

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**Monitoring Requirements Not Met for the City of Ann Arbor**

*We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During the February 2011 monitoring period, we did not collect all of the Total Organic Carbon (TOC) samples at the correct location and therefore cannot be sure of the quality of our drinking water during that time.*

**What should I do?** There is nothing you need to do at this time. This is not an emergency. You do not need to boil water or use an alternative source of water at this time.

TOC is a measurement of the amount of organic material in the water. TOC monitoring is used as an indicator of the effectiveness of our treatment process for removing organic material. The City routinely tests for many other parameters that are also used as an indicator of this removal effectiveness. The City's water treatment plant is consistently very effective at removing organic material.

The table below lists what we did not properly test for during the February 2011 monitoring period, the frequency and number of required samples, how many samples we collected, when samples should have been collected, and the date on which follow-up samples were collected.

Contaminant	Required # of samples & sampling frequency	Number of samples taken	When all samples should have been taken	Date additional samples were collected
Total Organic Carbon	Two samples per month	1	February 2011	March 21, 2011

**What happened? What is being done?**

On February 25, 2011, one of the routine TOC samples was collected from an incorrect location. The city of Ann Arbor did not discover that the sample was collected from an incorrect location until after the monitoring period had ended.

We have reviewed all of our monitoring requirements with the Department of Environmental Quality (DEQ). Internal measures have been taken that will assure that all monitoring and reporting requirements are completed in a timely manner as required by the DEQ.

For more information, please contact Ms. Molly Wade at 734-794-6426, extension 43958 or at 919 Sunset, Ann Arbor, Michigan, 48103 or the DEQ at 517-780-7840.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by the city of Ann Arbor.