

ANN ARBOR FARMERS MARKET FREQUENTLY ASKED QUESTIONS 2022 WINTER EDITION

Q1: Do vendors take cash?

A1: Yes, all vendors take cash.

Q2: Can I break a \$100/\$50/\$20/\$10 bill into smaller bills at the market office?

A2: No. The market office cannot make change. Many vendors can break large bills.

Q3: Does the market office issue credit card tokens?

A3: Yes, the market office issues credit card tokens. If you do not have cash, you may purchase these tokens from the market office. These wooden credit card tokens are \$5 each, with a \$20 minimum to purchase. Credit card tokens are used like cash. Vendors will give you cash change for anything less than \$5. The tokens do not expire, and there is no extra fee to purchase tokens. We accept Visa, MasterCard, AMEX, Discover, Apple Pay, Google Pay, Samsung Pay.

Q4: Can I purchase tokens with cash?

A4: All market vendors take cash. If you have cash, you do not need to buy tokens.

Q5: Where can I park to shop at the market?

A5: There is a map of parking near the market on the market website under Parking and Travel. Parking within the market lot is free during market hours of operations, as space is available.

Q6: Where do I pay for parking?

A7: That depends. Parking in any space in the parking lot within the market is free during market hours as space is available. All other parking spaces are charged as normal.

Q8: Are dogs allowed inside the market?

A8: Only service animals are allowed in the market due to food safety restrictions.

Q9: How can I check if a certain vendor is at the market today?

A9: You can call the market at (734)794-6255 to check which vendors are at the market that day. Market Staff can also tell you what products are available at market that day.

Q10: Can I borrow a cart or wagon for my purchases?

A10: Yes. Staff at the market office can provide a cart or wagon for you, if one is available.

Q11: What is the Market's masking policy?

A11: Masks are required in all indoor spaces and strongly encouraged in outdoor spaces.

Q12: What is the 2022 daily limit for the Double Up Food Bucks program?

A12: \$20 dollars per day

Q13: Are the market bathrooms open?

A14: The market office and bathrooms are currently only open to vendors and staff for safety reasons.

Q15: What precautions is the market taking to guard against COVID-19?

A15: The market is taking several safety measures. For more information contact market staff.

Q16: Does the market have a lost and found?

A16: Yes, there is a lost and found in the market office. You can call the office at (734) 794-6255, email the market manager at SStauffer@a2gov.org, or stop by in-person during market hours.

Q17: Is the market still offering curbside pickup?

A17: Yes, certain vendors are still offering curbside pickup. An updated list of vendors offering curbside pickup is available on the market website.

Q18: How do I place a curbside pickup order?

A18: Curbside pickup orders can be placed by contacting each vendor, directly. You can find the current list of vendors offering curbside pickup on the market website and in the link above.

Q19: Where do I pick up my curbside order?

A19: There are designated curbside pick-up spaces on Detroit St. Market curbside pickup spaces have orange Republic Parking bags on the parking meters. Once you arrive call the market office ((734) 794-6255) and a staff person will assist you.

Q20: I have a Community Supported Agriculture order (CSA) and I didn't specify if it was for curbside pick-up. Where do I go?

A20: If you did not specify curbside pick-up, your CSA is mostly likely with the vendor. Curbside pickup staff can deliver your CSA from 8 am-12 pm. After 12pm, pick up your CSA directly with your vendor.

Q21: I have other general market-related questions. Who should I contact?

A21: Contact the market manager, Stefanie T. Stauffer, PhD. at SStauffer@a2gov.org. During the market, Saturdays and Wednesdays 7am-3pm May-December, and Saturdays 8am-3pm January-April, Stefanie can be reached at (734) 794-6255 or in-person at the market office.