



# CITY OF ANN ARBOR, MI 2008

## Report of Open-ended Questions

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## **SURVEY BACKGROUND**

### **ABOUT THE NATIONAL CITIZEN SURVEY™**

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA).

The survey and its administration are standardized to assure high quality survey methods and comparable results across The National Citizen Survey™ jurisdictions. Participating households are selected at random and the household member who responds is selected without bias. Multiple mailings give each household more than one chance to participate with self-addressed and postage paid envelopes. Results are statistically weighted to reflect the proper demographic composition of the entire community.

The National Citizen Survey™ customized for this jurisdiction was developed in close cooperation with local jurisdiction staff. The City of Ann Arbor staff selected items from a menu of questions about services and community problems; they defined the jurisdiction boundaries NRC used for sampling; and they provided the appropriate letterhead and signatures for mailings. City of Ann Arbor staff also determined local interest in a variety of add-on options to The National Citizen Survey™ Basic Service.

## UNDERSTANDING THE RESULTS

### ABOUT CLOSED-ENDED AND OPEN-ENDED QUESTIONS

Questions can either be asked in a closed-ended or open-ended manner. A closed-ended question is one where a set of response options is listed on the survey. Those taking the survey respond to each option listed. Open-ended questions have no answer choices from which respondents select their response. Instead, respondents must “create” their own answers and state them in their own words. The verbatim responses are categorized by topic area using codes. An “other” category is used for responses falling outside the coded categories. In general, a code is assigned when at least 5-10% of responses will fit the code.

Advantages of an open-ended question include:

- Responses are not prompted, allowing respondents to provide answers that are not anticipated or well known.
- This type of question tends to capture response options that come to mind most quickly.
- The final result can be richer, since verbatim responses are included in an appendix, giving you and others a chance to “hear” the voice of respondents in their own words.
- There is a smaller risk of missing important dimensions.

### VERBATIMS

Respondents were asked to record their opinions about Ann Arbor in the following question:

- Please finish this sentence: If I could change one thing about the City of Ann Arbor, it would be...

The verbatim responses were categorized by topic area and those topics are reported in the following table with the percent of responses given in each category. Those verbatim responses are grouped by the first topic listed in each comment whenever a respondent mentioned more than a single topic. Verbatim comments that contain more than one topic nevertheless appear only once (in the category of the first topic listed), however, the full comments appear in the verbatim response section.

Results from the open-ended question is best understood by reviewing the table of frequencies that summarize responses as well as the actual verbatim responses themselves.

If you could name one thing that would make Ankeny a better place to live, what would that one thing be?	
	Percent of Respondents
Infrastructure and city maintenance issues	23%
Traffic and public transit issues	19%
Affordable housing/Cost of living/Homelessness	10%
Economic development/job opportunity issues	9%
Taxation and financial issues	9%
Planning and growth management issues	8%
Governance issues	5%
Quality of life issues	4%
Public safety/Improved Police presence/Code enforcement issues	3%
Don't Know/Nothing	3%
Other	9%
Total	100%

## VERBATIM RESPONSES TO OPEN-ENDED QUESTIONS

The following pages contain the respondents' verbatim responses as written on the survey and have not been edited for spelling or grammar. Responses have been organized by coded topic areas.

**PLEASE FINISH THIS SENTENCE: IF I COULD CHANGE ONE THING ABOUT  
THE CITY OF ANN ARBOR, IT WOULD BE...**

### Infrastructure and City Maintenance Issues

- (1) Fix the pavement in the city (2) clean up the student rental slums!! Fine the landlords of the students.
- 1) Keep the roads in better repair-I live on miller & the potholes make it dangerous to bike to town. 2) less development of the towering variety
- Adding lengthy bike lanes to each and every street, road, avenue and parkway.
- Better maintenance of city parks-especially vets park. What? 2nd leaf pickup & street cleaning has been abandoned?? (in my neighborhood)
- Better maintenance of roads-especially in my neighborhood
- Better parks
- Better planning for mixed use, green space, riverfront development (esp. north end) connect the neighborhoods ~ river ~ downtown areas
- Better road care, repair and snow cleaning. The residential neighborhood near my home is deadly in the winter time!
- Better road maintenance (including snow removal & paving)
- Better road repair & snow removal
- Better roads and better parking
- Better roads and drastically improved recycling.
- Better roads and pedestrian-only areas (Main Street between Liberty & Packard) as well as State Street (between Liberty & South University) I have seen it done in Europe-and a businesses came to like it!
- Better roads, reflective markers/lines on roads
- Better roads-quality materials, good workmanship, smart lights, etc. Road to UM hospital (for example) are inexcusably bad.
- Better snow & ice removal in winter.
- Better snow removal/spend less on the art fair more on helping your tax payers!/it also took me 3 months to get a police report...this is unacceptable
- Better street maintenance (potholes, ice & snow removal, etc.)
- Bocce ball court at corner of maple rd &
- Branches would be kept further clear from the sidewalk so pedestrians wouldn't have to duck.
- By redoing the road in front of cc little building (north university).
- Cars would let pedestrians cross streets (and get tickets when they don't)
- Change Main Street (downtown area) to pedestrian-only.
- Changing the open space acquisition policy & more investment in city parks.
- City pay for sidewalks! Respond to citizens complaints by upper echelon and not clerks opinions!
- Clean up areas on edge of city such as Packard & Carpenter
- Cleaner side walks
- Cleanliness of downtown including no more 'posting' of flyers everywhere!
- Close Main St from Huron to William to make a pedestrian shopping & walking street scape-like Ramblas in Barcelona (or at least fri-sun)
- Condition of the roads
- Create a pedestrian mall downtown like Pearl St. Mall in Boulder, CO. It would bring more business to the downtown area and create more community. + more parking.
- Create dedicated bike paths

- Create massive & extensive bike (bicycle) paths. (extend bus service esp. Weekend)
- Cut down more trees to create more open space
- Different zoning allowing development of neighborhood business districts, allowing more citizens to walk for services
- Do a better job of snow removal
- Do not replace trees at curb sight. All they do is cause sidewalk replacement. When the roots crack the sidewalk, which is an unnecessary cost to the property owner
- Faster response to plowing snow on neighborhood streets
- Filling potholes around the U of M campus & salting icy sidewalks.
- Fix stadium road
- Fix the roads, fix your own sidewalks, leave the park bathrooms open through soccer season, lower prop. Taxes
- Fixing the streets o Ann Arbor.
- Full sidewalks in Packard/Platt neighborhoods-incomplete coverage children & handicapped must use roads (ie creek)-which is unsafe. All downtown street have sidewalks why not the poorer neighborhoods also/
- Have people knowledgeable about true natural areas (not just open space & farm land) but habitats such as woods & wetlands, participate in tax funded greenbelt decisions.
- I think it is time to update the buildings where the pools are. You are going to be lost in the dust compared with the YMCA, Liberty Sports Center, Washtenaw County rec bldg, etc. Build new buildings for the pools. They can't be rehabbed.
- I would fix the streets! They are a mess!
- Improve biking safety by establishing dedicated bike lanes throughout the city.
- Improve city streets surfaces
- Improve snow removal-no one ever plows our street-bath street probably because it is a dead end street-it is hilly, however, and dangerous to leave it icy.
- Improve street repair and traffic flow
- Improve the major corridors, such as n. Main St., as we enter the city & make the city feel more personal & smaller.
- Improve the quality of the roads an replace dead trees-
- Improved (sidewalks) on NE. Ann Arbor roads DHU Varren - bike path on road isn't safe for walkers with dogs/or walkers at night.
- Improved sidewalks and/or bike trails.
- Improvement in roads an the planning commission's relationship w/builders & developers.
- Improving snow removal, especially in residential areas.
- Increase safe biking availability-bike paths
- Install more bike racks in downtown area
- Maintain better streets and bike lanes
- Maintain roads-particularly painted lines. In several places the paint has worn away-very hazardous especially at night and/or in rainy conditions.
- Maintaining the roads so that they were conducive for biking, less potholes and better snow removal.
- Make all sidewalks and curb cuts accessible for people using wheelchairs
- Make Main St. Into a pedestrian zone from Williams to Huron (or beyond)
- Making Ann Arbor a better place to live in for people without cars (e.g. a basic grocery store, hardware shop).
- Making main St car free, only pedestrian area
- More attention to pedestrians needs = sidewalk mataineance for example and sufficient ??.
- More bike friendly & more attention paid to student neighborhoods
- More bike friendly (bike lanes, close streets around campus to general traffic)
- More bike lanes & fewer potholes (which are very dangerous for cyclists).
- More bike lanes and bike paths
- More bike lanes which would be safe to ride with small children & asphalt paving instead of cement
- More bike lanes. More responsive administration at pioneer high school
- More bike lanes/paths on major streets

- More bike paths
- More efficient snow removal
- More lighting in off campus student housing areas
- More off-street bike paths into downtown.
- More pedestrian-friendly building codes!! (e.g. set-back of highrise ground floors/landscaping)
- More safe areas to ride bikes & walk out of traffic.
- More safe bike paths.
- More sidewalks on both sides of every street in the city.
- More street lights
- More street lites @ nite
- Much more prompt snow removal on city streets. It seems to have improved since I moved back to AA, but of when I left several years ago, it was as though the city was caught off-guard by early snowfall.
- Our infrastructure; it's falling apart!!
- Paint lane markers on city streets more frequently!
- Pave our dirt road!
- Provide more bike lanes on major streets
- Provide more lighting-ex walking down Packard to stadium is very difficult at night because there are no side lights and not all houses have outside lights.
- Repairing (re-paving) the roads !!!!
- Road (roads definitely need to be repaired in most area of Ann Arbor)
- Road maintenance
- Road maintenance.
- Road maintenance. Public roads (not neighborhoods) are terrible pot holes, poor lane markings, etc.
- Road quality
- Road repair
- Road upkeep-snow removal, street cleaning, street & sidewalk maintenance
- Road. Awful. Too many "holes".
- Roads
- Signs that let bikers know that they have to stop at small street intersections to!
- Snow plowing
- Snow removal and salt being layed on roads in timely fashion
- Snow removal on/around Main Street area.
- Snow removal services! The university's excellent response to snow embarasses the city's response!
- Somewhat better road surface (pavement)
- Stop paving paths in parks
- Street lighting & fall leaf pickup-need more!
- Street lighting, parks
- Street lights. Some areas are too dark at night.
- Street maintenance
- Street maintenance-potholes.
- Street/road maintenance would be improved.
- Summer's road construction
- Support greenway initiatives
- take out garish St lights on Main St. & replace W. Warmer toned lights
- The amount of ice build up on sidewalks
- The downtown areas are congested & dirty. Lack of stores like Wal-Mart & Costco. Limit of garbage removal to 1 garbage can w/o paying extra is ridiculous - at least need 2 cans. More open to new members of community. Very expensive to live here (housing to daycare)
- The maintenance of roads and sidewalks.
- The maintenance of the roads & the upkeep of the neighborhood parks (shabby compared to many other cities). Two things, but both are major problems to me.
- The mess (liter) the students leave their neighborhoods & houses. No regard for the community.
- The poor quality & maintenance of surface streets
- The poor street light quality as a college aged woman

- The puddles that collect along the roads-they're like ponds in some places.
- The road conditions in winter with snow, ice etc.
- The roads and sidewalks would be fixed so they are bikeable.
- The roads they are horrible to drive on.
- The speed with which roads are plowed following a snow storm-I wish it could be faster.
- To build more bike trails/improve maintenance of existing walking or bike trails
- To change the city of Ann Arbor for the repair and upkeep of the public sidewalks
- To close off Main St. From Huron to William from all cars, trucks etc. (bikes o.k.) i.e. Boulder, CO. Eliminate Sat. Football traffic jams. (ha!)
- To create bike paths everywhere & to encourage biking.
- To create more designated bike lanes that would foster safer bike travel for adults as well as highschoolers & younger kids. This isn't for recreational biking. This would be for getting around on a daily basis-work, school, errands, sports practices etc.
- To enhance the visual quality of the routes into Ann Arbor, Huron and Washtenaw for example and to make all roads and bridges safe and attractive. Also, coordinate more effectively with u. Of m.
- To ensure timely snow removal on streets. Last year we had 3-4 big snow storms, each accurately predicted by the natl weather service, but the roads were terrible 24-48 hours after the snow started!
- To have a cleaner city-the student areas are trashing the city-plantings on city entrances would be great. Benches for elderly & mothers with small children.
- To have a green belt along the RR tracks or flood plain. I would like to add to the survey. I've experienced problems with leaf pickup and snow removal, and sometimes one exacerbates the other. For instance, when the last pickup is November 12 (as it was this year), very few trees have shed their leaves, and those leaves that drop after that date are left in the gutter (up and down the street). When the snow plow comes around, and there's a car parked on the opposite side of the driveway, those leaves and snow are piled at the foot of the driveway, which is frustrating. And as a senior citizen, this is a real problem for me. Another issue is that there's a tree on the median between the sidewalk and the street that dangerously drops large branches. Fortunately none of the branches hit anyone yet. I wrote a letter to the city in May, and got a response recently that said "yes, there is a problem, and we'll get around to it when we're in your (cont'd) neighborhood". I talked with two city employees about the above issues, and their response was basically "no can do!" When I told one that I was going to receive this survey, the response was "good, you can tell them that we need more money." this was the first year I experienced such rudeness. Up to this time I had nothing but praise for city employees. Speaking of praise, I'd like to thank street cleaner (vehicle number 4747) for being especially conscientious about some (cont'd) oil on the street in front of my house. The above issues (getting rid of the leaves and trimming the tree) could be dealt with by hiring someone. I was told that if I hired someone to trim the tree, the city would give a reimbursement check to my favorite charity. I'm 72 and lost 40% of my life savings this year. I am my favorite charity. (I also pay over \$6,500 in city taxes. I do have two simple suggestions. First, pick up the leaves later (outsource and concentrate the (cont'd) season). Second, plow the snow when there are no cars parked (which is possible on some streets that have no parking on some days.) These departments should do a little planning."
- To improve maintenance of city streets
- To improve the quality and speed of road repair.
- To improve the quality of our road & take care of the pot holes that can damage our cars.
- To improve the roads, including paving some gravel roads, and reduce property taxes.
- To improve the transportation infrastructure: roads, bike paths, etc. Also to be a definitive leader in sustainability and innovative economic development.
- To make it more pedestrian-friendly
- To make the city more livable for residents who choose not to drive.
- To make waling, biking, and alternative easier for residents to utilize
- To put in bike paths on the streets.
- To repave the major east-west arteries with concrete rather than blacktop added problems: m-14/i-23 interchange; city treasurer's office goofs on special assessments; insisting homeowner's repair slightly damaged sidewalks; ending leaf pickup before Dec. 10
- To settle disputes re who's responsible for maintenance q Parkview Place street

- To use cement on major roads instead of asphalt.
- Use salt on the roads, better snow removal!!!
- Wider streets/roads-improved traffic
- Work on the roads especially stadium between main and Washtenaw.

### Traffic and Public Transit Issues

- (Route 4 bus) put a stop sign or a traffic light on Washington Ave where there is a clinic (ear, nose, throat) near Arbor Village. No car ever stop when students try to cross the road.
- A better synchronization of the traffic lights
- A light rail commuter train to Detroit for more employment options.
- Availability of downtown parking.
- Avoiding the arbitrary closing of downtown streets for construction & events, especially around the post office
- Better ease of car travel, especially near campus area (better light timing?)
- Better mass transportation including "fast train" to Detroit, Chicago."
- Better parking and more of it.
- Better parking for handicapped people.
- Better public transit, especially between Kerrytown and major shopping areas
- Better public transportation into and out of the city
- Better public transportation other than buses.
- Better roads and traffic flow
- Bus drivers (AATA) go too fast in a pedestrian town.
- Bus route
- Close off main St to vehicle traffic! It would be great!
- Co-ordinate the traffic lights through town. You can get to Birmingham faster than through Ann Arbor. Pathetic!
- Cost of downtown parking
- Decrease the # of people who give parking tickets
- Downtown parking availability
- Ease rush hour congestion
- Ease traffic congestion by better timing lights during peak traffic.
- Easier driving and parking downtown.
- Easier parking.
- Easier to use public transportation
- Eliminate speed traps.
- Eliminating one-way streets downtown (or reducing the number of them).
- Ensure bike riders obey traffic laws.
- Finish road projects in a timely manner. Buy smaller buses for public transportation we need more diversity of parties in the council. Not just democrats.
- -free parking space or more bus service. -more jobs, or lower the taxes - more road work
- Get back to one-way traffic on any street in downtown (Stole Street espc). Big fines for drivers which block the sidewalk on the "zebra". Enforce the traffic law on Main St.! No trucks allowed."
- Give tickets to bike guys they do not obey traffic law
- Have more tickets written for people that block intersections and enforce laws on bikes
- Having a bus system that doesn't involve always going to a central location & changing buses to get places other than downtown
- I would have police enforce crosswalk laws, for both ped's & vehicles. As a responsible pedestrian who follows ped rules, I have had even police cars not yeild me the right-of-way when it is mine.
- I would make the climate milder esp. Winter free parking downtown
- If I could change one thing about the city of Ann Arbor, it would be transportation (bus system).
- Improve downtown parking
- Improve downtown parking space
- Improve parking

- Improve public transportation
- Improve speed in major roads and traffic lights timing.
- Improve the traffic flow
- Increase bus service weekends until 3pm
- Increase use of public transportation to make more frequent route times economically feasible.
- Increased public transportation to surrounding cities and towns.
- Installing a public transit system (subway etc.) And making quality housing affordable & accessible.
- It is of great concern to me that stopping for a red light is an option in a2.
- Jackson Road on-ramp to i-94 east. This is a dangerous traffic area/intersection & we don't feel safe using it, particularly in the winter time.
- Lack of public parking
- Less cost & efficient public transportation
- Less traffic
- Less traffic
- Less traffic & better air
- Less traffic congestion
- Less traffic!!
- Long term I would increase the parking; short-term I would reduce property taxes to reflect the plummeting house values-maybe tax income instead ad include nonresidents who work in a2.
- Lower traffic fines, less money spent on the overbearing police force
- Making parking a lot easier.
- More (free) parking.
- More city buses, and light rail to Detroit and surrounding communities and counties. (and a real farm market!!)
- More convenient bus system
- More courteous bus drivers. The AATA buses do not slow down to turn, even when pedestrians are crossing the street!
- More downtown parking cable TV competition
- More downtown parking facilities
- More downtown parking.
- More easy access to public parking.
- More frequent busses during high traffic times. Coming & going from work.
- More handicap parking spaces.
- More parking
- More parking & at lower cost
- More parking downtown and in the UM area so to attend city and college events.
- More parking near campus
- More parking on campus
- More parking options for students who live off-campus.
- More parking space!!!
- More public parking
- More public parking around town.
- More public parking-preferably more free public parking.
- Not taking advantage of students through parking tickets and yard litter tickets.
- Parking
- Parking availability - need more of them!!
- Parking costs
- Parking enforcement
- Parking garages--monthly passes or some other way to make them more affordable to use more frequently.
- Parking vehicle space
- Parking!
- Parking, and the attitudes of architects about the less fortunate and low income, needy citizens of our city and county. We could do a far better job

- Parking/casual bike riders who don't obey any driving laws!
- Please make public bus to go to the Detroit airport, Ann Arbor should make tourist attraction. A lot of foreigner student and people said Ann Arbor doesn't have nice sightseeing and nice selling point.
- Police need to stop harrasing drivers. There seem to be much more important duties for our police than setting trap for motorists. The correct image and role of police is to be a citizen, not adversaries.
- Public transport and bike paths more of both.
- Public transportation, including airport shuttle on railway to OTW.
- Public transportation; bus, rail or vans btwn Ann Arbor & Dearborn, Detroit area. More accessibility!
- Reduce traffic during peak hours.
- Stop reducing the 4 lane roads to 2 lane roads which severely reduces the flow of traffic impedes driving in this town!
- Stop removing traffic lanes to make bike lanes, especially on roads that have bike paths.
- Stop the speed traps on Huron parkway and Plymouth road-use resources better.
- Subway system or bring back the cable cars!
- The amount of public parking. It should be easier to park around campus and downtown without getting so many parking tickets.
- The availability of affordable public parking.
- The availability of parking downtown & near the university. Downtown surface parking
- The availability of parking in the downtown and campus area.
- The condition of the roads and coordination of traffic signals.
- The congestion of the streets & parking downtown
- The lack of public transportation
- The number of cars. More people should ride bicycles!
- The public transportation system-buses should have more routes and run more frequent and later than 10 pm
- The public transportation was a little more extensive-i.e. domino farms, dept. Of home services etc. Also school is noisy (pioneer) especially they practice drums outside as late as 9:45 pm
- The rediculous parking meeter ticket pricing. I no longer have a car, but sent a bill for \$280.00 for seven parking tickets that my son hid from me.
- The rudeness of police & traffic enforcement & constant petty ticketing for minor enfracctions that the value of Ann Arbor small town living
- The timing of certain traffic lights.
- The traffic congestion. Need to make main artery road - 2 lanes that aren't already.
- The traffic lights. They are so horribly timed that you end up waiting at a light for 2-3 minutes when no one is passing. This is absolutely ridiculous!
- The traffic patterns after football games
- Timeliness of city services and traffic congestion & speeding
- Timing the traffic lights better
- To get all bicyclists off roads meant for auto traffic. Either legislate & enforce laws for bicycle safety or outlaw bike traffic in auto roads!
- To have our mass transit expand so the point that (almost) everyone would prefer it to their auto, insurance and parking payments!
- To have cheaper options for parking, including more free parking.
- To have more buses go by my apartment! The bus that stops by my apartment only runs 8 times/day
- To have more buses such as the link running around Ann Arbor and campus.
- To have people who run red lights (especially on Huron St) get tickets.
- To immediately reduce parking enforcement by around 90%-quit using trivial violations to raise city funds! (consider taxing high-income citizens instead.)
- To improve public transportation.
- To increase police patrols to monitor traffic violators. (speeding, running red lights, etc.)
- To protect homeowners from the university students parking in their neighborhoods and for the university to provide adequate parking spaces for the students.
- To provide more shelter at bus stops
- Too much police patrols to monitor speeding and parking violation.

- Too much traffic
- Traffic flow & better roads.
- Traffic light system. Many, many light could be blinking lights on weekends & evenings. Many lights not coordinated for the flow of traffic.
- Traffic on stadium
- Traffic signal energy efficiency. I'm sick of idling at Broadway and Plymouth for 5 minutes when there are no other cars. Also, please allow me to turn right on red! For the sake of gas efficiency! I beg you! Pleeease!
- Traffic situation downtown, more affordable places to go out to dinner downtown.
- Traffic to campus.
- Traffic/parking downtown or alternative transportation
- Update public transportation to decrease congestion; consider express/local bus service, extended commuter bus service to free up parking no trolleys!!! - they are slower & too resistant to change (tracks) buses are better, thoughtful skyrail would be better, too. (more fluid for dry times)

### **Affordable Housing/Cost of Living/Homelessness**

- 1) create affordable housing. 2) provide funding for project grow & growing hope programs.
- A more affordable place to live. I pay a lot of rent for substandard housing. At least enforce the city code for rental property
- Adjust the cost of living-it is very have & have not.
- Affordable down-town housing.
- Affordable housing
- Affordable housing increase
- Affordable housing. When we moved here a house sort of equivalent to our last was \$100,000 more. Salaries aren't \$100,000 more.
- Affordable living for everyone
- Affordable living for lower middle class/middle class families who live in AA full-time.
- As a single person with an annual income of about \$50,000, I find there is no opportunity for home ownership in the city or surrounding areas. Development generally caters to a mc mansion aesthetic and has little integrity. Is there no place for well-designed modest housing?
- Availability of cheaper apartments
- Becoming too expensive for most (except wealthy) people to live here.
- Cheaper housing
- Cheaper rent for college students
- Clean up student housing areas
- Cost of housing
- Decrease the cost of housing
- Either the lack of affordable housing (in decent condition) or the lack of available parking downtown.
- Greater availability of low cost housing
- Help the homeless, the pan handler-drug & alcohol problems
- High prices!
- Higher quality affordable housing.
- Homelessness
- Housing affordability & traffic flow!
- I would not want the building downtown to get too tall, and I would have more affordable, non-student housing downtown
- Increase affordable housing.
- Increase development of affordable housing
- Increased 'senior friendly' housing in downtown area.
- It's lack of affordable housing
- Its very expensive & rent is outrageous so if you don't make a lot its hard to participate in all the things the city offers. We can never afford to attend plays even though we would like to. We spend 40% of our income on rent.

- Lower cost of living (rent is much too high)
- Lower housing costs, especially apartment rental rates
- "Make housing and groceries more affordable downtown so that working-class residents don't feel like tourists in an "upscale" middle-class preserve."
- Make it less student oriented & affordable housing!
- More affordable condos downtown-they are all extremely expensive
- More affordable downtown living options w/greater variety of types of housing
- More affordable housing
- More affordable housing
- More affordable housing
- More affordable housing and more diverse residential neighborhoods
- More affordable housing for individuals
- More affordable housing for lower income people
- More affordable housing for low-income families
- More affordable housing for the working middle income family.
- More affordable housing. Taxes too high!
- More available & affordable housing
- More family friendly neighborhoods. The cost of housing is high so there are many families with 2 parents working and less opportunities for neighborhood interaction.
- More friendly to low and moderate income inhabitants-especially those whose families have been here for multiple generations.
- More low income housing.
- More options for housing
- More senior housing
- Stop the homeless
- That things/houses are so expensive that people don't redesign & rebuild them in new and beautiful ways.
- The availability of low-income senior housing down-town
- The cost of housing
- The cost of living in the city (everything combined)
- The cost of living in the city within walking distance to downtown
- The cost of living would be more affordable.
- The cost of living/taxes!
- The high cost of living/taxes.
- The price of housing anywhere near campus - it's much too high!
- To create more affordable housing options close to campus and downtown for young professionals.
- "to increase # reasonably affordable, attractive & "green" family-size apartments (or townhouses) closer to downtown"
- To increase the amount of decent, affordable housing near um- Ann Arbor campus.
- To lower the cost of housing.
- To provide more affordable housing options for lower-income residents.

## Economic Development/Job Opportunity Issues

- A drugstore within walking distance of U.M. central campus.
- A local soul food eatery
- Add a Dunkin Donuts
- Add more fortune 500 companies for more jobs
- Adding more jobs
- Better downtown stores
- Bring back grocery stores to downtown for city living!! And drug stores. Its all restaurant & gifts now.
- Bring in more job opportunities.
- Bring in more jobs for young people: encourage investment/business & make education system more skill focused & rigorous.
- Bring more cutting edge industries/job opportunities to the city
- Building sound stages for film that I could work in as an audio engineer and sound designer.
- Change the economic picture (i.e. increase employment; offer services at cost realistic to low-middle-high salaries; etc.) To present Ann Arbor as a place that offers positive quality of life for any age, race or gender.
- Diversify employment opportunity outside UMHS & U of Mich.
- Downtown area need 24 hour pharmacy
- Economic development need to retain employers
- Employment opportunities
- Employment opportunities to increase.
- Encourage development of downtown to attract city center living-i.e. retail, groc, drug store and other services so that the need for a car is minimal
- Grow the economic base.
- Having a grocery store that is a walkable distance to our house-a real one too, not some overpriced fancy schmancy food boutique.
- Honestly, nothing about the city itself! Just that there was more employment opportunities in Ann Arbor vs. Detroit.
- I wish Ann Arbor had more job opportunities
- I would encourage its growth, especially downtown development: parking, office & condos.
- I would like an easy job as I am almost a senior citizen.
- I'd like to see more diversity in retail stores and more dog friendly activities.
- Improved employment opportunities
- Increase employment opportunities.
- Increase jobs.
- It would be nice if there were expanded job opportunities
- Larger downtown, more to do...or help redevelop Detroit so there's a real city nearby! I get bored & claustrophobic living here...
- More business, more income for work. More free health places. More food banks. More buses. Welcome ypsilanti more.
- More employment oportunities for those without roots in Ann Arbor.
- More job availability for new graduates in science and healthcare fields
- More job opportunities.
- More job opportunities.
- More job opportunity
- More jobs
- More outside investment
- More proactive about improving the climate for local, small businesses of all types (as opposed to emphasis on biotech/pharma/etc).
- More small grocery stores and post offices or p.o. mail boxes in neighborhoods-for walkers...coffee shop etc...
- More variety of good, cheap restaurants, more bike paths, less football games.

- Need grocery stores & pharmacies near campus. Main St is so posh, give some space for affordable student needs close by so we don't have to drive for or pay an arm or leg!!!!
- Getting rid of chain restaurants downtown & near campus
- That my partner could get a teaching job in the area so that we could stay in the state-close to family
- The amt of corporate business. For example, I hear that most of Main St. Restaurants are owned by 1 company, and/or by corporate entities. This is unacceptable. We need more businesses owned by our people & more people to distribute wealth. I patronize small business almost exclusively; I like kemytown & stay away from Main St.
- The lack of grocery/office supply/general stores downtown that are affordable. There is only one place that sells toilet paper (PFC), and nowhere can I buy staples, tape, paper etc.!
- The number of quality jobs for graduating students.
- The quality of restaurants-especially near the university. Very bland.
- To bring in more high-tech businesses and industry.
- To bring larger and innovative companies, supplying new jobs and training.
- "To build buiseness-belps promote jobs here by supporting independant business & making their space/rent affordable to thrive in this economy. Create more of a "big city" feel in the downtown/Kerrytown area."
- To encourage shopping opportunities in the downtown area.
- To expand farther beyond the confines of downtown the area w/a high density of shopping/?? Spaces built on a pedestrian's scale.
- To have a good bar/restaurant close to where I live
- To have a good grocery shop and pharmacy in the downtown area
- To have more retail stores & grocery/drug stores downtown.
- To increase job opportunities to fill the void left with the closing of Pfizer.
- To make it more economically diversified.
- To support downtown retail not just restaurants. Rent control downtown. Support independent business better. City has not done this!

## Taxation and Financial Issues

- Assistance with taxes for ederyly-so people on fixed income could afford to stay in home, & not have to move because of property tax. More affordable housing for young people. To have more jobs to help young adults in a2.
- Citizen input/control over compensation package for city manager/other highly paid officials (e.g. lawyers). More transparency/citizen input over city budget.
- Cost of living, primarily property taxes
- Creation of preferential tax and other conditions for attraction in Ann Arbor high tech businesses.
- Cut city budgets
- Decrease property taxes
- Decrease property taxes
- Decreased property taxes.
- Do not force programs on residents that incur personal expense for resident with minimal expense for city.
- High property taxes. Which is limiting business development.
- High taxes
- High taxes for what services are provided.
- I moved here from flint. Ann Arbor is wonderful change. Can't name one thing-maybe lower taxes.
- Implement a city income tax so that u of m, through its employees, would pay at least part of its fair share of operating our city. (lower city taxes; school tax is reasonable)
- It's difficult to pay huge city tax in July and tiny one in December. Can't they spread it out into 2 or - even better - 4 payments?
- Its high property taxes that are out of line with currant home values.
- Less taxes!!
- Lower property taxes parking

- Lower property taxes
- Lower property taxes for smaller homes or lower income residents & create enough soccer fields to meet demand.
- Lower property taxes, same services.
- Lower property taxes.
- Lower property taxes-impose city income tax
- Lower property tax-it is too high! It will most likely force me and my retired spouse to leave this city and state.
- Lower real estate taxes.
- Lower taxes
- Lower taxes
- Lower taxes
- Lower taxes
- Lower taxes and better streets (too many in dis-repair)
- Lower taxes and more free parking.
- Lower taxes for Ann Arbor city & residents, financed by charging people who live outside of the city limits for use of city services
- Lower taxes or increased services for the amount paid e.g. city repair of sidewalks, rather than resident repair.
- Lower taxes!!
- Lower taxes. Get across town without going through the city
- Lower the property tax!
- Lower the property taxes-they are way too high for services received.
- Lower/adjust property taxes as housing values decrease.
- Lowering property taxes
- Make the city more fiscally responsible & to try to do more with less. Think carefully before getting into expensive transportation projects.
- Incorporate surround townships to increase tax base.
- Our property taxes are very high! I think we sometimes take the historic preservation thing too far. Preserving falling down structures because of their history when in their era they would have been nothing special
- Property taxes! (as I am old, poor, no retirement, jobless and with painful joints) and I do not want to lose my home also. I have no help and can't afford any.
- Reasonable property taxes. For senior citizens over 65 yrs. Old.
- Reduce city taxes to residents.
- Reduce property tax-better adjusted traffic lights have city income tax-eliminate Phizer light-no longer needed
- Reduce property taxes
- Reduce property taxes in light of falling property values
- Reduce property taxes, and lower high salaries of police and public officers.
- Reduce property taxes-have city increase tax
- Reduce taxes
- Reduce the amount of tax that seniors have to pay
- Reduce the city taxes for property
- Reduced property taxes for retirees. Many seniors must leave when they retire because of high property taxes. We are considering this as well and we have lived here 40 years.
- Stop wasting tax dollars
- Strict accountability of tax monies
- Take immediate measures to reduce residential real estate taxes -
- Taxes

- Taxes
- Taxes
- Taxes.
- The high price of property taxes to residents.
- The high property taxes
- "The tax structure that requires that I contribute to services I don't use. I would prefer more "for fee" services, a market basket approach and lower taxes. This is especially true of the a2 schools. They need to find alternative financing."
- The taxes
- The taxes & housing prices! It's outrageously too high.
- The tendency to direct it's fiscal resources towards non-essential services and or projects. Core services like subsidizing sidewalk repairs (resulting from tree roots planted by the city) should be a higher priority than new buildings.
- The vision of city government is outstripping my ability to pay. Short commings of this survey 1. Did not provide adequate space for written comments. 2. Should publish complete results to all a2 residents 3. Post office service is unreliable 4. Bike enforcement is a joke. Investment in paths wasted 5. I utilize the services avialable in cities outside a2. 6. The parks & recreation department is too big and inefficient. Budget is too fat. They own too much realestate 7. City government(cont'd) has suppressed the cost and implication of current and future retirement-service obligations 8. The new high school is a classic example of a program a2 cannot afford which will be reflected in taxes very soon. Your survey does not provide a forum for recognition of this. 9. No recognition of charitable (church) contributions
- To be considerate of the community when it come to raising taxes on homes in Washtenaw County. Make university of Michigan pay taxes like everyone else no exception.
- To change U of M taxes on property my retirement income is very limited.
- To get those in city gov't to monitor & control more closely commercial development & to guard our tax dollars. For example, we don't need to have any more parks as we already have over 150!!!
- To have an oversight committee to review the financial decisions made by city council.
- To lower taxes on residential real estate! Fix the roads!
- To lower taxes, I pay into multiple schools & have no children & already pay for my college education on my own. Also, our city taxes are close to what one would pay in Chicago-we are not a large city & shouldn't pay roughly the same.
- To lower taxes. I'm not conservative but I pay nearly \$650 a month in tax.
- To lower the cost of living by reducing the overall tax burden on the people of Ann Arbor.
- To make housing more affordable by paying less in property taxes.
- To provide residents with a better return on the amount paid for taxes.
- To stop spending tax dollars on things not broken, e.g., new library.
- Two fold. Put in place a city tax for those living outside city but wanting to generate \$ to support basic services & I hate the fact that people who live here temporarily (students) vote on items that increase our taxes & then they leave us with the bill.
- Wasting money on company telling the city what building & projects is going to cost. ?? Can decide that for use.
- Willingness to allow for adjustment in property tax assessment as value of home declines and if head of household is disabled with declining household income.

## Planning and Growth Management Issues

- A continuation of forward progress while maintaining the integrity of the city.
- A less bureaucratic building dept. At city hall.
- A moratorium on construction. I would kill the planned project at S. University & S. Forest-I'm distraught over the razing of village corner. Why is this survey going to Colorado? Local is best-
- Adopt co2 reduction measures to achieve 80% reduction by 2050.
- Avoiding over-developing the area with new buildings, in a concern not to ruin the city's unique charm.
- "become more conscious of growth and become "greener""
- Better city planning of buildings & green space, public transportation, & recycling different plastic containers
- Better enforcement of residential lawn care. Many properties have overgrown lawns and not maintained.
- Contain population & unrestricted business growth
- Develop quality, well designed bldgs with local architects-not w/realestate developers who build crap.
- Don't take over local charm with generic new construction.
- Downsize the buildings downtown - no more tall structures - more parking that is not so expensive - to encourage lower income citizens to visit downtown for those ie seniors.
- Eliminate restriction on building height in downtown area.
- High rise construction
- Improve the quality, and maintenance of student housing.
- Less high raise a building in downtown Ann Arbor-more parks
- Less high-rise proposals, more cross-town public transport connections.
- Less people
- Less people and more space.
- Less sprawl in terms of development on the outskirts of the city Reduce taxes
- Less sprawl-more downtown development as needed
- Less tall buildings being built-less development
- Limit high rise building height to 6 stories in downtown area, similar to boulder, co.
- Limit/decrease tall buildings to keep the sight of the sky.
- Limiting height of buildings being built and more parking.
- Make landlords more responsible for the appearance of their properties.
- Making investments in all areas to reduce energy consumption
- More dense and more open-and build tall.
- More metropolitan
- Moving towards a mind set of greater urban sustainability (ecological and social) that moves beyond recycling programs, i.e. better public transit, composting, supporting more local business, better bikability, disincentives or driving for less air & noise pollution & fewer parking issues, etc.
- No more high rise buildings, more public parking more police on the streets!!
- Not build new buildings before vacant buildings are filled/utilized
- Not to get the city get to look like Chicago or New York
- Oversight of downtown development. The quality of architecture in the projects of the last ten years has been pathetic. Utterly uninspired & ugly.
- Preventing ugly, out-of-place buildings; should have something not as stringent as historic district, but 'Ann Arbor character' districts...needs to fit the neighborhood...extremely ugly: 1) all new libraries (would never vote for same architect for downtown library even though we love the library), 2.plymouth & green new building at NSF site, 3) art museum addition, 4) condos with Flagstar on Huron. These eyesores will eventually destroy the character of a? Um athletic campus new (cont'd) buildings all have classic elements. Kudos.
- "Reduce influx of national franchise/corporations. (I was astonished at the replacement of Harry's army surplus with an "Aveda Salon". Definitely a slap in the face to residents (and a placation to wealthy students.)"
- Rein in the unbridled building of overpriced retail, business & residential building and the administration that premitted it.

- Require u. Of m. To be subject to the same architectural reviews and limitations as the city. Monstorous architecture!
- Restore stadium to a college town scale
- Slow down the growth
- "Slow growth...improve what we have now. "Quality is better/longer lasting than quantity.""
- Slow it's growth & sprawl.
- Slower growth.
- Stop all condo building downtown. Keep project size.
- "Stop allowing ugly, bland "box" highrises being built. Make them match the style of the historic buildings in the neighborhood (Key Bank @ Main & Avon, & the SE corner of Washington & 4th should be the model!)"
- Stop building huge buildings.
- Stop residential/condo and commercial bldg development for 3 years.
- That they do a better job of approving new development that fits the character of Ann Arbor. (high-rise apt bldgs & high-rise office bldgs)
- The building dept.
- The course it seems to be on. The best part about a2 is how it natural enviroments are maintained. I worry that it's becoming too populated and on the verge of becoming a strip mall.
- The incredibley poor planning that destroyed this town over the last 30 years, failing to plan for growth and allowance of business to pollute groundwater with abandon.
- To address the issue of the maiden lane weed lot & encourage development there!
- To allow down the rapid development of Ann Arbor from the small town relaxed atmosphere into a bustling, hustling busy modern city.
- To decrease the housing boom. We have too many people living here already.
- To focus on building big (4-6 story) buildings.
- To get all the upholstered furniture off porches & yards. If e. Lansing can do this, a2 certainly can. Also-replant trees where the ashes were taken out.
- To have it entirely powered by renewable energy!
- To make it a model for ecological, egalitarian, energy efficient city.
- To make new building development look way more aesteticly pleasing
- To return to buildings being no higher than four stories. (the high rise construction and the downtown authority is ruining Ann Arbor)
- To stop building huge sub-divisions with huge houses, instead use 'brown' space to build smaller more community friendly houses.
- To stop urban sprawl. We have too many commercial strip malls and not enough adequate parking. Improve the traffic flow on Washington Avenue during rush hour.
- Urban sprawl

## Governance Issues

- A more cooperative dialogue between the city government and citizens. Instead of the current adversarial dialogue.
- A republican or two or three on city council
- A return to basic long term quality of life values that used to define Ann Arbor: historic preservation, neighborhoods, parks & open space & environ. Stewardship vs. Hustling for development money with no standards except top dollar return. It's running our town.
- Abolish historic district commission.
- Better communication and consideration of the University of Michigan so needs of a2 citizens.
- City council/government resistance to greenway through downtown/Allen creek area. Greenspace/parkland should be a priority.
- City politics
- Get rid of city council
- Getting rid of unneeded laws and regulations that are only made to produce more income for the city/state/county.

- Have animal control in the city parks. I love to walk my dog on leash & drive 45 miles round trip daily to exercise my dog in a place where leash laws are better enforced.
- Having a diverse city council
- I really think that Ann Arbor needs an animal control person/department. But someone who knows what their doing.
- I wish my city gov't did not waste resources on duplicate surveys. Save the trees!
- Its responsiveness to citizens raising issues.
- Keep government out of peoples lives
- "more focused on essential services, less on "feel-good" measures"
- More political competition; town is run by a small left/liberal clique that cares little about taxpayers.
- More political diversification in city government
- More republican/conservative viewpoints
- More rounded city government.
- Not so overwhelmingly liberal and politically correct.
- Repeal the 70 day leasing ordinance which has adversely affected my business.
- Stop the gerrymandering. The student neighborhoods should have a voice in city gvt, and the pie shaped wards prevents this from happening
- "Stop trying to "preserve" historic districts-what is "historic" about 150 year old buildings?"
- The election of city council from majortarian style to two year terms with all ten elected at once by a proportional representation system
- The granting of permits
- The involvement of the university. It often seems the university runs the city of Ann Arbor, & citizens' concerns are not important if they contradict what U of M wants to do.
- The make-up of city government. Much too much embracing of the liberal agenda. Lack of fairness and openness to other viewpoints.
- The manner in which city council addresses residents' concerns.
- The mayors meddelling with the bus companys' (AATA) board of directors = political appoinments and the resulting resignation of it's director. This computer train is an inappropriate use of money.
- The ratio of democrats to republicans in city council.
- To concentrate resources on resident services (police, fire, roads) and reduce infatuation with being an environmental showcase.
- To focus more on the citizens of a2 - and much less on the U of M - i.e. providing better services during their fall/winter semesters when the citizens of a2 are short changed when students of gone.
- To get rid of building height restrictions downtown and to make it easier to build large developments downtown.
- To have less liberalism and more bipartesanship!
- To have more balanced representation
- To have republicans on council
- To make it a conservative, republican, pro-life, god-fearing city.
- To replace Roger Fraser with an administrator who was accessible and responsive to residents, new and old.
- To stop ignoring the students at the university. They are an integral part of this city too!

## Quality of Life Issues

- 1.) Get U of M to offer adult education courses in evenings, wk-ends. They provide relatively little benefit to people in the community from an educational standpoint vis-a-vis the potential. 2.) Spruce up public places plant flowers, landscape, pull weeds!
- A less snobbish place with a lower cost of living.
- A more diverse ethnic & economic population.
- A more respectful and less elitist attitude among Ann Arbor residents toward others.
- Community building
- Create more social opportunities for young professionals adults beyond the university and muck more art in public places.
- Develop more programs in activities for teens and young people so they would have something to do with their time
- Everyone to get along.
- Improving the school system for all a2-not just select areas-or lower our ridiculous property taxes
- Increase programming in public schools for learning disabled and children not going to college.
- Make education equal at all schools
- Make it more family friendly for young children. Events are geared toward adults & teens and are expensive.
- More affordable activities (recreation), a bigger, better mall (think Somerset in Troy)
- More better quality music/cultural venues
- More competent public schools
- More free youth and teen programs-everyone isn't wealthy, but that's who Ann Arbor caters to.
- More general awareness about outdoor rec & nature activities
- More public art by local artists.
- More recreation spots for kids in peak winter. Except the play area in the mall, where do we take kids to play 7 months of the year??
- Need skate park for kids
- People kindness.
- Schools
- "That everybody would "get along" and live happily like a healthy happy marriage family. This is from me sincerely write me back for more detailed responses. To answer truthfully, honestly and carefully because I do care and I know you all want to care about me. xxxxxxxxxxxxxxxx
- The attitude of elitism in many business owners here, many are condescending.
- The 'elitist' attitude that exists. We have a wonderful city we are very proud of, but we are not welcoming to families of limited incomes. (excluding retirees.)
- The perception of diversity in a not very diverse town.
- The price of classes from rec, y, etc. Cheaper so more people could afford the classes for upgrading education or health & fun sports
- The snooty people who think they're better than everyone else in the midwest
- To have a more responsive and enlightened public school system.
- To have a senior/handicapped indoor pool. Wash. Rec ctr's pool is good, but not correct design & temperature for seniors and handicapped. Our senior population is growing. Pool therapy is exceptional exercise.
- To help the people and public officials be less smug. A2 is wonderful but not as good or smart as many believe.
- To improve quality of life for blacks & Hispanics-coming from Washington, D.C., Ann Arbor seems a bit segregated.
- Too many snobby people.

## Public Safety/Improved Police Presence/Code Enforcement

- 1) The lack of police presence and enforcement of bicycling laws.-they rarely stop at lights, signs, etc at are a real danger on roads. 2) The downtown area-no longer independent & resonable...where is the ??

- At the north neighborhood bus stop, on the east side, there is no shelter and no flat place to stand. There is grass and it is steep. The bus stop is located on Nixon road, and only the number 2 bus gets there. That bus is from downtown and picks people up and takes them to the green road park and ride lot. A lot of old people live nearby in the parkway meadows apartments. All of them need to catch the bus at the north neighborhood stop. For these reasons I hope you will consider (cont'd) building a shelter or a flat area. So people will be safe. I hope to hear from you soon. Sincerely, XXXXXXXXXXXXX
- Better code enforcement. Downtown pedestrian area!
- Clean up campus area housing & enforce codes
- Codes for new building design & ??-the newer buildings are party planned & ugly
- Create honest relationship between city (police) & towing companies. Currently it is, I believe, criminal. Should be investigated.
- Enforcement of under age drinking laws at ?? Frat houses.
- Establish a citizen's police advisory & review board.
- Hostile policing practices/personnel re: traffic infractions.
- Improved lighting and more police patrols at night.
- Increased police presence for speeding & bikers running red lights.
- Less cops, I hate them. My name is XXXXXXXXXXXXXXXXXXXX
- Make sure the police do their job! During Halloween this year a friends house was broke into and around the corner there was a cop to busy ticketing college drunks. They need to get their act together and take care of crime first.
- More neighborhood safety measures at night.
- Over zealous code enforcements
- Prevention of crime & street law enforcement by police
- Public safety and transportation
- Safer environment for students daily activities. There have been way too many crimes this year!
- Safety
- Stop being so uptight ie open air rest. Some building codes etc.
- That the surrounding metro areas were safer and more developed to provide more opportunities outside the cite.
- The ineffectiveness of the downtown police-especially in regards to the homeless population.
- There should be stricter fire codes for senior buildings in Ann Arbor including but no limited to: fire extinguishers in every apartment, fire extinguishing devices above the cooktops (ypsilanti requires this). Seniors are forgetful, and many fires in my building occur when they forget the burners are on! This is a very dangerous situation in my building and should immediately be addressed by the fire marshal. Also in my building residents remove the fire alarms because they are (cont'd) positioned too close to the kitchen - and go off when cooking leading to many real emergencies and runs by the fire department to my building. Please please do something! Worried senior
- To make some of its border neighborhoods (around Platt & Pachard, for instance) safer to live and walk in.

## Don't Know/Nothing

- Absolutely nothing (okay maybe less snow)
- Ann Arbor is a place to live. It is very nice city
- At this present time not sure as to what change I would make....
- Can't think of anything - I love it other than wishing to own a home (instead of condo, but too expensive)
- Don't know
- Haven't been here long enough to make a comment
- Honestly I don't know-but that doesn't mean there isn't something about Ann Arbor that should be changed
- I like it here.
- I would not change a thing. I love Ann Arbor.
- I wouldn't change anything
- Nothing
- Nothing at all. Ann Arbor is a safe, beautiful, wonderful place to live, full of wonderful caring people. I wouldn't want to live anywhere else.
- Nothing really
- Nothing!
- Nothing!
- Nothing.
- Nothing. I like it the way that it is.
- Nothing. I love how much better my life has been since moving here!
- That is a hard decision. Ann Arbor already has most of what I need for my family.
- There's nothing I want to change.

## Other

- 1) The dominance of UM athletics. 2) The response time of the forestry department. (they need more personnel)
- A city where Christian faith is valued & nurtured. #2 a river park from Argo to Gallup (bike path all the way from Argo to Gallup) #3 a more integrated downtown from Main Street to State Street, possible nice pedestrian zone.
- Air quality at night. Oders released at night in the se part of town.
- Always summer. (I'm not kidding)
- An increased attention to the true middle class.
- Attitude of apartment management to renters, especially toward working people, not students. I'm not transient-this is my home.
- Better weather
- Bring back \$5. Pot holes
- Change the communication between Ed & other community ie lot res [?]
- "Create "satellite" farmer's markets to serve people in locations other than downtown."
- Disabled access everywhere-schools, parks and no planned parenthood
- Eliminate busing of AAPS middle & high school students who live in the AATA service area. Give these kids pawses on AATA. School busing for special ed & elementary kids only. The current AAPS bus service is not necessary and it's expensive. Putting the kids on AATA will increase their use of public transit as adults.
- Eliminate health insurance and pensions for city employees. The rest of us don't have it!
- End the old west side monopoly on housing. This is my property
- Healthcare
- Honestly, the weather. But that can't be changed. It's a great little city-I like it here.
- How cold it is!
- I believe that a2 is very good at offering what the citizen need and does a good job of providing it.
- Improve city compost with higher heat to rid the compost of weeds. People rove about the compost but it is not done correctly. They probably think the weeds come from somewhere else-but they don't.

- Improve the pucky water-I'm tired of ruse in the drinking water and so are my neighbors & everyone I ask about their water quality in Ann Arbor!
- Improved respect for students
- Increase curbside recycling options
- Internet line (choice) including cable TV.
- Invest less in open space. Keep golf courses-great recreation for 7% of population
- Lengthen the summer months and shorten the winter months.
- Less cloudy
- Less empathis on downtown
- Less snow!
- More cable choices for a lower price.
- More faster having an appointment with a doctor in a case of emergency.
- More older or alternative movies!
- More pimp's lower taxes longer sumer's. More colerd grill's!
- More pride from the teen-agers and young adults
- More programs and activities for Spanish speaking people (race).
- Nothing its perfect
- "passing a "no smoking" law for public places"
- Place it 500 miles south!
- Recycling
- Something.
- The city should provide universal internet areas (wireless).
- The fact that recycling is not easily and conveniently available everywhere.
- The price for water. And the prices for the recreational programs.
- The recycling program. It should be more wide and people should get more information to don't waste recycling trash.
- The transient nature of much of the population, including me.
- The weather
- The weather
- The weather
- The weather!
- The weather.
- The winter weather!
- The winter weather!
- To always have a downtown library where it is
- To diminish unnecessary police officers
- To get more cooperation from U of M re housing, community & economic development, transportation
- To have all restaurants/bars etc. Be nonsmoking!!!
- To have Ann arbor be the unique college town that it once was.
- To have free wireless internet in all the homes
- To make it closer to New York
- To make it impossible for the city of AA to close the city's two public golf courses. Golf is a lifetime sport which can be enjoyed by all people regardless of socio economic status. A golf course is the ultimate green zone.
- To make it non-smoking. It is embarrassing that Columbus oh & Moset other college towns are non-smoking & we aren't.
- To offer a wider variety of curbside recycling pickup. For example: pick up & recycle plastics 1-7.
- To provide free wireless internet access city-wide.
- To restore the old down town
- To return Argo Dam to its hydro-electric function, using the electricity generated to light the streets or power city hall.
- Warmer in the winter!!!
- Water
- Weather in winter