

ANN ARBOR FARMERS MARKET FREQUENTLY ASKED QUESTIONS 2023 WINTER EDITION

Q1: Do vendors take cash?

A1: Yes, all vendors take cash.

Q2: Can I break a \$100/\$50/\$20/\$10 bill into smaller bills at the market office?

A2: No. The market office cannot make change. Many vendors can break large bills.

Q3: Does the market office issue credit card tokens?

A3: Yes, the market office issues credit card tokens. If you do not have cash, you may purchase these tokens from the market office. These wooden credit card tokens are \$5 each, with a \$20 minimum to purchase. Credit card tokens are used like cash. Vendors will give you cash change for anything less than \$5. The tokens do not expire, and there is no extra fee to purchase tokens. We accept Visa, MasterCard, AMEX, Discover, Apple Pay, Google Pay, Samsung Pay.

Q4: Can I purchase tokens with cash?

A4: All market vendors take cash. If you have cash, you do not need to buy tokens. You can purchase tokens with cash if you would like to give them as a gift certificate or you prefer to use tokens.

Q5: Can I pay with SNAP/EBT/P-EBT at the market?

A5: Yes. Swipe your card at the market office window to get \$1 SNAP tokens that you can use to purchase fresh produce, herbs, eggs, meat, poultry, fish, bread, cheese, baked goods, and more. Double your buying power by receiving free, \$2 Double Up Food Bucks tokens to spend on Michigan-grown produce and edible plant starts when you purchase SNAP tokens at market.

Q6: What is the 2023 daily limit for the Double Up Food Bucks (DUFB) program?

A6: DUFB will match SNAP purchases up to \$10 dollars per day.

Q7: Where can I park to shop at the market?

A7: There is a map of parking near the market on the market website under Parking and Travel. Parking within the market lot is free during Wednesday market hours of operations, on Saturdays in winter, and as space is available on Saturdays at other times in the season.

Q8: Where do I pay for parking?

A8: That depends. Parking in the market lot is free during market hours as space is available (see above for details). All other metered parking spaces are charged as normal.

Q9: Are dogs allowed inside the market?

A9: Only service animals are allowed in the market due to food safety restrictions.

Q10: How can I check if a certain vendor is at the market today?

A10: Call the market office at (734)794-6255 to check which vendors are at the market. Market Staff can also tell you what products are available at market that day.

Q11: Can I borrow a cart or wagon for my purchases?

A11: Yes. Staff at the market office can provide a cart or wagon for you, if one is available.

Q12: What is the Market's masking policy?

A12: Masks are recommended in all indoor spaces.

Q13: Are the market bathrooms open?

A13: The market bathrooms are currently open to the public. Accessible restrooms are available.

Q14: Does the market have a lost and found?

A14: Yes, there is a lost and found in the market office. You can call the office at (734) 794-6255, email the Market Manager at SStauffer@a2gov.org, or stop by in-person during market hours.

Q15: I have a Community Supported Agriculture box (CSA). Where do I pick it up?

A15: Your CSA can be picked up at their market stall, unless alternative arrangements have been made.

Q16: I have an educational, service-oriented, or non-profit group and I want to rent a table at market to distribute information. How do I coordinate that?

A16: You will need to submit a Community Group application and pay a \$35 per day fee to set up at market. Community Groups cannot sell anything at market. Contact the Assistant Market Manager II/Outreach Coordinator Alex Bissell for the application or to ask questions at abissell@a2gov.org. During market, Alex can be reached at (734) 794-6255 or in-person at the market office.

Q17: I want to play music at the market. How do I coordinate that?

A17: Contact the Assistant Market Manager/Outreach Coordinator Alex Bissell at abissell@a2gov.org. During market, Alex can be reached at (734) 794-6255 or in-person at the market office.

Q18: I have a food truck/cart and want to participate in the Food Truck rallies or set up on market days. How do I coordinate that?

A18: Fill out the Mobile Food Vendor application on our website and submit it to the Market Manager.

Q19: I am an artisan vendor. How can I become a vendor at The Sunday Artisan Market?

A19: The Sunday Artisan Market is a separate entity that rents our farmers market pavilion for use on Sundays, April-December. For more information, their Market Manager Deb Dursi can be reached at tsammanager@gmail.com.

Q20: I have other general market-related questions or comments. Who should I contact?

A20: Contact the Market Manager, Stefanie T. Stauffer, PhD. at SStauffer@a2gov.org. During market, Stefanie can be reached at (734) 794-6255 or in-person at the market office.