## **Ann Arbor Human Rights Commission Complaints Received/Addressed in 2020**

Intake Number	Date Received	Complaint Basis	Date Completed	Description and Disposition
2019-10	12.16.19	Race	7.3.20	Public Accommodations. Claims of being mistreated and trespassed because of race. Complainant did not respond to continued HRC attempts to gather information necessary to address the case.
2019-11	12.5.19	Marital Status	6.15.20	Housing. Claims rental opportunity was denied because of applicants were not married. Claim involved UM student housing and was referred to UM, noting HRC concerns. Policy was changed.
2020-01	10.18.20	Race, National Origin	Open	Employment. HRC could not proceed with the case by a City employee until complainant had first tried to solve problem through union channels.
2020-02	11.6.20	Race	12.3.20	Other. Complainant claims they were denied a license to operate a specific type of business within the City of Ann Arbor due to City rules that had an unanticipated, but disparate, impact on people of color. The HRC met with the Planning Department who published the rules in question. While the Department considered the argument against them reasonable, they could not undo the damage in this case. Hopefully the HRC intervention will help others in the future.
2020-03	12.17.20	Age, Retaliation	12.21.20	Housing. Complainant believed their application for public housing was slowed by the housing commission's disrespect based on the complainant's youth and that they acted more slowly than they did for others, potentially losing a housing opportunity. The HRC went to the housing commission and explanations were given and a lease was signed.