



CITY OF ANN ARBOR, MICHIGAN

Water Utilities Customer Service
Larcom City Hall, 301 E. Huron
P.O. Box 8647, Ann Arbor, Michigan 48107
Phone: (734) 794-6333 Fax: (734) 994-8991

Consumer Deposit Program for Water Utilities Accounts

Program Description: In the State of Michigan according to Public Act 94 of 1933 – all unpaid water bills can become a lien on the property. This means that if your tenant moves out and leaves an unpaid bill the owner is ultimately responsible for paying it. The City of Ann Arbor offers a Consumer Deposit Program to protect the property owner from renters leaving without paying their final water bill. By registering a rental home for this program you are asking the City to collect a deposit from the renter. When a renter moves out their final water bill would be paid from the deposit and any remaining funds would be refunded to the them.

Program Enrollment: Complete the attached form and send into our office with a check for \$ 21.00 per property. The fee is a one-time charge to set the address up for this program. The form also specifies that specific language regarding the deposit requirement be in the lease to inform the renter of the deposit.

Renter Responsibility: New renters will need to come into our office with a copy of their lease and a check, cash or credit card payment for the deposit to our office. The amount of the deposit collected is determined by the number of renters on the lease. They will also need to call our office when they are moving out to close their account and provide a forwarding address for any refund that may be due.

Deposit Amounts: **Effective 7/3/11**

Fees are calculated for 2 quarters for water/sewer/storm/customer charges
Water/sewer are estimated at 10 units per person per quarter at the 4 tier rate structure

4 People or less	\$ 607.00
5 People	\$ 784.00
6 People	\$ 981.00
7 People	\$ 1,178.00
8 People	\$ 1,375.00
9 People	\$ 1,571.00
10 People	\$ 1,768.00
11 People	\$ 1,965.00
12 People	\$ 2,162.00

Additional Information: If you have any questions or concerns, please do not Hesitate to contact our office. You can reach us Monday – Friday from 8:00 AM – 5:00 PM at (734) 794-6333 or customerservice@a2gov.org.