbor subsidize locally owned, iconic businesses? | N=1    |
| Megan play areas for teenagers to go after school in summer time  | N=1    |
| mitigating and accommodating to climate change and strengthening our infrastructure to resist its emergencies   | N=1    |
| Moderate to low income housing. Stop approving expensive high rise housing.   | N=1    |
| money for affordable housing and development that includes affordable housing, with planning that focuses keeping housing in and servicing ann arbor affordable and attainable for anyone working downtown  | N=1    |
| Money needs to be spent and fixing roads and not public art and underutilized bike lanes. Streets downtown are an embarrassment even when compared to less wealthy neighboring communities.   | N=1    |
| Monitoring growth and development   | N=1    |
| More activities for senior citizens. Roads. Limits on huge apt communities. Landlords must maintain rentals so that neighborhoods can be homeowner and rentals.   | N=1    |
| More affordable housing for middle class folks.   | N=1    |
| More affordable housing should be created in Ann Arbor.   | N=1    |
| More affordable housing within the city, raising minimum wage within the city   | N=1    |
| More affordable housing, improve road repair and maintenance  | N=1    |
| More affordable housing; fewer downtown developments that only the rich can afford.   | N=1    |
| More bike lanes. Plymouth Road from 23 to Cherry Hill would be ideal. Better care of shoulders where there aren't bike lanes (street sweeping, pot hole filling, etc.).   | N=1    |
| more business in downtown area. no park on the library lot.   | N=1    |
| More community input on building and siting high-rise buildings! Current process is destroying the character of the town.   | N=1    |
| More consideration to all members of the ann arbor community, including those with poverty, homelessness, and low income.   | N=1    |
| More dense development, including zoning/ ordinance enforcement that will prevent low-density development *and* re-development of existing parcels; on the Old West Side, in particular, a number of adjacent single-family parcels have been combined into a single parcel, reducing the number of units by one-half or two-thirds, in some cases.   | N=1    |
| More dense housing  | N=1    |
| More development and more housing coupled with growing the high-tech economies. Fight back against the NIMBYs who will have knee jerk opposition to any development.  | N=1    |
| More development in the downtown core. More infill mid rise, mixed use on the downtown periphery  | N=1    |
| More dog friendly parks/places. More timely, mass transportation within the city. Stop building high rises/high density living, makes city look ugly and increases crowding tensions and pollution of our waters.   | N=1    |
| More focus on police and fire services.   | N=1    |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?   | Number |
|---|--------|
| More growth! Too many on city council seem to think Ann Arbor can be returned to the town it was 30 years ago. This digging-in of heels against development is worsening the housing crisis. We're in danger of becoming mini San Francisco.  | N=1    |
| More high density housing, including workforce, affordable and low-income housing. Better public transportation (light rail and buses) from the outskirts to the city center and from Ann Arbor to nearby towns. Develop robust, protected bike lanes. Encourage industry to develop strong tax base. Keep working on border2border trail and green space.  | N=1    |
| More high density, sustainable apartments in a relatively affordable range of prices.   | N=1    |
| More inclusivity of ethnic minorities, affordable housing, and road resurfacing!  | N=1    |
| More intelligent distribution of funding. These Rain Gardens are a waste of money.  | N=1    |
| More long-term vision, engaging the community in planning its future, especially in regard to 1. the new Central Park and 2. fossil-free energy. Much less resort to short-term 'can't afford it' arguments. Increase administration's confidence in citizen efforts; the mayor's dismissal of the citizen's hard and competent work in proposing an independent police review board was inexcusably regressive in this regard. | N=1    |
| More mass transit inclg more regional transit and park & ride lots to reduce traffic inside the city. Stop adding parks and put these resources to true sustainable efforts like solar.   | N=1    |
| More mixed use zoning, more houses overall.   | N=1    |
| More money needs to be spent on housing housing is in crisis in Ann Arbor you have done enough for luxury apartments we need housing for working people across this town will just become a playground for the rich   | N=1    |
| More pedestrian safety improvements and more homes built  | N=1    |
| more police patrolling downtown and neighborhoods fix the roads stop taking away driving lanes<br>more flashing yellow s for left turns   | N=1    |
| More police patrols. More parking downtown. Reduce traffic congestion.  | N=1    |
| More REASONABLY priced housing It would also be nice if local employers gave a preference to residents of the city. (This is possible--I have it seen it elsewhere).  | N=1    |
| More recycling, especially at businesses. Why isn't there pick up of recyclables at big box stores like Costco for instance. Do you know how much plastic they throw away each day? Also, don't build that huge building on the library lot. We don't want it. We want public space for all in that area!   | N=1    |
| More regional coordination esp on topics such as transportation and affordable housing  | N=1    |
| more thought given to the flow of visitors and residents to close gaps between well-attended areas and those that aren't. For instance, Kerrytown shops could be a real destination in the evening, but it would require different types of businesses to be open, and the blocks between Kerrytown and the Main St district would need some love.  | N=1    |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?  | Number |
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| Most city services and programs are adequate, but I feel, as do my neighbors, that the city administration is concentrating too much of its attention and resources on rapid development of our downtown. I believe that the mayor, some council members, and the DDA have ignored public input regarding moderating growth and balancing it with infrastructure capacity and neighborhood needs. Our downtown needs to work for everyone: downtown residents, neighborhood residents, visitors, workers, etc. Vehicle traffic flow, both downtown and on major roads and connectors, is abysmal much of the time, and I don't believe the mayor, council, and DDA are giving traffic flow and infrastructure enough attention. A gridlocked downtown will deter visitors and further disturb residents. Poor traffic flow on our major roads and connectors aggravates drivers, increases travel time, puts more exhaust emissions into our air, etc. Downtown development should not outpace our ability to move traffic effectively. The mayor's belief that we can all walk, bicycle, or use public transportation to get to work is unrealistic. We need more meaningful platforms for public involvement in city affairs, and fewer expensive consultant yes-men to confirm the mayor's and council's decisions. The city's dreadful handling of the Library Lot issue and dismissal of public opinion at virtually every step of the process is a glaring example of city government being horrendously out of touch with and dismissive of public opinion, made all the worse by dishonesty and deception. | N=1    |
| Most important issues of deep concern in this day and age; Police oversight Affordable housing clean water   | N=1    |
| most of our tax money is wasted on art and salaries that are 50% higher than the county or anyone else pays and then years of retirement costs of the overpriced employees. no one should retire making over \$100k a year or more than they made working. there seems to be no street maintenance or traffic enforcement. and quit narrowing all the major roads.   | N=1    |
| move forward a plan for the Library Lot and West Washington. These are key properties in our community that are eyesores and unproductive. Gridlock has stymied forward movement. Let's move forward with a utilization plan.  | N=1    |
| Movement into/out of/within the city. Traffic is outrageous and planning to manage continued growth is critical. Sometimes I can barely make it out of my neighborhood. Affordable housing shortage is depressing.   | N=1    |
| Movement towards sustainability and maintaining affordable housing options. NO MORE HUGE, UNAFFORDABLE APARTMENTS.   | N=1    |
| Moving the city to a carbon neutral position. If a progressive community like Ann Arbor doesn't respond to the threats of climate change, what community will?   | N=1    |
| Mowing in some parks is neglected. Wish we could get sidewalks cleared or assistance in such. I'm retired. Redo Liberty Plaza. It's a great location. Help us oldies with ADUs. Take down dead trees for safety. The abundance of parks is wonderful, as are the Cascades/Argo. Old DTE riverfront could be fabulous. Lowertown empty space - what's happening? Great location/potential. Culture is great. Encourage artists/galleries/(rent for)unique shops. Let's be an arts Mecca without lots of public art but with shops and artisans. Thanks!!!!  | N=1    |
| Much new housing has been added and most of it is not affordable and has come before the adequate infrastructure is in place to handle it. Bus service outside of the main downtown area is not great. Ann Arbor has a lot of good jobs, is culturally rich and has a lot of affordable offerings for all ages.  | N=1    |
| Much of the vibrancy of our city and splendor of our cultural offerings are provided by the university. Value for money! The increased residential development of downtown is nice and adds to city tax coffers, but in view of the U's world famous architecture program, we should have the most wondrous structures in the state, not boring blocks.  | N=1    |
| Multimodal transportation: widening sidewalks on corridors, encouraging biking, ensuring safe conditions for those not in cars. Exploring bus rapid transit to reduce car dependence   | N=1    |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| N/a  | N=2           |
| Need more: Downtown density Bike lanes!!!  | N=1           |
| Need road and traffic flow improvement that makes sense for the logistics of the city. For example, I don't agree with filling in ALL sidewalk gaps or putting bike lanes on ALL roads, but more strategically placing sidewalks and bike paths in heavy traffic areas. I am very against the wasted millions of dollars being pursued in the Fuller Train Station debacle, instead we should pursue a more fiscally prudent enlargement of the current site or do nothing and instead put these monies into improving street/pedestrian consistent markings/signage across the entire city.   | N=1           |
| Need to fix the rest of the bad roads... repairs so far have been very nice. Also, pave Ellsworth between Ann Arbor Saline Rd. and Maple Rd. It gets too much traffic to still be dirt!  | N=1           |
| need to improve the water and road infrastructure. Not focus on global issues of climate change or social equality from a local gov't level  | N=1           |
| New development of Single use building anywhere in the city should be stopped. Mixed use only plz. The new housing in north east Ann Arbor missed opportunities to build communities by not having onsite retail.  | N=1           |
| New luxury housing and so called student housing building is out of control and is not balanced by affordable housing. Growth needs to be curbed in order to prevent an economic crisis.   | N=1           |
| No expansion until the city figures out how to get commuters into the city on roads that are designed explicitly for traffic, i.e., no more 2 lane roads like Geddes/Fuller acting as a major route in and out of the city.  | N=1           |
| No more ugly large buildings without requisite parking. Relieve the West Side residents of Downtown's inadequate parking.  | N=1           |
| No more weird road re-works.   | N=1           |
| No new housing, getting too crowded  | N=1           |
| non-subsided affordable housing (more development)   | N=1           |
| Not a new train station. I'd rather see the money go into a parallel track to end Amtrak delays. I'd like a train quiet zone and I'm willing to see some road closures (Wright, Bowen, etc) to make it happen. Roads should be a priority. I'd like to see a larger portion of the city's revenue come from people who work here but commute from outside the city limits and from university activities. I'd like the farmer's market to be indoors. I'd like public WiFi. I'd like to see less of these hundred year old houses, for example in Kerrytown, that landlords are not keeping well and have lost their single family character in the transformation to rentals. | N=1           |
| Not enough planning for possible school shootings Not enough affordable housing. Not enough security for seniors can we afford to live here on fixed incomes Too difficult to park and go downtown   | N=1           |
| Not enough street parking in A2. UM parking poorly signed and never know where to park.  | N=1           |
| Not forgetting the needs of long term residents/tax payers   | N=1           |
| Not going well is the signage for out of towners, coming off 23 south to Washtenaw, no signage to UM or St. Joseph Hospital; No signs to Downtown Ann Arbor. Students still do a poor job of crossing the street and not looking both ways; Main Streets and side streets are still in poor shape, and pot hole repair is not good enough. Winter is still terrible with no salt on the roads during morning traffic to UM hospital. During the morning hours, post a 'NO LEFT TURN ON HILL ST.' off Washtenaw. It backs up traffic and with the bus on the right side stopping traffic backs up.  | N=1           |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?  | Number |
|--|--------|
| Not going well:. Bike lane that are shared with cars. Make bike 'only' roads leading to the city center from north, South, east, and west. On streets that are bike/pedestrian only home owners can drive them to their driveways. City bus, Gray hound bus and train station should all be in ONE spot!!!! I love public transportation when it is designed right.  | N=1    |
| Not having any information on the state of sewers, water mains, water filters (which with the dioxin plume, and considering Flint, ya might not want to skimp), or other infrastructure (though I noticed MANY frayed power lines or those with plants hanging on them) which really must come first. I'd say, if you want to build up the city (and Ann Arbor has a lot going for it), you need to work on traffic. This town wants to grow, there's a lot of potential, but the flow of traffic is congested with -poor light timing which does not change morning to evening or adapt to demand (sensors/computer-assisted). - narrow downtown roads that are forced to simultaneously accommodate street parking, lots of city traffic, and an avid bicycling cohort (its dangerous) -narrow commuting roads that have so much shoulder erosion/potholes that combine to make bicycling VERY dangerous (which if it weren't so, there'd be more bicycling and fewer cars) and will REALLY need to be thought out as the city grows up (literally) and expands. _ Sacrificing dual lanes (making more streets one-way) to accommodate expanded road width for faster/safer traffic flow, street parking, and provide biking lanes and more sidewalk space (e.g. for restaurant seating, street performers or vendors) may be a wise move, make things less crammed. One-way also allows better coordination of light timing by limiting the number of variables/counter-flow. I'm sure people in the CS department can construct an optimal traffic flow light pattern with some of the latest machine learning software. Also making sure any new housing/business buildings must incorporate non-street parking. The evening bus to Ypsi is usually very crowded, and as housing gets more expensive, so more students (who often have to stay late on campus) live away from downtown, there will only be more need for these beyond city-limit busses. And seriously, there is traffic backed up on Washtenaw every evening because of poor light timing (its timed to bring traffic in/morning, but doesn't switch to out/evening automatically as it should). That's a lot of extra air pollution from idling and greater time-in-car/commute for no good reason. | N=1    |
| not so well: accountability of police to civilian oversight affordable housing library lot for common use  | N=1    |
| Not sure how to solve this or if gov even has control, but things are getting expensive. Gentrification is getting real. The prices of housing/rent have doubled in just a few years. More parking would be nice too.  | N=1    |
| Not well: transparency and time use around development-related lawsuits; more proactive development guidelines Well: generally a nice place to be! Decent bus connectivity and amazing parks are especially great  | N=1    |
| Nothing is going well. We have art and crumbling roads from all the concrete and steel hauled in from all the development happening while the mayor and city council receiving kickbacks from it.  | N=1    |
| Number 1 priority: more affordable housing, including by increasing density downtown. 2. Improving infrastructure for safe non-car Transportation.   | N=1    |
| Of late the biggest issues facing the downtown area, parking. We've relocated our office outside of the downtown area, and since, I and my employees rarely travel downtown. For the past 7+ years we ate downtown 5 days a week, now it's rare if ever. Our costs were cut in half when we moved to Pauline and Stadium, giving up the magnificent downtown area for good.  | N=1    |
| Open and transparent decision making   | N=1    |
| Our city's infrastructure is dismal and an embarrassment to residents and visitors. We need affordable housing for people that provide services to our citizenry. NOT affordable housing for the upper middle class.   | N=1    |
| Our elected leaders are disconnected from our public, especially on issues relates to environmental and climate leadership. Too much grand standing and far too little action- embarrassing.   | N=1    |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Our elected officials should use the data collected from these surveys in conjunction with conversations with their constituents and guidance from City employees to form their priorities in the next budget cycle. It seems too often that our elected officials use survey data to parse out their opinions and disregard material which is contrary to their own belief. I have ultimate faith in our City employees to make correct decisions with this data, and much less so that officials will form policy based on their input. More to the point of this question, my opinion is that ultimately our infrastructure much be the top priority. Specifically our roadways must be maintained for automotive travel, our aging storm water and sewer mains replaced, and holding DTE accountable for routine maintenance of their power grid in local neighborhoods.   | N=1           |
| Our family brings a very large amount of international visitors to the city every year, many for the first time and many who have never heard of the city and would have bypassed it without the connection to us. Once they've been here, they are very likely to return and bring others. They enjoy the balance of opportunities here: downtown, academia, nature, leisure, culture , aesthetics, business and tech hubs. All aspects are important; not just working infrastructure—which is vital—but atmosphere, as well. City government should work to support all of the things that make Ann Arbor great and distinct from other areas. Also, city government has to pay attention to those who are suffering economically and marginalized; more public-private partnerships are needed for things like affordable housing, affordable childcare, filling in transportation gaps to help people stayed employed, etc.   | N=1           |
| Our local government is one sided and has one point of view. Republicans are unwelcome. If people are not part of the Ann Arbor dems bubble, they are not heard. There is no political diversity. Downtown is overrun with students. Drivers can no longer navigate, through the street, as pedestrians always have the right of way. Homeless street people are multiplying, on every corner. Yet our politicians buy art work. Our schools have cancelled advanced classes, as their idea of reducing the educational gap is creating a race to the bottom. I liken Ann Arbor to the story, The Emperor's New Clothes, we all see how bad it has become, but our local government thinks it's all fine.  | N=1           |
| Our road repair needs a higher priority that it currently has. Our community is growing and many essential roads are being narrowed with bike lanes being added causing heavier traffic flows and outside of the city core, bike lanes are rarely used. While pedestrian safety is a top priority, new cross walks and signs have been added that are often not in well lit areas and it is very hard to see pedestrians at night. If crossings are not well lit, they should be moved, or eliminated until proper lighting is installed. This survey asked about an accessible downtown. Parking has not kept up with growth and it makes choosing downtown as a destination less appealing. Free parking areas with close regular shuttle service would be a great way to make downtown easier to access and would provide a better alternative to more downtown parking. Bus service was expanded and in my area we have earlier and later buses but outside of rush hour, only hourly service. If the bus ran every half hour,, i would be riding in to work and for recreation exclusively. Increased bus frequency should be a priority. | N=1           |
| Our roads and affordable housing.  | N=1           |
| Our roads are terrible. Taxes are very high. Property costs are way too high for a city that 'values diversity and inclusion'—it's not just about race but also class. If you don't have a kid in the school system, you feel like you're paying a ton for no return.  | N=1           |
| overall ok, bring back leaf pickup   | N=1           |
| Overall the community is still nice, but the development trend seems to be making it an exclusive club only for the affluent   | N=1           |
| Overall, many roads are in pretty poor shape, but after years of no real attention, many are being redone completely, which is very good. City Council is paying attention to the minority by reducing automotive transportation routes at the benefit of the few & vocal bicyclist as well as making too many cross walks instead of pressuring pedestrians to use existing cross walks.  | N=1           |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?   | Number |
|---|--------|
| Park improvement (more play structures, clean bathrooms, flowers) and downtown beautification: flowers, benches, art Train More engaging community activities. Townie party: add a lantern lighting like they do in Grand Rapids during Art Prize or Xmas window decorating contest for businesses like they do in so many towns. Greater police presence on foot downtown in the evening.  | N=1    |
| Parking fees are excessive. Parking in Petoskey, Charlevoix, Dexter, etc. are so much more reasonable and encourage folks to go downtown. Our parking fees do nothing to encourage downtown visits. Fire Ann Arbor officials who lie to residents (Matt Kowalski). Reduce number of District Court Judges to comply (1.5) with State Court Administrative Office Judicial Needs Assessment. It is a waste of our dollars.   | N=1    |
| Parking is horrible   | N=1    |
| Parks and Recreation budget, mountain bike trails. My tax bill showed a nearly equal budget for public library as public roads. This seems extremely unbalanced considering the amount of users of each, and how terrible our roads are.  | N=1    |
| Parks Maintenance Road Repair   | N=1    |
| Pay closer attention to stakeholders. Too often stakeholder meetings are just a way to tick off the box that says you did it. Listen. Clean up downtown. Sort out the solid waste department.   | N=1    |
| Pedestrian and bicycle infrastructure / Greenway.   | N=1    |
| Pedestrian and bike safety should be priorities - perhaps funded by increased traffic fines for speeding? Safe drinking water is essential.   | N=1    |
| Pedestrian and bike treatments to roads   | N=1    |
| Pedestrian and Biking Infrastructure Improvements (i.e. REAL protected bike lanes, more crosswalks, increased sidewalk and filling sidewalk gaps especially near schools). Water Quality Safety and River Water Protection (especially given the Dioxane Plume and increased usage of the Huron River).   | N=1    |
| Pedestrian crossings. The current implementation of crosswalks and laws is haphazard, poorly communicated, and puts pedestrians (and drivers) at risk. Seems to me this is an instance of pushing an ideology (having a pedestrian friendly town) without adequate execution, either due to ignorance or lack of full commitment to do it right. If the city is not committed to doing it right, these pedestrian crosswalks and local laws are putting people at risk and will do more harm than good. | N=1    |
| Pedestrian Safety   | N=1    |
| Pedestrian safety and improvement of non-automobile transportation systems.   | N=1    |
| pedestrian safety and water quality   | N=1    |
| PFAS - we are going to need water filters in all houses in the community, as the drinking water will still be contaminated with PFAS.   | N=1    |
| PFAS testing and preparing for climate change   | N=1    |
| Places for homeless people to pee and poop without using alleys and the like.   | N=1    |
| Planned housing growth, including preserving green spaces and increasing affordable housing, in mixes with market housing, not ghettos.   | N=1    |
| Planning for climate change, and becoming a model community to help other cities adapt to and combat climate change.  | N=1    |
| Planning for future growth, especially in housing & transit   | N=1    |
| Planning in the downtown that is human scaled--no more high-rises! More open space  | N=1    |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?   | Number |
|---|--------|
| Please collaborate with U-M on recently announced carbon neutrality. Please work to increase our accessibility and inclusivity for all - not just rich white people. Every time I filled out one of these questions, I considered how if we stopped doing something unsustainable we'd have more money for other wanted items. For example, stop mowing so much and develop native landscapes that don't require mowing. Increase composting to be year round so that we have less landfill waste. Develop volunteer programs (to help with parks maintenance and even human services) as part of the 'recreation' options in town. Support affordable housing in town to eliminate the need for people to make long commutes over pot hole ridden roads. Lastly, thank you for asking these questions and putting in so much effort!   | N=1    |
| Please do better at snow removal. The roads here are atrocious compared to other, very snowy, areas I've lived. I slide with 4 wheel drive and snow tires going slowly. Plows should be going all night during big storms not just once the snow stops falling. It's a huge public safety issue. We live in a snowy area, the town can't come to a grinding halt when it snows.   | N=1    |
| Please fix the roads. I'm tired of living in a town with such a pathetic quality of roads.  | N=1    |
| Please focus more on fixing the infrastructure and keeping the community safe (policing) than on low income housing. Raising taxes year after year needs to be justified. The middle class has been almost completely pushed out of Ann Arbor. If things keep heading in this direction Ann Arbor will be one of the most stratified cities in the Midwest, with only the very rich and the poor able to live here. At that point the poor would only live here to serve the wealthy in low wage jobs. It defeats the whole point of low income housing if there is no upward mobility. As far as the roads go, the improvements over the last few years have been noticeable and I hope they continue. I am asking for more stringent policing because Ann Arbor is getting a reputation of being an easy target for those that are criminally inclined. For our city to succeed it needs to be supportive to all the residents that live here. I think this can be accomplished, while still keeping the city a welcoming place to underserved and diverse populations. | N=1    |
| Please let the community in on any 'Art' that will be installed and get our say on what, where and how much is being spent. Sorry to say that has not been done in the past.  | N=1    |
| Please maintain our basic essential services. The condition of the roads is terrible--and PLEASE paint the lane markers! Water rates are through the roof; basic services should be supplemented by other parts of the budget. Water before art, for example.   | N=1    |
| Police and courts and schools fostering restorative justice in the courts, in schools, and the police working with community and community groups.  | N=1    |
| Police and safety service. Police response times are too slow. We should ensure a sufficiently staffed Police and Fire Department before spending hundreds of thousands of dollars on public art.   | N=1    |
| Police Oversight  | N=1    |
| Police relations  | N=1    |
| Police review board. More affordable housing and rent control, cost of living is becoming unaffordable.   | N=1    |
| Poor communications to tax payers about issues, alternative solutions and basis of decisions. Council needs provide details on the city's website Current communication methods are less than effective to maintain informed voters except for special interest groups. Water safety and road quality should be top priorities  | N=1    |
| Poor engineering of traffic flow ,signage, signal light settings. Poor placement of cross walks on certain roadways basically to close to street intersections where cross walks already exists.  | N=1    |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?   | Number |
|---|--------|
| Poor paving job on S. Main and West Stadium just before an election was not money well spent - paving on Scio Church and S. Seventh is a better example. Artwork on retaining wall opposite the stadium was unnecessary use of my tax dollars. For next 2 years: finish road improvements. Also, focus on better architectural review. e.g. the green apartment tower at Washington and 1st street turns its back on the community with it's solid back walls. Good examples: brick townhouses on Ashley when coming up the hill. | N=1    |
| Poor planning for construction stresses on the existing infrastructure. There are over 1000 new apartments and condos in the downtown area. Nothing has been done to increase the capacity of essential services such as drainage. Development seems to be going unhindered by a council that is more interested in increased tax revenue than with making sure the infrastructure is adequate for the increased center city population.  | N=1    |
| Poor roads are something I face every day. Ann Arbor is not doing well with road construction or maintenance or repair. Roads should be a top priority. Funding for non-profits should be a low priority.   | N=1    |
| Poorly thought out transportation access (traffic calming, bike lanes) creating traffic jams, confusion and wasted time for motorists. Absurd crosswalk buoys with poor placement. On the plus the local economy is doing well but I don't think City Hall had much to do with that.  | N=1    |
| Population is growing but city is reducing car lanes in favor of bike lanes. Bike lanes are empty while cars idle longer at lights. It's impossible to get across town in a timely manner. Make downtown/campus more bike friendly. Outside of that area, create some higher speed car thoroughfares for getting around quicker.  | N=1    |
| Preparation for a changing environment (water, housing, road safety, public school improvements   | N=1    |
| preparation for climate change - infrastructure to deal with the impacts of (such as rain gardens) and easing our 'carbon footprint' so as to lower our contribution to global warming. Also, I love our cultural inclusion! A2's care for it's people and environment are what I love best :)  | N=1    |
| Preparing for climate change.   | N=1    |
| Preparing for the impacts of climate change by helping the most vulnerable in our community.  | N=1    |
| Preserve more wild land, don't develop it into housing etc.   | N=1    |
| Preventing soaring costs, making areas around (but not directly in) downtown more walkable/accessible by public transport, and keeping police in check (recent events of abuse of power by police in Ann Arbor is very disturbing).   | N=1    |
| Priorities 1) Real affordable housing 2)Foster racial and socioeconomic diversity - we are not as diverse as we pretend to be. 3) Traffic has become highly problematic in the past decade. 4) We need 0 PFAS in our water  | N=1    |
| Priorities: Fixing the dioxane issue Managing traffic, especially during peak times Managing parking<br>Doing well: Parks and Rec programs Libraries Water system   | N=1    |
| Priorities: road repair & drinking water contamination cleared up   | N=1    |
| Prioritize infrastructure repair, fixing roads, addressing the drinking water situation. Not throwing money away on a new train station that we don't need.   | N=1    |
| Prioritize road repair. Prioritize traffic signal upgrades - too many stoplights negatively affect traffic flow.  | N=1    |
| Priority - fix roads. Find less expensive way to do this - with more effective/productive contractors rather than low bid contractors or scab contractors who drag out work and charge for extras. Priority - eliminate waste, find ways to make city government less expensive. Costs have crept up consistently over many years, are now highest in state. Don't spend money on heartstring projects - spend where it makes best sense for majority of community.   | N=1    |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| Priority :Traffic volumes, and road repair.   | N=1           |
| priority: road safety achieved through improvements in road resurfacing and improved vehicle mobility through the city  | N=1           |
| private sector has taken precedence over residents in the policies and communication of City Hall. I highly recommend the studies of StrongTowns.org for a right-sized approach to change and development that keeps livability in terms of residents and local small business at the center. example: The idiocy of courting outside development onto of failing infrastructure (incl dioxane) demonstrates that CityHall isn't up to the task of stewardship. example: The occurrences where homeowners must follow Planning Commission & HDC rules BUT an outside developer Aquamarine Springs was allowed to reside entire building wo permits shows CityHall not to act in best interest of residents. example: That residents can sent emails to various elected and hired CityHall BUT often do not get the courtesy of a reply demonstrates CityHall does not have serving residents as a priority. example: However polite individual CityHall employees might be, the methods in place for communication do not alleviate problems with transparency. I cite signing up city postings. Any resident may receive these, but the jargon within and lack of summary content coupled with the arcane knowledge needed to know where in all the committees and subcommittees a particular may arise looks more like spaghetti than transparency. | N=1           |
| Privatize --> cut spending --> cut taxes.   | N=1           |
| Property tax is very senselessly outrageous! PFAS and dioxane plume are poisoning residents and nobody talks about them.  | N=1           |
| Property Taxes are ridiculous for the small community we live in. We do not receive the benefits we deserve from the amount we pay. There are cities in Oakland County whose park systems are outstanding and expanding and improving every year. We pay more in Taxes than we get. Get UM to pay their fair share. They are robbing the residents blind. Also, don't charge for recycling. The disregard for deer in our community has changed my perception of the government. Ann Arbor is now a business, not a human believer of animal rights and living comfortably within our means.  | N=1           |
| Property taxes are so high that only highly paid people can afford to live here. An effort should be made to implement an income tax in order to reduce the property tax.   | N=1           |
| Property taxes are too high in the city. We cannot continue to tax homeowners to fund all the local government's 'pet projects'. At times we must take money from one area to fund another for a year or two instead always looking to raise taxes.   | N=1           |
| Protected Bike infrastructure, road resurfacing, creating affordable housing initiatives and programs, curbing the construction of high-end single unit apartment developments.   | N=1           |
| Protected bike lanes, pedestrian and bicycle safety, increasing downtown density. Design and development of the Allen Creek Greenway Trail.   | N=1           |
| Protection of true green space (not just more playgrounds and band stands), replacement of roads that are currently layers of patchwork from the past 10 years, protection of resident interests over wealthy out-of-towners. Protection of lower middle class and poor in our city. Don't make us pay for the needs of the hordes arriving because the city has gotten such good reviews. It's nice because of the previous citizens caretaking. Next, the affordability initiatives aren't affordable (ex, Packard road proposed development, by Buhr, with houses of \$350k). Also, with high demand of real estate, how would affordable housing not turn into a profit making scheme through renters/owners just subletting for higher prices? And would the inhabitants have to work in Ann Arbor? We need more information before feeling confident in some of the Council's plans.  | N=1           |
| provide more office space downtown (not just fancy student apartments)  | N=1           |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?  | Number |
|--|--------|
| Provide safe drinking water. Provide proper testing and open results. The city also needs to change it's property tax laws to stop including solar panels as part of property for homeowners which increases their taxes. This is ridiculous. A2 taxes are already high enough. How can you say you are 'green' when you prohibit homeowners from getting solar panels for their own homes? Take a page from Ypsilanti on this one. Look into grants, programs. You need to walk the walk, not just talk the 'green' talk on this one. | N=1    |
| Providing access to and ensuring affordable housing.   | N=1    |
| Providing adequate parking for residents and visitors, to be able to go to school/work/shop downtown. One of the biggest complaints I have witnessed from the above, is the fact that residents and people visiting the city, do not have places to park to be able to go to school/work/shop around the area.   | N=1    |
| Providing more affordable housing  | N=1    |
| Providing quality services for the high taxes and fees.  | N=1    |
| Providing well-funded, all-civilian oversight of the police.   | N=1    |
| Public art needs to be better managed - some projects seem like a waste of money Large scale housing development projects that increase density are needed but must be attractive and incorporate elements that build in human elements that make the city livable and engaging - first level retail space, open space, setbacks from sidewalk etc Water quality is vital - address drinking water issues - keep river clean for recreation  | N=1    |
| Public Housing should be funded to a greater extent with federal dollars.  | N=1    |
| Public Safety  | N=1    |
| Public spaces to gather downtown Promote walkability downtown Encourage business investment in Ann Arbor, highly skilled jobs growth so UM graduates can stay and make a great career here Road repair   | N=1    |
| Public Transportation and Affordable Housing   | N=1    |
| Public transportation to airport (DTW) and nearby towns including Detroit and Lansing should be a top priority More info on aspects of recycling, biodegradable. We aren't sure what goes where  | N=1    |
| Public Transportation to Detroit from Ann Arbor and visa versa.  | N=1    |
| Put a brake on the excessive growth which is degrading the quality of our community, particularly when it comes to infrastructure and crowding   | N=1    |
| Put citizens ahead of the NON-TAXPAYING University. Stop pouring city funds into traffic management for football games, etc. - make the university pay its own way. Start plowing streets in the winter.   | N=1    |
| Putting vacant public land to use for affordable housing.  | N=1    |
| Quality and quantity of teachers in schools. Perhaps build more schools.   | N=1    |
| Quality of the drinking water is my biggest concern with the Dioxane plume and now PFAS, we need to ensure our community isn't being slowly poisoned.  | N=1    |
| Quit interfering with market demand for housing. Invest in low income housing, especially when its there for the taking.   | N=1    |
| quit wasting money on transit / train and solar energy consultants and studies.  | N=1    |
| Raise taxes as required to achieve core values of the community. Upgrade streets and bridges to at least grade B status  | N=1    |
| Raise Taxes to meet needs arrange for takeover of Potable Water by Detroit W&SD  | N=1    |

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|---|---------------|
| Really dislike the divisive 'anti-Taylor' group and what they are doing to discourse- But, feel the pro-Taylor/ growth side need to be more open, folksy and less wonky to appeal to the anti-change group and get some buy-in from them. Also, A2 political discourse in general ignores the economic, cultural, demographic etc forces that are beyond our control. Issues are presented as if the city is a closed state. Talk about the regional, national and global influences on us in a simple non- wonky way. I feel very grateful and lucky to live here! | N=1           |
| Recreational programs for the city's youth is very important. There are various Rec and Ed programs that appeal to younger children and adults, but high school aged youth seem to fall between the cracks. Not all of them participate in school sports.   | N=1           |
| Reduce parking make streets safe for walkers, bikers and children through traffic enforcement of cars and better pedestrian infrastructure  | N=1           |
| Reduce Police force, improve major road repair, reduce city manager expense, Ask U of M to pay fair share of city costs   | N=1           |
| Reduce restrictions on new building to allow growth   | N=1           |
| Reduce taxation.  | N=1           |
| Reduce taxes and size of government.  | N=1           |
| Reduce taxes, increase downtown parking   | N=1           |
| Reduce the insane rate of development. The infrastructure cannot support more of these extensive condos and apartments. It feels like the city council listens to the big developers and not the people who are long-time neighborhood residents.   | N=1           |
| Reducing auto-orient development + planning for multi-modal transit options, and adding housing density (Ann Arbor is nowhere near dense enough)  | N=1           |
| Reducing development downtown   | N=1           |
| Reducing energy use in city operations and throughout the community; clean water  | N=1           |
| Reducing our tax burden. Development of Liberty Park (feel very unsafe walking by it).  | N=1           |
| Reducing over-development of downtown. The UM is part of our community, but is not our whole community. An accessible, diverse downtown that is accessible to all residents that provides opportunities for all community members, not just students and visitors.  | N=1           |
| Reducing property taxes   | N=1           |
| Reducing ridiculously high property taxes   | N=1           |
| Reducing the Carbon Impact. Helping our disadvantaged residents.  | N=1           |
| Reducing the number of passenger cars in AA.  | N=1           |
| Regional transit  | N=1           |
| regulating growth   | N=1           |
| Remove pedestrian crosswalks in the middle of south Main Street. People can walk to either end of the block to cross.   | N=1           |
| Removing the street people from Main Street and State Street. Their aggressive behavior discourages people from shopping in either area. Community policing would be a very good first step.  | N=1           |
| Renewable energy, and creating more handicapped accessible bus stops  | N=1           |
| Rent control and low income housing. Barring luxury apartment developments - we have enough! Build more reasonable housing if you're going to build housing. Responsibly allow other developments. Encourage more local business that aren't restaurants. Police oversight by the community and not the police.   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Rent control should be addressed in the downtown core especially, but also all across Ann Arbor.   | N=1           |
| Rent controls should be put in place to ensure housing costs don't out pace wage growth. Downtown residents should have full time access to affordable parking.  | N=1           |
| Rental housing conditions are awful near the university. Landlords don't follow laws and have the freedom to ignore legitimate safety concerns. Speaking as someone who lived in another large college town for four years, then came here to Ann Arbor, I say with no hesitation that housing here is very expensive and very unsafe. Landlords have way too much freedom in offering very bad places to live at very high prices. Seeing as the university is the central unit of Ann Arbor, this seems like it would be a city concern.   | N=1           |
| Rents have skyrocketed. Ann Arbor is the new Manhattan. Affordable housing doesn't just mean section 8 housing. Your average working class citizen should be able to afford living here too. Less expensive highrises and more housing that the average person can afford.   | N=1           |
| Repair all roads in Ann Arbor  | N=1           |
| Repair and fix our streets and roads. The campus corner area, Hill St., Packard, and State Street are in poor shape. Hill Street west of Forest Avenue needs work.   | N=1           |
| Repair and maintain infrastructure. Fix the Recycling Center so we don't have to export our trash! Stop wasting taxpayer money on consultants, train station boondoggle, urban trail. Concentrate on fixing what you have :roads, sidewalks, bridges, water quality, parks. Why does the city have to look so scuzzy? Why does the city ask for citizen input on projects and then ignore that input? Why does downtown matter more than the outlying neighborhoods? Get rid of the DDA. There is not enough parking downtown, especially if you give away hundreds of spaces to developers! | N=1           |
| Repair and upgrade infrastructure, especially roads, streets, sidewalks, etc. Improve access, circulation, lighting, and attractiveness of all downtown.   | N=1           |
| Repair of the roads should be the top priority. They are a disgrace.   | N=1           |
| Repair roads, safety - police and neighborhood watch are pretty good, make the entrances to ANn Arbor prettier and better maintained. The three roundabouts at Miller and Maple are so shabby. Water quality poor - too much calcium. I had to replace faucets too many times because of calcium build up  | N=1           |
| Repair the crumbling road and infrastructure   | N=1           |
| Repairing roads and infrastructure. Improve water quality, repair aging water mains & inadequate storm sewers etc.   | N=1           |
| Repairing to ads and replacing traffic lights to include more that are sensor-triggered rather than on timers.   | N=1           |
| Replace dated plumbing Follow the A2 charter for voting Roundabouts create a traffic problem of no stopping! Not a solution for Nixon Rd.  | N=1           |
| Replace the staff of your traffic signals department. This would be the single most valuable step the city could take in the next two years.   | N=1           |
| Replacement of aging infrastructure, especially water mains.   | N=1           |
| residential taxes are absurdly expensive and need to be reduced. power lines should be buried; the number of blackouts we experience each year is inexcusable. given the number of trees in the city and our existing power line structure, the situation is bound to continue. Crosswalks also need to be improved with safe overpasses at critical sites on campus. the yield signs do not work well; they're dangerous for both pedestrians and drivers   | N=1           |
| Residents safety Cultural venues Eliminate spending residents tax dollars on deer culls - instead use the money on expanding green spaces  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Resisting commercial development that intrudes on resident quality of life.  | N=1           |
| Resolve dioxin issues. Legal services wasn't on your list. Unless, people would know it comes under general services.  | N=1           |
| Resolve library lot controversy. Prioritize balance between growth and community   | N=1           |
| Resolving the Library Lot and Y lot boondoggles once and for all. Better snow plowing (more timely!)   | N=1           |
| Responsible development. I believe that it is essential that as development continues — and it should — that it be done in a way that reflects all of Ann Arbor, not only one sector of the community. Ann Arbor has a rich and vibrant heritage that should not be lost just due to development for development's sake. Much could be learned from another college town, Austin. Though considerably larger than Ann Arbor, Austin has taken responsible measures to limit irresponsible development that is inconsistent with its community's values. I believe adopting some of the measures that have worked well for Austin could also help to ensure that our downtown remains not just vibrant, but unique. | N=1           |
| Responsible economic development and improvement transit and non-vehicular transportation.   | N=1           |
| Rest prices are very expensive   | N=1           |
| Restraining downtown development. Big business brings big money and makes Ann Arbor a big city. But already it's on the verge of not being Ann Arbor anymore.  | N=1           |
| Return to basic service. Pick up my leaves and christmas tree.   | N=1           |
| Reversing the effects of the November election where citizens voted (and the new council members support) to block the development of high density housing.  | N=1           |
| Reviewing the infrastructure and determining how the planned growth of the city will impact it and how to address it in a sustainable method. Affordable housing to allow people to live in the city they work and reduce traffic congestion. Develop strategies to encourage the residents to practice environmentally sound habits to conserve dwindling natural resources, making Ann Arbor a more sustainable community.   | N=1           |
| Revise master Plan to include a GREENWAY connecting downtown to river and West Park. Get Commuters out of cars and provide good rail options integrated into AAATA, including commuter rail from North and South outlying areas.   | N=1           |
| River and drinking water safety. Stay on top of the PFAS issue and keep the community informed.  | N=1           |
| Road and bridge reconstruction. Improve infrastructure   | N=1           |
| Road and infrastructure improvement. This includes bike lanes. They're riddled with potholes and in many areas made unusable. Focus on this and other basic services.  | N=1           |
| Road and pothole fixes as well as improvements to the way that snow removal is done throughout the city. Washtenaw Ave., for example, is a main road but is full of potholes that can ruin cars and never has snow removed in a timely manner in the winter.   | N=1           |
| Road and streets maintenance and repair, also transparency in government activities.   | N=1           |
| road and water infrastructure.   | N=1           |
| Road care. Reduction of carbon emissions   | N=1           |
| Road condition and safety, with realistic pedestrian crossing controls   | N=1           |
| Road construction should take less than half the time it usually takes. Pot hole filling needs to be more aggressive. Government should not be doing much to foster an open and inclusive environment, simply because that is an effort to control local culture—i.e., people. Government responsibility should be more focused on local infrastructure, safety, and services.   | N=1           |
| road improvement   | N=1           |

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|---|---------------|
| Road improvement and better/safer biking infrastructure. Too dangerous to safely bike. Educate drivers on how to share the road.  | N=1           |
| road maintenance  | N=1           |
| Road maintenance  | N=1           |
| Road maintenance and repair.  | N=1           |
| Road maintenance could improve. This includes painting lines and making sure they are visible during weather conditions. Road diets are (Stadium and Maple) are clogging traffic in favor of bike lanes that aren't used as frequently as the traffic issues they cause.  | N=1           |
| Road maintenance, drinking water safety, protecting river green space, finding efficiencies, keeping millage rates under control, by which I mean the following: definitely not the train station, or a super complicated treeline park - start with something simple here, like a path, and upgrade it in the future. Also find a better way to decide how to award public art contracts - I'm all for it but that thing on Stadium is trash | N=1           |
| Road quality and making it affordable for people to visit and to live in Ann Arbor.   | N=1           |
| road quality improvement. better responsiveness to snow removal. more patrolling due to increase in burglaries  | N=1           |
| Road reconstruction and maintenance of existing roads; snow removal. Decrease public art funding for art like that junk on Stadium in front of AAGO.  | N=1           |
| road repair   | N=1           |
| Road repair   | N=6           |
| Road repair Snow removal  | N=1           |
| road repair and assistance for the poor/homeless  | N=1           |
| Road repair and maintenance   | N=3           |
| Road repair and maintenance is a bit lacking. Sometimes in winter I can't get to work because my neighborhood's road is not plowed.   | N=1           |
| Road repair and planning for better fire response times.  | N=1           |
| Road repair and snow clearing.  | N=1           |
| Road repair and winter clearing of roads Obtaining safe drinking water and fixing the Huron River!  | N=1           |
| Road repair first and foremost, parking downtown in order to sustain businesses, and then housing enforcement so houses don't turn into student slums and also to keep property values stable.  | N=1           |
| Road repair is an obvious need as is affordable housing. Also need to review building design options so development in the city can have a more diverse look and developments should also be environmentally sound  | N=1           |
| Road repair is behind. Traffic is becoming impossible during the normal commuting times. That will not improve as downtown becomes much denser with more high rise buildings. Parking downtown will be an increasing problem as well.   | N=1           |
| Road repair is key. However it is not just the need for repair but the need to do it efficiently that must be emphasized. No other place I have seen takes so long to execute a project.  | N=1           |
| Road repair is needed. It's not sexy or fun but it's important as part of the infrastructure. I'm not a big fan of the high rises going up downtown. Population density is increasing quite a bit. Worried about affordable housing as well.  | N=1           |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?   | Number |
|---|--------|
| Road repair needs to be a top priority. Affordable housing for service people working in the city needs higher priority. There is enough upscale housing in the city. More needs to be done to add rent controlled housing.   | N=1    |
| Road repair planning is terrible. The pedestrian cross walks with the standup 'stop signs' in the middle of the road are very problematic. The car next to you obscures your vision of one side of the road and it gives a false sense of security to pedestrians and creates dangerous situations for the drivers and pedestrians alike. There needs to be lights like on Plymouth Road. | N=1    |
| road repair, affordable housing, transparency by govt. officials  | N=1    |
| Road repair, better traffic flow..it is awful early morn and from 3pm to 630. Bus service to plymouth rd, to or past plymouth and Ford rds.   | N=1    |
| Road repair, bicycle lane development and maintenance to reduce traffic congestion downtown, cleaning up the west side of trash/litter  | N=1    |
| Road repair, resurfacing, bridge safety Balancing new construction with keeping small city atmosphere   | N=1    |
| Road repair; keeping development in line with existing community standards (no huge buildings running right up from the sidewalk, e.g, and no 12+ story developments).  | N=1    |
| Road repair.  | N=1    |
| Road repair. Taxes are way too high. Can I even retire here? Concerned about downtown commercial spaces pricing out retail  | N=1    |
| Road repair. Community outreach. I don't really know what's happening with local government.  | N=1    |
| Road repair. Public transportation. Affordable housing, not just subsidized or luxury, the middle income aging population is being forced out.  | N=1    |
| Road repair. To many buildings going up.  | N=1    |
| Road repairs  | N=1    |
| Road repairs and diversity training and engagement for city staff and the ability to be a leader in this area for the community.  | N=1    |
| Road repairs and maintenance  | N=1    |
| Road repairs and maintenance; having a 24/7 public transit service, including holidays; better police patrols in residential communities, including cul de sacs; better training for trash/recycling/compost removal.   | N=1    |
| Road repairs, clean drinking water (monitor and deal with PFAS, for example), affordable housing.   | N=1    |
| Road repairs, prepare Ann Arbor for substantial population growth, increase parking structures.   | N=1    |
| Road repairs, traffic management to alleviate rush hour congestion  | N=1    |
| Road repaving, pothole repair, general roadway maintenance. Fix all of the roads!   | N=1    |
| Road safety Environmental stewardship   | N=1    |
| Road, bridge and Infrastructure improvements  | N=1    |
| Road,roads,roads and in a timely manner. How long has the 2 week project at Catherine and division been going on ? All summer   | N=1    |
| Road/bridge repair/maintenance. Affordable housing Clean/healthy drinking water   | N=1    |
| Road/Street repair improvement Cut out public art, especially if not designed by local artists.   | N=1    |
| roads   | N=1    |
| Roads   | N=11   |
| ROADS   | N=2    |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| Roads (Lots of stuff happening, keep it up)   | N=1           |
| Roads & infrastructure. Pedestrian/bike friendly transport (**well maintained** multi-use trails, separated bike lanes, safe sidewalks). Continue to encourage higher density housing & office space downtown to increase long-term economic vibrancy and to decrease commuter traffic.   | N=1           |
| Roads & Transportation  | N=1           |
| Roads and beautifying the entries to our city. The look and impression from M14 coming in to town on Main Street along the river is disgusting. No streets like state street should be allowed to be in the condition they have turned in to. Again, embarrassing for me to show this city to others. Fifth street is terrible in Kerrytown- not the part being rebuilt. Again, the roads around town make an impression- ours do- negatively | N=1           |
| Roads and community policing  | N=1           |
| Roads and concern about climate change.   | N=1           |
| Roads and continuing the deer cull.   | N=1           |
| Roads and creating a better rapport with residents. I'm personally okay with local government, but I notice that my neighbors and their needs feel ignored, discarded and unimportant and that leads them to rash choices about how to deal with local government.  | N=1           |
| Roads and infrastructure - fixing potholes and bridges  | N=1           |
| Roads and infrastructure should be top priority! Especially roads!!!!   | N=1           |
| Roads and infrastructure. The roads are terrible. The potholes burst tires. Ann Arbor traffic has increased exponentially, especially during rush hours. Large trucks should be banned from downtown and neighborhoods. Parking is difficult.   | N=1           |
| Roads and low income housing and climate change issues are at the forefront of what we need to prioritize.  | N=1           |
| Roads and Roads!  | N=1           |
| roads and safety  | N=1           |
| Roads and traffic management! Especially on the south side of town.   | N=1           |
| Roads and trees   | N=1           |
| Roads and utilities.  | N=1           |
| Roads are a mess ALL the time. Snow removal is a joke. Public 'art' is an insult and completely unnecessary when people can't afford to pay rent. Our downtown is pitiful compared to other nice cities.  | N=1           |
| Roads are horrible on many streets. Needs more than continuous patching.  | N=1           |
| Roads are horrible. Fixing them needs to be the top priority over other extraneous matters such as spending money on deer cull.   | N=1           |
| Roads need more funding, both in terms of potholes, etc. and winter services to make them safer. While they are lovely, I think there is an over-emphasis on parks and we don't need to expand them.  | N=1           |
| Roads need to be maintained and repaired. Too much money is being spent on making crosswalks or putting all these cones everywhere to remind you it's a crosswalk. Let's not forget that roads need to be maintained for our cars as that is the main method of transportation in the state and Ann Arbor.  | N=1           |
| Roads need URGENT increase in investment  | N=1           |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?  | Number |
|--|--------|
| Roads repair falls short of needs. Disappointed that City Council is moving forward with a high-rise adjacent to the downtown library despite residents wanting a park / public space. Pace of development is too high and is destroying the city's character. Need to engage citizens and consider their input on development. Priority next two years - fix roads, scale back on unrestrained development.   | N=1    |
| Roads should be highest priority. If new high rises ate build, there should be some standards for esthetics, eg, building on SU and Church (?) is so ugly. Some unfair taxing, eg, why tax residents who live in neighborhoods without sidewalks for sidewalk repair? So unfair. Plant more trees. Parking fees downtown discourages many from coming.m  | N=1    |
| roads suck and the new high rises are bland, big blank boxes to look at. What retail establishments do you expect to go into these boxes ? No diversity downtown-essentially restaurant row which I can't afford. Over zealous parking enforcement   | N=1    |
| roads, bridges, infrastructure   | N=1    |
| Roads, late night buses, increased bus service on weekends, public transport to Detroit and surrounding towns.   | N=1    |
| Roads, leaves off the streets, encouraging local businesses  | N=1    |
| Roads, making it easier to get downtown by bike. In particular from the NE side. Crossing 23 on Plymouth is horrible. Broadway has serious problems at points. It's very unsafe and I see people riding there all the time.  | N=1    |
| Roads, pot holes Pay more if fix will last longer There must be a way to not have major pot holes every year. Have the responsible persons repair pot holes on an urgent basis. The post office, Green Rd drive thru has had a major pot hole for months, as did the drive from CVS to Plum Market (now repaired). I love Ann Arbor but auto repair because of pot holes should not be the drivers responsibility. This is my priority concern. Otherwise, Ann Arbor is the best city to live and play. I did not intend to stay/retire here but here I am after 40+ years and I love it here. Thank you | N=1    |
| Roads, preparing for climate change (which includes improving water infrastructure, emergency response, etc)   | N=1    |
| roads, roads, roads infrastructure - water mains, etc police patrol - response   | N=1    |
| Roads, safe water, runoff management   | N=1    |
| Roads, upgrading park facilities specifically the pools and ice rinks.   | N=1    |
| Roads, infrastructure, Honesty from ALL officials of government.   | N=1    |
| Roads!   | N=1    |
| Roads! Fix the roads. The lane markings are barely visible at night. we need better lane markings, especially on Division.   | N=1    |
| Roads!!!   | N=1    |
| Roads.   | N=1    |
| Roads. NOT developing Ann Arbor with high rises and the such. Used to be a beautiful city...now it is basically - ugly   | N=1    |
| Roads. Fix them please. The runaway cost of housing topped by obscene property taxes is driving people out of our community. We are becoming a city of gameday condos and 2-5 year residents. Unless the cost of housing is managed somehow, we will stop being a community and become only a temporary resting point for career professionals transferring between coasts. Please stop making it unaffordable for ordinary people to live here.   | N=1    |
| Roads. Holding contractors to higher level of satisfaction. Traffic management in and out of city center.  | N=1    |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?   | Number |
|---|--------|
| ROADS. I've lived here since 1990, and they have never been decent. Restore the two lanes on each side on Huron and Maple. Have a plan for selling unnecessary park space and improving maintenance of other parks.   | N=1    |
| Roads. It affects everyone- bikers, walker, drivers, busses. Repairs due to damaged roads are not insignificant for drivers or the city. Bike,car, and bike/car incidents could be avoided with less pothole roads. Recreation would be improved with roads that are safer to bike, walk and drive on, the list goes on. Please! While I drive, I also bike commute both have become terribly hazardous due to the road conditions. We cannot have a clean, vibrant and progressive and diverse downtown if it hurts to ride your bike 3 blocks, or the potholes make the clean city look like junk.  | N=1    |
| Roads. Slow down massive residential development.   | N=1    |
| Roads/infrastructure and affordable housing in the Ann Arbor area   | N=1    |
| Rule enforcement for derelict properties.   | N=1    |
| Safe and reliable supply of drinking water, prepare for global warming, connected transportation system that includes UM bus system   | N=1    |
| Safe city in terms of crime rates relative to other cities. However, pedestrian/biker accidents remain high and are preventable. City is not biker/pedestrian friendly in many areas. There are several dangerous intersections where I have been hit or nearly hit by drivers several times (while biking, running - except that I always assume the worst and yield to drivers even when I have right of way). Over several years I have reported these to a2fixit.org but nothing is done. No additional signs added to 'watch for peds/bikers' or traffic lights that favor pedestrians when the pedestrian button is pressed. Also very little lighting for bikers at night eg Huron Parkway completely unlit. This would greatly improve our community. | N=1    |
| safe drinking water   | N=1    |
| Safe drinking water   | N=2    |
| safe drinking water (PFAS).   | N=1    |
| safe drinking water, affordable housing, research funding.  | N=1    |
| SAFE DRINKING WATER. AA should set the standard in Michigan and the country for responding to the PFAS and dioxane crisis effectively and quickly. Also zoning to respect current residents - such a doing better traffic studies before approving large projects, requiring more community elements within new developments so that AA stellar community feel is maintained (ie. no big development islands in the city center areas). And fix the damn roads. For the cars and for the only public transit which is offered here the buses. And please take into account scale (how many people are biking vs. how many cars use the road) BEFORE installing bike amenities (lanes etc). Don't just rely on bike lobby stated interest.                     | N=1    |
| Safe secure housing for low income people   | N=1    |
| Safe water Better road surface Less congestion on roads Less high rise housing More parking especially at Kerrytown on market days  | N=1    |
| Safe water (pfas) and charging users the appropriate amount to pay for water, sewer, and storm water services.  | N=1    |
| Safe water and environmental standards (hi pfas and dioxane and the unknown future threats) Inclusive, affordable, and safe housing as we continue to expand availability through development   | N=1    |
| Safer pedestrian and non-motorized vehicle travel everywhere in Ann Arbor. Better access to public transportation everywhere in Ann Arbor. New Farmer's Market building in Kerrytown.   | N=1    |
| safety for residents  | N=1    |
| Safety (crime) Outreach (failing Ypsilanti schools) Attracting business Small thing: pick up road kill  | N=1    |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| Safety (police, fire, medical emergency) and Fix the roads!   | N=1           |
| Safety and police   | N=1           |
| Safety and pothole repair, it is a shame that even downtown Ann Arbor has so many streets with bad pavement.  | N=1           |
| Safety and Roads  | N=1           |
| Safety for cyclists   | N=1           |
| Safety of our drinking water - the Gellman plume is headed towards the Huron River  | N=1           |
| safety of streets, less speeding, well marked crosswalks, good traffic enforcements in residential neighborhoods, timely response to neighborhood traffic safety concerns as big developments suddenly lead to cut through traffic and speeding on neighborhood streets,well marked school zones  | N=1           |
| Safety on campus Safety downtown, outside main library, post office Quality schools Quality water, roads, snow removal Community lighting Cap on housing rental prices...   | N=1           |
| Safety should be top priority!  | N=1           |
| safety, good schools, affordable housing, human-scale building (eg no more 17-story buildings), support of small businesses, environmental issues, and continued acceptance of diversity.   | N=1           |
| Sane Development. Roads.  | N=1           |
| Saving the downtown from being taken over by large private student dorms(I.e. Huron). Additional parking in downtown and upgrading Washtenaw so it has some character . Repair roads,clear snow from roads in a more timely manner. Police presence and removing vagrants from downtown (especially in the summer months).  | N=1           |
| Seek financial and innovative support from other sources - grants, donations,,etc. Collaborate with the largest business in our community (U of M) to seek assistance in solving some of the local challenges. Our biking system is not safe. Reach out to other cities that do it well and model. Traverse City. Connect with TART Trails.Inc. STOP gentrification and catering to the wealthy. STOP allowing developers to eliminate all green space. Ensure they leave some trees.   | N=1           |
| Services for those in poverty Environmental sustainability  | N=1           |
| Services that directly affect the citizens and their needs. The mayor and his allies are more concerned with the glitz of running the city. They have gotten away from the basic needs of the citizens.   | N=1           |
| Services to residents are cut like leaf pick up. Roads are in poor shape. Too many pedestrian crossings. Those that exist need to be better illuminated. Secretive costly plans for an unnecessary train station. The train station exists,now you are going to move it to the hospital/Fuller Park?! Too many mistakes made on the library lot. West side bears the impact of public housing that needs to be shared throughout the city. Huge buses that carry very few passengers. Buses need to be downsized. Bike that end abruptly and do not connect to other bike lanes. Good service by police and fire. | N=1           |
| Set vision and mission statements for the city, by engaging the community in a discussion of where we're going and what issues we truly stand for as a community (and how do we set example).   | N=1           |
| sewer system need to be redone in ann arbor   | N=1           |
| Shift some of the tax burden from homeowners to everyone through a city income tax.   | N=1           |
| Sidewalks and bike lanes need improvement. Ann Arbor needs to be a walkable, bike friendly place to live as our population grows we can not continue to accommodate vehicles above other forms of transportation. Many crosswalks are dangerous, bike lakes are poorly designed to non existent. Sidewalk gaps need to be addressed.  | N=1           |
| Sidewalks are in great need of replacement. Handicap ramps are renovated but the sidewalks and roads discount any improvement provided.   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Significantly increase affordable housing. Reopen the MRF.   | N=1           |
| Slow down development and plan for more affordable, sustainable housing. Research ways to reduce the use of pesticides applied by residents and government agencies within the city.   | N=1           |
| slow down growth getting to congested maintain infrastructure diet lanes on roads is TERRIBLE getting too carried away with pedestrian safety  | N=1           |
| Slow the growth of high rise / luxury housing. Stop the crony sale all public lands to private corporations who profit off the taxpayers. Shut down the illegitimate and undemocratic Downtown Development Authority!  | N=1           |
| Slowing climate change and bracing for its impacts. The city should allocate more funds to climate action. No matter what issue might be facing the council at any given time, climate change should be a priority.  | N=1           |
| Slowing growth in order to moderate traffic issues and housing costs, and rebuild a sense of community inclusiveness for people of all income levels (not just the top and the bottom), all races, and all ages (not just young families).   | N=1           |
| Snow removal and pavement maintenance  | N=1           |
| social justice, affordable housing   | N=1           |
| Some downtown grocery stores to cut down on car traffic  | N=1           |
| Spend less on consultants. Spend it on services instead.   | N=1           |
| Spend less on train station. After paying to study a problem- fix it, before paying for more studies. Ex. Upper Mallets Creek flooding issues. Study the timing of traffic lights- some you wait way too long. Ex. on S Main at Eisenhower. Keep us updated on projects in town- ex. Long delay on Scio Church, web site not updated. No news announcements. Work with A2News, MLive to have summary of council meetings weekly. | N=1           |
| Spending too much for retirements  | N=1           |
| Start city tax for those who work in the city but do not live in and pay city taxes.   | N=1           |
| Start planning for declining population and declining property tax and state shared revenues, including reducing city staff, infrastructure that requires long-term maintenance, and vehicles.   | N=1           |
| Stay Local! We have state and federal governments to deal with bigger issues. I worry about things like climate change but this has to be dealt with at the national and international level. The city should focus on snow removal, police,roads, sewers....  | N=1           |
| Stick to the facts. Not conjecture and institutional spin. What is economically viable is an indicator of what benefits the community. 'Inclusion' at the expense of the majority and minorities is not inclusion.   | N=1           |
| Stop all high-rise development! Don't pursue \$85M train station! Repair roads & bridges, don't build round-abouts. Have a mayor & City Manager responsive to the community. Quit hiring out-of-town consultants. Don't fund any more (3rd rate) art! Explore an interactive site which allows residents to voice complaints about City Council.   | N=1           |
| Stop allowing high rise or commercial building anywhere within the city limits.  | N=1           |
| Stop allowing huge, out of proportion high rises to be built downtown. Keep building human scale.  | N=1           |
| stop being a bunch of stuck-up NIMBYs.   | N=1           |
| STOP building all these high rises We NEED affordable housing Also FIX recycling stream  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| stop building high rises for the folks with huge salaries or for those rooming that pool costs, more concentrations closer to downtown makes it overcrowded at what few restaurants, shops and movie/concert houses there. we already have many residents that seek to go there, ll the out of towners and know hundreds that will walk in being only a few blocks away - when UM school is back in, the downtown becomes almost inaccessible to many, as it is waiting for tables are now 45-1+ hr wait. that's crazy.  | N=1           |
| Stop focusing on downtown and turn attention back to the rest of the city, to services for the vast amount of residential areas that are being shirked in favor of expanding downtown when it's already large enough and definitely too tall. The city's snow plowing management should be updated, in several ways. (1) It's shameful that Pittsfield and Scio townships do a much better job at keeping major roads (that are not Main St) cleared than Ann Arbor does. (2) It's horrible that buses and cars trying to get to neighborhood schools are driving in 1 foot of snow drifts because the schools are on roads not designated as required to be cleared until 48 hours after snowfall - and even then, last year I went through 2 intersections next to an elementary school that were not cleared 3 days out. If schools are open, then the city should see to it that the roads to get to the schools are safe to drive on. (3) Stop dumping sand in lane wide bands every 5 to 7 feet, that just creates humps against which snow can drift and cause worse conditions, and as the snow melts causes them to turn into mud piles in the road. If you must use sand, put it down evenly like with salt. (4) It's is inexcusable that a city with Ann Arbor's resources does not have vehicles (at least one) to handle removing ANY type and amount of snow fall. The fact that a type of snow fall happens less than 5% of the time is not a valid reason for Ann Arbor to not have the proper equipment to provide safe roads for the community during an uncommon storm. | N=1           |
| Stop funding public art - the money used for the art across the street from the stadium during the repaving was a complete waste \$100,000 was absolutely crazy for what was purchased. We need stormwater improvements in my neighborhood not sheet metal riveted to a wall. Also stop talking about funding the Greenway trail until everything else is fixed. \$55 million for a 2.5 mile walking trail is insane.  | N=1           |
| Stop getting too big for your bridges, stop gentrifying and then trying to say your community is accessible to everyone! Don't put section 8 housing in like (Dexter Road) then take away there close resources (Thrift Store, affordable medical, Dollar Store) and stop trying to sell this city to yuppie scumbags  | N=1           |
| <b>STOP HIGH RISE BUILDINGS</b>  | N=1           |
| Stop high-rise development that destroys independent businesses and residential neighborhoods. Listen to the citizens, not developers. Fire the city attorney.   | N=1           |
| stop lying to people   | N=1           |
| Stop micro-managing. We have a manager, and now an assistant manager. They are professional, the council is not. Stop studying everything. Vanderbilt could have built a train station for what we are paying for transportation studies. Fix the infrastructure, ie sewers, water, roads. The homeless don't need affordable housing if they cant drink safe water. This city wastes a lot of money not making decisions or making decisions that any prudent business person would make. If you don't understand contract law, don't pretend that you do. Go back to school and take economics 101. Top priority is providing clean water and sewer. You can't help the poor if you can't provide clean water and safe disposal. Doing Well: making everybody think we are all OK.   | N=1           |
| Stop out-of-area companies from building high rises and multifamily housing. Our infrastructure doesn't handle the large influx of residents.  | N=1           |
| Stop selling 50 million dollar parking structures for 10 million. Stop disregarding community task force recommendations. Impeach or recall Chris Taylor   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| stop shooting the deer - I try to leave town during those months and spend my money in communities who are able to deal with things without going lethal   | N=1           |
| Stop spending big dollars on consultants. We live in a community of experts. Let's use them. Deer control—neuter males; easier, cheaper, faster recovery. Ask some cowboys for help. Culling group this year paid a lot, kind of poor results. Could you publish number of deer and what problems they are causing? Really hate the shooting in the city limits. I would add that I think this survey is kind of skewed toward getting results that support what the council already wants to do.  | N=1           |
| Stop spending money on studies!!! Fix our roads, get our garbage picked up every week, clear all roads of snow and ice (not just the rich neighborhoods). Stop teaching people they can just walk up to 'cross walk' and step out 'cause the car will just magically stop for you. If you insist on these death traps, at least mow the weeds down so we can see people...the cross walks on liberty by Gordons are a great example, can't see anyone in the summer over the weeds. We need a mayor who doesn't think he's just so above everyone else that he can hide documents and be so misleading to the public while he spends our money. And please please do not waste one penny on train track amendments so that people who knowingly moved next to train tracks don't have to hear them. This is the mentality that is wrecking our city. | N=1           |
| Stop spending money on the train station. Fix the roads. Put in protected bike lanes & better maintain them everywhere. Current ones are terrible and dangerous.   | N=1           |
| Stop spending on the wish list (train station relocation) and take care of basic services like road repair, water infrastructure and poisons in the groundwater. Stop with expensive consultants.  | N=1           |
| Stop the cutting of mature trees for development-work around the trees. Replacing 50 year old trees with sticks doesn't cut it. Install solar on every roof top.   | N=1           |
| Stop the deer cull.  | N=1           |
| Stop the deer Cull. Fix the traffic debacle on Washtenaw Ave between Stadium and Carpenter. Reverse the decrease of right turn lanes. Shorten the wait for left turn lights. Create a more uniform sequence at traffic lights rather than having each light different - take a drive down Stadium/Washtenaw if you don't understand. Respond to residents when we submit comments on the FixIt website. Be transparent and open to ALL CITIZENS  | N=1           |
| Stop the over development of Ann Arbor. The cities mass development is weakening our communities unity and its history, as well as reducing green spaces, park lands, and wildlife habitats.   | N=1           |
| Stop the rampant high-rise development and gentrification; build affordable housing and seek to develop a genuinely inclusive community  | N=1           |
| Stop the road diets for bike lanes. This clogs traffic and slows emergency response vehicles.  | N=1           |
| Stop the rush of 'development' without consideration of quality of life for CURRENT residents and taxpayers. Take care of all residents' needs and priorities, rather than catering only to the wealthy and University associated. Never again sell off valuable city property to an entity which does not pay city taxes (this refers to the disgraceful sale of the former Pfizer plant to UM.)  | N=1           |
| Stop the various art awards money being spent on these things it could be better spent   | N=1           |
| Stop to look at how huge building projects have affected their neighborhoods before we destroy more.   | N=1           |
| Stop toting this city as being so handicap accessible. My wife and I stopped going downtown in the summer because of all the tables on the sidewalks. The farmers market is a nightmare for handicap people. Enforcement of handicapped parking would be nice and the amount of businesses that we can't get into is horrible.   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Stop wasting money in useless art projects and involve the U students for cooperation instead. Stop creating ped xings and bike lanes that eliminate traffic lanes. Review pedestrian crosswalks to strategically place them across bus stops.   | N=1           |
| Stop wasting money on a deer cull that only drives more deer into other areas.   | N=1           |
| stop wasting money on hiring consultants. we do not need a new train station built in a park. stop trying to force us to use public transportation or bikes when we do not want to. and cut down on public art spending.   | N=1           |
| Stop wasting money on the fantasy of a train station. The money spent on consultants, studies, etc. could have been spent on stormwater, fresh water, street maintenance... a range of day-to-day operations. The top priority should instead be infrastructure maintenance - we are nowhere near worrying about cultural enhancements without drinking water.   | N=1           |
| Stop wasting scarce dollars on bike improvements. 2% of population is hogging way more than their share of budget. Take all that cash and spend on schools and affordable housing. Chris Taylor must stop lying to us about his priorities. Council MUST consult citizens about traffic changes in neighborhoods.  | N=1           |
| STOP wasting the tax payers money for City Art projects and bring back actual stores to the downtown!!! But most of all STOP approving all the building in Ann Arbor (i.e. Apartments, Condo's, new homes)!!!!!! Bring back the traffic light to State & Ellsworth inter-section. That round-about is a NIGHTMARE!!! Stop wasting money on cross-walks. Put up an actual traffic light when needed. STOP WASTING MY \$\$\$   | N=1           |
| Stopping all the special interests and adopting every liberal idea that comes along.   | N=1           |
| Stormwater management Transportation Increasing the amount of housing within the city, especially adding units in commercial zones.  | N=1           |
| Stormwater management and water treatment, climate change preparation and environmental stewardship, and affordable housing  | N=1           |
| Stormwater planning, traffic calming in neighborhoods, fix the roads, stop giving tax breaks to developers   | N=1           |
| Strategic planning for environmental sustainability. Ensuring that Ann Arbor has a wide variety of housing options (varied price scale) and a wide variety of employment options. So many artists and single parent households are moving to Ypsilanti; Ann Arbor will become incredibly boring if it does not make this a sustainable place to live for ALL income levels.  | N=1           |
| streamlining the budget so that property taxes can be reduced or, at the very least, not increased. property taxes are what makes this city unaffordable; I am barely able to get by because of them and may need to move elsewhere. Also, getting rental companies to stop banning people with certain breeds or sizes of dogs from living there would open up more affordable housing for people who happen to have those breeds as family members (lots of us out there!) as well as reduce the homeless pet numbers by allowing people who live in rental housing to adopt these breeds. | N=1           |
| Street and infrastructure maintenance and repairs!   | N=1           |
| street and pothole repair, pedestrian safety   | N=1           |
| Street maintenance Public safety   | N=1           |
| street maintenance - especially for bicyclists. If we want to be a sustainable community, making it easy for people to reduce car traffic is an easy and - I imagine relatively cheap - way to go. The size of the town lends itself more to biking than walking though - thankfully - walking is possible for many destinations, too, and should remain that way.   | N=1           |
| Street maintenance, ensure a welcoming community   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Street maintenance, provide more services to the homeless community, keep growing the tax base (as the University eats up more of the retail and residential areas) so we can have cool things.  | N=1           |
| Street redesign for pedestrian/bike safety. Rezoning for higher density and better buildings (fix R4C)   | N=1           |
| Street repair, street repair, and oh yeah, street repair   | N=1           |
| Street repair/maintenance  | N=1           |
| Streets  | N=1           |
| Streets in horrible condition.   | N=1           |
| STREETS!!!   | N=1           |
| Stricter adherence to planning regulations; greater transparency in planning. A new City Attorney who sees the job as one to HELP residents and educate them. Much greater detailed transparency on budget and spending.   | N=1           |
| Stricter guidelines on section 8 and project based homes.  | N=1           |
| Sustain or increase school funding   | N=1           |
| Sustainability   | N=2           |
| Sustainability - cutting use of nonrenewable energy, better handling of waste (garbage, sewer, etc), better housing options, fewer monstrosities (big buildings) downtown  | N=1           |
| sustainability -- environmental, economic, social ... preparing for a future that is 'sustainable' in every sense, improving quality of life as a result   | N=1           |
| Sustainability (climate mitigation and adaptation) Non-motorized (pedestrian / bike) and mass (bus) transit  | N=1           |
| Sustainability and adapting to climate change. I would like to see an investment in social issues as well.   | N=1           |
| Sustainability and Climate Action Plan   | N=1           |
| Sustainability and climate change, including clean water   | N=1           |
| Sustainability and environmental stewardship!!!  | N=1           |
| Sustainability and fill the sidewalk gaps. In my neighborhood, Glacier Highlands, many of the sidewalks end mid-street. Why is this continuing with the current sidewalk repair and management program?  | N=1           |
| Sustainability and multi-mode safe transportation.   | N=1           |
| Sustainability and the city's commitment to climate change must be Ann Arbor's top priority over the next two years. As a coalition of cities, states, and businesses still committed to achieving the goals from Paris 2015, Ann Arbor is a part of one of the largest emitters of carbon in the world, which means that we can take action and make the world a better place in the future for my generation (I am 25) and those that will come behind me. The next 5-10 years will be critical for climate action, and the city of Ann Arbor should uphold its image of being sustainable and prioritize climate change action. | N=1           |
| Sustainability and wise financial planning   | N=1           |
| Sustainability should be a top priority  | N=1           |
| Sustainability with climate change preparation; city wide discussions on accommodating growth and affordability  | N=1           |
| Sustainability, effective bike transportation, affordable housing  | N=1           |
| sustainability, environmental stewardship and affordable, higher density housing.  | N=1           |
| Sustainability, including management of increased storm water  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Sustainability, putting solar on emergency responder buildings, rebating solar taxes (plus interest) to solar users, Local Solar Micro-Grids, establishing Energy Ratings on all buildings, making our drinking water drinkable!   | N=1           |
| Sustainability; Welcoming; Business attraction   | N=1           |
| Sustainability.  | N=1           |
| Sustainable growth and development   | N=1           |
| Sustainable, community based power/utilities.  | N=1           |
| Take care of Ann Arbor instead of personal or political agendas. Don't assume all of Ann Arbor believes or needs to believe the same thing   | N=1           |
| Taking care of resident's basic needs. Allowing residents to have more control of their property (i.e. which tree they can plant on their easement).   | N=1           |
| Taking more action to address our fossil fuel use to address climate change  | N=1           |
| Task Force ordinance for community oversight of police   | N=1           |
| Taxes are out of control. We need to stop requesting new millages, especially end-runs around millage control laws. Going through all the items in the budget was a very helpful exercise, and shows there are plenty of areas to trim if we want to pay for increases in what matters.  | N=1           |
| Taxes are too high for the services provided. You are pricing our lower to middle middle class. Cut out projects that are not funded - train station and tree line.  | N=1           |
| Taxes are too high, especially for us retired folks with a limited income.   | N=1           |
| Taxes are too high. Don't raise my property taxes if I try to go green and install solar panels. Fix the potholes. Encourage more public transportation options (including Bird, Lyft, Busses, trains) to improve road and parking congestion. Why not offer a free trolley from a Pioneer parking lot to downtown on weekend and summer evenings? Pick up Christmas trees, even if you make residents pay a nominal fee for it- offer the option. | N=1           |
| Taxes are very high.   | N=1           |
| That our mayor step back and realize that his behavior is making our community appear to be run by organized crime rather than a real city council.  | N=1           |
| That rule change with fraternities and sororities was fucking stupid.  | N=1           |
| The amount of high rise buildings are creating greater traffic volumes within the city. The roads need to be in better shape to handle it.   | N=1           |
| The Ann Arbor of yore is gone. The downtown is turning into expensive high rises for students. They are ugly and have no compelling local attributes. The town is becoming generic.  | N=1           |
| The basics - ensure decent roads, consistent solid waste pickup, safe drinking water, public transportation, green spaces, cultural events. We pay a lot in taxes and yet I am not sure how well different departments communicate. Why didn't the Miller Road gas line get replaced when the road reconstruction happened instead of now having to tear up new sidewalks? So wasteful and extremely disruptive to residents.                      | N=1           |
| The best way to keep housing affordable is to keep growing and keep a lid on taxes. I am very skeptical any affordable housing efforts that point to higher taxes and less housing.  | N=1           |
| The BIG FIVE are water, sewer, roads, police, and fire. More money needs to be spent on roads (including snow-plowing) and moving ahead on the large capital program for the water treatment plant.  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
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| The capitalist approach in America doesn't account for deliberate design of communities for sustainability and quality of life. Ann Arbor, as are many of the world's cities, is zoned for hyper growth without maintaining the character/quality of life currently existing in the city. Plans and standards are not being developed and/or communicated with(input from) and to the community that are addressing wants and needs for much safer, efficient, and for comprehensive transportation, and housing for all income level workers that are needed to maintain Ann Arbor, just to name two areas not being addressed sufficiently and being made worse with the hyper development. Investment in climate change mitigation and planning is not progressing fast enough or recognized as a high priority by enough of the city leadership. Climate change investment provides returns to our community no matter what the future brings, but is imperative due to the science based predictions of changes that have already come and will be occurring. I'm concerned that Ann Arbor citizens are willing to vote for disruption, vote in candidates that have no viable alternatives in mind to solve community problems because they are unhappy with the current city council majority decisions, which are often creative, win-win solutions and resuming in progress for the city. | N=1           |
| The care of the roads, more cultural events for all, more family activities, better care of parks and playgrounds, easier access to community leaders. Thank you   | N=1           |
| The City Administrator should not be an appointed position. Now we have 2 very high paid positions with extraordinary control and very few checks and balances. He owes the citizens more accountability and access to the direction of the city and how he is directing the employees.  | N=1           |
| The city downtown is no longer aesthetically pleasing. It looks like a hodge-podge of too big buildings for the space allotted. Tall buildings are fine and lead to desired housing, but they should not take over the entire downtown landscape.  | N=1           |
| The City has prioritized affordable housing over everything else (\$\$ from old Y lot, Library Lot, Mental Health Millage windfall, annual contribution to non-profits) while the quality of infrastructure has suffered citywide. Need to restore balance by investing more in street resurfacing and park maintenance (river trail is a mess from Mitchel Field to Gallup). Also, the City should make an effort to stop concentrating low income housing units in 1 or 2 neighborhoods. A neighborhood near downtown has a very high concentration of housing units/beds for folks who need supportive services and the neighborhood has been negatively impacted.  | N=1           |
| The city is giving too much effort to create crosswalks without much thought into their placement. Over emphasis on bike path..roads are in horrible shape, but you add a bike lane to it. Heavy blame is placed on drivers, but no responsibility is made of pedestrians or cyclists. Safety is everyone's priority.  | N=1           |
| The city is thriving economically, but the infrastructure (particularly the roads) are in disrepair. Fix them....period! The traffic light system is also archaic. Modernize it! And implement a commuter tax to fairly distribute the costs of our growing traffic burden.  | N=1           |
| The city leadership is corrupt. They do not listen to the community. When they want to spend money on pet projects they use funds earmarked for other popular purposes and then ask for a vote to increase spending on those purposes. Examples are the parks millage, the roads repair millage, the greenbelt millage which were diverted to other purposes. Police and fire are underfunded. After the community voted down a millage for public art, the Mayor stated that he was going to take it out of the general fund. A total disregard for the feelings of the community.  | N=1           |
| The City likes to tout itself as a Solar Friendly town and wants to increase use of alternative energies. Yet there are no mandates for such technologies. All new construction (homes, businesses/commercial, condos, home owner associations, etc) should be mandated to include some form (or forms) of alternative energy, where applicable.   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
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| The city needs to be fiscally responsible. We need to prioritize infrastructure, services and safety first, then focus on public art, culture, parks and other issues. Taxes are already way too high and services are very weak. Other communities offer a lot more services for far less taxes. Maybe we should learn from them.   | N=1           |
| The city needs to do more for the neighborhoods. Street repair, resurfacing; water & sewer rates for single homes need to be reduced ( I believe that over the pass four years rates have exceeded 20%); easier access to our neighborhoods via stop light adjustments i.e. on Washtenaw and Manchester, you wait for ever to make a left turn. Please bring back the collection of fall leaves from due to our placement of same in the street; your current system places a hardship on senior citizens.   | N=1           |
| The City needs to make good on its commitment to climate action and affordable housing.  | N=1           |
| The City of Ann Arbor needs to pay attention to the broader region that it is situated in, considering environmental, social, and economic impacts of the City's action. The City must find a way to lead on sustainability and climate change. With continuous abdication of leadership in these areas by federal and state government the local leadership community is more important than ever.  | N=1           |
| The city received a millage to address climate change. It was a good thing to put money towards that but now a really strong plan need a to be put forward. Strong meaning not just easy things but decisions and changes that will reduce the environmental impact of the city. As part of this, I would like to see an emphasis on food composting. This includes year round food composting. Also clean drinking water needs to be a priority. With the German plume and PFAS threatening our water, we need to provide confidence in our local water | N=1           |
| The city seems to becoming less and less like the vibrant environmentally conscious place I moved here for, and more and more like a personal playground for the richest of the students. Downtown feels less diverse and funky and more corporate and high priced and 'owned'.  | N=1           |
| The City should put more effort into walking the talk when it comes to sustainability - there's really no good excuse at this point for there not to be year-round compost collection for residents and restaurants for example. We seem to think business as usual is okay, though we are falling behind in a number of areas that we used to be leaders.   | N=1           |
| The climate action plan needs to be the top priority. Decisive action in the next two years will be invaluable to the next thirty not to mention the next generations after that   | N=1           |
| The community is exceptional supportive  | N=1           |
| The community wide push to fill sidewalk gaps should be distributed across the entire community and not directed on to the few residents being forced to fund new sidewalk construction. Particularly where there are existing routes to schools that can be used without having to build more sidewalks. Perhaps we should also evaluate public art projects as the aluminum leaves are Stadium is a complete waste of funds.   | N=1           |
| The cost of buying a home in Ann Arbor has skyrocketed to the point where even successful young professionals cannot afford to purchase a home. This is especially sad for families who have lived here for generations and would like to see future generations live here as well. It has been infuriating that art projects around town have been extraordinarily expensive and have been created by artists who do not live in the Ann Arbor area, or even in the state of Michigan.  | N=1           |
| The cost of living is far too high. People who have grown up here can not afford to stay here. Maintain local businesses downtown (maybe assisting new local businesses for their first 2 year?).  | N=1           |
| The cost to own your own home is prohibitive except for the wealthiest residents. Also I think the city should stand up to the state legislature when it comes to local minimum wage ordinances. Take it all the way to the state Supreme Court if needed. What good is a progressive city without the nerve to back it up?  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
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| The Council needs to act as a wise body. It has to ignore political correctness and do what is in the interest of the long term for the community despite the vocal minority of the moment. top priority: affordable housing.  | N=1           |
| The council will hopefully improve with electoral changes but Ward 3 and the mayor need non biased representation.   | N=1           |
| The current city government spends too much on consultants and not enough on streets and resident safety. It cares too much about attracting new residents and not enough about existing residents.  | N=1           |
| the current council does not listen to the citizens concerns. we don't need more million dollar apartments. We have cars that don't allow student to cross streets to get to school because there is no enforcement of crosswalk laws. We have police that refuse to stop for pedestrians in crosswalks (I have experienced that personally - no lights, no sirens). we have police that routinely do not follow speed limits, again no lights no sirens. Our city leaders are currently running amok.   | N=1           |
| The current expansion of the downtown and residential areas is going well. It is nice to see new life breathed into the city. The police and fire departments are doing well despite a lack of public support from the city itself. I would like to see more support for our police as they protect us with their lives, instead of the city officials pandering to the very loud few who clog up city council meetings. Focus on residents of the city already and stop listening to outside groups. Let the downtown continue to build and expand! We don't need anymore parks!! Especially ones like liberty plaza. Also, invest in cleaning up our drinking water.   | N=1           |
| The drinking water- PFAS and dioxane.  | N=1           |
| The environment is the most important issue since it is in a state of crisis. We need to work as hard as possible to both reduce carbon emissions and adapt to the realities of climate change. I think Ann Arbor is a great city. It has a healthy economy. It embraces diversity. There are lots of job opportunities here, but we have to take advantage of every opportunity we have to make our community resilient in the face of climate change. I think funding the city's Climate Action Plan, for example, would be an excellent use of Ann Arbor's community budget. Net-zero housing, EV charging stations, resilience hubs, and money for community outreach on this topic are all fantastic ways to start tackling this overwhelming, but immensely important issue.   | N=1           |
| The environment, clean air and water, safety.  | N=1           |
| The face of local government is the customer service that we receive when we go to your downtown offices, it's often lacking. Equally upsetting is to reach out and contact our elected officials regarding an issue and get no response or an ambivalent response.  | N=1           |
| The fast development of the many high rise apartments concerns me. Do we really have enough demand to fill all of them? I also think we should have higher standards for design and quality of construction. Even more important is affordable housing. People who work in A2 ought to be able to live here. I also think that downtown should have more retail: a grocery, clothing, pharmacy, essentials. I think we need a major educational effort regarding how bikes and cars relate on the streets. The rules must be clarified and enforced. Every day I encounter at least two bikers who ignore all rules of the road. Can bikes behave as cars, then change and behave as pedestrians? If there is a bike lane, may bikes also ride on the sidewalk? Sharing the road with bikes can be very scary, because we can not count on them to follow the rules of the road. | N=1           |
| The highest priority should be climate action, because it is the most urgent issue and because it has been the most underfunded.   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| The increase of luxury student housing and other high rise structures has given the city-center area a crowded and claustrophobic feel. The University of Michigan has taken over too much land: land that should be used by businesses that would pay taxes. The tax burden is falling on homeowners who are being forced out of the city because of outrageously high property taxes.   | N=1           |
| The issue that threatens to roll back progress on all other issues: adaptation to climate change. [ <a href="https://www.bbc.com/news/science-environment-45775309">https://www.bbc.com/news/science-environment-45775309</a> ]   | N=1           |
| The legal system.   | N=1           |
| The luxury condo development mania has eclipsed all other government priorities, driving up prices and driving workers out of town. This must end now. Bringing in millionaires to displace long time residents (white, black, other) is the hallmark of our current government. This also has driven out all quirky, funky, but less cash intensive businesses. We are becoming a high-end food court for rich white people.   | N=1           |
| The most important issue facing our community is climate change. The city must take a leadership role in doing what it can to deal with the problem. This includes promoting energy efficiency and carbon neutrality in zoning regulations, in negotiating with developers, and most especially in the city's own energy consumption. The city has woefully underfunded it's aspirational climate action plan. While the city can't easily create a carbon tax, it can do everything it can to incentivize carbon footprint reduction. It should be placing PV panels on every city building to reduce its dependence on fossil fuels. If a city like Ann Arbor can't lead this kind of effort, who will?   | N=1           |
| The most important thing is to protect the drinking water.  | N=1           |
| The needs and wishes of long term residents aren't really being met/heard. Outsized (and ugly!) high rises in downtown change the character of the city, and not in a good way. Traffic in and out of the city has become a nightmare at certain times of the day. Everything is always full. Grocery stores, restaurants, parks, roads ... it's not vibrant, it's crowded. The city is already full, and you want to attract even more people. The high rises are NOT for low income people, no matter how you twist the narrative. Adjust the infrastructure for everyone already here before you add more population. On a positive note: the roads are improving! Now get into the neighborhoods. My son hit a pothole in Burns Park with his bike, went flying and broke his wrist. Not acceptable. The libraries are awesome! | N=1           |
| The neighborhoods are being assaulted by incompatible project/housing development. The city government seeks to move beyond the basics yet refuses to deal with raising more revenue: U of M pay a fair share, commuter income tax.   | N=1           |
| the next two years should be about fixing and repairing the infrastructure already in place and finding a way to cut expenditures across the board. parking is not affordable, housing is not affordable, these are real issues.  | N=1           |
| The number one priority —assure safe drinking water. We need a more regionalized transportation system and more projects like the Ashley/First Streets project. Also develop a long range plan to deal with Climate change.   | N=1           |
| The numbers of transportation, recreation center have been too slow to keep up with the increased population  | N=1           |
| The parks seem to be need a lot of attention - many are looking old and worn out. Mowing is spotty and when done - done haphazard -causing ruts, muddy spots. not all baseball diamonds are even playable. Needs sprucing up. Also - road paint is horrible right now. Some areas you can barely see where you are supposed to be. Please please please stop creating those awful asphalt seams down the road where you can't use full lane because of rut (e.g. Plymouth Rd by Kroger). Just awful.  | N=1           |
| The pedestrian crossings are ridiculous and more important, very dangerous! The pot holes need to be repaired properly!   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| The public are along the stadium bridge is disgusting and tasteless, it looks like trash recycling. We have so much trees and nature, please stop with the unnatural glass and steel structures representing nature, when we have it for real. There is so much better art out there that is cutting edge and cool and actually looks good. Rip that crap out, it's an abomination.   | N=1           |
| The road situation is probably the biggest complaint - the condition of the roads encouraged me to purchase an OFF ROAD vehicle for the proper suspension to travel the roads and pot holes throughout the city!  | N=1           |
| The roads and the division of funding for road repairs is inequitable in the city. Neighborhoods that already have roads are getting them replaced at taxpayer expense. But dirt roads on the west side, are only repaired by the city. They fall apart constantly yet the city will only pave them at the expense of an assessment to all homeowners in the neighborhood. Something that not all homeowners can afford. We have issues of drainage and standing water. It's a public health issue and yet the city won't do anything about it.       | N=1           |
| The roads are a disaster. Yes, it's a Michigan problem but some sections of Ann Arbor are awful.  | N=1           |
| The roads are a terrible problem, expensive in car repair and very dangerous. I am really shocked having lived here for 44 years, to see how things have deteriorated. I also think our bike lanes are unsafe and need physical barriers to be safe.  | N=1           |
| The roads are despicable. Not sure how it is we have such high taxes and comparatively low levels of service. The DDA is a joke. Why do we need to eliminate parking spaces for taxi stands? Looking forward to development along the river. Love the cascades and how they have increased the use of the river (but don't like the resulting litter).  | N=1           |
| The roads have had a jump start this year and it's going great. Keep the momentum. Would like to see the return of leaf collection in the fall. Too burdensome for elderly.   | N=1           |
| The roads need improvement, including bike lanes that make sense. Parking downtown could be easier. The 'Library Lot' date seems ridiculous. The public schools are mostly great. The city is very safe and somewhat affordable to most.  | N=1           |
| The roads need work. Otherwise, things seem to be going pretty well.  | N=1           |
| The roads not well in repair. eliminating extra auto lanes for bike lanes that make traffic so much more congested. They ride on the sidewalks even though there is a lane available. Also no need for ALL those pedestrian crossings.  | N=1           |
| The roads! I have had to make major car repairs so I am willing to pay more that way (more taxes or fees)-not to mention safety for bicyclists too. Also, upgrade the traffic signals-some are very antiquated/inefficient. What is going well is employment opportunities, diversity of employers, and economic stability. I am in favor of increased population density. A2 is a lovely community and we should support more people being able to live here.  | N=1           |
| The safety of our drinking water.   | N=1           |
| the side walks are cluttered with cafe tables--its' now crowded -   | N=1           |
| The side streets in our community are terrible. They've been ignored way too long. Let's get to fixin.  | N=1           |
| The south area of the city aka Bryant neighborhood is becoming an eyesore and has rodent issues due to lack of maintenance by homeowners. Some properties have an abundance of items in the yards, especially the front yards, that need to be removed. Nothing ever gets done about it. If this happened in the wealthier neighborhoods, it would be addressed asap. Please help by having people clean up their yards. The problem is getting worse. It is making the neighborhood less desirable and attracts crime and rodents. HELP US...PLEASE! | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| The streets and infrastructure are terrible. They need to get fixed. Parking is a problem where ever you go. Even strip malls. Parking space is limited thinking people will take public transportation.....really? Parking space per square foot of retail is ridiculously small. And parking downtown is terrible.   | N=1           |
| The streets are an embarrassment given our astronomical taxes. Obscene. 'Bike lanes' are death traps of potholes and loose gravel, constantly entered by drivers trying to avoid the atrocious roads.  | N=1           |
| The top priority should be to continue improving roads and salting/plowing the streets during winter.  | N=1           |
| The town seems to be attracting new people and business and businesses seem to be doing well. Unfortunately that means a loss of character as more and more luxury condos are built for the wealthy. Priority should be to keep an affordable mix of housing to retain residents and attract the non-wealthy as well (don't become the next San Francisco). Don't forget to keep Ann Arbor weird!  | N=1           |
| The UN climate report says we're wildly off track for preventing catastrophic climate change. Our residents are generally well-educated and supportive of environmental protection... And yet, our streets are choked with out-size gas guzzlers, each with a single occupant. Our citizens are outraged by simple traffic calming measures (read the hundreds of comments about Maple Rd on NextDoor) that make cycling viable on otherwise busy commuter routes, and demand more parking, faster speeds limits, more schools of choice (and more parents driving kids to school) and wider lanes (for bigger cars). Ann Arbor is unique as a university town that is TERRIBLE for cycling and even hazardous for walking. Motor vehicles are rapidly destroying our community, our individual health and the planet at large. STOP encouraging unsustainable transportation and cap motor vehicle traffic. Educate our disconnected public the we're all responsible for the environment and can't wait for the President to act, nor for a technological panacea. Drive less, reduce speeds, decrease parking, improve public transportation, massively support sustainable transportation and protect vulnerable users of the road, AUTOMATE enforcement of most dangerous motor vehicle violations (i.e. cameras), recreate neighborhood schools with safe routes to them and listen to local experts with a wealth of information that CAN'T be communicated in under 3 minutes at City Council meetings. Don't pretend to know what it's like to commute by foot or bicycle, or know what to do about it if you don't do it yourself. If one of the best-educated communities in the country can't connect our support for the environment in a time of crisis with personal responsibility, what hope is there for the rest of the confused world? Make sustainable transportation a priority, make it safe for everyone (including school children and the elderly) to walk and bike. These changes are not a sacrifice but GOOD for us individually as well as collectively. Ann Arbor will become a GREAT city if we outgrow our car addiction. The UN climate report says we haven't a day to lose, so gradually addressing a crisis we created rapidly is radically inadequate. | N=1           |
| The water is going to be poisoned with Dioxane soon. Switch to Detroit Public Water supply, before all the pipes get contaminated. Obstructing the future is pointless, allow and promote the rental scooters. Leave the deer alone. Put a stop to the sun blocking tall buildings. Stop the promotion of people using crosswalks without looking both ways.   | N=1           |
| The water needs to be addressed (pfas, dioxane)  | N=1           |
| The way that large buildings have been added to the downtown, right up to the sidewalks, looming over pedestrians has made the downtown less attractive and accessible. Also, the loss of many small businesses downtown means that the city center is less of a draw. I used to frequent the downtown library area when there was an aboveground parking lot; now I feel less safe and less motivated to make the trip. The loss of Borders is a significant loss for me personally, as it was a primary gathering place for me and my friends. Preserving open spaces -- Nixon Rd. for example -- is a priority while we still have open spaces and parklands to preserve. Safe and affordable housing is, in my opinion, our greatest problem right now as a city/county.   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| There are 3 things that keep me from rating A2 highly and recommending it to others: - snow removal is abysmal. My relatives live on Long Island and have excellent plowing. I am embarrassed when they come visit. - pot holes - also inexcusable - power grid. We literally lose power on bright sunny days. Inexcusable.   | N=1           |
| There are a surprising number of homeless in the downtown area - this is obviously a nation-wide problem, but I feel like a community of our size should be able to handle the number we seem to have.  | N=1           |
| There are so many more people trying to live and work in Ann Arbor but it feels so cramped. Traffic is frustrating and parking is expensive downtown. I avoid downtown because of the parking expense and crowdedness. Taxes are too high. I can barely afford mine but I also can't afford to move because they will go even higher for less house. And, if you install a crosswalk, it must have lights. I've seen 2 people hit by cars and I've seen several car accidents because you just can't see the pedestrian or the signs if it doesn't have lights on it.   | N=1           |
| There are ZERO police patrols! You can do anything on the road that you want. Run a red light? No one will stop you. Run the same stop sign everyday? No one will stop you. Go 10, 20, 30 mph over the speed limit? No one will stop you. Drive with you headlights off at night? No one will stop you. Drive your moped or motorcycle with no headlight? No one will stop you. Drive your moped with 2 or 3 people on it? No one will stop you. Drive your moped down the sidewalk or bike lane? No one will stop you. If you have a headlight out and a cracked windshield? No one will stop you. The city doesn't want to have patrol because they don't want to pull over minorities. When I got pulled over 13 times in 11 months for being poor and driving my car through downtown Ann Arbor at night, the city didn't have a problem with that. But now that we are talking about minorities (brown people), everything is totally different. By the way, I never got a ticket because I wasn't doing anything wrong. Second, the city got rid of the leaf pickup (piles on the street in front of peoples homes), to change to a BETTER system where everyone has to BAG all of the leafs. Is the more eco-friendly? We are short 100 patrol officers and we don't get anything in return? I want leaf pickup to go back to the way it was. At my house we put out 75 bags of leafs every fall! And this is more eco-friendly everyone putting their leafs in the street? All this money is taxes and they can't pick up the leafs? All the rich assholes get whatever they want; oh, you rich people want to kill 100 deer in A2, ok, we can do that for the rich people. Oh, the rich people who were to stupid to notice that they bought a house in the old west side next to the railroad tracks, oh, let's spend \$250,000 to \$750,000 per railroad crossing to help them out, and make thing quieter for them. The trains blow their horns to warn cars and people that they are coming, if they stop blowing their horns downtown, so many people are going to get hit. Let's forget that more and more cars are on the highways at higher and higher speeds, making more and more noise. The city could build walls to contain the highway noise like they do in Ypsilanti does. Let's make all the new housing for rich people, because poor people don't need to live in A2, oh wait, that is how it is already. | N=1           |
| There is an unacceptable amount of litter on the streets despite the semi decent amount of trashcans on the sidewalks. A top priority should be community outreach on showing the effects of pollution and how to properly handle it (what goes into what bin for example).   | N=1           |
| There is no common sense in accepting most of the development projects. They are not community oriented, only transient oriented. Affordable housing doesn't work with increasing taxes on these same people who want to own a home, not rent an apartment. The city practices age discrimination in it's taxes and other policies. Many elderly can't live here anymore. Why was the Fuller Rd/Huron High crosswalk improved after a student was killed rather than before when parents begged the mayor for improvements? The number of sewage spills is outrageous and due to neglect. Take care of the water and sewage infrastructure before building more and adding to the problem. Why are high school students being jumped by homeless people in the middle of the afternoon? Add officers to walk and bike the streets.  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| There is not enough actionable effort towards combating Climate Change. A serious plan should be developed to make the community closer to carbon neutrality.  | N=1           |
| There may be too much catering to corporate and private interests. Case in point: the Library Lot. The outcome does seem to balance public & private interests, but only after a long debate. Would like to see more balance in investment decisions.  | N=1           |
| There needs to be a better balance between growth and preservation   | N=1           |
| There needs to be focused effort on improving the ease of driving motorized vehicles in the city. People barely ride bicycles in Ann Arbor, yet car lanes are reduced for bicycle lanes which are not used. Have roads with straight lanes for cars, no moving back and forth to go forward. Reduce funding drastically for the DDA. A currently thriving downtown doesn't need anywhere near the amount of city tax dollars diverted away from other priorities and given to the DDA. As someone who walks whenever possible, and averages over 5 miles per week walking in the downtown area, I feel the city's attempt to make pedestrians safer is actually making pedestrians less safe. I see more and more pedestrians crossing streets without stopping, looking and listening before crossing. That should be the emphasis, making pedestrians responsible for their own safety. Instead, the city's current policy attempts to make pedestrians FEEL safer. The only way pedestrians will actually be safer is to stop, look and listen BEFORE crossing the street. The fact is Drivers too often are distracted and may not stop for a pedestrian. The only fully safe way to cross is waiting till traffic is clear. Not a big deal for a pedestrian like me to wait for seconds, a minute or more, whatever, to cross the street. The city also needs to stop the ongoing harassment of pedestrians walking downtown. The constant accosting of people walking downtown by panhandlers is out of control. Also, sometimes people are sitting in the sidewalks near the Michigan Theater alley, making it difficult to walk on the sidewalk there. Never seen the city doing anything about it. And I have seen too much law breaking at Liberty Plaza. Witnessed many fights, drug deals, and too often hard to enjoy Liberty Plaza because many of the people hanging out there are smoking cigarettes, right next to no smoking signs. And the police who do go to Liberty Plaza never do anything about the smoking even when talking with the violators at the park who smoke when talking with the police. The city's recycling policies have been poorly done, including purposely hiding the FACT that for around a couple years glass in recycling bins was not being recycled, but was being used in the landfill. Too much green washing by the city. Too much wasted money. The bicycle rental program was, in my opinion, too much money spent for too little gain. I very rarely saw anyone riding those bicycles. I look forward to a city that carefully considers FACTS before spending money, rather than a city that spends money on feel good idea that don't pan out. | N=1           |
| There needs to be way more emphasis on tackling climate change. My new representative, Ali Ramlawi, has expressed that this issue isn't necessarily a high priority. I completely disagree.  | N=1           |
| There should be less focus on regulating pedestrian traffic, car idling, greenbelt purchases, etc. and more focus on reducing DDA's role, fixing infrastructure, climate control initiatives, and repairing zoning to allow MORE high density development downtown.  | N=1           |
| There's a lot of new construction which is good in some ways but I think more attention needs to paid to the preservation of 'old Ann Arbor.'  | N=1           |
| These questions were somewhat difficult to answer as I know in the past answers were interpreted the way the city wanted to. for instance, I am for a vibrant downtown but not for the type of development that is occurring and which has little citizen input (e.g. multiple, ugly high rise developments that are actually making the city feel less liveable- studies to prove it as well). While I think AA has many strengths, I am a long-term resident and am discouraged and sad to see the way things are going with our downtown and neighborhoods on the edge of downtown. And I feel my voice is not heard and not listened too.  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| They seem to want to turn our unused land into condos, which don't cater to the needs of the University students who make a low income.   | N=1           |
| Think about development; you don't need to give tax breaks to developers. They will come. I'd rather have better recycling than downtown holiday lighting. Street cleaning could be cut by a half.  | N=1           |
| Think about what the needs of the people who pay the taxes are. We are all not made of money and are not all able to pay the high property taxes and fund all the social programs the city officials feel we need when a basic need like leaf collection isn't done any more yet when it was taken away, the taxes for it were not removed....now my costs to remove them as gone up and I don't see the value my taxes are getting me...this is just one example...I am a resident...not just a money source for the city ....   | N=1           |
| Thinking about affordable housing not just in the sense of making more apartment-like buildings for people, but in making taxes affordable for people who already own homes here but are going to get priced out. The taxes keep going up for silly things like consultants when we don't always need them.   | N=1           |
| thinking about socioeconomic inclusion from all perspectives. this includes pushing for safe sidewalks and lights, transportation between AA and Ypsi, AA and Detroit, affordable housing for all AA residents including students, a downtown with affordable options and access to groceries   | N=1           |
| This pedestrian law is a joke !! Enabling college kids to dart in front of cars whenever they see fit is very dangerous. They're always on their phones & don't look both ways... meanwhile me, a non-distracted driver has almost hit quite a few of them! We need cross walk uniformity. We also need to set up sting operations to ticket those who run stop signs.  | N=1           |
| This survey is ridiculous. There is nothing to prevent people from taking it several times. I just tried doing that because someone else told me they had.  | N=1           |
| Thoughtful development  | N=1           |
| Thousands of people can not afford to live in Ann Arbor though there are many who will travel many miles to get to work here. University students are getting the largest share of new developments. Is there a way to take back the city from the University??? Please hold developers accountable to create at least 25 % of their property accessible to working people who are struggling to afford a place to call home. Because we are constantly getting more and more dysfunctional, disabled, addicted, homeless persons into the city there has to be more communication between cities encouraging them to develop core resources, housing, work, education etc so that we are not busting at the seams and overspending on the problems that never stop and get worse. There is a great need to hire people to clean up around the city making it attractive to guests from around the world as well as to those who live in the infestation of trash all around. There really are a lot of parks that are so random and labeled as such that are not even being utilized. No more parks are needed. Just improve on what there is. Bus transit is efficient and reliable!! | N=1           |
| To make sure that there are enough staff to enforce the existing rules and regulations in a regular and timely manner. To make sure that area roads are cleared of ice and snow in the winter at a level that is better than has been done in the past. To review zoning regulations to make sure that the city does not get overdeveloped and that the development that is done leaves us with a city that is still pleasant to live in.   | N=1           |
| Too little work on roads, our river and safe water. Too many resources on safe biking, pedestrian hawks. Building is getting too centralized and traffic patterns don't seem to be considered when making traffic flow changes or adding commercial building.   | N=1           |
| Too many damn towers. The city is becoming unrecognizable. We affordable housing for people who work here. Bring back the bike cops.  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| Too many inner city problems coming into the city. The crimes being committed here are too much--numerous bank robberies, burglaries, car thefts, drug dealing and gang activity. Residents are realizing Ann Arbor isn't as 'safe' as they thought. Many have been concerned, myself & kids included, that most of the public schools here are a disaster! Two out of three of my kids opted out of Ann Arbor Public Schools after being enrolled for a couple of years. My youngest got a scholarship to a private school, the other switched to online this year, and my 3rd kid chose to stay in A2 schools where he's going down a very Bad path associating w/ the wrong crowd because he's having trouble finding his place amongst all the inner city kids. One of his best friend's mom died of a cocaine/heroin overdose last year, the other got her 5 kids taken away for crack, another one of his friend's is living out of a hotel in horrible conditions. We all are so tired of the school allowing the problem to increase by bringing in troubled kids in from Canton, Brighton, Ypsi. Many other families I know in Ann Arbor took their kids out of public school for the same reasons. The schools can't handle keeping track of kids-let alone so many inner city problems. The schools are failing to even help kids that need special education. Not enough programs for behavioral therapy for kids on the borderline of autism, or for kids at risk. One thing that would help is for a military school to be built & funded benefiting kids that will excel with a lot of structure, discipline and skills. | N=1           |
| Too much building of rental unsuitable to the surrounding area and that do not have to provide any community benefit. All talk no walk on affordable housing. Basic resident services such as leaf and snow removal have decreased over time. Park maintenance and cleanliness is ratty. The weed situation on the east side looks like inner city Detroit. Response to requests of City employees is atrocious, - 0 for 4. Everything seems designed to lower expectations. I contested a parking ticket with a handicapped sticker clearly in the window on June 25th. Still no response even though I brought it to the attention of the mayor. And - PASS A COMMUNITY BENEFIT INITIATIVE! Take the example of our wiser neighbor, the city of Ypsilanti!!   | N=1           |
| Too much emphasis on individual 'group' coalitions. Tax dollars going to areas that were not voted on--some elected officials not representing their constituents and doing what they want with the loudest vocal groups--some of whom do not contribute to the overall neighborhood or family feeling of our community. The city gov't over the past several years is fractionalizing those who have been here for years, and given in to developers and new groups, which demeans those of us who have paid in taxes and other problems for many years. We are not getting our infrastructure upgraded, normal street cleaning, etc. just to name a few, yet more development and 'smashing' in more housing types which destroy the family n/hoods. Many new people coming into our city, do not even attempt to become good n/bors and make demands which seem to be given in to them over our older population which has stabilized our communities.   | N=1           |
| Too much high cost housing being developed - not enough pressure to develop high quality housing for lower incomes. Too much reliance on drawing in high tech jobs, while pricing out rather than supporting the lesser educated population.  | N=1           |
| Too much in-fighting over non-issues - focus on making Ann Arbor better and longer-term planning. Too much focus on short-term changes that don't set Ann Arbor up for a long and healthy future. Affordable housing. Thoughtful development of downtown. Keeping costs reasonable.   | N=1           |
| Too much traffic at rush hours. No parking downtown. Hassle to get in and out of the city. Too hard to work here.   | N=1           |
| Top priorities should be affordable housing and equity and inclusion. I don't want to see our county or our city segregated. I believe we need to improve further our transportation system throughout the county, increase affordable housing in Ann Arbor, and increase inclusion of foreign born residents and lower socioeconomic status communities in our society.  | N=1           |
| top priorities: great roads + healthy water/sewer infrastructure  | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| TOP PRIORITIES: Kill more deer within the city. Remove ALL street pylons. Remove all pedestrian priority crosswalks. Going not so well: Need more downtown parking. Need to reverse the lane changes on North Maple. Need to stop funding city pensions by property taxes.  | N=1           |
| Top priorities: fixing the roads, improving traffic flow in order to ease congestion Safety: focus on community policing and fire safety  | N=1           |
| Top priorities: Improving transportation (esp late busses to commuter lots) and transportation infrastructure, getting more affordable housing built.   | N=1           |
| Top priority 1) Clean water in face of PFOS, dioxane, etc. 2) manage annexation in a way that does not put current township residents out of their homes due to costs associated with annexation.   | N=1           |
| Top Priority - improving the roads! Stop focusing on the train station. You've wasted enough money on studies and plans. Please, no more publicly funded art!! Downtown deters residents from coming there. Parking and traffic congestion is an issue. Enough high rises. This town has changed but not for the better. There are many seniors who live here and don't feel these changes have all been good for their quality of life. Focus on the overall population not just the 25 yr. olds.  | N=1           |
| Top priority - reduce property taxes - too few pay for too many Greater business infrastructure and growth to diversify tax base away from property taxes   | N=1           |
| Top priority for next two years is NO MORE TAX INCREASES. The taxes here are out of control. Plan and spend within the current budget and stop relying on millages and utility increases. Reasonable taxes will encourage a diverse (racial and socio-economic) population. Focus on providing services for the commons (water treatment, road construction, parks and rec, economic/biz development incentives) and reduce spending on initiatives that can be fostered by the family at home or by private citizens (climate change actions, reducing energy consumption, art, recreational activities (aside from maintenance of existing rec spaces, diversity programs, etc). Government needs to focus on providing for the commons first, then if that is done well and sustainably, dapple in these latter efforts. Thanks! | N=1           |
| Top priority is a better transportation system. The quality and design of roads is very important. May I suggest reorganizing traffic downtown? ie. one way streets that include safe lanes for bikes, pedestrian only streets between certain hours?? Transportation should have priority public transportation lanes.   | N=1           |
| Top priority needs to be addressing climate change. We are seriously underinvested in the most critical threat to face humanity (and Ann Arbor)   | N=1           |
| Top priority ought to be development of more housing. Either affordable or not, there is simply not enough housing.   | N=1           |
| Top priority should always be conservation and addressing climate change.   | N=1           |
| Top priority should always be public safety/emergency services. Lowest priority should be more ridiculous public art. We have a wealth of talented local artists, so even if more public art is desirable we should never have to search internationally for artwork, nor pay a fortune for it. Also, I am appalled by the ugly metal 'leaves' that were recently installed across from UM stadium—what a huge waste of resources. Concern for the environment is important, but often seems all encompassing; priority should go to services for the current good of taxpayers—infrastructure, safety, etc...with an eye to the environment, not the other way around.   | N=1           |
| top priority should be inspired, visionary planning for downtown  | N=1           |
| Top priority should be water and air quality,   | N=1           |
| Top priority: attracting business to the downtown area to create a sustainable environment for residents. Grocery stores, retail, medical, etc Going well: growth of the city Needs improvement: homeless population, public transportation   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| Top priority: invest in basic infrastructure needs: increased capital investment and preventative maintenance of utility, road et. al. basic/core infrastructure  | N=1           |
| top priority: end the deer cull. use that money for the many good causes mentioned in this report.  | N=1           |
| Top priority: free public high speed WiFi for all. Going well: bike lanes and pedestrian crosswalks, so let's move on. Not so well: Lack of exciting differentiating factors that make Ann Arbor a leader and best city. A need to be better about managing a2fixit concerns in a timely and universal manner, as the tool is great, but responses take too long especially outside of downtown.  | N=1           |
| Top: infrastructure (street) repair rent control for down town real estate  | N=1           |
| Traffic and affordable housing.   | N=1           |
| Traffic calming on Maple before Miller is a disaster. It has caused that area to back up. Was once a normal stretch of road and now it's a hazard. Ann Arbor needs to bring in other people to help assist in designing roads/ bike lanes/ cross walks. It seems like only 1 area of issue gets focused on and the rest suffer. Getting around town is starting to become hard and it makes it not worth venturing out as much. More people live here yet the roads and traffic patterns are offset in many areas. So much speeding in neighborhoods, we need a way to report it.   | N=1           |
| Traffic congestion is a major concern. This is partially due to stoplights that don't change quickly enough (some up to 3 minutes), buses with stops on busy streets, and potholes people are trying to avoid   | N=1           |
| Traffic control and parking! More affordable housing.   | N=1           |
| traffic control updating; police reinforcement of existing laws, rules (ie traffic regulations); increase pressure to state government for contribution for infrastructure to offset university tax-free presence.  | N=1           |
| Traffic control, shortening 2-3 minute red light times when traffic is light, public rail transit like Portland OR has, closing Main Street to car traffic like Denver and Boulder do, increased parking downtown and lots more affordable housing instead of luxury lofts for rich UM students.  | N=1           |
| Traffic enforcement and pedestrian/bike safety improvements   | N=1           |
| Traffic flow is poor. Can't we do better with timing stop lights? Roads are crumbling on the outside of the road where bikes must ride. This is very hazardous. Do folks consider the side of the road or just car portions when deciding on priority fixes?  | N=1           |
| Traffic is the worst problem facing the city followed by terrible construction planning and permitting. The fire department does a great job.   | N=1           |
| traffic is very difficult. It shouldn't take 30 minutes to drive 5 miles across town. Other cities don't have this condition. affordable housing is increasingly a problem for many (not me, but many)  | N=1           |
| Traffic laws not going well. For the next two years, reconsider biker laws for the city.  | N=1           |
| Traffic management in and around the city. It's crazy. Along with this: parking...or some other efficient, consistent method for getting around so you don't need to park. Not sure that AATA fills the bill. Potential reconfiguration of recycling. Does 'single stream' pay or should we be separating contents in other ways? I get bike lanes (although they are vastly underused) and improved pedestrian crossings, but, omg, you can't move through this city without back ups, near misses, lack of awareness of city regs from those who don't live here. I feel like we've gone a bit overboard to cater to pedestrians when they are not the majority of people in and out of this city on a daily basis. The related levels of 'paranoia' are intense: Is he getting ready to cross? Did she push the button? Did they even look before stepping into the street? Did I stop too soon or too late? When am I going to get rear ended? Not fun. | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Traffic is getting worse and a lot of it is people moving outside of the city and using roads that were built to mainly support getting around for residents of a smaller town. I see a lot of dangerous activity by people behind the wheel who flaunt the law and often times are in an new and expensive vehicle. They need to be ticketed. The pace at rush hour is awful. In the morning kids are going to school and commuters blow through school zones at regular speed. This is unacceptable.   | N=1           |
| Transit/Transportation. Affordable Housing. Increase taxes on high-income residents to pay   | N=1           |
| Transparency (re: train station, library lot - it seems the mayor is not at all interested in democracy in these cases); water quality (A2 has the means to ensure clean water even if the state doesn't/won't); roads; public safety.   | N=1           |
| Transparency about the train station. Fixing the roads in a timely manner.   | N=1           |
| Transparency in all govt. activities Informing citizens of all activities, i.e. no unannounced meetings, not forbidding citizen input. Focus on quality of life, not economic development.   | N=1           |
| Transparency re: planning and development BEFORE the projects go on the ballot and before implementing more high rise housing for the top 10% wealthiest citizens  | N=1           |
| Transparency, accountability and increased communication. (Luckily, these are not big budget items!)   | N=1           |
| Transparent and honest government. Rein in Mayor Taylor's dishonest policies.  | N=1           |
| Transportation is horrible here. The busses are stuck in traffic most of the time. Around Umich hospital is very bad and between north and central campus. How about we get some bus/rail that can turn the lights green when approaching.   | N=1           |
| Transportation. The housing issue is longer term than two years, but transportation (poor quality of roads, too few folks using mass transit, mass transit not meeting enough needs) can be addressed in the shorter term. High quality, reasonably-priced family housing within a reasonable commute for those working in Ann Arbor should be a top priority for the leaders in Ann Arbor and all surrounding communities.  | N=1           |
| Turning Ann Arbor into a true Transition Town.   | N=1           |
| Two areas to improve: - The roads are terrible, which severely impacts bikers. Speaking strictly literally, most of the roads in downtown and university neighborhoods of Ann Arbor are worse than roads I traveled on in Uganda. Mountain bikes or shocks are required for biking on most of these roads. It creates safety issues when bikers need to move away from huge potholes and risk being hit by cars. I was surprised and very disappointed by this when I moved to town 3 months ago. - Second, the towing protocol around the Big House feels like a racket. It's not reasonable to ticket a parked car and then tow it within an hour. These are redundant fees that add insult to injury. The city should build relationships with renters and homeowners in these neighborhoods so this can be avoided. - Finally, Ann Arbor should make the investment to become a quiet zone for trains. This is a real city that people care about living in an that ought to protect it's citizens from noise pollution. The timing of the train horn is absurd. Space should be found in the budget to invest and maintain the infrastructure necessary to keep the trains quiet. | N=1           |
| Two things. In terms of development downtown, be responsive to the citizens, and not the developers as it appears the city council in fact IS. And, get more money to fix ROADS. Roads, roads, roads! I want my community to be a happy place to navigate as traffic inevitably increases. Stop allowing the UM to decrease the tax base by purchasing property in the city limits.  | N=1           |
| Unhappy with the way that the Planning Commission functions  | N=1           |
| Update and maintain infrastructure, e.g. sewage, water, roads. These all need to be brought up to operating in good condition.   | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| Update zoning in general (please reduce loopholes). Create Retail+ working places north of the Huron river (thus reducing bridge congestion).  | N=1           |
| Upgrade roads, harmonize varied pedestrian crossing signage/signals, engage in dialog about how best to increase density in downtown and campus regions, address affordable housing issues.  | N=1           |
| Urban Trail  | N=1           |
| Utilizing the riverfront space as the centerpiece for the future of Ann Arbor. Downtown for commercial, buy riverfront property for parks and limited commercial use.  | N=1           |
| Vertical development - density is key to a thriving city, and density is developed by building up, not sprawling out. But such development must be mixed use and affordable to a variety of income levels. Also, some kind of rent control will be essential for keeping Ann Arbor vibrant, inclusive, and diverse.  | N=1           |
| Vision zero--traffic enforcement, safer roads, slower speeds.  | N=1           |
| Visioning for the future, with an inclusive and authentic community dialog. How will we accommodate Ann Arbor's inevitable and significant growth?   | N=1           |
| Water  | N=1           |
| WATER  | N=1           |
| water and storm water infrastructure   | N=1           |
| Water infrastructure. Mental health issues.  | N=1           |
| Water mgmnt, safe, clean water. Improving infrastructure, roads! Affordable housing!!!   | N=1           |
| Water quality  | N=3           |
| Water quality - unacceptable that some of the AAPS have such high lead levels Add flashing yellow lights at crosswalks that do not already have them and/or refine pedestrian crosswalk ordinance - many of these pose more risk than not having crosswalks in those locations at all because there are so many, not all are adequately clearly and visibly marked, and pedestrians expect each crosswalk to have the same level of safety because of the ordinance Making compost pickup accessible for neighborhoods with HOAs | N=1           |
| Water quality and wastewater treatment of PFAS, dioxane plume.   | N=1           |
| water quality is an important concern. PFAS and dioxane are major threats  | N=1           |
| Water quality is good. Streets are not in good shape. Too much traffic on Nixon Rd. Public transportation has improved. There is too much high density housing. Parks are well maintained. A top priority for the next two years should be road repair and maintenance. Infrastructure such as bridges, overpasses need to be improved and maintained. Traffic flow needs to be improved. Nixon Road is an example of a road that is too congested.  | N=1           |
| water quality, stormwater, potholes  | N=1           |
| Water quality: PFAS and 1, 4 dioxane issues  | N=1           |
| WATER QUALITY. No question. WATER QUALITY.   | N=1           |
| Water safety - PFAS and lead Roads   | N=1           |
| Water safety, especially re: PFAS and lead -- for schools and both commercial and residential locations.   | N=1           |
| Water safety, improved biking infrastructure and safety, low-income housing rather than tons and tons of luxury condos   | N=1           |
| Water treatment, affordable housing and diversity  | N=1           |
| Water treatment, Huron River and municipal water supply esp. regarding PFAS.   | N=1           |
| Water treatment.   | N=1           |

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|--|---------------|
| Water treatment. Better planning around higher density population in the area-specifically traffic,signals, pedestrian safety. I have lived in 14 states. This community has more pedestrian deaths than ANY place I have lived. painting lines in the streets and expecting the people who commute here for work from the hinterlands to know what to do, what is wrong with you? One of the recent deaths was a child near Huron H.S. There needs to be a bridge or tunnel at some of these locations like Plymouth road,Geddes near the VA, Miller, and near Huron H.s. This along with the unprotected bike lanes that abruptly end, is an example of dangerous ' magical thinking exhibited' by leadership— I hope you are happy with yourselves. Dead child— you fault- period. Your legacy is one of exclusion, driving out socio economic diversity ( which breaks down along race), pedestrian carnage, and failure to take care of vulnerable populations, lack of police oversight, and favoring high rises for the wealthy while failing to participate in section 8 housing needs. You withhold your payment to the HVHS you don't like that and Animal advocacy agency disagrees with you your costly, ineffective animal ( deer ),killing policy. Only in Ann Arbor would that statement surprise an elected official who then acts punitively to defund that organization which provides animal control which the city does not provide. You are a bunch of ass hats. I would like to see YOU all act more consistently with your mission and govern more effectively. | N=1           |
| Water. Drinking water quality and stormwater and wastewater management are issues affecting many communities. Industrial pollution, climate change, aging infrastructure, and car-oriented development patterns are all contributors. We need to be proactive and get out ahead of these problems.   | N=1           |
| We desperately need to increase our emergency preparedness for a disaster, like the power grid going completely down. Even more importantly, we must drastically reduce our carbon footprint. Ann Arbor must address climate change now!   | N=1           |
| We have a great community and are fortunate to have good infrastructure, emergency services, and parks and recreation. These should be maintained but I don't feel they are in great need of improvement as they are already excellent. Where we need additional improvements and focus is in protecting our community from impending environmental degradation: testing for and preventing water contamination, and mitigating the effects of climate change. We should be exploring ways our community and infrastructure can reduce pollution and fossil fuel use, and make us more resilient to potential changes.   | N=1           |
| We have a lack of rental housing (3% vacancy). We have a lack of affordable housing. Little new is being planned. We need more transparency with police affairs. We have a wage gap for service/retail workers who must rent vs tech professionals who have no problem buying or paying high rents.  | N=1           |
| We have an imperious attitude pervading the council majority as well as too many of the city staff (administrator, attorney). This even trickles down to some boards and commissions. Too much grandstanding and too little tangible benefit. Too little respectful engagement of the community.   | N=1           |
| We have fallen behind on environment and sustainability leadership compared to other local government leaders.   | N=1           |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?   | Number |
|---|--------|
| We have gone overboard with the pedestrian crossings. creating a false sense of security that pedestrians take no responsibility for their own safety, i.e crossing streets while looking at their cell phones, etc. Bike lanes taken away from vehicle traffic lanes that are rarely used are creating traffic congestion that didn't exist before. takes three traffic lights at rush hour to get through maple miller intersection when going north on Maple during rush hour. Traffic sometimes gets backed up into the roundabout coming off of M14. not well thought out. If we can widen the lanes when resurfacing or making improvements then we can add bike lanes but traffic flow has become much worse. Another example is taking the right turn lane out at Stadium and 7th St. for a bike lane. It can take multiple lights to get through the intersection when school lets out or during busy periods. another safety issue is the crosswalks where we grow vegetation that can block the view of pedestrians standing in the median. If you grow it you have to maintain it:( | N=1    |
| We have great schools, parks and green spaces, the economy is doing well and there are many new employers. I think we need to focus on clean water (addressing dioxane plume and pfas and infrastructure), we need affordable housing including workforce housing and low income, and need to increase public transportation.   | N=1    |
| We have infrastructure issues. We need better roads and this should be a top priority. Water safety is crucial and not great as well.   | N=1    |
| We have many things going very well for our great City, but I'd like to see the city government be more responsive to the will of residents. For example, the park question regarding the library lot. Many people aren't 100% thrilled with the Core Spaces development because it is so big, but many people also don't think the land should be a park...it seems the better situation would be a more reasonably-sized development. I think a top priority should be finding a way to better reflect community wants while also following the law regarding development and ensuring reasonable growth. Another top priority should be increasing Accessibility in Ann Arbor. Our city is vibrant, but increasingly only accessible for those who can afford it.  | N=1    |
| We keep building new building in areas that are already heavily traveled (like Washtenaw and Huron) , thereby making traffic grow and congestion occur.   | N=1    |
| We live close to downtown and are scared to ride bicycles due to traffic and lack of safe bike paths. That is sad. Please make William one way with the other side a pedestrian bike lane or something like this to allow for people to safely ride bikes downtown and to campus.   | N=1    |
| We love Ann Arbor and all the opportunities it offers from a cultural, educational and economic standpoint. That's why my husband and I went to undergrad at UM and why we chose to stay and raise our family here. But the housing market is a nightmare for the middle class, and almost impossible for those without a professorship, law, medical or engineering degree. As moderately successful young(ish) professionals by national standards, it was ridiculously difficult to find our next home in Ann Arbor. It took over 8 months, and the only thing we could afford was a fixer-upper requiring at least \$100K in renovation. We are lucky to have benefitted from the sale of our previous A2 house after the rise of home prices to make this possible, but our friends (other early- to mid-30-somethings) are being priced out. It's almost impossible to build a life in A2, which is troubling, especially when it feels like something Ann Arbor should want to fight for.  | N=1    |
| We more development downtown to build up the city tax base  | N=1    |
| We must focus on increasing taxable housing stock in the city. We must also increase and maintain low-income housing. Opportunities like the waterfront property opening up near the Broadway bridge must be intelligently developed: combination retail/restaurants/housing, with a nice boardwalk along the river. As UofM usurps more land, we should also consider increasing the height restrictions on buildings to increase housing stock within the city.   | N=1    |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>   | <b>Number</b> |
|--|---------------|
| We need a clearer development plan for Downtown that allows for larger scale development in places, but also ensures that the charming character of the core shopping and dining district is not lost due to development (e.g. high rises in places that would overshadow or close off those spaces). We need a better traffic plan - all of the road diets are leading to bigger backups and slower commutes. We must provide for pedestrians and bicycles but in balance with auto usage. We need to look at affordable housing in a more serious and creative way to address soaring rents.   | N=1           |
| We need a newspaper that reports on local issues. MLive.com focuses on football. I never feel I know what is happening. I miss the daily Ann Arbor News.   | N=1           |
| We need more affordable housing and the roads need fixing.   | N=1           |
| We need more neighborhood police patrols.I cannot recall when a patrol car came through our neighborhood   | N=1           |
| We need more: human services, affordable housing, and public and pedestrian transit options (buses, crosswalk improvements). We need less: police, tech start-ups, student housing/luxury apartments   | N=1           |
| we need MUCH better care for our roads. we need to stop pouring money into the sinkhole of the DEER CULL. it is misguided, divisive, expensive and an insult to those who live near the killing zones. once that started I began to see A2 MUCH differently. it's no longer my home, even though i've lived here 33 years. it's a woods full of blood with a closed sign. shame on A2.   | N=1           |
| We need real police oversight. We need more housing, especially affordable housing. We need better non-automobile transportation infrastructure.   | N=1           |
| We need to be bold and reject the protectionist views that would slow growth and limit diversity in our population.  | N=1           |
| We need to encourage development and expand the tax-base, so that ordinary people can afford to live in Ann Arbor.   | N=1           |
| We need to figure out how to increase housing supply to keep increases in costs and commuter traffic down.   | N=1           |
| We need to focus on economic development and further encourage the edge we've gained with tech companies. We should try to limit building 'new' structures downtown to preserve what makes Ann Arbor attractive, instead focusing on the middle-belt (within the highway loop?) development where more space is available and redevelopment is easier.   | N=1           |
| We need to focus on safety before beauty and recreation. We need to put clean drinking water and our ability to respond to emergencies (medical and fire) BEFORE things like parks and recreation. (This seems obvious to me?)   | N=1           |
| We need to increase access to more affordable housing. If you work in Ann Arbor, you should be able to live here.  | N=1           |
| We need to make progress on climate initiatives (rail, bicycle infrastructure, compact housing in walkable neighborhoods) instead of block them for short-sighted NIMBY reasons such as the desire to protect a park or save money. Our community has plenty of money--yes we all hate having money taken away, but the truth is most of us can easily afford to give more for these things. Do we want a livable world for our children or not? Note: I answered 'no opinion' on items that I would need to qualify, such as potholes: yes, I'd like to see them fixed, but in the bike lanes first! (If a car hits a pothole, it could need a repair. But if a bicyclist hits a pothole and falls in front of a car, it could be deadly.) All our resources should go first to initiatives that will reduce our carbon footprint. That's how we will save money in the long-run. Everything we value, even mental health and safety, will be all the harder and more costly to achieve if we don't reign in carbon emissions--climate change is a risk multiplier! | N=1           |

| <b>Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?</b>  | <b>Number</b> |
|---|---------------|
| We need to prioritize funds for oversight of police department as well as funds for direct investment in social housing developments so that teachers, UM employees, restaurant/retail workers can live near where they work in our city.   | N=1           |
| We need to prioritize transportation options and sustainability, specifically non-motorized and NOT car-centric options. Ann Arbor is experiencing rapid growth and if we do not very intentionally help Ann Arbor grow around a healthy, reliable, and robust MULTIMODAL transportation system, then we will further suffocate our streets with cars. Buses, bikes, pedestrians, and yes, scooters, must be included and prioritized. Let's break the mold and choose healthier alternatives to cars. They do not have to be (and should not be!) given the #1 spot over all else.   | N=1           |
| We need to step up our efforts with respect to streets, pedestrian and bicycle safety, signage and so on. Also critical are efforts to reduce our climate impacts and insure sustainability. We are not a high tax community and have an opportunity to increase spending in critical areas.  | N=1           |
| We really need more affordable housing and less town and gown division. I love living here and appreciate the green spaces, cultural diversity, recycling and vibrant downtown.   | N=1           |
| We should be planning ahead for increasingly severe climate events by updating building standards and stormwater requirements for infrastructure (including old infrastructure that has been grandfathered in). We should also be planning how to reduce the carbon output in a measurable way throughout the city.   | N=1           |
| We should reexamine the business deals regarding the buying and selling of property, especially to outside cities, etc. Reduce the building of high rise buildings. We need more affordable housing for low income people.  | N=1           |
| We should see that Downtown (Downtown and Uptown) are dynamic places with events for all 'price points.' For evening events, utilize parking at edges of town with frequent AATA service to town...what ever happened to the Link?  | N=1           |
| We should slow down expansion and focus on maintaining and repairing/upgrading our crumbling infrastructure. There is lead in our drinking water!!!!!!  | N=1           |
| We should use any new revenue streams that come into the city (such as the tax revenue from the mental health millage or the sale of city property) to complete ongoing projects that have been delayed due to lack of funds (such as additional street lighting, crosswalk signals, street repairs etc). Luxury projects such as initiatives to prevent climate change should wait until these older projects are complete. After all, Ann Arbor is only 25 square miles on an earth the size of 200 Million square miles.   | N=1           |
| Well maintained good roads, safe environment, safe, good quality drinking water, well lit streets and neighborhoods, resume end of fall season leaves pickup and well-managed traffic in all city sectors during rush hours.  | N=1           |
| what leaves me sad is how completely blind the city is to the terrible effect of our policing has on vulnerable people (poor, mentally ill, teens, people of color, etc). This stains everything we do. I hate it that we are turning into a smug, self-satisfied place that only serves the interest of the elite, property-owning and mainstream.   | N=1           |
| What's going well: The densification of downtown via quality developments like the Library Lot. Our park system. General vibrancy of downtown. Not so well: Street maintenance. Affordability. Priorities next two years: Better infrastructure for pedestrians and cyclists. Expanding transit access (especially through more frequent bus service, but also by encouraging The Ride to adopt a card-based fare system and subsidizing discounts for lower-income residents). Discouraging driving via both carrots and sticks. Developing remaining open parcels downtown (especially the Brown Block and the Y Lot). Investing in affordable housing. | N=1           |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?  | Number |
|--|--------|
| whats going well in Ann Arbot is that when their is a complaint, Ann Arbor government tackles it as soon as they can. What's not going well is job opportunities for the poor and anxiety ridden individuals. I believe more oppourtunities should be given from the rich city of Ann Arbor to the people. I believe we also need to work on our infrastructure and be in the forefront of the most advanced transportation(bullet trains). I think we need more safer roads for bikers, similar to those bike roads in Amsterdam. If we have extra money then let us invest it in infrastructure. Thank you   | N=1    |
| When I get my tax bill it always seems like too much. Then I read some articles online about how the city is spending money, ie: public art, train horns, deer culling and i get upset since these don't seem very important to me. I also read about millage increases to pay for things that I think should already be in the budget, police services, or school building repairs, while these things are important the money should already be there and not require increased mileages! I think the city should look into encouraging residents to adopt local cost/expense saving practices to help reduce the stress for everyone, maybe only biweekly recycling or monthly compost pickup. With water rates increasing how about cost saving benefits for those who use smaller amounts of water then average to encourage reduces water waste?! I feel that there is a lot the city could be doing to both benefit the residents and the government financially. with all the new development I know there is plenty of revenue, the city should not have a hard time paying for essential services like police, fire, and road maintenance. | N=1    |
| While I love it that my house is worth a lot of money, I know that young families have a hard time affording housing in the city. Our school district will lose more and more students as the population ages. If we are to remain a vibrant city with great schools we need to figure out how to make it more affordable to live here.  | N=1    |
| While quality of life in Ann Arbor is really high and hard to replicate anywhere else . . .the City itself is not all that attractive. And in parts feels dirty and ugly. Ann Arbor and U-M could do a better job of enforcing rental units and ensuring properties are well maintained, garbage picked up, etc. Tighter and more intentional zoning and design codes could enhance the physical attractiveness. Downtown sidewalks and street-scapes could be better maintained and cleaned up.   | N=1    |
| While the current street repair program is appropriate, streets were allowed to deteriorate in the past. Possible increased taxes for street maintenance would be appropriate. Police presence downtown (Liberty/State/Main/S University would be beneficial.  | N=1    |
| WIDEN WASHTENAW AVENUE. MORE BIKE LANES WIDEN MORE ROADS TO GET THIS EVER INCREASING POPULATION IN AND OUT OF THE CITY. when was the current configuration of washtenaw avenue pu in place? I'll tell you-1940!!!!!!!!!! 78YEARS AGO. GROW UP AND WIDEN THE ROADS!!!!!!!!!!!!!!!!!!  | N=1    |
| With all the new construction allowed has anyone thought of traffic this has added to our streets?   | N=1    |
| With the discovery of environmental contaminants, it is essential that they be mitagated to protect public health now and for the future.  | N=1    |
| Without a good local newspaper I am at a loss to evaluate our city's allocations of resources.   | N=1    |
| Work on road maintenance and traffic congestion.   | N=1    |
| Work on the basics. Fix the roads. Update the water system. Stop crazy investment in railway projects!   | N=1    |
| Work to Clean up of Gelman plume and keeping Huron River clean Fixing Downtown roads which are in terrible condition   | N=1    |
| Working towards becoming 100% sustainable by 2030.   | N=1    |
| Worried about quality of drinking water. Still a great place to live   | N=1    |

| Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?   | Number |
|---|--------|
| Would love to see our parks improved to be more family friendly and better draw together communities  | N=1    |
| Your poll does not take into account financial realities associated with better enforcement of pedestrian cross walks and inspections, as well as the positive impact of community engagement. There is no increase to tax payers for doing these things! Greater enforcement here will pay for itself through violations. fines, increase safety and increase community touch-points. This should be fairly obvious. While I love Ann Arbor, this is one of the worst places I've experienced in terms of pedestrian safety - certainly in terms of walking near the U-M athletic complex on South State Street - an area that is high traffic and near elementary/ high schools with lots of families! Ticket people who don't stop in cross walks! You could be giving hundreds of fines every day. It is madness. | N=1    |

## Written responses by those who specified “other” race/ethnicity

Table 81: Question #19 Other race/ethnicity

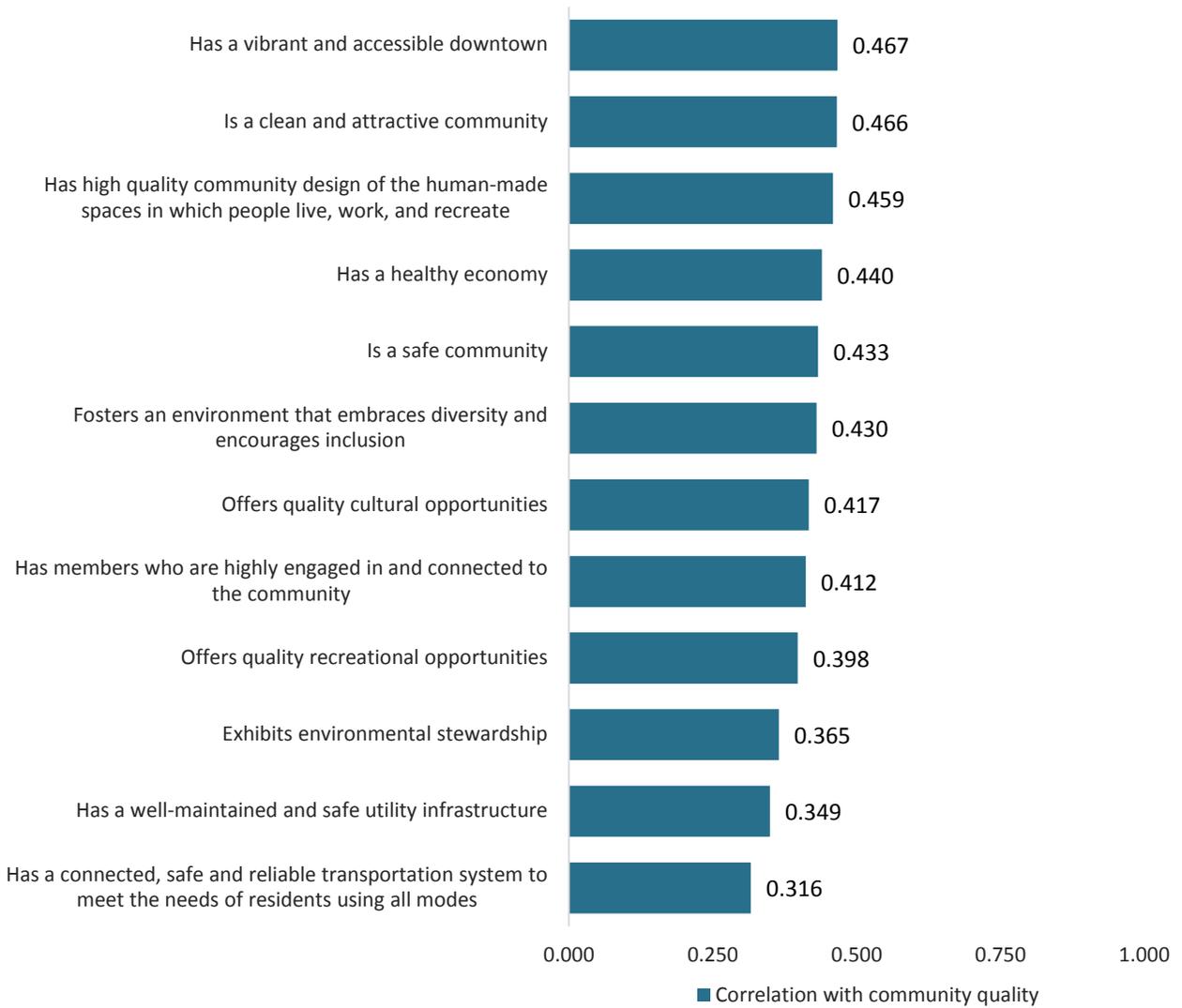
| What respondent wrote if they selected "other" race/ethnicity | Number |
|---|--------|
| American  | N=1    |
| Assyrian  | N=1    |
| bi-racial   | N=1    |
| Celtic  | N=1    |
| Decline to state.   | N=1    |
| doesn't matter  | N=1    |
| don't be racist with your questions                           | N=1    |
| European American   | N=1    |
| Greek   | N=1    |
| Hippie  | N=1    |
| humam   | N=1    |
| human   | N=2    |
| Human   | N=3    |
| I consider the question racist                                | N=1    |
| I don't believe in race.                                      | N=1    |
| I refuse to answer this question-why is it necessary          | N=1    |
| I'm Jewish  | N=1    |
| Irrelevant  | N=1    |
| jew   | N=1    |
| Jewish  | N=2    |
| Mennonite   | N=1    |
| Mix of races  | N=1    |
| mixed   | N=4    |
| Mixed   | N=2    |
| Mixed race  | N=1    |
| Most of these designations aren't actual races or ethnicities | N=1    |
| Multi racial  | N=1    |
| multiracial   | N=1    |
| Multiracial   | N=1    |
| NA  | N=1    |
| None  | N=1    |
| None of your business.  | N=1    |
| not indicating  | N=1    |
| One World, One People   | N=1    |
| other   | N=1    |
| polish  | N=1    |
| prefer not to answer  | N=1    |

| <b>What respondent wrote if they selected "other" race/ethnicity</b> | <b>Number</b> |
|--|---------------|
| prefer not to say  | N=2           |
| Race is a construct.   | N=1           |
| Race=Homo Sapiens  | N=1           |
| white  | N=1           |
| White hispanic   | N=1           |
| Why does this matter?  | N=1           |

## Appendix D: Derived Importance of Community Factors (Key Driver Analysis)

National Research Center conducts many community surveys, including the National Citizen Survey™, and has a large database of resident opinion on the quality and importance of myriad local government services. In this dataset, safety and economy have been found to be the two most important factors for residents across the nation, and these areas score as the top two in nearly every community. However, many experts in social science and marketing believe that asking people directly about what is important to them can have some inherent flaws. These experts argue that the responses may lack discriminating power (if you can have it all, you might rate everything as important), may be subject to a pro-social bias, where people report what they think is a more socially correct response, or that people are not always accurate at understanding what factors do influence their judgments. For these reasons, numerous marketing studies have found that “stated importance” or asking people their opinions on importance may lack predictive validity. Therefore, researchers have turned to other methods, including one in which the correlation of the smaller items with a bigger outcome is examined, to see which of the items is most closely associated with the larger outcome. This method of “deriving” importance is sometimes referred to as Key Driver Analysis (KDA) and is commonly used by private sector researchers to identify the key drivers of customer satisfaction, purchasing and overall behavior. However, the interpretation of KDA is not without challenges. The largest issue is that KDA offers measures of correlation which are not necessarily demonstration of causation. However, a derived importance score might reveal true preferences or behavior than a stated preference analysis. KDA was conducted for the community aspects, correlating them with the ratings given for overall community quality. Figure 22 on the next page shows the results. Interestingly, this analysis found the key drivers most related to overall community quality ratings were having a vibrant and accessible downtown, having a clean and attractive community, and having a high quality community design.

**Figure 22: Derived Importance of Aspects of Living in Ann Arbor**



A quality-importance matrix is shown in Figure 23 below, but for this matrix, derived importance was used. In this version, there were two aspects with higher importance but lower quality: community design and an environment that embraces diversity and encourages inclusion.

**Figure 23: Quality and Derived Importance Matrix**



## Appendix E: Survey Methodology

Each year, the City of Ann Arbor creates a budget to estimate revenues and expenditures. The City desired to obtain feedback from residents as a part of the upcoming budget process. National Research Center, Inc. (NRC) was contracted to design, program, administer and analyze the survey results.

### Developing the Questionnaire

The questionnaire was developed through an iterative process with staff of the City of Ann Arbor and NRC. The list of budget categories and community quality items were provided by the City of Ann Arbor.

Survey participants were asked about the overall quality of life in the community as well as how they would rate various broad aspects of life in Ann Arbor. They also were asked how important they believed it was that local government help the community prosper in these areas. The survey also provided survey participants an opportunity to provide their perspectives on the City of Ann Arbor local government performance.

The largest portion of the survey was devoted to soliciting survey participants' feedback on spending in 56 specific budget categories. For each category, respondents were asked whether they would increase, decrease or keep spending about the same. For items residents felt should be increased, a follow question was asked to assess whether the increase should be funded by paying more or by decreasing funding for other services.

### Conducting the Survey

The Ann Arbor Community Budget Priorities Survey was offered online. The survey was programmed, using the web-based application SurveyGizmo. The City of Ann Arbor publicized the survey using a variety of means. The survey was open for data collection from October 5 through November 19, 2018.

A total of 2,990 people started the survey, although about a third of those completed very little of the survey. In order to provide the most accurate reporting of how respondents felt about each of the 56 budget items, surveys were considered complete only if 80% or more of the survey was completed. The final total number of completed surveys was 2,022.

There was some concern about whether there would be a lot of people doing the survey multiple times. While respondents were anonymous, IP addresses were associated with the surveys. Upon examination, there were a few IP addresses with more than three associated surveys. (As each member of a household could complete the survey, concern was greatest for IP addresses with more than two or three surveys.) There were two IP addresses with 20 and 12 surveys, and another few that between 6 and 9 surveys. Those IP addresses were looked up, and most were found to be associated with the University of Michigan, with the Ann Arbor District Library or Washtena County. Different persons could legitimately be using computers with those IP addresses, so no attempt was made to "de-dup" the responses. There were a total of 125 surveys from IP addresses that had 3 or more surveys per IP address. This represents 6% of the total

responses, and even if all of them were from people trying to “stuff the ballot box,” the influence on the overall results would be negligible.

## Analyzing Survey Responses

### Weighting the Data

The demographic characteristics of the survey sample were compared to those found in the 2016 American Community Survey conducted by the US Census Bureau. Survey results were weighted using the population norms to reflect the appropriate percent of adult residents in the Ann Arbor. In addition, since this survey was a self-selected sample, not a scientific sample, comparisons were made to two questions that were identical on the 2018 Ann Arbor National Citizen Survey. For one of the questions (quality of community), there were some differences, so that question also was used as a weighting variable,

The variables used for weighting were respondent gender, age, race/ethnicity, housing tenure and quality of community. Initial weights were calculated using an Iterative Proportional Fitting model via a python raking algorithm plug-in to SPSS. These initial weights were trimmed so that no case was given a weight greater than 5. The results of the weighting scheme are presented in the table on the next page.

### Analyzing the Data

The electronic dataset was analyzed by National Research Center, Inc. staff using the Statistical Package for the Social Sciences (SPSS). For the most part, frequency distributions and average (mean) ratings are presented in the body of the report. A complete set of overall survey responses is contained in *Appendix B: Responses to Survey Questions*. The verbatim responses to the open-ended questions can be found in *Appendix C: Verbatim Responses to Open-Ended Questions*. Crosstabulations of survey results is provided in a supplementary document (an Excel spreadsheet) with breakdowns of the survey results by a large number of respondent characteristics.

**Ann Arbor Budget Priorities Community Survey Weighting Table**

| Characteristic                                     | Population Norm | Unweighted Data | Weighted Data |
|--|-----------------|-----------------|---------------|
| <b>Housing<sup>1</sup></b>                         |                 |                 |               |
| Rent home  | 55%             | 22%             | 51%           |
| Own home   | 45%             | 78%             | 49%           |
| Detached unit                                      | 56%             | 74%             | 54%           |
| Attached unit                                      | 44%             | 26%             | 46%           |
| <b>Race and Ethnicity<sup>1</sup></b>              |                 |                 |               |
| White alone, not Hispanic                          | 72%             | 85%             | 73%           |
| Hispanic and/or other race                         | 28%             | 15%             | 27%           |
| <b>Sex and Age<sup>1</sup></b>                     |                 |                 |               |
| Female   | 51%             | 55%             | 51%           |
| Male   | 49%             | 45%             | 49%           |
| 18-34 years of age                                 | 49%             | 21%             | 46%           |
| 35-54 years of age                                 | 26%             | 37%             | 28%           |
| 55+ years of age                                   | 24%             | 42%             | 27%           |
| <b>Ward<sup>2</sup></b>                            |                 |                 |               |
| Not in Ann Arbor                                   |                 | 4%              | 4%            |
| Ward 1   | 20%             | 13%             | 14%           |
| Ward 2   | 18%             | 13%             | 10%           |
| Ward 3   | 20%             | 13%             | 11%           |
| Ward 4   | 21%             | 18%             | 15%           |
| Ward 5   | 22%             | 25%             | 23%           |
| Don't know which Ward                              |                 | 14%             | 23%           |
| <b>Quality of Life<sup>3</sup></b>                 |                 |                 |               |
| Excellent  | 59%             | 46%             | 56%           |
| Good   | 35%             | 46%             | 38%           |
| Fair   | 5%              | 7%              | 5%            |
| Poor   | 0%              | 1%              | 1%            |
| <b>Recommend AA as a place to live<sup>3</sup></b> |                 |                 |               |
| Very likely  | 57%             | 58%             | 56%           |
| Somewhat likely                                    | 37%             | 33%             | 37%           |
| Somewhat unlikely                                  | 4%              | 8%              | 5%            |
| Very unlikely                                      | 2%              | 2%              | 2%            |

<sup>1</sup>US Census Bureau 2016 American Community Survey, 5-year estimates

<sup>2</sup>City of Ann Arbor

<sup>3</sup>Ann Arbor NCS 2018 Survey Results

## Appendix F: Survey Questionnaire

The Ann Arbor Budget Priorities Survey was conducted entirely online. A download of the web version of the survey is shown on the following pages. The formatting does not translate well in the download; the version seen by respondents was more user friendly, and all skip logic was programmed into the survey application (SurveyGizmo). The survey could be completed in English, Spanish or Simplified Chinese.

### Ann Arbor Community Budget Priorities Survey

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Thank you for participating in the Ann Arbor Community Budget Priorities Survey!

Para la versión en español haga clic en el botón en el parte superior de la página. Todas sus respuestas se mantendrán completamente anónimas.

对于西班牙语版本，请单击页面顶部的按钮。您的所有答案都将保持完全匿名。

#### **1. How would you rate our community as a place to live?**

Excellent

Good

Fair

Poor

#### **2. How likely or unlikely would you be to recommend our community as a place to live to someone who asks?**

Very likely

Somewhat likely

Somewhat unlikely

Very unlikely

**3. How would you rate each of the statements below in describing our community?****Our community...**

|   | <b>Excellent</b> | <b>Good</b> | <b>Fair</b> | <b>Poor</b> | <b>Don't know</b> |
|---|------------------|-------------|-------------|-------------|-------------------|
| Has high quality community design of the human-made spaces in which people live, work, and recreate on a day-to-day basis                                       |                  |             |             |             |                   |
| Is a clean and attractive community   |                  |             |             |             |                   |
| Is a safe community   |                  |             |             |             |                   |
| Has a connected, safe and reliable transportation system to meet the needs of residents using all modes (personal vehicles, walking, bicycling, public transit) |                  |             |             |             |                   |
| Has a well-maintained and safe utility infrastructure (water, sewer, stormwater, electric/gas)  |                  |             |             |             |                   |
| Exhibits environmental stewardship  |                  |             |             |             |                   |
| Has a healthy economy   |                  |             |             |             |                   |
| Offers quality recreational opportunities   |                  |             |             |             |                   |
| Offers quality cultural opportunities   |                  |             |             |             |                   |

|   |  |  |  |  |  |
|---|--|--|--|--|--|
| Fosters an environment that embraces diversity and encourages inclusion |  |  |  |  |  |
| Has members who are highly engaged in and connected to the community    |  |  |  |  |  |
| Has a vibrant and accessible downtown                                   |  |  |  |  |  |

**4. Each year, the City of Ann Arbor creates a budget to estimate how much money it will receive from all sources, and how it will spend that money to provide city services and for capital projects (like building new buildings, roads, parks, etc.).**

**The three main sources of income for the City are property taxes, revenues received from the state and charges for services the City provides, like water and sewer billing or recreation center fees.**

**The City wants to know how you would change existing expenditures for selected services which it delivers.**

**For each category of services below, tell us if you think the effort (money) put in by the City should be increased, decreased (less effort/money) or stay about the same. If you aren't sure or don't have an opinion, choose that category. (Also, because the City must balance its budget, and cannot afford to expand all services, if you think the effort should be increased for a service, you will later be asked if the increase should be funded by reducing effort in another service category, or if you would pay more to fund the increase.) The current budget amount is shown for each category of services.**

**Street Repair: \$15,374,884**

|   | <b>Increased</b> | <b>Stay the same</b> | <b>Decreased</b> | <b>No opinion</b> |
|---|------------------|----------------------|------------------|-------------------|
| Road Resurfacing, Reconstruction, and Capital Maintenance |                  |                      |                  |                   |
| Bridge Reconstruction                                     |                  |                      |                  |                   |
| Pedestrian Crossing Improvements                          |                  |                      |                  |                   |
| Sidewalk Replacements                                     |                  |                      |                  |                   |

**Street Maintenance: \$12,915,120**

|  | <b>Increased</b> | <b>Stay the same</b> | <b>Decreased</b> | <b>No opinion</b> |
|--|------------------|----------------------|------------------|-------------------|
| Road Base Repair/Overlay/Surface Treatment |                  |                      |                  |                   |
| Pot hole repair                            |                  |                      |                  |                   |
| Sweeping                                   |                  |                      |                  |                   |
| Winter treatment                           |                  |                      |                  |                   |

**Traffic Control: \$4,688,724**

|   | Increased | Stay the same | Decreased | No opinion |
|---|-----------|---------------|-----------|------------|
| Pavement Markings   |           |               |           |            |
| Signage   |           |               |           |            |
| Traffic Signals - Engineering, Repair, Replacement and Upgrades |           |               |           |            |

**Street Lighting: \$2,276,502**

|  | Increased | Stay the same | Decreased | No opinion |
|--|-----------|---------------|-----------|------------|
| Provides street light electricity, maintenance and replacement |           |               |           |            |

**Pedestrian Safety: \$440,000**

|                   | Increased | Stay the same | Decreased | No opinion |
|-------------------|-----------|---------------|-----------|------------|
| Pedestrian Safety |           |               |           |            |

**Police: \$24,376,764**

|                              | Increased | Stay the same | Decreased | No opinion |
|------------------------------|-----------|---------------|-----------|------------|
| Emergency Response by police |           |               |           |            |
| Patrol                       |           |               |           |            |
| Traffic Enforcement          |           |               |           |            |
| Parking and Code Enforcement |           |               |           |            |
| Crime Investigation          |           |               |           |            |
| Community Engagement         |           |               |           |            |

**Fire: \$14,697,727**

|                             | Increased | Stay the same | Decreased | No opinion |
|-----------------------------|-----------|---------------|-----------|------------|
| Emergency response to fires |           |               |           |            |
| Medical Emergencies         |           |               |           |            |
| Safety Inspections          |           |               |           |            |
| Community Outreach          |           |               |           |            |

**15th District Court: \$2,825,971**

|   | Increased | Stay the same | Decreased | No opinion |
|---|-----------|---------------|-----------|------------|
| Adjudication of criminal misdemeanor cases and state law. Conducts arraignments, probable cause conferences, preliminary exams in felony cases, and hears general civil cases |           |               |           |            |

**Wastewater (Sewage): \$23,913,266**

|  | Increased | Stay the same | Decreased | No opinion |
|--|-----------|---------------|-----------|------------|
| Collection, treatment, and customer service of waste |           |               |           |            |

**Drinking Water : \$20,493,219**

|   | <b>Increased</b> | <b>Stay the same</b> | <b>Decreased</b> | <b>No opinion</b> |
|---|------------------|----------------------|------------------|-------------------|
| Supply, treatment, distribution, metering, & oversight of safe drinking water |                  |                      |                  |                   |

**Solid Waste: \$18,961,535**

|  | <b>Increased</b> | <b>Stay the same</b> | <b>Decreased</b> | <b>No opinion</b> |
|--|------------------|----------------------|------------------|-------------------|
| Trash collection and processing                |                  |                      |                  |                   |
| Recyclable material collection and processing  |                  |                      |                  |                   |
| Compostable material collection and processing |                  |                      |                  |                   |
| Landfill Maintenance                           |                  |                      |                  |                   |

**Stormwater: \$9,520,678**

|  | <b>Increased</b> | <b>Stay the same</b> | <b>Decreased</b> | <b>No opinion</b> |
|--|------------------|----------------------|------------------|-------------------|
| Collection and Disposal of City Stormwater |                  |                      |                  |                   |
| Educational Activities                     |                  |                      |                  |                   |
| Tree Planting                              |                  |                      |                  |                   |

**Parks - Maintenance & Improvements: \$7,267,362**

|   | <b>Increased</b> | <b>Stay the same</b> | <b>Decreased</b> | <b>No opinion</b> |
|---|------------------|----------------------|------------------|-------------------|
| Park Maintenance, excluding mowing & snow removal park facilities |                  |                      |                  |                   |
| Capital repairs of existing infrastructure and investment in new  |                  |                      |                  |                   |
| Manage Volunteer Programs   |                  |                      |                  |                   |
| Natural Area Preservation   |                  |                      |                  |                   |
| Park Forestry   |                  |                      |                  |                   |

**Parks – Recreation: \$2,108,000**

|  | <b>Increased</b> | <b>Stay the same</b> | <b>Decreased</b> | <b>No opinion</b> |
|--|------------------|----------------------|------------------|-------------------|
| Offer recreational programs and operates recreation facilities |                  |                      |                  |                   |

**Parks – Maintenance: \$1,825,455**

|  | <b>Increased</b> | <b>Stay the same</b> | <b>Decreased</b> | <b>No opinion</b> |
|--|------------------|----------------------|------------------|-------------------|
| Mowing, snow and ice removal, & playground inspections |                  |                      |                  |                   |

**Parks – Acquisition: \$440,861**

|                                      | <b>Increased</b> | <b>Stay the same</b> | <b>Decreased</b> | <b>No opinion</b> |
|--------------------------------------|------------------|----------------------|------------------|-------------------|
| Purchase of Parkland within the City |                  |                      |                  |                   |

**Construction Inspections: \$3,315,063**

|   | <b>Increased</b> | <b>Stay the same</b> | <b>Decreased</b> | <b>No opinion</b> |
|---|------------------|----------------------|------------------|-------------------|
| Monitoring projects throughout the construction process to ensure compliance with State Construction Codes and Local Ordinances |                  |                      |                  |                   |

**Development Planning: \$863,191**

|  | <b>Increased</b> | <b>Stay the same</b> | <b>Decreased</b> | <b>No opinion</b> |
|--|------------------|----------------------|------------------|-------------------|
| Zoning and land development assistance, reviews and maintains the City's Master Land Use Plan, and ensures all new development projects conform to City Ordinances |                  |                      |                  |                   |

**Rental Housing: \$148,292**

|   | <b>Increased</b> | <b>Stay the same</b> | <b>Decreased</b> | <b>No opinion</b> |
|---|------------------|----------------------|------------------|-------------------|
| Provides enforcement of the Ann Arbor Housing Code for all registered rentals in the City as well as administration costs |                  |                      |                  |                   |

**Affordable Housing: \$1,259,436**

|  | <b>Increased</b> | <b>Stay the same</b> | <b>Decreased</b> | <b>No opinion</b> |
|--|------------------|----------------------|------------------|-------------------|
| Support to the Ann Arbor Housing Commission for low-income households. Collaboration with local non-profits to provide support services to residents |                  |                      |                  |                   |

**Economic Development: \$4,314,100**

|  | <b>Increased</b> | <b>Stay the same</b> | <b>Decreased</b> | <b>No opinion</b> |
|--|------------------|----------------------|------------------|-------------------|
| Attract and retain existing businesses                       |                  |                      |                  |                   |
| Support the creation of new high-tech and bio-tech companies |                  |                      |                  |                   |

**Human Services: \$1,326,329**

|   | <b>Increased</b> | <b>Stay the same</b> | <b>Decreased</b> | <b>No opinion</b> |
|---|------------------|----------------------|------------------|-------------------|
| Funds non-profits to provide supportive services to residents |                  |                      |                  |                   |

**Sustainability: \$1,086,397**

|  | <b>Increased</b> | <b>Stay the same</b> | <b>Decreased</b> | <b>No opinion</b> |
|--|------------------|----------------------|------------------|-------------------|
| Reduce energy consumption community-wide               |                  |                      |                  |                   |
| Prepare for impacts of climate change                  |                  |                      |                  |                   |
| Foster initiatives that create a sustainable community |                  |                      |                  |                   |

**Clerk's Office: \$1,099,525**

|   | <b>Increased</b> | <b>Stay the same</b> | <b>Decreased</b> | <b>No opinion</b> |
|---|------------------|----------------------|------------------|-------------------|
| Provides custodial services of documents and records pertaining to the City, manages the release of records under the Michigan Freedom of Information Act and administers elections |                  |                      |                  |                   |

**Communications: \$2,278,826**

|   | <b>Increased</b> | <b>Stay the same</b> | <b>Decreased</b> | <b>No opinion</b> |
|---|------------------|----------------------|------------------|-------------------|
| Public Information and community outreach |                  |                      |                  |                   |
| Community Television Network channels     |                  |                      |                  |                   |

**Airport: \$917,357**

|   | <b>Increased</b> | <b>Stay the same</b> | <b>Decreased</b> | <b>No opinion</b> |
|---|------------------|----------------------|------------------|-------------------|
| Provides the operation and maintenance of the Ann Arbor airport |                  |                      |                  |                   |

**Greenbelt: \$895,080**

|  | <b>Increased</b> | <b>Stay the same</b> | <b>Decreased</b> | <b>No opinion</b> |
|--|------------------|----------------------|------------------|-------------------|
| Purchase of development rights outside of the City (Greenbelt) |                  |                      |                  |                   |

**Emergency Management: \$230,809**

|  | Increased | Stay the same | Decreased | No opinion |
|--|-----------|---------------|-----------|------------|
| Provides planning, training, exercising, and coordination of citywide emergency preparedness |           |               |           |            |

**5. Because the City must balance its budget, and cannot afford to expand all services, we'd like to know for each service where you thought an increase is needed, whether you think that service should be funded by reducing another service, or by paying more for that service. [NOTE: Only items that were given an "Increased" Rating in Question #4 were displayed.]**

|   | Pay more | Decrease another service | Don't know/ no opinion |
|---|----------|--------------------------|------------------------|
| Road Resurfacing, Reconstruction, and Capital Maintenance |          |                          |                        |
| Bridge Reconstruction                                     |          |                          |                        |
| Pedestrian Crossing Improvements                          |          |                          |                        |
| Sidewalk Replacements                                     |          |                          |                        |
| Road Base Repair/Overlay/Surface Treatment                |          |                          |                        |
| Pot hole repair   |          |                          |                        |
| Sweeping  |          |                          |                        |
| Winter treatment  |          |                          |                        |

|   | <b>Pay more</b> | <b>Decrease another service</b> | <b>Don't know/ no opinion</b> |
|---|-----------------|---------------------------------|-------------------------------|
| Pavement Markings   |                 |                                 |                               |
| Signage   |                 |                                 |                               |
| Traffic Signals - Engineering, Repair, Replacement and Upgrades   |                 |                                 |                               |
| Provides street light electricity, maintenance and replacement.   |                 |                                 |                               |
| Pedestrian Safety   |                 |                                 |                               |
| Emergency Response by police  |                 |                                 |                               |
| Patrol  |                 |                                 |                               |
| Traffic Enforcement   |                 |                                 |                               |
| Parking and Code Enforcement  |                 |                                 |                               |
| Crime Investigation   |                 |                                 |                               |
| Community Engagement  |                 |                                 |                               |
| Emergency response to fires   |                 |                                 |                               |
| Medical Emergencies   |                 |                                 |                               |
| Fire: Safety Inspections  |                 |                                 |                               |
| Fire: Community Outreach  |                 |                                 |                               |
| 15th District Court: Adjudication of criminal misdemeanor cases and state law. Conducts arraignments, probable cause conferences, |                 |                                 |                               |

|  | <b>Pay more</b> | <b>Decrease another service</b> | <b>Don't know/ no opinion</b> |
|--|-----------------|---------------------------------|-------------------------------|
| preliminary exams in felony cases, and hears general civil cases.                |                 |                                 |                               |
| Wastewater (Sewage): Collection, treatment, and customer service of waste        |                 |                                 |                               |
| Supply, treatment, distribution, metering, & oversight of safe drinking water    |                 |                                 |                               |
| Trash collection and processing  |                 |                                 |                               |
| Recyclable material collection and processing                                    |                 |                                 |                               |
| Compostable material collection and processing                                   |                 |                                 |                               |
| Landfill Maintenance   |                 |                                 |                               |
| Collection and Disposal of City Stormwater                                       |                 |                                 |                               |
| Stormwater: Educational Activities   |                 |                                 |                               |
| Tree Planting  |                 |                                 |                               |
| Park Maintenance, excluding mowing & snow removal                                |                 |                                 |                               |
| Capital repairs of existing infrastructure and investment in new park facilities |                 |                                 |                               |
| Parks: Manage Volunteer Programs   |                 |                                 |                               |
| Natural Area Preservation  |                 |                                 |                               |
| Park Forestry  |                 |                                 |                               |

|  | <b>Pay more</b> | <b>Decrease another service</b> | <b>Don't know/ no opinion</b> |
|--|-----------------|---------------------------------|-------------------------------|
| Offer recreational programs and operates recreation facilities   |                 |                                 |                               |
| Park Maintenance & Improvements: Mowing, snow and ice removal, & playground inspections  |                 |                                 |                               |
| Purchase of Parkland within the City   |                 |                                 |                               |
| Construction Inspections: Monitoring projects throughout the construction process to ensure compliance with State Construction Codes and Local Ordinances                                |                 |                                 |                               |
| Development Planning: Zoning and land development assistance, reviews and maintains the City's Master Land Use Plan, and ensures all new development projects conform to City Ordinances |                 |                                 |                               |
| Rental Housing: Provides enforcement of the Ann Arbor Housing Code for all registered rentals in the City as well as administration costs.   |                 |                                 |                               |
| Affordable Housing: Support to the Ann Arbor Housing Commission for low-income households. Collaboration with local non-profits to provide support services to residents.                |                 |                                 |                               |
| Attract and retain existing businesses   |                 |                                 |                               |
| Support the creation of new high-tech and bio-tech companies   |                 |                                 |                               |
| Human Services: Funds non-profits to provide supportive services to residents  |                 |                                 |                               |

|   | <b>Pay more</b> | <b>Decrease another service</b> | <b>Don't know/ no opinion</b> |
|---|-----------------|---------------------------------|-------------------------------|
| Reduce energy consumption community-wide  |                 |                                 |                               |
| Prepare for impacts of climate change   |                 |                                 |                               |
| Foster initiatives that create a sustainable community  |                 |                                 |                               |
| Clerk's Office: Provides custodial services of documents and records pertaining to the City, manages the release of records under the Michigan Freedom of Information Act and administers elections |                 |                                 |                               |
| Public Information and community outreach   |                 |                                 |                               |
| Community Television Network channels   |                 |                                 |                               |
| Airport: Provides the operation and maintenance of the Ann Arbor airport  |                 |                                 |                               |
| Purchase of development rights outside of the City (Greenbelt)  |                 |                                 |                               |
| Emergency Management: Provides planning, training, exercising, and coordination of citywide emergency preparedness  |                 |                                 |                               |

**6. Please rate how well your local government is doing in each of the following areas.**

|  | <b>Excellent</b> | <b>Good</b> | <b>Fair</b> | <b>Poor</b> | <b>Don't know</b> |
|--|------------------|-------------|-------------|-------------|-------------------|
| The value of services for the taxes paid   |                  |             |             |             |                   |
| The value of services for fees paid (e.g. utilities, recreational, construction, etc.) |                  |             |             |             |                   |
| Welcoming resident involvement   |                  |             |             |             |                   |
| Being responsive to residents  |                  |             |             |             |                   |
| Generally acting in the best interest of the community                                 |                  |             |             |             |                   |
| Giving residents a chance to express their views before making decisions               |                  |             |             |             |                   |
| Informing residents about issues facing the community                                  |                  |             |             |             |                   |
| Being open and transparent to the public   |                  |             |             |             |                   |
| Being honest   |                  |             |             |             |                   |

|  | <b>Excellent</b> | <b>Good</b> | <b>Fair</b> | <b>Poor</b> | <b>Don't know</b> |
|--|------------------|-------------|-------------|-------------|-------------------|
| Following the rules  |                  |             |             |             |                   |
| Treating residents with respect  |                  |             |             |             |                   |
| Treating all residents fairly  |                  |             |             |             |                   |
| Planning for a positive future for our community   |                  |             |             |             |                   |
| Managing growth effectively  |                  |             |             |             |                   |
| Collaborating with community stakeholders such as the private sector, non-profit organizations, etc. |                  |             |             |             |                   |
| Collaborating on regional issues with other governing bodies   |                  |             |             |             |                   |
| Allowing access to elected officials   |                  |             |             |             |                   |
| Customer service of local government employees   |                  |             |             |             |                   |
| Your overall confidence in your local government   |                  |             |             |             |                   |

**7. How important do you think it is that local government help our community . . .**

|  | <b>Essential</b> | <b>Very important</b> | <b>Somewhat important</b> | <b>Not at all important</b> | <b>Don't know</b> |
|--|------------------|-----------------------|---------------------------|-----------------------------|-------------------|
| Have a high quality community design of the human-made spaces in which people live, work, and recreate on a day-to-day basis                                     |                  |                       |                           |                             |                   |
| Be a clean and attractive community  |                  |                       |                           |                             |                   |
| Be a safe community  |                  |                       |                           |                             |                   |
| Have a connected, safe and reliable transportation system to meet the needs of residents using all modes (personal vehicles, walking, bicycling, public transit) |                  |                       |                           |                             |                   |
| Have a well-maintained and safe utility infrastructure (water, sewer, stormwater, electric/gas)  |                  |                       |                           |                             |                   |
| Exhibit environmental stewardship  |                  |                       |                           |                             |                   |

|  | <b>Essential</b> | <b>Very important</b> | <b>Somewhat important</b> | <b>Not at all important</b> | <b>Don't know</b> |
|--|------------------|-----------------------|---------------------------|-----------------------------|-------------------|
| Have a healthy economy   |                  |                       |                           |                             |                   |
| Offer quality recreational opportunities                               |                  |                       |                           |                             |                   |
| Offer quality cultural opportunities                                   |                  |                       |                           |                             |                   |
| Foster an environment that embraces diversity and encourages inclusion |                  |                       |                           |                             |                   |
| Have members who are highly engaged in and connected to the community  |                  |                       |                           |                             |                   |
| Has a vibrant and accessible downtown                                  |                  |                       |                           |                             |                   |

**8. Given the current state of our community (what you think is going well and not so well), what do you think should be a top priority for the next two years?**

**9. Are you currently involved with a community or civic organization that you believe is helping to build a stronger community?**

Yes

No

Not sure

---

The following questions are about you and your household. Your responses will be anonymous and reported in group form only. We will use these answers to see how representative survey participants are of the entire community, and to understand if there are differences of opinion among various groups within Ann Arbor, like those with children or without children, or those who live in different areas of the city. However, these questions are optional, and you can skip any question you prefer not to answer.

**10. Do any of the following live in your household?**

|   | Yes | No |
|---|-----|----|
| Children (ages 12 and under)                  |     |    |
| Teenagers (ages 13 to 19)                     |     |    |
| Adults (ages 20 to 54, including yourself)    |     |    |
| Adults (ages 55 or older, including yourself) |     |    |

**11. How many years have you lived in this community?**

- Less than 2 years
- 2-5 years
- 6-10 years
- 11-20 years
- More than 20 years

**12. Which best describes the building you live in?**

- One family house detached from any other houses
- Building with two or more homes (duplex, townhome, apartment, condominium)
- Mobile home
- Other

**13. Is this house, apartment or mobile home...**

- Rented
- Owned

**14. In which Ann Arbor Council Ward do you live?**

- Don't live in Ann Arbor
- Ward 1
- Ward 2
- Ward 3
- Ward 4
- Ward 5
- Don't know which Ward

**15. Are you a student (college, university or high school)?**

Yes

No

**16. What is your employment status?**

Working full time for pay

Working part time for pay

Unemployed, looking for paid work

Unemployed, not looking for paid work

Fully retired

**17. Which of the following describes your age?**

under age 18

18 - 24

25 - 34

35 - 44

45 - 54

55 - 64

65 - 74

75 or older

**18. What is your gender?**

Female

Male

**19. What is your race/ethnicity? (Please check all that apply.)**

American Indian or Alaskan native

Asian or Pacific Islander

Black or African American

Hispanic/Latino/Spanish

White/Caucasian

Other:

**20. What was your total household income (before taxes) in 2017?**

Under \$25,000

\$25,000 to \$49,999

\$50,000 to \$74,999

\$75,000 to \$99,999

\$100,000 to \$124,999

\$125,000 to \$149,999

\$150,000 to \$174,999

\$175,000 to \$199,999

\$200,000 or more

Thank you!