# Ann Arbor Unarmed Crisis Response Community Survey

## Introduction

As directed in Resolution R-21-129, the City of Ann Arbor is tasked with exploring opportunities for an unarmed response to public safety calls in the city. The City of Ann Arbor has asked Public Sector Consultants (PSC), a Lansing-based, nonpartisan research and consulting public policy firm, to help gather input from community members about how to develop and implement this program. As a part of this process, PSC is conducting a community survey on the goals, design, and implementation of an unarmed response program.

The survey should take less than 10 minutes. Your responses are confidential and will only be used to inform program development. Only aggregated responses will be publicly available.

For more information, please read the City’s Interim Report on Unarmed Police Response, prepared by city administration in December 2021.

Please mail or return this survey to the Ann Arbor City Clerk’s office (second floor) at 301 East Huron Street, Ann Arbor, MI 48104, by 4pm on Friday, November 4, 2022 so that your responses may be recorded.

## Survey Questions

1. Please read each statement and select how strongly you agree or disagree with the statement.

<table>
<thead>
<tr>
<th></th>
<th>Strongly Agree</th>
<th>Agree</th>
<th>Disagree</th>
<th>Strongly Disagree</th>
</tr>
</thead>
<tbody>
<tr>
<td>A. I support creating an unarmed crisis response team for Ann Arbor.</td>
<td>[ ]</td>
<td>[ ]</td>
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<td>B. The unarmed crisis response team will benefit my community.</td>
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<td>[ ]</td>
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<tr>
<td>C. Having access to an unarmed crisis response team will make my community safer.</td>
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<td>[ ]</td>
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<tr>
<td>D. In a nonviolent or non-life-threatening situation, I would call the unarmed crisis response team.</td>
<td>[ ]</td>
<td>[ ]</td>
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<tr>
<td>E. The unarmed crisis response program should be funded through a new tax assessment.</td>
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<tr>
<td>F. The unarmed crisis response program should be funded through a reallocation of existing city funds.</td>
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</tbody>
</table>
Please answer the following questions.

2. Rank the following list of potential goals for an unarmed crisis response program from most to least important. Number the potential goals from 1 to 7, with a 1 as most important and a 7 as least important.

☐ Diverting individuals from the criminal justice system
☐ Ensuring better outcomes for individuals in crisis
☐ Providing access to nonmedical care and resources
☐ Building a more trusting relationship between social service recipients and the agencies that serve them
☐ Focusing the police on more appropriate criminal justice activities
☐ Decreasing opportunities for harmful interactions with the police
☐ Other, please describe: ____________________________________________________________

3. What services or needs would be most important for an unarmed crisis response program to address? Select **up to four**.

☐ Mental health crisis
☐ Suicide prevention, assessment, and intervention
☐ Connection to grief and loss counseling
☐ Homelessness assistance
☐ Housing crisis
☐ Assistance for individuals who are intoxicated or have overdosed
☐ Minor acts of juvenile delinquency
☐ Non-domestic-violence dispute resolution
☐ Medical transport
☐ Transportation for nonemergency services (for example, doctor appointments, grocery shopping)
☐ Social service referrals and resource connections
☐ First aid for nonemergency medical needs
☐ Wellness checks
☐ Other, please describe:

________________________________________
________________________________________
4. How would you prefer to access the unarmed crisis response team? Select one.

- □ A new, standalone phone number
- □ 9-8-8, a new country-wide mental health crisis line
- □ 734-544-3050, Washtenaw County Community Mental Health’s crisis line
- □ 211, a source of information about local resources and services
- □ 911
- □ Other, please describe: ___________________________________________________________

5. Who do you prefer runs the program?

<table>
<thead>
<tr>
<th>A nonprofit organization contracting with the City</th>
<th>Do not want</th>
<th>Unsure</th>
<th>Acceptable</th>
<th>Prefer</th>
</tr>
</thead>
<tbody>
<tr>
<td>A nonprofit organization that is financially and operationally independent from the City</td>
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<tr>
<td>An existing city department that is not the police department</td>
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<td>A newly created city department</td>
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<tr>
<td>Other, please describe:</td>
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</table>

6. What other feedback or ideas would you like to provide for consideration? Please write clearly.

____________________________________________________________________________________
____________________________________________________________________________________
____________________________________________________________________________________
____________________________________________________________________________________
____________________________________________________________________________________
Demographic Questions (Optional)

Thank you for participating with the City of Ann Arbor. The city is trying to gain a better understanding of who we are reaching to find ways we can continuously improve public engagement efforts and support inclusivity. To help us gain this understanding, please complete the following demographic questions. This portion of the survey is completely voluntary; you are not required to fill it out.

1. Do you live in Ann Arbor?
   - [ ] Yes
   - [ ] No

2. Do you work in Ann Arbor?
   - [ ] Yes
   - [ ] No

3. What is your age?
   - [ ] Under 15 years of age
   - [ ] 15 to 17 years
   - [ ] 18–19 years
   - [ ] 20–29 years
   - [ ] 30–39 years
   - [ ] 40–49 years
   - [ ] 50–59 years
   - [ ] 60–69 years
   - [ ] 70 years or older
   - [ ] Prefer not to answer

4. Which identifiers would you use to describe yourself? Select all that apply.
   - [ ] American Indian or Alaska Native
   - [ ] Asian
   - [ ] Asian Indian
   - [ ] Black or African American
   - [ ] Chamorro
   - [ ] Chinese
   - [ ] Filipino
   - [ ] Japanese
   - [ ] Korean
   - [ ] Native Hawaiian or Other Pacific Islander
   - [ ] Samoan
   - [ ] White
   - [ ] Middle Eastern or North African
   - [ ] Hispanic or Latinx
   - [ ] Some other race (please describe):
     ________________________________

5. What is your gender identity?
   - [ ] Woman/girl
   - [ ] Man/boy
   - [ ] Transgender woman/girl
   - [ ] Transgender man/boy
   - [ ] Gender non-conforming or non-binary
   - [ ] Prefer to self-describe: ________________________
6. How do you identify your sexual orientation? Select all that apply.

- Asexual
- Bisexual
- Heterosexual or straight
- Homosexual or lesbian or gay
- Pansexual
- Queer
- Same-gender loving
- Other, please describe: ________________________________

7. Which best describes your household income last year?

- Less than $24,999
- $25,000 - $34,999
- $35,000 - $49,999
- $50,000 - $74,999
- $75,000 - $99,999
- $100,000 - $149,999
- $150,000 - $199,999
- $200,000 or more

8. Do you own or rent your primary residence?

- Rent
- Own
- Other, please describe ________________________________

9. Please describe your history with the criminal justice system. Select all that apply.

- I have personally had no substantial interaction with the criminal justice system.
- I have received a civil or misdemeanor citation (for example, parking tickets, speeding tickets).
- I have been arrested.
- I have been tried or convicted of a crime.
- I have been incarcerated.
- I have had what I consider to be an inappropriate or abusive interaction with a responding police officer.
- I have been the victim of a crime and have interacted with the justice system (e.g., police, courts) in relation to that crime.
- I prefer not to answer.